

# CANADIAN THE MOVER

Spring/Printemps 2011

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/  
Revue semestrielle et annuaire de l'Association canadienne des déménageurs



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The CAM website, www.mover.net,  
has the latest Association information,  
up-to-date listings of movers, suppliers,  
international movers and van lines,  
as well as articles from past issues  
of *The Canadian Mover*.

Le site de l'ACD, www.mover.net  
fournit les dernières nouvelles de  
l'Association et une liste à jour des  
déménageurs, fournisseurs, déménageurs  
internationaux et entreprises de transport  
par fourgon automobile. On y trouve aussi  
des articles des numéros précédents de  
la revue *Le déménageur canadien*.

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# THE CANADIAN MOVER LE DÉMÉNAGEUR CANADIEN

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Spring 2011 / Printemps 2011

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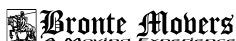
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WORLDWIDE MOVING

# OVERSEAS

## Chairman's Message/Message du président du conseil

**F**OR MOST PARTS of Canada, the market conditions for 2011 are similar to those of the last two years. In light of this, many movers across the country have been proactive and have worked diligently under difficult situations to improve their companies by restructuring, becoming leaner and more efficient and by increasing their local market share in both moving and storage services. We can no longer think of ourselves as one type of mover, we must be full service movers to our customers. When better times come, as they surely will, the benefits of our hard work and sacrifice will prove invaluable for future successes.

CAM has been actively working to define our industry and its members. A few short years ago we introduced the certified professional mover qualification. This year we are defining and qualifying our international members as CAM certified overseas movers and differentiating them from forwarders and intermediaries. All in all, your association is building a system that defines you as a professional in your field of expertise and thereby differentiates you from unqualified or rogue elements of our industry. I encourage you to proudly display your CAM qualifications at every opportunity.

We are a proud and dedicated group of professionals and we form a unique sector in the trucking industry. Simply put, we are the only group within trucking that does not move a product – we move families and, in turn, we move their hopes, aspirations and dreams of a better future. What a fantastic responsibility we have in society!

To all, I wish a good and robust season along with the trucker's prayer that we may all keep our rubber side down and the sunny side up throughout this upcoming season.



Tom Filgiano  
Chairman, Canadian Association of Movers



**D**ANS LA PLUPART des régions du Canada, les conditions du marché actuel demeurent à peu près les mêmes qu'elles étaient au cours des deux dernières années. À la lumière de ces faits plusieurs déménageurs ont été proactifs et ont travaillé diligemment pour redresser les conditions difficiles dans lesquelles se trouve leur compagnie, par le biais d'une restructuration, de coupures, l'emploi de meilleurs moyens de rentabilité et l'augmentation de leur part sur le marché local du déménagement et l'entreposage. Il ne suffit plus d'œuvrer dans un seul segment du marché; nous devons offrir à nos clients un service intégral. Quand

de meilleurs jours viendront, ce qui est inévitable, le fruit de notre dur labeur et de nos sacrifices sera inestimable pour réussir.

L'ACD travaillera activement à définir ce qui caractérise notre industrie et nos membres. Il y a quelques années nous avons lancé le programme de certification des déménageurs. Cette année, nous avons adapté ce programme pour l'étendre à nos membres internationaux afin de leur permettre de se distinguer des agents d'expédition et des intermédiaires. En somme, votre association œuvre à mettre en place un système qui vous caractérise comme professionnel dans votre sphère de compétence et de la sorte, vous différencie des éléments indésirables dans notre industrie. Je vous encourage à afficher fièrement vos titres professionnels de l'ACD chaque fois que c'est possible.

Nous sommes un groupe de professionnels fiers et dévoués et nous appartenons à une branche unique de l'industrie du camionnage. En d'autres mots, nous sommes le seul groupe à ne pas transporter un produit. Nous déménageons des familles et du fait des espoirs, des aspirations et des rêves d'un avenir prometteur. Quelle belle responsabilité nous avons à l'égard de notre société !

Je souhaite à tous une période très affairée et profitable et, selon une prière de routiers, « que le son des pneus se fasse entendre sur le pavé et quel que le soleil soit au rendez-vous de jours meilleurs.



Tom Filgiano  
Président du conseil de l'Association canadienne des déménageurs

## President's Message/Message du président

**T**HROUGH your support, the Canadian Association of Movers is now a stronger and more vibrant organization than at anytime since its re-establishment in 1996. This appears to be because of the increased value that the association provides in helping members differentiate themselves from the rogues and the less-than-reputable competitors in the marketplace.

As an association, we have been working diligently to be recognized by all sectors of our industry – movers, international movers, van lines and suppliers – as a valuable resource. Our Certified Canadian Mover Program provides members with one more way in which they can demonstrate their professionalism. In today's market, where consumers are making decisions based almost solely on price, it is important for members to use every tool they have to validate their qualifications.

Our operating committees have been working well producing results that movers can see:

- Increased participation in membership from across the industry with over 400 members, a 33% increase in one year
- The press-release program which puts CAM news out in the main-stream media
- A new website (in progress at this writing) that is being designed to be more user-friendly and attractive to consumers
- Increased interaction with governments and non-governmental agencies to promote professional moving companies that the consumer can rely on

CAM has now developed and acquired additional online training material that is helping to complete the mover's suite with training for sales and customer-service staff, as well as drivers and helpers.

The value of membership in the Canadian Association of Movers, Canada's trade association for the moving industry, is in the eyes of its members. It is you who determines CAM's value. Without your input, participation and feedback, it remains a guessing game as to what makes your association a valuable part of your competitive portfolio.

Talk to us! Let us know your suggestions and concerns. Contact a member of the board of directors or CAM's national office.

And have a successful summer moving season!



*John Levi, President*



**G**RÂCE à votre appui, l'Association canadienne des déménageurs a pris de l'essor comme jamais depuis sa relance en 1996. Nous attribuons cette réussite à la grande valeur qu'elle procure à ses membres pour les aider à se distinguer des déménageurs malveillants ou dont la réputation laisse à désirer.

Nous avons travaillé d'arrache-pied pour que l'association soit vue comme une précieuse ressource dans tous les secteurs de notre industrie, soit ceux du déménagement, du déménagement à l'étranger, le transport par fourgon-automobile et les fournisseurs. Notre programme de certification des déménageurs canadiens procure aux membres un autre moyen de faire preuve de professionnalisme. Il est essentiel d'utiliser tous les outils à la disposition des membres sur un marché où les consommateurs prennent des décisions fondées uniquement sur les prix.

Nos comités ont accompli un magnifique travail et les résultats sont là pour le prouver :

Nos comités ont accompli un magnifique travail et les résultats sont là pour le prouver :

- L'adhésion a augmenté dans tous les secteurs de 33 % au cours de l'année, pour porter le nombre à plus de 400 membres.
- Le programme de communiqués de presse a fait connaître l'ACD auprès des médias destinés au grand public.
- Le site web est en train d'être révisé. Il sera plus facile à consulter et attirera un plus grand nombre de consommateurs.
- De meilleurs liens ont été forgés avec les gouvernements et les agences non gouvernementales pour promouvoir les compagnies de déménagement professionnelles auxquelles les consommateurs peuvent se fier.

L'ACD a mis en ligne de nouveaux outils de formation qu'elle a préparés et acquis afin d'aider les déménageurs dans leurs initiatives pour former leur personnel de vente et de service à la clientèle de même que leurs camionneurs et aides.

La valeur d'appartenir à l'Association canadienne des déménageurs qui est l'organisation professionnelle de l'industrie dépend de la façon dont vous la percevez. C'est vous qui déterminez cette valeur. Sans votre participation, vos suggestions et votre rétroaction il nous faut deviner ce qu'elle représente à vos yeux pour défier la concurrence.

Parlez-nous ! Envoyez-nous vos suggestions et faites-nous connaître vos préoccupations. Contactez un membre du conseil d'administration ou le bureau national de l'ACD

Je vous souhaite un été de déménagement des plus féconds !



*John Levi, Président*



# Stay Cool Under Fire: Tips to Handle News Media Interviews

By David Eisenstadt



**If you know what you are doing, and prepare yourself, you needn't become the interviewer's victim.**

**W**HETHER or not “the customer is always right” is a topic of debate.

Here's the scenario. Your team has just come through a tough move for a difficult customer. Despite all best efforts to resolve some post-move issues, your unhappy customer “threatens to go to the media.” The very real possibility that the imagined or real bad news about this moving experience could be on Facebook or Twitter will doubtless give you sleepless nights. So, what are you to do?

For the purposes of this article, we'll deal only with “traditional” news media, i.e., print (newspapers, magazines), online, radio and TV. An article on social media will appear in a future issue of *The Canadian Mover*.

There is no question that reporters can certainly create an uncomfortable experience for you, can interrupt your already-hectic schedule and can cover events you may prefer were left in the background.

By and large, that's simply too bad!

If you're running a going concern, (presumably) you owe it to your customers, your industry, your staff, and all of your stakeholders to enhance your company's (and your personal) visibility in the marketplace, particularly when you are trying to solve a customer's problem, which has become your problem.

You can't do that selectively, by avoiding the news media, except when it suits you to go after favourable news coverage.

So the reporter from the local TV station calls you. What are you going to do? How will you respond? There is nowhere to run, nowhere to hide. Clearly, it's much better to accept the necessity, and even the desirability, of becoming an accessible spokesperson to have your side of the story told truthfully, especially when the going gets tough.

You need to remember that you and your company are merely the subjects of the interview. If you know what you are doing, and prepare yourself, you needn't become the interviewer's victim.

Here are 10 recommendations to help you survive those tough interviews, whether they're live at a news conference, in front of your establishment, on the street in a scrum, or by phone:

**Prepare for all major interviews.** Best place to start – with the facts and the truth! Don't assume your closeness to the situation means you've got all the answers. For example, while it might matter very little to you to know how long your organization has been in its present location, it will seem obvious to an outsider (the reporter gathering facts) that you should know.

**Vocalize your responses in advance.** Knowing a subject thoroughly and crafting a written response in the clearest, simplest terms are helpful. But you won't really know how clearly you can explain something vocally until you do just that. Start with a sympathetic listener on your home turf. Yes, even Prime

Minister Stephen Harper has been known to rehearse his ministers to clearly enunciate targeted messages.

**Supply background material.** It helps an interviewer to have explanatory information on details he or she may not have known enough about to ask. It also saves time you'd waste covering background you can simply refer to in the written material. Your function should be to comment on issues and situations, not to conduct a seminar on what those issues are for the interviewer.

**Maintain some control from the beginning.** In a face-to-face interview, begin, if there's time, by asking

the interviewer about his or her background. It makes the subsequent conversation sound less like the interrogation of a hostile witness. You can't do this effectively in a phone interview. If the interviewer is a novice, it helps to reinforce your

credentials as the expert in this matter. If the interviewer is highly knowledgeable, you've been forewarned.

**Don't be misled by the apparent simplicity of questions.** If you're worth being interviewed, there's news value in quoting you directly. The interviewer may well understand a concept as well as you do, but may want it explained in your own words.

**Don't answer hypothetical questions.** You can turn them around by explaining what your organization's policy has been in the past, but there's nothing to be gained by locking yourself into a position based on a hypothetical situation. If the question is intended to develop an illustration of some point, offer a real-life illustration instead, if you can. Beware: hypothetical questions are an excellent means of leading an interviewee into a trap.

**Don't presume to redirect the story line.** You may well

prefer news coverage of something unrelated to what the editor or reporter wants to write about. The interviewer may listen politely, but if what you say is considered a non-story, you've wasted time – yours and the interviewer's. The more helpful you are in responding to the questions asked of you, the better the chances are of improving your organization's position in the final article or on-air program.

**Conduct interviews without interruption as far as possible.** If you're distracted during an interview, you may end up discussing business matters with a colleague that you'd rather not share with the interviewer. But the interviewer will remain attentive and on the job the whole time you aren't.

**Don't try to buffalo even a novice.** You'll get away with it only as long as the interview itself lasts. Eventually, your comments will cross the desk of a much worldlier editor or producer, who'll recognize bafflebag for what it is.

**Refer the interviewer to other sources.** In any type of industry-wide roundup, the interviewer may defer to the pressures of time and rely on the leads you provide. Don't hesitate to recommend sources with viewpoints similar to your own, such as a spokesperson from the CMA.

A final consideration: media training. It's personal development at its best and if you learn how to deal with the news media, you can deal with anyone! After all, media training is communications training.

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### **The Customer Is Always Right; Almost Never Wrong...**

*However,*

1. Always assume the customer is right, until it is proven to you that he or she is wrong.
2. If the customer is right, follow the steps of making an effective apology:
  - a. Sincerely declare that you are truly sorry for the problem;
  - b. Accept complete responsibility;
  - c. Commit to making things right, including writing a cheque if that is what is needed; and
  - d. Promise to never do it again (and re-engineer your practices to make sure you don't).
3. If the customer is wrong, and the cost of making it right is not material, fix it and move on.
4. If the customer is wrong, and the cost of making it right is material, offer to help with the solution but do not accept responsibility. If the customer persists in trying to transfer blame, respectfully disagree and offer to help him or her find another mover.

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# Garder son sang froid lors d'une entrevue : des conseils pour se tirer l'épine du pied

Par David Eisenstadt



**Si vous savez ce que vous faites, et vous vous préparez en conséquence, vous ne serez pas crucifié.**

**QUE LE CLIENT** ait toujours raison ou non reste à discuter. Voici un scénario. Votre équipe revient de déménager un client difficile. En dépit des meilleurs efforts pour résoudre les problèmes à la suite du déménagement, ce client non satisfait vous menace d'aller à la presse. Vous passez des nuits blanches, rien qu'à penser, à tort ou à raison, que cette histoire pourrait aboutir sur Facebook ou Twitter. Alors que faire ?

Aux fins de cet article, nous traiterons de nouvelles dans les médias traditionnels, c.-à-d., les journaux, les magazines, la radio, la télé et en ligne. Un article sur les médias sociaux sera publié plus tard dans « Le Déménageur Canadien ».

Il n'y a pas de doute que les reporters peuvent vous mettre dans la gêne, interrompre un horaire déjà surchargé et couvrir des événements sur lesquels vous préféreriez passer outre.

Malheureusement, il n'y a pas d'échappatoire !

Si vous êtes à la tête d'une entreprise florissante, (supposément) il est de votre devoir à l'égard de vos clients, de votre industrie, de votre personnel et de tous les intéressés, de rehausser la visibilité de votre compagnie (et de votre personnel) sur le marché, particulièrement lorsque vous tentez de régler un problème qu'un client a fait vôtre.

Vous ne pouvez procéder sélectivement en évitant les médias sauf quand cela vous arrange de rapporter des événements favorables.

Disons qu'un reporter de la station télévisée locale vous appelle. Qu'allez-vous faire ? Comment répondrez-vous ? Vous ne pouvez aller vous cacher. De toute évidence mieux vaut accepter la nécessité et même l'occasion de vous faire un porte-parole accessible pour expliquer votre version des faits tels qu'ils sont, surtout lorsque que la situation est devenue épineuse.

Vous devez pour rappeler que l'entrevue est à votre sujet et à celui de votre compagnie. Si vous savez ce que vous faites, et vous vous préparez en conséquence, vous ne serez pas crucifié.

Voici 10 conseils pour vous aider à sortir gagnant d'entrevues difficiles, qu'il s'agisse d'une conférence de presse devant votre établissement, sur la rue dans une mêlée de presse ou par téléphone.

- Se préparer pour les entrevues importantes. Mieux vaut commencer par les faits et la vérité ! N'assumez pas que vos connaissances de la situation vous assure d'avoir toutes les réponses. Par exemple, vous pouvez estimer non important de vous rappeler depuis quand vous êtes à la présente adresse, mais une personne de l'extérieur (le reporter rassemble les faits) s'attendra à ce que vous le sachiez.

- Préparer vos réponses à l'avance. Vous vous faciliterez la tâche en pré-



parant vos réponses par écrit en termes simples. Vous ne saurez pas comment expliquer clairement un point tant que vous n'aurez pas à y répondre. Pratiquez avec un écouteur sympathique. Même le premier ministre Stephen Harper est réputé pour demander à ses ministres de pratiquer pour exprimer clairement leur message.



- Fournir des données historiques. Vous assisterez l'intervieweur en lui soumettant des données historiques sur des points qu'il ne connaît pas assez pour poser des questions. Vous économiserez aussi du temps en explication en vous référant à du matériel par écrit. Votre rôle est de donner des commentaires sur des questions et situations et non de présenter un séminaire sur les questions de l'intervieweur.

- Soyez maître de la situation dès le départ. Durant les entrevues face-à-face, commencez, si le temps le permet, par demander à l'intervieweur des questions sur ses antécédents professionnels. La conversation qui suivra semblera moins comme l'interrogatoire d'un témoin hostile. Cela sera toutefois difficile dans une entrevue par téléphone. Si l'intervieweur est un novice, vous renforcerez votre compétence comme expert dans la matière. S'il a du métier vous aurez été préparé.

- Ne pas vous laisser tromper par la simplicité apparente des questions. S'il vaut la peine de vous interviewer,

il peut jouer en votre faveur que l'on reprenne vos propres mots. L'intervieweur peut très bien comprendre un concept mais désirer que vous l'expliquiez dans vos mots.

- Ne pas répondre à des questions hypothétiques. Vous pouvez les contourner en expliquant la politique de votre compagnie dans le passé mais vous ne gagnerez rien à vous placer dans une position qui gravite autour d'une situation hypothétique. Si la question est posée pour démontrer un point, citez un exemple de situation réelle si possible. Mise en garde : les questions hypothétiques sont un bon moyen de tendre un piège.

- Ne pas présumer pouvoir changer le sujet. Il se peut que vous préférerez discuter d'un sujet non en rapport avec ce que l'éditeur ou le reporter entend couvrir. La personne vous écouterait poliment peut-être mais si elle n'y voit pas un sujet d'actualité intéressant, vous perdrez votre temps et le sien. Le mieux vous répondez aux questions, meilleures sont vos chances d'améliorer l'image de votre organisation dans l'article final ou le programme en ondes.

- Faire les entrevues sans interruption autant que possible. Si vous êtes distrait durant l'entrevue il se peut que vous discutiez d'affaires avec un collègue que vous préféreriez ne pas partager avec l'intervieweur. Cette personne demeurera attentive et tout à son travail alors que vous êtes distrait.

- Ne pas intimider même un novice. Vous vous en sortirez seulement pour le temps de l'entrevue. Éventuellement vos commentaires parviendront au bureau d'un éditeur ou d'une éditrice plus habile avec les mots.

- Référez l'intervieweur à d'autres sources. Dans toute collecte d'informations qui visent l'industrie dans son ensemble, l'intervieweur pourrait, s'il est pressé, préférer s'en remettre à des sources que vous lui fournissez. N'hésitez pas à recommander des

sources qui préconisent des points de vue semblables aux vôtres, comme un porte-parole de l'ACD.

En dernier lieu : la formation pour composer avec les médias. Il s'agit d'un développement personnel par excellence car si vous pouvez traiter avec les médias vous pouvez le faire avec quiconque ! C'est après toute une formation en communication.

*David Eisenstadt, membre associé de la PRSA, et de la SCRP est le fondateur du cabinet de consultation en relations publiques The Communications Group Inc., situé à Toronto. Il dispense des services à des compagnies partout au Canada (www.tcgpr.com – 416-696-9900 – deisenstadt@tcgpr.com).*

### **Le client a toujours raison; Il n'est presque jamais dans l'erreur....**

*Toutefois,*

1. Assumez que le client ait raison jusqu'à ce que vous puissiez prouver qu'il a tort.
2. Si le client a raison, procédez comme suit pour vous excuser :
  - a. Dites-lui sincèrement que vous êtes désolé;
  - b. Assumez l'entière responsabilité du problème;
  - c. Engagez-vous à faire les choses comme il se doit, y compris lui remettre un chèque si c'est nécessaire; et
  - d. Assurez-lui que la situation ne se reproduira plus (et prenez des mesures en conséquence).
3. Si le client a tort et que le coût de redresser la situation n'est pas matériel, réglez le problème et tournez la page.
4. Si le client a tort et qu'il exige de l'argent pour redresser la situation offrez-lui une solution mais n'acceptez pas la responsabilité. S'il insiste à mettre le blâme sur vos épaules déclinez respectueusement et offrez-lui votre aide ou conseillez-lui de trouver un autre déménageur.

# King's Transfer: A Family Moving Company Focused on Excellence

By Kim Biggar



Bill O'Donnell

**For brothers Bill and Charlie O'Donnell...the company is part of their heritage, a legacy they're passionate about.**

**H**AVING BEEN in business since 1922, Montreal's King's Transfer Van Lines has figured out a couple of important things: what they're good at and how to do it well. Founded by William O'Donnell, the company has been run by the O'Donnell family for almost 90 years. For brothers Bill and Charlie O'Donnell, who now manage King's Transfer as president and senior vice-president, respectively, the company is part of their heritage, a legacy they're passionate about.

Focusing as it always has on commercial and household-goods moving, the company has developed its expertise in the moving and storage industry. As Bill says, by sticking to what they know, the company is able to "do it better." They haven't made the foray that many other moving companies have made into the logistics business. The numerous awards the company has won from Atlas Van Lines – which are given based mainly on the results of customer surveys – demonstrate that the company's approach works.

## ■ Services and Facilities

Headquartered in Montreal, King's Transfer has offices in Ottawa, Toronto, Winnipeg and Calgary. Its international division, founded in 1999, is based in Lasalle, Que. From these facilities, the company provides local, national, cross-border and international moving services and storage. Corporate relocations into and out of the U.S. are a big part of King's Transfer's business.

As a founding member of Atlas Van Lines and one of only five shareholders in that company, King's Transfer is also one of Atlas's longest-serving agents.

## ■ Philosophy of Excellence

A commitment to customer service defines King's Transfer. Training sessions for employees – packers, loaders, drivers and salespeople – continually emphasize the importance of dealing with customers with respect and careful attention. Employees are taught that they are, in effect, paid by their customers; their excellent service promotes repeat and new business for the company, and helps to secure their employment into the future.

This thinking builds on the company's core tenet that the customer is always the central and most-important person in any transaction. Although staff complete moves on a regular basis, for many customers, moves are a big event. Bill O'Donnell notes that King's Transfer training encourages employees to "have their game on" with each move. He adds that moving itself is not difficult; it is the customer-service element of each job that requires the most skill. And it is customer service that is at the heart of most of the company's ongoing skills-upgrading efforts.

Hiring the right people has been critical to King's Transfer's success, according to Bill. "It's easy to train the right people with the right attitude," he says. While the company generally hires people with moving experience,

management is also keen to ensure that new hires have attributes such as willingness, helpfulness and attention to detail that fit its customer-centric focus. As Bill points out, "No two moves are the same. Everyone has different needs." The company's movers – its front-line employees – are recognized as the most-important component in its approach to customer service, and are valued as more than just packers and loaders.

### ■ Adapting to a New Era of Business

Bill believes that a "new era of business" began five or six years ago, pushing moving companies into an increasingly challenging environment. The Internet, in particular, has changed how moving companies do business. Where customers would formerly seek out two or three estimates for a move, they're now able to fairly simply request a dozen or more online. Customers are better educated about options and expect more from service providers, but, in

using the Internet to gather quotations, they reduce their personal interaction with salespeople...and the opportunities for companies to sell on quality of service, rather than price.

The competition this has brought about sees companies underpricing moving jobs. According to Bill, prices are five to 10 years out of date. Keeping up with labour costs and the need for equipment upgrades in this situation can put a real strain on a company's finances.

Changes in the marketplace are also due, Bill thinks, to other factors. People seem to be busier than ever, especially with their jobs. As "fewer people are doing more work," says Bill, "their time is limited." They want to get estimates for moves when they're available – on weekends and evenings – rather than during the regular 9-to-5 workday.

Culture changes and the impacts of 9/11 on cross-border moves have further complicated the picture for Canada's moving companies.

Bill expects that the industry itself will need to change to deal with the changes being thrust upon it. In particular, he foresees that players in the field will need to tackle issues related to destructive competition.

### ■ Looking Ahead

Between them, Bill and Charlie O'Donnell have four daughters. So far, none of them have shown a great deal of interest in taking over leadership of the family business. It's too early to know if this three-generation business will be led sometime down the road by another O'Donnell. What is probably safe to say, though, is that, given their sustained focus on excellence, Bill and Charlie will have a plan in place well before it's needed to ensure the ongoing success of King's Transfer.

*Bill O'Donnell is the winner of CAM's 2010 Founders Award. More information about King's Transfer Van Lines can be found at [www.kingstransfer.com](http://www.kingstransfer.com).*



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# Transports King : Une entreprise familiale qui mise sur l'excellence

Par Kim Biggar



Bill O'Donnell

**Pour les frères Bill et Charlie...il y va de leur patrimoine et de leur passion.**

**D**EPUIS SA FONDATION par William O'Donnell en 1922, la compagnie Transports King, a réalisé deux choses importantes : ce qu'elle peut faire bien et comment bien le faire. Elle continue depuis près de 90 ans à être administrée par la famille O'Donnell. Pour les frères Bill et Charlie qui agissent comme président et vice-président principal respectivement, il y va de leur patrimoine et de leur passion.

En axant ses activités sur le déménagement de biens ménagers et commerciaux uniquement, la compagnie a acquis une véritable expertise dans l'industrie du déménagement et de l'entreposage. Comme le dit Bill « puisque nous nous limitons à ce que nous connaissons, nous pouvons le faire mieux ». L'entreprise ne s'est pas lancée dans le transport logistique, à l'encontre d'autres compagnies. Les nombreux prix qu'Atlas Van Lines lui a décernés selon les résultats de sondages auprès des clients font foi du succès de sa méthode.

## ■ Services et installations

Transports King a son siège social à Montréal et compte des bureaux à Ottawa, Toronto, Winnipeg et Calgary. Sa division internationale, fondée en 1999, est située à Lasalle, QC. C'est à partir de ces locaux que la compagnie procure des services de déménagement et d'entreposage au niveau local, national et à l'étranger. Une grande partie de ses activités est attribuable aux déménagements corporatifs à destination ou en partance des É.-U.

En tant que membre fondateur et l'un des cinq actionnaires d'Atlas Van Lines, la compagnie Transports King compte parmi ses plus anciens agents.

## ■ Philosophie d'excellence

Transports King est synonyme d'engagement à l'égard du service à la clientèle. Les séances de formation dispensées au personnel sur l'emballage, le chargement, le camionnage et la vente soulignent l'importance de composer avec les clients en leur accordant le respect et toute l'attention voulue. On enseigne aux employés qu'ils sont en fait payés par les clients. L'excellence de leurs services sert de moteur au renouvellement des affaires et à l'apport de nouveaux clients ce qui les aide à sécuriser leur emploi.

Cette philosophie consolide la doctrine fondamentale de la compagnie qui place le client au cœur de toute transaction. Bien que le personnel fasse le déménagement de plusieurs clients régulièrement, il s'agit toujours d'un événement important. Bill O'Donnell fait remarquer que la formation dispensée par Transports King encourage les employés à « s'impliquer dans l'action » de chaque déménagement. Il ajoute que le déménagement en soi n'est pas sorcier; c'est le service à la clientèle qui nécessite le plus d'habileté. Ainsi donc, les efforts constants de la compagnie pour renforcer la compétence gravitent autour du service à la clientèle.

« Le succès de Transports King repose aussi en grande partie sur sa poli-

tique d'embauche » dit Bill. « Il est facile de former les bonnes personnes si elles ont la bonne attitude. » Bien que la compagnie embauche en grande partie des gens qui ont de l'expérience en déménagement elle s'assure que les nouvelles recrues font preuve du désir d'apprendre et d'aider sans oublier de prêter une attention aux détails pour répondre aux attentes du service aux clients. Comme le signale Bill « il n'y a pas deux déménagements qui se ressemblent. Chacun a des besoins différents ». Les déménageurs et le personnel de première ligne représentent le facteur le plus important du service à la clientèle; ils sont plus que de simples emballeurs et chargeurs.

### ■ S'adapter à une nouvelle ère dans l'industrie

Bill croit que notre industrie est entré dans une ère nouvelle il y a cinq à six ans et a propulsé les compagnies du déménagement dans un environnement qui pose de plus en plus de défis. L'Internet en particulier a modifié la façon de faire des affaires. Alors que les clients demandaient de deux à trois devis dans le passé, ils en obtiennent maintenant des douzaines en ligne. Ils sont mieux éduqués sur les options et exigent davantage des fournisseurs de service. Or l'internet minimise l'interaction avec les vendeurs et les compagnies ratent des occasions de vendre des services de qualité plutôt qu'un prix.

La compétition que ce phénomène a créée, force les compagnies à faire le travail à un coût sous la normale. Selon lui, les prix sont ceux de cinq ans à 10 ans en arrière. Les coûts de main-d'œuvre et de maintien d'équipement peuvent rendre la situation financière d'une compagnie précaire dans ces situations.

Les changements sur le marché sont aussi attribuables à d'autres facteurs selon Bill. Les gens semblent être plus occupés que dans le passé, surtout au travail. Comme il y a moins de personnes pour accomplir les tâches, leur temps est limité. Ils veulent des devis des déménageurs lorsqu'ils ont le temps de s'en occuper, soit en soirée ou les fins de

semaines plutôt que durant la journée entre 9 h et 17 h.

La culture change et l'événement du 11 septembre a eu un impact qui a rendu les choses plus compliquées pour les compagnies de déménagement canadiennes.

Bill s'attend à ce que l'industrie même, se repositionne pour répondre aux changements auxquelles elle fait face. En particulier il prévoit que les joueurs de l'industrie devront s'attaquer aux problèmes de compétition destructive.

### ■ Ce que nous réserve l'avenir

Bill et Charlie O'Donnell ont quatre filles entre eux. Jusqu'à maintenant aucune d'elles ne semble intéressée à prendre la relève de l'entreprise familiale. Il est toutefois trop tôt encore pour savoir si cette entreprise de troisième génération demeurera dans la famille O'Donnell ou non. Toutefois, il est assez sûr de prédire qu'en raison de leur mise sur l'excellence Bill et Charlie auront un plan d'action en place avant d'avoir à prendre des mesures pour assurer le succès continu de Transports King.

*Bill O'Donnell a été récipiendaire du Prix des fondateurs de l'ACD en 2010. Vous trouverez plus de renseignements sur Transports King à [www.kingstransfer.com](http://www.kingstransfer.com).*

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# Data Security for Small Businesses

By Marshall Egelnick



**Accidents and disasters are inevitable... not a case of if, but when.... All represent downtime to a business, something that quickly becomes very expensive.**

**A**S businesses increasingly rely on computer technology, the amount and value of electronic data grows constantly. As well, the use of email pervades all business activities. A company's database is often one of its most-valuable assets, and its operations depend on the use of its computer systems.

Consider the categories of risks arising from these circumstances: data loss, downtime and compromise of systems and data. To protect a business against these, we must understand the nature of each one and some alternatives for dealing with them.

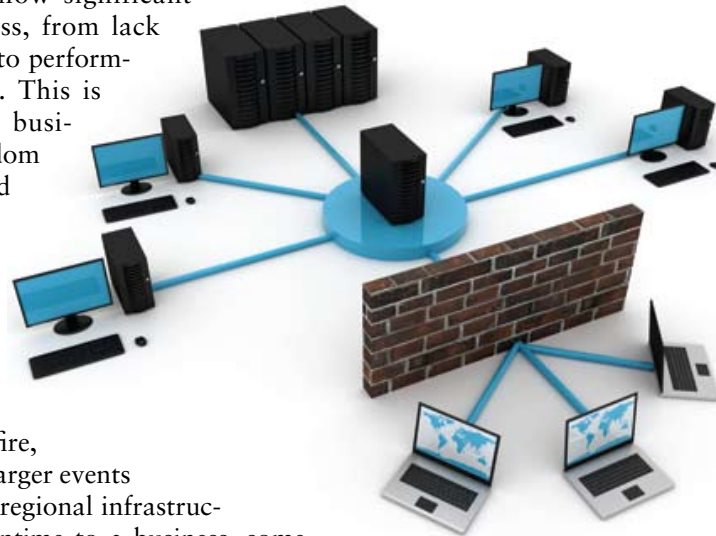
Data loss can occur because of accidental or malicious deletion of data, loss or corruption over a period of time, a crashed disk or server failure. Most people are familiar with this category.

There is general recognition of the importance of reliable, automated backup procedures, robust virus protection and offsite copies of data. Yet information loss is one of the greatest dangers to small and medium-sized businesses. Surveys continue to show significant levels of unpreparedness, from lack of any virus protection to performing no server backups. This is more likely in smaller businesses because they seldom have an IT specialist, and there are always more-urgent issues demanding attention.

Accidents and disasters are inevitable... not a case of if, but when. They can involve failed servers, a fire, local power failures or larger events that knock out local or regional infrastructure. All represent downtime to a business, something that quickly becomes very expensive. Consider what a simple power failure would mean to your business if it lasted more than a short time. In a recent survey, almost half of businesses said they could tolerate a shutdown for only one to four hours before experiencing major adverse effects. Yet longer interruptions can run into weeks or months and lead to much more than lost revenue, such as lost customers or employees, or damaged reputation. There are a number of options available to deal with these kinds of contingencies. Some to consider might include a duplicate server, an emergency generator or leased space from a data centre.

Security breaches are a third area of threat to safeguarding data. Laptops can be lost or stolen, as can actual data, by hackers and malware. Employee error or carelessness can also compromise security.

Emails with confidential data can be accidentally copied to an unauthor-





ized recipient or data can be copied to a CD or USB drive, which are harder to control than actual computers. The consequences of any of these can be severe: adverse customer or supplier relations with resulting possible legal liability, and penalties under privacy laws.

Protection against this category of risk is challenging for small businesses. Although some solutions are computer-based, such as firewalls, anti-malware programs and possible laptop hard-drive encryption, much depends on proper education of users. Businesses must establish appropriate policies and then ensure that users comply with them. Rules for passwords and care in handling laptops will not help if they are not followed.

The examples above are not comprehensive, but are intended as a help in understanding issues in data protection and identifying gaps in existing practices. To develop an effective strategy, one should:

1. Seek expert advice,
2. Determine a tolerance for downtime and data loss and a budget for precautionary procedures,
3. Identify and implement particular solutions, and
4. Test recovery situations.

Finally, as in any IT-consulting situation, it is crucial that the expert communicate the process, so that users not only set out clearly what they want, but also understand what they are getting.

*Marshall Egelnick, CA, is a Partner with KRP (Kestenberg Rabinowicz Partners LLP) in Markham, ON.*

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# La sécurité des données pour les petites entreprises

Par Marshall Egelnick



**Les accidents et les désastres sont inévitables.... Tous occasionnent un temps d'arrêt des affaires et peuvent être coûteux.**

**P** **PLUS LES COMMERCE**S font appel à la technologie informatique, plus le volume et la valeur des données électroniques augmentent. Si nous y ajoutons l'usage fréquent du courrier électronique nous pouvons constater à quel point la base de données d'une entreprise devient l'un de ses plus précieux atouts.

Examinons les risques dans les circonstances suivantes : la perte de données, le temps de panne, le compromis des systèmes et des données. Pour protéger votre commerce contre ces éventualités il vous faut comprendre la nature de chacune et les solutions à y apporter.

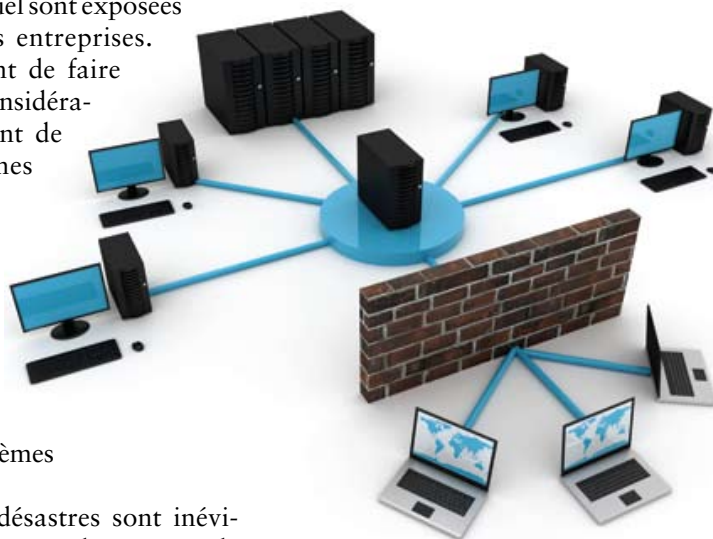
La perte de données peut se produire accidentellement ou malicieusement, par suite de corruption au cours d'une période donnée ou encore en raison d'un disque abimé ou d'une défaillance du serveur.

On reconnaît généralement l'importance de mettre en place des procédures de sauvegarde automatisée, de se doter d'un solide programme anti-virus et d'avoir des copies des données hors site. La perte d'information est l'un des plus grands dangers auquel sont exposées les petites et moyennes entreprises.

Les sondages continuent de faire ressortir un manque considérable de préparation allant de l'absence de programmes anti-virus à des doubles de sauvegarde. On remarque principalement ces lacunes dans les petites entreprises car elles ont rarement un spécialiste de la TI et se voient toujours confrontées à des problèmes plus urgents à régler.

Les accidents et les désastres sont inévitables. La question n'est pas de savoir s'ils se produiront mais quand ils se produiront. Il peut s'agir d'une défaillance du serveur, d'un incendie, d'une panne d'électricité ou de plus grandes catastrophes qui frappent l'infrastructure locale ou régionale. Tous occasionnent un temps d'arrêt des affaires et peuvent être coûteux. Songez à ce qu'une panne d'électricité représente pour votre entreprise si elle se prolonge. Dans un sondage récent près de la moitié des commerces ont déclaré qu'ils pourraient fonctionner sans trop de mal en autant que l'arrêt ne dure pas plus de une à quatre heures. Or une interruption peut durer pendant des

*suite à la page 25*



# Rooftop Solar: Boon or Boondoggle?

By David Luton



The government has helped by setting aside some of the traditional implementation headaches in its desire to ensure that implementation would be successful.

**O**NE of the basic rules in warehousing relates to the quality of the warehouse building itself and goes: “Give me a good floor and a good roof.”

In 2009, when a new revenue opportunity presented itself to building owners in Ontario, many warehouse owners were immediately interested. The Ontario Power Authority established the Feed-in Tariff Program to encourage the generation of green, renewable power, and it attracted a lot of notice. The program offers stable prices under long-term contracts for energy generated from renewable sources, including solar energy. It certainly warrants investigation.

There are a couple of features of the program that are potentially attractive from a financial perspective. Participants enter a minimum-20-year, fixed-price contract with the Government of Ontario, with the possibility of ongoing sales thereafter. Compared with your average five-year outsourcing contract, that certainly sounds like a sweet deal. About the only downside is the need to meet domestic content rules related to production in Ontario, which call for initial ranges from 25 percent for wind-energy projects to 60 percent for larger, solar photovoltaic developments.

The government has helped by setting aside some of the traditional implementation headaches in its desire to ensure that implementation would be successful. To simplify installation, many of these undertakings are exempt from normal local bylaw limitations for siting green-power projects. There is also a simplified approval process enabled by a renewable energy facilitation office that provides a one-stop shop to help implementation of renewable-



*An Enfinity solar rooftop installation producing 803 MWp per year.*



*This manufacturing facility has 1.2 MWp of solar energy on its rooftop.*

energy proposals.

While many forms of green-energy generation are part of the FIT program, practical considerations prevent the use of most types by many warehouse companies. Few facilities in Canada have onsite

hydro-power potential, and few sites have the land area needed to meet the roadway-setback requirements that have been established for wind turbines. These can be several hundred meters for large wind turbines. In addition, in rural locations, restrictions on situating turbines on Class 1 and Class 2 agricultural land further reduce the number of usable sites. Even the overall use of Class 3 agricultural land for energy generation is restricted on a regional basis. The setbacks and land restrictions have the practical impact of eliminating wind-energy projects in most commercial and industrial areas.

Movers are ideally situated to take advantage of the highest-paying green-energy tariffs, which come from roof-mounted solar-power systems. Rates decline as the solar system gets larger, so the best payback is achieved from a system with just fewer than 250 kW of generating capacity, which yields tariff rates of 71.3 cents per kWh. (For a 250-kW-capacity installation, a clear roof area of about 55,000 to 60,000 square feet is generally required.) Comparable wind projects pay only 13.5 cents per kWh for power generated, and generate power for an average of only 8 hours of every 24.

To meet regulations, the power produced must be fed into the elec-

trical grid. As the first phase in the approval process the potential producing point must pass both an OPA Transmission Availability Test and a (local) Distribution Availability Test. With a return that amounts to more than 10 times what a producer pays to purchase power, it obviously does not make sense to consume internally the solar power produced on site.

A building owner has two options to take advantage of solar-power generation:

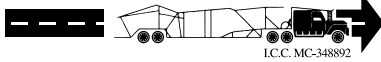
1. To generate the power and sell it into the grid; or
2. To lease the roof to a generator of solar power.

While attractive on the surface, leasing of roof space comes with its own issues. For movers, the revenue from a roof lease is often low compared with below-roof space or storage revenues. Typical solar-roof contract rates today in Ontario are around 50 cents a square foot annually, and most third-party operators target below-roof space-lease yields of at least a dollar a square foot a month. Thus, even for the occupied roof space, revenue yield is less than 5 percent of traditional space yields for a below-roof comparable area.

More importantly for operators of large warehouse buildings, a key contract issue is the occupied roof space for solar-power generation, which may cover only a small portion of the available roof area. The tariff rules are specific in that only one high-value contract can be obtained for each legal address. With prices determined by size of the solar system, some solar suppliers limit the system size to maximize the price return. This may result in underutilization of the available roof capacity. This significantly underutilizes the potential roof-space capacity for many larger logistics facilities. Thus, the rooftop lease-revenue yield may be limited to only \$25,000 to \$30,000 a year for each building, if the right type of contract relationship is not established.

On the other hand, for an operator of an older building whose roof

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requires replacement anyway, the solar lease revenue can go a long way to covering the replacement cost of the new roof.

Prior to deciding which course of action is best, the owner must consider the condition of the underlying roof. With a conventional tar and pea-gravel flat roof usually designed to last from 20 to 30 years, a new or nearly-new roof is required to meet the 20-year OPA contract need.

Compared with many solar photovoltaic systems in warmer, more-southerly climates, Ontario's northerly location necessitates a number of important climatic considerations for a roof-mounted solar photovoltaic system. One important issue is the best orientation angle of the solar panels to the sun to maximize energy production. For conventional solar panels in Ontario, this is optimally around 30 degrees to the horizontal.

Most commercial and industrial roofs are flat; mounting panels flat on such roofs decreases the solar power output. Another problem with flat panels occurs in winter; horizontally mounted flat panels may get covered by snow, further reducing their potential electricity production.

To overcome this problem, most suppliers mount the panels on a lightweight aluminum or steel panel array support system. The panel system is either mechanically fastened to the roof by penetrating the roof membrane or held in place using a ballast system. While some people worry that a strong wind may cause panels to be blown off of a system that uses a ballasted roof mount, in practice this is generally not a concern. With the high value of a solar-panel system (a 250-kW system requires an investment of well over seven figures), suppliers obviously carefully consider the risks of loss in heavy wind storms.

Returning to our industry founder's words of advice: many operators naturally shy away from penetrating the roof membrane.

Doing so likely voids existing roof warranties and could lead to

troubles down the road.

In Ontario, another potential concern related to installation of a roof-mounted solar system is the capacity of the underlying roof structure. Most older roofs were not designed with sufficient reserve structural capacity to accommodate an extensive solar array. Another complicating factor in some locales in Ontario, which is not encountered in many warmer climates, is the need to allow for snow load, particularly



*A 604 kWp solar rooftop installation by Enfinity.*

lake-effect snow. The solar-panel arrays heighten the potential problems, because they act like a series of snow fences and tend to capture the snow and form snow drifts.

This problem is accentuated for older building structures because, prior to the mid-1990s, the Ontario building code did not fully consider the problems connected with snow load. In rewrites done since then, the reserve-capacity snow-load allowance has been significantly increased. When a solar photovoltaic system is added to the roof, it must meet today's structural code needs. It is, therefore, very important that a qualified structural engineer check the available roof structural capacity before any contracts are signed.

If you wish to generate your own power, most system components can be warranted for a significant time

period, if not for the full 20-year contract life. While the invertors will probably have to be replaced, most solar panels can be expected to last 25 to 30 years with a modest degradation in performance over time.

On an ongoing basis, semi-annual on-site inspection and cleaning are required. Other than this, systems can be remotely monitored to ensure that electrical production is maintained, and arrangements made for response in the event of apparent

problems. On-site electrical connections are not extensive and only require additional metering to monitor production.

Thus, solar-energy production represents a potentially profitable investment and green option for many Ontario building owners. The only caution I offer is that you have a proper engineering investigation done before a contract is signed, as the \$20,000 application fee is non-refundable.

*Dave Luton is the president of David Luton & Associates Inc., a company specializing in third-party logistics and warehousing consulting. Reprinted in part from 3PL Canada™, July, 2010, with the publisher's permission.*

*Images courtesy of Enfinity Canada Ltd. ([www.enfinity.ca](http://www.enfinity.ca)).*



# Panneaux solaires sur le toit — Une bonne ou une mauvaise affaire ?

Par David Luton



Pour mener les initiatives à bonne fin, le gouvernement est venu en aide et a éliminé certains des casse-tête qu'occasionnait la mise en place de tels projets photovoltaïques traditionnels.

**L'UNE DES RÈGLES** essentielles d'un entrepôt vise la qualité du bâtiment même : Elle doit avoir un bon plancher et un bon toit.

Lorsque les propriétaires d'entreprises de l'Ontario se sont vus offrir une nouvelle source de revenu en 2009, plusieurs sociétés d'entreposage y ont vu un intérêt. La société Ontario Power Authority a mis sur pied un programme de rachat garanti, pour encourager la participation à des projets d'énergie renouvelable. Ce programme offre des contrats à long terme et à prix fixes en échange d'énergie produite par des sources renouvelables, dont l'énergie solaire. Examinons cela de plus près.

Le programme propose quelques avantages financiers alléchants. Les participants signent un contrat à prix garanti pendant 20 ans avec le gouvernement de l'Ontario et ont la possibilité de le renouveler par la suite. En comparaison d'un contrat de sous-traitance de cinq ans, il s'agit d'une bonne affaire. Le seul hic, si l'on peut dire, est la nécessité de répondre aux exigences relatives à la teneur provinciale qui feraient en sorte qu'entre 25 pour cent des coûts des projets d'éoliennes et 60 pour cent des coûts de projets solaires photovoltaïques proviennent d'argent dépensé en Ontario.

Pour mener les initiatives à bonne fin, le gouvernement est venu en aide et a éliminé certains des casse-tête qu'occasionnait la mise en place de tels projets photovoltaïques traditionnels. En vue de simplifier les installations pour produire de l'énergie verte, plusieurs entreprises n'ont plus à se soustraire aux règlements administratifs locaux. Un processus d'approbation a aussi été simplifié en procurant un point d'accès unique (service tout en un) pour réaliser les projets d'énergie renouvelable.

Bien que le programme R.G.E.R couvre plusieurs sources d'énergie verte, les compagnies d'entreposage ne peuvent utiliser la plupart d'entre elles pour



Installation sur le toit d'un système d'énergie solaire Enfinity d'une puissance de 803MWp par an.

des raisons pratiques. Peu d'installations au Canada peuvent produire de l'électricité sur place ou disposent de sites pour l'aménagement des turbines d'éoliennes à une certaine distance routière. S'il s'agit de turbines géantes on peut exiger de les installer à plusieurs centaines de mètres plus loin. De plus, sur les terres de classes 1 et 2 le nombre de sites utilisables se trouve réduit. Même l'usage de terre agricole de classe 3 est limité, selon la région. Les marges de recullement et les restrictions touchant l'utilisation des terres éliminent donc les projets d'énergie éolienne dans la plupart des zones commerciales et industrielles.

Les déménageurs sont bien placés pour tirer profit des taux incitatifs très élevés que l'installation de système de panneaux solaires montés sur un toit leur accorde. Les coûts diminuent à mesure que le système solaire produit plus d'énergie. Donc pour être profitable il suffit d'avoir un système d'une capacité génératrice en-dessous de 250kW payant un taux de 71,3 cents par kWh. (Pour des aménagements d'une capacité de 250 kW, il faut généralement un toit de 55 000 à 60 000 pi<sup>2</sup>.) Des projets comparables à énergie éolienne paient seulement 13,5 cents par kWh et ne procurent de l'énergie pendant une moyenne de huit h sur 24 seulement.

Pour répondre aux exigences du programme, l'énergie produite doit être alimentée par un réseau électrique. Dans un premier temps il faut se soustraire à un test de transmission accessible de L'OPA et à un

test de distribution (locale). Face à un taux de rendement dix fois plus élevé que le prix payé pour générer de l'énergie, il est peu logique de dépenser toute l'énergie solaire produite sur place.

Le propriétaire d'une bâtisse a deux choix pour tirer profit de la production d'énergie solaire :

1. Il peut produire de l'énergie et la vendre au réseau.
2. Il peut louer son toit pour produire de l'énergie solaire.

Bien que cela semble intéressant à prime abord, louer de l'espace de toit n'est pas sans problème. Pour les déménageurs, le revenu du loyer est souvent faible, par rapport aux revenus tirés de son espace d'entreposage. Les taux annuels de contrats de location de toit en Ontario sont de 50 cents par pi<sup>2</sup> alors que la plupart

des tierces parties touchent un tarif mensuel de location d'entreposage d'un dollar par pi<sup>2</sup>. Ainsi à superficie égale, la location de l'espace de toiture rapporte moins de cinq pour cent du revenu tiré de l'espace intérieur de location.

L'espace de toit utilisé pour produire de l'énergie solaire est un point important dont les exploitants doivent se soucier. L'installation pourrait ne couvrir qu'une petite surface du toit seulement. Les règlements régissant les tarifs précisent qu'un seul contrat soit accordé par adresse civique. Comme les prix sont fonction de la taille du système, certains fournisseurs d'énergie solaire limite le nombre de panneaux pour maximiser leur investissement. Il en ressort une sous-utilisation de la capacité de toiture. L'espace poten-



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Cette manufacture dispose sur son toit d'un système d'énergie solaire d'une puissance de 1,2MW.

tiel pour de plus grandes installations logistiques se trouve ainsi donc grandement sous-utilisé. Le revenu tiré du loyer de la toiture pourrait se limiter seulement à 25 000 \$ ou 30 000 \$ par année par adresse selon la nature du contrat.

Par contre, l'exploitant d'un plus ancien immeuble dont le toit doit être remplacé de toute façon pourrait à la longue retirer un revenu appréciable et se voir rembourser

ainsi le coût de remplacement du nouveau toit.

Avant de décider de la meilleure chose à faire, le propriétaire doit tenir compte des conditions sous-jacentes du toit. Pour un toit plat en goudron et gravier, généralement conçu pour durer entre 20 et 30 ans, un nouveau ou un quasi nouveau toit est requis conformément au contrat de l'OPA.

En comparaison de nombreux

systèmes photovoltaïques installés dans les régions plus au sud, nous devons tenir compte de plusieurs facteurs importants pour l'aménagement d'un système photovoltaïque sur un toit dans une région plus au nord. Un problème majeur est l'angle d'orientation des panneaux solaires pour soutirer le maximum d'énergie solaire. Pour les panneaux conventionnels de l'Ontario, l'angle optimal d'inclinaison se situe à 30°.

La plupart des toits commerciaux et industriels sont plats. Donc l'installation sur ce type de toit diminue la production d'énergie. L'hiver amène d'autres problèmes car les panneaux se couvrent de neige, ce qui diminue aussi le potentiel de production d'électricité.

Pour surmonter ce problème la plupart des fournisseurs installent un support en aluminium ou en acier. Le système de panneaux est, soit relié mécaniquement à travers la membrane du toit, soit retenu en place à l'aide de ballasts. Bien que certains pourraient craindre que les

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panneaux soient emportés par le vent lorsqu'il vente beaucoup il n'y a généralement aucune raison de s'inquiéter. Cependant en raison de l'investissement élevé que représente un système de panneaux solaires (un système générant 250 kW exige un investissement de plus de sept chiffres) on peut comprendre que les fournisseurs songent au risque de perte en cas de vents violents.

Pour reprendre les mots du fondateur de notre industrie : plusieurs exploitants hésitent à défoncer la membrane d'une toiture. Les garanties du toit pourraient être invalidées et des problèmes pourraient survenir plus tard.

Il faut aussi tenir compte de la structure sous-jacente de la toiture. La plupart des toits plus anciens n'ont pas la capacité structurelle suffisante pour accommoder un large champ de panneaux photovoltaïques. Un autre facteur dont les régions plus tempérées n'ont pas à se soucier et qui compliquent les choses davantage ici est la surcharge de neige permise à certains endroits, particulièrement lorsque la bâtisse est située près d'un lac. Le problème se trouve du fait accentué dans ce dernier cas, car les panneaux agissent comme barrière à la neige et créent des rafales.

La situation est encore pire s'il s'agit d'une bâtisse ancienne car avant les années 1990, le code du bâtiment de l'Ontario ne tenait pas compte des problèmes reliés à l'accumulation de la neige. Comme le règlement a été modifié, la surcharge de neige permise a été augmentée de façon majeure. Lorsqu'un système photovoltaïque est posé sur un toit, il doit satisfaire aux exigences du code du bâtiment. Il est donc nécessaire de faire vérifier la capacité structurelle de la toiture par un ingénieur en structure avant de signer un contrat.

Si vous désirez générer votre propre énergie, la plupart des composantes du système offrent une garantie à long terme si ce n'est pas pour la durée du contrat de 20 ans. Alors que les onduleurs devront sans

*suite à la page 29*



*Installation sur le toit d'un système d'énergie solaire Enfinity d'une puissance de 604kWp.*

#### *SÉCURITÉ de la page 18*

semaines voire des mois et entraîner en plus d'une perte de revenu celle de clients, d'employés et même de sa réputation. Il y a un nombre d'options possibles dans ces éventualités. On peut songer à un serveur ou à un générateur de secours ou encore à la location d'espace dans un centre informatique.

Une autre menace à la sauvegarde des données est la violation à la sécurité. Il arrive de perdre ou de se faire voler un ordinateur portable. Les données mêmes sont sujettes à la piraterie et aux logiciels malveillants. Les employés peuvent également compromettre la sécurité par des erreurs ou une négligence.

Il peut arriver d'envoyer par erreur un courriel à une personne non autorisée avec des données confidentielles ou de copier des données sur un CD ou une clé USB ce qui rend le contrôle de la sécurité plus difficile que sur les ordinateurs. Tous ces problèmes peuvent être lourds de conséquences et créer des relations tendues avec les clients ou les fournisseurs voire même entraîner des responsabilités légales et des pénalités à l'égard du droit à la protection de la vie privée.

Les petites entreprises font face à un défi pour se protéger contre ces risques. Bien que les ordinateurs offrent des solutions intégrées telles que les pare-feux, les logiciels anti

malveillants et le cryptage du disque dur des ordinateurs portables, il y va en grande partie des connaissances des utilisateurs.

Les commerces doivent mettre en place des politiques rigoureuses et s'assurer que les utilisateurs les respectent. Sinon, les règlements sur les mots de passe et les consignes à observer avec les ordinateurs portables ne valent pas.

La liste des exemples ici donnés n'est pas complète mais elle permet de mieux comprendre les problèmes liés à la protection des données et à identifier les lacunes dans les pratiques courantes. Afin d'utiliser une stratégie efficace il vous faut :

1. Faire appel aux conseils d'un expert.
2. Établir l'arrêt et le volume de perte des données acceptables ainsi qu'un budget de mesures préventives.
3. Identifier et mettre en place des solutions propres.
4. Vérifier les solutions de sauvegarde.

En dernier lieu, il importe que le consultant TI explique le processus pour que les utilisateurs établissent clairement non seulement ce qu'ils veulent mais aussi ce qui leur est fourni.

*Marshall Egelnick, CA est un associé de KRP (Kestenberg Rabinowicz Partners LLP) de Markham, ON.*



# Improving the Consumer/Mover Interface

By John Levi

**T**HE MOST rewarding role at CAM is the connecting of families on the move with movers who will provide them with a successful moving experience. However, we are seeing an increasing number of consumer complaints that could have been avoided by movers exercising the basic rules that every mover should have learned in Moving 101. Occasionally, these complaints involve a CAM member. You know these rules and practice them. This article is a reminder because you suffer from their absence when a staff member forgets or misses a step.

The environment in which you are operating is becoming increasingly complex. Governments are becoming more active in consumer affairs; consumers are exercising what they perceive to be their rights; movers are not adequately informing consumers about the conditions of their move; and, to add one more degree of complexity, many rogues have entered the moving marketplace and are competing for the best moves.

Your objective should be simply to get the move right from the time the consumer first contacts you until he signs off on the last document

and pays you. This means that your whole team has to be on board with the company's objective to provide professional moving services. You do not have to be reminded that moving is one of the most stressful events in a person's life. It's a time when you and your staff can be the difference between a great experience and a disaster, and between repeat business and bad press.

Before we examine some of the sources of these complaints, let's consider what a complaint costs:

- First and foremost, your reputation is at risk. Not only will a frustrated consumer tell friends and family about the incident, they may also go to social media and tell the world. Word-of-mouth can be your best sales representative or your worst enemy.
- The cost of repair and/or replacing lost or damaged goods.
- A poor loss ratio will increase your insurance costs.
- You risk an escalating cost of settlement. As time progresses, so does the amount the consumer claims.
- Your time has value; you could be selling moves instead of being tied up resolving a claim.

Your sales staff must make personal contact with the consumer in order to do a complete onsite estimate – one with no surprises. Currently, the association is facilitating resolution of a complaint involving a local three-bedroom townhouse move. The incident began with a telephone estimate that indicated an 8-to-10-hour move requiring a

*continued on page 29*



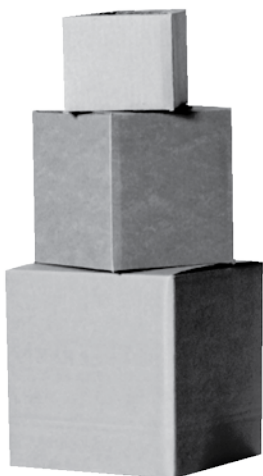
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# Consolider les liens entre le consommateur et le déménageur

Par John Levi

**L**E RÔLE le plus encourageant de l'ACD est de référer à des familles des déménageurs qui leur procurent une bonne expérience de déménagement. Malheureusement, nous sommes témoins d'un nombre accru de plaintes de la part de consommateurs qui auraient pu être évitées si les déménageurs avaient mis en pratique certaines règles élémentaires de leur travail. Il arrive à l'occasion que les plaintes soient au sujet d'un membre de l'ACD. Vous connaissez ces règles et les mettez en pratique. Cet article sert à vous les rappeler car si un membre de votre personnel oublie une étape, c'est vous qui payez les pots cassés.

L'environnement dans lequel vous travaillez devient de plus en plus complexe. Les gouvernements interviennent davantage dans les affaires des consommateurs; ces derniers exercent ce qu'ils perçoivent comme leurs droits; les déménageurs n'expliquent pas clairement les conditions du déménagement et pour ajouter un degré de complexité à la situation, certains déménageurs sans scrupule s'installent sur notre marché et rivalisent pour obtenir les meilleurs contrats.

Vous devriez avoir comme objectif de bien faire les choses à partir du moment que le consommateur vous contacte jusqu'à ce qu'il signe le dernier document et vous paie. C'est donc dire que votre équipe entière doit comprendre votre objectif pour fournir des services de déménagement professionnels. Inutile de vous rappeler qu'un déménagement

est l'une des situations les plus stressantes dans la vie d'une personne. Il s'agit d'un moment où vous et votre personnel pouvez faire une différence entre une bonne expérience et un désastre, obtenir le renouvellement d'affaires ou vous créer un mauvais nom dans la presse.

Avant d'examiner certaines sources de ces plaintes, voyons le coût qu'elles représentent :

- En tout premier, vous risquez d'y laisser votre réputation. Non seulement un consommateur frustré répétera-t-il à ses amis et à sa famille ce qui s'est produit mais il pourrait aussi contacter les médias pour que le faire savoir à tout le monde. Le bouche-à-bouche peut être votre meilleur vendeur ou votre pire ennemi.
- Il y a le coût de réparer ou de remplacer les objets perdus ou endommagés
- Un coefficient de pertes fera grimper le coût de vos assurances
- Les coûts du dédommagement risquent d'escalader. À mesure que le temps passe le montant augmente.
- Le temps c'est de l'argent. Vous pourriez, avec votre personnel, vous occuper de faire des ventes au lieu d'être cloués sur place pour résoudre une réclamation.

Votre personnel de vente doit prendre rendez-vous avec le consommateur pour lui fournir un estimé sur place et éviter les surprises. Présentement votre association aide à résoudre une plainte concernant un déménagement d'une maison en ran-

gée de trois chambres à coucher. Tout a commencé par un appel où il fut estimé que le déménagement prendrait de 8 à 10 heures et nécessiterait un camion de 26 pieds. Le consommateur n'avait pas révélé le contenu complet de sa maison. Le déménagement a pris 18 heures, deux camions et fut un vrai cauchemar pour le client qui était très irrité et tumultueux.

Nous entendons parler de déménagements où le consommateur avance ne pas avoir été avisé du tarif de remboursement de soixante (60) cents par livre pour perte ou dommage. Nous avons en dossier plusieurs plaintes de consommateurs qui l'ont appris au moment de soumettre une réclamation. Il s'agit en fait d'un concept désuet, enclâssé dans la loi. Vous pouvez contourner le problème en vendant une protection correspondant à la valeur de remplacement ou inclure une couverture de la valeur dans votre prix. Vous n'éliminez pas seulement le conflit après livraison mais les biens du client se trouvent protégés et vous générez une excellente source de revenus. À la limite, vous devez divulguer ce tarif au client par écrit et noter sa réponse.

La saison du déménagement arrive et votre équipe et vos ressources seront poussées à la limite. Il importe de vous assurer que votre personnel de première ligne demeure courtois et professionnel lorsqu'il compose avec des clients. La différence entre une équipe bien formée dans les

*suite à la page 29*

## Interest in CAM's Education Program Continues to Grow

**O**N JANUARY 1, 2009, CAM launched an improved and expanded education program for its members. Since then, the program has consisted of two parts – the Canadian Professional Mover (CPM) course for moving consultants to learn about their role and moving services in Canada and the video-based training for new helpers. Graduates of the CPM course earn a “Canadian Professional Mover” designation and can use the “CPM” logo on business cards and stationery. The helper training module consists of a short video and a quiz on the content viewed and is a useful orientation to the helper's role.

The revitalized program is emerging as a major benefit of CAM membership. Here is what CAM's members have been doing:

### SINCE 2009

- 102 students have graduated with the CPM designation.
- 113 helpers have completed the video training.
- 50 companies have registered to use the video training.

### SINCE SEPTEMBER 10, 2010 (our last report)

- 30 students graduated as CPMs.
- 41 helpers completed the video training.

CAM is currently developing new training modules to add to its education program. In the next few weeks, new packing and unpacking training videos will join the family of courses.

CAM member companies currently have access to all courses for an unlimited number of employees for 12 months from the date of paid registration. The fee to access all courses is \$300 plus GST/HST. To find out more about the Canadian Professional Mover Course or helper video training, or to register your company for staff access, contact CAM, by phone at 1-866-860-0065, by fax at 1-866-601-8499, by email at [members@mover.net](mailto:members@mover.net), or through its website, at [www.mover.net/movers/programs/course.htm](http://www.mover.net/movers/programs/course.htm).

## L'intérêt pour le programme d'éducation de l'ACD continue d'augmenter

**L'**ACD a lancé un programme d'éducation amélioré et plus complet à l'intention des membres, le 1<sup>er</sup> janvier 2009. Ce programme a deux composantes : le Cours des déménageurs professionnels du Canada, pour les consultants en déménagement, qui porte sur le rôle et les services des déménageurs au Canada, et en deuxième lieu, une vidéo, qui offre une formation aux aides-déménageurs. Les diplômés du premier cours reçoivent la désignation DPC qu'ils peuvent utiliser sur leurs cartes d'affaires et en-têtes de lettre. Le module sur la formation des aides-déménageurs consiste en une courte vidéo et un questionnaire sur la présentation visuelle. Il constitue un cours d'orientation utile sur le rôle de l'aide-déménageur.

Le programme de perfectionnement se veut un avantage majeur de l'appartenance à l'ACD. Voici un compte rendu des faits sur ces cours :

### DEPUIS 2009

- 102 personnes ont obtenu la désignation DPC
- 113 aides ont terminé le cours sur vidéo
- 50 compagnies se sont inscrites pour le cours sur vidéo

### DEPUIS LE 10 SEPTEMBRE 2010 (à notre dernier rapport)

- 30 personnes ont réussi le cours des Déménageurs professionnels du Canada
- 41 aides ont terminé le cours sur vidéo

L'ACD est sur le point d'ajouter un nouveau module de formation à son programme d'éducation. Dans les prochaines semaines, nous offrirons des vidéos qui porteront sur la méthode d'emballer et de déballer des effets.

Les compagnies membres de l'ACD ont présentement accès à tous les cours, sans égard au nombre d'employés qu'elles y inscrivent, pour une période de 12 mois à compter de la date de paiement. Le coût pour accéder à tous les cours est de 300 \$ plus la TPS/TVH. Pour en apprendre d'avantage sur le Cours des déménageurs professionnels du Canada ou pour y inscrire votre compagnie et votre personnel, veuillez contacter l'ACD au 1-866-860-0065 sans frais ou au 1-866-601-8499 par fax, ou encore à [members@mover.net](mailto:members@mover.net) par courriel ou visitez : [www.mover.net/movers/programs/course.htm](http://www.mover.net/movers/programs/course.htm).



CONSUMER from page 26

26-foot truck. The consumer did not disclose the complete contents of his house. The move became an 18-hour, two-truck nightmare, resulting in a very irate and very vocal consumer.

We see moves in which the consumer claims not to have been made aware of the \$0.60-per-pound valuation for damage or loss of household goods. We have many complaints on record from consumers who appear not to have been informed of this until they made a claim. Sixty cents per pound is an out-of-date concept enshrined in legislation. You can avoid the problems it causes by selling replacement-value protection at the time of the sale or including val-

ue protection in your pricing. You eliminate the possibility of conflict after delivery, your customer's goods are protected and you gain a great source of revenue. At the very least, this must be spelled out to the customer and the response recorded.

We are about to go into the summer moving season and your crews and your resources will be pushed to the limit. It's important to ensure that your front-line staff remains courteous and professional when dealing with customers. The difference between a crew that has been trained in customer communications and one that has not, is often the difference between a profitable move and one that is not. Early reporting of

damage or variances from promised service offers you the opportunity to provide proactive customer service, avoid a prolonged claim process and maintain the profit from your move.

You've made your best efforts in moving your customer, but there have been a few hiccups – a scratch or two, some breakage, a late delivery and/or increased and unforeseen costs. How you handle these events is up to you!

Don't let these bumps in the road wreck the moving experience. Remember the basics: scrutinize the customer's request; disclose all limitations; invest in customer service; and take responsibility for mistakes. *John Levi is the president of CAM.*

SOLAIRES de la page 25

doute être remplacés, la plupart des panneaux solaires devraient bien durer entre 25 et 30 ans sans trop de dégradation du rendement. On doit toutefois faire une inspection et un nettoyage deux fois l'an. Cela mis à part, les systèmes peuvent être contrôlés par télécommande pour assurer la production d'énergie et prévenir certains problèmes. Il y a peu de raccordements électriques à faire sur place mais il vous faut un compteur supplémentaire pour surveiller la production.

Ainsi la production d'énergie so-

laire représente un investissement rentable possible et une option verte que plusieurs propriétaires d'immeubles peuvent envisager en Ontario. Le seul conseil que je vous donne est de demander à un ingénieur qualifié de faire une inspection avant de signer un contrat car les frais de 20 000 \$ de la demande ne sont pas remboursables.

*David Luton est président de David Luton & Associates Inc., une compagnie qui se spécialise dans les services de consultation en logistique à des fournisseurs tiers. Réim-*

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*Les photos sont une courtoisie de Enfinity Canada Ltd ([www.enfinity.ca](http://www.enfinity.ca)).*

CONSOMMATEUR de la page 27

communications avec les clients et une qui ne l'est pas équivaut souvent à la différence entre un déménagement profitable et un qui ne l'est pas. Si vous avertissez le client sans tarder qu'il y a des dommages ou des variations dans les services promis vous aurez l'occasion de lui fournir un service proactif, vous éviterez un long processus de règlement et vous pourrez retenir un profit du déménagement.

Vous avez fait tous les efforts possibles pour déménager un client mais il y a eu quelques pépins – une égratignure ou deux, quelques objets cassés, une livraison en retard et une augmentation de coûts imprévus. C'est à vous de décider comment procéder !

Ne laissez-pas ses cahots gâcher votre expérience du déménagement. Rappelez-vous des rudiments de base : passez la demande du client au peigne fin; divulguez toutes les exceptions; investissez dans le service à la clientèle et assumez vos responsabilités en cas d'erreurs.

*John Levi est le président de l'ACD.*

### **Graduates of CAM's Canadian Professional Mover course/ Diplômés du Cours des déménageurs professionnels du Canada de l'ACD**

(between September 10, 2010 and May 6, 2011)

(entre le 10 septembre 2010 et le 6 mai 2011)

#### **AMJ Campbell Van Lines (Montreal)**

Darlene McKeown

#### **Bekins Moving and Storage (Canada) Ltd.**

Andrew Aitchison

Brenda Balsom

Suzanne Brendeland

Barb Giles

Bryan Grant

Claudia Monteith

Peter Monteith

Jeff New

Juan Romero

Lori Senft

Tammy Squire

Rick Stebbing  
Denise Sweenie  
Wilva Tasker

#### **Carlos Moving & Storage Inc.**

Angela Palermo

#### **Domestic Moving & Storage Ltd.**

Patricia Amirault

#### **King's Transfer Van Lines Inc.**

Geoff Gaitana

Nancy Giroux

Courtney Smith

#### **LaPorte Moving & Storage Systems Limited**

Becky Matthews

#### **Quality Move Management, Inc.**

Jackie Perez

Ingrid Pirooska

Curtis Romanuk

Danielle Taylor

#### **Quick Transfer Ltd.**

Frank Stecky

Kyle Timm

#### **SIRVA Canada LP**

Kathye Hathway

Bob Waters

#### **Westmount Moving & Warehousing**

Janet Sinclair



# Canadian Movers/Entreprises canadiennes de déménagement

## NEWFOUNDLAND AND LABRADOR

### CORNER BROOK

Household Movers & Shippers Limited

### GANDER

Household Movers & Shippers Limited  
Hoyt's Moving & Storage Ltd.

### GOOSE BAY

Rapid Moving Inc.

### ST. JOHN'S

AMJ Campbell Van Lines  
Domestic Moving & Storage Ltd.  
Household Movers & Shippers Limited  
Hoyt's Moving & Storage Ltd.  
LeDrew's Express Limited

### AMJ Campbell Van Lines

21 Moffatt Road  
Mount Pearl, NL A1N 5B9  
Tel: 709-364-4255 / Fax: 709-364-7209  
Toll-free: 1-800-563-9696

Website: www.amjcampbell.com  
Email: therritt@amjcampbell.nf.ca  
Tony Herritt, President

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
distribution

**Warehouse:** Concrete block & metal

### Domestic Moving & Storage Ltd.

111 Blackmarsh Road  
St. John's, NL A1E 1S6  
Tel: 709-747-5188 / Fax: 709-747-2234  
Toll-free: 1-800-563-5288

Email: mledrew@domesticmoving.nf.net  
Martin LeDrew, President and General Manager  
**Services:** Local, long-distance & overseas  
HHG moving & storage, originating-agent/  
destination-agent service

**Warehouse:** Concrete block, palletized,  
sprinklered, alarmed

### Household Movers & Shippers Limited

Country Road Industrial Park  
5 Lundrigan Drive, PO Box 747  
Corner Brook, NL A2H 6G7  
Tel: 709-634-2434 / Fax: 709-634-9643  
Toll-free: 1-800-563-1434

Website: www.householdmovers.ca  
Email: hhmmovers@nfld.net

Greg Barnes, Manager  
**Services:** HVP, logistics, office & household  
goods relocation, packing, crating  
& transportation worldwide

**Warehouse:** Steel frame, palletized, bonded  
& government-approved

Visit [www.mover.net](http://www.mover.net)  
for up-to-date listings.



Certified Canadian Mover

### Household Movers & Shippers Limited

14 McCurdy Drive  
Gander, NL A1V 1A2  
Tel: 709-651-2050 / Fax: 709-256-2538  
Toll-free: 1-800-563-2784

Website: www.householdmovers.ca  
Email: gander@hhmmovers.ca

Mary Chaffey, Manager  
**Services:** HVP, logistics, office & household  
goods relocation, packing, crating  
& transportation worldwide

**Warehouse:** Steel frame, palletized, bonded  
& government-approved

### Household Movers & Shippers Limited

19 Clyde Avenue, Donovans Industrial Park  
Mount Pearl, NL A1B 4R8  
Tel: 709-747-4222 / Fax: 709-368-2619  
Toll-free: 1-800-563-8080

Website: www.householdmovers.ca  
Email: dyoung@hhmmovers.ca  
David Young, President

**Services:** HVP, logistics, office & household  
goods relocation, packing, crating  
& transportation worldwide

**Warehouse:** Steel frame, climate-controlled,  
palletized, bonded & government-approved

### Hoyt's Moving & Storage Ltd. ★

14 McCurdy Drive  
Gander, NL A1V 1A2  
Tel: 709-256-8832 / Fax: 709-651-3270  
Toll-free: 1-800-565-4698

Website: www.hoytsunited.com  
Email: sales@hoytsunited.com  
Mary Chaffey, Manager

**Services:** Local, long-distance & overseas HHG  
moving & storage

**Warehouse:** Metal, palletized

### Hoyt's Moving & Storage Ltd.

PO Box 8204, 127 Clyde Avenue  
St. John's, NL A1B 3N4  
Tel: 709-747-4291 / Fax: 709-747-2687  
Toll-free: 1-800-563-2233

Website: www.hoytsunited.com  
Email: sales@hoytsunited.com  
Anita O'Donnell, Manager

**Services:** Local, long-distance & overseas HHG  
moving & storage

**Warehouse:** Fully palletized, heated

### LeDrew's Express Limited

PO Box 8204, 127 Clyde Avenue  
St. John's, NL A1B 3N4  
Tel: 709-368-2145 / Fax: 709-747-2687  
Email: pharris@hoytsgroup.com

Paul Harris, Transportation Specialist  
**Services:** Local, long distance & overseas HHG  
moving & storage; packing & crating service;  
commercial & office moving; specialist with  
electronic & medical equipment delivery,  
setup & installation

**Warehouse:** Concrete block, fire- & burglar-  
alarmed, security-patrolled, heated,  
sprinklered, Fire Marshall- & Federal  
Government-certified, fully palletized & dock-  
level loading

### Rapid Moving Inc. ★

25 Aspen Road, Suite 200  
PO Box 70 Station C  
Goose Bay, NL A0P 1C0  
Tel: 709-896-0096  
Email: rapideqc@globetrotter.net  
Margaret O'Neill, Manager

## NOVA SCOTIA

### HALIFAX-DARTMOUTH

Atlantic Canada Moving Systems  
Burgess Transfer & Storage Limited  
C. Matheson Transfer Limited  
Guardian Transfer & Storage  
Halifax Transfer Inc.

Hoyt's Moving & Storage Ltd.  
Maritime Moving and Storage  
Munden's Moving Ltd.  
Premiere Van Lines - Halifax  
Thompson's Moving Group Limited

### MIDDLETON

Hoyt's Moving & Storage Ltd.  
Thompson's Moving & Storage

### TRURO

Wallace L. Stewart Moving & Storage Co. Ltd.

### Atlantic Canada Moving Systems

210 Joseph Zatzman Drive  
Dartmouth, NS B3B 1P4  
Tel: 902-468-8028 / Fax: 902-876-0900

Website: www.hoytsunited.com  
Email: srussell@hoytsgroup.com  
Steve Russell, Moving Consultant  
**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating  
**Warehouse:** Palletized

### Burgess Transfer & Storage Limited

20 Oland Court, Burnside Industrial Park  
Dartmouth, NS B3B 1V2  
Tel: 902-468-2929 / Fax: 902-468-1779  
Toll-free: 1-800-565-2929

Website: www.burgesstransfer.com  
Email: moving@burgesstransfer.com  
Larry Burgess, President

**Services:** Local, long distance, overseas,  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Tilt up cement construction, fire  
& burglar alarms, sprinklered, DND-certified,  
heated, palletized, dock- & ground-level  
loading

**Other Association Memberships:** BBB of  
Maritimes, Halifax Chamber of Commerce

### C. Matheson Transfer Limited ★

20 Oland Court, Burnside Industrial Park  
Dartmouth, NS B3B 1V2  
Tel: 902-468-1625  
Email: larry@cmathesontransfer.com  
Larry Burgess, President

### Guardian Transfer & Storage

208 Joseph Zatzman Drive  
Dartmouth, NS B3B 1P4  
Tel: 902-468-8264 / Fax: 902-435-2704  
Toll-free: 1-800-668-1353

Website: www.guardiantransfer.com  
Email: dtaylor@guardiantransfer.com  
David Taylor, President

**Services:** Local, long-distance & overseas HHG  
moving & storage

**Warehouse:** Sprinklered, heated, palletized

★ New member/Nouveau membre

# Canadian Movers/Entreprises canadiennes de déménagement

## Halifax Transfer Inc. ★

5 Burley Court  
Dartmouth, NS B3B 2A3  
Tel: 902-468-6683 / Fax: 902-468-2782  
Toll-free: 1-877-387-0767  
Website: www.halifaxtransfer.com  
Email: info@halifaxtransfer.com  
Dan Ferguson, General Manager

**Services:** Local, long distance & overseas moving, packing, storage, crossdocking, freight, distribution

**Warehouse:** DND-approved, dock-level loading, metal building, sprinklered, heated, alarm protection

## Hoyt's Moving & Storage Ltd.

210 Joseph Zatzman Drive  
Dartmouth, NS B3B 1P4  
Tel: 902-876-8202 / Fax: 902-876-0900  
Toll-free: 1-800-565-4698  
Website: www.hoytsunited.com  
Email: r Hoyt@hoytsunited.com  
Randy Hoyt, Vice President

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating

**Warehouse:** Palletized

## Hoyt's Moving & Storage Ltd.

Marshall Street Extension  
Middleton, NS B0S 1P0  
Tel: 902-825-6434 / Fax: 902-825-6025  
Toll-free: 1-800-565-4698  
Website: www.hoytsunited.com  
Email: middleton@hoytsunited.com  
Bill Palmer, Vice-President

**Services:** Local, long-distance & overseas HHG moving & storage

**Warehouse:** Steel & concrete, palletized, sprinklered

## Maritime Moving and Storage

51 Thornhill Drive  
Dartmouth, NS B3B 1R9  
Tel: 902-468-6868 / Fax: 902-468-6869  
Toll-free: 1-877-406-6868  
Website: www.maritimemoving.com  
Email: amy@maritimemoving.com  
Amy Grady, Relocation Consultant

**Services:** Local, long-distance & overseas HHG moving & storage, office & commercial moving, special products

**Warehouse:** One building, all sprinklered, alarm security

## Munden's Moving Ltd.

45 Lovett Lake Court  
Halifax, NS B3S 1B8  
Tel: 902-450-1323 / Fax: 902-450-1335  
Toll-free: 1-877-289-9120  
Website: www.mundensmoving.com  
Email: mundens@mundensmoving.com  
Rob Munden, President

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, office moving, sale of packing material

**Warehouse:** Steel, fire & burglar alarms, sprinklered, heated & air-conditioned, palletized, dock-level loading, drive-in bay, tilt-up concrete walls, 28-ft. ceilings

**Other Association Memberships:** CFIB, NS Trucking Association

## Premiere Van Lines – Halifax

31 John Savage Avenue  
Burnside Industrial Park  
Dartmouth, NS B3B 2C9  
Tel: 902-468-4313 / Fax: 902-468-2954  
Toll-free: 1-800-465-0000  
Website: www.premierevanlines.com  
Email: jbuchanan@premierevanlines.com  
Jason Buchanan, President

**Services:** Local & long-distance household goods relocation, packing & crating originating within a 150-mile radius of Halifax, able to service all of Canada & US, also has separate international & commercial divisions, new & used packing material sold, Premiere Self Storage is available in Dartmouth

**Warehouse:** 20,000 sq. ft. of heated space, military-approved & bonded, security cameras & alarmed, able to stack three high, steel & aluminum construction, palletized & racking storage, dock-level loading

**Other Association Memberships:** BBB, CARP, CAUBO, CASPR, Aeroplan

## Thompson's Moving & Storage

3 Freeman Street, PO Box 639  
Middleton, NS B0S 1P0  
Tel: 902-825-3929 / Fax: 902-825-6261  
Toll-free: 1-800-773-0020  
Website: www.thompsonsmoving.ca  
Email: blair@thompsonsmoving.ca  
Blair Landry, General Manager

**Services:** Local, long distance & international HHG moving; short-term & long-term storage; HHG packing & unpacking; crating services for international & overseas moving

**Warehouse:** Steel-frame construction, heated, DND-certified, goods stored in storage vaults

## Thompson's Moving Group Limited

51 Thornhill Drive  
Dartmouth, NS B3B 1R9  
Tel: 902-469-5100 / Fax: 902-469-5711  
Toll-free: 1-800-334-2208  
Website: www.thompsonsmoving.ca  
Email: blair@thompsonsmoving.ca  
Blair Landry, General Manager

**Services:** Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas packing, crating & moving; new & used packing material sold; overnight parking available; annually published guaranteed inter-agency labour rates

**Warehouse:** 25,000 sq. ft., palletized, heated, sprinklered, DND-certified, security, surveillance; dock-level & ground-level doors; open Mon. to Fri., 8 am to 5 pm & Sat., 8 am to noon or by appointment; 90-ft. platform scale within 2 blocks

**Other Association Memberships:** IAM

## Wallace L. Stewart Moving & Storage Co. Ltd.

173 Truro Heights Road  
Truro, NS B6L 1X2  
Tel: 902-897-7433 / Fax: 902-897-0623  
Toll-free: 1-888-464-MOVE (6683)  
Website: www.wlstewartmoving.ca  
Email: wlstewart1@eastlink.ca  
Wallace Stewart, Owner/Manager

**Services:** Local & long-distance moving, HHG & vehicles, packing, crating, storage, public warehousing, record/file storage, cross dock

**Warehouse:** Steel-framed, climate-controlled, dock-level loading

**Other Association Memberships:** BBB, Truro & District Chamber of Commerce, NS Truckers Association

## PRINCE EDWARD ISLAND

### CHARLOTTETOWN

Foley's Transfer Inc.

### SUMMERSIDE

Gallant Moving & Storage Ltd.  
Island Moving Systems Ltd.

## Foley's Transfer Inc.

9 Walker Drive  
Charlottetown, PE C1A 8S5  
Tel: 902-894-9914/902-894-3416  
Fax: 902-566-4851  
Email: foleys@pei.aibn.com  
Brian Foley, Owner/Manager

**Services:** Local & long-distance HHG moving & storage, packing & crating

**Warehouse:** Wooden structure, metal siding, government-inspected, heated, fire-inspected, 24-hour security

## Gallant Moving & Storage Ltd. ★

125 Ryan Street  
PO Box 1360, Station Main  
Summerside, PE C1N 4K2  
Tel: 902-436-9236 / Fax: 902-436-7612  
Toll-free: 1-800-430-9236  
Website: www.gallantmoving.com  
Email: dale@gallantmoving.com  
Dale Craig, President

**Services:** Local, long distance & international HHG moving & storage, packing & crating, commercial & office moving

## Island Moving Systems Ltd. ★

PO Box 1360  
Summerside, PE C1N 4K2  
Tel: 902-436-9234  
Email: mayflowermoving@eastlink.ca  
Dale D. Craig, President

## NEW BRUNSWICK

### FREDERICTON

All World Moving & Storage  
Brunswick Moving & Storage  
East Coast Moving & Warehousing  
Hoyt's Moving & Storage Ltd.  
L.H. Chapple Ltd.  
Premiere Van Lines

### MIRAMICHI

Hoyt's Moving & Storage Ltd.

### MONCTON

All World Moving & Storage  
Brunswick Moving & Storage  
Classic Relocation Ltd.  
East Coast Moving & Warehousing  
Geldart's Warehouse & Cartage Ltd.  
Hoyt's Moving & Storage Ltd.

### OROMOCTO

Maritime Warehousing & Transfer Inc.  
McMinniman's Transfer Limited

### SAINT JOHN

All World Moving & Storage  
Brunswick Moving & Storage  
East Coast Moving & Warehousing  
Hoyt's Moving & Storage Ltd.

# Canadian Movers/Entreprises canadiennes de déménagement

## All World Moving & Storage

77 Pepin Road  
Fredericton, NB E3B 8J9  
Tel: 506-457-6020 / Fax: 506-458-1153  
Website: www.allworldmoving.com  
Email: fredericton@allworldmoving.com  
Jeff Melanson, Manager

**Services:** Local, long-distance, overseas, HHG moving & storage, packing & crating

**Warehouse:** Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

**Other Association Memberships:** BBB



## All World Moving & Storage

234 Halifax Street  
Moncton, NB E1C 8N6  
Tel: 506-387-7730 / Fax: 506-387-8521  
Website: www.allworldmoving.com  
Email: allworld@nb.aibn.com  
Bob Gould, Vice President

**Services:** Local, long-distance, overseas, HHG moving & storage, packing & crating

**Warehouse:** Vinyl siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

**Other Association Memberships:** BBB



## All World Moving & Storage

20 Industrial Drive, PO Box 2356  
Saint John, NB E2L 3V6  
Tel: 506-635-1105  
Website: www.allworldmoving.com  
Bob Gould, Vice President

**Services:** Local, long-distance, overseas, HHG moving & storage, packing & crating

**Warehouse:** Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

**Other Association Memberships:** BBB



## Brunswick Moving & Storage

55 MacKenzie Road  
Fredericton, NB E3B 6B6  
Tel: 506-472-6683 / Fax: 506-452-9110  
Website: www.hoytsunited.com  
Email: charleshoyt@hoytsgroup.com  
Charles Hoyt, General Manager

**Services:** Local, long-distance & overseas HHG moving & storage, electronic handling & shipping, packing & crating, office & commercial moving

**Warehouse:** Palletized, sprinklered, loading dock, DND-certified

**Other Association Memberships:** HBC Rewards



## Brunswick Moving & Storage ★

227 Henri Dunant Street  
Moncton, NB E1E 1E4  
Tel: 506-386-6829  
Email: rmacdonald@hoytsunited.com  
Ron MacDonald

## Brunswick Moving & Storage ★

755 Bayside Drive  
Saint John, NB E2R 1A3  
Tel: 506-633-0818  
Email: jcalhoun@hoytsunited.com  
Jerry Calhoun

## Classic Relocation Ltd. ★

145 Edinburgh Drive  
Moncton Industrial Park  
Moncton, NB E1E 2K9  
Tel: 506-854-9220  
Email: geldarts@nb.aibn.com  
Wade Wry



## East Coast Moving & Warehousing

77 Pepin Road  
Fredericton, NB E3B 8J9  
Tel: 506-459-8277 / Fax: 506-458-1153  
Website: www.eastcoastmoving.com  
Email: eastcoastmoving@nb.aibn.com  
Bonnie Grice, Sales Consultant

**Services:** Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

**Warehouse:** Steel frame with siding, heated, sprinklered, alarmed



## East Coast Moving & Warehousing

245 Beaverbrook Street  
Moncton, NB E1C 8N6  
Tel: 506-858-1000 / Fax: 506-858-5628  
Toll-free: 1-888-525-7070  
Website: www.eastcoastmoving.com  
Email: mgould@eastcoastmoving.com  
Wayne Marshall, President

**Services:** Local, long-distance & overseas relocation specialist; business-records storage; office & commercial storage & relocations; containerized storage; bilingual service: English & French

**Warehouse:** Vinyl siding, fire & burglar alarm, video surveillance, sprinklered, DND-certified, propane-heated, containerized storage, dock-level & grade-level, loading door, racking storage, fenced compound; less than five minutes from TCH & hotels



## East Coast Moving & Warehousing

406 Grandview Avenue, PO Box 2234  
Saint John, NB E2L 3V1  
Tel: 506-633-9180 / Fax: 506-633-1883  
Toll-free: 1-888-350-8888  
Website: www.eastcoastmoving.com  
Email: wmarshall@eastcoastmoving.com  
Wayne Marshall, President

**Services:** Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

**Warehouse:** Steel framed with siding, heated, palletized or rack storage, fire alarm with sprinklers, security alarm



## Geldart's Warehouse & Cartage Ltd.

145 Edinburgh Drive  
Moncton Industrial Park  
Moncton, NB E1E 2K9  
Tel: 506-857-3114 / Fax: 506-857-3087  
Toll-free: 1-800-267-0464  
Website: www.geldarts.com  
Email: geldarts@nb.aibn.com  
Marty Wry, Sales & Marketing

**Services:** Local, long-distance, US & overseas HHG & commercial moving & storage, packing & crating

**Warehouse:** Modern steel building, DND-approved, palletized, sprinkler, heated, fire & burglar alarms



## Hoyt's Moving & Storage Ltd.

55 MacKenzie Road  
Fredericton, NB E3B 6B6  
Tel: 506-453-0123 / Fax: 506-452-9110  
Toll-free: 1-800-565-4698  
Website: www.hoytsunited.com  
Email: fredericton@hoytsunited.com  
Barry Hoyt, Vice President

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, office & commercial moving

**Warehouse:** Palletized, sprinklered, dock level loading, DND-certified



## Hoyt's Moving & Storage Ltd.

270 Dalton Avenue  
Miramichi, NB E1V 3N9  
Tel: 506-622-4268 / Fax: 506-622-8329  
Toll-free: 1-877-371-6683  
Website: www.hoytsunited.com  
Email: newcastle@hoytsunited.com  
Todd Stewart, Manager

**Services:** Local, long-distance & overseas HHG moving & storage

**Warehouse:** Palletized, sprinklered, metal



## Hoyt's Moving & Storage Ltd.

227 Henri Dunant Street  
Moncton, NB E1E 1E4  
Tel: 506-859-2442 / Fax: 506-859-1918  
Toll-free: Toll-free fax: 1-800-565-4698  
Website: www.hoytsunited.com  
Email: moncton@hoytsunited.com  
Ron MacDonald, Franchise Owner

**Services:** Local, long-distance & overseas HHG moving & storage, high-value products

**Warehouse:** Brick, palletized, sprinklered, heated



## Hoyt's Moving & Storage Ltd.

755 Bayside Drive  
Saint John, NB E2R 1A3  
Tel: 506-633-1943 / Fax: 506-633-1947  
Toll-free: 1-800-565-4698  
Website: www.hoytsunited.com  
Email: jcalhoun@hoytsunited.com  
Jerry Calhoun, Manager

**Services:** Local, long-distance & overseas HHG moving & storage; office moving; specialty products

**Warehouse:** Palletized, sprinklered, heated, DND-certified

**Other Association Memberships:** Air Miles



## L.H. Chapple Ltd.

PO Box 1505, STN A  
(23 Chapple Road, Maugerville)  
Fredericton, NB E3B 5G2  
Tel: 506-458-9975 / Fax: 506-459-1490  
Toll-free: 1-866-458-9845  
Website: www.frederictonmoving.com  
Email: lhchapple@rogers.com  
Cheryl Chapple, President

**Services:** All moving-related services

**Warehouse:** Steel & wood framework, DND-approved, palletized

**Other Association Memberships:** Fredericton Chamber of Commerce



## Maritime Warehousing & Transfer Inc. ★

297 Restigouche Road  
Oromocto, NB E2V 2H2  
Tel: 506-458-8838 / Fax: 506-446-4999  
Website: maritimemoving.net  
Email: mcminn@nb.sympatico.ca  
Tim Henry, General Manager

**Services:** Local & long distance moving, packing, crating, commercial moving  
**Warehouse:** Steel frame building, fire- & burglar-alarmed, sprinklered, heated, dock- & ground-level loading



Pour une liste à jour, visitez  
le site : [www.mover.net](http://www.mover.net)

★ New member/Nouveau membre



# Canadian Movers/Entreprises canadiennes de déménagement

## McMinniman's Transfer Limited

297 Restigouche Road  
Oromocto, NB E2V 2H2  
Tel: 506-446-6822 / Fax: 506-446-4999  
Toll-free: 1-888-852-6683  
Website: www.moveme.ca  
Email: info@moveme.ca  
Tim Henry, General Manager

**Services:** Local & long distance moving, packing, storage, crating; office moving; trade show service Canada & US; tailgate delivery; crossdock service; commercial warehousing; self-storage

**Warehouse:** Warehouse #1 at 297 Restigouche Rd – steel frame & siding, fire- & burglar-alarmed, sprinklered, heated, palletized, dock- & ground-level loading, Canada Customs-bonded. Warehouse #2 at 275 Restigouche Rd – government-approved, steel frame & siding

## Premiere Van Lines

273 Restigouche Road  
Oromocto, NB E2V 2H1  
Tel: 506-357-5562 / Fax: 506-357-6641  
Website: www.premierevanlines.com  
Email: fredericton@premierevanlines.com  
Gregg Doucette, President & Managing Partner

**Services:** Local & long distance relocations, overseas moving, commercial & office moving, installations, home deliveries, record file management

**Warehouse:** Steel span, 16,000 sq. ft., fully-palletized, climate-controlled, government-approved, alarmed, dock- & ground-level loading

## QUEBEC

### ALMA

Lac St. Jean Déménagement (2001) Ltée

### BOISBRIAND

Les Déménagements Rapide Inc.

### BOUCHERVILLE

Déménagement Barber Ltée  
Déménagement Inter-Cité Mtl. Inc.

### CHICOUTIMI

Déménagement Chicoutimi  
Les Déménagements E. Doré Ltée

### DRUMMONDVILLE

Déménagement Drummond Inc.

### EAST FARNHAM

All Matt Moving & Storage Inc.

### FERMONT

Alliance Moving Inc.

### GATINEAU

Barrhaven Moving & Storage  
D.G. Macdonald Moving & Storage  
Déménagement Maximum  
Déménagement Outaouais Moving Inc.

### JONQUIÈRE

Déménagement Transport du Fjord  
Les Déménagements Tremblay Express Ltée

### KUJJUAQ

Location et Transport Tivi Inc.

## LA BAIE

Les Déménagements Rapide Inc.

## MONTREAL

AMJ Campbell Van Lines  
Bel-Aire Moving & Storage  
C.A. Déménagement Inc.  
Le Clan Panneton (1993) Inc.  
Déménagement Brisson Inc.  
Kenwood Moving & Storage Inc.  
King's Transfer Van Lines Inc.  
Martel Express (Montreal) Inc.  
Meldrum the Mover Inc.  
Midas Transport  
Superior Moving and Storage  
Tippet-Richardson Limited  
Les Transports Constantineau  
Westmount Moving & Warehousing

## PORT CARTIER

Déménagement de la Côte Nord Ltée

## QUEBEC

Déménagement Bellechasse  
Déménagement Monette Express  
Les Déménagements Côté Ltée  
Les Déménagements Rapide Inc.

## RIMOUSKI

Rimouski Moving & Storage

## SHERBROOKE

Déménagement Roy et Martineau

## STE-FOY

Déménagements Inter-Cité Ltée  
Déménagements Ste. Foy

## TROIS-RIVIÈRES

Martel Express (Trois-Rivières) Ltée

## All Matt Moving & Storage Inc. ★

100, rue Léon-Paul  
East Farnham, QC J2K 4E7  
Tel: 450-266-6002 / Fax: 450-266-0354  
Toll-free: Toll-free fax: 1-800-254-4473  
Website: www.all-matt.com  
Email: info@allmatt.ca

Céline Matton, President & Owner  
**Services:** Local, long distance & international HHG moving, crating, packing, storage, office moves, custom-bonded

**Warehouse:** Steel frame, metal siding, fire & burglar alarms, Federal Government (DND)-certified, heated, dock- & ground-level loading

## Alliance Moving Inc. ★

Place Daviault, Local #112  
Fermont, QC G0G 1J0  
Tel: 709-282-2022 / Fax: 819-478-5537  
Toll-free: 1-800-667-4153

Website: www.alliancemoving.com  
Email: info@demenagementdrummond.com  
Franco Collard, President and CEO  
**Services:** Local, long distance & overseas HHG moving, packing & crating, commercial & office moving

**Warehouse:** 1000 sq. ft., heated, steel frame, sprinklered

## AMJ Campbell Van Lines

1255 32nd Avenue  
Montréal, QC H8T 3H2  
Tel: 514-631-5223 / Fax: 514-631-7267  
Toll-free: 1-888-265-6683  
Website: www.amjcampbell.com  
Email: mgibbon@amjmontreal.com  
Mike Gribbon, Operations Manager  
**Services:** Local, long distance & overseas HHG moving & storage, packing & crating  
**Warehouse:** Steel metal siding

## Barrhaven Moving & Storage ★

10, Emile-Bond Street  
Gatineau, QC J8Y 3M7  
Tel: 613-820-8400  
Email: jonathan@dgmacdonaldmoving.com  
Jonathan Gilboa, Owner  
**Services:** Local & long-distance moving & storage

## Bel-Aire Moving & Storage

435 Marien  
Montreal, QC H1B 4V7  
Tel: 514-852-4445 / Fax: 514-351-1372  
Toll-free: 1-866-552-4445  
Website: www.bel-aire.ca  
Email: info@bel-aire.ca  
Ted Petrecca, General Manager

**Services:** Local & long-distance, packing & crating, commercial & residential moves  
**Warehouse:** Concrete block, steel frame, 53,000 sq. ft., 425 lockers of different sizes, fire & burglar alarm, sprinklered, heated, insured, disinfected monthly, dock-level loading

**Other Association Memberships:** BBB

## C.A. Déménagement Inc.

1200, de Royan  
Laval des Rapides, QC H7N 6E7  
Tel: 450-668-5203 / Fax: 450-667-9914  
Toll-free: 1-800-668-5203  
Website: www.cademenagement.com  
Email: Alain.Couture@CADemenagement.com  
Alain Couture, Président

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving including high value transportation. Déménagement Montréal et Laval; déménagement local, longue distance et outre-mer

**Warehouse:** Sprinklered, alarm-protected, heated & palletized, DND-certified, dock-level loading. Entreposage Laval et entreposage Montréal; entrepôt Montréal et entrepôt Laval  
**Other Association Memberships:** Camionnage du Québec, BBB of Québec; CAA-approved

## Le Clan Panneton (1993) Inc.

2660, rue Mullins  
Montréal, QC H3K 1P4  
Tel: 514-937-0707 / Fax: 514-937-1473  
Toll-free: 1-800-361-8739  
Website: www.leclanpanneton.ca  
Email: info@leclanpanneton.ca  
Pierre J. Cyr, Président

**Services:** Local, longue distance et outre-mer déménagement et entreposage, emballage et déballage

**Warehouse:** Brique, système d'alarme, gicleur, caméra circuit fermé, gardien de nuit, chauffé, quai chargement, cautionne douanes Canada

 Certified Canadian Mover

 Déménageur canadien certifié

# Canadian Movers/Entreprises canadiennes de déménagement

## D.G. Macdonald Moving & Storage ★



10, Emile-Bond Street  
Gatineau, QC J8Y 3M7  
Tel: 819-770-7740 / Fax: 819-770-7460  
Email: jonathan@dgmacdonaldmoving.com  
Jonathan Gilboa, Owner  
**Services:** Local & long-distance moving & storage

## Déménagement Barber Itée ★



1240, rue Graham-Bell  
Boucherville, QC J4B 6H5  
Tel: 514-522-2173 / Fax: 450-641-4733  
Toll-free: 1-800-931-7748  
Email: dem.barber@qc.aira.com  
Louis Dussault, Président

## Déménagement Bellechasse ★

1630, boulevard Talbot  
Québec, QC G2N 0C5  
Tel: 866-929-5708  
Email: rapideqc@globetrotter.net  
Eric Auclair

## Déménagement Brisson Inc. ★



1980, rue Monterey  
Laval, QC H7L 3S3  
Tel: 450-681-5115 / Fax: 450-681-2911  
Toll-free: 1-800-681-5115  
Website: www.brissonmoving.com  
Email: stephan@brissonmoving.com  
Stéphan Khushf, Président

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating;  
commercial & office moving; fine art division  
**Warehouse:** Government-approved, Customs-  
bonded, fully palletized, alarmed, heated  
**Other Association Memberships:** BBB

## Déménagement Chicoutimi ★



160, rue des Routiers  
CSP Place Saguenay  
Chicoutimi, QC G7H 7S2  
Tel: 418-696-5022 / Fax: 418-693-1614  
Toll-free: 1-800-263-5022  
Website: www.demenagementchicoutimi.com  
Email: luc@demenagementchicoutimi.com  
Luc Simard, Président

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
unpacking, commercial & office moving, third  
party, delivery with truck tailgate  
**Warehouse:** DND-certified, heated, palletized,  
dock-level loading, fire alarms, sprinklered,  
surveillance camera, steel frame warehouse

## Déménagement de la Côte Nord Ltée ★



180 Portage des Mousses, C.P. 114  
Port Cartier, QC G5B 2G7  
Tel: 418-766-4200 / Fax: 418-766-6261  
Toll-free: 1-800-667-4153  
Website: www.demenagementcotenord.com  
Email: franco@demenagement-drummond.ca  
Franco Collard, Président

**Services:** Local & long-distance moving,  
storage, packing & crating, office moving  
**Warehouse:** 2500 sq. ft., DND-certified, heated,  
palletized, steel frame, alarm

## Déménagement Drummond Inc. ★



1120, rue Bergeron  
Drummondville, QC J2C 0C9  
Tel: 819-478-0323 / Fax: 819-478-5537  
Toll-free: 1-800-667-4153  
Website: www.demenagementdrummond.com  
Email: franco@demenagement-drummond.ca  
Franco Collard, Président and CEO

**Services:** Déménagement local, longue  
distance, résidentiel et commercial,  
emballage et crating pour déménagement  
outré-mer, spécialisé pour Labrador et la  
région nord-est du Québec, entreposage et  
déballeage

**Warehouse:** Blocs de ciment, structure d'acier,  
protection contre le feu, air climatisé, chauffé,  
approuvé par le gouvernement, système  
d'alarme

## Déménagement Inter-Cité Mtl. Inc. ★



1240, rue Graham-Bell  
Boucherville, QC J4B 6H5  
Tel: 450-655-2962  
Email: info@demenagementstefoy.com  
Louis Dussault, Président

## Déménagement Maximum ★



195 Boul. De l'Aéroport  
Gatineau, QC J8R 3X2  
Tel: 819-777-6683 / Fax: 819-246-6683  
Toll-free: 1-866-730-6683  
Website: www.demenagementmaximum.com  
Email: jeanpierre@demenagementmaximum.com  
Jean-Pierre Parisien, Customer Service  
Supervisor

**Services:** Local et longue distance, entreposage  
isolé/chauffé, emballage, déballeage, travail  
pour assurance, commerci

**Warehouse:** Système d'alarme, bâtisse en  
béton, 25,000 pi<sup>2</sup>

## Déménagement Monette Express ★



4050, rue Jean Marchand, Unit 110  
Québec, QC G2C 1Y6  
Tel: 418-840-1234 / Fax: 418-840-1730  
Toll-free: 1-888-840-8814  
Website: www.monetteexpress.com  
Email: info@monetteexpress.com  
Pierre Dignard, Président

**Services:** Local, long-distance & overseas  
HHG moving & storage; packing & crating;  
commercial move; HVP delivery

**Warehouse:** 2405 Decelles, Quebec City,  
QC; Federal Government-approved facility;  
10,000 sq. ft.; palletized; cement block & steel  
construction; temperature-controlled; alarm  
protection (protectron)

**Other Association Memberships:** Québec City  
Chamber of Commerce; CFIB

## Déménagement Outaouais Moving Inc. ★



150 Jean Proulx  
Gatineau, QC J8Z 1V3  
Tel: 819-771-1634 / Fax: 819-771-6629  
Toll-free: 1-800-361-1634  
Website: www.outaouaismoving.com  
Email: manager@outaouaismoving.com  
Michael Kolberg, Président

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving, weigh scale  
on site

**Warehouse:** Steel & block, 55,000 sq. ft., fire  
& burglar alarms, sprinklered, DND-certified,  
heated, palletized, dock-level loading inside,  
customs-bonded

**Other Association Memberships:** RIM, FIATA,  
CIFFA, IAM, PAIMA

## Déménagement Roy et Martineau ★



316, 12<sup>ème</sup> Avenue Sud  
Sherbrooke, QC J1G 2V6  
Tel: 819-563-4322 / Fax: 819-569-7352  
Toll-free: 1-800-567-3585  
Website: www.roymartineau.com  
Email: robin.collard@roymartineau.com  
Robin Collard, Président

**Services:** Local, long-distance & overseas  
moving, packing & crating

**Warehouse:** 22,000 sq. ft., steel frame, steel  
wall, insulated, heated & palletized, alarm  
& camera protection, dock-level loading, DND  
certification

**Other Association Memberships:** CAA  
Habitation Quebec

## Déménagement Transport du Fjord ★



2379, rue Cantin, Parc industriel  
Jonquière, QC G7X 8S7  
Tel: 418-547-2603 / Fax: 418-695-4929  
Website: www.demenagementtransportdufjord.com  
Email: luc@demenagementtransportdufjord.com  
Luc Simard, Président

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
unpacking, commercial & office moving, third  
party, delivery with truck tailgate

**Warehouse:** DND-certified, heated, palletized,  
dock-level loading, fire alarms, sprinklered,  
surveillance camera, steel frame warehouse

## Les Déménagements Côté Ltée ★



2890, avenue Kepler  
Québec, QC G1X 3V4  
Tel: 418-652-8222 / Fax: 418-652-7177  
Toll-free: 1-800-263-9754  
Email: raymonde@m803.ca  
Raymonde Grenier, Direction

**Services:** Local, long-distance, overseas  
HHG moving & storage, packing & crating,  
commercial moving & storage

**Warehouse:** Temperature-controlled, alarm  
protection (Protectron), DND-certified  
(bonded), dock-level loading

## Les Déménagements E. Doré Ltée ★



1317, Bersimis  
Chicoutimi, QC G7K 1A4  
Tel: 418-543-0144 / Fax: 418-543-0686  
Toll-free: 1-800-661-0144  
Website: www.demenagementdore.com  
Email: francois@demenagementdore.com  
François Lévesque, Président

**Services:** Local, longue distance, outre-mer,  
commercial, entreposage, emballage,  
déballeage, cartonnage, service de tiers

**Warehouse:** Certifié par le gouvernement  
fédéral (Défense Nationale), chauffée au gaz  
naturel, alarme reliée, détecteur de chaleur,  
6,000 pi<sup>2</sup> structure d'acier

## Déménagements Inter-Cité Ltée ★



445, rue Mendel  
Ste-Foy, QC G1X 4B9  
Tel: 418-872-3757  
Toll-free: 1-800-463-2606  
Email: l.provencher@demenagementstefoy.com  
Luc Provencher

## Les Déménagements Rapide Inc. ★

1680, boul. Lionel-Bertrand  
Boisbriand, QC J7H 1N7  
Tel: 1-800-563-2583  
Email: rapideqc@globetrotter.net  
Jeremy Turcotte

Visit [www.mover.net](http://www.mover.net)  
for up-to-date listings.



Certified Canadian Mover

# Canadian Movers/Entreprises canadiennes de déménagement

## Les Déménagements Rapide Inc. ★

162, Joseph Gagne Nord  
La Baie, QC G7B 4T1  
Tel: 418-693-8278  
Email: rapidedemenagement@bellnet.ca  
Jérémy Turcotte

## Les Déménagements Rapide Inc. ★

1630, boulevard Talbot  
Québec, QC G2N 0C5  
Tel: 418-529-5708 / Fax: 418-849-6473  
Toll-free: 1-800-463-5796

Website: www.demenagement.qc.ca  
Email: rapideqc@globetrotter.net  
Jérémy Turcotte, VP, Administration

**Services:** Local, long-distance, overseas, HHG moving & storage, packing & crating

**Warehouse:** Air-conditioned, alarm-protected, DND-certified, heated, palletized, dock-level loading

## Déménagements Ste. Foy ★

445, rue Mendel  
Ste-Foy, QC G1X 4B9  
Tel: 418-687-1242 / Fax: 418-872-2464  
Toll-free: 1-800-463-2606  
Email: info@demenagementstefoy.com  
Louis Dussault, Président

## Les Déménagements Tremblay Express Ltée ★

2379, rue Cantin, Parc industriel  
Jonquière, QC G7X 8S7  
Tel: 418-547-2114 / Fax: 418-695-4929  
Toll-free: 1-800-263-5468

Website: www.demenagementtremblay.com  
Email: luc@demenagementtremblay.com  
Luc Simard, Président

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, unpacking, commercial & office moving, third party, delivery with truck tailgate

**Warehouse:** DND-certified, heated, palletized, dock-level loading, fire alarms, sprinklered, surveillance camera, steel frame warehouse

## Kenwood Moving & Storage Inc.

77 Boulevard Brunswick  
Dollard des Ormeaux, QC H9B 2J5  
Tel: 514-683-1713 / Fax: 514-683-1670  
Toll-free: 1-888-738-9110

Website: www.kenwoodmoving.com  
Email: john@kenwoodmoving.com  
John Delanty, Président

**Services:** Local, long-distance & overseas HHG moving & storage

**Warehouse:** ADT fire & burglar alarms, sprinklered, Canada Customs-bonded

**Other Association Memberships:** IAM

## King's Transfer Van Lines Inc. ★

287 Eleanor Road  
Montreal, QC H3C 2C1  
Tel: 514-932-2957 / Fax: 514-939-1645  
Toll-free: 1-800-267-2957

Website: www.kingstransfer.com  
Email: info@kingstransfer.com  
Bill O'Donnell, Président

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 43,000 sq. ft.

**Other Association Memberships:** CERC, ERC

★ New member/Nouveau membre

## Lac St. Jean Déménagement (2001)

Ltée ★  
2105 du Pont South, Alma, QC G8B 5V9  
Tel: 418-668-8361 / Fax: 418-668-3589  
Toll-free: 1-800-463-6522

Website: www.demenagementlacstjean.com  
Email: luc@demenagementlacstjean.com  
Luc Simard, Président

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, unpacking, commercial & office moving, third party, delivery with truck tailgate

**Warehouse:** DND-certified, heated, palletized, dock-level loading, fire alarms, sprinklered, surveillance camera, steel frame warehouse

## Location et Transport Tivi Inc. ★

844 Airport Road, PO Box 175  
Kuujuaq, QC J0M 1C0  
Tel: 819-964-2465 / Fax: 819-964-2831  
Email: tiviforrest@mac.com

Dave Forrest, Président

**Warehouse:** Steel

## Martel Express (Montreal) Inc.

10105 Henri-Bourassa Boulevard West  
St-Laurent, QC H4S 1A1  
Tel: 514-331-3311 / Fax: 514-331-0303  
Toll-free: 1-800-642-2862

Website: www.martelexpressmontreal.com  
Email: info@martelexpressmontreal.com  
Ronald Valade, Président

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Government-approved, bonded, fireproof concrete, sprinklered, palletized three decks, heated, alarm, electronic tailgate service, auto loading & unloading

**Other Association Memberships:** IAM

## Martel Express (Trois-Rivières) Ltée

1000, rue Père-Daniel, PO Box 728  
Trois-Rivières, QC G9A 5J3  
Tel: 819-378-2747 / Fax: 819-378-0527  
Toll-free: 1-800-567-7852

Website: www.demenagementmartel.com  
Email: info@martelexpressstr.com  
Geneviève Parr, Directrice

**Services:** Déménagement local, longue distance et outre-mer; transport général; entreposage. Tous nos services sont offerts autant au niveau résidentiel que commercial

**Warehouse:** Béton et acier, système d'alarme relié à une centrale, chauffé, quai de chargement, terrain clôturé et barré, enregistrement par des caméras

## Meldrum the Mover Inc.

6645 Sherbrooke Street West  
Montreal, QC H4B 1N4  
Tel: 514-481-1122 / Fax: 514-488-5305  
Toll-free: 1-800-561-1123

Website: www.meldrumthemover.com  
Email: tom@meldrumthemover.com  
Tom Filgiano, Président

**Services:** Local, long-distance (Canada & US) & overseas HHG moving; export packing/crating; import/export international forwarding to all points; commercial moving, office systems & furniture installation, repair & service; Montreal container depot for United Van Lines

**Warehouse:** Inner city facilities: five-storey brick & concrete with high-security vaults & 450 steel, fireproof storage rooms; 48,000 sq. ft., fireproof, heated, sprinklered; electronic burglar system, plus nightwatchman; DND-approved, Canadian bonded warehouse, West Island suburban facilities: 20,000 sq. ft., palletized, three high; fireproof, heated, sprinklered, dock-level loading

## Midas Transport ★

6170 Route Transcanadienne  
St-Laurent, QC H4T 1X9  
Tel: 514-344-4440 / Fax: 514-344-3748

Website: www.midastransport.com  
Email: info@midastransport.com  
Tom Dubeau, Président

**Services:** Local & medium distance HHG moves

**Warehouse:** Cinder block, heated, sprinkler system, 11,500 sq. ft., 2 dock-level doors, 1 ramp door

## Rimouski Moving & Storage ★

430A, rue des Artisans  
Rimouski, QC G5M 1A3  
Tel: 418-723-7272  
Email: raymonde@m803.ca

Raymonde Grenier

## Superior Moving And Storage ★

3049A Deacon Street  
St. Laurent, QC H9B 2M5  
Tel: 866-281-2020  
Email: ron@martelexpressmontreal.com  
Ronald Valade

## Tippet-Richardson Limited

26-K Hymus Blvd.  
Pointe-Claire (Montréal), QC H9R 1C9  
Tel: 514-459-0102 / Fax: 514-459-0105  
Toll-free: 1-888-710-4133

Website: www.tippet-richardson.com  
Email: gords@tippet-richardson.com  
Gord Smith, General Manager

**Services:** Long-distance & overseas HHG moving & storage; local moving & storage; packing & crating; commercial

**Warehouse:** One building, sprinklered, alarm security, bonded warehouse, heated, palletized, DND-certified

## Les Transports Constantineau

297 Benjamin-Hudon  
Montréal, QC H4N 1J1  
Tel: 514-678-1426 / Fax: 514-678-0581  
Toll-free: 1-888-678-1426

Website: www.constantineau.ca  
Email: info@constantineau.ca  
François Constantineau, Président

**Services:** Déménagement local, longue distance, outre-mer, emballage, déballage, entreposage

**Warehouse:** Béton, chauffé, système d'alarme, gicleurs, quai de chargement

**Other Association Memberships:** BBB

## Westmount Moving & Warehousing

592, rue Hull  
Montreal, QC H8R 1V9  
Tel: 514-366-6683 / Fax: 514-366-6685  
Toll-free: 1-800-465-6588

Website: www.westmountmoving.com  
Email: info@westmountmoving.com  
Joseph Gagnon, Président

**Services:** Local, long-distance & overseas HHG moving & storage, packing, crating, commercial & office moving

**Warehouse:** 32,000 sq. ft., sprinklered, alarm-protected, government-approved, palletized

**Other Association Memberships:** BBB



# Canadian Movers/Entreprises canadiennes de déménagement

## ONTARIO

### AJAX, OSHAWA, PICKERING, WHITBY

Coburn's Transportation Systems  
Mackie Moving Systems  
Rockbrune Brothers Limited  
TWO MEN AND A TRUCK® – Oshawa

### ARTHUR

Hummel's Moving Ltd.

### BARRIE

Premiere Van Lines  
Rockbrune Brothers Limited  
TWO MEN AND A TRUCK® – Barrie  
& Central Ontario

### BELLEVILLE

LaPalm Moving Systems

### BRAMPTON

Campbell Moving Systems Inc.  
Carlos Moving & Storage Inc.  
1st Ship Moving  
Natural Movers  
TWO MEN AND A TRUCK® – Brampton

### BROCKVILLE

Any Size Moving  
Capital Movers & Storage

### BURLINGTON

Appleby Moving & Storage Ltd.  
Burlington Movers  
Taylor Moving & Storage Ltd.  
TWO MEN AND A TRUCK® – Halton  
& Mississauga

### CHATHAM

Bowen Moving & Storage

### CORNWALL

St. John's Transfer (1978) Ltd.

### DEEP RIVER

Walker's Van and Storage

### GODERICH

Gardiner's Moving

### GUELPH

Mike the Mover Limited  
Swan Moving & Storage Inc.

### HAMILTON

Cesar Van & Storage Limited  
Doug McCallum The Mover Limited  
1st Ship Moving  
James the Mover Ltd.  
Mountaineer Movers Limited  
TWO MEN AND A TRUCK® – Hamilton  
Walter Scott Moving & Storage Limited

### HOLLAND LANDING

Bradford Moving & Storage

### KINGSTON

AMJ Campbell Van Lines  
Any Size Moving

Capital Movers & Storage  
Frost the Mover

### KITCHENER-WATERLOO

AMJ Campbell Van Lines  
Baird Moving Inc.  
Campbell Moving Systems  
1st Ship Moving  
McWilliams Moving & Storage Ltd.  
Tippet-Richardson Limited  
Westmount Moving & Warehousing  
Wilke Movers Ltd.

### LINDSAY

Lindsay-Peterborough Movers & Storage Inc.

### LONDON

A Moving Journey  
AMJ Campbell Van Lines  
Campbell Bros. Movers Ltd.  
EZ Moving  
1st Ship Moving  
John Thompson Movers  
Moving Again  
Robson Cartage 2000 Inc.  
Tippet-Richardson Limited

### MISSISSAUGA

Alero Moving & Storage – Toronto  
AMJ Campbell Corporate  
AMJ Campbell Van Lines  
Armstrong Moving & Storage Ltd.  
Avenue Moving & Storage  
By Design Commercial Moving Solutions Inc.  
King's Transfer Van Lines Inc.  
Lamb 2000 Inc.  
Office Move Pro  
Premiere Van Lines Inc.  
Premiere Van Lines Ltd.  
Ranger Moving Systems Inc.  
Rawlinson Moving & Storage Ltd.  
Total Relocation Moving Systems  
TWO MEN AND A TRUCK® – Mississauga  
North

### NEPEAN

Trinity Moving Inc.

### NEWMARKET

All Star Moving Systems RBL Ltd.  
TWO MEN AND A TRUCK® – Newmarket-  
Aurora

### NIAGARA FALLS

Niagara Moving & Storage Inc.

### NORTH BAY

Walker's Van and Storage

### NORTH GOWER

First Rate Movers Inc.

### OAKVILLE

Bronte Movers and Cartage Ltd.

### OTTAWA

Abbotsford Moving & Storage Ltd.  
All Continents Transport  
AMJ Campbell Van Lines  
Boyd Moving & Storage Ltd.

Campbell Moving Systems Inc.  
Cassidy's Transfer & Storage Limited  
CityPlus Moving & Storage  
D'Arcy Moving & Storage  
1st Ship Moving  
Fox Cartage (Ottawa) Ltd.  
Fred Guy Moving & Storage Ltd.  
King's Transfer Van Lines  
Parkway Van Lines  
Royal Moving & Storage Inc.  
Tippet-Richardson Limited  
Wills Transfer Limited

### OWEN SOUND

John Thompson Movers

### PEMBROKE

Cassidy's Transfer & Storage Limited  
Fox Cartage (Pembroke) Ltd.

### PETERBOROUGH

McWilliams Moving & Storage Ltd.

### SAULT STE. MARIE

Soo Van Moving & Storage

### SIMCOE

Wayne's Moving, Storage & Delivery  
WJ Moving & Storage

### SMITHS FALLS

Wills Transfer Limited

### ST. CATHARINES

Bird's Transfer Limited  
Harvey Moving Systems Inc.

### STAYNER

Mountain Moving & Storage Ltd.

### SUDBURY

Harris Movers  
Neeley's Van & Storage Company Limited

### THUNDER BAY

Traditional Moving & Storage

### TIMMINS

L. Richards Moving & Cartage Ltd.

### TORONTO (Greater Toronto Area)

Abbeywood Moving & Storage Inc.  
AMJ Campbell Van Lines  
Blue Line Moving and Storage (Ont) Inc.  
Consolidated Moving & Storage  
Emerald Moving & Storage Inc.  
Firemen Movers Inc.  
Greg & Sons Moving and Storage  
Hudson Movers Ltd.  
Intercontinental Van Lines, Inc.  
Jia Jia International Moving Inc.  
Phillips Moving & Storage  
Rent-a-Son  
Tender Touch Moving & Storage  
Tippet-Richardson Limited  
Toronto Service Center Inc. (TSC)  
TWO MEN AND A TRUCK® – Toronto East  
TWO MEN AND A TRUCK® – Mid-Town  
Toronto  
Wilson Relocation

# Canadian Movers/Entreprises canadiennes de déménagement

## TRENTON

Any Size Moving  
Capital Movers & Storage

## WINDSOR

AMJ Campbell Van Lines  
Campbell Bros. Movers  
1st Ship Moving  
Glen's Moving & Storage Ltd.  
Hinton the Mover Ltd.  
Rose City Moving  
Windsor Truck & Storage

## WOODSTOCK

Bigham the Mover Limited

### A Moving Journey

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-668-3666 / Fax: 519-681-7931  
Toll-free: 1-800-265-0905  
Email: sandras@campbellbros.com  
Sandra Scott

**Services:** Local, long distance & overseas moving; packing & crating; storage; domestic U Can Store & Move containers; warehousing specialists

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

### Abbeywood Moving & Storage Inc.

480 Finchdene Square  
Toronto, ON M1X 1C2  
Tel: 416-292-1107 / Fax: 416-292-7764  
Toll-free: 1-800-565-4888  
Website: www.abbeywoodmoving.com  
Email: randy@abbeywoodmoving.com  
Randy Wilson, President

**Services:** Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

**Warehouse:** Concrete block & brick, fully palletized, alarmed, heated

### Abbotsford Moving & Storage Ltd.

5977 Hazeldean Road, Unit 101  
Ottawa, ON K2S 1B9  
Tel: 613-836-3493 / Fax: 613-836-2259  
Toll-free: 1-800-325-4757  
Website: www.abbotsfordmoving.com  
Email: rob@abbotsfordmoving.com  
Robert Maheral, President

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, general freight & contracts; store & move containers

**Warehouse:** Steel, palletized, heated, sprinklered, bonded, class A government rating

### Alero Moving & Storage – Toronto

6600 Dixie Road, Unit 2  
Mississauga, ON L5T 2Y2  
Tel: 905-564-3600 / Fax: 905-564-3677  
Toll-free: 1-877-564-3602  
Website: www.aleroworldwide.com  
Email: andrew@aleromoving.com  
Andrew Britton, General Manager

**Services:** Local, long-distance, cross-border & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 20,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

**Other Association Memberships:** BBB, CERC

### All Continents Transport

2370 Walkley Road  
Ottawa, ON K1G 4H9  
Tel: 613-526-3065 / Fax: 613-526-1138  
Website: www.allcontinent.com  
Email: alain@allcontinent.com  
Alain Leroux, General Manager

**Services:** Local & long-distance moving, air & sea shipment worldwide; warehousing & special crating/art works; bonded warehouse & carrier; commercial storage; international relocation

**Warehouse:** Concrete block & steel, sprinkler, alarm, 32-foot ceiling, fenced yard, patrolled, government-inspected

**Other Association Memberships:** IAM, COMA

### All Star Moving Systems RBL Ltd. ★

1334 Kerrisdale Boulevard, Unit #1  
Newmarket, ON L3Y 8V6  
Tel: 905-853-0990 / Fax: 905-830-1880  
Toll-free: 1-866-591-5049  
Email: move@rockbrune.on.ca  
Joe Rockbrune, Jr.

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 10,500 sq. ft. concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

**Other Association Memberships:** BBB, CFIB

### AMJ Campbell Corporate

1445 Courtneypark Drive East  
Mississauga, ON L5T 2E3  
Tel: 905-284-0216 / Fax: 905-670-3787  
Website: www.amjcampbell.com  
Email: dfrappier@amjcampbell.com  
Denis M. Frappier, President, Self Storage & Business Development

**Services:** Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

**Warehouse:** Government-approved, Customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

### AMJ Campbell Van Lines

1030 Fountain Street North  
Cambridge, ON N3H 4R7  
Tel: 519-896-3366 / Fax: 519-896-6116  
Toll-free: 1-888-265-6683  
Website: www.amjcampbell.com  
Email: lmalley@amjkw.com  
Lenny Malley, President

**Services:** Long-distance & local moving, storage, packing & crating, overseas; Guelph line: 519-833-1200

### AMJ Campbell Van Lines

1234 Gardiners Road  
Kingston, ON K7P 2T5  
Tel: 613-634-1040 / Fax: 613-634-2374  
Toll-free: 1-888-265-6683 (1-888-amj-move)  
Website: www.amjcampbell.com  
Email: amj@kingston.net  
Michel Frappier, General Manager

**Services:** Long-distance & local moving, storage, packing & crating, overseas  
**Warehouse:** Government-approved, DND-certified, Customs-bonded, fully palletized, alarm protection, climate-controlled, dock-level loading



Certified Canadian Mover

★ New member/Nouveau membre

### AMJ Campbell Van Lines

330 Sovereign Road  
London, ON N6M 1A8  
Tel: 519-951-9000 / Fax: 519-951-9933  
Toll-free: 1-888-265-6683  
Website: www.amjcampbell.com  
Email: rcook@amjlondon.com  
Ron Cook, President

**Services:** Local, long-distance & overseas; packing, unpacking & crating; commercial & office moving

**Warehouse:** New 15,000 sq. ft., concrete block, steel frame, fire & burglar alarms, video surveillance, Customs-bonded, Government-approved, palletized, ground- & dock-level loading, climatized

**Other Association Memberships:** Chamber of Commerce, BBB

### AMJ Campbell Van Lines

176 Hillmount Road  
Markham, ON L6C 1Z9  
Tel: 905-887-5557 / Fax: 905-887-3235  
Toll-free: 1-800-267-7222  
Website: www.amjcampbell.com  
Email: jyaeck@amjcampbell.com  
James Yaeck, Senior Vice President

**Services:** Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

**Warehouse:** Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

### AMJ Campbell Van Lines

6140 Vipond Drive  
Mississauga, ON L5T 2B2  
Tel: 905-795-3613 / Fax: 905-795-3630  
Toll-free: 1-800-668-5364  
Website: www.amjcampbell.com  
Email: cscheel@amjcampbell.com  
Cameron Scheel, Household Manager

**Services:** Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

**Warehouse:** Government-approved, Customs-bonded, state-of-the-art triple-stacked furniture-vault warehouse, alarm-protected

### AMJ Campbell Van Lines

2710 Stevenage Drive  
Ottawa (Gloucester), ON K1G 5N2  
Tel: 613-737-0000 / Fax: 613-737-7270  
Toll-free: 1-888-766-0000  
Website: www.amjcampbell.com  
Email: mfrappier@amjcampbell.com  
Marc Frappier, Vice President

**Services:** Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

**Warehouse:** Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

### AMJ Campbell Van Lines

1755 Sylvestre Drive  
Tecumseh, ON N8N 2L9  
Tel: 519-974-2700 / Fax: 519-974-1237  
Toll-free: 1-888-265-6683  
Website: www.amjcampbell.com  
Email: rcook@amjlondon.com  
Ron Cook, President

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating

**Warehouse:** Steel frame, fire alarm, burglar alarm, sprinklered, DND-certified, heat, climate control, palletized

# Canadian Movers/Entreprises canadiennes de déménagement

## Any Size Moving ★

3010 Hwy #29  
Brockville, ON K6V 5T4  
Tel: 613-345-5205 / Fax: 613-342-9653  
Toll-free: 1-866-236-3542  
Website: www.anysizemoving.com  
Email: brockville@anysizemoving.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario  
**Warehouse:** Concrete block, metal siding, 3,500 sq. ft., burglar alarm, heated, palletized, grade-level loading

## Any Size Moving

56 Railway Street  
Kingston, ON K7K 2L8  
Tel: 613-544-1897 / Fax: 613-544-6296  
Toll-free: 1-866-236-8125  
Website: www.anysizemoving.com  
Email: kingston@anysizemoving.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario  
**Warehouse:** Steel frame, metal siding, 28,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

## Any Size Moving ★

19 Frankford Cres., Unit 2  
Trenton, ON K8V 6H8  
Tel: 613-392-4159 / Fax: 613-392-6916  
Toll-free: 1-866-236-8068  
Website: www.anysizemoving.com  
Email: trenton@anysizemoving.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario  
**Warehouse:** Concrete block, 12,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading

## Appleby Moving & Storage Ltd. ★

1155 Appleby Line #D2-D3  
Burlington, ON L7L 5H9  
Tel: 905-336-1173 / Fax: 905-336-6216  
Email: applebymoving@bellnet.ca  
Jeffrey Richardson, President

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving  
**Warehouse:** Concrete block, steel frame, fire & burglar alarms, heated, palletized, one dock-level loading door & one drive-in loading door

★ New member/Nouveau membre



## Armstrong Moving & Storage Ltd.

630 Secretariat Court  
Mississauga, ON L5S 2A5  
Tel: 905-670-4400 / Fax: 905-670-0764  
Website: www.armmove.com  
Email: rod@armmove.com  
Rod Speers, President

**Services:** Local, long distance, Canada & US, international household goods moving, storage, packing, crating, commercial & office moving, OA/DA services  
**Warehouse:** Architectural pre-cast, steel frame, burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading, covered outside loading/unloading platform, 180,000 lb. scale

**Other Association Memberships:** FIDI, OMNI, LACMA, IAM

## Avenue Moving & Storage

992 Rangeview Road  
Mississauga, ON L5E 1H3  
Tel: 905-891-2041 / Fax: 905-891-2044  
Website: www.avenuemoving.com  
Email: info@avenuemoving.com  
Jeff Stone, VP and General Manager

**Services:** Local, long-distance & overseas HHG & commercial moving & storage, packing & crating  
**Warehouse:** Block, sprinklered, burglar alarm, heated, dock-level loading, palletized  
**Other Association Memberships:** BBB

## Baird Moving Inc. ★

550 Trillium Drive #5  
Kitchener, ON N2R 1K3  
Tel: 519-895-1900 / Fax: 519-748-0649  
Email: sean@baird-inc.com  
Sean Fitzgerald, President

**Services:** Local, long distance & international moving & storage, packing, crating, commercial & office moving  
**Warehouse:** 7,500 sq. ft., concrete block, burglar alarms, sprinklered, heated, palletized, dock-level loading

**Other Association Memberships:** BBB, CERC

## Bigham the Mover Limited

400 Springbank Avenue South  
Woodstock, ON N4S 7W3  
Tel: 519-537-5568 / Fax: 519-537-2798  
Toll-free: 1-800-265-4048  
Website: www.bigham.ca  
Email: admin@bigham.ca  
David Johnson, General Manager

**Services:** Local & long-distance HHG moving & storage, packing & crating, originating-agent & destination-agent services, cross-border, special products  
**Warehouse:** Steel, heated, palletized, direct fire alarm

## Bird's Transfer Limited ★

10 Seapark Drive  
St. Catharines, ON L2M 6S6  
Tel: 905-682-2646 / Fax: 905-688-9764  
Toll-free: 1-800-263-2479  
Website: www.birdsmoving.com  
Email: birds@birdsmoving.com  
Ian MacPhail, President

**Services:** Local, long distance, overseas & office moves, storage, packing & crating  
**Warehouse:** Block, alarm system, palletized, DND-approved, heated  
**Other Association Memberships:** BBB



## Blue Line Moving and Storage (Ont) Inc.

706 - 1776 O'Connor Drive  
Toronto (North York), ON M4A 1W8  
Tel: 416-293-3244 / Fax: 416-293-4379  
Toll-free: 1-866-281-9536  
Website: www.bluelinemovingandstorage.com  
Email: blueline@bellnet.ca

R. J. (Robert) Sterritt, President & CEO  
**Services:** Local, regional & long distance HHG moving & storage, packing, residential & commercial moving  
**Warehouse:** Concrete block, steel frame, fire & burglar alarms, sprinklered, climate-controlled

## Bowen Moving & Storage ★

420 Colborne Street  
Chatham, ON N7M 5J4  
Tel: 519-352-4214 / Fax: 519-352-3952  
Website: www.bowenmoving.com  
Email: bowen948@yahoo.ca  
Tammy Holland, Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing, crating, commercial & office moves  
**Warehouse:** DND-certified, heated, palletized, dock-level loading, alarmed, steel frame, 7,500 sq. ft.  
**Other Association Memberships:** Chamber of Commerce

## Boyd Moving & Storage Ltd.

767 Belfast Road  
Ottawa, ON K1G 0Z4  
Tel: 613-244-4444 / Fax: 613-244-6774  
Toll-free: 1-800-268-1469  
Website: www.boyd.ca  
Email: sales@boyd.ca  
Don McCormick, Vice President

**Services:** Full-service local, long-distance & international relocations, storage, commercial moving, installation of modular furniture  
**Warehouse:** Concrete block & steel, sprinklered, alarmed, heated, Customs-bonded, government-approved, dock-level loading, pallets, racking & car ramp

**Warehouse:** Concrete block & steel, sprinklered, alarmed, heated, Customs-bonded, government-approved, dock-level loading, pallets, racking & car ramp

## Bradford Moving & Storage

98 Sluse Road  
Holland Landing, ON L9N 1G8  
Tel: 905-853-9898 / Fax: 905-853-9946  
Toll-free: 1-800-263-3281  
Website: www.moveandstore.ca  
Email: info@bradfordmoving.com  
Domenic Crupi

**Services:** Quality services since 1980; local & long-distance; residential, commercial, industrial packing, moving & storage services; all sizes of trucks plus packing material. We offer do-it-yourself containers delivered on site for moving & storage

**Warehouse:** 37,000 sq.ft., heated, brand new state-of-the-art facility; personal vault self-storage, each unit with sprinklers, fire & burglar alarms; loading & unloading at ground-level

Pour une liste à jour, visitez  
le site : [www.mover.net](http://www.mover.net)



Certified Canadian Mover



# Canadian Movers/Entreprises canadiennes de déménagement

## Bronte Movers and Cartage Ltd.

1360 Speers Road, Unit A  
Oakville, ON L6L 5V3  
Tel: 905-847-9638 / Fax: 905-847-5965  
Toll-free: 1-888-458-2175  
Website: www.brntemovers.ca  
Email: info@brntemovers.ca  
Veronica Harris

**Services:** Long distance, overseas, local & commercial moving services; piano specialist (dismantling & reassembly if required); hot tub specialist (contract with Pioneer Family Pools); full packing & crating services; sales &/or rentals for moving supplies

**Warehouse:** Block construction, climate-controlled, sprinkler system, video surveillance

## Burlington Movers

1160 Blair Road, Unit #1  
Burlington, ON L7M 1K9  
Tel: 905-336-9947 / Fax: 905-336-2003  
Toll-free: 1-888-656-4430  
Website: www.burlingtonmovers.ca  
Email: donna@moverreservation.com  
Donna Forrest

**Services:** Packing, local & long-distance moving, storage

**Warehouse:** Concrete block, heated, alarmed & video surveillance, 7500 sq. ft.

## By Design Commercial Moving Solutions Inc.

6770 Davand Drive, Unit #36  
Mississauga, ON L5T 2G3  
Tel: 905-822-1100 / Fax: 905-822-0100  
Website: www.bydesignsolutions.ca  
Email: moving@bydesignsolutions.ca  
Ed Whittaker, Owner

**Services:** Commercial moving, furniture installation, moving-boxes rental, office movers

**Warehouse:** Brick exterior, 2-level metal racking, 20,000 sq. ft on site, heated, air-conditioned, alarm protection, dock-level loading, inventory recorded with digital photos

## Campbell Bros. Movers

2657 McDougall Street  
Windsor, ON N8X 3P3  
Tel: 519-966-4159  
Website: www.campbellbros.com  
Email: ceciliashpeley@hintonthemover.com  
Cecilia Shepley

**Services:** Local, long distance, international moving, packing, crating & office moving

**Warehouse:** Brick, 10,000 sq.ft., palletized, government-approved

## Campbell Bros. Movers Ltd.

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-681-5710 / Fax: 519-681-4034  
Toll-free: 1-800-265-6015  
Website: www.campbellbros.com  
Email: doncampbell@campbellbros.com  
Don Campbell, President

**Services:** Local, long distance & overseas moving; packing & crating; storage; domestic U Can Store & Move containers; warehousing specialists

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

## Campbell Moving Systems

515 Conestoga Road  
Waterloo, ON N2L 4C9  
Tel: 519-886-1941  
Website: www.campbellmoving.ca  
Email: chrisc@campbellmoving.com  
Chris Campbell

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Steel, 8,200 sq. ft., palletized, 3 decks, government-approved

## Campbell Moving Systems Inc.

145 Sun Pac Blvd.  
Brampton, ON L6S 5Z6  
Tel: 905-454-4440 / Fax: 905-454-3059  
Toll-free: 1-800-663-0492  
Website: www.campbellmoving.ca  
Email: mark@campbellbros.com  
Mark Hudson, Branch Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Concrete block & steel, 35,000 sq. ft., palletized, 3 decks

**Other Association Memberships:** IAM

## Campbell Moving Systems Inc.

165 Iber Road, Stittsville, ON K2S 1E7  
Tel: 613-831-4734 / Fax: 613-831-9501  
Toll-free: 1-800-344-9455  
Website: www.campbellmoving.ca  
Email: murrayc@campbellbros.com  
Murray Crosby, Branch Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, container

**Warehouse:** Steel, 21,000 sq. ft., sprinkler system, palletized, heated, government-approved

## Capital Movers & Storage ★

3010 Hwy #29, Brockville, ON K6V 5T4  
Tel: 613-342-6630 / Fax: 613-342-9653  
Toll-free: 1-866-381-3781  
Website: www.pleasemoveme.com  
Email: brockville@pleasemoveme.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

**Warehouse:** Concrete block, metal siding, 3,500 sq. ft., burglar alarm, heated, palletized, grade-level loading

## Capital Movers & Storage

56 Railway Street  
Kingston, ON K7K 2L8  
Tel: 613-544-9574 / Fax: 613-544-6296  
Toll-free: 1-800-267-3170  
Website: www.pleasemoveme.com  
Email: kingston@pleasemoveme.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, bonded warehouse; office moving, including systems-installation services; offices located in Kingston, Trenton, Deep River, Brockville & North Bay, Ontario

**Warehouse:** Steel frame, metal siding, 28,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

## Capital Movers & Storage ★

19 Frankford Cres., Unit 2  
Trenton, ON K8V 6H8  
Tel: 613-392-3505 / Fax: 613-392-6916  
Toll-free: 1-800-465-6683  
Website: www.pleasemoveme.com  
Email: trenton@pleasemoveme.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

**Warehouse:** Concrete block, 12,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading

## Carlos Moving & Storage Inc.

190 Bovaird Drive West, Unit 30  
Brampton, ON L7A 1A2  
Tel: 905-454-5551 / Fax: 905-459-2503  
Website: www.carlosmoving.ca  
Email: maria@carlosmoving.ca  
Maria Medeiros, Owner

**Services:** Local & long distance moves, residential, commercial & office moving, on-site storage, packing

**Warehouse:** Concrete block, fire and burglar alarms, sprinklered, heated, palletized, dock-level loading

**Other Association Memberships:** BBB

## Cassidy's Transfer & Storage Limited

1001 Mackay Street  
Pembroke, ON K8B 1A0  
Tel: 613-735-6881 / Fax: 613-735-9600  
Toll-free: 1-800-663-6615  
Website: www.wemovetheworld.com  
Email: mark@wemovetheworld.com  
Mark Robinson, Director

**Services:** Full-service HHG moving, van, flat, reefer, intermodal, specialized

**Warehouse:** Various warehouses totalling 70,000 sq. ft.

## Cassidy's Transfer & Storage Limited ★

128 Willowlea Road  
Ottawa, ON K0A 1L0  
Tel: 613-836-4225 / Fax: 613-836-0819  
Toll-free: 1-800-337-2175  
Website: www.wemovetheworld.com  
Email: dale@wemovetheworld.com  
Dale Robinson, General Manager

**Services:** Full-service HHG moving, global freight, truckload, US & Canada

**Warehouse:** DND-certified, sprinklered & alarmed, heated, palletized, dock-level loading

## Cesar Van & Storage Limited

125 Cascade Street  
Hamilton, ON L8E 3B7  
Tel: 905-545-2383 / Fax: 905-545-3323  
Toll-free: 1-800-465-5396  
Website: www.cesarvan.com  
Email: kim@cesarvan.com  
Kim Inglis, Branch Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 5500 sq. ft., concrete block & brick, palletized, heated



# Canadian Movers/Entreprises canadiennes de déménagement

## CityPlus Moving & Storage

1764 Woodward Drive  
Ottawa, ON K2C 0P8  
Tel: 613-723-6040 / Fax: 613-723-6027

Toll-free: 1-877-218-1162  
Website: www.cityplusrmoving.com  
Email: info@cityplusrmoving.com

George Jungmeisteris, President  
**Services:** Local & long-distance HHG moving, storage & packing; residential & commercial relocations; workers are bonded & have security clearance

**Warehouse:** Cement-block construction, temperature-controlled, mostly individual containers with locks, limited open space available; warehouse has sprinklers, alarm & 24-hour video surveillance, dock-level & ground-level loading

**Other Association Memberships:** CFIB, BBB, BNI

## Coburn's Transportation Systems

1901 Forbes Street  
Whitby, ON L1N 9A7  
Tel: 905-427-2909 / Fax: 905-432-3501

Toll-free: 1-800-665-0578  
Website: www.coburnstransport.com  
Email: info@coburnstransport.com

Kathy Green, General Manager

**Services:** Local, long-distance & overseas moving & storage, high-value products & electronics storage & distribution, over-dimensional moving, office relocations

**Warehouse:** Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage, 50,000 sq. ft.

**Other Association Memberships:** BAR, IAM, OTA

## Consolidated Moving & Storage

542 Mount Pleasant Road, Suite 502  
Toronto, ON M4S 2M7

Tel: 416-922-9595 / Fax: 416-489-4548  
Website: www.movingtoronto.com  
Email: jackie@movingtoronto.com

Jacqueline Cowan, President

**Services:** Local & long distance moving & local storage – Household, Commercial & Institutional. Also specializing in research laboratory relocations. 30 years of expertise provide professional moving services for all types of client requirements at reasonable pricing. Packing, shipping, crating, packing materials for all applications

**Warehouse:** Concrete block, fire & alarm systems, electronic eye, sprinklered, heated, dock-level loading, centrally-located with good parking

**Other Association Memberships:** BBB (30years), CFIB (30 years)

## D'Arcy Moving & Storage

2495 Lancaster Road  
Ottawa, ON K1B 4L5  
Tel: 613-733-0040 / Fax: 613-733-7120

Toll-free: 1-888-506-9465  
Website: www.darcymoving.com  
Email: bwilson@darcymoving.com

Brad Wilson, Operations Manager

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, installation of modular furniture

**Warehouse:** Concrete block, steel frame, fire alarm, sprinklered, burglar alarm, DND-certified, heated, palletized, dock-level loading

## Doug McCallum The Mover Limited

125 Cascade Street  
Hamilton, ON L8E 3B7  
Tel: 905-545-6510

Email: kim@mccallumthemover.com  
Kim Inglis, Branch Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 5500 sq. ft., concrete block & brick, palletized, heated

## Emerald Moving & Storage Inc.

9 O'Connor Drive  
Toronto, ON M4K 2K3  
Tel: 416-429-7785 / Fax: 416-429-6472

Website: www.emeraldmoving.ca  
Email: w.teske@emeraldmoving.ca  
David McClean, General Manager

**Services:** Local moving, storage, crating, residential, boxes, consultation, moving supplies

**Warehouse:** Concrete block & steel frame; climate-controlled; fire, burglar alarms; sprinklers; heated; non-climate-controlled; fire suppressant

**Other Association Memberships:** BBB

## EZ Moving

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-686-0864

Email: jessicas@campbellbros.com

Jessica Schaab

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

## Firemen Movers Inc.

280 Belfield Road, Unit 2  
Toronto, ON M9W 1H6  
Tel: 416-225-5733 / Fax: 416-225-5733

Toll-free: 1-855-225-5733  
Website: www.firemenmovers.com  
Email: scott.irvine@firemenmovers.com

Lorne Babiuk

**Services:** Local residential & commercial moves, packing materials, packing services, storage & loading help

**Warehouse:** Concrete block, steel frame, fire & burglar alarms, sprinklers, heated, dock- & street-level loading, palletized & container storage

## First Rate Movers Inc. ★

2264 Roger Stevens Drive  
North Gower, ON K0A 2T0  
Tel: 613-260-0505

Toll-free: 1-866-442-0505  
Website: www.firstratemovers.com  
Email: admin@firstratemovers.com

Matt Guest, General Manager

**Services:** Local & long distance moving & packing services; short-term storage

**Other Association Memberships:** CFIB

## 1st Ship Moving

145 Sun Pac Blvd.  
Brampton, ON L6S 5Z6  
Tel: 905-462-8894 / Fax: 905-454-0235

Email: jacqueline@1stship.com

Jacqueline Burns

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Concrete block & steel, 35,000 sq. ft., palletized, 3 decks

**Other Association Memberships:** IAM

## 1st Ship Moving

125 Cascade Street  
Hamilton, ON L8E 3B7  
Tel: 905-549-1587

Website: www.1stship.com  
Email: ted@1stship.com

Ted Iwanek

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 5500 sq. ft., concrete block & brick, palletized, heated

## 1st Ship Moving

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-680-7780 / Fax: 519-681-7931

Toll-free: 1-800-957-6600

Website: www.1stship.com

Email: wendy@campbellmoving.ca

Wendy Dufton, VP Quality Control

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

## 1st Ship Moving

165 Iber Road  
Stittsville, ON K2S 1E7  
Tel: 613-831-7009 / Fax: 613-831-9501

Website: www.1stship.com

Email: fred@1stship.com

Fred Manuel

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, container

**Warehouse:** Steel, 21,000 sq. ft., sprinkler system, palletized, heated, government-approved

## 1st Ship Moving

515 Conestoga Road  
Waterloo, ON N2L 4C9  
Tel: 519-884-6671

Website: www.1stship.com

Email: robin@campbellbros.com

Robin Campbell, Moving Consultant

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Steel, 8,200 sq. ft., palletized, 3 decks, government-approved

## 1st Ship Moving

2657 McDougall Street  
Windsor, ON N8X 3P3  
Tel: 519-944-6623

Website: www.1stship.com

Email: amberp@campbellmoving.ca

Amber Peterson, Branch Manager

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Brick, 10,000 sq. ft., palletized, government-approved

## Fox Cartage (Ottawa) Ltd. ★

128 Willowlea Road  
Ottawa, ON K0A 1L0  
Tel: 613-836-9891

Email: mark@wemovetheworld.com

Mark Robinson, Director

**Services:** Full-service HHG moving



Certified Canadian Mover

★ New member/Nouveau membre

# Canadian Movers/Entreprises canadiennes de déménagement

## Fox Cartage (Pembroke) Ltd. ★

1001 Mackay Street  
Pembroke, ON K8A 6X7  
Tel: 613-735-7967 / Fax: 613-735-6170  
Email: dale@wemovetheworld.com  
Dale Robinson, Manager  
**Services:** Full-service HHG moving



## Fred Guy Moving & Storage Ltd.

1199 Newmarket Street  
Ottawa, ON K1B 3V1  
Tel: 613-744-8632 / Fax: 613-744-8988  
Toll-free: 1-800-337-6228  
Website: www.fredguymoving.com  
Email: sales@fredguymoving.com  
Wayne Lyttle, President



**Services:** Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

**Warehouse:** Racked & palletized, bonded, rated Government A-1

## Frost the Mover

143 Russell Street  
Kingston, ON K7K 2G1  
Tel: 613-549-9901 / Fax: 613-549-0976  
Toll-free: 1-800-250-5054  
Website: www.frost-mover.com  
Email: rtsc2@kos.net  
Liseanne MacDonald, Branch Manager



**Services:** Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations

**Warehouse:** Concrete block, fire & burglar alarmed, DND-certified, heated, palletized, ground-level & dock loading, fenced yard

## Gardiner's Moving

393 Cambridge Street  
Goderich, ON N7A 2Y9  
Tel: 519-524-2421 / Fax: 519-524-7822  
Toll-free: 1-866-265-5783  
Email: gardtire@hurontel.on.ca  
Maurice Gardiner, Owner



**Services:** Local household goods & commercial (office) moving, packing & crating; free local estimates with out-of-town approximate estimates; 17', 24' & 29' trucks & 45' tractor trailer

## Glen's Moving & Storage Ltd. ★

4080 North Service Road East, Unit 23  
Windsor, ON N8W 5X2  
Tel: 519-945-3622 / Fax: 519-945-3097  
Email: glenmove@jet2.net  
Glen Cook, President



**Services:** Local, long-distance & overseas moving, pianos, safes, vault moving, packing, warehouse & distribution

**Warehouse:** Block, heated, alarm & fire alarm, palletized

## Greg & Sons Moving and Storage

2036 Ellesmere Road  
Scarborough, ON M1H 2V6  
Tel: 416-289-3047 / Fax: 416-289-3051  
Toll-free: 1-800-880-1514  
Website: www.gregandsonsmoving.com  
Email: geri@gregandsonsmoving.com  
Perry Thorne, Sales Manager



**Services:** Local, all Ontario & North America, packing, moving & storage, crating, residential, commercial, office

**Warehouse:** Brick, heated, VSN security, dock-level

**Other Association Memberships:** BBB, CFIB

## Harris Movers

878-B Falconbridge Road  
Sudbury, ON P3A 4S4  
Tel: 705-560-2000 / Fax: 705-560-1673  
Toll-free: 1-800-461-7146  
Website: www.harrismovers.ca  
Email: harrismv@ican.net  
Garry Gravelle, President



**Services:** Local, long-distance & overseas moving, complete with packing, crating & storage capabilities, commercial & office moving

**Warehouse:** Two separate DND-approved warehouses (ground & dock levels), heated, palletized, complete alarm service; also 400 mini-storage units, complemented with a U-Haul truck dealership

## Harvey Moving Systems Inc. ★

Harvey's Landing, 214 Martindale Road  
St. Catharines, ON L2R 6P9  
Tel: 905-688-2128 / Fax: 905-688-9966  
Toll-free: 1-800-363-6581  
Website: www.harveymoving.com  
Email: alex@harveymoving.com  
Alex McVean, President



**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Palletized, monitored security system, smoke- & fire-detection system

## Hinton the Mover Ltd.

2657 McDougall Street  
Windsor, ON N8X 3P3  
Tel: 519-966-1391 / Fax: 519-966-1284  
Website: www.hintonthemover.com  
Email: hintonthemover@hintonthemover.com  
Amber Peterson, Branch Manager



**Services:** Local, long distance, international moving, packing, crating & office moving

**Warehouse:** Brick, 10,000 sq.ft., palletized, government-approved

## Hudson Movers Ltd.

357 Kennedy Road  
Toronto, ON M1K 2A2  
Tel: 416-261-1499 / Fax: 416-261-1695  
Toll-free: 1-800-971-6683  
Website: www.hudsonmovers.com  
Email: hudson@hudsonmovers.com  
Sheila Clifford, Vice President



**Services:** Local, long-distance & international HHG moving & storage, packing & crating

**Warehouse:** Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

## Hummel's Moving Ltd.

7281 Highway 6, RR #1  
Arthur, ON N0G 1A0  
Tel: 519-848-2739 / Fax: 519-848-2271  
Toll-free: 1-800-543-7915  
Website: www.hummelsmoving.com/  
Email: hummelsmoving@hotmail.com  
Peter Hummel, President/Owner



**Services:** Local & long-distance HHG moving, packing & storage to Canadian destinations

**Warehouse:** Concrete block, palletized, burglar alarm, heated

## Intercontinental Van Lines, Inc.

130 Riviera Drive, Unit 2  
Markham, ON L3R 5M1  
Tel: 905-946-8592 / Fax: 905-946-1798  
Toll-free: 1-800-533-5247  
Website: www.intercontinentalgroup.com  
Email: ivl@intercontinentalgroup.com  
Tim Garside, President



**Services:** International, cross-border, across Canada, LTL/FTL air ride truck transport (Canada, US, Mexico)

**Warehouse:** Concrete/cinder block, full security & fire, customs-bonded

**Other Association Memberships:** IAM, PAIMA, AMSA, CIFFA

## James the Mover Ltd.

125 Cascade Street  
Hamilton, ON L8E 3B7  
Tel: 905-561-3631  
Website: www.jamesthemover.com  
Email: alan@jamesthemover.com  
Alan Blakeley



**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 5500 sq. ft., concrete block & brick, palletized, heated

## Jia Jia International Moving Inc. ★

150 Telson Road, Unit B  
Markham, ON L3R 1E5  
Tel: 905-305-1688 / Fax: 905-305-1678  
Website: www.JiaJiaMoving.com  
Email: info@jiajiamoving.com  
Karen Yu, Treasurer/Client Relations Manager



**Services:** Local moving, US/Canada moving, commercial moving, machinery moving, piano moving; short-term & long-term warehouse storage; packing & crating

**Warehouse:** Commercial goods storage; short-term residential goods storage

**Other Association Memberships:** BBB

## John Thompson Movers

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-681-2070 / Fax: 519-681-7931  
Toll-free: 1-800-265-5733  
Website: www.jtmovers.com  
Email: lauriec@campbellbros.com  
Laurie Cushman, VP Operations



**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

## John Thompson Movers

121 Shane Street, RR #5, Springmount  
Business Park  
Owen Sound, ON N4K 5N7  
Tel: 519-376-7613 / Fax: 519-376-1077  
Toll-free: 1-800-567-5354  
Website: www.jtmovers.com  
Email: robf@jtmovers.com  
Rob Fraser, Branch Manager



**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Steel, 6,000 sq.ft., palletized, 3 decks, heated, government-approved, mini-storage available

Visit [www.mover.net](http://www.mover.net)  
for up-to-date listings.



# Canadian Movers/Entreprises canadiennes de déménagement

## King's Transfer Van Lines ★

1290 Old Innes Road, Unit 710  
Ottawa, ON K1B 5M6  
Tel: 613-744-7443 / Fax: 613-744-0470  
Toll-free: 1-888-266-6166  
Email: ottawa@kingstransfer.com  
Darryl Amirault, General Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Other Association Memberships:** CERC, ERC

## King's Transfer Van Lines Inc.

6710 Maritz Drive, Unit 3  
Mississauga, ON L5W 0A1  
Tel: 905-565-9950 / Fax: 905-565-9956  
Toll-free: 1-877-399-8539

Website: www.kingstransfer.com  
Email: toronto@kingstransfer.com  
Ron Proudfoot, General Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** 15,000 sq. ft., concrete block, steel  
frame, fire & burglar alarms, sprinklered,  
DND-certified, Canada Customs bonded,  
heated, palletized, dock-level loading

**Other Association Memberships:** CERC, ERC

## L. Richards Moving & Cartage Ltd. ★

1657 Riverside Drive, PO Box 1050  
Timmins, ON P4N 7H6  
Tel: 705-267-7111 / Fax: 705-268-7454  
Toll-free: 1-800-461-9831

Email: lloyd@richardsmoving.ca  
Lloyd Richards, President

**Services:** Moving & storage, freight  
consolidation & distribution, courier service,  
storage trailer rentals, refrigerated service

**Warehouse:** Steel & concrete, federal  
& provincial gov't approved

## Lamb 2000 Inc.

250 Superior Boulevard  
Mississauga, ON L5T 2L2  
Tel: 905-565-8191 / Fax: 905-565-0293  
Toll-free: 1-800-268-6842

Website: www.lamb2000.ca  
Email: ian@lamb2000.ca

Ian Grant, President

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial moving & installations

**Warehouse:** Concrete block, steel frame, fire  
& burglar alarms, sprinklered, DND-certified,  
heated, palletized, ground-level loading, dock-  
level loading

## LaPalm Moving Systems

87 Wallbridge Crescent  
Belleville, ON K8P 1Z5  
Tel: 613-962-9557 / Fax: 613-962-5629  
Toll-free: 1-800-267-8014

Website: www.lapalm-moving.com  
Email: rtsc1@kos.net

Jim Best, President

**Services:** Full-service HHG moving & storage  
for local, long-distance, overseas & cross-  
border relocations; public commercial  
warehousing & distribution services

**Warehouse:** Concrete block, fire & burglar  
alarm, DND-certified, heated, palletized,  
ground-level loading, fenced yard

## Lindsay-Peterborough Movers & Storage Inc.

15 Pigeon Lake Road, RR 6  
Lindsay, ON K9V 4R6  
Tel: 705-324-5431 / Fax: 705-324-3338  
Toll-free: 1-800-651-2943

Website: www.lindsaymovers.com

Email: ron@lindsaymovers.com

Ron Fanning, President

**Services:** HHG local & long-distance, overseas,  
complete packing & crating services, heated  
storage

**Warehouse:** 8,000 sq. ft., steel, palletized,  
heated, alarmed, Canada Customs-bonded,  
DND-certified, 6,500 sq. ft., block, heated

## Mackie Moving Systems

933 Bloor Street West  
Oshawa, ON L1J 5Y7  
Tel: 905-728-2400 / Fax: 905-443-1303  
Toll-free: 1-800-565-4646

Website: www.mackiegroupp.com

Email: shelly.buffett@mackiegroupp.com

Gil Beaulne, General Manager Household  
Division

**Services:** Household goods, high-value  
products, office & commercial moving,  
international relocations, car-hauling, general  
freight, specialized logistics, public scale

**Warehouse:** Precast concrete, palletized,  
sprinkler system, pest control, 24-hour  
security, bonded, 125,000 sq. ft. in Oshawa  
& 115,000 sq. ft. in Mississauga

**Other Association Memberships:** IAM, OTA,  
CERC, AMCHAM

## McWilliams Moving & Storage Ltd.

712 The Kingsway  
Peterborough, ON K9J 6W6  
Tel: 705-743-4597 / Fax: 705-743-4226  
Toll-free: 1-800-461-6464

Website: www.mcwilliamsmoving.com

Email: mms@mcwilliamsmoving.com

Dan J. McWilliams, President

**Services:** Local, long-distance & overseas  
moving & storage, office & commercial  
moving, file & record retention, Government-  
certified scale

**Warehouse:** Concrete block & steel, palletized,  
sprinkler, fire-detection system, camera  
surveillance, heated, DND-certified, inside  
& outside dock access

**Other Association Memberships:** AMSA

## McWilliams Moving & Storage Ltd. ★

215 Forbisher Drive, Unit #2  
Waterloo, ON N2V 2G4  
Tel: 519-725-3060 / Fax: 519-725-2898  
Toll-free: 1-800-461-0164

Website: www.mcwilliamsmoving.com

Email: rob@mcwilliamsmoving.com

Rob Thompson, Branch Manager

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating

**Warehouse:** Concrete block, sprinklered,  
heated, palletized, dock-level loading

## Mike the Mover Limited

62 Dawson Road  
Guelph, ON N1H 1A8  
Tel: 519-822-0298 / Fax: 519-824-4591  
Website: www.mikethemover.ca

Email: info@mikethemover.ca

Monty Caradonna, Co-Owner

**Services:** Storage, packing, crating

**Warehouse:** Storage, short- or long-term

## Mountain Moving & Storage Ltd.

7593 County Road 91  
Stayner, ON L0M 1S0  
Tel: 705-435-9706 / Fax: 705-435-0541  
Toll-free: 1-800-737-9912

Website: www.mountainmoving.ca

Email: mark@mountainmoving.ca

Mark Callegari, President/Owner

**Services:** Local & long-distance HHG moving  
& storage, office & commercial moving;  
packing materials, packing/unpacking service,  
cleaning service; containerized shipping,  
overseas shipping, auto transportation, dock-  
level loading, heated units, fire alarm

**Warehouse:** Concrete block, 2-hour fire-rated  
walls, self-storage units, office on site

## Mountaineer Movers Limited

487 Grays Road  
Hamilton, ON L8E 2Z5  
Tel: 905-561-8880 / Fax: 905-561-0606  
Toll-free: 1-800-263-4561

Website: www.mountaineer.on.ca

Email: wmk@mountaineer.on.ca

Wendy C. Mans-Keddie, President

**Services:** Local & long-distance moving, storage  
& packing, moving supplies & equipment  
rentals, cleaning services

**Warehouse:** Concrete block, steel frame,  
burglar alarm, heated, palletized, dock-level  
loading

## Moving Again

971 Princess Avenue  
London, ON N5W 3M9  
Tel: 519-439-5987

Toll-free: 1-866-358-6499

Website: www.movingagain.ca

Email: andrew@movingagain.ca

Andrew Brown, Owner

**Services:** Local & long distance residential  
& commercial moving, storage, packing  
& unpacking

## Natural Movers

190 Bovaird Drive West, Unit 30  
Brampton, ON L7A 1A2  
Tel: 905-459-4061 / Fax: 905-459-2503  
Toll-free: 1-800-717-4406

Website: www.naturalmovers.ca

Email: joe@naturalmovers.ca

Joe Medeiros, President

**Services:** Local & long distance moves,  
residential, commercial & office moves,  
storage, packing, piano moves

**Warehouse:** Concrete block, fire and burglar  
alarms, climate-controlled, sprinklered,  
palletized, dock-level loading

**Other Association Memberships:** BBB

## Neeley's Van & Storage Company Limited ★

2333 Regent Street South, Suite 1  
Sudbury, ON P3E 6K7  
Tel: 705-522-3322

Toll-free: 1-800-818-5027

Email: neelysvanandstorage@on.aibn.com

Darren Bombardieri, President

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** 10,800 sq. ft., block & steel, DND-  
certified, alarmed, heated, palletized, dock-  
level loading

# Canadian Movers/Entreprises canadiennes de déménagement

## Niagara Moving & Storage Inc.

7825 Dorchester Road South  
Niagara Falls, ON L2G 1E9  
Tel: 905-354-3183 / Fax: 905-354-6544  
Toll-free: 1-866-461-0786

Website: [www.niagaramoving.net](http://www.niagaramoving.net)  
Email: [wayne@niagaramoving.net](mailto:wayne@niagaramoving.net)  
Robert (Bob) Stacey, President

**Services:** Ontario-licensed, packing, crating, transportation, storage, local & long-distance moving, commercial & office moving

**Warehouse:** Finished concrete block, separated storage units, temperature-controlled

**Other Association Memberships:** Chamber of Commerce – Niagara Falls



## Office Move Pro ★

2495 Stanfield Road, Unit 3  
Mississauga, ON L4Y 1R6  
Tel: 905-696-7915 / Fax: 905-361-1684  
Toll-free: 1-877-604-6776

Website: [www.officemovepro.com](http://www.officemovepro.com)  
Email: [info@officemovepro.com](mailto:info@officemovepro.com)  
Leo Thibodeau, President

**Services:** Office moving, storage, planning & installations. Crate rentals, material purchases & office decommissioning. Portable storage also available. Locations in Calgary & Montreal

**Warehouse:** 20,000 sq. ft. 28-ft. clear steel building built in 2008. Fully protected by a monitored security system & video surveillance. Dock-level & drive-in access. Heated, racked, storage

**Other Association Memberships:** BBB



## Parkway Van Lines

1199 Newmarket Street  
Ottawa, ON K1B 3V1  
Tel: 613-744-4781 / Fax: 613-744-8988  
Toll-free: 1-800-337-6228

Website: [www.parkwayvanlines.com](http://www.parkwayvanlines.com)  
Email: [bshields@parkwayvanlines.com](mailto:bshields@parkwayvanlines.com)  
Betty Shields, Vice President

**Services:** Local, long-distance & international HHG moving & storage, government moving, office moving, commercial distribution & home delivery

**Warehouse:** Racked & palletized, bonded, rated Government A-1



## Phillips Moving & Storage

2525 Steeles Avenue West  
Toronto, ON M3J 2P1  
Tel: 416-661-2797 / Fax: 416-661-0013  
Toll-free: 1-877-543-6683

Website: [www.phillipsmovers.com](http://www.phillipsmovers.com)  
Email: [donstaddon@phillipsmoving.com](mailto:donstaddon@phillipsmoving.com)  
Don Staddon, Principal

**Services:** Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, office & commercial moving

**Warehouse:** Brick construction, heated, palletized, sprinklered, full security monitoring, two dock levels, one drive-in level

**Other Association Memberships:** BBB



## Premiere Van Lines

200 Brock Street  
Barrie, ON L4N 2M4  
Tel: 705-719-7856 / Fax: 705-719-7858  
Toll-free: 1-877-846-6683

Website: [www.premierevanlines.com](http://www.premierevanlines.com)  
Email: [barrie@premierevanlines.com](mailto:barrie@premierevanlines.com)  
Bill Gauthier, President

**Services:** Local, long distance, overseas, commercial, home deliveries, HHG moving & storage, packing & crating

**Warehouse:** 7,711 sq. ft., heated, palletized, drive-in dock, certified gov't-approved scale on premises, DND certification, construction block, alarm protection

**Other Association Memberships:** BBB



## Premiere Van Lines Inc.

450 A Britannia Road East  
Mississauga, ON L4Z 1X9  
Tel: 905-712-8960 / Fax: 905-712-8969  
Toll-free: 1-866-981-6683

Website: [www.premierevanlines.com](http://www.premierevanlines.com)  
Email: [molsen@premierevanlines.com](mailto:molsen@premierevanlines.com)  
Magnus Olsen, Vice President of National Operations

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, home deliveries

**Warehouse:** Concrete block and/or steel frame warehouses in major Canadian centres featuring fire & burglar alarms, security cameras, sprinklers, DND certification, Canada Customs bonded, heated, palletized, warehouse racking, dock-level loading



## Premiere Van Lines Ltd.

6865 Edwards Boulevard  
Mississauga, ON L5T 2T9  
Tel: 905-565-7222 / Fax: 905-565-5558  
Toll-free: 1-866-981-MOVE (6683)

Website: [www.premierevanlines.com](http://www.premierevanlines.com)  
Email: [fmartin@premierevanlines.com](mailto:fmartin@premierevanlines.com)  
Frank Martin, Executive Vice President

**Services:** Local moving, long distance, US cross-border, packing, storage, container service, overseas moving, special products, office moving

**Warehouse:** 30,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, 26-foot clearance, government-bonded, government-certified, government registration #WON290, DND-certified

**Other Association Memberships:** IAM, OMA, CARP, CAUBO, CAA, MBOT, BBB

## Ranger Moving Systems Inc. ★

7685 Bath Road  
Mississauga, ON L4T 3T1  
Tel: 905-461-1732 / Fax: 905-461-0420  
Toll-free: 1-866-907-9723

Email: [fsinopoli@rangermovingsystems.com](mailto:fsinopoli@rangermovingsystems.com)  
Frank Sinopoli, Vice-President

**Services:** Special products, blanket wrap service, worldwide corporate & COD residential moves & storage, bonded storage facilities, store fixture roll outs, bonded advance warehouse for the trade show industry, logistics, cross dock, air, ocean & multi-modal freight services, cross border consolidation & distribution programs, project cargo, EDI-enabled (on line with Canada Customs; re-manifest services; post audit)

**Warehouse:** Steel & concrete, sprinkler, palletized, heated, 2-rail-siding loading docks, bonded customs sufferance warehouse, 8 dock-level doors, 1 drive-in door, scale within 5 miles, 30,000 sq. ft.

## Rawlinson Moving & Storage Ltd.

1024 Westport Crescent  
Mississauga, ON L5T 1G1  
Tel: 905-364-1400 / Fax: 905-364-1401  
Toll-free: 1-800-684-6660

Website: [www.rawlinsonmoving.com](http://www.rawlinsonmoving.com)  
Email: [jcarney@rawlinsonmoving.com](mailto:jcarney@rawlinsonmoving.com)  
Jim Carney, President

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating

**Warehouse:** Concrete block (A-1 fire rating), steel frame, fire & burglar alarms, DND-certified, temperature-controlled, palletized, dock-level loading

**Other Association Memberships:** CAAA, AAA, BBB



## Rent-a-Son

80 St. Regis Crescent N  
Toronto, ON M3J 1Z3  
Tel: 416-913-9021  
Toll-free: 1-866-999-a-Son (2766)

Website: [www.rentason.ca](http://www.rentason.ca)  
Email: [info@rentason.ca](mailto:info@rentason.ca)  
Dustin Kroft, President

**Services:** Rent-a-Son provides a variety of moving services. We offer full & self service moving options specializing in smaller & apartment moves as well as movers for pod & truck rental loading and unloading. Our staff go through extensive hands-on & in-class training & we are fully insured & bonded. We also offer storage solutions & rent plastic moving boxes



## Robson Cartage 2000 Inc.

580 Quebec Street  
London, ON N5W 3Z2  
Tel: 519-433-6683 / Fax: 519-433-8611  
Website: [www.londonmovingandstorage.com](http://www.londonmovingandstorage.com)

Email: [robsoncartage@robsoncartage.com](mailto:robsoncartage@robsoncartage.com)  
Tom Robson, President

**Services:** HHG moving & storage, packing & crating, office & commercial moving, commercial warehousing & distribution, home delivery

**Warehouse:** Concrete block & steel, monitored fire & burglar alarm, heated, racked & palletized, dock-level loading



## Rockbrune Brothers Limited

725 Finley Avenue  
Ajax, ON L1S 3T1  
Tel: 905-683-4321 / Fax: 905-683-3972  
Toll-free: 1-800-561-4139

Website: [www.rockbrune.on.ca](http://www.rockbrune.on.ca)  
Email: [move@rockbrune.on.ca](mailto:move@rockbrune.on.ca)  
William Rockbrune, President

**Services:** HHG moving & storage, local & long-distance, overseas, packing, crating, commercial & office moving; special commodities

**Warehouse:** 10,000 sq. ft. palletized, steel construction, burglar alarms, dock-level loading, heated, DND-certified & bonded mini-storage

**Other Association Memberships:** BBB, CFIB



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le site : [www.mover.net](http://www.mover.net)



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# Canadian Movers/Entreprises canadiennes de déménagement

## Rockbrune Brothers Limited ★

5171 Hwy 90, PO Box 416  
Barrie, ON L4M 4T5  
Tel: 705-728-0814 / Fax: 705-728-5169  
Toll-free: 1-800-561-4156  
Website: www.rockbrune.com  
Email: joe@rockbrune.com  
Joe Rockbrune, Jr.

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** 10,500 sq. ft. concrete block, steel  
frame, fire & burglar alarms, sprinklered,  
DND-certified, heated, palletized, dock-level  
loading

**Other Association Memberships:** BBB, CFIB

## Rose City Moving

2657 McDougall Street  
Windsor, ON N8X 3P3  
Tel: 519-966-8805 / Fax: 519-966-1284  
Email: amberp@rosecitymovers.com  
Amber Peterson, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Brick, 10,000 sq.ft., palletized,  
government-approved

## Royal Moving & Storage Inc.

785 Taylor Creek Drive  
Orleans, ON K1C 1T1  
Tel: 613-728-1500 / Fax: 613-837-4876  
Toll-free: 1-800-361-1634  
Website: www.royalmoving.com  
Email: info@royalmoving.com  
Michael Kolberg, President

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Steel & concrete, 29,000 sq. ft.,  
fire & burglar alarms, DND-certified, heated,  
palletized, dock-level loading, customs-  
bonded

**Other Association Memberships:** CIFFA,  
AMSA, PAIMA, IAM

## St. John's Transfer (1978) Ltd.

950 Boundary Road  
Cornwall, ON K6H 5R5  
Tel: 613-933-1492 / Fax: 613-936-6865  
Website: www.stjohnstransfer.ca  
Email: stjohns1@bellnet.ca  
Donald Deebank, President

**Services:** Local & long-distance HHG moving  
& storage, packing & crating, commercial  
& office moving

**Warehouse:** Concrete block, burglar alarm,  
DND-certified, heated, palletized, dock-level  
loading, mini storage

**Other Association Memberships:** Chamber of  
Commerce

## Soo Van Moving & Storage

165 Industrial Park Crescent  
Sault Ste. Marie, ON P6B 5P3  
Tel: 705-253-1158 / Fax: 705-253-8378  
Toll-free: 1-800-461-2213  
Website: www.sooivan-united.com  
Email: gary@sooivan-united.com  
Gary McCardle, VP & General Manager

**Services:** Full-service moving; local, long  
distance, US, overseas; Soo Van's GOLD  
STANDARD 'We strive for customer delight  
& a perfect move every time!'

**Warehouse:** Bonded warehouse, transborder-  
shipping, container-loading, 12000 sq. ft.,  
brick/steel, inside storage vaults, custom  
warehouse service with delivery service

## Swan Moving & Storage Inc.

15 Petrolia Street  
Guelph, ON N1H 2V7  
Tel: 519-821-6683  
Website: www.swanmoving.com  
Email: info@swanmoving.com  
Mike Swan, President

**Services:** Quality local moving service Ontario-  
wide, supplies for sale, equipment for rent,  
household, commercial & office moving;  
warehouse storage. Prompt, courteous,  
quality service. Please call Mike or Nicole.  
Alternate numbers: Guelph – 519-821-6683,  
K-W, Cambridge – 519-624-6683, Elmira  
– 519-669-2232, Milton, Georgetown – 905-  
693-9395, Fergus, Orangeville – 519-821-  
6683

**Warehouse:** 15,000 sq. ft., cement block & brick  
building, 2 loading docks, sprinklered, heated,  
within sight of fire hydrant, video-monitored

**Other Association Memberships:** BBB,  
Chamber of Commerce, CFIB

## Taylor Moving & Storage Ltd.

1200 Plains Road East  
Burlington, ON L7S 1W6  
Tel: 905-632-8010 / Fax: 905-632-8130  
Toll-free: 1-800-263-9143  
Website: www.ataylormoving.com  
Email: csrvburl@ataylormoving.com  
Rick Taylor, Vice President

**Services:** Local, national, international,  
worldwide moving, packing & storage

**Warehouse:** Cement block & brick, metal siding,  
26-ft. clear, heated, air-conditioned, DND-  
approved, palletized, vault storage, bonded,  
sprinklered, fire & burglar alarm

**Other Association Memberships:** FIDI, FAIM,  
RIM, AMSA, IAM & IATA

## Tender Touch Moving & Storage

555 Trethewey Drive, Suite 36  
Toronto, ON M6M 4B8  
Tel: 416-654-4994 / Fax: 416-654-4993  
Toll-free: 1-877-836-3378  
Website: www.tendertouchmoving.com  
Email: jmorin@tendertouchmoving.com  
Maria Botelho, President

**Services:** Local, long-distance & overseas  
moving, packing & crating, household & office  
moving

**Warehouse:** Block & steel, 24-hour burglar  
alarms, palletized, drive-in loading

**Other Association Memberships:** BBB, Arpin  
Van Lines US Alliance, AMSA, PRISM

## Tippet-Richardson Limited

25 Groff Place, Unit #2  
Kitchener, ON N2E 2L6  
Tel: 519-748-5403 / Fax: 519-748-5611  
Toll-free: 1-800-265-6401  
Website: www.tippet-richardson.com  
Email: trkitchener@tippet-richardson.com  
Barry Yanta, Branch Manager

**Services:** Local, long-distance, overseas HHG  
moving & storage, commercial & office  
moving, business records

**Warehouse:** One building, all sprinklered, alarm  
security, heated, palletized, concrete block

## Tippet-Richardson Limited

1050 Brydges Street  
London, ON N5W 2B4  
Tel: 519-455-0132 / Fax: 519-453-8160  
Toll-free: 1-800-392-5385  
Website: www.tippet-richardson.com  
Email: trlondon@tippet-richardson.com  
Dave Rowe, Branch Manager

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records

**Warehouse:** One building, all sprinklered, alarm  
security

## Tippet-Richardson Limited

5499 Canotek Road  
Ottawa, ON K1J 9J5  
Tel: 613-741-3015 / Fax: 613-741-9720  
Toll-free: 1-877-854-7245  
Website: www.tippet-richardson.com  
Email: gords@tippet-richardson.com  
Gord Smith, General Manager

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records

**Warehouse:** One building, all sprinklered, alarm  
security

## Tippet-Richardson Limited

25 Metropolitan Road  
Toronto, ON M1R 2T5  
Tel: 416-291-1200 / Fax: 416-291-2601  
Toll-free: 1-800-268-6753  
Website: www.tippet-richardson.com  
Email: johnnovak@tippet-richardson.com  
John Novak, President and CEO

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records; distribution  
services, logistics LTL & full truck load;  
special products & climate-controlled freight  
& wrap service

**Warehouse:** Concrete block, steel frame,  
climate-controlled, sprinklered, alarm security  
protection, government-approved; weigh  
scale (80 feet), palletized storage

## Toronto Service Center Inc. (TSC)

28 Dohme Avenue  
Toronto, ON M4B 3M4  
Tel: 416-566-8515 / Fax: 416-759-7174  
Toll-free: 1-866-566-8515  
Website: www.moving-storage.net  
Email: tsc@moving-storage.net  
Manouchehr Jamali, President

**Services:** Packing, wrapping, moving within  
Ontario, storage

**Warehouse:** Brand-new storage, around 30,000  
sq. ft., heated & climate-controlled, 24-hr.  
surveillance cameras, alarm-protected,  
insured, indoor truck-level loading area

Visit [www.mover.net](http://www.mover.net)  
for up-to-date listings.



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# Canadian Movers/Entreprises canadiennes de déménagement

## Total Relocation Moving Systems

4090B Sladeview Crescent, Unit 2  
Mississauga, ON L5L 5Y5  
Tel: 905-607-7990 / Fax: 905-607-7919  
Toll-free: 1-888-668-3668  
Website: www.totalrelocation.ca  
Email: operations@totalrelocation.ca  
Richard Allen, Branch Manager

**Services:** Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas moving, packing & crating; high-value products & electronics storage & distribution; office relocations & business records retention; new & used packing material sold; published guaranteed inter-agency labour rates

**Warehouse:** 13,000 sq. ft. bonded suffrance warehouse, secure furniture vaults, fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors

## Traditional Moving & Storage

830 Athabasca Street  
Thunder Bay, ON P7C 3E6  
Tel: 807-623-3535 / Fax: 807-623-3140  
Toll-free: 1-800-665-9240  
Website: www.traditionalmoving.com  
Email: tbaymove@tbaytel.net  
Al McDougall, Branch Manager

**Services:** HHG moving services, including local, long-distance, international, overseas, storage, professional packing/crating; also office/company relocations, electronics/high-value products, commercial moving services, including freight throughout North America

**Warehouse:** 15,000 sq. ft., government-approved, sprinklered, ADT, vault, climate-controlled

## Trinity Moving Inc.

12 Mill Hill Road  
Nepean, ON K2H 9N4  
Tel: 613-726-8749 / Fax: 613-726-2019  
Toll-free: 1-877-726-9923  
Website: www.trinitymoving.ca  
Email: atrinitym@yahoo.ca  
Chris Jelot, Office Manager

**Services:** Local & long-distance HHG moving & storage, packing, commercial moving

**Warehouse:** Concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, ground-level loading. Warehouse at 700 Industrial Ave., Ottawa, ON K1G 0Y9

**Other Association Memberships:** BBB

## TWO MEN AND A TRUCK® –

### Barrie & Central Ontario

110 Saunders Road, Unit#10  
Barrie, ON L4N 9A8  
Tel: 705-720-2636 / Fax: 705-720-2639  
Toll-free: 1-86-moving4u  
Website: www.twomenandatruck.ca  
Email: dan.brohm@twomen.ca  
Dan Brohm, President

**Services:** We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the 'Movers who care.'

## TWO MEN AND A TRUCK® –

### Brampton

394 Orenda Road  
Brampton, ON L6T 1G9  
Tel: 905-799-2636 / Fax: 905-799-0936  
Toll-free: 1-86MOVING4U  
Website: www.twomenandatruck.ca  
Email: mike.piercey@twomen.ca  
Mike Piercey, Owner

**Services:** Full residential & commercial moving services in Ontario, including packing, unpacking; storage

**Warehouse:** Heated, dock level, secured

## TWO MEN AND A TRUCK® –

### Halton & Mississauga

3485 Harvester Road, Unit #15  
Burlington, ON L7N 3T3  
Tel: 905-635-3035 & 905-681-8300  
Fax: 905-681-8306  
Toll-free: 1-86MOVING4U  
Website: www.twomenandatruck.ca  
Email: wendell.costello@twomenandatruck.ca  
Wendell Costello, General Manager

**Services:** We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the 'Movers who care.'  
Satellite office in Oakville (905-855-0002)

**Other Association Memberships:** Chamber of Commerce

## TWO MEN AND A TRUCK® – Hamilton

50 Dundas Street East, Unit 103  
Hamilton, ON L9H 7K6  
Tel: 905-981-5000 / Fax: 905-690-8585  
Toll-free: 1-866-584-6683  
Website: www.twomen.ca  
Email: larry.renaud@twomenandatruck.ca  
Larry Renaud, Owner

**Services:** We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the 'Movers Who Care.'

**Other Association Memberships:** Chamber of Commerce

## TWO MEN AND A TRUCK® –

### Mississauga North \*

394 Orenda Road  
Brampton, ON L6T 1G9  
Tel: 905-238-9707 / Fax: 905-799-0936  
Toll-free: 1-86MOVING4U  
Website: www.twomenandatruck.ca  
Email: neil.chalmers@twomen.ca  
Neil Chalmers, Owner

**Services:** Full residential & commercial moving services in Ontario, including packing, unpacking; storage

**Warehouse:** Heated, dock level, secured

## TWO MEN AND A TRUCK® –

### Newmarket-Aurora \*

17665 Leslie Street, Unit 21  
Newmarket, ON L3Y 3E3  
Tel: 905-952-2229 / Fax: 905-952-2216  
Website: www.twomenandatruck.ca  
Email: stewart.smith@twomenandatruck.ca  
Stewart Smith, General Manager

**Services:** Local, regional moving of home & business; packing & unpacking services; packing supplies & boxes; storage; free no obligation move consultations & estimates; minor assembly & disassembly provided

**Warehouse:** Clean, temperature-controlled & fully-alarmed storage facilities

## TWO MEN AND A TRUCK® – Oshawa

330 Marwood Drive, Unit 3  
Oshawa, ON L1H 8B4  
Tel: 905-674-6103 / Fax: 905-725-2111  
Website: www.twomen.ca  
Email: steve.deboer@twomen.ca  
Steve DeBoer, General Manager

**Services:** Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

**Warehouse:** 2400 sq. ft. warehouse, concrete block with dock-level loading, fire & burglar alarms installed

## TWO MEN AND A TRUCK® –

### Toronto East

85 Executive Court  
Toronto, ON M1S 5W9  
Tel: 647-260-3000 / Fax: 416-291-8889  
Website: www.twomen.ca  
Email: steve.deboer@twomen.ca  
Steve DeBoer, General Manager

**Services:** Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

## TWO MEN AND A TRUCK® –

### Mid-Town Toronto

2700 Dufferin Street, Unit 42  
Toronto, ON M6B 4J3  
Tel: 416-854-7116 / Fax: 416-213-9370  
Toll-free: 1-86MOVING4U  
Website: www.twomenandatruck.ca  
Email: john.bailey@twomen.ca  
John Bailey, General Manager

**Services:** We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the 'Movers who care.'

## Walker's Van and Storage \*

33305 Hwy 17  
Deep River, ON K0J 1P0  
Tel: 613-584-3323 / Fax: 613-584-2203  
Toll-free: 1-800-267-3116  
Website: www.pleasemoveme.com  
Email: deepriver@pleasemoveme.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Deep River & North Bay, Ontario

**Warehouse:** Concrete block, 10,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading

## Walker's Van and Storage \*

50 Venture Crescent  
North Bay, ON P1B 8G4  
Tel: 705-476-4223 / Fax: 705-476-0090  
Toll-free: 1-800-461-1679  
Website: www.pleasemoveme.com  
Email: northbay@pleasemoveme.com  
Glenn C. Warner, Vice-President

**Services:** Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in North Bay & Deep River, Ontario

**Warehouse:** Steel frame, metal siding, 8,000 sq. ft., burglar alarm, federal government (DND)-certified, heated, palletized, grade-level loading

# Canadian Movers/Entreprises canadiennes de déménagement

## Walter Scott Moving & Storage Limited

125 Cascade Street  
Hamilton, ON L8E 3B7  
Toll-free: 1-800-465-5396  
Email: kiminglis@campbellmoving.ca  
Kim Inglis, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** 5500 sq. ft., concrete block & brick,  
palletized, heated



## Wayne's Moving, Storage & Delivery

375 Second Avenue West, PO Box 984  
Simcoe, ON N3Y 5B3  
Tel: 519-426-6000 / Fax: 519-426-4667  
Website: www.waynesmoving.ca  
Email: waynesmoving@bellnet.ca  
Mary J. Donnell, Owner/Manager

**Services:** Packing & unpacking, as well as  
selling of packing supplies; local & long-  
distance moving in Canada; R.V. vehicle  
compound, secured fence storage

**Warehouse:** 375 Second Avenue, Simcoe: mini-  
storage facility for household goods; monthly  
rental

**Other Association Memberships:** Simcoe  
& District Real Estate Board, Canadian Self  
Storage Association



## Westmount Moving & Warehousing

335 Gage Avenue  
Kitchener, ON N2M 5E1  
Tel: 519-895-1100 / Fax: 519-895-1105 (admin)  
Website: www.kitchenerwaterloomovers.com  
Email: information@westmountmoving.com  
Jim Ward, Operations Manager

**Services:** Local, long-distance & overseas  
household goods & commercial moving  
& storage

**Warehouse:** Cement block, heated, air-  
conditioned, sprinklered, infrared motion  
alarm, palletized

**Other Association Memberships:** BBB



## Wilke Movers Ltd.

515 Conestoga Road  
Waterloo, ON N2L 4C9  
Tel: 519-884-1230 / Fax: 519-884-8898  
Toll-free: 1-800-265-8867  
Website: www.wilkemovers.com  
Email: neil@wilkemovers.com  
Neil Campbell, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Steel, 8,200 sq. ft., palletized, 3  
decks, government-approved



## Wills Transfer Limited ★

3100 Swansea Crescent  
Ottawa, ON K1G 3W4  
Tel: 613-744-0970 / Fax: 613-744-1855  
Website: willstransfer.com  
Email: info@willstransfer.com  
Dan Powell, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
cross-border shipping, commercial warehouse,  
tailgate service, freight haulage, special  
commodities

**Warehouse:** Bonded warehouse, steel  
construction, palletized, alarmed, heated,  
DND-approved

**Other Association Memberships:** CGD, VIIA,  
IWLA



## Wills Transfer Limited

146 Highway 15  
Smiths Falls, ON K7A 4T2  
Tel: 613-283-0225 / Fax: 613-283-9805  
Toll-free: 1-800-267-7937  
Website: www.willstransfer.com  
Email: info@willstransfer.com

**Services:** Local, long-distance & overseas  
moving, residential & commercial  
warehousing, transporting of general freight  
throughout Canada & the US; Canada  
Customs-bonded carrier; 53-ft. air-ride  
equipment

**Warehouse:** Concrete block, fire & burglar  
alarms, DND-approved, government-  
approved weigh scale on site

**Other Association Memberships:** VIIA, IWLA,  
CGD



## Wilson Relocation

480 Finchdene Square  
Toronto, ON M1X 1C2  
Tel: 416-293-0776 / Fax: 416-292-7764  
Toll-free: 1-800-565-4888  
Website: www.abbeywoodmoving.com  
Email: randy@abbeywoodmoving.com  
Randy Wilson, President

**Services:** Local, long-distance & overseas  
relocations, packing, crating, storage, fine-art  
services division

**Warehouse:** Concrete block & brick, fully  
palletized, alarmed, heated



## Windsor Truck & Storage

201, 211 Shepherd Street East  
Windsor, ON N8X 1K6  
Tel: 519-254-5111 / Fax: 519-254-8011  
Toll-free: 1-800-265-4865  
Website: www.tippet-richardson.com  
Email: fredbaldwin@tippet-richardson.com  
Fred Baldwin, General Manager

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records

**Warehouse:** One building, all sprinklered, alarm  
security



## WJ Moving & Storage

418 Concession 6 Woodhouse, RR 5  
Simcoe, ON N3Y 4K4  
Tel: 519-426-8448 / Fax: 519-428-4231  
Website: www.wjmoving.ca  
Email: wayne@wjmoving.ca  
Wayne S. Joseph, Owner/Manager

**Services:** Local & long distance HHG moving  
& storage, commercial moving & storage,  
delivery, packing & unpacking services,  
moving supplies available

**Warehouse:** Concrete & wood, alarm protection,  
dock-level loading



Pour une liste à jour, visitez  
le site : [www.mover.net](http://www.mover.net)



Certified Canadian Mover

★ New member/Nouveau membre

## MANITOBA

### BRANDON

All-Aboard Moving Services  
Howard's Van & Storage Ltd.

### THOMPSON

Miller the Mover Ltd.

### WINNIPEG

Alero Moving & Storage – Winnipeg  
Canada Moving  
Globe Moving/Premiere Van Lines  
Portage Cartage & Storage (2006) Ltd.  
Quick Transfer Ltd.  
Winnipeg Moving & Storage

### Alero Moving & Storage – Winnipeg

2190 Notre Dame Avenue  
Winnipeg, MB R3H 0K2  
Tel: 204-779-0714 / Fax: 204-779-0716  
Toll-free: 1-877-264-4626  
Website: www.aleroworldwide.com  
Email: larry@alermoving.com  
Larry Calen, President

**Services:** Local, long-distance, cross-border,  
overseas, HHG moving & storage, packing,  
crating, logistics

**Warehouse:** 33,000 sq. ft., alarmed, monitored,  
bonded, heated, dock-level loading, 7 doors,  
access ramp

**Other Association Memberships:** BBB, CERC

### All-Aboard Moving Services ★

1440 Park Avenue  
Brandon, MB R7A 1J2  
Tel: 204-727-5575 / Fax: 204-726-1433  
Website: www.allaboardmayflower.ca  
Email: sales@allaboardmayflower.ca  
Don Howard, President

**Services:** Local, long distance & overseas HHG  
moving & storage, packing, custom-crating,  
commercial & office relocations, electronics/  
high-value moving

**Warehouse:** Concrete block, 12,000 sq. ft.,  
palletized, dock- & ground-level loading,  
overnight parking, fully fenced

### Canada Moving

47 Gomez Street  
Winnipeg, MB R3B 0G4  
Tel: 204-632-8787 / Fax: 204-943-4721  
Toll-free: 1-800-268-2881  
Website: www.canadamoving.com  
Email: jtokarchuk@canadamoving.com  
John Tokarchuk, Director of Sales

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing, custom crating,  
office moving, commercial cartage, wholesale  
distribution, electronics & high-value-products  
handling, 24-hour truck repairs & truck wash  
at 100 Higgins Avenue, Winnipeg (204-947-  
0889)

**Warehouse:** 65,000 sq. ft., concrete, palletized,  
temperature-controlled, security-monitored,  
fenced compound, sprinklered, dock-level  
loading, DND-certified, special equipment for  
handling electronics



# Canadian Movers/Entreprises canadiennes de déménagement

## Globe Moving/Premiere Van Lines

1373 Spruce Street  
Winnipeg, MB R3E 2V8  
Tel: 204-925-7799 / Fax: 204-925-7790  
Toll-free: 1-888-456-2321  
Website: www.globemoving.ca  
Email: globemoving@mts.net  
Terry Krulicki, President

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block, steel frame, fire  
& burglar alarms, sprinklered, DND-certified,  
heated, palletized, dock-level loading

## Howard's Van & Storage Ltd. ★

1440 Park Avenue  
Brandon, MB R7A 1J2  
Tel: 204-728-6019 / Fax: 204-726-1433  
Toll-free: 1-866-512-3392  
Website: www.howardsvan.com  
Email: sales@howardsvan.com  
Don Howard, President

**Services:** Local, long distance & overseas HHG  
moving & storage, packing, custom-crating,  
commercial & office relocations, electronics/  
high-value moving. Over 80 years in business  
with the same family ownership

**Warehouse:** Concrete block, 12,000 sq. ft.,  
palletized, dock- & ground-level loading,  
Federal Government-approved, overnight  
parking, fully fenced

## Miller the Mover Ltd.

84 Berens Road  
Thompson, MB R8N 1X2  
Tel: 204-778-6988 / Fax: 204-778-8075  
Email: info@millertthemover.ca  
Lyle Miller, President

**Services:** Local & long-distance moving, HHG  
storage, record storage, truck rentals

**Warehouse:** Metal clad, steel structure

## Portage Cartage & Storage (2006) Ltd. ★

1680 Sargent Avenue  
Winnipeg, MB R3H 0C2  
Tel: 204-633-8059 / Fax: 204-694-3261  
Website: www.portagecartage.ca  
Email: sales@portagecartage.ca  
Ralph Mueller

**Services:** Local, provincial, interprovincial  
& international moving services, including  
storage, packing, crating, etc.; specializing  
in worldwide moving, storage, assembly  
& testing & servicing of electronics & high-  
value products; worldwide hauling of  
special products & non-hazardous freight  
commodities

**Warehouse:** Concrete pre-cast (959A Keewatin  
St. – 50,000 sq. ft.), 24 ft. clearance, racked,  
palletized, sprinklered, heated, 8 dock-level  
doors, 2 drive in doors for inside loading,  
fenced & alarmed surveillance, cameras,  
government-approved

## Quick Transfer Ltd.

1680 Sargent Avenue  
Winnipeg, MB R3H 0C2  
Tel: 204-786-6011 / Fax: 204-783-9882  
Toll-free: 1-800-230-6701  
Website: www.qtmoving.com  
Email: info@qtmoving.com

Doris Kannwischer, Executive Assistant  
**Services:** Local, long-distance, overseas, HHG  
moving & storage, packing, custom crating,  
specialized freight

**Warehouse:** 1. Concrete pre-cast (959A  
Keewatin St. – 50,000 sq. ft.), 24 ft.  
clearance, racked, palletized, sprinklered,  
heated, 8 dock-level doors, 2 drive-in  
doors for inside loading, fenced & alarmed  
surveillance, cameras, government-approved.  
2. Concrete & brick, (1680 Sargent Ave. –  
12,000 sq. ft.), palletized, heated, fenced  
& alarm-controlled; government-approved. 3.  
Metal Butler building – 5,000 sq. ft., custom  
wood packaging shop

## Winnipeg Moving & Storage

400 Oak Point Highway  
Winnipeg, MB R2R 1V1  
Tel: 204-925-6683 / Fax: 204-694-1837  
Toll-free: 1-877-974-6683  
Website: www.winnipegmoving.com

Email: gmclaughlin@winnipegmoving.com  
Garry McLaughlin, Corporate Sales Manager  
**Services:** Household goods moving services,  
including local, long-distance, international,  
overseas, storage, professional packing/  
crating; also office/company relocations,  
electronics/high-value products, commercial  
moving services, including freight throughout  
North America

**Warehouse:** 40,000 sq. ft., precast concrete  
slab, bonded, government-approved,  
sprinklered, ADT, vault, climate-controlled

## SASKATCHEWAN

### BATTLEFORD

Jay's Moving & Storage Ltd.

### ESTEVAN

Jay's Moving & Storage Ltd.

### MOOSE JAW

Jay's Moving & Storage Ltd.

### PRINCE ALBERT

Jay's Moving & Storage Ltd.

### REGINA

Alero Moving & Storage – Regina  
Jay's Moving & Storage Ltd.  
Milne's Moving & Storage Ltd.  
Ray's Moving & Storage Co. Ltd.

### SASKATOON

Country Wide Moving  
Geransky's Moving & Storage  
Jay's Moving & Storage Ltd.  
Ray's Moving & Storage Co. Ltd.

### SWIFT CURRENT

Jay's Moving & Storage Ltd.

### TISDALE

McKee Moving (Tisdale) Ltd.

### WEYBURN

Jay's Moving & Storage Ltd.

### YORKTON

Jay's Moving & Storage Ltd.

## Alero Moving & Storage – Regina

11 Ross Avenue East  
Regina, SK S4N 4W5  
Tel: 306-757-6022 / Fax: 306-757-8322  
Toll-free: 1-877-757-6022  
Website: www.aleroworldwide.com  
Email: chrisg@alermoving.com  
Chris Gauvin, President

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving, bonded  
warehouse

**Warehouse:** Concrete block, steel frame, fire  
& burglar alarms, DND-certified, heated,  
palletized, dock-level loading

**Other Association Memberships:** BBB

## Country Wide Moving

419 – 48th Street East  
Saskatoon, SK S7K 6M4  
Tel: 306-934-3335 / Fax: 306-931-4008  
Toll-free: 1-800-289-9734  
Website: www.countrywidemoving.ca  
Email: ccarswell@sasktel.net  
Cam Carswell, President

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating, special  
products, office moves, origin & destination  
services

**Warehouse:** Steel frame, government-approved,  
heated, palletized, dock-level loading, fork lift

**Other Association Memberships:** BBB

## Geransky's Moving & Storage ★

502A 47th Street E  
Saskatoon, SK S7K 4L3  
Tel: 306-955-3773 / Fax: 306-955-3794  
Email: john.geranskysmovstge@sasktel.net  
John Shears, President

**Services:** Local & long distance moves; HHG  
& offices; professional packing & unpacking;  
packing supplies available; upholstered items  
are plastic-wrapped; furniture is blanket-  
wrapped

**Warehouse:** 2,400 sq. ft., climatized, secured,  
heated, pest-controlled; storage cost is based  
on space used

## Jay's Moving & Storage Ltd. ★

PO Box 1049, 112 4th Avenue W  
Battleford, SK S0M 0E0  
Tel: 306-445-8164 / Fax: 306-445-8165  
Toll-free: 1-800-318-5297  
Website: www.jaysmoving.com  
Email: battleford.jays@accesscomm.ca  
Judi Weum, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Metal building

## Jay's Moving & Storage Ltd. ★

PO Box 542, 88 Highway 39 East  
Estevan, SK S4A 2A5  
Tel: 306-634-8872 / Fax: 306-634-3435  
Website: www.jaysmoving.com  
Email: clafonte@jaysmoving.com  
Chris LaFonte, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block, wood construction,  
metal clad, fire & burglar alarms, heated,  
palletized, dock-level loading



# Canadian Movers/Entreprises canadiennes de déménagement

## Jay's Moving & Storage Ltd. ★

1109 Ominica Street East, PO Box 910  
Moose Jaw, SK S6H 4P6

Tel: 306-693-7133 / Fax: 306-692-7775

Website: www.jaysmoving.com

Email: mj.jays@sasktel.net

Ron Boys, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block, wood construction,  
metal clad



## Jay's Moving & Storage Ltd. ★

PO Box 202, Hwy 3 S  
Prince Albert, SK S6V 5R5

Tel: 306-764-1855 / Fax: 306-764-2662

Website: www.jaysmoving.com

Email: jstier@jaysmoving.com

George Shand, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Metal building, fire & burglar  
alarms, government-approved, heated,  
palletized, dock-level loading



## Jay's Moving & Storage Ltd.

555 Park Street

Regina, SK S4N 5B2

Tel: 306-721-1222 / Fax: 306-721-4696

Toll-free: 1-800-667-5988

Website: www.jaysmoving.com

Email: mletkeman@jaysmoving.com

Milton Letkeman, General Manager, Moving  
Division

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block, steel frame, fire  
& burglar alarms, sprinklered, DND-certified,  
heated, palletized, dock-level loading

**Other Association Memberships:** BBB,  
Saskatchewan Trucking Association, BOMA,  
Chamber of Commerce



## Jay's Moving & Storage Ltd. ★

1730 Alberta Avenue

Saskatoon, SK S7K 1R7

Tel: 306-249-3777 / Fax: 306-249-3553

Toll-free: 1-800-667-1140

Website: www.jaysmoving.com

Email: jaysmoving@sasktel.net

Milton Letkeman, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block, metal building



## Jay's Moving & Storage Ltd. ★

1701 North Service Road West

Swift Current, SK S9H 3T2

Tel: 306-773-4396 / Fax: 306-773-6289

Website: www.jaysmoving.com

Email: sc.jays@sasktel.net

Terry Bonogofski, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Concrete block



## Jay's Moving & Storage Ltd. ★

PO Box 206, 147 - 1st Avenue SW  
Weyburn, SK S4H 2J9

Tel: 306-842-4591 / Fax: 306-842-2100

Toll-free: 1-800-209-4621

Website: www.jaysmoving.com

Email: weyburn.jays@accesscomm.ca

Aaron Scandrett, Asst Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Wood construction



## Jay's Moving & Storage Ltd. ★

Box 505, 115 Ball Road  
Yorkton, SK S3N 2W4

Tel: 306-783-7200 / Fax: 306-786-7696

Toll-free: 1-866-362-7200

Website: www.jaysmoving.com

Email: yorkjay@accesscomm.ca

Leonard Hack, Branch Manager

**Services:** Local, long distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving

**Warehouse:** Metal building



## McKee Moving (Tisdale) Ltd. ★

808 95th Avenue, PO Box 805

Tisdale, SK S0E 1T0

Tel: 306-873-2357 / Fax: 306-873-4755

Website: www.mckeemoving.com

Email: mckee.moving@sasktel.net

Michael Taylor, Owner

**Services:** Local, long distance moving  
& storage, packing supplies, packing service,  
office moving

**Warehouse:** Metal, palletized, government-  
approved



## Milne's Moving & Storage Ltd.

1301 Osler Street

Regina, SK S4R 1W6

Tel: 306-525-3508 / Fax: 306-565-3299

Website: www.milnesmoving.ca

Email: milnes@milnesmoving.ca

Rob Milne, President

**Services:** Local, long-distance, international,  
HHG & HVP moving & storage, packing  
& crating, computer equipment, four hydraulic  
tailgate trucks for HVP pickups & deliveries,  
office moving, truck rentals, blue-bin rentals

**Warehouse:** Concrete-block construction,  
monitored alarm system & cameras, heated  
palletized & self-storage units, dock-level  
& drop-frame loading, two electric forklifts



## Ray's Moving & Storage Co. Ltd. ★

170 Hoddsman Road

Regina, SK S4N 5X4

Tel: 306-721-9900

Email: dan.rays@sasktel.net

Dan Wesa



## Ray's Moving & Storage Co. Ltd.

611 - 47th Street East

Saskatoon, SK S7K 5G5

Tel: 306-933-1122 / Fax: 306-933-3208

Toll-free: 1-800-667-3928

Website: www.raysmoving.ca

Email: raysinternational@sasktel.net

Brett Diehl, Controller

**Services:** Local & long-distance moving, boxes  
& packing supplies, packing service, crating  
service, overseas HHG moving

**Warehouse:** Metal, palletized, heated,  
government-approved, alarmed



## ALBERTA

### BLACKFALDS

Associated Van Lines  
Tor's Transfer Ltd.

### CALGARY

Alero Moving & Storage - Calgary  
Highland Moving & Storage Ltd.  
Jay's Moving & Storage Ltd.  
King's Transfer Van Lines  
MATCO Transportation Systems Ltd.  
North Star Moving  
Quality Move Management, Inc.  
St. George Moving & Storage  
TR Westcan Inc./Tippet-Richardson  
Williams Moving & Storage (BC) Ltd.

### COLD LAKE

Cold Lake Northeastern Moving Services Ltd.  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### DUNMORE

Allaround Moving  
Saamis Moving & Storage

### EDMONTON

Action Moving  
GLC Moving and Storage  
Highland Moving & Storage Ltd.  
I-Care Office Solutions  
Majestic Moving Services  
MATCO Transportation Systems Ltd.  
North Star Moving  
Provincial Moving & Storage  
QHP Moving & Storage  
Quality Move Management, Inc.  
St. George Transportation Edmonton Ltd.  
Western Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### FORT MCMURRAY

Northern Plains Moving & Transport Ltd.

### GRANDE PRAIRIE

Advantage Relocation Systems Ltd.

### LETHBRIDGE

St. George Moving & Storage  
Williams Moving & Storage Ltd.

### WESTLOCK

Westlock Movers

### Action Moving

12946-54 Street  
Edmonton, AB T5A 5A8  
Tel: 780-474-2861 / Fax: 780-473-2648  
Website: www.actionmoving.ca  
Email: actionmoving@telus.net  
Darek Wojtalik, Owner


**Services:** Local, packing, storage, office moves,  
long distance in Alberta only

**Warehouse:** Storage containers stored in locked  
compound

**Other Association Memberships:** BBB




# Canadian Movers/Entreprises canadiennes de déménagement

**Advantage Relocation Systems Ltd. ★**   
 RR #3, Site 1, PO Box 15  
 Grande Prairie, AB T8V 5N3  
 Tel: 780-532-2662 / Fax: 780-532-2872  
 Email: gpmovers@telus.net  
 Tim Martin

**Services:** *The North Country's premium mover. Offering professional, local, long distance & international moving as well as office moving, storage & distribution*

**Warehouse:** *Steel, 3,500 sq. ft., alarmed, fenced compound, United Container depot, heated, palletized*


**Alero Moving & Storage – Calgary**   
 7510A 5th Street SE  
 Calgary, AB T2H 2L9  
 Tel: 403-243-0448 / Fax: 403-259-2208  
 Toll-free: 1-877-422-6446

Website: www.aleroworldwide.com  
 Email: rick@aleromoving.com  
 Rick Briggs, General Manager


**Services:** *Uniformed, friendly professionally-trained moving staff. 23-point quality move-management program. Local, long distance & international complete moving packages. Packing, unpacking, 3rd party service & crating custom packages. GPS-based commercial delivery. Office moving solutions. Warehouse services, full-time warehouse manager, dock times by appointment.*

**Warehouse:** *15,000 sq. ft., concrete & steel construction, climate-controlled, sprinklered, video- & alarm-secured, clean furniture vaults, dock level & drive-in doors, government & fire department compliant facility. Audited weekly for quality compliance.*

**Other Association Memberships:** *BBB, AMTA*

**Allaround Moving ★**   
 #2 – 1218-2nd Avenue  
 Dunmore, AB T1B 0L4  
 Tel: 403-526-8032  
 Dan Hamilton, Owner

**Associated Van Lines ★**  
 Hwy #2, Box 1360  
 Blackfalds, AB T0M 0J0  
 Tel: 403-346-4113  
 Email: avl@telusplanet.net  
 Karen Davis, Manager

**Cold Lake Northeastern Moving Services Ltd.**   
 5516 – 56th Street  
 Cold Lake, AB T9M 1R5  
 Tel: 780-594-7566 / Fax: 780-594-1220  
 Website: www.coldlakemoving.com  
 Email: clmoving@telusplanet.net  
 Paul Colicchio, Owner

**Services:** *Local, long distance & overseas HHG moving & storage, packing & crating*

**Warehouse:** *Steel girder, metal clad, heat & motion detectors, DND-approved, heated circulation fans for pallets*

**GLC Moving and Storage**   
 Bay 10 – 8 Riel Drive  
 St. Albert, AB T8N 3Z7  
 Tel: 780-418-2984 / Fax: 780-418-2985  
 Toll-free: 1-877-418-2984  
 Website: www.glcmoving.ca  
 Email: linda@glcmoving.ca  
 Linda Rebalkin, President

**Services:** *Local, long distance & overseas moving, packing & crating, storage, sale of packing cartons*

**Warehouse:** *Concrete block, fire & burglar alarms, DND-certified, heated, palletized, Canada Customs bonded sufferance warehouse for household & personal effects*

**Other Association Memberships:** *BBB, St. Albert Chamber of Commerce, CFIB, Canadian Taxpayers Federation*

**Highland Moving & Storage Ltd.**   
 Unit 18, 7115 – 48th Street SE  
 Calgary, AB T2C 5A4  
 Tel: 403-720-3222 / Fax: 403-279-4062  
 Toll-free: 1-800-418-9459  
 Website: www.highlandmoving.com  
 Email: clgrecept@highlandmoving.com  
 Nate Edwards, Manager

**Services:** *Local, long distance, overseas, HHG moving & storage, packing & crating, commercial & office moving*

**Warehouse:** *46,080 sq. ft., concrete block, sprinklered, alarmed, Canada Customs Bonded*

**Highland Moving & Storage Ltd.**   
 15305 – 128th Avenue NW  
 Edmonton, AB T5V 1A5  
 Tel: 780-453-6777 / Fax: 780-454-8484  
 Toll-free: 1-800-267-9958  
 Website: www.highlandmoving.com  
 Email: don@highlandmoving.com  
 Don Kachur, President


**Services:** *Local, long-distance, overseas, HHG moving & storage, packing & crating, commercial & office moving*

**Warehouse:** *51,850 sq ft, concrete block, sprinklered, alarmed*

**I-Care Office Solutions**   
 #101, 17842-106A Avenue  
 Edmonton, AB T5S 1V3  
 Tel: 780-988-0116 / Fax: 780-988-0639  
 Website: www.icareofficesolutions.com  
 Email: aaron@icareofficesolutions.com  
 Aaron Eicher, Owner/Operator

**Services:** *Commercial moving, commercial installation, reconfigurations, space planning, storage distribution, local & throughout Alberta moving & installation services, certified installers*

**Warehouse:** *68 bays of racking, 3000 sq. ft. of floor space, heated, secured & video surveillance, alarmed*

**Jay's Moving & Storage Ltd. ★**   
 3636 – 46th Avenue SE  
 Calgary, AB T2B 3P9  
 Tel: 403-276-9003 / Fax: 403-276-4191  
 Toll-free: 1-800-643-0999  
 Website: www.jaysmovingab.com  
 Email: gdoehl@jaysmovingab.com  
 Joey Desjarlais, Branch Manager

**Services:** *Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, bonded warehouse*

**Warehouse:** *Metal building, sprinklered*

**King's Transfer Van Lines**   
 Unit G, 7803 35th Street SE  
 Calgary, AB T2C 1V3  
 Tel: 403-730-5592 / Fax: 403-266-5593  
 Toll-free: 1-866-730-5592  
 Website: www.kingstransfer.ca  
 Email: dennis@kingstransfer.ca  
 W.D. (Dennis) O'Neill, Chief Operating Officer

**Services:** *We offer local, long distance, international & commercial moving & storage; inhouse crating facilities*

**Warehouse:** *60,000 sq. ft. of palletized space; government-bonded, brick, heated, alarmed with a sprinkler system; 7 dock-level loading doors & 1 drive-in ramp*

**Other Association Memberships:** *BBB-accredited*

**Majestic Moving Services ★**   
 11516 – 163 Street  
 Edmonton, AB T5M 3T3  
 Tel: 780-483-5289 / Fax: 780-487-8548  
 Website: www.majesticmoving.ca  
 Email: tedl@majesticmoving.ca  
 Ted LeLacheur

**Services:** *Local/long-distance moving, short- & long-term storage, packing & crating, import/export relocations*

**Warehouse:** *30,000 sq. ft., heated, sprinklered, federal government-approved, DND-certified, palletized, dock-level loading, concrete block, 24-hour security system*


**MATCO Transportation Systems Ltd. ★**   
 5003 – 52nd Avenue SE  
 Calgary, AB T2C 4N7  
 Tel: 403-236-5010 / Fax: 403-236-5031  
 Website: www.matco.ca  
 Email: steve.gerritse@matco.ca  
 Steve Gerritse, Sales Representative

**MATCO Transportation Systems Ltd.**   
 18151 – 107th Avenue  
 Edmonton, AB T5S 1K4  
 Tel: 780-484-8800 / Fax: 780-489-8017  
 Toll-free: 1-800-661-3618  
 Website: www.matco.ca  
 Email: leon.johnson@matco.ca  
 Leon Johnson, Sales Representative

**Services:** *International, cross-border, domestic, local HHGs moving & storage. LTL freight to NWT & Yukon including all commercial, electronic (high value products)*

**Warehouse:** *Concrete block, palletized, heated, DND-certified, weigh scale on premises*

**Other Association Memberships:** *BBB, Chamber of Commerce & World Trade Centre, IAM, TIMN, Moverspoe*

**North Star Moving ★**   
 5003 – 52nd Avenue SE  
 Calgary, AB T2C 4N7  
 Tel: 888-605-1288 / Fax: 403-203-5960  
 Email: wes.robinson@matco.ca  
 Wes Robinson, Sales Representative

**North Star Moving ★**   
 18151 – 107th Avenue  
 Edmonton, AB T5S 1K4  
 Tel: 780-489-4346 / Fax: 780-489-8017  
 Email: linda.mckillop@matco.ca  
 Linda McKillop, Sales Representative

Visit [www.mover.net](http://www.mover.net)  
 for up-to-date listings.

 Certified Canadian Mover

★ New member/Nouveau membre

# Canadian Movers/Entreprises canadiennes de déménagement

## Northern Plains Moving & Transport Ltd.

140 MacKay Crescent  
Fort McMurray, AB T9H 4W8  
Tel: 780-790-1336 / Fax: 780-790-1211  
Toll-free: 1-877-790-1336  
Email: npm@altech.ab.ca  
Gloria Varney, President

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial moving, one-day service within  
Alberta

**Warehouse:** Metal building, security cameras,  
alarm protection, DND, heated, palletized

## Provincial Moving & Storage

9908 – 65 Avenue  
Edmonton, AB T6E 0K9  
Tel: 780-469-6233 / Fax: 780-702-1728  
Toll-free: 1-800-378-6329  
Website: www.provincialmoving.com  
Email: gary@provincialmoving.com  
Gary Saran, Owner

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating

**Warehouse:** Concrete block & brick, steel  
frame, fire & burglar alarms, sprinklered,  
heated, inside unit storage, ground-level  
loading, 17,000 sq. ft.

## QHP Moving & Storage

16139 – 114 Avenue  
Edmonton, AB T5M 2Z3  
Tel: 780-413-6446 / Fax: 780-452-2661  
Website: www.qhp.ca  
Email: qhp@telus.net  
Robert (Bob) Smith, Co-Owner

**Services:** Local, long-distance & international  
HHG moving & storage, commercial moving,  
packing & crating

**Warehouse:** Concrete block, fire & burglar  
alarms, DND-certified, heated, palletized,  
dock-level loading, side door & one drive-in  
door

**Other Association Memberships:** BBB

## Quality Move Management, Inc. ★

#37 – 2355 52nd Avenue SE  
Calgary, AB T2C 4X7  
Tel: 403-203-5820 / Fax: 403-532-1474  
Toll-free: 1-800-228-7966  
Website: www.qmm.com  
Email: sslater@qmm.com  
Shelby Slater, Executive Assistant

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating, office  
& industrial moving

**Warehouse:** Concrete block, fire & burglar  
alarms, sprinklered, heated, palletized, dock-  
level loading

## Quality Move Management, Inc. ★

6744 59 St NW  
Edmonton, AB T6B 3N6  
Tel: 877-606-0130 / Fax: 780-440-3264  
Toll-free: 1-800-228-7966  
Website: www.qmm.com  
Email: sslater@qmm.com  
Shelby Slater, Executive Assistant

**Services:** Local, long-distance & overseas HHG  
moving & storage, packing & crating, office  
& industrial moving

**Warehouse:** Concrete block, fire & burglar  
alarms, sprinklered, heated, palletized, dock-  
level loading



## Saamis Moving & Storage ★

#2 – 1218-2nd Avenue  
Dunmore, AB T1B 0L4  
Tel: 403-526-3535 / Fax: 403-528-4401  
Website: saamismoving.com  
Email: jody@saamismoving.com  
Dan Hamilton, Owner

## St. George Moving & Storage ★

7757 – 8th Street NE  
Deerfoot Business Park  
Calgary, AB T2E 8A2  
Tel: 403-252-9200 / Fax: 403-252-0948  
Toll-free: 1-866-252-1080  
Website: www.stgeorgemoving.com  
Email: mosullivan@thewmsgroup.com  
Mary O'Sullivan, Manager

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving; transportation  
& distribution of high-value goods

**Warehouse:** Concrete block, fire & burglar  
alarms, DND-certified, heated, palletized,  
dock-level loading

**Other Association Memberships:** BBB, CERC,  
IAM

## St. George Moving & Storage ★

5010 Parkview Crescent  
Cold Lake, AB T9M 1S7  
Tel: 780-594-0027  
Email: coldlake@williamsmoving.com  
Lynn Bouchard

## St. George Moving & Storage ★

3510 – 5th Avenue N.  
Lethbridge, AB T1H 0P5  
Tel: 403-328-1381  
Email: lmsmove@telusplanet.net  
Chuck Leblanc

## St. George Transportation ★ Edmonton Ltd.

17810 114th Avenue  
Edmonton, AB T5S 2L8  
Tel: 780-488-3003 / Fax: 780-488-3040  
Email: bhhabkirk@stgeorgemoving.com  
Boyd Habkirk, Vice-President

## Tor's Transfer Ltd. ★

Hwy #2, Box 1360  
Blackfalds, AB T0M 0J0  
Tel: 403-885-5850  
Email: avl@telusplanet.net  
Karen Davis

## TR Westcan Inc./Tippet-Richardson

2905 – 37th Avenue NE  
Calgary, AB T1Y 5Z9  
Tel: 403-299-9700 / Fax: 403-299-9750  
Toll-free: 1-800-842-4788  
Website: www.tippet-richardson.com  
Email: trcalgary@tippet-richardson.com  
Brenda Naylor, President

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records

**Warehouse:** One building, all sprinklered, alarm  
security, bonded, 70' platform scale



## Western Moving & Storage

11516 – 163 Street  
Edmonton, AB T5M 3T3  
Tel: 780-454-6683 / Fax: 780-487-8548  
Toll-free: 1-800-468-6520  
Website: www.westernmoving.com  
Email: tedl@westernmoving.com  
Ted LeLacheur, President and CEO

**Services:** Moving & storage: household goods,  
high-value products, commercial & offices

**Warehouse:** Concrete block, sprinklered,  
heated, 24-hour security monitored

**Other Association Memberships:** BBB,  
Edmonton Chamber of Commerce, AMSA

## Westlock Movers

9735 – 99th Street  
Westlock, AB T7P 1Y5  
Tel: 780-349-4573  
Website: www.westlockmovers.com  
Email: westlockmovers@telus.net  
Dion Lefebvre, President and General Manager  
**Services:** Full packing, moving, cleaning  
services, local & long-distance moving in  
Western Canada & the Northwest Territories,  
storage arrangements available

**Warehouse:** Concrete construction, fire hydrant  
in front of building, highway property, well-lit  
**Other Association Memberships:** BBB

## Williams Moving & Storage Ltd. ★

3510 – 5th Avenue N.  
Lethbridge, AB T1H 0P5  
Tel: 403-327-3911 / Fax: 403-328-9625  
Website: www.williamsmoving.com  
Email: wmsmove@telusplanet.net  
Cory Stepney, Manager

## Williams Moving & Storage (BC) Ltd. ★

7757 – 8th Street NE, Deerfoot Business Park  
Calgary, AB T2E 8A2  
Tel: 403-252-4431 / Fax: 403-663-8629  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, Manager

**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving; transportation  
& distribution of high-value goods

**Warehouse:** Concrete block, fire & burglar  
alarms, DND-certified, heated, palletized,  
dock-level loading

## Williams Moving & Storage (BC) Ltd. ★

5010 Parkview Crescent  
Cold Lake, AB T9M 1S7  
Tel: 780-594-4874 / Fax: 780-594-0023  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager

## Williams Moving & Storage (BC) Ltd. ★

17810 – 114th Avenue  
Edmonton, AB T5S 2L8  
Tel: 780-489-5166 / Fax: 780-451-4898  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager



Certified Canadian Mover

★ New member/Nouveau membre

Pour une liste à jour, visitez  
le site : [www.mover.net](http://www.mover.net)



## BRITISH COLUMBIA

### ABBOTSFORD

Alert Moving & Storage Ltd.  
Alternate Moving Systems Ltd.

### CAMPBELL RIVER

Bekins Moving and Storage (Canada) Ltd.

### CHILLIWACK

Alert Moving & Storage Ltd.

### COMOX

Comox Moving & Storage

### CRANBROOK

St. George Moving & Storage  
Williams Moving & Storage (Cranbrook) Ltd.

### DAWSON CREEK

Advantage Relocation Systems Ltd.  
Dawson Creek Moving & Storage Ltd.

### DUNCAN

Duncan Moving & Storage Ltd.  
Metro Moving & Storage Ltd.

### GENELLE

Star Transfer Ltd.  
Trail Cartage (2005) Ltd.

### GIBSONS

Len Wray's Moving & Storage

### KAMLOOPS

Milton's Movers  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### KELOWNA

Kelowna Movers Ltd.  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### KITIMAT

Bandstra Transportation Systems Ltd.

### NANAIMO

Metro Moving & Storage Ltd.  
Nanaimo Minute Men 2006 Ltd.

### NELSON

Star Transfer Ltd.

### PARKSVILLE

Bekins Moving and Storage (Canada) Ltd.  
St. George Moving & Storage

### PRINCE GEORGE

Bandstra Transportation Systems Ltd.  
Bekins Moving and Storage (Canada) Ltd.  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### PRINCE RUPERT

Bandstra Transportation Systems Ltd.  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### SMITHERS

Bandstra Transportation Systems Ltd.

### TERRACE

Bandstra Transportation Systems Ltd.  
St. George Moving & Storage  
Williams Moving & Storage (BC) Ltd.

### VANCOUVER (Lower Mainland)

AMJ Campbell Van Lines  
Bandstra Moving Systems Ltd.  
Bekins Moving and Storage (Canada) Ltd.  
Best Choice Moving & Storage  
Edgemont Moving & Storage Ltd.  
Ellis Moving & Storage Ltd.  
Ferguson Moving & Storage Ltd.  
Highland Van & Storage Ltd.  
LaPorte Moving & Storage Systems Limited  
Quality Move Management, Inc.  
Salmon's Transfer Ltd.  
St. George Moving & Storage  
TR Westcan Inc./Tippet-Richardson  
Urban Rush Movers Inc.  
Williams Moving & Storage (BC) Ltd.

### VICTORIA

A To B Moving Ltd.  
Bekins Moving and Storage (Canada) Ltd.  
Dowell's Moving & Storage Limited  
MacCosham Inc.  
Williams Moving & Storage (BC) Ltd.

### A To B Moving Ltd.

878 Viewfield Road  
Victoria, BC V9A 4V1  
Tel: 250-216-0276 / Fax: 250-414-0178  
Website: www.atobmoving.com  
Email: info@atobmoving.com  
Gerry Ganczar, President

**Services:** Local & long-distance HHG & office moving; packing, unpacking, packing materials; auto relocation

**Warehouse:** Concrete/cinder block, gated, camera surveillance, monitored security system, sprinkler system

### Advantage Relocation Systems Ltd. ★

1425 - 97 Avenue  
Dawson Creek, BC V1G 4J6  
Tel: 250-782-8216 / Fax: 250-782-7455  
Toll-free: 1-800-665-6115  
Website: www.letusmoveyou.com  
Email: movers@pris.ca  
Don Martin, President

**Services:** Full service moving, packing, storage, labour services, local moves, long distance, overseas, crating

**Warehouse:** 8,500 sq. ft., dock-level, ground-level, heated, Government-approved, alarmed, sprinklered, concrete block, fenced compound, security-patrolled

### Alert Moving & Storage Ltd. ★

#101 - 31330 Wheel Avenue  
Abbotsford, BC V2T 6G9  
Tel: 604-852-6059 / Fax: 604-850-1320  
Toll-free: 1-866-852-6059  
Website: www.alertmoving.com  
Email: alertmoving@telus.net  
Dan Bustin, Manager

**Services:** Local, long distance & overseas, commercial & office moving, packing & crating, HHG moving & storage

**Warehouse:** 15,000 sq. ft., concrete floor, steel & concrete, fire & burglar alarms, heated, palletized, DND-certified, fenced compound

**Other Association Memberships:** BBB

### Alert Moving & Storage Ltd. ★

46111 - 5th Avenue  
Chilliwack, BC V2P 1M8  
Tel: 604-795-7771  
Toll-free: 1-866-852-6059  
Website: www.alertmoving.com  
Email: alertmoving@telus.net  
CJ Neufeld

**Services:** Local, long distance & overseas, residential or corporate

### Alternate Moving Systems Ltd. ★

#101 - 31330 Wheel Avenue  
Abbotsford, BC V2T 6G9  
Tel: 604-870-3275 / Fax: 604-850-1320  
Toll-free: 1-866-852-6059  
Website: www.alternatemoving.com  
Email: alternate@telus.net  
Dan Bustin, Manager

**Services:** Local, long distance & overseas, commercial & office moving, packing & crating, HHG moving & storage

**Warehouse:** 15,000 sq. ft., concrete floor, steel & concrete, fire & burglar alarms, heated, palletized, DND-certified, fenced compound

**Other Association Memberships:** BBB

### AMJ Campbell Van Lines

9924 River Road  
Delta, BC V4G 1B5  
Tel: 604-940-4208 / Fax: 604-940-2385  
Toll-free: 1-800-383-6387  
Website: www.amjcampbell.com  
Email: abrown@amjcampbellvcr.com  
Allan Brown, V.P. Sales & Marketing

**Services:** Local, long-distance & overseas, HHG & commercial, moving & storage, packing & crating, full service

**Warehouse:** 65,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, dock- & grade-level loading, DND-certified

### Bandstra Moving Systems Ltd.

135 - 9920 River Drive  
Richmond, BC V6X 3S3  
Tel: 604-273-5111 / Fax: 604-273-8534  
Toll-free: 1-800-410-5111  
Website: www.bandstra.com  
Email: john@bandstra.com  
John Bandstra, President

**Services:** Local, long-distance & overseas moving, packing & crating, storage

**Warehouse:** Concrete/steel construction, alarmed, sprinklered, dock-level loading, palletized, bonded, DND-certified

**Other Association Memberships:** IAM

### Bandstra Transportation Systems Ltd. ★

272 Third Street  
Kitimat, BC V8C 2B8  
Tel: 250-632-2544 / Fax: 250-632-7728  
Email: edawson@bandstra.com  
Earle Dawson

### Bandstra Transportation Systems Ltd. ★

9499 Milwaukee Way  
Prince George, BC V2N 5T3  
Email: kjenaway@bandstra.com  
Kevin Jenawa

### Bandstra Transportation Systems Ltd. ★

351 Kaien Road  
Prince Rupert, BC V8J 3P4  
Tel: 250-624-6826  
Email: cbromley@bandstra.com  
Chris Bromley

# Canadian Movers/Entreprises canadiennes de déménagement

## Bandstra Transportation Systems

**Ltd. ★**  
3394 Hwy 16  
Smithers, BC V0J 2N0  
Tel: 250-847-2057 / Fax: 250-847-5042  
Email: pbandstra@bandstra.com  
Phil Bandstra



## Bandstra Transportation Systems Ltd. ★

3111 Blakeburn Street  
Terrace, BC V8G 3J1  
Tel: 250-635-2728 / Fax: 250-635-7197  
Email: sbandstra@bandstra.com  
Sid Bandstra



## Bekins Moving and Storage (Canada) Ltd.

1600 – 14th Avenue  
Campbell River, BC V9W 5B6  
Tel: 250-286-6218 / Fax: 250-286-3878  
Website: www.bekins.ca  
Jim Gibson, General Manager



**Services:** Local, domestic & international full-service moving & storage, United Van Lines container depot

**Warehouse:** Palletized three high, concrete building, heated, burglar alarm monitored 24 hours, government-approved, dock- & grade-level loading

## Bekins Moving and Storage (Canada) Ltd. ★

1010 Shearme Road  
Parksville, BC V0R 1M0  
Tel: 250-248-8805 / Fax: 250-248-9688  
Website: www.bekins.ca  
Email: parksvillesales@bekins.ca  
Peter Monteith, President



**Services:** Local, long distance and overseas moving, packing, crating, commercial & office moving, container storage, warehouse storage

**Warehouse:** Brand new 2010 warehouse facility, 8000 sq. ft., alarmed, fenced, very clean

## Bekins Moving and Storage (Canada) Ltd.

551 – 1st Avenue  
Prince George, BC V2L 2Y2  
Tel: 250-563-0371 / Fax: 250-563-6514  
Website: www.bekins.ca  
Email: brendab@bekins.ca  
Brenda Balsom, Manager



**Services:** Local, domestic & international full-service moving & storage

**Warehouse:** Palletized, concrete building, heated, government-approved

## Bekins Moving and Storage (Canada) Ltd.

14251 Burrows Road  
Richmond, BC V6V 1K9  
Tel: 604-270-1120 / Fax: 604-276-9819  
Toll-free: 1-800-4BEKINS  
Website: www.bekins.ca  
Email: gerry@bekins.ca  
Gerry Puckrin, Vice President/General Manager



**Services:** Local, domestic & international full-service moving & storage, custom-crating shop, retail delivery division, warehousing & distribution, United Van Lines container depot

**Warehouse:** Palletized three high, concrete building, sprinklered, heated, burglar & fire alarms monitored 24 hours, Customs-bonded, government-approved, fenced, dock- & grade-level loading

## Bekins Moving and Storage (Canada) Ltd.

6598 Bryn Road  
Saanichton, BC V8M 1X6  
Tel: 250-544-2245 / Fax: 250-544-2037  
Website: www.bekins.ca  
Email: victoria@bekins.ca  
Denise Sweenie, Branch Manager



**Services:** Local, domestic & international full-service moving & storage, custom-crating shop, retail delivery division, United Van Lines container depot

**Warehouse:** Palletized three high, concrete building, heated, burglar alarm monitored 24 hours, government-approved, fenced compound

## Best Choice Moving & Storage

19-12871 Bathgate Way  
Richmond, BC V6V 1Y5  
Tel: 778-858-8126 / Fax: 604-634-1369  
Toll-free: 1-866-MOVE-853  
Website: www.BestChoiceMoving.com  
Email: sales@bestchoicemoving.com  
Morning Li, Manager



**Services:** Local, long distance, overseas, HHG moving & storage, packing & crating, office moving, piano moving

**Warehouse:** Air conditioning, alarm protection, heated, palletized

**Other Association Memberships:** BBB

## Comox Moving & Storage

1724 Ryan Road East  
Comox, BC V9M 4C9  
Tel: 250-339-2281 / Fax: 250-339-2212  
Toll-free: 1-888-949-7033  
Website: www.comoxmoving.com  
Email: sales@comoxmoving.com  
Joe Di Castri, President

**Services:** Local, long distance & registered international mover, Customs-bonded HHG & sufferance, storage, packing & unpacking, crating, commercial & office moving, packing material sales & free estimates

**Warehouse:** Cement block, fully containerized three high, DND-certified, burglar-alarmed, dock-level loading, palletized

**Other Association Memberships:** BC Trucking

## Dawson Creek Moving & Storage Ltd. ★

921 – 99th Avenue  
Dawson Creek, BC V1G 1T6  
Tel: 250-782-2855 / Fax: 250-782-1433  
Email: dcms@telus.net  
David Nelson, President



**Services:** Residential, commercial & corporate moving; competitive packages; free estimates; professional packing & unpacking; on-time pick-up & delivery; storage

## Dowell's Moving & Storage Limited

630 Esquimalt Road  
Victoria, BC V9A 3L4  
Tel: 250-361-9866 / Fax: 250-361-9766  
Email: dowellmoving@shaw.ca  
Gary McIntosh, General Manager

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating

**Warehouse:** US-government-bonded warehouse facility

## Duncan Moving & Storage Ltd. ★

#2 – 2913 Allenby Road  
Duncan, BC V9L 6W2  
Tel: 250-746-5103  
Email: rogerp@minute-men.com  
Roger Parker, Manager



## Edgemont Moving & Storage Ltd. ★

1550 Bay Street  
North Vancouver, BC V7J 1A1  
Tel: 604-984-9101 / Fax: 604-984-0626  
Toll free: 1-877-984-9101  
Website: www.edgemontmoving.com  
Email: info@edgemontmoving.com  
Grant Ayers, President



**Services:** Moving & storage, packing, commercial & office, overseas, cross-border, across Canada, HHG local

**Warehouse:** Government inspected, concrete block, steel framed, fire & burglar alarmed, sprinklered, palletized, climate controlled

## Ellis Moving & Storage Ltd.

1580 Columbia Street  
Vancouver, BC V7J 1A4  
Tel: 604-986-9817 / Fax: 604-986-6714  
Toll-free: 1-877-986-9817  
Website: www.ellismoving.com  
Email: info@ellismoving.com  
Jamie Ellis, President



**Services:** Local & long-distance moving & storage of HHG, commercial moving

**Warehouse:** 20,000 sq. ft.; open; palletized

## Ferguson Moving & Storage Ltd.

1584 Columbia Street  
North Vancouver, BC V7J 1A4  
Tel: 604-922-2212 / Fax: 604-987-0269  
Toll-free: 1-866-488-2212  
Website: www.fergusonmoving.com  
Email: info@fergusonmoving.com  
Lorne MacInnes, President



**Services:** Local movers, long-distance movers, overseas movers, self-storage, office movers portable container storage, packing & crating, commercial moving, crossdock services, warehousing & distribution, white-glove deliveries, training courses for movers, Penske truck rentals dealer, labour services, FF&E services

**Warehouse:** 35,000 sq ft warehouse, 30 ft ceilings, concrete block, concrete steel walls, fully alarmed, video surveillance, sprinkler system, heated, 360 portable pallets 8x8x8, warehouse racking, 3 dock-level bays, 3 grade-level bays, full-time warehouse staff

## Highland Van & Storage Ltd.

8238 Swenson Way  
Delta, BC V4G 1J6  
Tel: 604-581-2300 / Fax: 604-581-2325  
Toll-free: 1-800-491-1666  
Website: www.highland-worldwide.com  
Email: info@highland-worldwide.com  
Alan Wiancko, President



**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating

**Warehouse:** Cement tilt-up construction, sprinklered, DND-certified, heated, palletized

**Other Association Memberships:** FIDI, IAM, BAR, Worldwide Overseas Moving Service Inc.

## Kelowna Movers Ltd.

395 Adams Road  
Kelowna, BC V1X 7R5  
Tel: 250-765-1125 / Fax: 250-765-1772  
Toll-free: 1-866-765-1125  
Website: www.kelownamovingandstorage.com  
Email: kelownamvrs@silk.net  
Ken Taylor, Secretary Treasurer/Manager



**Services:** Complete O/A & D/A, storage (inside heated or non-heated self-storage units), including boats, RVs & automobiles

**Warehouse:** Block, sprinklers, 24-hour on-site security, electronic surveillance, DND-approved

# Canadian Movers/Entreprises canadiennes de déménagement

## LaPorte Moving & Storage Systems Limited

14571 Burrows Road  
Richmond, BC V6V 1K9  
Tel: 604-276-2216 / Fax: 604-247-2133  
Toll-free: 1-800-867-2088  
Website: www.laportemoving.com  
Email: sales@laportemoving.com  
Carly LaPorte, General Manager

**Services:** Local, long-distance & international household goods moving & storage, packing & crating

**Warehouse:** 20,000 sq. ft., palletized, concrete block, fire & burglar alarms, sprinklered, heated, ground & dock-level loading

**Other Association Memberships:** BBB



## Len Wray's Moving & Storage ★

1052 Gibsons Way  
Gibsons, BC V0N 1V7  
Tel: 604-886-2664 / Fax: 604-886-3276  
Website: www.lenwrays.com  
Email: info@lenwrays.com  
Michael Relova, Director

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Warehouse:** Steel frame, burglar alarm & monitored, BC-Gov't-approved, palletized, heated, dock-level loading



## MacCosham Inc.

2205 Keating Cross Road  
Victoria, BC V8M 2A5  
Tel: 250-544-1925 / Fax: 250-544-1430  
Toll-free: 1-866-444-2483  
Website: www.maccoshamvictoria.com  
Email: ibaker@maccosham.com  
Ian Baker, General Manager

**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, home deliveries

**Warehouse:** 13,000 square feet, heated, containerized, sprinklered, alarmed



## Metro Moving & Storage Ltd. ★

#2 – 2913 Allenby Road  
Duncan, BC V9L 6W2  
Email: rogerp@minute-men.com  
Roger Parker, Manager



## Metro Moving & Storage Ltd. ★

1B – 3411 Shenton Road  
Nanaimo, BC V9T 2H1  
Tel: 250-758-9156 / Fax: 250-758-4022  
Email: rogerp@minute-men.com  
Roger Parker, Manager



## Milton's Movers

661 West Athabasca Street  
Kamloops, BC V2H 1C5  
Tel: 250-372-2747 / Fax: 250-372-2019  
Toll-free: 1-800-939-2747  
Email: allan@miltongroup.ca  
Allan Milton, President



**Services:** HHG moving & storage; packing & crating; local, long distance & overseas; government-approved; commercial storage & delivery; secure records storage; automobile transport

**Warehouse:** 20,000 sq. ft., heated, palletized, alarmed, steel; fenced compound

**Other Association Memberships:** BBB

## Nanaimo Minute Men 2006 Ltd. ★

3417 Shenton Road  
Nanaimo, BC V9T 2H1  
Tel: 250-758-7385 / Fax: 250-758-4022  
Website: www.minute-men.com  
Email: peggyh@minute-men.com  
Peggy Henwood, General Manager



## Quality Move Management, Inc.

819 Cliveden Place, #100  
Delta, BC V3M 6C7  
Tel: 604-523-3700 / Fax: 604-523-3701  
Toll-free: 1-800-228-7966  
Website: www.qmm.com  
Email: sslater@qmm.com  
Shelby Slater, Executive Assistant



**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, office & industrial moving; an office is also located in Calgary

**Warehouse:** Concrete block, fire & burglar alarms, sprinklered, heated, palletized, dock-level loading

## Salmon's Transfer Ltd.

100 – 9500 Van Horne Way  
Richmond, BC V6X 1W3  
Tel: 604-273-2921 / Fax: 604-273-4963  
Website: www.salmonstransfer.com  
Email: salmons@salmonstransfer.com  
Doug Kellough, President



**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, specialty moving services: office moves, high-value products, electrical, medical & printing equipment, expedited road service

**Warehouse:** 30,000 sq. ft., palletized, customs-bonded, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, dock-level loading

**Other Association Memberships:** AAA+ BBB-certified, BCTA

## St. George Moving & Storage

2401 United Boulevard  
Coquitlam (Vancouver), BC V3K 5Y3  
Tel: 604-520-1900 / Fax: 604-520-7689  
Toll-free: 1-877-520-1903  
Website: www.stgeorgemoving.com  
Email: vancouver@stgeorgemoving.com  
Jim Williams, President & CEO



**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

**Warehouse:** Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

## St. George Moving & Storage ★

820 Kootenay Street N.  
Cranbrook, BC V1C 3V3  
Tel: 250-489-4163  
Email: williamscrbk@shawbiz.ca  
Gary Stepney



## St. George Moving & Storage ★

2073 Falcon Road  
Kamloops, BC V2C 4J2  
Tel: 250-372-2762  
Email: kamloops@stgeorgemoving.com  
Connie Hansen, Manager



## St. George Moving & Storage ★

1505 Hardy Street  
Kelowna, BC V1Y 7W9  
Tel: 250-860-2392 / Fax: 250-860-2021  
Toll-free: 1-800-561-8580  
Email: kelowna@stgeorgemoving.com  
Scott Moore, Branch Manager



**Services:** Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

**Warehouse:** Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

## St. George Moving & Storage ★

1152 Herring Gull Way  
Parksville, BC V9P 1R2  
Tel: 250-248-8108  
Email: nanaimo@stgeorgemoving.com  
Brian Salik



## St. George Moving & Storage ★

#2 – 9545 Milwaukee Way  
Prince George, BC V2N 2K8  
Tel: 250-564-1373 / Fax: 250-960-1156  
Email: terrace@williamsmoving.com  
Shawn Kluss, Manager



## St. George Moving & Storage ★

1600 Prince Rupert Blvd.  
Prince Rupert, BC V8G 4C3  
Tel: 250-624-6747  
Toll-free: Toll-free fax: 1-800-555-5738  
Email: terrace@williamsmoving.com  
Shawn Kluss



## St. George Moving & Storage ★

5130 Park Avenue  
Terrace, BC V8G 5S7  
Tel: 250-635-6203  
Toll-free: 1-800-772-1125  
Email: terrace@williamsmoving.com  
Shawn Kluss, Manager



## Star Transfer Ltd. ★

1175 Lower China Creek Road  
Genelle, BC V0G 1G0  
Tel: 250-693-2414 / Fax: 250-693-5474  
Email: startransfer@shaw.ca  
Sheri McInnes, Manager



**Services:** Full service moving  
**Warehouse:** Steel frame, heated, palletized, dock-level loading

## Star Transfer Ltd. ★

Silica Street  
Nelson, BC  
Tel: 250-352-7313  
Email: startransfer@shaw.ca  
Rick Donaldson, Owner



## Trail Cartage (2005) Ltd. ★

1175 Lower China Creek Road  
Genelle, BC V0G 1G0  
Tel: 250-693-5424 / Fax: 250-693-5425  
Email: startransfer@shaw.ca  
Rick Donaldson, Owner



**Services:** Full service moving  
**Warehouse:** Steel frame, heated, palletized, dock-level loading

★ New member/Nouveau membre



Certified Canadian Mover

Visit [www.mover.net](http://www.mover.net)  
for up-to-date listings.



# Canadian Movers/Entreprises canadiennes de déménagement

## TR Westcan Inc./Tippet-Richardson

8035 North Fraser Way  
Burnaby, BC V5J 5M8  
Tel: 604-324-5015 / Fax: 604-324-2047  
Toll-free: 1-800-771-5015  
Website: www.tippet-richardson.com  
Email: brendan@tippet-richardson.com  
Brenda Naylor, President

**Services:** Local, long-distance & overseas  
HHG moving & storage, office & commercial  
moving, business records

**Warehouse:** Bonded, sprinklered, burglar alarm,  
heated, DND-certified, Government-certified  
70-ft. platform scale, dock-level loading

**Other Association Memberships:** IAM



## Urban Rush Movers Inc.

4019 Sunset Boulevard  
North Vancouver, BC V7R 3Y6  
Tel: 604-985-6696 / Fax: 604-985-8551  
Website: www.urbanrushmovers.com  
Email: sales@urbanrushmovers.com  
Mike Kamal, Sales Manager

**Services:** Local & long distance moving  
& storage; residential, commercial & office  
moving; packing & crating

**Other Association Memberships:** BBB, North  
Vancouver Chamber of Commerce



## Williams Moving & Storage (BC) Ltd.

2401 United Boulevard  
Coquitlam (Vancouver), BC V3K 5Y3  
Tel: 604-941-9411 / Fax: 604-942-3508  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com

Mary O'Sullivan-Andersen, General Manager  
**Services:** Local & long-distance moving,  
storage, packing & crating of household  
goods; transportation of high-value goods; air-  
ride & heated service available

**Warehouse:** 300,000 sq. ft. at 13 BC & Alberta  
locations; heated, alarmed & government-  
approved



## Williams Moving & Storage (BC) Ltd. ★

2073 Falcon Road  
Kamloops, BC V2C 4J2  
Tel: 250-372-9525 / Fax: 250-372-0553  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager

## Williams Moving & Storage (BC) Ltd. ★

1505 Hardy Street  
Kelowna, BC V1Y 7W9  
Tel: 250-763-3540 / Fax: 250-763-1584  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com

Mary O'Sullivan-Andersen, General Manager  
**Services:** Local, long-distance & overseas  
HHG moving & storage, packing & crating,  
commercial & office moving; transportation  
& distribution of high-value goods

**Warehouse:** Concrete block, fire & burglar  
alarms, DND-certified, heated, palletized,  
dock-level loading



## Williams Moving & Storage (BC) Ltd. ★

#2 – 9545 Milwaukee Way  
Prince George, BC V2N 5T3  
Tel: 250-563-8814 / Fax: 250-563-6183  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager



## Williams Moving & Storage (BC) Ltd. ★

1600 Prince Rupert Blvd.  
Prince Rupert, BC V8G 4C3  
Tel: 250-624-2085  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager

## Williams Moving & Storage (BC) Ltd. ★

5130 Park Avenue  
Terrace, BC V8G 5S7  
Tel: 250-635-2268 / Fax: 250-635-6204  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager

## Williams Moving & Storage (BC) Ltd. ★

771 Enterprise Crescent  
Royal Oak Industrial Park  
Victoria, BC V8Z 6P7  
Tel: 250-727-3355 / Fax: 250-727-3540  
Toll-free: 1-866-WMS-MOVE (967-6683)  
Website: www.williamsmoving.com  
Email: sales@williamsmoving.com  
Mary O'Sullivan-Andersen, General Manager

## Williams Moving & Storage ★ (Cranbrook) Ltd.

820 Kootenay Street N.  
Cranbrook, BC V1C 3V3  
Tel: 250-426-4271 / Fax: 250-426-3461  
Website: www.williamsmoving.com  
Email: williamscribk@shawbiz.ca  
Cory Stepney, Manager



## NUNAVUT

### IQUALUIT

J & N Moving

## J & N Moving ★

PO BOX 1814 – Building 1559 A  
Iqaluit, NU X0A 0H0  
Tel: 867-979-2460 / Fax: 867-979-7782  
Email: jlweir@northwestel.net  
Ed Legge

**Services:** Local & long distance moving  
**Warehouse:** Steel frame, fire & burglar alarms,  
heated



## NORTHWEST TERRITORIES

### INUVIK

MATCO Transportation Systems Ltd.

### YELLOWKNIFE

MATCO Transportation Systems Ltd.

## MATCO Transportation Systems Ltd. ★

PO Box 1218  
Inuvik, NT X0E 0T0  
Tel: 867-777-2733  
Email: damen.anderson@matco.ca  
Damen Anderson

## MATCO Transportation Systems Ltd. ★

120 Enterprise Drive, PO Box 1590  
Yellowknife, NT X1A 2P2  
Tel: 867-873-3333 / Fax: 867-873-4998  
Website: www.matco.ca  
Email: leon.johnson@matco.ca  
Leon Johnson, Corporate and International  
Sales Manager  
**Services:** Serving Canada the World



Pour une liste à jour, visitez  
le site : [www.mover.net](http://www.mover.net)



Certified Canadian Mover

★ New member/Nouveau membre

# International Movers/Entreprises internationales de déménagement

## AUSTRALIA

### GCM Cargo Logistics

4 Culwulla Street  
South Hurstville, NSW 2221  
Tel: 61 2 95472669 / Fax: 61 2 95470319  
Website: www.gcm-cargo.com  
Email: larry.phillips@gcm-cargo.com  
Larry Phillips, Manager

**Services:** Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

**Areas Served:** GCM Cargo Logistics

**Warehouse:** 79,590 sq. ft. bonded warehouse

**Other Association Memberships:** IAM

### Hellas Europe Australia Pty Ltd

40 Arncliffe St.  
Wolli Creek, NSW 2205  
Tel: 612-8507-1399 / Fax: 612-9567-3600  
Toll-free: 1300-361-188  
Toll-free fax: 1300-366-688  
Website: www.hellaseurope.com.au  
Email: imports@hellaseurope.com.au  
Anna Antonaros, Managing Director

**Services:** Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

**Areas Served:** Hellas Europe Australia Pty Ltd

**Warehouse:** 79,590 sq. ft. bonded warehouse

**Other Association Memberships:** IAM

## BARBADOS W.I.

### Michael Greaves Associates (B'Dos) Inc.

Carmichael House, Carmichael  
St. George  
Tel: 246-426-2417 / Fax: 246-435-1847  
Website: www.mgassociates.net  
Email: mgreavesassoc@sunbeach.net  
Michael Greaves, CEO

**Services:** International cargo consultants, freight forwarders/customs brokers, moving, packing, crating & shipping services

**Areas Served:** Michael Greaves Associates (B'Dos) Inc.

**Other Association Memberships:** IAM, BAR

*Rate sheets for some international members can be seen in the members-only area of CAM's website.*

*Les fiches de tarifs de certains membres internationaux sont données à la section Membres sur le site de l'ACD.*

★ New member/Nouveau membre

## CANADA

### Allports International Ontario Ltd.

2101 Cleaver Avenue  
Burlington, ON L7M 3S9  
Tel: 905-336-0255 / Fax: 905-336-9908  
Toll-free: 1-800-433-3861  
Website: www.allportsinternational.com  
Email: brent@allportsinternational.com  
Brent Hurtubise, President  
**Services:** Overseas HHG forwarding to & from all points in Canada – ocean, air, land transportation; origin & destination service; insurance

**Areas Served:** Allports International Ontario Ltd.

### Amfreight International

2476 Argenta Road, Suite 212  
Mississauga, ON L5N 6M1  
Tel: 905-814-7258 / Fax: 905-814-9162  
Toll-free: 1-800-667-1597  
Toll-free fax: 1-800-361-4758  
Website: www.amfreight.ca  
Email: info@amfreight.ca  
Tony Cleary, Owner/President

**Services:** Household goods forwarding worldwide, tariff available

**Areas Served:** Amfreight International

**Other Association Memberships:** IAM

### Brytor International Moving

275 Export Boulevard  
Mississauga, ON L5S 1Y4  
Tel: 905-564-8855 / Fax: 905-564-8841  
Toll-free: 1-800-447-2760 (in Canada)  
Website: www.brytor.ca  
Email: anthony@brytor.ca

Anthony Soward, International Moving Consultant/Storage Manager

**Services:** International HHG moving & storage, packing & crating

**Areas Served:** Brytor International Moving

**Warehouse:** Brick, alarm & fire alarm, sprinklered, heated, dock-level loading, Canada Customs-bonded

**Other Association Memberships:**

OMNI, FIDI, FAIM, IATA, LACMA, BAR, IAM

### Campbell International

145 Sun Pac Blvd.  
Brampton, ON L6S 5Z6  
Tel: 905-454-5400 / Fax: 905-454-3059  
Email: lorrie@perfectmove.ca  
Lorrie Freake

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating

**Areas Served:** Campbell International

**Warehouse:** Concrete block & steel, 35,000 sq. ft., palletized, 3 decks

**Other Association Memberships:** IAM

### Campbell International

55 Midpark Crescent  
London, ON N6N 1A9  
Tel: 519-686-3123  
Email: adamc@campbellbros.com  
Adam Campbell

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Areas Served:** Campbell International

**Warehouse:** 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system

### Campbell International

165 Iber Road  
Stittsville, ON K2S 1E7  
Tel: 613-831-7622  
Email: karenc@campbellbros.com  
Karen Crosby

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, container

**Areas Served:** Campbell International

**Warehouse:** Steel, 21,000 sq. ft., sprinkler system, palletized, heated, government-approved

### Campbell International

515 Conestoga Road  
Waterloo, ON N2L 4C9  
Tel: 519-884-5585  
Email: fredd@campbellbros.com  
Fred Dubrick

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Areas Served:** Campbell International

**Warehouse:** Steel, 8,200 sq. ft., palletized, 3 decks, government-approved

### Campbell International

2657 McDougall Street  
Windsor, ON N8X 3P3  
Tel: 519-252-3333 / Fax: 519-966-1284  
Email: heatherl@campbellbros.com  
Heather Lasek

**Services:** Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

**Areas Served:** Campbell International

**Warehouse:** Brick, 10,000 sq. ft., palletized, government-approved

### Coburn's Worldwide Moving Systems Inc. ★

1901 Forbes Street  
Whitby, ON L1N 9A7  
Tel: 905-432-3509 / Fax: 905-432-3501  
Toll free: 1-800-665-0578  
Website: www.coburnstransport.com  
Email: worldwide@coburnstransport.com  
Tessa Watson, Manager

**Services:** EXPORT – Pre-planning, professional packing/wrapping, crating, full/part load ocean freight, air freight, documentation, transit insurance, worldwide moving network, automobile blocking & bracing. IMPORT – Qualified personnel to assist with customs clearance, full service delivery, unpacking, set-up & re-assembly of furniture, uncrating, same day removal of packing debris & car delivery.

**Areas Served:** Local, Greater Toronto Area, Canada, USA & Worldwide

**Warehouse:** Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage, 50,000 sq. ft.

**Other Association Memberships:** BAR, IAM, OTA

# International Movers/Entreprises internationales de déménagement

## Crown Relocations

1375 Artisans Court  
Burlington, ON L7L 5Y2  
Tel: 905-332-4332 / Fax: 905-827-7846  
Toll-free: 1-800-663-4960  
Website: www.crownrelo.com  
Email: toronto@crowrelo.com

Tony Valentine, Country Manager

**Services:** International, long-distance & local moving; specialized crating for fragile items; short- & long-term storage; in-transit & in-store protection; full range of relocation services

**Areas Served:** Crown Relocations

**Warehouse:** Brick-block construction, security patrolled & alarm monitored; Canada-Customs bonded; ISO9001:2000

## Farrex Freight Systems Ltd.

#135 & 140, 14480 Knox Way  
Richmond, BC V6V 2Z5  
Tel: 604-273-4911 / Fax: 604-273-1449  
Toll-free: 1-800-932-7739  
Website: www.farrex.com  
Email: randy@farrex.com

Randy Kulasekare, Vice President

**Services:** International freight forwarding (inbound & outbound), Canadian customs brokerage services, ocean & air freight consolidation, container de-stuffing, goods inspection, product palletizing, warehousing & distribution, warehouse storage (short & long term storage), pick & pack services, containerized automobile shipping – international, & overseas packing, crating & moving of personal, household goods

**Areas Served:** Farrex Freight Systems Ltd.

**Other Association Memberships:** International Freight & Logistics Network, IATA, CASS, Canadian International Freight Forwarders Association, Freight Carriers Association of Canada, BBB

## Guardian Overseas Shipping Ltd.

2222 Gladwin Crescent  
Ottawa, ON K1B 4S6  
Tel: 613-523-5855 / Fax: 613-523-3177  
Toll-free: 1-800-561-9555  
Website: www.guardianoverseas.com  
Email: info@guardianoverseas.com

Tamara Reid, Traffic Manager

**Services:** Local, long-distance & overseas HHG & commercial moving, packing & storage; specialized crating: electronics, residential & commercial; office systems & furniture installation, repair & service

**Areas Served:** Guardian Overseas Shipping Ltd.

**Warehouse:** Concrete block, sprinklered, alarm security, heated, pallet & racking storage, loading docks, Customs-bonded

**Other Association Memberships:** IAM

★ New member/Nouveau membre

## Hodori Express Canada Inc.

160 Torkoy Drive  
Toronto, ON M9L 1X6  
Tel: 416-244-2424 / Fax: 416-782-6863  
Website: www.hodoriexpress.ca  
Email: info@hodoriexpress.ca

James Lee, Manager

**Services:** Local, long distance, overseas, storage, bonded storage, bonded carrier, packing, crating, container haulage, customs brokerage, freight forwarding, etc.

**Areas Served:** Hodori Express Canada Inc.

**Warehouse:** SH class sufferance warehouse; 1.4 acre container yard plus 5000 sq. ft. warehouse; gated facility with alarm & canine-patrolled 24/7

**Other Association Memberships:** Pending: AMSA, IAM (HHGFAA)

## Hoyt's International

210 Joseph Zatzman Drive  
Halifax, NS B3B 1P4  
Tel: 902-468-5855 / Fax: 902-468-9701  
Toll-free: 1-800-565-4698  
Website: www.hoytsinternational.com  
Email: sales@hoytsinternational.com

Leonard Hoyt

**Services:** International packing & household removals company providing packing, shipping, clearing, forwarding, warehousing & insurance services

**Areas Served:** Hoyt's International

**Warehouse:** Sprinklered, heated, palletized, Canada Customs Bonded. (also, bonded warehouses in Halifax, NS, Moncton & Fredericton, NB. Bonded warehouse agreements in St. John's, Gander & Cornerbrook, NL, & Charlottetown, PE)

**Other Association Memberships:** IAM

## Monarch Moving Systems

4090B Sladeview Crescent, Unit 2  
Mississauga, ON L5L 5Y5  
Tel: 905-820-6800 / Fax: 905-820-6805  
Website: www.monarchmoving.com  
Email: info@monarchmoving.com

Ramiro Quiros, General Manager

**Services:** Full-service, local, long-distance & international household goods moving, packing & crating

**Areas Served:** Monarch Moving Systems

**Warehouse:** 23,000 sq. ft. bonded sufferance warehouse, secure furniture vaults, DND-certified; fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors.

## Movetrans International

396 Andrew Street  
Newmarket, ON L3Y 1H4  
Tel: 416-238-2615 / Fax: 416-352-0159  
Toll-free: 1-888-668-3488  
Website: www.movetrans.com

Email: info@movetrans.com

Bart Ollen, Director of Operations

**Services:** Overseas HHG moving & storage, packing, crating, forwarding (overseas)

**Areas Served:** Movetrans International

**Warehouse:** Fully bonded, temperature-controlled, burglar alarm, dock-level loading, sprinklered, steel frame, palletized

## NEOSTAR International Moving Inc. ★

6379 Main Street, PO Box 274  
Stouffville, ON L4A 7Z5  
Tel: 905-640-6425 / Fax: 905-640-7949  
Website: www.neostarinternationalmoving.com  
Email: kathy@neostarinternationalmoving.com

Kathy Fullerton, President

**Services:** Pre-move surveys, free estimates, international, cross-border, cross-country & overseas moving & relocation. Services include packing & wrapping of your goods, crating, storage, insurance, shipping of containers door to door, door to port & port to port. We also provide information about customs formalities, rules, customs clearance, brokerage & customs regulations

**Areas Served:** NEOSTAR International Moving Inc.

**Other Association Memberships:** IAM, TIMN

## Parry International Relocations Ltd. (PIR)

117 Ringwood Drive, Suite 17  
Stouffville, ON L4A 8C1  
Tel: 905-640-7716 / Fax: 905-640-7692  
Toll-free: 1-866-977-0779  
Website: www.parryintlrelo.com

Email: admin@parryintlrelo.com

Vincent Parry, President

**Services:** Move management, overseas moving, trans-border moving, intra-Canada moving, transit insurance, HHG forwarding, freight forwarding & exhibit moving

**Areas Served:** Parry International Relocations Ltd. (PIR)

**Other Association Memberships:** IAM, BAR

## Starline Overseas Moving ★

7115 48th Street SE, Suite 18  
Calgary, AB T2C 5A4  
Tel: 403-720-3244 / Fax: 403-279-4062  
Toll-free: 1-800-418-9459  
Website: www.starlineoverseas.com  
Email: sales@starlineoverseas.com

Nate Edwards, Manager

**Services:** Local, long distance, overseas HHG moving, storage, packing & crating, commercial & office moving

**Areas Served:** Starline Overseas Moving

**Warehouse:** 46,080 sq. ft., concrete block, alarmed, sprinklered, DND-certified, heated, palletized, dock- & ground-level loading, Canada-Customs-bonded

**Other Association Memberships:** IAM, FIDI, AMSA

## Taylor International

1200 Plains Road East  
Burlington, ON L7S 1W6  
Tel: 905-632-8010 x 248 / Fax: 905-632-5083  
Toll-free: 1-800-263-9143  
Website: www.taylorinternational.ca

Email: arthur@ataylormoving.com

Arthur Drewry, International Relocations

Manager

**Services:** Worldwide moving, packing & storage specialists

**Areas Served:** Taylor International

**Warehouse:** Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

**Other Association Memberships:** FIDI, FAIM, RIM, AMSA, IAM & IATA



# International Movers/Entreprises internationales de déménagement

## Tippet Richardson Overseas Moving

106 Ridgetop Road  
Toronto, ON M1P 2J9  
Tel: 416-292-4555 / Fax: 416-292-4593  
Toll-free: 1-800-718-7664  
Email: pnaylor@tippetrichardson.com  
Peter Naylor, President

**Services:** International moving, overseas  
HHG moving & storage, packing & crating,  
special art

**Areas Served:** Tippet Richardson Overseas  
Moving

**Warehouse:** Concrete block, steel frame,  
35,000 sq. ft., bonded, fire & burglar alarms,  
sprinklered, DND-certified, heated, palletized,  
dock-level loading

**Other Association Memberships:** FIDI/FAIM,  
OMNI, IAM, BAR, LACMA, COMA

## FRANCE

### Alba International Déménagements

30 rue du Bois Moussay  
Stains, 93240  
Tel: 33 1 48.11.68.68 / Fax: 33 1 48.11.24.68  
Website: www.albamoving.com  
Email: william@albamoving.com  
William Benloulou, Président

**Services:** Domestic & Enterprises, storage

**Areas Served:** Alba International  
Déménagements

**Warehouse:** Stockage dans des conteneurs  
bois de 8 m3 numérotés et plombés (ces  
conteneurs nous sont fournis par la Chambre  
Syndicale du Déménagement) ou dans des  
emplacements individuels. Surveillance  
24h/24 et 7j/7 des locaux par une équipe  
de gardiennage. Lieux sains et secs, à l'abri  
des intempéries et de l'humidité. Fourniture,  
si besoin, des produits d'emballage et de  
protection pour une meilleure conservation de  
vos biens (couvertures, cartons, bull-pack  
etc.). Garantie : vos meubles sont couverts  
en cas de sinistre par notre assureur MARSH  
FRANCE.

**Other Association Memberships:** Chambre  
Syndicale Du Deménagement, IAM

### NEER Service France

17 Avenue des Morillons  
Garges les Gonesse, 95140  
Tel: 33-1-34-45-5000 / Fax: 33-1-34-45-5200  
Toll-free: 33-0800-00-NEER (in France only)  
Website: www.neerservice.fr  
Email: cedricz@neerservice.fr  
Paulin Zibi, General Manager

**Services:** All services related to the international  
& national moving & storage industry

**Areas Served:** NEER Service France

**Warehouse:** Concrete block, fire & burglar  
alarm, security cameras

**Other Association Memberships:** IAM,  
LACMA, BAR, AMSA, PAIMA, CPPC, ERC,  
FIDI

## GHANA

### Doxa Van Lines Ltd.

2 Botwe Street, Dimples, Dzorwulu  
PO Box 376  
Kaneshie, Accra  
Tel: 233-21-771-920 / Fax: 233-21-771-920  
Email: doxavl@yahoo.com  
Andrew Quainoo, Managing Director

**Services:** International packing, removal,  
shipping, forwarding, clearing, door-to-  
door services, consolidation, warehousing,  
transport & export of cash crops

**Areas Served:** Doxa Van Lines Ltd.

**Warehouse:** 1,000 sq. ft.

**Other Association Memberships:** IAM

## INDIA

### Clintus Network Limited

Khasra No.332, Chattarpur  
New Delhi, 110074  
Tel: 0091-11-26803874 or 26803876 or  
26803879 / Fax: 0091-11-26802616 or  
26802631 or 26185268

Website: www.clintusindia.com  
Email: arvind@clintus.com

Arvind Joshi, Chairman and CEO

**Services:** Local, long-distance (domestic)  
& overseas (international) moves (specializing  
in household goods), complete packing,  
crating, liftvan containerization, storage  
& logistics

**Areas Served:** Clintus Network Limited

**Warehouse:** Brick & mortar, air conditioning  
& description generator, 24-hour security, fire-  
fighting equipment (heating is not required),  
palletization, different loading levels

**Other Association Memberships:** FIDI/FAIM-  
ISO, PAIMA, BAR, IAM, AMSA, LACMA,  
ERC, ISO 9001:2008, ISO 14001:2004, ISO  
27001:2005

### Homepack International

No. 9, Balwas Estate  
271/273, Belasis Road, Mumbai Central  
Mumbai, 400008  
Tel: 91-22 23091683 / Fax: 91-22 23091683  
Website: www.homepack-intl.com  
Email: info@homepack-intl.com

Ashfaq A. Mohamedy, Chief Operating Officer  
**Services:** International freight forwarder,  
customs clearance, packing services, break-  
bulk agent, door-to-door deliveries, packing  
& project-handling specialists

**Areas Served:** Homepack International

**Other Association Memberships:** FAIM – FIDI,  
BAR, IAM

### Prakash Relocations Worldwide

#16, 3rd Main, 8th Cross, 1st Stage, Indiranagar  
Bangalore, Karnataka 560 038  
Tel: 91-80-3240-2449/2528 5020/5199  
Fax: 91-80-2529-5444  
Website: www.prakashrelocations.com  
Email: pkshrelocations@vsnl.net

M.D. Prakash, Managing Director  
**Services:** Offering relocation services (homes,  
offices, residential, corporate), HHG-shifting,  
unpacking, loading & unloading

**Areas Served:** Prakash Relocations Worldwide  
**Warehouse:** Alarm protection, heated, palletized

## IRAN

### Simorgh Pack Transportation Co., Ltd.

**International Packers & Movers**  
54 Mousavi Street, Ferdowsi Square  
PO Box 15815-1186  
Tehran, Tehran 1581643631  
Tel: 0098-21-88 30 41 45

Fax: 0098-21- 88 84 88 44  
Website: www.simorghpack.com  
Email: info@simorghpack.com

Rouben Gharakhani, Chairman

**Services:** Complete origin & destination service,  
packing & crating, international insurance  
& freight forwarding, local & long-distance  
HHG moving, commercial & office moving,  
long- & short-term storage

**Areas Served:** Simorgh Pack Transportation

Co., Ltd. International Packers & Movers

**Warehouse:** Air conditioning, alarm protection,  
dock-level loading

**Other Association Memberships:** IAM, AMSA

## MALAYSIA

### Ambassador Worldwide Malaysia

Lot 17, Lorong Enggang 31 Off Jalan Enggang  
Taman Keramat AU  
Kuala Lumpur, 54200  
Tel: 603-4253-2000 / Fax: 603-4252-1000

Website: www.ambassador.com.my  
Email: movers@streamyx.com

Jimi N. Dhillon, Managing Director

**Services:** International full moving services

**Areas Served:** Ambassador Worldwide  
Malaysia

**Warehouse:** Internationally approved detached  
warehouse; currently approved mover for  
Canadian High Commission & agencies

**Other Association Memberships:** IAM

## PAKISTAN

### Homepack Freight International

Suite #: 1104, 11th Floor, Al-Rahim Tower,,  
I.I. Chundrigar Road (opp: National Bank of  
Pakistan)  
Karachi, 74000

Tel: 92-21-32411807-8 / Fax: 92-21-32412069  
Website: www.homepack.pk

Email: hmpk@cyber.net.pk  
A. Hashim, President & CEO

**Services:** International freight forwarder,  
customs clearance, packing services, break-  
bulk agent, door-to-door deliveries, packing  
& project-handling specialists for Pakistan  
& Afghanistan Cargoes

**Areas Served:** Homepack Freight International  
**Other Association Memberships:** FAIM – FIDI,  
BAR, IAM, PIFFA, ISO 9001:2000

# International Movers/Entreprises internationales de déménagement

## SINGAPORE

### GCM Singapore ★

111 North Bridge Road , #05-32 Peninsula Plaza  
Singapore, 179098

Tel: +65 6265 7664 / Fax: +61 6264 6063

Arvin G. Mansukhani

**Services:** For all services in Singapore  
& shipments to Europe/UK, USA,  
Canada, Hong Kong, China, UAE, Australia,  
New Zealand, Malaysia & Thailand

**Areas Served:** GCM Singapore

**Other Association Memberships:** IAM

## TURKEY

### SOYER International Moving Company

Cemil Topuzlu Caddesi

No: 62 Arzum Apt. Kat: 1 / 8

Göztepe-ISTANBUL, 34728

Tel: 90 216 411 27 20 / Fax: 90 216 368 96 19

Website: www.soyer.com.tr

Email: soyer@soyer.com.tr

Ozcan Soyer, Vice President

**Services:** Full international HHG origin  
& destination moving services including  
storage & customs clearance

**Areas Served:** SOYER International Moving  
Company

**Warehouse:** 2500 sq. m. warehouse in  
ISTANBUL, 3000 sq. m. customs-bonded  
warehouse in ADANA & 1800 sq. m.  
warehouse in IZMIR with different type trucks,  
vans, forklifts & equipment

**Other Association Memberships:** IAM, AMSA,  
FIATA, EUROMOVERS

## UNITED ARAB EMIRATES

### GCME Cargo Services (LLC) DUBAI ★

PO Box 390133

Dubai

Tel: +971 4 3306717 / Fax: +971 4 3306718

Email: uae@gcm-cargo.com

Carolyn King

**Areas Served:** GCME Cargo Services (LLC)  
DUBAI

**Other Association Memberships:** IAM

## UNITED KINGDOM

### Burke Bros. Moving Group

Burke Bros Trading Estate,, Fox's Lane

Wolverhampton, West Midlands WV1 1PA

Tel: 44 1902 714555 / Fax: 44 1902 427837

Website: www.burkebros.co.uk

Email: imports@burkebros.co.uk

Gary Burke, Managing Director

**Services:** Home & office moving; overseas  
international exports & imports

**Areas Served:** Burke Bros. Moving Group  
**Warehouse:** 3-acre freehold; 50,000 sq. ft.;  
containerised; Customs-bonded; alarmed  
& on-site security; 3,000 sq. ft. 2-floor offices

**Other Association Memberships:** FIDI, BAR,  
IAM, PAIMA

### Devereux Developments Ltd.

Daimler Drive, Cowpen Lane Industrial Estates

Billingham, Cleveland TS23 4JD

Tel: 44-1642-565182 / Fax: 44-1642-566664

Website: www.kwdevereux.co.uk

Mike Devereux, Director

**Services:** International moving & storage  
services

**Areas Served:** Devereux Developments Ltd.  
**Warehouse:** 20,000-sq.-ft. storage in fire-safe  
steel 250-cubic-ft. storage containers

**Other Association Memberships:** BAR, PMA,  
AMSA

### UK and Continental Move Group Ltd. ★

Unit 6, Valley Farm Business Pk, Reeds Lane

Sayers Common, West Sussex BN6 9JQ

Tel: 0044 845 257 0946

Fax: 0044 0845 257 0824

Website: www.continentalmovegroup.com

Email: info@continentalmovegroup.com

Nick Rose, Director

**Services:** The company offers local & long-  
distance moving services; excess baggage;  
shipping; air freight. We have an extensive  
range of removal vehicles capable of coping  
with any size shipments

**Areas Served:** UK and Continental Move Group  
Ltd.

**Warehouse:** Fully alarmed, heated,  
containerised storage; 15,000 sq. ft. of secure  
storage facilities

**Other Association Memberships:** AMSA

## USA

### Arpin Van Lines, Inc.

5308 SW 24th Place

Cape Coral, FL 33914

Tel: 800-561-3320 / Fax: 239-549-8797

Toll-free: 1-800-561-3320

Website: www.arpin.com

Email: tstephens@arpin.com

Tom Stephens, Vice President

**Services:** Cross-border moves (to/from US  
& Canada), long-distance moves (within  
Canada & US), overseas, logistics, brokerage  
& third-party services. Office in Whitby, ON  
(1-866-481-0664 or 905-428-7080)

**Areas Served:** Arpin Van Lines, Inc.  
**Warehouse:** Steel & concrete, palletized,  
sprinklered, burglar alarm, heated, dock-level  
& drive-in loading

### Gateways International, Inc.

2030 First Avenue, Suite 200

Seattle, WA 98121

Tel: 206-728-5990 / Fax: 206-728-7579

Toll-free: 1-800-257-5256 x 2900

Website: www.gatewaysinternational.com

Email: rickc@the-movers.com

Richard Curry, President

**Services:** International & domestic forwarding of  
household goods

**Areas Served:** Gateways International, Inc.

**Other Association Memberships:** NCMA

### Moving Star Moving and Storage

41099 Boyce Road

Fremont, CA 94538

Tel: 650-323-0114 / Fax: 510-675-9940

Toll-free: 1-800-929-2945

Website: www.movingstar.us

Email: info@movingstar.us

Avner Yonai, Managing Partner, Int'l Bus. Dev't

**Services:** Provide quality residential,  
commercial & storage solutions; destination  
& origin services, LCL consolidated service,  
consolidation shipments to all 50 states,  
competitive rates

**Areas Served:** Moving Star Moving and Storage  
**Other Association Memberships:** IAM, AMSA,  
CMSA, BBB

# Suppliers/Fournisseurs

## AllCargo Express Inc. ★

200 – 2251 No. 5 Road  
Richmond, BC V6X 2S8 Canada  
Tel: 604-606-0633 / Fax: 604-232-4544  
Website: www.allcargoespress.com  
Email: alberto@allcargoespress.com  
Alberto J. Ferreira, International Relocation Consultant

**Services:** Freight forwarding & International relocation, packing & crating

**Areas Served:** Canada

**Warehouse:** Wooden frame, double drywall, metal sheet, fire & burglar alarms, sprinklered

## Alliance Relocation Services, Inc.

110 Limestone Plaza  
Fayetteville, NY 13066  
Tel: 315-663-0067 / Fax: 1-877-242-0456  
Toll-free: 1-877-242-0455 x 222  
Toll-free fax: 1-877-242-0456  
Website: www.alliancerelocation.com  
Email: jim.walsh@alliancerelocation.com  
Jim Walsh, CEO

**Services:** Alliance provides nationwide, on-site crating & third-party services, including the disassembly/packing & unpacking/setup of appliances, billiard tables, clocks, furniture, fitness equipment, electronics & playground equipment, & a maid service

**Areas Served:** North America

## Avram Worldwide LLC

2993 South Grove Boulevard, Suite 206  
Bargersville, IN 46106  
Tel: 317-534-0244 / Fax: 317-535-0499  
Website: www.avramworldwide.com  
Email: rfeeney@avramworldwide.com  
Ron Feeney, Business Development Executive  
**Services:** Avram Worldwide specializes in the movement of shipments for the HHG industry  
**Areas Served:** All of North America inclusive of Canada, United States (48 contiguous states plus Alaska & Hawaii), Mexico, Puerto Rico & Guam

**Other Association Memberships:** IAM, AMSA

## Blue Bins Unlimited

6665 Tomken Road, Unit 9-10  
Mississauga, ON L5T 2C4  
Tel: 905-507-8557 / Fax: 905-670-7808  
Toll-free: 1-888-502-BINS(2467)  
Website: www.bluebins.com  
Email: maria@bluebins.com  
Joe Lopes, President  
**Services:** Specializes in the rental of reusable plastic containers, ideal for all types of moves – residential, industrial or commercial; moving equipment & the new plastic dollie

## Chris Steer Insurance Brokers Ltd.

8 King Street East, Suite 202  
Toronto, ON M5C 1B5  
Tel: 416-366-1141 / Fax: 416-366-4656  
Toll-free: 1-866-278-7535  
Website: www.chrissteer.com  
Email: susan@chrissteer.com  
Chris Steer, President  
**Services:** Insurance brokers & consultants  
**Areas Served:** All of Canada

## COSMO Containers / Inspirion Ventures

3620 32nd Street NE  
Calgary, AB T1Y 6G7  
Tel: 403-452-0506  
Toll-free: 1-888-732-6766  
Website: www.cosmocontainers.com  
Email: eitlimited@shaw.ca  
Henry & Jan Hay, Canadian Representatives  
**Services:** Lightweight, impact resistant, collapsible, polymer-based moving & storage containers. Current models include 8'L x 5'W x 8'H & 7'L x 5'W x 9'H. Both fold down to 1/3 original height in under five minutes without the need for hand tools, saving significant freight costs during repositioning while empty  
**Areas Served:** All of Canada

## Dale & Morrow Insurance Limited

6 George Street South  
Brampton, ON L6Y 1P3  
Tel: 905-451-1933 / Fax: 905-451-4411  
Toll-free: 1-877-229-7272  
Website: www.daleandmorrow.com  
Email: insurance@daleandmorrow.com  
Glenn Meyer, Insurance Broker  
**Services:** One-stop choice for all insurance needs.; specializes in providing movers & related industries with their commercial insurance, employee health & dental plans & individual disability, critical illness & life insurance for owners & employees  
**Areas Served:** Ontario

## Dollies & Boxes Unlimited

40 Continental Place  
Scarborough, ON M1R 2T4  
Tel: 416-293-6293 / Fax: 416-293-7545  
Toll-free: 1-888-398-9888  
Website: www.dollies-boxes.com  
Email: louise@dollies-boxes.com  
Louise Cameron, Managing Director  
**Services:** Sales of moving equipment (dollies, computer carts, utility boxes, panel carts, walkboards, plastic boxes, & many more items), sale of cardboard boxes & moving supplies (bubble, paper, packaged mattress bags, stretch wrap & accessorial items)  
**Areas Served:** Canada & US

## Furniture Medic

5462 Timberlea Boulevard  
Mississauga, ON L4W 2T7  
Tel: 905-670-0000 x 450 / Fax: 905-624-6378  
Toll-free: 1-800-263-5928 x 450  
Toll-free fax: 905-624-6378  
Website: www.furnituremedic.com  
Email: smcgowen@smclean.com  
Susan McGowen, Business Leader  
**Services:** Furniture Medic repairs and restores all furniture: furniture repair; inspection reports; mattress cleaning

★ New member/Nouveau membre

## Great Little Box Company

11300 Twigg Place, Mitchell Island  
Richmond, BC V6V 3C1  
Tel: 604-301-3700 / Fax: 604-301-3745  
Toll-free: 1-800-661-3377  
Website: www.greatlittlebox.com  
Email: info@greatlittlebox.com  
Vince Pearce, Moving Industry Consultant  
**Services:** Everything you need to pack & ship! Complete line of moving boxes, equipment & supplies including stretch wrap, newsprint, bubble packs, tape & tape dispensers, labels, mattress bags, furniture covers, blankets, locks, ladders, dollies, carts, hand trucks, pallet jacks, cargo straps, ramps, dock boards, mini storage packs & more! Accounts & Cash & Carry Available!  
**Areas Served:** British Columbia & Washington State

## HKMB HUB International ★

595 Bay Street, Suite 900  
Toronto, ON M5G 2E3  
Tel: 416-597-4604 / Fax: 416-597-2432  
Website: www.hkmb.com  
Email: michael.gilles@hubinternational.com  
Michael Gilles, Senior Vice President & Partner  
**Services:** As Canada's largest insurance broker, HUB International can provide service across the country with comprehensive tailored coverage designed specifically for the moving industry. Our in-house claims team have the expertise to manage & resolve claims to the satisfaction of both you & your customer  
**Areas Served:** Offices across Canada

## K.I.D. Trailer & Equipment

1090 South Service Road East, Unit A  
Oakville, ON L6J 2X8  
Tel: 905-842-2942 / Fax: 905-338-5600  
Toll-free: 1-800-265-6291  
Website: www.kidtrailer.ca  
Email: info@kidtrailer.ca  
Mike Dwhytye, General Manager  
**Services:** Trailer sales, featuring Kentucky custom-built moving vans, Fontaine platforms & dry vans; FUSO medium-duty truck sales; heavy-duty parts & service for all trailers & trucks  
**Areas Served:** Ontario & all of Canada  
**Other Association Memberships:** OTA

## Kentucky Trailer

7201 Logistics Drive  
Louisville, KY 40258  
Tel: 502-322-1304 / Fax: 502-635-1314  
Toll-free: 1-888-598-7245 x 670  
Website: www.kytrailer.com  
Email: JLambroza@kytrailer.com  
Jake Lambroza, Vice President – Moving & Storage  
**Services:** The name Kentucky Trailer is synonymous with customization. With over 70 years in the industry, we have manufactured the finest quality moving vans, each one built to meet your unique business needs. Kentucky has now expanded our quality line & has introduced a Truck Body-new for 2009. See us for: moving vans, Mover Plus vans, city vans, truck bodies & special built custom vans to your specifications. Kentucky Trailers – custom trailers, custom truck bodies & customer driven  
**Areas Served:** US – Louisville, KY; Walled Lake, MI (KY Trailer Technologies); Painesville, OH (KY High Tech Performance Trailers)  
**Other Association Memberships:** AMSA – CMSA



# Suppliers/Fournisseurs

## Kerr Global Communications

61 Raddall Avenue, Unit J-K  
Dartmouth, NS B3B 1T4  
Tel: 902-446-3930 / Fax: 902-446-3934  
Website: www.kerrglobal.com  
Email: smckenna@kerrglobal.com  
Mike Herenberg, General Manager

**Services:** Fleet tracking solutions & consulting through a dedicated team of hardware & software technicians as well as a technical support department

## L. Hansen's Forwarding

30 Dynamic Drive  
Scarborough, ON M1V 2W2  
Tel: 416-293-9135 / Fax: 416-293-1604  
Toll-free: 1-888-420-8888  
Website: www.lhf.com  
Email: mgallagher@lhf.com

Mark Gallagher, National Sales Manager  
**Services:** Vehicle-relocation specialist, utilizing CP Rail & its trucking fleet for local, provincial, cross-Canada & cross-border assistance; up-to-date tracking, door-to-door service, full line of communication; long- & short-term indoor vehicle storage

**Areas Served:** Canada, the US

## Livingston Freight – Searail – Vehicle Transportation Division

420 E. Audley Blvd.  
Delta, BC V3M 5S4  
Tel: 604-521-1016 / Fax: 604-522-1504  
Toll-free: 1-800-361-3097  
Website: www.searail.ca  
Email: dsantini@livingstonintl.com  
Domenic Santini, President

**Services:** Rail & truck transportation in Canada, the US & Europe; uses CNR railcars that are totally enclosed; door-to-door service in most locations

**Areas Served:** Canada, the US & Europe

### Branch:

551 Creditstone Road, PO Box 79002  
Concord, ON L4K 1Y7  
Tel: 905-660-0412  
Fax: 905-660-6651

## Mover's Equipment & Supplies Ltd.

6176 Atlantic Drive  
Mississauga, ON L5T 1W2  
Tel: 905-670-4488 / Fax: 905-670-2748  
Toll-free: 1-800-668-3773  
Toll-free fax: 1-866-670-2748  
Website: www.movers3.com  
Email: john@movers3.com  
John Ward, President

**Services:** Movers' equipment: boxes, pads, straps, ramps, handtrucks, tape, stretch film, dollies, screen carts, decking beams, complete van & warehouse equipment, all packaging supplies

**Areas Served:** All of North America

**Other Association Memberships:** AMSA, IAM, GSA approved

## Ogilvy & Ogilvy Insurance Brokers

55 York Street, Suite 200  
Toronto, ON M5J 1R7  
Tel: 416-777-2722 / Fax: 416-777-2716  
Toll-free: 1-877-364-4589  
Website: www.ogilvy.ca  
Email: dogilvy@ogilvy.ca  
David Ogilvy, Vice President

**Services:** Insurance brokers specializing in the moving industry for over 20 years; licensed in all provinces; bilingual service available

**Areas Served:** Nationwide

## PODS Canada

317 Rutherford Road South, Unit A  
Brampton, ON L6W 3R5  
Tel: 905-760-7652 / Fax: 905-760-0938  
Toll-free: 1-800-776-7637  
Website: www.pods.com  
Email: brooke.marvin@gmail.com  
Brooke Marvin, Managing Partner

**Services:** Local & long-distance portable moving & storage across North America, commercial & residential storage. Franchises available throughout Canada

**Areas Served:** Greater Toronto Area (GTA), Ottawa, Cambridge/Kitchener/Waterloo, Winnipeg, Calgary, Edmonton, Vancouver

**Other Association Memberships:** AMSA, CSSA (Canadian Self Storage Association)

## R.M. Moving Supplies Plus Ltd.

9764 – 47 Avenue  
Edmonton, AB T6E 5P3  
Tel: 780-469-9198 / Fax: 780-469-9173  
Toll-free: 1-866-469-9198  
Website: www.rmmoving.ca  
Email: rmmoving@telus.net  
Randy St. Laurent, Co-owner

**Services:** Suppliers to the moving industry with a complete line of moving & shipping items in stock, all in one location: corrugated boxes, tape, poly products, cargo control, bulk packaging equipment, furniture pads, newsprint, dollies, ramps, piano skids

## Snowbirds Auto Connection Ltd.

185A Oakdale Road  
Toronto (North York), ON M3N 1W4  
Tel: 416-638-0001 / Fax: 416-638-9986  
Toll-free: 1-888-236-7686  
Website: www.snowbirdsautoconnection.com  
Email: jkelly@snowbirdsautoconnection.com  
John Kelly, Operations/Business Development

**Services:** Snowbird specialists; year round service from Toronto, ON to South Florida; vehicle import/export; open & enclosed car carriers; oversize vehicles; motorcycle transport; container/flatbed; rail; ocean RO/RO; storage; terminal; local auto delivery

**Areas Served:** Toronto, ON to South Florida; coast-to-coast in Canada; 48 continental US states; international

### Branch:

Florida Office: 1-888-236-7686

## Southern Auto Transport Services, Inc.

411 43rd Street East  
Palmetto, FL 34221  
Tel: 941-722-3326 x 104 / Fax: 941-729-5087  
Website: www.southernautotransport.com  
Email: allenm@southernautotransport.com  
Allen J. Morrell, Vice President

**Services:** Auto transportation to & from Canada & the US, door-to-door service

**Areas Served:** Canada & the US

### Branch:

36 Norbett  
Aurora, ON  
Tel: 905-953-0399  
Fax: 905-853-3108

## The Box Spot

542 Mount Pleasant Road  
Toronto, ON M4S 2M7  
Tel: 416-922-9595 / Fax: 416-489-4548  
Website: www.boxspot.com  
Email: orders@boxspot.com  
Jacqueline Cowan, President

**Services:** Providing quality packing materials, boxes & moving supplies at discounted pricing. Two accessible locations:  
Central: 542 Mt. Pleasant Road (North of Davisville)

West: 2877 Bloor Street West (At Prince Edward, just east of Royal York)

Both locations with free parking & free delivery; also offering full/partial packing services, bin & dolly rentals, as well as professional moving services; fully licensed & insured. 30 years of expertise provide professional products & services at reasonable pricing

**Areas Served:** Toronto Central, East & West, Etobicoke, all GTA

**Other Association Memberships:** BBB (30years), CFIB (30 years)

## The CG&B Group Inc.

120 South Town Centre Blvd.  
Markham, ON L6G 1C3  
Tel: 905-948-2667 / Fax: 905-948-2718  
Toll-free: 1-800-267-6670  
Website: www.cgbgroup.com  
Email: don.fish@cgbgroup.com  
Donald E. Fish, Vice President

**Services:** The CG&B Group Inc. is a full service Insurance Brokerage offering all lines of property and casualty insurance, as well as life insurance, group insurance, health insurance & accident & sickness insurance, with offices located in Markham & Mississauga, Ontario

**Areas Served:** Greater Toronto Area (GTA), Ontario, Canada

**Other Association Memberships:** OTA

★ New member/Nouveau membre

# Suppliers/Fournisseurs

## The Mover's Choice

6182 Kestral Road  
Mississauga, ON L5T 1Z2  
Tel: 905-670-2778  
Website: [www.themoverschoice.com](http://www.themoverschoice.com)  
Email: [orderdesk@themoverschoice.com](mailto:orderdesk@themoverschoice.com)  
Tim Rowley, President

**Services:** *Largest selection of moving equipment & plastic bin rentals in Canada. Guaranteed lowest prices. Bins, dollies, term/ file carts, open bins, ramps, lifts, blankets, appliance trucks, safe movers, stair climbers*

**Areas Served:** *Calgary, Mississauga, Toronto, Scarborough & all of Southern Ontario*

### Branches:

4500 Sheppard Avenue E., Unit 28  
Toronto, ON M1S 3R6  
Tel: 905-670-2778

4911 – 77th Avenue SE  
Calgary, AB T2C 2X4  
Tel: 403-532-9112

## TransferEASE Relocation Inc.

22-5155 Spectrum Way  
Mississauga, ON L4W 5A1  
Tel: 905-602-4065 x 239 / Fax: 905-602-4094  
Toll-free: 1-800-665-2547  
Website: [www.realocation.ca](http://www.realocation.ca)  
Email: [kyle@transfereaserelocation.com](mailto:kyle@transfereaserelocation.com)  
Kyle Nelson, Business Development

**Services:** *Full service relocation – real estate services, destination services, move management, coordination services. Buying or Selling a Home? Find out about our Cash Rewards Real Estate Program by opening this youtube link: [www.youtube.com/watch?v=ZK1LBBdvTNM&feature=related](http://www.youtube.com/watch?v=ZK1LBBdvTNM&feature=related)*

**Areas Served:** *Global service area with a focus on Canada*

**Other Association Memberships:** *CERC, ERC*

## TWO MEN AND A TRUCK® Canada

245 Yorkland Blvd., Suite 100  
Toronto, ON M2J 4W9  
Tel: 416-204-0070 / Fax: 416-490-1456  
Toll-free: 1-866-MOVING4U  
Website: [www.twomenandatruck.ca](http://www.twomenandatruck.ca)  
Email: [john.prittie@twomenandatruck.ca](mailto:john.prittie@twomenandatruck.ca)  
John Prittie, President

**Services:** *TWO MEN AND A TRUCK Canada, Master Franchisee for TWO MEN AND A TRUCK International, Inc.; the world's largest local moving franchise specializing in both home & business moving; franchisees offer a full range of moving- & packing-related services, including the sale of boxes & packing supplies; franchises are available in all metropolitan markets across Canada*

**Areas Served:** *Canada*

**Other Association Memberships:** *Canadian Franchise Association*

## UNIRISC

9040 Leslie Street, Suite 215  
Richmond Hill, ON L4B 3M4  
Tel: 905-764-7272 / Fax: 905-764-7273  
Toll-free: 1-800-461-5048  
Website: [www.unirisc.ca](http://www.unirisc.ca)  
Email: [gcarlson@unirisc.com](mailto:gcarlson@unirisc.com)  
Gil Carlson, President

**Services:** *Transit insurance & claims management, home warranty, vacant property insurance, healthcare coverage for 'inpatients'*

**Areas Served:** *Worldwide*

## Vibac Canada Inc.

12250, Boul. Industriel  
Montreal, QC H1B 5M5  
Tel: 514-640-0250 / Fax: 514-640-6702  
Toll-free: 1-800-557-0192  
Website: [www.vibacgroup.com](http://www.vibacgroup.com)  
Email: [sales@vibac.com](mailto:sales@vibac.com)  
Richard Stachrowski

**Services:** *Tape manufacturer, Sealast™ brand, Vibac® brand, high adhesion tapes, security printed tapes, & VBC® tape, an ecological, silent unwinding, tear-by-hand upgrade for conventional PVC*

**Areas Served:** *Canada, US, Mexico, Central and South America*

**Other Association Memberships:** *AMSA*

## Victory Packaging

6176 Atlantic Drive  
Mississauga, ON L5T 1W2  
Tel: 416-989-9073 / Fax: 905-670-9519  
Toll-free: 1-800-422-1214  
Website: [www.victorypackaging.com](http://www.victorypackaging.com)  
Email: [sstockill@victorypackaging.com](mailto:sstockill@victorypackaging.com)  
Steve Stockill, Sales

**Services:** *All types of packaging material & van equipment for the moving & storage industry: boxes, tape, newsprint, bubblewrap, paper pads, stretch film, van pads, cargo straps, dollies, ramps*

**Areas Served:** *Eastern Ontario, Quebec & Maritimes*

### Branches:

6176 Atlantic Drive  
Mississauga, ON  
Tel: 905-670-9520  
Fax: 905-670-9519

#105, 6303 – 30th Street S.E.  
Calgary, AB  
Tel: 403-279-6296  
Fax: 403-279-8547

73 Paquin Road  
Winnipeg, MB  
Tel: 204-661-8000  
Fax: 204-661-6550

## Voxme Software Inc.

9350 Yonge Street, PO Box 61519  
Richmond Hill, ON L4C 3N0  
Tel: 416-728-8754 / Fax: 905-248-3259  
Website: [www.voxme.com](http://www.voxme.com)  
Email: [info@voxme.com](mailto:info@voxme.com)  
Maxim Kreyenin, Managing Director

**Services:** *In-house survey with Windows Mobile smartphones (Bell Mobility, Telus, Rogers, unlocked GMS); packing inventory recording & printing system with protected handhelds; barcoding & labeling; digital catalog with photos for fine art handling companies; office applications for move management & integration with standard & in-house moveware*

**Areas Served:** *24/7 support for customers around the world. Support representatives in Toronto (Canada), London (UK), Antwerp (Belgium), Tel-Aviv (Israel)*

**Other Association Memberships:** *FIDI, LACMA, IAM*

## Wholesale Packaging Ltd.

30 Dohme Avenue  
Toronto, ON M4B 3M4  
Tel: 416-424-4691 / Fax: 416-759-7174  
Toll-free: 1-866-566-8515  
Website: [www.wholesale-boxes.net](http://www.wholesale-boxes.net)  
Email: [postmaster@boxshop.ca](mailto:postmaster@boxshop.ca)  
Joyce Dean, General Manager

**Services:** *All moving & storage supplies. We ship across Canada, small orders FedEx & LTL orders*

**Areas Served:** *Canada-wide*

## XN Financial

600 Boul. de Maisonneuve ouest, Suite 2310  
Montreal, QC H3A 3J2  
Tel: 514-908-1835 / Fax: 514-908-1837  
Website: [www.xn.com](http://www.xn.com)  
Email: [pcoleman@xn.com](mailto:pcoleman@xn.com)  
Paul Coleman

**Services:** *Insurance & financial products designed specifically for the needs of international assignees, high net worth individuals & corporate directors & officers*

**Areas Served:** *International*

## Your Moving Depot – Norampac

575 Wentworth Street East, Unit 20  
Oshawa, ON L1H 3V8  
Tel: 905-438-1906 / Fax: 905-438-1915  
Toll-free: 1-888-415-8858  
Website: [www.yourmovingdepot.ca](http://www.yourmovingdepot.ca)  
Email: [kelly@yourmovingdepot.ca](mailto:kelly@yourmovingdepot.ca)  
Kelly O'Hara-Curtis, Van Line Sales Agent

**Services:** *Complete inventory of van-line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices; also sell van equipment, generic moving documents, uniforms & customized corporate apparel & promotional items*  
YMD, Oshawa, ON – Hours: Mon. to Fri. 8 am to 5:30 pm, Sat. 8 am to 1 pm, & after hours by appointment  
Norampac Van Line Outlet, 655 Creditstone Rd., Vaughan, ON L4K 5P9 – Hours: Mon. to Fri. 8 am to 4 pm

**Areas Served:** *Greater Toronto Area, with delivery available across Canada*

## Zynpak Packaging Products Inc.

245 Drumlin Circle  
Concord, ON L4K 3E4  
Tel: 905-738-5768 / Fax: 905-660-3008  
Website: [www.zynpak.com](http://www.zynpak.com)  
Email: [m.levine@zynpak.com](mailto:m.levine@zynpak.com)  
Michael W. Levine

**Services:** *Over 4000 products to cover virtually every wrapping, packing or shipping need. We also provide Custom Sized & Printed Products for special applications. Whether you need custom sizing, imprinting, or hot stamping – Zynpak Packaging Products Inc. has it*

**Areas Served:** *Greater Toronto Area, Canada-wide*

# Buyers' Guide and Trade List/ Guide des acheteurs et liste des entreprises

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## Van Lines

**Allied Van Lines Canada**  
10403 – 172nd Street, Suite 350  
Edmonton, AB T5S 1K9  
Tel: 780-443-6821  
Fax: 905-420-2403  
Website: www.alliedvanlines.ca  
Email: john.rausch@alliedcanada.com  
John Rausch, Vice President Canada

**Atlas Van Lines (Canada) Ltd.**  
PO Box 970  
485 North Service Road East  
Oakville, ON L6J 5M7  
Tel: 905-844-0701  
Fax: 905-844-9325  
Toll-free: 1-800-267-3783  
Website: www.atlasvanlines.ca  
Email: info@atlasvanlines.ca  
Robert J. Clark, President & Chief  
Operating Officer

**Great Canadian Van Lines Ltd.**  
Head Office – Canada  
#203, 669 Ridley Place  
Delta, BC V3M 6Y9  
Tel: 604-540-6683  
Fax: 604-540-6640  
Toll-free: 1-800-665-0055  
Website: www.greatcanadianvanlines.com  
Email: info@greatcanadianvanlines.com  
Rick Valiant, Vice President

**Mayflower Canada**  
7229 Pacific Circle  
Mississauga, ON L5T 1S9  
Tel: 905-565-2185  
Fax: 905-565-2187  
Toll-free: 1-866-557-5150  
Website: www.mayflower.ca  
Anne Martin, President

**North American Van Lines Canada**  
10403 – 172nd Street, Suite 350  
Edmonton, AB T5S 1K9  
Tel: 780-443-6806  
Fax: 780-443-6890  
Toll-free: 1-866-632-6806  
Website: www.navl.ca  
Email: kevin.devereux@navl.ca  
Kevin Devereux, Vice President Canada

**United Van Lines (Canada) Ltd.**  
7229 Pacific Circle  
Mississauga, ON L5T 1S9  
Tel: 905-564-6400  
Fax: 905-564-7944  
Toll-free: 1-800-668-5544  
Website: www.uvl.com  
Email: info@uvl.ca  
Anne Martin, President

★ *New member/Nouveau membre*

## Associations

**American Moving and Storage Association (AMSA)**  
1611 Duke Street, Alexandria, VA 22314-3482  
Tel: 703-683-7410 / Fax: 703-683-7527  
Website: www.promover.org  
Email: ldarr@moving.org  
Linda Bauer Darr, President and CEO

**British Association of Removers (BAR)**  
Tangent House, 62 Exchange Road  
Watford, Hertfordshire WD18 0TG  
Tel: 44 01923 699480 / Fax: 44 01923 699481  
Website: www.bar.co.uk  
Email: commercial@bar.co.uk  
Stephen Vickers, Director General

**California Moving & Storage Association (CMSA)**  
10900 E. 183rd Street, #300  
Cerritos, CA 90703  
Tel: 562-865-2900 / Fax: 562-865-2944  
Website: www.thecmsa.org  
Email: sweitekamp@thecmsa.org  
Steve Weitekamp, President

**Canadian Association of Movers (CAM)**  
PO Box 30039, RPO New Westminster  
Thornhill, ON L4J 0C6  
Toll-free: 1-866-860-0065  
Toll-free fax: 1-866-601-8499  
Website: www.mover.net  
Email: admin@mover.net  
John Levi, President

**Canadian Employee Relocation Council (CERC)**  
180 Dundas Street West, Suite 1506  
Toronto, ON M5G 1Z8  
Tel: 416-593-9812 / Fax: 416-593-1139  
Toll-free: 1-866-357-2372  
Website: www.cerc.ca  
Email: info@cerc.ca  
Stephen Cryne, President & CEO

**International Association of Movers (IAM)**  
5904 Richmond Hwy, Suite 404  
Alexandria, VA 22303  
Tel: 703-317-9950 / Fax: 703-317-9960  
Website: www.iamovers.org/  
Email: info@iamovers.org  
Terry Head, President

**National Association of Senior Move Managers (NASMM)**  
PO Box 209, Hinsdale, IL 60522  
Tel: 877-606-2766 / Fax: 630-230-3594  
Website: www.nasmm.org  
Email: marykay@nasmm.org  
Mary Kay Buysse, Executive Director

**National Council of Moving Associations (NCMA)**  
c/o IL Movers' & Warehousemen's Assn  
40 Adloff Lane, Suite 2  
Springfield, IL 62703-6301  
Tel: 217-585-2470 / Fax: 217-585-2472  
Website: www.imawa.com  
Email: psmith@imawa.com  
Patricia (Pat) McLaughlin, Chair

**Pan American International Movers Association (PAIMA) ★**  
10314 Ventia Real Avenue, Suite 311  
Tampa, FL 33647  
Tel: 703-851-7229 / Fax: 813-406-5732  
Website: www.paimamovers.com  
Email: sherry@paimamovers.com  
Sherry Williams, Executive Director







## COSMO CONTAINERS ARE ON THE MOVE IN CANADA!

- Container size is 8'L x 5'W x 8'H with 250 ft<sup>3</sup> usable storage space
- Stackable and 100% recyclable
- Tough, polymer-based design offers significant savings during repositioning
- Collapsible to 2.5' H - ship up to 30 collapsed on a standard 53' trailer
- Easily handles standard couch
- Innovative two-sided access makes loading and unloading faster
- Branding capabilities and distinctive appearance creates a WOW factor for your company

For more information, visit the web at [cosmocontainers.com](http://cosmocontainers.com) or call us at 1-88-USE-COSMO.

Ask us  
how you  
can be part  
of a pilot  
program this  
summer!