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ARPIN VAN LINES NAMES DALY MOVERS 2010 PRIME AGENT OF THE YEAR

WEST WARWICK, R.I. (November 19, 2010) - Arpin Van Lines has named Daly Movers, Inc. of Garden Grove, Calif., as the 2010 Prime Agent of the Year. Daly Movers was honored at the Arpin Van Lines Agent convention held in Sarasota, Fla.

The 2010 Prime Agent of the Year Award is given to the agent of the month who maintains the highest quality scores based upon customer survey responses, low claims and an excellent safety record. This year's recipient, Daly Movers, demonstrated a continued commitment to quality service and support of van line initiatives and programs, both domestically and internationally.

William (Chip) Martin, owner and president of Daly Movers, accepted the award on behalf of the company. "Since becoming an official Arpin agent in 1986, we have worked hard every year to maintain the van line's philosophy of 'creating customers for life," said Martin. "We are honored to be chosen for this prestigious award."

"Daly Movers epitomizes the qualities we expect from all of our agents," said David Arpin, president and CEO of Arpin Group. "Only those agents with overall best-practices make it into this sought-after category. Winning this award is especially competitive as we continue to raise the bar for members of our Agency Family year after year."

Criteria for determining the recipient of the Agent of the Year Award are based on measurement in several areas. All potential recipients in the Arpin Agency Family must have increased business with the van lines over the previous 12 months. In addition, all potential recipients are measured on the following stringent quality metrics, according to Arpin Van Lines Quality Standards, which include but are not limited to:

- * Low customer damage claims
- * Maintaining outstanding customer service scores
- * Maintaining a strong relationship with Arpin Van Lines
- * Maintaining a strong safety record

As a good neighbor, Daly Movers has been involved in several community projects. Habitat for Humanity recently recognized Arpin/Daly Movers for donating trailer storage space, worth an estimated \$60,000, during a volunteer home construction project benefiting veterans in San Juan Capistrano, Calif.

In addition to Prime Agent of the Year, Daly Movers received a Silver Quality Agent award and was named a "Million Dollar Hauling Agent." Daly was also selected as Prime Agent of the Year in 1999.

About Arpin Van Lines:

Arpin Van Lines, headquartered in West Warwick, Rhode Island, is an industry leader in household goods moving for corporate, government and military customers. With over 100 years of experience and a reputation for excellent service, Arpin Van Lines is the only U.S.-based family owned and operated moving and storage company that has remained dominant and successful for more than a century. Quality driven and privately owned, Arpin Van Lines' core philosophy has always been "Creating Customers for Life(r)." As The Official Mover of the LPGA and a ProMover-certified member of the American Moving and Storage Association, Arpin Van Lines has over 330 agency locations throughout the United States. Arpin Van Lines is a division of the Arpin Group, Inc., which also includes Arpin International Group, Creative Storage Solutions, Arpin Renewable Energy, and Arpin Broadcast Network, LLC. For more information call 1-800-343-3500 or visit http://www.arpingroup.com.

About Daly Movers:

Daly Movers, Inc. has been serving the Southern California community for over 30 years. It is made up of a team of diversified relocation specialists providing packing, crating, moving, distribution and storage services to the general public, the commercial sector and various governmental agencies. Daly's extensive experience and industry affiliations allow it to act as both a relocation consultant and provider. Daly is proud of its 25-year affiliation with Arpin Van Lines. In the company's first year as an agent, it received the Best New Agent Award, and in later years went on to receive the Humanitarian Award for its charity work, including the Best Agent of the Year Award three times running. For more information, visit http://www.dalymovers.com.

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