

Canadian Consumer Handbook

My Handbook [Create](#) [View \(0\)](#)

Federal, Provincial and Territorial Consumer Affairs Offices

- [Print](#)

Provincial and Territorial Consumer Affairs Offices

Alberta

Service Alberta, Consumer Contact Centre

TD Tower
10888-102 Avenue, 17th Floor
Edmonton, Alberta T5J 2Z1
Telephone: 780-427-4088
Toll Free: 1-877-427-4088
Email: service.alberta@gov.ab.ca
Website: www.servicealberta.ca

British Columbia

Consumer Protection BC

#307-3450 Uptown Blvd
PO Box 9244
Victoria, British Columbia V8W 9J2
Telephone: 604-320-1667
Toll Free: 1-888-564-9963
Fax: 250-920-7181
Email: info@consumerprotectionbc.ca
Website: www.consumerprotectionbc.ca

Manitoba

Consumer Protection Office, Manitoba Family Services and Consumer Affairs

302-258 Portage Avenue
Winnipeg, Manitoba R3C 0B6
Telephone: 204-945-3800
Toll Free: 1-800-782-0067
Fax: 204-945-0728
Email: consumers@gov.mb.ca
Website: www.manitoba.ca/fs/cca/cpo

New Brunswick
Department of Justice and Consumer Affairs

Kings Place (King Tower)
440 King Street
Fredericton, New Brunswick E3B 5H8
Telephone: 506-453-2659
Fax: 506-444-4494
Email: justice.comments@gnb.ca
Website: www.gnb.ca/0062/rentalsman/index-e.asp

Newfoundland and Labrador
Consumer Affairs, Department of Government Services

PO Box 8700
St. John's, Newfoundland and Labrador A1B 4J6
Telephone: 709-729-4834
Toll Free: 1-877-968-2600
Fax: 709-729-6998
Email: gsinfo@gov.nl.ca
Website: www.gs.gov.nl.ca/index.html

Northwest Territories
Consumer Affairs, Department of Municipal and Community Affairs

5201-50th Avenue, Suite 600
PO Box 1320
Yellowknife, Northwest Territories X1A 3S9
Telephone: 867-873-7125
Fax: 867-873-0309
Email: michael.gagnon@gov.nt.ca
Website: www.maca.gov.nt.ca/operations/consumer_affairs/index.html

Nova Scotia
Service Nova Scotia and Municipal Relations, Public Enquiries

Mail Room, 8 South
Maritime Centre
1505 Barrington Street
Halifax, Nova Scotia B3J 3K5
Telephone: 902-424-5200
Toll Free: 1-800-670-4357
Fax: 902-424-0720
Email: askus@gov.ns.ca
Website: www.gov.ns.ca/snsmr/consumer/abstracts.asp

Nunavut
Consumer Affairs, Department of Community and Government Services

267 Qaiqtuq Building
Baker Lake, Nunavut X0C 0A0
Telephone: 867-793-3303
Toll Free: 1-866-223-8139
Fax: 867-793-3321

Email: Laupaluktuq@gov.nu.ca
Website: www.gov.nu.ca/english/

Ontario
Consumer Protection Branch, Ministry of Consumer Services

5775 Yonge Street, Suite 1500
Toronto, Ontario M7A 2E5
Telephone: 416-326-8800
Toll Free: 1-800-889-9768
Phone (TTY): 416-229-6086
Phone (TTY) 2: 1-877-666-6545
Fax: 416-326-8665
Email: consumer@ontario.ca
Website: www.ontario.ca/consumerprotection

Prince Edward Island
Consumer Services, Office of the Attorney General

Shaw Building, 4th Floor
95 Rochford Street
PO Box 2000
Charlottetown, Prince Edward Island C1A 7N8
Telephone: 902-368-4580
Telephone: 902-368-4550
Toll Free: 1-800-658-1799
Fax: 902-368-5283
Website: www.gov.pe.ca/oag/ccaid-info/index.php3

Quebec
Office de la protection du consommateur

400 Jean-Lesage Boulevard, Suite 450
Québec, Quebec G1K 8W4
Telephone: 418-643-1484
Toll Free: 1-888-672-2556
Fax: 418-528-0976
Website: www.opc.gouv.qc.ca

Saskatchewan
Consumer Protection Branch, Ministry of Justice and Attorney General

1919 Saskatchewan Drive, Suite 500
Regina, Saskatchewan S4P 4H2
Telephone: 306-787-5550
Toll Free: 1-888-374-4636
Fax: 306-787-9779
Email: consumerprotection@gov.sk.ca
Website: www.justice.gov.sk.ca/cpb

Yukon

Consumer Services & Infrastructure Development, Department of Community Services

Andrew Philipson Law Centre
2130 Second Avenue, 3rd Floor
PO Box 2703 (C-5)
Whitehorse, Yukon Y1A 2C6
Telephone: 867-667-5111
Toll Free: 1-800-661-0408 ext. 5111
Fax: 867-667-3609
Email: consumer@gov.yk.ca
Website: www.community.gov.yk.ca/consumer/index.html

Federal Consumer Affairs Office

Office of Consumer Affairs

235 Queen Street
Ottawa, Ontario K1A 0H5
Telephone: 613 946 2576
Fax: 613-952-6927
Email: consumer.information@ic.gc.ca
Website: www.ic.gc.ca/consumer

Produced by the
Federal-Provincial-Territorial
Consumer Measures Committee