

CANADIAN
THE **MOVER**

Spring/Printemps 2012

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/
Revue semestrielle et annuaire de l'Association canadienne des déménageurs



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Published by/publié par :
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Translation/Traduction :

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The CAM website, www.mover.net,
has the latest Association information,
up-to-date listings of movers, suppliers,
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Le site de l'ACD, www.mover.net
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Cover photo: Djtaylor / Dreamstime.com /
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Canada Post Agreement Number:
42128520

THE CANADIAN MOVER LE DÉMÉNAGEUR CANADIEN

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Spring 2012 / Printemps 2012

PUBLISHED APRIL 2012

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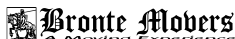
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Chairman's Message/Message du président du conseil

THIS IS my first opportunity to address the members of the Canadian Association of Movers since I accepted the position of chairman last November.

I congratulate Tom Filgiano for the work that he did as chairman and the condition of the Association at the time of the transfer of the chairmanship.

I have always been passionate about the moving industry and the Association that represents it. My objective over the next two years will be to advance the professionalism and reputation of the industry in the eyes of all its stakeholders.

The Association's committee system is now the means by which we achieve our goals. It brings together both the Association's members and its directors. The accomplishments of the committees range across all the activities of the Association, such as:

- updates and improvements to the education systems
- an ongoing press release program that promotes professionalism in our industry and better consumer choices
- an international resource library that provides useful information to Canadian and overseas movers

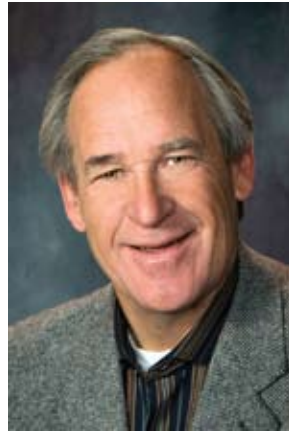
We have established two new groups on the LinkedIn website – one for domestic mover members and one for international members. These are both intended to provide an association wide communication facility for members in which they can exchange information and opportunities. Until now, communication from CAM has been one way – outwards from the Association. Now we have an opportunity with these facilities to have a true dialogue about the industry and the challenges it faces.

A year ago, we made a cosmetic change to our website and improved its search function. By the time you receive this magazine, the search function on the website will have been changed to a geographic search that will provide members with additional leads and membership value.

As an industry, we need to commit to and exchange ideas through your Association. This is only through your input as members that we will achieve our goals.



Ted LeLacheur
Chairman, Canadian Association of Movers



C'EST LA PREMIÈRE opportunité que j'ai de m'adresser aux membres de l'Association Canadienne des Déménageurs depuis que j'ai accepté la position de président au mois de novembre.

Je tiens à féliciter Tom Filgiano pour le travail qu'il a accompli comme président ainsi que pour l'état actuel de l'Association au moment du transfert de la présidence.

J'ai toujours été passionné par l'industrie du déménagement ainsi que par l'Association qui la représente. Mon objectif pour les deux prochaines années sera de faire progresser le professionnalisme et la réputation de l'industrie aux yeux de tous ses intervenants.

Le système de comités de l'Association représente maintenant la meilleure façon pour nous de pouvoir atteindre nos objectifs. Il réunit à la fois les membres de l'Association et ses directeurs. Les réalisations des divers comités touchent toutes les activités de l'Association, dont :

- mises à jour et améliorations des programmes de formation
- un programme continu de communication qui fait la promotion du professionnalisme de notre industrie et de meilleurs choix pour les consommateurs
- une bibliothèque de ressources internationales offrant des informations pertinentes aux déménageurs canadiens et internationaux

Nous avons mis en place deux nouveaux groupes sur le site Web LinkedIn – un à l'intention des membres déménageurs locaux et un pour les membres internationaux. Ces groupes sont là pour offrir facilement à nos membres à la grandeur de l'Association des moyens de communication par lesquels ils pourront échanger de l'information et des opportunités. Jusqu'à maintenant, le mode de communication de l'ACD s'est effectué dans une seule direction – vers l'extérieur de l'Association. Maintenant, grâce à ces moyens, l'opportunité s'offre à nous d'avoir un vrai dialogue relativement à l'industrie et aux défis auxquels elle fait face.

L'année dernière, nous avons apporté un changement esthétique à notre site Web ainsi qu'amélioré sa fonction de recherche. Au moment où vous recevrez ce magazine, la fonction de recherche du site Web aura été modifiée en une recherche géographique qui procurera de nouvelles alternatives à nos membres ainsi qu'une valeur ajoutée à leur adhésion.

Comme industrie, nous devons nous engager et échanger des idées par l'intermédiaire de votre Association. Ce n'est que grâce à vos contributions comme membres que nous atteindrons nos buts.



Ted LeLacheur
Président du conseil de l'Association canadienne des déménageurs

President's Message/Message du président

EACH TIME I write one of these messages I include some of the activities that CAM's national office has been working on and some of the activities that we are planning for the next several months. It seems that some activities of these are multiyear projects.

The challenges are to know what benefits members want from the Association and to provide those benefits. The Canadian Association of Movers' board of directors and committees provide a lot of insight for us into members' needs. We do know that moving is a tough business with many challenges – a price-oriented market, a disreputable component to the competition, difficulties in finding enough quality labor, tight margins and highly seasonal demand.

To help members meet these challenges, CAM's board of directors, committees and staff work within their resources to provide solutions:

- wider access to improved education systems
- communications with government at all levels
- consumer referrals
- better communications with the marketplace

We have sourced an education package that augments CAM's existing education programs. Members of the board are meeting with government regarding the licensing of movers in Toronto and Ontario. We are updating the website to provide better consumer communications.

All this (and more) is being done to increase membership value. On straight ROI basis, breakeven on your membership investment comes from one additional move each year. This can easily be achieved through the use of our certified mover programs for domestic and overseas movers that validate your professionalism to consumers.

Help your Association to help you and your industry. Participate!



John Levi, President



À CHAQUE OCCASION que j'ai d'écrire un de ces messages, j'y inclus certaines des activités sur lesquelles le bureau national de l'ACD a travaillé ainsi que certaines des activités que nous planifions pour les prochains mois. Il semble bien que certaines de ces activités sont des projets à long terme.

Les défis sont de bien cerner les bénéfices que les membres désirent retirer de l'Association et de fournir ces bénéfices. Le conseil d'administration de l'Association Canadienne des Déménageurs et les divers comités en place nous procurent beaucoup d'informations concernant les besoins de nos membres. Nous

savons bien que le déménagement est une entreprise difficile présentant beaucoup de défis – un marché orienté vers le prix, un élément peu souhaitable pour la compétition, des difficultés à se procurer une main-d'œuvre de qualité, des marges restreintes et une demande fortement saisonnière.

Afin d'aider nos membres à affronter ces défis, le conseil d'administration de l'ACD, nos comités et notre personnel s'efforcent d'offrir des solutions :

- un meilleur accès à des programmes de formation améliorés
- des communications avec tous les paliers gouvernementaux
- des références pour les consommateurs
- de meilleures communications avec l'industrie

Nous avons sélectionné un programme éducatif qui améliore les programmes de formation actuels de l'ACD. Les membres du conseil rencontrent le gouvernement pour discuter de sujets comme l'émission de permis de déménageur à Toronto et en Ontario. Nous mettons à jour notre site Web afin d'offrir de meilleures communications aux consommateurs.

Tout ceci (et encore plus) est réalisé dans le but d'accroître la valeur de votre adhésion. Simplement sur la base du RCI, le seuil de rentabilité du coût de votre adhésion repose sur un déménagement additionnel par année. Ceci peut facilement être obtenu grâce à l'utilisation de nos programmes de déménageurs certifiés pour les déménageurs locaux et internationaux qui démontrent votre professionnalisme aux consommateurs.

Aidez votre Association à vous aider, vous et votre industrie. Participez!



John Levi, Président

Jay's Group of Companies: Staying the Course to Offer Ever-Better Service

By Kim Biggar

“Attention to customer service is exceptional; they continually look for innovative ways to...serve their customers better.”

I F ASKED, the elevator speech that Dennis Doehl would give to sum up Jay's Group of Companies would focus on people. As owner since 1964, Dennis has built the company with the help of a committed team of employees, some of whom have spent their entire working lives at Jay's. Why have they stayed on so long with the company? As Dennis says, it's because they “pride themselves on being a ‘family’.”

Well, it's a big family nowadays. At its 11 branches throughout Saskatchewan and in Alberta, the company has about 400 employees. Most of the members of the management team have worked through the ranks over the years, gaining experience to enable their rise through the company. They are certainly rewarded for their loyalty and hard work: Not only does the company have bonus plans to recognize performance and years of service, a Christmas party for employees from all locations, and a scholarship program for the children and grandchildren of employees, it also sends managers and their spouses on a week-long trip each year, to places that have included Victoria, Panama, Cuba and Mexico.

Clearly, employees matter to Dennis. The focus on people goes the other way, too; employees are expected, above all, to have people skills and to make good use of them. And, they're succeeding in that. As Steve McLellan, CEO of the Saskatchewan Chamber of Commerce, said in naming Jay's Group



Jay's senior management team (left to right): Dennis Doehl (owner), Milton Letkeman (General Manager, Moving), Doreen Pankewich (Manager, Finance & Administration), Terry Simonson (President).



Saskatchewan's 2010 Business of the Year, the company's "attention to customer service is exceptional; they continually look for innovative ways to...serve their customers better."

■ **Company History and Services**

Dennis and his wife, Arlene, purchased the assets of Jay's in 1964, and started freight-hauling operations in the Regina area with two employees and three trucks. In 1968, the company branched out into the moving business with a single half-ton truck and a two-wheel trailer. After leasing a warehouse in Regina in 1970, Jay's became an agent for Atlas Van Lines Canada.

In 1977, Jay's purchased Guardian Moving & Storage in Moose Jaw, Sask., and then expanded service from that city to include Regina and Saskatoon. The purchase was

the first of many for the company; it set the course for Jay's continuous growth since. When Dennis has seen opportunities, he has made a habit of seizing them.

Now, the company's freight division services 483 towns across Saskatchewan. For out-of-province shipments, Jay's relies on its inter-line relationships with about 100 companies. On the moving side, Jay's operates across Canada and into the U.S.

The company has diversified within the transportation and storage industry, to provide self-storage units at most of its locations, to rent storage trailers and to deliver appliances on behalf of local retailers. Beyond such services, Jay's is not interested in venturing: It's recently adopted motto is "Stay the course," which reflects its decision to "do the things they do better," according to

Dennis, and to "correct things that need fixing."

■ **Back to the People**

You can't talk with Dennis for long without returning to the subject of the people in his company. He is now Chairman of Jay's, and not as involved in day-to-day operations as he once was. He leaves that to the company's senior management team, Terry Simonson, Doreen Pankewich and Milton Letkeman, who have been with Jay's for 33, 31 and 26 years, respectively.

Terry, for example, joined the company as a driver when he was 19. He, like Doreen and Milton, worked up through various positions to the top ranks of the company. Together, this team is a model of the benefits of having good retention and promotion policies. For young people joining the company, they

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indicate the real career possibilities that might be open to them if they, too, work hard and stay the course. As the moving industry, like so many others, faces increasing shortages of people, solid retention of good workers is becoming ever more important; Jay's Group's practices in this area are exemplary.

The senior management team meets 5 or 6 times a year with each of the company's branch managers to review and analyze their operations. They look at financial and quality performance, and consider ways in which both might be improved.

The company's focus on quality has made it a "strong supporter of Atlas Van Line's "Quality in Motion" program," says Carol Davis, Atlas Canada's Vice President of Marketing and Corporate Communications. Carol notes that Jay's has "invested time and money in training and professional development of its moving personnel and branch managers." For quite a number of years, she says, "Atlas managers would go out to a facility that Jay's used to own in Elbow, Sask., to conduct on-site quality and sales training. We always enjoyed our visits to this unique location."

Likewise, Fred Haladay, Senior Vice President and Chief Commercial Officer at Atlas Canada, recalls the training sessions at Elbow with a mixture of admiration and amuse-

ment. Fred led the sessions, held in a portable on the shore of Lake Diefenbaker. The gorgeous scenery there, he says, was just one of the perks of the setting. Elbow's central location is close enough to all of Jay's offices that none of the participants had a very long drive to get there. Beyond that, Fred notes, "it was a brilliant idea to do it there" because it got everyone together in a small location, allowing for a real concentration on the training.

This event was never just about training, though. Team-building exercises included, early on, attempts by staff to cook together. While this seemed like a good idea, the food wasn't always appealing and, eventually, meals were provided by local caterers. Fred particularly remembers some odd hamburgers from those days. Other efforts were more successful. Skits and murder-mystery plays provided opportunities to have fun, sometimes at Fred's expense. Skirts and women's hats, for example, were foisted upon him for some skits. Dennis, says Fred, was always able to avoid getting into a dress.

While Jay's Group is now too big to hold this kind of training event, the company remains committed to training. Fred says that this dedication has made a real difference for Jay's and is part of the reason for its success, even in tough times.

"As a result of this emphasis on

training," points out Carol, "Jay's Group has consistently won annual Atlas Quality awards. Going back to 2002, at least one – and quite often more than one – of the company's offices have won either a National Quality or a Regional Quality award each and every year."

Because of his commitment to the moving industry, Dennis has served on the boards of numerous industry associations, including the Canadian Association of Movers, the Saskatchewan Trucking Association, the Canadian Trucking Association, Tourism Saskatchewan and the Tariff Bureau. He participated as a director on the Atlas Canada board for 33 years. While he has backed away from most of this work now, his contributions over the years earned him the Industry Achievement Award from CAM in 2011.

Dennis attributes his company's success to an ongoing process of analysis and improvement. Staying the course – doing the things they do well – has truly worked for this company. The awards and recognition that both Dennis and his company have received are testament to the aptness of the new motto.

More information about Jay's Group of Companies can be found at www.jaysmoving.com.

Kim Biggar is a staff writer with the Canadian Association of Movers.

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Jay's Group of Companies : Maintenir le cap pour toujours offrir un meilleur service

Par Kim Biggar

« L'attention accordée au service à la clientèle par la compagnie est exceptionnelle; ils recherchent constamment des façons innovatrices de...mieux servir leur clients. »

S I ON LE LUI DEMANDAIT, le discours de motivation de Dennis Doehl pour bien résumer l'entreprise Jay's Group of Companies traiterait principalement des personnes. Propriétaire depuis 1964, Dennis a érigé cette compagnie avec l'appui d'une équipe d'employés engagés, parmi lesquels certains d'entre eux ont passé leur carrière chez Jay's. Pourquoi sont-ils restés si longtemps avec la compagnie ? Comme le dit Dennis, c'est parce qu'ils « en font une fierté pour eux-mêmes d'être une "famille". »

En fait, de nos jours, c'est une grande famille. Dans ses 11 succursales en Saskatchewan et en Alberta, la compagnie comprend environ 400 employés. La plupart des membres de l'équipe de direction ont gravi les échelons au cours des années, prenant ainsi de l'expérience leur permettant par la suite de progresser dans la compagnie. Ils sont assurément récompensés pour leur loyauté et leur dur labeur : non seulement la compagnie a-t-elle des programmes de bonis permettant de reconnaître la performance et les années de service, un party de Noël pour tous les employés dans tous les emplacements ainsi qu'un programme de bourse d'études pour les enfants et les petits-enfants des employés, mais la compagnie, à chaque année, envoie également ses directeurs et leurs épouses en voyage d'une durée d'une semaine à des endroits tels que Victoria, Panama, Cuba et Mexico.



L'équipe de direction de Jay's (de gauche à droite) : Dennis Doehl (propriétaire), Milton Letkeman (Directeur général, Déménagement), Doreen Pankewich (Directrice, Finance & Administration), Terry Simonson (Président).

Il est évident que les employés sont très importants pour Dennis. L'importance accordée aux personnes va également dans le sens opposé; on attend des employés, plus que tout, qu'ils aient des aptitudes en relations humaines et qu'ils en fassent bon usage. Et ils y réussissent très bien. Comme l'a mentionné Steve McLellan, chef de la direction de la Chambre de Commerce de la Saskatchewan, en présentant le prix de l'Entreprise de l'année 2010 en

Saskatchewan à la compagnie Jay's Group, « l'attention accordée au service à la clientèle par la compagnie est exceptionnelle; ils recherchent constamment des façons innovatrices de...mieux servir leur clients. »

■ Historique de la compagnie et services

Dennis et son épouse, Arlene, ont acquis les actifs de Jay's en 1964, et ont démarré des activités de transport de marchandises dans la région

de Régina avec deux employés et trois camions. En 1968, la compagnie a étendu ses activités dans le secteur du déménagement avec un seul camion d'une demi-tonne et une remorque à deux roues. Après avoir loué un entrepôt à Régina en 1970, Jay's est devenue agent pour Atlas Van Lines Canada.

En 1977, Jay's a acheté Guardian Moving & Storage à Moose Jaw, Sask., et l'entreprise a étendu son service à partir de cette ville pour y inclure Régina et Saskatoon. Cette acquisition fut la première de plusieurs autres pour la compagnie; elle a été à la base de la croissance continue de Jay's depuis ce temps. Lorsque des opportunités se présentaient à Dennis, il a pris l'habitude de les saisir.

Aujourd'hui, la division de transport de la compagnie offre ses services dans 483 villes en Saskatchewan. Pour les expéditions hors province, Jay's peut compter sur ses relations d'affaires intercompagnies avec plus de 100 entreprises. De plus, Jay's a des activités dans le domaine du déménagement partout au Canada et aux É.-U.

La compagnie s'est diversifiée dans l'industrie du transport et de l'entreposage afin d'offrir des unités d'entreposage libre-service dans la plupart de ses emplacements, de louer des remorques pour l'entreposage ainsi que d'effectuer la livraison d'appareils domestiques pour les détaillants locaux. Au delà de ces services, Jay's ne voit pas d'intérêt dans les coentreprises : sa devise, récemment adoptée, est

« Maintenez le cap », ce qui indique bien sa décision de « faire les choses qu'ils font le mieux », mentionne Dennis, ainsi que « Améliorez les choses qui doivent être corrigées. »

■ Encore et toujours les personnes

Vous ne pouvez parler longtemps à Dennis sans devoir revenir sur le sujet des personnes que l'on retrouve dans sa compagnie. Il est maintenant président du conseil d'administration de Jay's et il n'est plus aussi im-



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pliqué dans les activités quotidiennes qu'il l'a déjà été. Il laisse ces tâches à l'équipe de direction de la compagnie, Terry Simonson, Doreen Pankewich et Milton Letkeman, qui ont été chez Jay's respectivement pendant 33, 31 et 26 ans.

Terry, par exemple, s'est joint à la compagnie comme chauffeur lorsqu'il était âgé de 19 ans. Tout comme Doreen et Milton, il a occupé plusieurs fonctions afin de gravir les échelons dans la compagnie. Ensemble, cette équipe est un bel exemple des avantages reliés à de bonnes politiques de fidélisation et de promotion. Tous les jeunes qui se joignent à la compagnie constatent que de réelles opportunités de carrière s'offrent à eux s'ils travaillent bien eux aussi et s'ils gravissent les échelons de la compagnie. Puisque l'industrie du déménagement, comme beaucoup d'autres, fait face à un manque de main-d'œuvre, la fidélisation des bons employés est encore plus importante; les pratiques de l'entreprise Jay's Group dans ce do-

maine sont exemplaires.

Cinq ou six fois par année, l'équipe de direction supérieure rencontre chacun des directeurs de succursale de la compagnie pour revoir et analyser leurs activités. Ses membres vérifient les performances financières et de qualité et examinent les différentes alternatives pouvant contribuer à leur amélioration.

La priorité mise par la compagnie sur la qualité a fait de celle-ci un « partisan indéfectible du programme "Quality in Motion" d'Atlas Van Line's », mentionne Carol Davis, vice-présidente au marketing et aux communications corporatives d'Atlas Canada. Carol note que Jay's a « investi temps et argent dans la formation et le développement professionnel de son personnel et de ses directeurs de succursales ». Pendant plusieurs années, dit-elle, « les directeurs d'Atlas se rencontraient dans un emplacement qui appartenait à Jay's à Elbow, Sask., pour y donner des formations sur la qualité et sur les ventes. Nous avons toujours



apprécié nos visites à cet endroit unique. »

De la même façon, Fred Haladay, vice-président sénior et directeur commercial en chef d'Atlas Canada, se souvient des sessions de formation à Elbow avec un mélange d'admiration et d'amusement. Fred a dirigé ces sessions qui avaient lieu dans un petit local sur la rive du Lac Diefenbaker. Le magnifique panorama qu'on y trouvait, dit-il, était seulement un des avantages de cet endroit. L'emplacement central d'Elbow est suffisamment près de tous les bureaux de Jay's afin qu'aucun des participants n'ait à se déplacer trop



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loin pour y venir. De plus, mentionne Fred, « c'était une idée brillante de le faire à cet endroit », parce que ça permettait de regrouper tout le monde dans un petit emplacement, facilitant ainsi la concentration et la formation des participants.

Pendant, cette activité n'était pas seulement une de formation. Les exercices de développement d'esprit d'équipe ont inclus, très tôt, des séances de cuisine en groupe pour les participants. Bien que ça puisse sembler être une bonne idée, la nourriture n'était pas toujours appétissante et, par la suite, les repas étaient fournis par des traiteurs locaux. Fred se souvient particulièrement de certains hamburgers assez étranges. D'autres efforts furent plus

fructueux. Des sketches et des pièces « meurtre et mystère » procuraient des occasions de s'amuser, quelquefois aux dépens de Fred. Des jupes et des chapeaux de femme, par exemple, se sont retrouvés sur lui pour certains sketches. Dennis, mentionne Fred, réussissait toujours à éviter de porter une robe.

Bien que la compagnie Jay's Group a dorénavant trop d'envergure pour pouvoir offrir ce type d'activité de formation, l'entreprise demeure engagée dans la formation. Fred dit que cet engagement a vraiment fait une différence pour Jay's et que c'est une des raisons de son succès, même dans les périodes difficiles.

« En raison de l'importance attribuée à la formation », souligne

Carol, « Jay's Group a constamment gagné le Prix annuel pour la Qualité d'Atlas. Depuis 2002, au moins un – et bien souvent plusieurs – des bureaux de la compagnie ont gagné un Prix national ou bien un Prix régional pour la qualité, à chaque année. »

En raison de cet engagement envers l'industrie du déménagement, Dennis a été membre du conseil d'administration de plusieurs associations, incluant l'Association Canadienne des Déménageurs, la « Saskatchewan Trucking Association », la « Canadian Trucking Association » et le « Tourism Saskatchewan and the Tariff Bureau ». Il a également agi comme directeur du conseil d'administration d'Atlas Canada pendant 33 ans. Bien qu'il soit maintenant retiré de beaucoup d'activités, ses contributions au cours des années lui ont valu le Prix des réalisations dans l'industrie de l'ACD en 2011.

Dennis attribue les succès de son entreprise à un processus d'analyse et d'amélioration continue. Maintenir le cap – faire les choses qu'ils font bien – s'est avéré un succès pour cette compagnie. Les prix et les reconnaissances que Dennis et sa compagnie ont reçus sont un legs démontrant bien la pertinence de cette nouvelle devise.

Vous pouvez trouver plus d'information au sujet de Jay's Group of Companies au www.jaysmoving.com.

Kim Biggar est rédactrice pour l'Association Canadienne des Déménageurs.



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So You Are Recruiting Staff

By Caroline Frostick



**Always remember
– start at the
beginning of
the recruitment
process with the
end in mind.**

EVEN IN THE GLOBAL DOWNTURN in the market place, a lot of businesses at some point in time will have to recruit new staff. Whether this is to replace someone leaving or to undertake a new role within the company or because of changing skill requirements, it is essential to think through what needs of the business are being met by this hire.

One thing is for sure; recruiting staff is a costly operation. Planning right from the start can make a difference to the amount of time, effort and resources used and can yield a much better recruitment outcome.

From my years of experience I have found that if a company is clear about what needs they are trying to meet or, in other words, what problems they are trying to solve by this hire, it can have a great impact on the quality of the hire. If a company has no clear idea of why and what skill sets they are looking for, the outcome can often end up with a mismatch. If a company is unclear on what they want or what needs they are looking to fill, then it is often like going shopping without a list – you end up with things you didn't mean to buy!!!!

So when a recruiter initially speaks with a company, they should take some time to understand not only the hirer but also the company and their needs.

- What needs or problems is the company trying to solve?
- What will be the impact on the company if they do not hire someone?
- If there is no impact then do they really need to hire someone?

Apart from a comprehensive Job Description and Person Specification, some others to consider are:

- What tasks is the candidate going to undertake and what percentage of each day is spent on each task?
- What is the most challenging aspect of the post, and conversely, the least?

continued on page 18



Vous recrutez du personnel ?

Par Caroline Frostick



Rappelez-vous toujours – débutez le processus de recrutement en ayant sa fin à l'esprit.

EN DÉPIT du ralentissement de l'économie, beaucoup d'entreprises, à un moment ou l'autre, devront recruter du nouveau personnel. Que ce soit pour remplacer quelqu'un qui quitte ou pour assumer un nouveau rôle dans la compagnie ou en raison de nouveaux critères de compétences, il est primordial de considérer quels sont les besoins à combler pour l'entreprise avec cette embauche.

Une chose est sûre; le recrutement de personnel est une opération dispendieuse. Une bonne planification dès le début peut avoir un impact sur le temps, les efforts et les ressources alloués et peut générer un meilleur résultat au niveau du recrutement.

Grâce à mes années d'expériences acquises, j'ai constaté que si une compagnie détermine clairement les besoins qu'elle essaie de combler ou, en d'autres mots, quels problèmes elle tente de résoudre par cette embauche, ceci peut avoir un impact majeur sur la qualité de l'embauche. Si une compagnie n'a pas une idée précise de quels champs de compétences et des raisons pour lesquelles ceux-ci sont requis, le résultat peut souvent s'avérer être discordant. Si une compagnie ne détermine pas clairement ce qu'elle désire ou quels sont les besoins qu'elle cherche à combler, c'est bien souvent comme magasiner sans une liste d'achats – vous vous retrouvez avec des choses que vous ne deviez pas acheter!!!!

Alors, lorsqu'un recruteur a des discussions préliminaires avec une compagnie, il doit prendre le temps de bien comprendre à la fois celui qui embauche et la compagnie ainsi que leurs besoins.

- Quels besoins ou problèmes la compagnie essaie-t-elle de résoudre ?



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- Quel sera l'impact pour la compagnie si elle n'embauche pas quelqu'un ?
- S'il n'y a pas d'impact, alors ont-ils réellement besoin d'embaucher quelqu'un ?

En plus d'une description de poste détaillée et des critères relatifs à la personne requise, certains autres éléments doivent être considérés :

- Quelles tâches le candidat devra-t-il accomplir et quel pourcentage de la journée de travail sera alloué à chaque tâche ?
- Quel est l'aspect le plus complexe de ce poste et, à l'inverse, le moins complexe ?
- À qui le candidat se rapportera-t-il, qui se rapportera à lui et, le plus important, quelles sont les personnalités de ces employés ?
- Quels sont les bénéfices autres que monétaires offerts par la compagnie ?

Vous pourriez être surpris de ce qui attire les nouveaux employés vers une compagnie, à l'exception du salaire. Ces autres bénéfices in-

cluent : les activités sociales, les soins médicaux privés, la formation du personnel, le mentorat, le développement de carrière, les congés d'études et les programmes de congés accumulés pour n'en nommer que quelques-uns. Si vous offrez certains de ces bénéfices, alors vous devriez le mentionner à tous vos candidats potentiels. Un personnel de grande qualité et expérimenté doit se mériter.

La plupart des candidats auxquels nous parlons ne considèrent pas quitter leur emploi en raison du salaire mais plutôt en raison de leur environnement de travail – et la raison majeure pour laquelle un employé souhaite quitter est qu'il ne se sent pas apprécié.

Une autre chose à considérer est le niveau d'ambition recherché chez cette personne. Quelquefois, c'est un prérequis alors que d'autres fois, ce peut être un net désavantage selon le rôle à combler. Vous devez aussi considérer le genre de personne qui s'intégrera bien à l'équipe ainsi que le genre qui ne conviendra pas, et

peut-être aussi dans quelles circonstances vous considèreriez plutôt une personne plus posée.

Une fois que vous aurez réfléchi à certains de ces aspects, vous pouvez dès lors commencer à attirer un bassin de candidats à sélectionner dans votre liste restreinte. Vous pouvez aussi bien le faire vous-même ou donner ce processus en sous-traitance. Mais quoi que vous fassiez, rappelez-vous toujours – débutez le processus de recrutement en ayant sa fin à l'esprit.

Les employés sont les seuls actifs qui prennent de la valeur avec le temps et qui ne se déprécient pas. Considérant ce fait, le processus de recrutement est très important. Une fois que vous aurez acquis un bon employé dans votre groupe, il est important de le garder.

Caroline Frostick est chef de la direction de Red Recruit et de Red Recruit Global établies au Royaume-Uni et au Canada. Red Recruit se spécialise
suite à la page 18

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RECRUITING from page 15

- Who will they be reporting to, who will be reporting to them and very importantly what are the personalities of these staff like?
- What other benefits apart from money does the company offer?

You may be surprised at what attracts new employees to companies apart from money. These other benefits have included: social events, private medical, staff training, mentoring, career development, study leave and incremental holiday schemes to name but a few. If you have anything like these, then you should be telling all potential new employees about them. High quality, experienced staff need to be won.

Most candidates that we speak with are not looking to leave their positions because of their salary but because of the working environment – and the biggest reason a member of staff wishes to leave is because they don't feel valued.

Another thing to consider is how ambitious you need the person to be.

Sometimes this is a prerequisite and at others times it can be a definite disadvantage depending on the role. Consider also the kind of person that would fit into the team and what type of person would not, and perhaps under what circumstances you would consider a quieter person.

Once you have thought through some of these aspects you can then start to look at attracting a pool of candidates that you can select for your short list. You can either do this yourself or outsource the process. But whatever you do, always remember – start at the beginning of the recruitment process with the end in mind.

Staff are the only asset that appreciate over time and do not depreciate. With that in mind, the recruitment process is very important. Once you have brought a good member of staff into the business, it is important to keep them.

Caroline Frostick is the CEO of Red Recruit and Red Recruit Global

based in the UK and Canada. Red Recruit specialises in the moving, shipping and relocation industries, placing candidates at all levels from CEO, National Sales Managers to Move Co-ordinators. Caroline is a fellow member of the REC, the governing body of the recruitment industry. You can contact Caroline at caroline.frostick-seear@redrecruit.com for some simple steps and ideas on staff retention.

PERSONNEL de la page 17

dans les industries du déménagement, du transport et de la relocalisation, sélectionnant des candidats de tous niveaux allant des chefs de la direction et des directeurs nationaux des ventes jusqu'à des coordinateurs au déménagement. Caroline est un membre agréé de la REC, l'organisme gérant l'industrie du recrutement. Vous pouvez contacter Caroline à caroline.frostick-seear@redrecruit.com pour apprendre des mesures et des idées simples relative- ment à la rétention du personnel.

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Do Your Homework When Choosing a Mover

FOR some consumers, the most daunting aspect of the buying or selling process is the move itself.

Moving is not only labour-intensive, but it can also unleash a range of emotions at a difficult time. If the catalyst for the move is a family death, divorce or other major lifestyle change, a bad moving experience can rub salt in the wound, aggravating an already challenging situation.

Since you as a REALTOR® have invested time and energy into making sure that your client's transaction runs smoothly, it is good business for you to offer some guidance to prevent an unhappy ending.

Before you hand out a list of recommended movers, remember that every name you provide is an extension



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of your reputation. If your client is dissatisfied with your recommendation, it reflects on you. Unhappy clients don't give out referrals, so if you're going to suggest a moving company, do your research and gather solid information. You can also empower your clients with the information they need to conduct their own search.

Many resources are available to determine whether a mover is reputable. The Canadian Association of Movers (CAM), the Better Business Bureau, and any of the major national van lines (such as Allied, Atlas, Mayflower, North American or United) are all good sources. Also check out the "Consumer Beware" page through the Ontario Ministry of Consumer Services for movers to avoid.

One of the best tips is to place more weight on reputation than price, says John Levi, president of CAM. With

about 350 members across the country, CAM represents Canada's largest moving companies, many small to mid-sized movers, national van lines, suppliers and many international movers. It also works with government agencies to represent member issues and with consumers to provide referrals and assist with complaints.

"Many people don't realize that their prime concern should be a having a good moving experience, not getting the cheapest price," says Levi, who has been with CAM for 16 years. Be sure your clients understand that the lowest quoted price does not actually guarantee the lowest cost or a good-quality job, he advises.

Consider the value of your possessions as well as the potential cost of loss, damage, tardiness or claims, he says. All of those factors should be weighed to determine the move's total price tag, and doing some homework before selecting a mover is well worth the time.

Because the moving industry is largely unregulated, Levi warns that choosing a reputable mover is vital in avoiding problems. His organization receives about 150 complaints a year about movers. The most common complaints pertain to overcharging, lateness, damage or loss, but issues also arise with inexperienced crews, poor communication, and failed promises.

To join CAM, a mover must be in business for more than a year, be reputable, and undergo a due diligence and verification process. The association checks out companies through the Better Business Bureau and asks other members to offer a fair opinion on potential members.

Loss or damage claims can end up being drawn out for years, says Levi. Consumers who take steps to do some preliminary research usually avoid claims, he adds.

Many problems are preventable. A good mover should be prepared to answer questions and provide clear expectations about the move for the individual or family. Consumers can spare themselves grief simply by asking potential movers questions such as:

What is your experience with moves like mine? How experienced is your crew? What is the bottom-line price? What is the not-to-exceed price, including all charges and taxes? What happens if loss or damages occur, and how will we be protected?

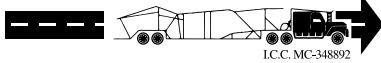
The most important step, often overlooked, is getting an in-home estimate. "Consumers can get sweet-talked over the phone by a company that claims it can do the job," says Levi. "Unfortunately, that's an invitation to

disaster. If movers are willing to give you an estimate by phone, don't hire them. If they can't see your place or belongings, they have no idea how the move will go."

An experienced mover will visit the consumer at home and examine furnishings and possessions, give a more reliable estimate, and outline difficulties that might occur during the move, he adds.

Remind your clients that damages sometimes can't be helped, adds Levi. "There isn't a mover around
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Urge Clients to Do Research When Choosing a Mover

JOHN LEVI, president of the Canadian Association of Movers, says these steps will help consumers to have a positive moving experience.

Pick three – Choose at least three companies and then check them out. Ask questions and check their reputation through available resources (see below) before settling on one.

Match them to the job – Choose a mover with the resources and crew to suit your situation. A large family move across the country and a one-bedroom condo move across town are completely different. Verify the company's capabilities with CAM, or you may end up paying more than you thought -- or learning that your mover can't do the job and has handed it off to someone else.

Invite them over – Refuse to accept an estimate delivered by phone, fax, text or email from a mover who has not assessed the space in person. An on-site estimate is essential.

Get it in writing – Get every promise made in the moving estimate in writing, along with dates of the move and specifics on what will and won't be moved, and who will be doing the packing. If you promise to de-clutter and pack, you must follow through or else extra charges may be added.

Book well in advance – After you've chosen a reputable company, ensure that the mover has lots of time to meet your expectations.

Schedule with care – Avoid booking a move the same day as a property closing or a popular moving date. Closing dates have their own problems. There may be a deadline to vacate on one side of the move, while keys or titles are not ready on the other. Such delays can mean movers sit and wait at a site, creating extra costs and stress. Avoid the first and last days of the summer months like the plague. These are a mover's busiest times, and steering clear of those dates will boost your chances of getting an experienced crew.

Be realistic – Damage and loss can happen, although good movers will do their best to prevent or minimize them. Ask questions about company policies on loss and damage and discuss concerns about particular items with them.

For more information – Before hiring or recommending a mover, you can contact the following organizations:

- Consumer Beware page, Ontario Ministry of Consumer Services website: www.consumerbeware.mgs.gov.on.ca/catsct/start.do
- Better Business Bureau: www.bbb.org/canada
- Canadian Association of Movers – 1-866-860-0065, www.mover.net



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POUR CERTAINS consommateurs, l'aspect le plus incertain du processus d'achat ou de vente d'une maison est le déménagement lui-même.

Le déménagement n'est pas seulement exigeant, mais il peut aussi déclencher une gamme d'émotions à un moment difficile. Si l'élément catalyseur du déménagement est un décès dans la famille, un divorce ou un autre changement de vie majeur, une mauvaise expérience de déménagement peut contribuer à tourner le fer dans la plaie, aggravant ainsi une situation déjà problématique.

Puisqu'à titre de courtier immobilier, vous avez investi temps et énergie pour vous assurer que la transaction de votre client se déroule bien, il est important que vous lui offriez quelques lignes directrices afin de prévenir une fin malheureuse.

Avant de remettre une liste de déménageurs suggérés, rappelez-vous que chaque nom que vous fournissez est une extension de votre réputation. Si vos clients sont insatisfaits en raison de vos recommandations, ceci ce reflétera sur vous. Des clients malheureux ne donnent pas de référence, alors si vous devez suggérer une compagnie de déménagement, effectuez bien votre recherche et accumulez des informations valables. Vous pouvez également faciliter la tâche de vos clients en leur transmettant l'information dont ils ont besoin afin de mener leurs propres recherches.

Plusieurs ressources sont disponibles afin de déterminer la réputation d'un déménageur. L'Association Canadienne des Déménageurs (ACD), le Bureau d'Éthique Commerciale et les plus importantes compagnies nationales de transport, (telles qu'Allied, Atlas, Mayflower, North American ou United) sont de bonnes sources. Vérifiez également la page relative à la liste de mises en garde pour les consommateurs via le Mi-

nistère des Services aux Consommateurs de l'Ontario pour identifier les déménageurs à éviter.

L'un des meilleurs conseils à donner est de mettre plus d'emphase sur la réputation plutôt que sur le prix, a mentionné John Levi, Président de l'ACD. Formée d'environ 350 membres à travers le pays, l'ACD représente les plus importantes compagnies de déménagement au Canada, plusieurs petits et moyens déménageurs, des compagnies de transport nationales, des fournisseurs et plusieurs déménageurs internationaux. Elle travaille également auprès des agences gouvernementales afin de faire les représentations voulues relativement aux problématiques de ses membres ainsi qu'auprès des consommateurs pour leur fournir des références et répondre à leurs plaintes.

« Les gens ne réalisent pas qu'un déménagement de qualité devrait être leur préoccupation principale et non pas le prix le plus bas », a dit Levi, qui est avec l'ACD depuis 16 ans. « Assurez-vous que vos clients comprennent bien que le plus bas prix soumissionné ne garantit pas vraiment le plus bas coût ou un travail de qualité », mentionne-t-il.

« Considérez la valeur de vos biens aussi bien que le coût potentiel des pertes, des dommages, des retards ou des réclamations », dit-il. Chacun de ces facteurs devrait être pris en considération pour déterminer le portrait exact du coût total du déménagement, et le fait de bien faire ses devoirs avant de choisir un déménageur en vaut vraiment la peine.

Parce que l'industrie du déménagement n'est pas beaucoup réglementée, Levi indique que le choix d'un déménageur réputé est essentiel afin d'éviter des problèmes. Son organisation reçoit environ 150 plaintes par année au sujet des déménageurs. Les plaintes les plus communes concernent les frais excédentaires, les retards, les



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Demandez à vos clients de bien faire leurs recherches lors du choix d'un déménageur

JOHN LEVI, président de l'Association Canadienne des Déménageurs, affirme que les étapes suivantes aideront les consommateurs à avoir une expérience de déménagement positive.

Un choix de trois – Choisissez au moins trois compagnies et ensuite, prenez des références. Posez des questions et vérifiez leur réputation par l'entremise des ressources disponibles (voir ci-dessous) avant de finaliser une entente avec la compagnie de votre choix.

Comparez-les en fonction de la tâche – Choisissez un déménageur avec les ressources et l'équipe qui répondent le mieux à votre situation. Le déménagement d'une grande famille à travers le Canada et le déménagement d'un condo d'une chambre dans la même ville sont deux choses complètement différentes. Vérifiez les capacités de la compagnie avec l'ACD, sinon, vous pourriez finalement payer plus que ce que vous croyiez ou vous pourriez apprendre que votre déménageur ne peut pas faire le travail et l'a sous-traité à quelqu'un d'autre.

Invitez-les à votre domicile – Refusez de recevoir une estimation par téléphone, télécopieur, message texte ou courriel d'un déménageur qui n'a pas pu évaluer l'espace par lui-même. Obtenez une estimation faite sur place.

Obtenez-la par écrit – Assurez-vous que chaque engagement en regard de l'estimation pour le déménagement est mis par écrit, ainsi que les dates du déménagement et les spécifications sur ce qui sera et ne sera pas déménagé et qui effectuera l'emballage. Si vous vous engagez à désencombrer et à emballer, vous devrez accomplir ces tâches sinon il pourrait y avoir des frais additionnels.

Réservez longtemps à l'avance – Après avoir choisi une compagnie réputée, assurez-vous que le déménageur a suffisamment de temps afin de rencontrer vos attentes.

Planifiez avec soin – Évitez de planifier un déménagement le même jour que l'achat d'une propriété ou à une date de déménagement achalandée. Les dates d'achat de propriété comportent leurs propres problèmes. Il peut y avoir une période limite pour libérer un des emplacements du déménagement, alors que les clés ou les titres de propriété ne sont pas encore disponibles à l'autre endroit. De tels délais peuvent impliquer que les déménageurs s'assoient et attendent à un endroit, générant ainsi des coûts supplémentaires et du stress. Évitez comme la peste le premier et le dernier jour des mois d'été. Ceux-ci sont les moments les plus occupés d'un déménageur et le fait de vous tenir éloigné de ces dates décuplera vos chances de bénéficier d'une équipe expérimentée.

Soyez réaliste – Les dommages et les pertes peuvent survenir bien que les bons déménageurs feront de leur mieux afin de prévenir ou minimiser ceux-ci. Posez des questions sur les politiques de la compagnie relatives aux pertes et aux dommages et discutez avec eux de vos préoccupations au sujet de certains éléments.

Pour plus d'information – Avant d'embaucher ou de recommander un déménageur, vous pouvez contacter les organisations suivantes :

- Page de la **liste de mise en garde pour les Consommateurs**, site Web du Ministère des services aux consommateurs de l'Ontario : www.consumerbeware.mgs.gov.on.ca/catsct/start.do?lang=fr
- Bureau d'Éthique Commerciale : www.bbb.org/canada
- Association Canadienne des Déménageurs : 1-866-860-0065, www.mover.net

dommages ou les pertes, ainsi que des problématiques survenant également en raison d'équipes de travail inexpérimentées, d'une communication déficiente et de promesses non tenues.

Pour rejoindre l'ACD, un déménageur doit avoir été en affaires pendant plus d'une année, avoir une bonne réputation et se soumettre à un processus de contrôle préalable et de vérification. L'association vérifie ces compagnies auprès des Bureaux d'Éthique Commerciale et demande aux autres membres d'offrir une opinion honnête sur ces membres potentiels.

« Les réclamations pour perte ou dommage peuvent finir par s'étirer sur plusieurs années », dit Levi. « Les consommateurs qui prennent les mesures voulues pour effectuer un peu de recherche préliminaire évitent habituellement de telles réclamations », ajoute-t-il.

Plusieurs problèmes peuvent être anticipés. Un bon déménageur devrait être prêt à répondre aux questions et à fournir à la famille ou à l'individu des attentes claires à propos du déménagement. Les consommateurs peuvent s'épargner des désagréments simplement en demandant au déménageur potentiel des questions comme :

Quelle est votre expérience d'un déménagement comme le mien ? Quelle est l'expérience de votre équipe ? Quel est le prix final ? Quel est le prix à ne pas dépasser incluant tous les frais et taxes ? Qu'arrive-t-il lorsque surviennent des pertes ou dommages, et comment suis-je protégé ?

L'étape la plus importante, souvent négligée, est d'obtenir une estimation à la maison. « Les consommateurs peuvent avoir des discussions aimables au téléphone avec une compagnie qui mentionne

suite à la page 31

Cet article a été initialement publié dans l'édition d'avril 2012 d'e-EDGE, l'infolettre de l'Ontario Real Estate Association et est reproduit avec leur aimable autorisation.

Purpose-Driven Leadership: The Bridge to What Truly Matters

By Chip Scholz



Leaders who have a clearly articulated purpose and are driven to make a difference can inspire people to overcome insurmountable odds.

FAR FROM BEING touchy-feely concepts touted by motivational speakers, purpose and values have been identified as key drivers of high-performing organizations.

- In *Built to Last*, James Collins and Jerry Porras reveal that purpose- and values-driven organizations outperformed the general market and comparison companies by 15:1 and 6:1, respectively.

- In *Corporate Culture and Performance*, Harvard professors John Kotter and James Heskett found that firms with shared-values-based cultures enjoyed 400% higher revenues, 700% greater job growth, 1,200% higher stock prices and significantly faster profit performance, as compared to companies in similar industries.

- In *Firms of Endearment*, marketing professor Rajendra Sisodia and his coauthors explain how companies that put employees' and customers' needs ahead of shareholders' desires outperform conventional competitors in stock-market performance by 8:1.

Leaders who have a clearly articulated purpose and are driven to make a difference can inspire people to overcome insurmountable odds, writes Roy M. Spence Jr. in *It's Not What You Sell, It's What You Stand for*.

"Life is short, so live it out doing something that you care about," he writes. "Try to make a difference the best way you can. There's an enormous satisfaction in seeing the cultural transformation that happens when an organization is turned on to purpose."

While a well-designed strategy and its effective implementation are required for business success, neither inspires followers to maintain engagement during troubled times. Purpose must tap into people's hearts and help them give their best when the chips are down.

In a company without purpose, people have only a vague idea of what they're supposed to do. There's always activity and busyness, but it's often frenetic, disorganized and focused solely on short-term goals.

"Across organizations, nearly every survey suggests that the vast majority of employees don't feel fully engaged at work, valued for their contributions, or freed and trusted to do what they do best," reports Tony Schwartz in a recent HBR.org blog post. "Instead, they feel weighed down by multiple demands and distractions, and they often don't derive much meaning or satisfaction from their work. That's a tragedy for millions of people and a huge lost opportunity for organizations."

Leaders must clearly identify and articulate what truly matters:

- Why are we in business?
- What difference do we want to make in the world?
- What's our most important purpose?

■ Finding a Business

Purpose

A company's purpose starts with its leaders and works its way through the organization. It shows up in products, services, and employee and customer experiences. An inspirational purpose often lies hidden, so review the following:

1. Revisit your organization's heritage (past history).
2. Review successes. At what does the business excel?
3. Start asking "why?"
4. What won't your organization do? Review false starts and failures.
5. Talk to employees.
6. Talk to top leaders.
7. Talk to high performers.
8. Talk to customers.
9. Follow your heart.

A purpose is informed by the world's needs. When you build an organization with a concrete purpose in mind – one that fills a real need in the marketplace – performance will follow.

Ask the following questions:

- Why does your organization do

what it does?

- Why is this important to the people you serve?
- Why does your organization's existence matter?
- What is its functional benefit to customers and constituents?
- What is the emotional benefit to them?
- What is the ultimate value to your customer?
- What are you deeply passionate about?
- At what can you excel?
- What drives your economic engine?

Mission statements used to have a purpose. The purpose was to force management to make hard decisions about what the company stood for. A hard decision means giving up one thing to get another. – Seth Godin, marketing expert

When a mission statement is well written, it serves as a declaration of purpose. But corporate mission statements are often little more than a descriptive sentence about products, aspirations or desired public

perceptions. They're more powerful when they clearly and specifically articulate the difference your business strives to make in the world.

Leaders who want to succeed should straightforwardly communicate what they believe in and why they're so passionate about their cause, according to business consultant Simon Sinek, author of *Start with Why: How Great Leaders Inspire Everyone to Take Action* (Portfolio, 2010).

Most people know *what* they do and *how* they do it, Sinek says, but few communicate *why* they're doing it. "People don't buy *what* you do; they buy into why you do it," he emphasizes.

■ The Bridge to What Matters

Great leaders like Martin Luther King Jr. and Walt Disney always communicated their "why" – the reasons they acted, why they cared and their future hopes. Great business leaders follow suit. Apple's Steve Wozniak thought everyone should have a computer and, along with Steve Jobs, set out to challenge established corporations' status quo. Starbucks' Howard Schultz wanted to create social experiences in cafés resembling those in Italy.

It's up to you to build a bridge between the business' purpose and your own values:

- In what way can you make a difference through company products and services?
- How can you express what truly matters in the work you do?
- In what ways can you make a difference in the world through the people you work for and with?

When you share your greater cause and higher purpose, listeners filter the message and decide to trust you (or not). When listeners' values and purpose resonate with your own, they are primed to become followers who will favorably perceive subsequent messages.

Chip Scholz is Head Coach of Scholz and Associates, Inc.



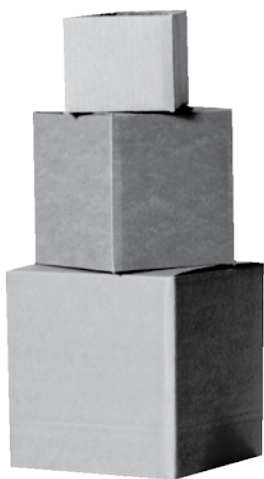
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Le Leadership orienté vers le but : Le pont vers ce qui importe vraiment

By Chip Scholz



Les leaders qui ont un but clairement établi et qui sont orientés à faire une différence peuvent inspirer les gens à vaincre des difficultés insurmontables.

L OIN D'ÊTRE des concepts sentimentaux vantés par les conférenciers motivateurs, le but et les valeurs ont été identifiés comme les facteurs-clés des organisations ultraperformantes.

- Dans *Built to Last* James Collins et Gerry Porras révèlent que les organisations orientées vers le but et les valeurs surpassent le marché en général ainsi que les compagnies similaires avec un ratio respectif de 15:1 et 6:1.

- Dans *Corporate Culture and Performance*, les professeurs d'Harvard, John Kotter et James Heskett, ont découvert que les firmes ayant des cultures basées sur le partage des valeurs ont bénéficié de revenus supérieurs de 400%, d'une croissance de l'emploi supérieure de 700%, de prix d'action supérieurs de 1200% et d'une performance significativement plus rapide au niveau du profit, comparativement à d'autres compagnies dans des industries similaires.

- Dans *Firms of Endearment*, le professeur de marketing Rajendra Sisodia et ses coauteurs expliquent comment les compagnies plaçant les besoins des employés et des clients avant les souhaits des actionnaires surpassent leurs compétiteurs habituels dans le cadre de leurs performances boursières avec un ratio de 8:1.

Les leaders qui ont un but clairement établi et qui sont orientés à faire une différence peuvent inspirer les gens à vaincre des difficultés insurmontables, écrit Roy M. Spence Jr. dans *It's Not What You Sell, It's What You Stand for*.

« La vie est courte, alors vivez-la en faisant quelque chose qui est important pour vous », écrit-il.

« Essayez de faire la différence du mieux que vous le pouvez. Il y a une énorme satisfaction à observer la transformation culturelle qui survient lorsqu'une organisation est tournée vers un but à atteindre. »

Alors qu'une stratégie bien développée et son implantation efficace sont requises pour le succès en affaires, aucune de celles-ci n'inspire les collaborateurs à maintenir un engagement durant les périodes troublées. Le but doit s'imprégner dans le cœur des gens et les aider à donner le meilleur d'eux-mêmes dans les moments critiques.

Dans une compagnie n'ayant pas de but bien défini, les gens ont seulement une vague idée de ce qu'ils sont supposés faire. Il y a toujours beaucoup d'activité et d'effervescence, mais celles-ci s'avèrent souvent frénétiques, désorganisées et orientées exclusivement vers des objectifs à court terme.

« Dans toutes les organisations, pratiquement toutes les recherches suggèrent que la vaste majorité des employés ne se sentent pas pleinement engagés au travail, sont valorisés par leur contribution, ou considèrent que la bonne chose est de faire ce qu'ils font le mieux », mentionne Tony Schwartz dans un récent article de forum sur HBR.org blog post. « Ils se sentent plutôt accablés par les demandes multiples et les distractions, et ils ne retirent souvent pas beaucoup de sens ou de satisfaction de leur travail. C'est une tragédie pour des millions de personnes et une immense opportunité perdue

pour les organisations. »

Les leaders doivent identifier et exprimer clairement ce qui importe vraiment :

- Pourquoi sommes-nous en affaires ?
- Quelle différence voulons-nous faire dans le monde ?
- Quelle est notre orientation la plus importante ?

■ Trouver un but pour l'entreprise

L'orientation d'une compagnie débute avec ses leaders et fait son chemin partout dans l'organisation. Elle est présente dans les produits, les services ainsi que dans les expériences des employés et des clients. Un but motivateur demeure souvent caché alors, examinez bien les éléments suivants :

1. Revisitez l'héritage de votre organisation (son historique).
2. Passez ses succès en revue. Dans quoi l'entreprise excelle-t-elle ?
3. Commencez à vous demander « pourquoi ? »
4. Qu'est ce que votre organisation ne fait pas ? Examinez les faux départs et les échecs.
5. Parlez aux employés.
6. Parlez aux principaux leaders.
7. Parlez aux personnes les plus performantes.
8. Parlez à vos clients.
9. Suivez votre cœur.

Un but est défini par les informations obtenues à partir des besoins du monde. Lorsque vous bâtissez une organisation avec un but concret à l'esprit – un but qui comblera un réel besoin dans le marché – la performance suivra.

Posez les questions suivantes:

- Pourquoi votre organisation fait-elle ce qu'elle fait ?
- Pourquoi est-ce important pour les personnes auxquelles vous vous adressez ?
- Pourquoi l'existence de votre organisation est-elle importante ?
- Quel est son bénéfice fonctionnel pour les clients et ses différents éléments ?
- Quel est le bénéfice émotionnel pour eux ?
- Quelle est la valeur la plus importante pour votre client ?
- Par quoi êtes-vous grandement passionné ?
- À quoi excellez-vous ?
- Qu'est ce qui régit le développement de votre moteur économique ?

Les énoncés de mission avaient habituellement un but. Le but était de forcer la direction à prendre des décisions difficiles relativement à la raison d'être de la compagnie. Une décision difficile implique de délaissier une chose pour en obtenir une autre. – Seth Godin, expert en marketing

Lorsqu'un énoncé de mission est bien libellé, il sert comme déclaration d'une orientation ou d'un but bien précis. Mais les énoncés de mission corporative sont souvent un peu plus qu'une phrase descriptive au sujet des produits, des aspirations ou des perceptions recherchées par le public. Ils ont plus d'impact lorsqu'ils expriment clairement et spécifiquement la différence que votre en-

treprise vise à faire dans le monde.

Les leaders qui veulent avoir du succès devraient communiquer clairement et directement ce en quoi ils croient et pourquoi ils sont si passionnés envers leur cause, selon le consultant en affaires Simon Sinek, auteur de *Start with Why: How Great Leaders Inspire Everyone to Take Action* (Portfolio, 2010).

La majorité des personnes savent *ce* qu'elles font et *comment* elles le font, mentionne Sinek, mais peu d'entre elles communiquent *pourquoi* elles le font.

« Les gens n'achètent pas *ce* que vous faites; ils achètent plutôt *le pourquoi* de ce que vous faites », insiste-t-il.

■ Le pont vers ce qui importe vraiment

De grands leaders, Martin Luther King Jr. et Walt Disney ont toujours communiqué le « pourquoi » – les raisons pour lesquelles ils agissaient, pourquoi ils s'en préoccupaient et quelles étaient leurs espérances futures. Les grands leaders en affaires font de même. Steve Wozniak d'Apple croyait que tout le monde devrait avoir un ordinateur et, en compagnie de Steve Jobs, il a entrepris de remettre en question le statu quo des corporations existantes. Howard Schultz de Starbucks voulait concevoir des expériences sociales dans des cafés semblables à ceux que l'on retrouve en Italie.

Il vous appartient de construire un pont entre le but d'une entreprise et vos propres valeurs :

- De quelle façon pouvez-vous faire une différence dans les produits et les services de la compagnie ?
- Comment pouvez-vous exprimer ce qui est vraiment important pour vous au travail ?
- De quelles façons pouvez-vous faire une différence dans le monde grâce aux personnes pour lesquelles et avec lesquelles vous travaillez ?

Lorsque vous partagez votre plus grande cause et votre but ultime, ceux qui vous écoutent filtrent le message et décident de vous faire confiance (ou non). Lorsque les valeurs et le but de ceux qui vous écoutent correspondent aux vôtres, ils sont motivés à devenir des collaborateurs qui percevront positivement vos messages subséquents.

Chip Scholz est le formateur en chef de Scholz and Associates, Inc.

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CAM's Education Program is Now a Member Benefit

UP UNTIL the end of 2008, CAM only offered the Canadian Professional Mover (CPM) course for moving consultants to learn about their role and moving services in Canada. Graduates of the CPM course earn a "Canadian Professional Mover" designation and can use the "CPM" logo on business cards and stationery.

On January 1, 2009, CAM introduced a revitalized CPM course and expanded the education program to include the video-based training to orient new staff to their helper's role.

In April, 2011, CAM added two new video training modules on packing and unpacking to its education program. The video training consists of a short video and a quiz on the content viewed. All of these were offered to CAM member companies for an annual registration fee.

Effective January 1, 2012, the annual fee was eliminated and access to CAM's education program became available to all CAM members as a benefit of their membership. This is one of the ways that CAM is working to promote professionalism in the moving industry.

While interest in CAM's program had been increasing steadily over the last three years, it jumped with the fee change in January.

Here is what CAM's members have been doing:

SINCE 2009

- 146 students have graduated with the CPM designation.

continued on page 31

Programme éducatif de l'ACD – nouveau bénéfice des membres

JUSQU'À la fin de l'année 2008, l'ACD a proposé le Cours des déménageurs professionnels du Canada (CPM) aux consultants en déménagement pour les informer quant à leur rôle ainsi que sur les services que procurent les déménageurs canadiens au Canada. Les diplômés du cours « CPM » se voient octroyer une désignation « Déménageur professionnel du Canada » et peuvent utiliser le logo « DPC » sur leurs cartes et papeteries d'affaires.

Depuis le 1^{er} janvier 2009, l'ACD a introduit un cours « CPM » renouvelé et a développé le programme d'éducation pour y inclure une formation sur vidéo destinée à initier les personnes nouvellement employées dans leur rôle d'aide-déménageur.

Au mois d'avril 2011, l'ACD a ajouté à son programme d'éducation deux nouveaux modules de formation vidéo traitant du chargement et du déchargement. La formation vidéo consiste en une courte vidéo et un questionnaire relatif au contenu visualisé. Toutes ces formations étaient offertes aux compagnies membres de l'ACD pour un frais d'inscription annuel.

En vigueur depuis le 1^{er} janvier 2012, le frais annuel a été éliminé et l'accès au programme d'éducation de l'ACD est maintenant disponible à tous les membres de l'ACD à titre de bénéfice inclus à leur adhésion. C'est l'une des avenues considérées par l'ACD pour promouvoir le professionnalisme de l'industrie du déménagement.

Bien que l'intérêt pour le programme de l'ACD se soit constamment accru au cours des trois dernières années, il s'est encore plus développé depuis le changement apporté au frais d'inscription en janvier.

Voici un sommaire de ce que les membres de l'ACD ont accompli :

DEPUIS 2009

- 146 étudiants ont été diplômés avec la désignation « DPC ».
- 156 aides-déménageurs ont terminé la formation vidéo.

DEPUIS LE 6 MAI 2011 (dernier rapport)

- 44 étudiants ont été diplômés avec la désignation « DPC ».

suite à la page 31



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Snowbirds Auto Connection

IN THE SUMMER OF 1993, Ron Ohayon and his mother were discussing her annual pilgrimage from Ontario to Florida for the winter months. "Mom really wasn't looking forward to the long drive, and she wanted me to help her find a way to get her vehicle to Florida, without someone else driving it", Ron recalls. He discovered that it was virtually impossible to find a company to transport the vehicle. He realized that the Toronto 'snowbird' market was lacking a reliable vehicle transportation option, and he saw an opportunity.

"I found a transport company out of Buffalo who told me they could cross into Canada to pick up cars and bring them back to Florida, so I put ads in a couple of local papers to drum up some interest", says Ron. Before I knew it, I was taking enough bookings to fill up one truck a week going to Florida", he says. Once those initial customers experienced the convenience of the service in one direction, they booked their return trips in the spring. Snowbirds Auto Connection (SAC) was born.

On the strength of word of mouth referrals, Snowbirds Auto Connection grew. "It's amazing how many customers came forward because their friends had a positive experience shipping their vehicle with us", says Ron's wife Lisa, who has been taking all of the snowbirds bookings since the company's inception. "It got to the point where I had to buy my own trucks so I could better manage our growing customer list", says Ron. Once he started to invest in equipment, Ron also recognized he needed to have the trucks working year-round, so SAC started performing vehicle relocations for some of the major van lines.

Today, Snowbirds Auto Connection has evolved into a multi-truck operation providing reliable vehicle transportation to hundreds of customers throughout North America. Ron attributes the company's success to perseverance, attention to detail, and an unwavering focus on providing top-notch service.

"We've learned that exceeding your customers' ex-
Continues on page 30

À L'ÉTÉ 1993, Ron Ohayon et sa mère discutaient de son pèlerinage annuel de l'Ontario à la Floride en vue des mois d'hiver. « Maman ne voulait pas vraiment effectuer ce long périple et elle voulait que je l'aide à trouver une façon d'amener son véhicule en Floride sans devoir trouver quelqu'un pour l'y amener », se rappelle Ron. Il découvrit qu'il était pratiquement impossible de trouver une compagnie pouvant transporter le véhicule. Il réalisa que le marché des « snowbirds » de Toronto n'offrait pas une option fiable pour le transport des véhicules et il y vit une opportunité.

« J'ai trouvé une compagnie de transport à Buffalo qui m'a dit qu'ils pouvaient traverser au Canada pour charger des voitures et les amener en Floride, alors j'ai placé des publicités dans quelques journaux locaux afin de susciter de l'intérêt », mentionne Ron. « Avant de le savoir, je recueillais suffisamment de réservations pour remplir un camion par semaine vers la Floride », dit-il. Une fois que ces premiers clients faisaient l'expérience du côté pratique de ce service vers une direction, ils réservaient rapidement leurs voyages de retour au printemps. *Snowbirds Auto Connection* (SAC) venait de naître.

Grâce aux références de bouche à oreille, *Snowbirds Auto Connection* s'est développée. « C'est étonnant de constater combien de clients nous ont approchés parce que leurs amis avaient eu une expérience positive en expédiant leurs véhicules avec nous », mentionne Lisa, l'épouse de Ron, qui s'occupe de prendre les réservations des « snowbirds » depuis les débuts de la compagnie. « C'est allé jusqu'au point où j'ai dû acheter mes propres camions afin de mieux gérer la croissance de notre liste de clients », mentionne Ron. Après avoir commencé à investir dans l'équipement, Ron constata également qu'il devait utiliser ses camions toute l'année, alors SAC commença à effectuer des relocalisations de véhicules pour certaines compagnies de transport importantes.

Aujourd'hui, *Snowbirds Auto Connection* est de-
Suite à la page 30

From page 29

expectations is its own reward,” says John, Snowbirds representative. “We try to make the transportation process as painless as possible for them”, he adds.

SAC also transports vehicles for private individuals, auto manufacturers, car dealerships, sports teams, the government, and the military. A well-developed network of partner carriers and towing companies allows SAC to offer its customers a door to door service unparalleled in the industry, a convenience they most appreciate. And if a residential pickup is impossible because the car carrier can't negotiate tight or tree-lined streets, arrangements are made with the customer to meet at a nearby mall parking lot or suitable location so the transaction can be completed properly. “We are very flexible in our approach”, says Perry, Snowbirds representative. “We contact our customers before each move to make sure we have all of the necessary information and contact numbers, which in turn helps our drivers be more efficient while they're out on the road. We really do try to make the process as stress-free as possible for our customers”, he adds.

Trucks run regularly between Ontario and Alberta, and Ontario and Nova Scotia, as well as in and out of

the United States as required. Trucks also run between Ontario and Quebec regularly, with an emphasis on the Toronto – Ottawa – Montreal triangle. SAC will send its trucks virtually anywhere in North America where there is a road, and has the ability to service even the most remote locations, such as Whitehorse, Yellowknife and Goose Bay. “Our transit times are among the best in the industry”, says Mario, Snowbirds' dispatcher.

With each and every move, full vehicle condition reports (surveys) are performed at both origin and destination ends in order to maintain the integrity of the transportation process, and to help in dealing with any potential claims issues. “There is no money in damages, but we stand behind what we do, and if something goes wrong, we deal with it accordingly”, says Ron.

Looking ahead, Ron is contemplating a possible change of physical location for the company as it is quickly outgrowing its current facility. As well, he is also considering branching out to deal with the Arizona snowbirds market, where demand for the service is growing rapidly. “Maybe it's time for me to place some well-timed ads again”, he smiles, alluding to how Snowbirds Auto Connection started in the first place.

De la page 29

venue une entreprise dotée de plusieurs camions qui offre un service fiable de transport de véhicules à des centaines de clients partout en Amérique du Nord. Ron attribut le succès de sa compagnie à la persévérance, à l'attention portée aux détails et à l'objectif prioritaire de toujours offrir un service hors-pair.

« Nous avons appris que le dépassement des attentes de nos clients est notre propre récompense », dit John, un représentant auprès des « snowbirds ». « Nous essayons de rendre le processus de transport le moins complexe possible pour eux », ajoute-t-il.

SAC transporte aussi des véhicules pour les particuliers, les fabricants d'automobiles, les concessionnaires, les équipes sportives, le gouvernement et les militaires. Un réseau bien développé de partenaires en transport et de compagnies de remorquages permet à SAC d'offrir à ses clients un service porte à porte inégalé dans l'industrie, une commodité qu'ils apprécient beaucoup. Et si un chargement à domicile est impossible parce que le transporteur de l'auto ne peut y circuler librement, des ententes sont prises avec le client pour le rencontrer dans un stationnement public tout près ou dans un endroit adéquat afin que la transaction puisse se conclure facilement. « Nous sommes très flexibles dans notre approche », mentionne Perry, représentant auprès des « snowbirds ». « Nous contactons nos clients avant chaque déplacement afin de s'assurer que nous avons toutes les informations nécessaires et les numéros des personnes à contacter, ce qui permet à nos chauffeurs d'être plus efficaces tandis qu'ils sont sur la route. Nous essayons

réellement de rendre ce processus le moins stressant possible pour nos clients », ajoute-t-il.

Des camions circulent régulièrement entre l'Ontario et la Nouvelle-Écosse ainsi que vers et à partir des États-Unis, au besoin. Des camions circulent aussi régulièrement entre l'Ontario et le Québec, principalement dans le triangle Toronto – Ottawa – Montréal. SAC acheminera ses camions pratiquement partout en Amérique du Nord où il y a une route et est capable de servir même les endroits les plus éloignés tels Whitehorse, Yellowknife et Goose Bay. « Nos temps de déplacement figurent parmi les meilleurs de l'industrie », mentionne Mario, répartiteur pour les « snowbirds ».

Pour chacun des déplacements, des rapports d'inspection de véhicule détaillés (évaluations) sont complétés à l'origine et à destination afin de maintenir l'intégrité du processus de transport et de faciliter le règlement de toutes réclamations potentielles. « Il n'y a pas d'argent à faire avec les dommages, mais nous endossons nos responsabilités et s'il survient un problème, nous nous en occupons adéquatement », mentionne Ron.

Pour l'avenir, Ron anticipe une relocalisation possible des locaux de la compagnie car ses besoins dépassent rapidement les possibilités offertes par cet emplacement. Également, il considère établir une succursale afin de servir le marché des « snowbirds » de l'Arizona où la demande pour ce service est en rapide croissance. « Peut-être est-il temps pour moi de placer à nouveau de nouvelles publicités bien ciblées », dit-il en souriant, faisant allusion aux débuts de *Snowbirds Auto Connection*.

EDUCATION from page 27

- 156 helpers have completed the video training.
- SINCE MAY 6, 2011 (our last report)**
- 44 students graduated as CPMs.
 - 43 staff completed video training.

ÉDUCATION de la page 27

- 43 employés ont terminé la formation vidéo.

Un nombre illimité d'employés des compagnies membres de l'ACD ont actuellement accès à tous les cours. De plus, les membres de l'ACD ont accès aux programmes de formation vidéo de « movingEDU » à des prix concurrentiels. Pour en apprendre plus au sujet du Cours des déménageurs professionnels du Canada ou de la formation vidéo, contactez l'ACD, par téléphone au 905-848-6579 ou au 1-866-860-0065, par télécopieur au 905-764-0765, par courriel à members@mover.net, ou sur notre site Web au www.mover.net/movers/programs/course.htm.

HOMEWORK from page 20

who hasn't scratched, nicked or lost something – it happens," says Levi. "Moving big objects through small openings means these things sometimes occur, but the crux of the matter is how the mover deals with the issue. A good mover gets the repair done quickly or pays the consumer for loss or damage if the claim is valid."

Written estimates are vital, he adds. "Make sure that you get the company's promises in writing," warns Levi. "If they won't put it in writing, don't move with them. It's as simple as that."

Sharing these insights (and the tips below) with your clients before they pick a mover can make a world of difference to the outcome. It's an extra step with the best possible reward – a happy ending.

This article was originally published in the April 2012 issue of e-EDGE, the e-newsletter of the Ontario Real Estate Association and reproduced with their kind permission.

CAM member companies currently have access to all courses for an unlimited number of employees. In addition, CAM members have access to movingEDU's video training programs at competitive prices. To find out more about the Canadian

Professional Mover Course or the video training, contact CAM, by phone at 905-848-6579 or 1-866-860-0065, by fax at 905-764-0765, by email at members@mover.net, or through its website, at www.mover.net/movers/programs/course.htm.

Graduates of CAM's Canadian Professional Mover course/ Diplômés du Cours des déménageurs professionnels du Canada de l'ACD

(between May 7, 2011 and April 10, 2012)
(entre le 7 mai 2011 et le 10 avril 2012)

AMJ Campbell Van Lines

Allan Brown
Debbie Butschler
Michael Cody
Stéphane Groulx
Kelly Kipp
Lynda Schibild
Shaun Sweenie

King's Transfer Van Lines Inc.

Nathalie Audet
Robyn Catarau
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Michael Lebrun
Duane Smith

SIRVA Canada LP

Tugba Pastutmaz

Total Move Management

Brian Sauve

DEVOIRS de la page 22

qu'elle peut faire le travail », dit Levi. « C'est malheureusement une invitation au désastre. « Si des déménageurs vous donnent une estimation au téléphone, ne les embauchez pas. S'ils ne peuvent examiner votre maison ou vos biens, ils n'ont aucune idée de la façon dont se déroulera le déménagement. »

« Un déménageur expérimenté visitera le client à domicile et examinera les meubles et les avoirs, donnera une estimation beaucoup plus fiable et mentionnera les difficultés qui pourraient survenir durant le déménagement », ajoute-t-il.

« Rappelez à vos clients que les dommages ne peuvent pas toujours être compensés », ajoute Levi. « Il n'y a aucun déménageur qui n'ait déjà égratigné, entaillé ou perdu quelque chose – ça arrive », dit Levi. « Déménager de gros objets à travers de petites ouvertures implique que

ces incidents peuvent quelquefois se produire, mais l'important est de savoir de quelle manière le déménageur traite cette situation. Un bon déménageur s'occupe rapidement de la réparation ou rembourse le consommateur pour les pertes et dommages lorsque la réclamation est justifiée. »

Des estimations écrites sont indispensables, dit-il. « Assurez-vous que vous obtenez les engagements de la compagnie par écrit », met-il en garde. « Si la compagnie ne veut pas mettre ces engagements par écrit, ne faites pas affaire avec eux. C'est aussi simple que ça. »

Le partage de ces informations (et des conseils ci-dessous) avec vos clients avant qu'ils choisissent un déménageur peut faire un monde de différence quant aux résultats. C'est une étape supplémentaire menant à la meilleure récompense possible – une fin heureuse.

Canadian Movers/Entreprises canadiennes de déménagement

NEWFOUNDLAND AND LABRADOR

CORNER BROOK

Household Movers & Shippers Limited

FORTEAU

Hancock's Distributors

GANDER

Household Movers & Shippers Limited
Hoyt's Moving & Storage Ltd.

GOOSE BAY

Rapid Moving Inc.

ST. JOHN'S

AMJ Campbell Van Lines
Domestic Moving & Storage Ltd.
Household Movers & Shippers Limited
Hoyt's Moving & Storage Ltd.
LeDrew's Express Limited

AMJ Campbell Van Lines

21 Moffatt Road
Mount Pearl, NL A1N 5B9
Tel: 709-364-4255 / Fax: 709-364-7209
Toll-free: 1-800-563-9696
Website: www.amjcampbell.com
Email: therritt@amjcampbell.nf.ca
Tony Herritt, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
distribution

Warehouse: Concrete block & metal

Domestic Moving & Storage Ltd.

111 Blackmarsh Road
St. John's, NL A1E 1S6
Tel: 709-747-5188 / Fax: 709-747-2234
Toll-free: 1-800-563-5288
Email: mledrew@domesticmoving.nf.net
Martin LeDrew, President and General Manager

Services: Local, long-distance & overseas
HHG moving & storage, originating-agent/
destination-agent service

Warehouse: Concrete block, palletized,
sprinklered, alarmed

Hancock's Distributors ★

53 Main Street, PO Box 102
Forteau, NL A0K 2P0
Tel: 709-931-2444 / Fax: 709-931-2602
Toll-free: 1-877-931-2444
Email: hancocksdistributors@yahoo.ca
James Hancock Jr, Manager

Services: Local, long distance HHG moving
& storage, packing & crating, commercial
& office moving

Warehouse: Concrete floor, concrete knee wall,
11 ft. ceiling, wooden structure, dock-level
loading, heated

Household Movers & Shippers Limited

Country Road Industrial Park
5 Lundrigan Drive, PO Box 747
Corner Brook, NL A2H 6G7
Tel: 709-634-2434 / Fax: 709-634-9643
Toll-free: 1-800-563-1434
Website: www.householdmovers.ca
Email: hhmmovers@nfld.net
Greg Barnes, Manager

Services: HVP, logistics, office & household
goods relocation, packing, crating
& transportation worldwide

Warehouse: Steel frame, palletized, bonded
& government-approved

Household Movers & Shippers Limited

14 McCurdy Drive
Gander, NL A1V 1A2
Tel: 709-651-2050 / Fax: 709-256-2538
Toll-free: 1-800-563-2784
Website: www.householdmovers.ca
Email: gander@hhmmovers.ca
Mary Chaffey, Manager

Services: HVP, logistics, office & household
goods relocation, packing, crating
& transportation worldwide

Warehouse: Steel frame, palletized, bonded
& government-approved

Household Movers & Shippers Limited

19 Clyde Avenue
Donovans Industrial Park
Mount Pearl, NL A1B 4R8
Tel: 709-747-4222 / Fax: 709-368-2619
Toll-free: 1-800-563-8080
Website: www.householdmovers.ca
Email: dyoung@hhmmovers.ca
David Young, President

Services: HVP, logistics, office & household
goods relocation, packing, crating
& transportation worldwide

Warehouse: Steel frame, climate-controlled,
palletized, bonded & government-approved

Hoyt's Moving & Storage Ltd.

14 McCurdy Drive
Gander, NL A1V 1A2
Tel: 709-256-8832 / Fax: 709-651-3270
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: sales@hoytsunited.com
Mary Chaffey, Manager

Services: Local, long-distance & overseas
HHG moving & storage

Warehouse: Metal, palletized

Hoyt's Moving & Storage Ltd.

PO Box 8204, 127 Clyde Avenue
St. John's, NL A1B 3N4
Tel: 709-747-4291 / Fax: 709-747-2687
Toll-free: 1-800-563-2233
Website: www.hoytsunited.com
Email: sales@hoytsunited.com
Anita O'Donnell, Manager

Services: Local, long-distance & overseas
HHG moving & storage

Warehouse: Fully palletized, heated

LeDrew's Express Limited

PO Box 8204, 127 Clyde Avenue
St. John's, NL A1B 3N4
Tel: 709-368-2145 / Fax: 709-747-2687
Email: pharris@hoytsgroup.com
Paul Harris, Transportation Specialist

Services: Local, long distance & overseas HHG
moving & storage; packing & crating service;
commercial & office moving; specialist with
electronic & medical equipment delivery,
setup & installation

Warehouse: Concrete block, fire- & burglar-
alarmed, security-patrolled, heated,
sprinklered, Fire Marshall- & Federal
Government-certified, fully palletized & dock-
level loading

Rapid Moving Inc.

25 Aspen Road, Suite 200
PO Box 70 Station C
Goose Bay, NL A0P 1C0
Tel: 709-896-0096
Email: rapideqc@globetrotter.net
Margaret O'Neill, Manager

NOVA SCOTIA

HALIFAX-DARTMOUTH

Burgess Transfer & Storage Limited
C. Matheson Transfer Limited
Guardian Transfer & Storage
Halifax Transfer Inc.
Maritime Moving and Storage
Munden's Moving Ltd.
Premiere Van Lines - Halifax
Thompson's Moving Group Limited

MIDDLETON

Thompson's Moving & Storage

TRURO

Wallace L. Stewart Moving & Storage Co. Ltd.

Burgess Transfer & Storage Limited

20 Oland Court, Burnside Industrial Park
Dartmouth, NS B3B 1V2
Tel: 902-468-2929 / Fax: 902-468-1779
Toll-free: 1-800-565-2929
Website: www.burgesstransfer.com
Email: moving@burgesstransfer.com
Larry Burgess, President

Services: Local, long distance, overseas,
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Tilt up cement construction, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock- & ground-level
loading

Other Association Memberships: BBB of
Maritimes, Halifax Chamber of Commerce

C. Matheson Transfer Limited

20 Oland Court, Burnside Industrial Park
Dartmouth, NS B3B 1V2
Tel: 902-468-1625
Email: larry@cmathesontransfer.com
Larry Burgess, President

Canadian Movers/Entreprises canadiennes de déménagement

Guardian Transfer & Storage

208 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-8264 / Fax: 902-435-2704
Toll-free: 1-800-668-1353
Website: www.guardiantransfer.com
Email: dtaylor@guardiantransfer.com
David Taylor, President

Services: Local, long-distance & overseas HHG moving & storage

Warehouse: Sprinklered, heated, palletized

Halifax Transfer Inc.

5 Burley Court
Dartmouth, NS B3B 2A3
Tel: 902-468-6683 / Fax: 902-468-2782
Toll-free: 1-877-387-0767
Website: www.halifaxtransfer.com
Email: info@halifaxtransfer.com
Dan Ferguson, General Manager

Services: Local, long distance & overseas moving, packing, storage, crossdocking, freight, distribution

Warehouse: DND-approved, dock-level loading, metal building, sprinklered, heated, alarm protection

Maritime Moving and Storage

51 Thornhill Drive
Dartmouth, NS B3B 1R9
Tel: 902-468-6868 / Fax: 902-468-6869
Toll-free: 1-877-406-6868
Website: www.maritimemoving.com
Email: amy@maritimemoving.com
Amy Grady, Relocation Consultant

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, special products

Warehouse: One building, all sprinklered, alarm security

Munden's Moving Ltd.

45 Lovett Lake Court
Halifax, NS B3S 1B8
Tel: 902-450-1323 / Fax: 902-450-1335
Toll-free: 1-877-289-9120
Website: www.mundensmoving.com
Email: mundens@mundensmoving.com
Rob Munden, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, office moving, sale of packing material

Warehouse: Steel, fire & burglar alarms, sprinklered, heated & air-conditioned, palletized, dock-level loading, drive-in bay, tilt-up concrete walls, 28-ft. ceilings

Other Association Memberships: CFIB, NS Trucking Association



Premiere Van Lines – Halifax

31 John Savage Avenue
Burnside Industrial Park
Dartmouth, NS B3B 2C9
Tel: 902-468-4313 / Fax: 902-468-2954
Toll-free: 1-800-465-0000
Website: www.premierevanlines.com

Email: jbuchanan@premierevanlines.com
Jason Buchanan, President

Services: Local & long-distance household goods relocation, packing & crating originating within a 150-mile radius of Halifax, able to service all of Canada & US, also has separate international & commercial divisions, new & used packing material sold. Premiere Self Storage is available in Dartmouth

Warehouse: 20,000 sq. ft. of heated space, military-approved & bonded, security cameras & alarmed, able to stack three high, steel & aluminum construction, palletized & racking storage, dock-level loading

Other Association Memberships: BBB, CARP, CAUBO, CASPR, Aeroplan



Thompson's Moving & Storage

3 Freeman Street, PO Box 639
Middleton, NS B0S 1P0
Tel: 902-825-3929 / Fax: 902-825-6261
Toll-free: 1-800-773-0020
Website: www.thompsonsmoving.ca
Email: blair@thompsonsmoving.ca
Blair Landry, General Manager

Services: Local, long distance & international HHG moving; short-term & long-term storage; HHG packing & unpacking; crating services for international & overseas moving

Warehouse: Steel-frame construction, heated, DND-certified, goods stored in storage vaults

Thompson's Moving Group Limited

51 Thornhill Drive
Dartmouth, NS B3B 1R9
Tel: 902-469-5100 / Fax: 902-469-5711
Toll-free: 1-800-334-2208
Website: www.thompsonsmoving.ca
Email: blair@thompsonsmoving.ca
Blair Landry, General Manager

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas packing, crating & moving; new & used packing material sold; overnight parking available; annually published guaranteed inter-agency labour rates

Warehouse: 25,000 sq. ft., palletized, heated, sprinklered, DND-certified, security, surveillance; dock-level & ground-level doors; open Mon. to Fri., 8 am to 5 pm & Sat., 8 am to noon or by appointment; 90-ft. platform scale within 2 blocks

Other Association Memberships: IAM

Wallace L. Stewart Moving & Storage Co. Ltd.

173 Truro Heights Road
Truro, NS B6L 1X2
Tel: 902-897-7433 / Fax: 902-897-0623
Toll-free: 1-888-464-MOVE (6683)
Website: www.wlstewartmoving.ca
Email: wlstewart1@eastlink.ca
Wallace Stewart, Owner/Manager

Services: Local & long-distance moving, HHG & vehicles, packing, crating, storage, public warehousing, record/file storage, cross dock

Warehouse: Steel-framed, climate-controlled, dock-level loading

Other Association Memberships: BBB, Truro & District Chamber of Commerce, NS Truckers Association



PRINCE EDWARD ISLAND

CHARLOTTETOWN

Foley's Transfer Inc.



Foley's Transfer Inc.

9 Walker Drive
Charlottetown, PE C1A 8S5
Tel: 902-894-9914/902-894-3416
Fax: 902-566-4851
Toll-free: 1-877-854-7398
Email: foleys@pei.aibn.com
Brian Foley, Owner/Manager

Services: Local & long-distance HHG moving & storage, packing & crating

Warehouse: Wooden structure, metal siding, government-inspected, heated, fire-inspected, 24-hour security

NEW BRUNSWICK

FREDERICTON

All World Moving & Storage
East Coast Moving & Warehousing
L.H. Chapple Ltd.
Premiere Van Lines

MONCTON

All World Moving & Storage
Classic Relocation Ltd.
East Coast Moving & Warehousing
Geldart's Warehouse & Cartage Ltd.

OROMOCTO

Maritime Warehousing & Transfer Inc.
McMinniman's Transfer Limited

SAINT JOHN

All World Moving & Storage
East Coast Moving & Warehousing



All World Moving & Storage

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-457-6020 / Fax: 506-458-1153
Website: www.allworldmoving.com
Email: fredericton@allworldmoving.com
Jeff Melanson, Manager

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Warehouse: Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB

All World Moving & Storage

234 Halifax Street
Moncton, NB E1C 9R7
Tel: 506-387-7730 / Fax: 506-387-8521
Website: www.allworldmoving.com
Email: allworld@nb.aibn.com
Bob Gould, Vice President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Warehouse: Vinyl siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB



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Canadian Movers/Entreprises canadiennes de déménagement

All World Moving & Storage

20 Industrial Drive, PO Box 2356
Saint John, NB E2L 3V6
Tel: 506-635-1105

Website: www.allworldmoving.com
Bob Gould, Vice President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Warehouse: Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB



Classic Relocation Ltd.

145 Edinburgh Drive
Moncton Industrial Park
Moncton, NB E1E 2K9
Tel: 506-854-9220

Email: geldarts@nb.aibn.com
Wade Wry



East Coast Moving & Warehousing

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-459-8277 / Fax: 506-458-1153

Website: www.eastcoastmoving.com
Email: eastcoastmoving@nb.aibn.com
Bonnie Grice, Sales Consultant

Services: Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

Warehouse: Steel frame with siding, heated, sprinklered, alarmed



East Coast Moving & Warehousing

245 Beaverbrook Street
Moncton, NB E1C 9S5
Tel: 506-858-1000 / Fax: 506-858-5628
Toll-free: 1-888-525-7070

Website: www.eastcoastmoving.com
Email: moncton@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas relocation specialist; business-records storage; office & commercial storage & relocations; containerized storage; bilingual service: English & French

Warehouse: Vinyl siding, fire & burglar alarm, video surveillance, sprinklered, DND-certified, propane-heated, containerized storage, dock-level & grade-level, loading door, racking storage, fenced compound; less than five minutes from TCH & hotels



East Coast Moving & Warehousing

406 Grandview Avenue
PO Box 2234
Saint John, NB E2L 3V1
Tel: 506-633-9180 / Fax: 506-633-1883
Toll-free: 1-888-350-8888

Website: www.eastcoastmoving.com
Email: wmarshall@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas moving, packing, crating, storage, public warehousing, record storage

Warehouse: Steel framed with siding, heated, palletized or rack storage, fire alarm with sprinklers, security alarm



Geldart's Warehouse & Cartage Ltd.

145 Edinburgh Drive
Moncton Industrial Park
Moncton, NB E1E 2K9
Tel: 506-857-3114 / Fax: 506-857-3087
Toll-free: 1-800-267-0464

Website: www.geldarts.com

Email: geldarts@nb.aibn.com

Marty Wry, Sales & Marketing Manager

Services: Local, long-distance, US & overseas HHG & commercial moving & storage, packing & crating; UVL container depot & service

Warehouse: Modern steel building, DND-approved, palletized, sprinkler, heated, fire & burglar alarms



L.H. Chapple Ltd.

PO Box 1505, STN A
(23 Chapple Road, Maugerville)
Fredericton, NB E3B 5G2

Tel: 506-458-9975 / Fax: 506-459-1490
Toll-free: 1-866-458-9845

Website: www.frederictonmoving.com

Email: ascrimgeour@premierevanlines.com

Amanda Scrimgeour, President

Services: All moving-related services

Warehouse: Steel & wood framework, DND-approved, palletized

Other Association Memberships: Fredericton Chamber of Commerce



Maritime Warehousing & Transfer Inc.

297 Restigouche Road
Oromocto, NB E2V 2H2

Tel: 506-458-8838 / Fax: 506-446-4999

Website: maritimemoving.net

Email: mcminn@nb.sympatico.ca

Tim Henry, General Manager

Services: Local & long distance moving, packing, crating, commercial moving

Warehouse: Steel frame building, fire- & burglar-alarmed, sprinklered, heated, dock- & ground-level loading



McMinniman's Transfer Limited

297 Restigouche Road
Oromocto, NB E2V 2H2

Tel: 506-446-6822 / Fax: 506-446-4999

Toll-free: 1-888-852-6683

Website: www.moveme.ca

Email: info@moveme.ca

Tim Henry, General Manager

Services: Local & long distance moving, packing, storage, crating; office moving; trade show service Canada & US; tailgate delivery; crossdock service; commercial warehousing; self-storage

Warehouse: Warehouse #1 at 297 Restigouche Rd – steel frame & siding, fire- & burglar-alarmed, sprinklered, heated, palletized, dock- & ground-level loading, Canada Customs-bonded. Warehouse #2 at 275 Restigouche Rd – government-approved, steel frame & siding



Premiere Van Lines

273 Restigouche Road
Oromocto, NB E2V 2H1
Tel: 506-357-5562 / Fax: 506-357-6641

Website: www.premierevanlines.com

Email: fredericton@premierevanlines.com

Gregg Doucette, President & Managing Partner

Services: Local & long distance relocations, overseas moving, commercial & office moving, installations, home deliveries, record file management

Warehouse: Steel span, 16,000 sq. ft., fully-palletized, climate-controlled, government-approved, alarmed, dock- & ground-level loading



QUEBEC

ALMA

Lac St. Jean Déménagement (2001) Ltée

BOISBRIAND

Les Déménagements Rapide Inc.

CHICOUTIMI

Déménagement Chicoutimi

Les Déménagements E. Doré Ltée

DRUMMONDVILLE

Déménagement Drummond Inc.

EAST FARNHAM

All Matt Moving & Storage Inc.

FERMONT

Alliance Moving Inc.
Premiere Van Lines

GATINEAU

Barrhaven Moving & Storage
D.G. Macdonald Moving & Storage
Déménagement Maximum
Déménagement Outaouais Moving Inc.

JONQUIÈRE

Déménagement Transport du Fjord
Les Déménagements Tremblay Express Ltée

KUUVJUAQ

Location et Transport Tivi Inc.

LA BAIE

Les Déménagements Rapide Inc.

MONTREAL

AMJ Campbell Van Lines
C.A. Déménagement Inc.
Le Clan Panneton (1993) Inc.
Déménagement Brisson Inc.
Kenwood Moving & Storage Inc.
King's Transfer Van Lines Inc.
Martel Express (Montreal) Inc.
Meldrum the Mover Inc.
Midas Transport
Superior Moving And Storage
Tippet-Richardson Limited
Les Sports Constantineau
Westmount Moving & Warehousing

PORT CARTIER

Déménagement de la Côte Nord Ltée

Pour une liste à jour, visitez
le site : www.mover.net

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

QUÉBEC

Déménagement Bellechasse
Déménagement Monette Express
Les Déménagements Côté Ltée
Les Déménagements Rapide Inc.
Premiere Van Lines

RIMOUSKI

Rimouski Moving & Storage

SHERBROOKE

Déménagement Roy et Martineau

SOREL-TRACEY

Premiere Van Lines

TROIS-RIVIÈRES

Martel Express (Trois-Rivières) Ltée

All Matt Moving & Storage Inc.

100, rue Léon-Paul
East Farnham, QC J2K 4E7
Tel: 450-266-6002 / Fax: 450-266-0354
Toll-free: Toll-free fax: 1-800-254-4473
Website: www.all-matt.com
Email: info@allmatt.ca
Céline Matton, President & Owner

Services: Local, long distance & international
HHG moving, crating, packing, storage, office
moves, custom-bonded

Warehouse: Steel frame, metal siding, fire
& burglar alarms, Federal Government
(DND)-certified, heated, dock- & ground-level
loading

Alliance Moving Inc.

Place Daviault, Local #112
Fermont, QC G0G 1J0
Tel: 709-282-2022 / Fax: 819-478-5537
Toll-free: 1-800-667-4153
Website: www.alliancemoving.com
Email: info@demenagementdrummond.com
Franco Collard, President and CEO

Services: Local, long distance & overseas
HHG moving, packing & crating, commercial
& office moving

Warehouse: 1000 sq. ft., heated, steel frame,
sprinklered

AMJ Campbell Van Lines

1255 32nd Avenue
Montréal, QC H8T 3H2
Tel: 514-631-5223 / Fax: 514-631-7267
Toll-free: 1-800-705-8438
Website: www.amjcampbell.com
Email: mgribbon@amjmontreal.com
Mike Gribbon, Operations Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating

Warehouse: Steel metal siding

Barrhaven Moving & Storage

10, Emile-Bond Street
Gatineau, QC J8Y 3M7
Tel: 613-820-8400
Email: jonathan@dgmacedonaldmoving.com
Jonathan Gilboa, Owner

Services: Local & long-distance moving
& storage

C.A. Déménagement Inc.

1200, de Royan
Laval des Rapides, QC H7N 6E7
Tel: 450-668-5203 / Fax: 450-667-9914
Toll-free: 1-800-668-5203
Website: www.cademénagement.com
Email: info@CADemenagement.com
Alain Couture, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving including high
value transportation / Déménagement
Montréal et Laval; déménagement local,
longue distance et outre-mer; emballage et
déballage professionnel; vente de matériel
d'emballage; vente de boîtes

Warehouse: Sprinklered, alarm-protected,
heated & palletized, DND-certified, dock-level
loading / entreposage Laval et entreposage
Montréal; entrepôt Montréal et entrepôt
Laval. Notre entrepôt est approuvé par le
département de la Défense National (force
armée canadienne)

Other Association Memberships: Déménageur
recommandé CAA habitation, Membre de
l'Association du Camionnage du Québec,
L'Office de Certification Commerciale du
Québec, Permis de la Commission des
Transport du Québec, BBB of Québec,
Air Miles

Le Clan Panneton (1993) Inc.

2660, rue Mullins
Montréal, QC H3K 1P4
Tel: 514-937-0707 / Fax: 514-937-1473
Toll-free: 1-800-361-8739
Website: www.leclanpanneton.ca
Email: info@leclanpanneton.ca
Pierre J. Cyr, Président

Services: Local, longue distance et outre-mer
déménagement et entreposage, emballage
et déballage

Warehouse: Brique, système d'alarme, gicleur,
camera circuit fermé, gardien de nuit, chauffé,
quai chargement, cautionne douanes Canada

D.G. Macdonald Moving & Storage

10, Emile-Bond Street
Gatineau, QC J8Y 3M7
Tel: 819-770-7740 / Fax: 819-770-7460
Email: jonathan@dgmacedonaldmoving.com
Jonathan Gilboa, Owner

Services: Local & long-distance moving
& storage

Déménagement Bellechasse

1630, boulevard Talbot
Québec, QC G2N 0C5
Tel: 866-929-5708
Email: rapideqc@globetroter.net
Eric Auclair

Déménagement Brisson Inc.

1980, rue Monterey
Laval, QC H7L 3S3
Tel: 450-681-5115 / Fax: 450-681-2911
Toll-free: 1-800-681-5115
Website: www.brissonmoving.com
Email: stephan@brissonmoving.com
Stéphane Khushf, Président

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating;
commercial & office moving; fine art division

Warehouse: Government-approved, Customs-
bonded, fully palletized, alarmed, heated

Other Association Memberships: BBB

Déménagement Chicoutimi

160, rue des Routiers
CSP Place Saguenay
Chicoutimi, QC G7H 7S2
Tel: 418-696-5022 / Fax: 418-693-1614
Toll-free: 1-800-263-5022
Website: www.demenagementchicoutimi.com
Email: luc@demenagementchicoutimi.com
Luc Simard, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
unpacking, commercial & office moving, third
party, delivery with truck taigate

Warehouse: DND-certified, heated, palletized,
dock-level loading, fire alarms, sprinklered,
surveillance camera, steel frame warehouse

Déménagement de la Côte Nord Ltée

180 Portage des Mousses, C.P. 114
Port Cartier, QC G5B 2G7
Tel: 418-766-4200 / Fax: 418-766-6261
Toll-free: 1-800-667-4153
Website: www.demenagementcotenord.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président

Services: Local & long-distance moving,
storage, packing & crating, office moving
Warehouse: 2500 sq. ft., DND-certified, heated,
palletized, steel frame, alarm

Déménagement Drummond Inc.

1120, rue Bergeron
Drummondville, QC J2C 0C9
Tel: 819-478-0323 / Fax: 819-478-5537
Toll-free: 1-800-667-4153
Website: www.demenagementdrummond.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président and CEO

Services: Déménagement local, longue
distance, résidentiel et commercial,
emballage et crating pour déménagement
outre-mer, spécialisé pour Labrador et la
région nord-est du Québec, entreposage
et déballage

Warehouse: Blocs de ciment, structure d'acier,
protection contre le feu, air climatisé, chauffé,
approuvé par le gouvernement, système
d'alarme

Déménagement Maximum

195 Boul. De l'Aéroport
Gatineau, QC J8R 3X2
Tel: 819-777-6683 / Fax: 819-246-6683
Toll-free: 1-866-730-6683
Website: www.demenagementmaximum.com
Email: jeanpierre@demenagementmaximum.com
Jean-Pierre Parisien, Customer Service
Supervisor

Services: Local et longue distance, entreposage
isolé/chauffé, emballage, déballage, travail
pour assurance, commerci

Warehouse: Système d'alarme, bâtisse en
béton, 25,000 pi²

 Certified Canadian Mover

 Déménageur canadien certifié

Canadian Movers/Entreprises canadiennes de déménagement

Déménagement Monette Express



4050, rue Jean Marchand, Unit 110
Québec, QC G2C 1Y6

Tel: 418-840-1234 / Fax: 418-840-1730

Toll-free: 1-888-840-8814

Website: www.monetteexpress.com

Email: info@monetteexpress.com

Pierre Dignard, Président

Services: Local, long-distance & overseas
HHG moving & storage; packing & crating;
commercial move; HVP delivery

Warehouse: 2405 Decelles, Quebec City,
QC; Federal Government-approved facility;
10,000 sq. ft.; palletized; cement block & steel
construction; temperature-controlled; alarm
protection (protectron)

Other Association Memberships: Québec City
Chamber of Commerce; CFIB

Déménagement Outaouais Moving Inc.



150 Jean Proulx

Gatineau, QC J8Z 1V3

Tel: 819-771-1634 / Fax: 819-771-6629

Toll-free: 1-800-361-1634

Website: www.outaouaismoving.com

Email: manager@outaouaismoving.com

Michael Kolberg, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving, weigh scale
on site

Warehouse: Steel & block, 55,000 sq. ft., fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock-level loading inside,
customs-bonded

Other Association Memberships: RIM, FIATA,
CIFFA, IAM, PAIMA

Déménagement Roy et Martineau



316, 12ième Avenue Sud

Sherbrooke, QC J1G 2V6

Tel: 819-563-4322 / Fax: 819-569-7352

Toll-free: 1-800-567-3585

Website: www.roymartineau.com

Email: robin.collard@roymartineau.com

Robin Collard, Président

Services: Local, long-distance & overseas
moving, packing & crating

Warehouse: 22,000 sq. ft., steel frame, steel
wall, insulated, heated & palletized, alarm
& camera protection, dock-level loading,
DND certification

Other Association Memberships: CAA
Habitation Quebec, Fédération de l'âge
d'or du Québec (FADOQ)

Déménagement Transport du Fjord



2379, rue Cantin, Parc industriel

Jonquière, QC G7X 8S7

Tel: 418-547-2603 / Fax: 418-695-4929

Website: www.demenagementtransportdufjord.com

Email: luc@demenagementtransportdufjord.com

Luc Simard, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
unpacking, commercial & office moving, third
party, delivery with truck tailgate

Warehouse: DND-certified, heated, palletized,
dock-level loading, fire alarms, sprinklered,
surveillance camera, steel frame warehouse

Les Déménagements Côté Ltée



2890, avenue Kepler

Québec, QC G1X 3V4

Tel: 418-652-8222 / Fax: 418-652-7177

Toll-free: 1-800-263-9754

Email: raymonde@m803.ca

Raymonde Grenier, Direction

Services: Local, long-distance, overseas
HHG moving & storage, packing & crating,
commercial moving & storage

Warehouse: Temperature-controlled, alarm
protection (Protectron), DND-certified
(bonded), dock-level loading

Les Déménagements E. Doré Ltée



1317, Bersimis

Chicoutimi, QC G7K 1A4

Tel: 418-543-0144 / Fax: 418-543-0686

Toll-free: 1-800-661-0144

Website: www.demenagementdore.com

Email: francois@demenagementdore.com

François Lévesque, Président

Services: Local, longue distance, outre-mer,
commercial, entreposage, emballage,
déballeage, cartonnage, service de tiers

Warehouse: Certifié par le gouvernement
fédéral (Défense Nationale), chauffée au gaz
naturel, alarme reliée, détecteur de chaleur,
6,000 pi2 structure d'acier

Les Déménagements Rapide Inc.



1680, boul. Lionel-Bertrand

Boisbriand, QC J7H 1N7

Tel: 1-800-563-2583

Email: rapideqc@globetrotter.net

Jeremy Turcotte

Les Déménagements Rapide Inc.



162, Joseph Gagne Nord

La Baie, QC G7B 4T1

Tel: 418-693-8278

Email: rapide.demenagement@bellnet.ca

Jérémy Turcotte

Les Déménagements Rapide Inc.



1630, boulevard Talbot

Québec, QC G2N 0C5

Tel: 418-529-5708 / Fax: 418-849-6473

Toll-free: 1-800-463-5796

Website: www.demenagement.qc.ca

Email: rapideqc@globetrotter.net

Jérémy Turcotte, VP, Administration

Services: Local, long-distance, overseas, HHG
moving & storage, packing & crating

Warehouse: Air-conditioned, alarm-protected,
DND-certified, heated, palletized, dock-level
loading

Les Déménagements Tremblay Express Ltée



2379, rue Cantin, Parc industriel

Jonquière, QC G7X 8S7

Tel: 418-547-2114 / Fax: 418-695-4929

Toll-free: 1-800-263-5468

Website: www.demenagementtremblay.com

Email: luc@demenagementtremblay.com

Luc Simard, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
unpacking, commercial & office moving, third
party, delivery with truck tailgate

Warehouse: DND-certified, heated, palletized,
dock-level loading, fire alarms, sprinklered,
surveillance camera, steel frame warehouse

Kenwood Moving & Storage Inc.



6645 Sherbrooke Street West

Montreal, QC H4B 1N4

Tel: 514-907-7788 / Fax: 514-907-7557

Toll-free: 1-888-738-9110

Website: www.kenwoodmoving.com

Email: john@kenwoodmoving.com

John Delanty, Président

Services: Local, long-distance & overseas
HHG moving & storage

Warehouse: ADT fire & burglar alarms,
sprinklered, Canada Customs-bonded
Other Association Memberships: IAM

King's Transfer Van Lines Inc.



287 Eleanor Road

Montreal, QC H3C 2C1

Tel: 514-932-2957 / Fax: 514-939-1645

Toll-free: 1-800-267-2957

Website: www.kingstransfer.com

Email: info@kingstransfer.com

Bill O'Donnell, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: 43,000 sq. ft.

Other Association Memberships: CERC, ERC

Lac St. Jean Déménagement (2001) Ltée



2105 du Pont South

Alma, QC G8B 5V9

Tel: 418-668-8361 / Fax: 418-668-3589

Toll-free: 1-800-463-6522

Website: www.demenagementlacstjean.com

Email: luc@demenagementlacstjean.com

Luc Simard, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
unpacking, commercial & office moving, third
party, delivery with truck tailgate

Warehouse: DND-certified, heated, palletized,
dock-level loading, fire alarms, sprinklered,
surveillance camera, steel frame warehouse

Location et Transport Tivi Inc.



844 Airport Road, PO Box 175

Kuujuuaq, QC J0M 1C0

Tel: 819-964-2465 / Fax: 819-964-2831

Toll-free: 1-800-964-2465

Website: www.tivinunavik.com

Email: tiviforrest@mac.com

Dave Forrest, Président

Warehouse: Steel

Martel Express (Montreal) Inc.



10105 Henri-Bourassa Boulevard West
St-Laurent, QC H4S 1A1

Tel: 514-331-3311 / Fax: 514-331-0303

Toll-free: 1-800-642-2862

Website: www.martelexpressmontreal.com

Email: info@martelexpressmontreal.com

Ronald Valade, Président

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Government-approved, bonded,
fireproof concrete, sprinklered, palletized
three decks, heated, alarm, electronic tailgate
service, auto loading & unloading

Other Association Memberships: IAM

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

Martel Express (Trois-Rivières) Ltée

1000, rue Père-Daniel, PO Box 728
Trois-Rivières, QC G9A 5J3

Tel: 819-378-2747 / Fax: 819-378-0527

Toll-free: 1-800-567-7852

Website: www.demenagementmartel.com

Email: info@martelexpressstr.com

Geneviève Parr, Directrice

Services: Déménagement local, longue distance et outre-mer; transport général; entreposage. Tous nos services sont offerts autant au niveau résidentiel que commercial

Warehouse: Béton et acier, système d'alarme relié à une centrale, chauffé, quai de chargement, terrain clôturé et barré, enregistrement par des caméras



Meldrum the Mover Inc.

6645 Sherbrooke Street West
Montreal, QC H4B 1N4

Tel: 514-481-1122 / Fax: 514-488-5305

Toll-free: 1-800-561-1123

Website: www.meldrumthemover.com

Email: tom@meldrumthemover.com

Tom Filgiano, President

Services: Local, long-distance (Canada & US) & overseas HHG moving; export packing/crating; import/export international forwarding to all points; commercial moving, office systems & furniture installation, repair & service; Montreal container depot for United Van Lines

Warehouse: Inner city facilities: five-storey brick & concrete with high-security vaults & 450 steel, fireproof storage rooms; 48,000 sq. ft., fireproof, heated, sprinklered; electronic burglar system, plus nightwatchman; DND-approved, Canadian bonded warehouse, West Island suburban facilities: 20,000 sq. ft., palletized, three high; fireproof, heated, sprinklered, dock-level loading



Midas Transport

6170 Route Transcanadienne

St-Laurent, QC H4T 1X9

Tel: 514-344-4440 / Fax: 514-344-3748

Website: www.midastransport.com

Email: info@midastransport.com

Tom Dubeau, President

Services: Local & medium distance HHG moves

Warehouse: Cinder block, heated, sprinkler system, 11,500 sq. ft., 2 dock-level doors, 1 ramp door



Premiere Van Lines

100-A, rue du Parc

Fermont, QC G0G 1J0

Tel: 418-688-4879 / Fax: 418-527-3230

Toll-free: 1-800-450-0208

Website: www.premierevanlines.com

Email: sauclair@premierevanlines.com

Sebastien Auclair, President

Services: Local & long distance anywhere within Canada, Canada-US, international relocations, short & long term storage, packing & crating, auto/motor vehicle relocations, office moving

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized



Premiere Van Lines

1670, rue Semple #189

Québec, QC G1N 4B8

Tel: 418-688-4879 / Fax: 418-527-3230

Toll-free: 1-800-450-0208

Website: www.premierevanlines.com

Email: sauclair@premierevanlines.com

Sebastien Auclair, President

Services: Local & long distance anywhere within Canada, Canada-US, international relocations, office moving, short & long term storage, packing & crating, auto/motor vehicle relocations

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized



Premiere Van Lines

4235, Marie-Victorin

Sorel-Tracey, QC J3R 1P8

Tel: 418-688-4879 / Fax: 418-527-3230

Toll-free: 1-800-450-0208

Website: www.premierevanlines.com

Email: sauclair@premierevanlines.com

Sebastien Auclair, President

Services: Local & long distance anywhere within Canada, Canada-US, international relocations, short & long term storage, packing & crating, auto/motor vehicle relocations, office moving

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized



Rimouski Moving & Storage

430A, rue des Artisans

Rimouski, QC G5M 1A3

Tel: 418-723-7272

Email: raymonde@m803.ca

Raymonde Grenier



Superior Moving And Storage

3049A Deacon Street

St-Laurent, QC H9B 2M5

Tel: 866-281-2020

Email: ron@martelexpressmontreal.com

Ronald Valade



Tippet-Richardson Limited

26-K Hymus Blvd.

Pointe-Claire, QC H9R 1C9

Tel: 514-459-0102 / Fax: 514-459-0105

Toll-free: 1-888-710-4133

Website: www.tippet-richardson.com

Email: gords@tippet-richardson.com

Gord Smith, General Manager

Services: Long-distance & overseas HHG moving & storage; local moving & storage; packing & crating; commercial

Warehouse: One building, sprinklered, alarm security, bonded warehouse, heated, palletized, DND-certified



Les Transports Constantineau

297 Benjamin-Hudon

Montréal, QC H4N 1J1

Tel: 514-678-1426 / Fax: 514-678-0581

Toll-free: 1-888-678-1426

Website: www.constantineau.ca

Email: info@constantineau.ca

François Constantineau, Président

Services: Déménagement local, longue distance, outre-mer, emballage, déballage, entreposage

Warehouse: Béton, chauffé, système d'alarme, gicleurs, quai de chargement

Other Association Memberships: BBB

Westmount Moving & Warehousing

592, rue Hull

Montreal, QC H8R 1V9

Tel: 514-366-6683 / Fax: 514-366-6685

Toll-free: 1-800-465-6588

Website: www.westmountmoving.com

Email: info@westmountmoving.com

Joseph Gagnon, President

Services: Local, long-distance & overseas HHG moving & storage, packing, crating, commercial & office moving

Warehouse: 32,000 sq. ft., sprinklered, alarm-protected, government-approved, palletized

Other Association Memberships: BBB



ONTARIO

AJAX, OSHAWA, PICKERING, WHITBY

Coburn's Transportation Systems

Mackie Moving Systems

Rockbrune Brothers Limited

TWO MEN AND A TRUCK® – Oshawa

ARTHUR

Hummel's Moving Ltd.

BARRIE

Premiere Van Lines

TWO MEN AND A TRUCK® – Barrie &

Central Ontario

BELLEVILLE

LaPalm Moving Systems

BRAMPTON

Alero Moving & Storage – Toronto

Carlos Moving & Storage Inc.

Natural Movers

TWO MEN AND A TRUCK® – Brampton

BURLINGTON

Appleby Moving & Storage Ltd.

Taylor Moving & Storage Ltd.

TWO MEN AND A TRUCK® – Halton & Mississauga

CORNWALL

St. John's Transfer (1978) Ltd.

DEEP RIVER

Walker's Van and Storage

GODERICH

Gardiner's Moving

GUELPH

Mike the Mover Limited

Swan Moving & Storage Inc.

HAMILTON

Falla Cartage & Movers Ltd.

Harvey Moving Systems Inc.

Mountaineer Movers Limited

TWO MEN AND A TRUCK® – Hamilton

HOLLAND LANDING

Bradford Moving & Storage

KEMPTVILLE

Total Move Management

Canadian Movers/Entreprises canadiennes de déménagement

KINGSTON

AMJ Campbell Van Lines
Any Size Moving
Capital Movers & Storage
Frost the Mover
TWO MEN AND A TRUCK® – Kingston & Eastern Ontario

KITCHENER-WATERLOO

AMJ Campbell Van Lines
Baird Moving Inc.
McWilliams Moving & Storage Ltd.
Tippet-Richardson Limited
Westmount Moving & Warehousing

LINDSAY

Lindsay-Peterborough Movers & Storage Inc.

LONDON

AMJ Campbell Van Lines
Campbell Bros. Movers Ltd.
Moving Again
Robson Cartage 2000 Inc.
Tippet-Richardson Limited

MILTON

Scannell Moving & Storage

MISSISSAUGA

AMJ Campbell Corporate
AMJ Campbell Van Lines
Armstrong Moving & Storage Ltd.
Avenue Moving & Storage
By Design Commercial Moving Solutions Inc.
King's Transfer Van Lines Inc.
Office Move Pro
Premiere Van Lines Inc.
Ranger Moving Systems Inc.
Rawlinson Moving & Storage Ltd.
Total Relocation Moving Systems
TWO MEN AND A TRUCK® – Mississauga North

NEPEAN

Trinity Moving Inc.

NEWMARKET

TWO MEN AND A TRUCK® – Newmarket-Aurora

NIAGARA FALLS

Niagara Moving & Storage Inc.

NORTH BAY

Walker's Van and Storage

NORTH GOWER

First Rate Movers Inc.

OAKVILLE

Bronte Movers and Cartage Ltd.

OTTAWA

Abbotsford Moving & Storage Ltd.
AMJ Campbell Van Lines
Boyd Moving & Storage Ltd.
Cassidy's Transfer & Storage Limited
D'Arcy Moving & Storage

Fred Guy Moving & Storage Ltd.
King's Transfer Van Lines
Parkway Van Lines
Royal Moving & Storage Inc.
Tippet-Richardson Limited

PEMBROKE

Cassidy's Transfer & Storage Limited
Fox Cartage (Pembroke) Ltd.

PETERBOROUGH

McWilliams Moving & Storage Ltd.

SAULT STE. MARIE

Soo Van Moving & Storage

SIMCOE

Wayne's Moving, Storage & Delivery
WJ Moving & Storage

SMITHS FALLS

Wills Transfer Limited

ST. CATHARINES

Bird's Transfer Limited/Bird's Moving & Storage
Harvey Moving Systems Inc.

STAYNER

Mountain Moving & Storage Ltd.

SUDBURY

Harris Movers
Neeley's Van & Storage Company Limited

THUNDER BAY

Traditional Moving & Storage

TIMMINS

L. Richards Moving & Cartage Ltd.

TORONTO

Abbotsford Moving & Storage Inc.
AMJ Campbell Van Lines
Blue Line Moving and Storage (Ont) Inc.
Consolidated Moving & Storage
Emerald Moving & Storage Inc.
Firemen Movers Inc.
Greg & Sons Moving and Storage
Hudson Movers Ltd.
Intercontinental Van Lines, Inc.
Jia Jia International Moving Inc.
Phillips Moving & Storage
Rent-a-Son
Tender Touch Moving & Storage
Tippet-Richardson Limited
Toronto Service Center Inc. (TSC)
TWO MEN AND A TRUCK® – GTA North
TWO MEN AND A TRUCK® – Toronto East
TWO MEN AND A TRUCK® – Mid-Town Toronto
TWO MEN AND A TRUCK® – Vaughan & NW Toronto
Wilson Relocation

TRENTON

Any Size Moving
Capital Movers & Storage

WINDSOR

AMJ Campbell Van Lines
Glen's Moving & Storage Ltd.
Windsor Truck & Storage

WOODSTOCK

Bigham the Mover Limited

Abbotsford Moving & Storage Inc.

480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-292-1107 / Fax: 416-292-7764
Toll-free: 1-800-565-4888
Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President

Services: Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

Warehouse: Concrete block & brick, fully palletized, alarmed, heated

Abbotsford Moving & Storage Ltd.

5977 Hazeldean Road, Unit 101
Ottawa, ON K2S 1B9
Tel: 613-836-3493 / Fax: 613-836-2259
Toll-free: 1-800-325-4757
Website: www.abbotsfordmoving.com
Email: rob@abbotsfordmoving.com

Robert Maheral, President
Services: Local, long-distance & overseas HHG moving & storage, packing & crating, general freight & contracts; store & move containers

Warehouse: Steel, palletized, heated, sprinklered, bonded, class A government rating

Alero Moving & Storage – Toronto

5 Intermodal Drive, Unit #3
Brampton, ON L6T 5V9
Tel: 905-564-3600 / Fax: 905-564-3677
Toll-free: 1-877-564-3602
Website: www.aleroworldwide.com
Email: peter@aleromoving.com
Peter McCullough, General Manager

Services: Local, long-distance, cross-border & overseas HHG moving & storage, packing & crating, commercial & office moving
Warehouse: 35,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: BBB, CERC

AMJ Campbell Corporate

100 Milverton Drive, Suite 830
Mississauga, ON L5R 4H1
Tel: 905-284-0216 / Fax: 905-284-0216
Website: www.amjcampbell.com
Email: dfrappier@amjcampbell.com
Denis M. Frappier, Executive Vice-President

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Warehouse: Government-approved, Customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

AMJ Campbell Van Lines

1030 Fountain Street North
Cambridge, ON N3H 4R7
Tel: 519-896-3366 / Fax: 519-896-6116
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: lmalley@amjkw.com
Lenny Malley, President

Services: Long-distance & local moving, storage, packing & crating, overseas; Guelph line: 519-833-1200

AMJ Campbell Van Lines

1234 Gardiners Road
Kingston, ON K7P 2T5
Tel: 613-634-1040 / Fax: 613-634-2374
Toll-free: 1-888-265-6683 (1-888-amj-move)
Website: www.amjcampbell.com
Email: amj@kingston.net
Michel Frappier, General Manager

Services: Long-distance & local moving, storage, packing & crating, overseas

Warehouse: Government-approved, DND-certified, Customs-bonded, fully palletized, alarm protection, climate-controlled, dock-level loading

AMJ Campbell Van Lines

330 Sovereign Road
London, ON N6M 1A8
Tel: 519-951-9000 / Fax: 519-951-9933
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long-distance & overseas; packing, unpacking & crating; commercial & office moving

Warehouse: New 15,000 sq. ft., concrete block, steel frame, fire & burglar alarms, video surveillance, Customs-bonded, Government-approved, palletized, ground- & dock-level loading, climatized

Other Association Memberships: Chamber of Commerce, BBB

AMJ Campbell Van Lines

176 Hillmount Road
Markham, ON L6C 1Z9
Tel: 905-887-5557 / Fax: 905-887-3235
Toll-free: 1-800-267-7222
Website: www.amjcampbell.com
Email: jyaeck@amjcampbell.com
James Yaeck, Senior Vice President

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Warehouse: Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

6140 Vipond Drive
Mississauga, ON L5T 2B2
Tel: 905-795-3613 / Fax: 905-795-3630
Toll-free: 1-800-668-5364
Website: www.amjcampbell.com
Email: cscheel@amjcampbell.com
Cameron Scheel, Household Manager

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Warehouse: Government-approved, Customs-bonded, state-of-the-art triple-stacked furniture-vault warehouse, alarm-protected

AMJ Campbell Van Lines

2710 Stevenage Drive
Ottawa, ON K1G 5N2
Tel: 613-737-0000 / Fax: 613-737-7270
Toll-free: 1-888-766-0000
Website: www.amjcampbell.com
Email: mfrappier@amjcampbell.com
Marc Frappier, Vice President

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Warehouse: Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

1755 Sylvestre Drive
Tecumseh, ON N8N 2L9
Tel: 519-974-2700 / Fax: 519-974-1237
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Warehouse: Steel frame, fire alarm, burglar alarm, sprinklered, DND-certified, heat, climate control, palletized

Any Size Moving

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-1897 / Fax: 613-544-6296
Toll-free: 1-866-236-8125
Website: www.anysizemoving.com
Email: gcwarner@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston & Trenton, Ontario

Warehouse: Steel frame, metal siding, 28,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Any Size Moving

19 Frankford Cres., Unit 2
Trenton, ON K8V 6H8
Tel: 613-392-4159 / Fax: 613-392-6916
Toll-free: 1-866-236-8068
Website: www.anysizemoving.com
Email: gcwarner@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Kingston & Trenton, Ontario

Warehouse: Concrete block, 12,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading

Pour une liste à jour, visitez
le site : www.mover.net

Appleby Moving & Storage Ltd.

1155 Appleby Line #D2-D3
Burlington, ON L7L 5H9
Tel: 905-336-1173 / Fax: 905-336-6216
Email: applebymoving@bellnet.ca
Jeffrey Richardson, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Concrete block, steel frame, fire & burglar alarms, heated, palletized, one dock-level loading door & one drive-in loading door

Armstrong Moving & Storage Ltd.

630 Secretariat Court
Mississauga, ON L5S 2A5
Tel: 905-670-4400 / Fax: 905-670-0764
Website: www.armmove.com
Email: rod@armmove.com
Rod Speers, President

Services: Local, long distance, Canada & US, international household goods moving, storage, packing, crating, commercial & office moving, OA/DA services

Warehouse: Architectural pre-cast, steel frame, burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading, covered outside loading/unloading platform, 180,000 lb. scale

Other Association Memberships: FIDI, OMNI, LACMA, IAM

Avenue Moving & Storage

992 Rangeview Road
Mississauga, ON L5E 1H3
Tel: 905-891-2041 / Fax: 905-891-2044
Website: www.avenuemoving.com
Email: info@avenuemoving.com
Jeff Stone, VP and General Manager

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & crating

Warehouse: Block, sprinklered, burglar alarm, heated, dock-level loading, palletized

Other Association Memberships: BBB

Baird Moving Inc.

550 Trillium Drive #5
Kitchener, ON N2R 1K3
Tel: 519-895-1900 / Fax: 519-748-0649
Email: sean@baird-inc.com
Sean Fitzgerald, President

Services: Local, long distance & international moving & storage, packing, crating, commercial & office moving

Warehouse: 7,500 sq. ft., concrete block, burglar alarms, sprinklered, heated, palletized, dock-level loading

Other Association Memberships: BBB, CERC

Bigham the Mover Limited

400 Springbank Avenue South
Woodstock, ON N4S 7W3
Tel: 519-537-5568 / Fax: 519-537-2798
Toll-free: 1-800-265-4048
Website: www.bigham.ca
Email: admin@bigham.ca
David Johnson, General Manager

Services: Local & long-distance HHG moving & storage, packing & crating, originating-agent & destination-agent services, cross-border, special products

Warehouse: Steel, heated, palletized, direct fire alarm



Canadian Movers/Entreprises canadiennes de déménagement

Bird's Transfer Limited/Bird's Moving & Storage

10 Seapark Drive
St. Catharines, ON L2M 6S6
Tel: 905-682-2646 / Fax: 905-688-9764
Toll-free: 1-800-263-2479
Website: www.birdsmoving.com
Email: birds@birdsmoving.com
Ian MacPhail, President

Services: Local, long distance, overseas & office moves, storage, packing & crating
Warehouse: Block, alarm system, palletized, DND-approved, heated

Other Association Memberships: BBB



Blue Line Moving and Storage (Ont) Inc.

706 - 1776 O'Connor Drive
Toronto, ON M4A 1W8
Tel: 416-293-3244 / Fax: 416-293-4379
Toll-free: 1-866-281-9536
Website: www.bluelinemovingandstorage.com
Email: blueline@bellnet.ca
R. J. (Robert) Sterritt, President & CEO

Services: Local, regional & long distance HHG moving & storage, packing, residential & commercial moving

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, climate-controlled



Boyd Moving & Storage Ltd.

767 Belfast Road
Ottawa, ON K1G 0Z4
Tel: 613-244-4444 / Fax: 613-244-6774
Toll-free: 1-800-268-1469
Website: www.boyd.ca
Email: sales@boyd.ca
Don McCormick, Vice President

Services: Full-service local, long-distance & international relocations, storage, commercial moving, installation of modular furniture

Warehouse: Concrete block & steel, sprinklered, alarmed, heated, Customs-bonded, government-approved, dock-level loading, pallets, racking & car ramp



Bradford Moving & Storage

98 Sluse Road
Holland Landing, ON L9N 1G8
Tel: 905-853-9898 / Fax: 905-853-9946
Toll-free: 1-800-263-3281
Website: www.bradfordmoving.com
Email: info@bradfordmoving.com
Domenic Crupi

Services: Quality services since 1980; local & long-distance; residential, commercial, industrial packing, moving & storage services; all sizes of trucks plus packing material. We offer do-it-yourself containers delivered on site for moving & storage with PackEdge Portable Storage - visit www.packedge.ca. New for this year we are offering plastic moving box retails - visit www.turtlebins.com

Warehouse: 37,000 sq. ft., heated, brand new state-of-the-art facility; personal vault self-storage, each unit with sprinklers, fire & burglar alarms; loading & unloading at ground-level. Visit www.vaultselfstorage.com



Bronte Movers and Cartage Ltd.

1360 Speers Road, Unit A
Oakville, ON L6L 5V3
Tel: 905-847-9638 / Fax: 905-847-5965
Toll-free: 1-888-458-2175
Website: www.brntemovers.ca
Email: info@brntemovers.ca
Veronica Harris

Services: Long distance, overseas, local & commercial moving services; piano specialist (dismantling & reassembly if required); hot tub specialist (contract with Pioneer Family Pools); full packing & crating services; sales &/or rentals for moving supplies

Warehouse: Block construction, climate-controlled, sprinkler system, video surveillance



By Design Commercial Moving Solutions Inc.

6770 Davand Drive, Unit #36
Mississauga, ON L5T 2G3
Tel: 905-822-1100 / Fax: 905-822-0100
Website: www.bydesignsolutions.ca
Email: moving@bydesignsolutions.ca
Ed Whittaker, Owner

Services: Commercial moving, furniture installation, moving-boxes rental, office movers

Warehouse: Brick exterior, 2-level metal racking, 20,000 sq. ft on site, heated, air-conditioned, alarm protection, dock-level loading, inventory recorded with digital photos



Campbell Bros. Movers Ltd.

55 Midpark Crescent
London, ON N6N 1A9
Tel: 519-681-5710 / Fax: 519-681-4034
Toll-free: 1-800-265-6015
Website: www.campbellbros.com
Email: doncampbell@campbellbros.com
Don Campbell, President

Services: Local, long distance & overseas moving; packing & crating; storage; domestic U Can Store & Move containers; warehousing specialists

Warehouse: 20,500 sq. ft., steel, block & brick, palletized, heated, sprinkler system



Capital Movers & Storage

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-9574 / Fax: 613-544-6296
Toll-free: 1-800-267-3170
Website: www.pleasemoveme.com
Email: kingston@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, bonded warehouse; office moving, including systems-installation services; offices located in Kingston & Trenton, Ontario

Warehouse: Steel frame, metal siding, 28,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Capital Movers & Storage

19 Frankford Cres., Unit 2
Trenton, ON K8V 6H8
Tel: 613-392-3505 / Fax: 613-392-6916
Toll-free: 1-800-465-6683
Website: www.pleasemoveme.com
Email: trenton@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Kingston & Trenton, Ontario

Warehouse: Concrete block, 12,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading



Carlos Moving & Storage Inc.

190 Bovaird Drive West, Unit 33
Brampton, ON L7A 1A2
Tel: 905-454-5551 / Fax: 905-459-2503
Website: www.carlosmoving.ca
Email: maria@carlosmoving.ca
Maria Medeiros, Owner

Services: Local & long distance moves, residential, commercial & office moving, on-site storage, packing

Warehouse: Concrete block, fire and burglar alarms, sprinklered, heated, palletized, dock-level loading

Other Association Memberships: BBB



Cassidy's Transfer & Storage Limited

1001 Mackay Street
Pembroke, ON K8B 1A0
Tel: 613-735-6881 / Fax: 613-735-9600
Toll-free: 1-800-663-6615
Website: www.wemovetheworld.com
Email: mark@wemovetheworld.com
Mark Robinson, Director

Services: Full-service HHG moving, van, flat, reefer, intermodal, specialized

Warehouse: Various warehouses totalling 70,000 sq. ft.



Cassidy's Transfer & Storage Limited

128 Willowlea Road
Ottawa, ON K0A 1L0
Tel: 613-836-4225 / Fax: 613-836-0819
Toll-free: 1-800-337-2175
Website: www.wemovetheworld.com
Email: dale@wemovetheworld.com
Dale Robinson, General Manager

Services: Full-service HHG moving, global freight, truckload, US & Canada

Warehouse: DND-certified, sprinklered & alarmed, heated, palletized, dock-level loading



Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

Coburn's Transportation Systems

1901 Forbes Street
Whitby, ON L1N 9A7
Tel: 905-427-2909 / Fax: 905-432-3501
Toll-free: 1-800-665-0578
Website: www.coburnstransport.com
Email: info@coburnstransport.com
Kathy Green, General Manager

Services: Local, long-distance & overseas moving & storage, high-value products & electronics storage & distribution, over-dimensional moving, office relocations

Warehouse: Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage, 50,000 sq. ft.

Other Association Memberships: BAR, IAM, OTA



Consolidated Moving & Storage

542 Mount Pleasant Road, Suite 502
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.movingtoronto.com
Email: jackie@movingtoronto.com
Jacqueline Cowan, President

Services: Local & long distance moving & local storage – Household, Commercial & Institutional. Also specializing in research laboratory relocations. 30 years of expertise provide professional moving services for all types of client requirements at reasonable pricing. Packing, shipping, crating, packing materials for all applications

Warehouse: Concrete block, fire & alarm systems, electronic eye, sprinklered, heated, dock-level loading, centrally-located with good parking

Other Association Memberships: BBB (31 years), CFIB (31 years)



D'Arcy Moving & Storage

1270 Leeds Avenue
Ottawa, ON K1B 3W3
Tel: 613-733-0040 / Fax: 613-733-7120
Toll-free: 1-888-246-1641
Toll-free fax: 1-866-300-9818
Website: www.darcymoving.com
Email: bwilson@darcymoving.com
Brad Wilson, Operations Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, installation of modular furniture

Warehouse: Concrete block, steel frame, fire alarm, sprinklered, burglar alarm, DND-certified, heated, palletized, dock-level loading



Emerald Moving & Storage Inc.

9 O'Connor Drive
Toronto, ON M4K 2K3
Tel: 416-429-7785 / Fax: 416-429-6472
Website: www.emeraldmoving.ca
Email: w.teske@emeraldmoving.ca
David McClean, General Manager

Services: Local moving, storage, crating, residential, boxes, consultation, moving supplies

Warehouse: Concrete block & steel frame; climate-controlled; fire, burglar alarms; sprinklers; heated; non-climate-controlled; fire suppressant

Other Association Memberships: BBB



Falla Cartage & Movers Ltd.

495 Woodward Avenue, Unit 10
Hamilton, ON L8H 6N6
Tel: 905-544-1744 / Fax: 905-547-9696
Toll-free: 1-877-544-1744
Website: www.fallamovers.ca
Email: info@fallamovers.ca
Fred A. Falla, President

Services: Local, long distance & overseas moving, Household, commercial & office moving, storage, packing, packing material & crating

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, dock-level loading

Other Association Memberships: BBB



Firemen Movers Inc.

170 Brockport Drive, Suite 103
Toronto, ON M9W 5S1
Tel: 416-225-5733 / Fax: 416-225-5733
Toll-free: 1-855-225-5733
Website: www.firemenmovers.com
Email: scott.irvine@firemenmovers.com
Lorne Babiuik

Services: Local residential & commercial moves, packing materials, packing services, storage & loading help

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklers, heated, dock- & street-level loading, palletized & container storage



First Rate Movers Inc.

2264 Roger Stevens Drive
North Gower, ON K0A 2T0
Tel: 613-260-0505
Toll-free: 1-866-442-0505
Website: www.firstratemovers.com
Email: admin@firstratemovers.com
Matt Guest, General Manager

Services: Local & long distance moving & packing services; short-term storage

Other Association Memberships: CFIB, BBB, The Guardian Assn



Fox Cartage (Pembroke) Ltd.

1001 Mackay Street
Pembroke, ON K8A 6X7
Tel: 613-735-7967 / Fax: 613-735-6170
Email: dale@wemovetheworld.com
Dale Robinson, Manager

Services: Full-service HHG moving



Fred Guy Moving & Storage Ltd.

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-8632 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.fredguymoving.com
Email: sales@fredguymoving.com
Wayne Lyttle, President

Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Warehouse: Racked & palletized, bonded, rated Government A-1



Frost the Mover

143 Russell Street
Kingston, ON K7K 2G1
Tel: 613-549-9901 / Fax: 613-549-0976
Toll-free: 1-800-250-5054
Website: www.frost-mover.com
Email: rtsc2@kos.net
Liseanne MacDonald, Branch Manager

Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations

Warehouse: Concrete block, fire & burglar alarmed, DND-certified, heated, palletized, ground-level & dock loading, fenced yard



Gardiner's Moving

393 Cambridge Street
Goderich, ON N7A 2Y9
Tel: 519-524-2421 / Fax: 519-524-7822
Toll-free: 1-866-265-5783
Email: gardtire@hurontel.on.ca
Maurice Gardiner, Owner

Services: Local household goods & commercial (office) moving, packing & crating; free local estimates with out-of-town approximate estimates; 17', 24' & 29' trucks & 45' tractor trailer



Glen's Moving & Storage Ltd.

4080 North Service Road East, Unit 23
Windsor, ON N8W 5X2
Tel: 519-945-3622 / Fax: 519-945-3097
Email: glenmove@jet2.net
Glen Cook, President

Services: Local, long-distance & overseas moving, pianos, safes, vault moving, packing, warehouse & distribution

Warehouse: Block, heated, alarm & fire alarm, palletized



Greg & Sons Moving and Storage

2036 Ellesmere Road
Scarborough, ON M1H 2V6
Tel: 416-289-3047 / Fax: 416-289-3051
Toll-free: 1-800-880-1514
Website: www.gregandsonsmoving.com
Email: geri@gregandsonsmoving.com
Perry Thorne, Sales Manager

Services: Local, all Ontario & North America, packing, moving & storage, crating, residential, commercial, office

Warehouse: Brick, heated, VSN security, dock-level

Other Association Memberships: BBB, CFIB



Harris Movers

878-B Falconbridge Road
Sudbury, ON P3A 4S4
Tel: 705-560-2000 / Fax: 705-560-1673
Toll-free: 1-800-461-7146
Website: www.harrismovers.ca
Email: harrismv@ican.net
Garry Gravelle, President

Services: Local, long-distance & overseas moving, complete with packing, crating & storage capabilities, commercial & office moving

Warehouse: Two separate DND-approved warehouses (ground & dock levels), heated, palletized, complete alarm service; also 400 mini-storage units, complemented with a U-Haul truck dealership



Canadian Movers/Entreprises canadiennes de déménagement

Harvey Moving Systems Inc.

505 Kenora Avenue, Unit 5
Hamilton, ON L8E 3P2
Tel: 905-573-8776 / Fax: 905-573-8349
Toll-free: 1-800-363-6581
Website: www.harveymoving.com
Email: david@harveymoving.com
David Ryback, General Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving. Also servicing
Grimsby (905-945-5540) & Burlington
(905-631-5751)

Warehouse: 10,000 sq. ft., palletized, monitored
security system, smoke- & fire-detection
system



Harvey Moving Systems Inc.

Harvey's Landing
214 Martindale Road
St. Catharines, ON L2R 6P9
Tel: 905-688-2128 / Fax: 905-688-9966
Toll-free: 1-800-363-6581
Website: www.harveymoving.com
Email: alex@harveymoving.com
Alex McVean, President

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving. Also servicing
Niagara Falls at 905-356-1666

Warehouse: Palletized, monitored security
system, smoke- & fire-detection system



Hudson Movers Ltd.

357 Kennedy Road
Toronto, ON M1K 2A2
Tel: 416-261-1499 / Fax: 416-261-1695
Toll-free: 1-800-971-6683
Website: www.hudsonmovers.com
Email: hudson@hudsonmovers.com
Sheila Clifford, Vice President

Services: Local, long-distance & international
HHG moving & storage, packing & crating

Warehouse: Concrete block, steel frame, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock-level loading



Hummel's Moving Ltd.

7281 Highway 6, RR #1
Arthur, ON N0G 1A0
Tel: 519-848-2739 / Fax: 519-848-2271
Toll-free: 1-800-543-7915
Website: www.hummelsmoving.com/
Email: hummelsmoving@hotmail.com
Peter Hummel, President/Owner

Services: Local & long-distance HHG moving,
packing & storage to Canadian destinations

Warehouse: Concrete block, palletized, burglar
alarm, heated



Intercontinental Van Lines, Inc.

26 Riviera Drive, Unit 1
Markham, ON L3R 5M1
Tel: 905-946-8592 / Fax: 905-946-1798
Toll-free: 1-800-533-5247
Website: www.intercontinentalgroup.com
Email: ivl@intercontinentalgroup.com
Tim Garside, President

Services: International, cross-border, across
Canada, LTL/FTL air ride truck transport
(Canada, US, Mexico)

Warehouse: Concrete/cinder block, full security
& fire, customs-bonded

Other Association Memberships: IAM, PAIMA,
AMSA, CIFFA



Jia Jia International Moving Inc.

150 Telson Road, Unit B
Markham, ON L3R 1E5
Tel: 905-305-1688 / Fax: 905-305-1678
Website: www.JiaJiaMoving.com
Email: info@jjiamoving.com
Karen Yu, Treasurer/Client Relations Manager

Services: Local moving, US/Canada moving,
commercial moving, machinery moving, piano
moving; short-term & long-term warehouse
storage; packing & crating

Warehouse: Commercial goods storage; short-
term residential goods storage

Other Association Memberships: BBB



King's Transfer Van Lines

1290 Old Innes Road, Unit 710
Ottawa, ON K1B 5M6
Tel: 613-744-7443 / Fax: 613-744-0470
Toll-free: 1-888-266-6166
Email: ottawa@kingstransfer.com
Darryl Amirault, General Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Other Association Memberships: CERC, ERC



King's Transfer Van Lines Inc.

6710 Maritz Drive, Unit 3
Mississauga, ON L5W 0A1
Tel: 905-565-9950 / Fax: 905-565-9956
Toll-free: 1-877-399-8539
Website: www.kingstransfer.com
Email: toronto@kingstransfer.com
Ron Proudfoot, General Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: 15,000 sq. ft., concrete block, steel
frame, fire & burglar alarms, sprinklered,
DND-certified, Canada Customs bonded,
heated, palletized, dock-level loading

Other Association Memberships: CERC, ERC

L. Richards Moving & Cartage Ltd.

1657 Riverside Drive, PO Box 1050
Timmins, ON P4N 7H6
Tel: 705-267-7111 / Fax: 705-268-7454
Toll-free: 1-800-461-9831
Email: lloyd@richardsmoving.ca
Lloyd Richards, President

Services: Moving & storage, freight
consolidation & distribution, courier service,
storage trailer rentals, refrigerated service

Warehouse: Steel & concrete, federal
& provincial gov't approved



LaPalm Moving Systems

87 Wallbridge Crescent
Belleville, ON K8P 1Z5
Tel: 613-962-9557 / Fax: 613-962-5629
Toll-free: 1-800-267-8014
Website: www.lapalm-moving.com
Email: rtsc1@kos.net
Jim Best, President

Services: Full-service HHG moving & storage
for local, long-distance, overseas & cross-
border relocations; public commercial
warehousing & distribution services

Warehouse: Concrete block, fire & burglar
alarm, DND-certified, heated, palletized,
ground-level loading, fenced yard

Lindsay-Peterborough Movers & Storage Inc.

15 Pigeon Lake Road, RR 6
Lindsay, ON K9V 4R6
Tel: 705-324-5431 / Fax: 705-324-3338
Toll-free: 1-800-651-2943
Website: www.lindsaymovers.com
Email: ron@lindsaymovers.com
Ron Fanning, President

Services: HHG local & long-distance, overseas,
complete packing & crating services, heated
storage

Warehouse: 8,000 sq. ft., steel, palletized,
heated, alarmed, Canada Customs-bonded,
DND-certified. 6,500 sq. ft., block, heated



Mackie Moving Systems

933 Bloor Street West
Oshawa, ON L1J 5Y7
Tel: 905-728-2400 / Fax: 905-443-1303
Toll-free: 1-800-565-4646
Website: www.mackiegroup.com
Email: shelley.buffett@mackiegroup.com
Gil Beaulne, General Manager Household
Division

Services: Household goods, high-value
products, office & commercial moving,
international relocations, car-hauling, general
freight, specialized logistics, public scale

Warehouse: Precast concrete, palletized,
sprinkler system, pest control, 24-hour
security, bonded, 125,000 sq. ft. in Oshawa
& 115,000 sq. ft. in Mississauga

Other Association Memberships: IAM, OTA,
CERC, AMCHAM



McWilliams Moving & Storage Ltd.

712 The Kingsway
Peterborough, ON K9J 6W6
Tel: 705-743-4597 / Fax: 705-743-4226
Toll-free: 1-800-461-6464
Website: www.mcwilliamsmoving.com
Email: mms@mcwilliamsmoving.com
Dan J. McWilliams, President

Services: Local, long-distance & overseas
moving & storage, office & commercial
moving, file & record retention, Government-
certified scale

Warehouse: Concrete block & steel, palletized,
sprinkler, fire-detection system, camera
surveillance, heated, DND-certified, inside
& outside dock access

Other Association Memberships: AMSA



McWilliams Moving & Storage Ltd.

215 Forbisher Drive, Unit #2
Waterloo, ON N2V 2G4
Tel: 519-725-3060 / Fax: 519-725-2898
Toll-free: 1-800-461-0164
Website: www.mcwilliamsmoving.com
Email: rob@mcwilliamsmoving.com
Rob Thompson, Branch Manager

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating

Warehouse: Concrete block, sprinklered,
heated, palletized, dock-level loading



Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

Mike the Mover Limited

62 Dawson Road
Guelph, ON N1H 1A8
Tel: 519-822-0298 / Fax: 519-824-4591
Website: www.mikethemover.ca
Email: info@mikethemover.ca
Monty Caradonna, Co-Owner

Services: Local, long distance, residential, commercial & institutional; storage, packing, crating

Warehouse: Storage, short- or long-term; fire & burglar alarms, heated, palletized, dock-level loading



Mountain Moving & Storage Ltd.

7593 County Road 91
Stayner, ON L0M 1S0
Tel: 705-435-9706 / Fax: 705-435-0541
Toll-free: 1-800-737-9912
Website: www.mountainmoving.ca
Email: mark@mountainmoving.ca
Mark Callegari, President/Owner

Services: Local & long-distance HHG moving & storage, office & commercial moving; packing materials, packing/unpacking service, cleaning service; containerized shipping, overseas shipping, auto transportation, dock-level loading, heated units, fire alarm

Warehouse: Concrete block, 2-hour fire-rated walls, self-storage units, office on site



Mountaineer Movers Limited

487 Grays Road
Hamilton, ON L8E 2Z5
Tel: 905-561-8880 / Fax: 905-561-0606
Toll-free: 1-800-263-4561
Website: www.mountaineer.on.ca
Email: wmk@mountaineer.on.ca
Wendy C. Mans-Keddie, President

Services: Local & long-distance moving, storage & packing, moving supplies & equipment rentals, cleaning services

Warehouse: Concrete block, steel frame, burglar alarm, heated, palletized, dock-level loading



Moving Again

971 Princess Avenue
London, ON N5W 3M9
Tel: 519-439-5987
Toll-free: 1-866-358-6499
Website: www.movingagain.ca
Email: andrew@movingagain.ca
Andrew Brown, Owner

Services: Local & long distance residential & commercial moving, storage, packing & unpacking

Natural Movers

190 Bovaird Drive West, Unit 33
Brampton, ON L7A 1A2
Tel: 905-459-4061 / Fax: 905-459-2503
Toll-free: 1-800-717-4406
Website: www.naturalmovers.ca
Email: joe@naturalmovers.ca
Joe Medeiros, President

Services: Local & long distance moves, residential, commercial & office moves, storage, packing, piano moves

Warehouse: Concrete block, fire and burglar alarms, climate-controlled, sprinklered, palletized, dock-level loading

Other Association Memberships: BBB



Neeley's Van & Storage Company Limited

2333 Regent Street South, Suite 1
Sudbury, ON P3E 6K7
Tel: 705-522-3322
Toll-free: 1-800-818-5027
Email: neelysvanandstorage@on.aibn.com
Darren Bombardieri, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: 10,800 sq. ft., block & steel, DND-certified, alarmed, heated, palletized, dock-level loading



Niagara Moving & Storage Inc.

7825 Dorchester Road South
Niagara Falls, ON L2G 1E9
Tel: 905-354-3183 / Fax: 905-354-6544
Toll-free: 1-866-461-0786
Website: www.niagamoving.net
Email: wayne@niagamoving.net
Robert (Bob) Stacey, President

Services: Ontario-licensed, packing, crating, transportation, storage, local & long-distance moving, commercial & office moving

Warehouse: Finished concrete block, separated storage units, temperature-controlled

Other Association Memberships: Chamber of Commerce – Niagara Falls



Office Move Pro

2495 Stanfield Road, Unit 3
Mississauga, ON L4Y 1R6
Tel: 905-696-7915 / Fax: 905-361-1684
Toll-free: 1-877-604-6776
Website: www.officemovepro.com
Email: info@officemovepro.com
Leo Thibodeau, President

Services: Office moving, storage, planning & installations. Crate rentals, material purchases & office decommissioning. Portable storage also available. Locations in Calgary, Montreal & Vancouver

Warehouse: 20,000 sq. ft. 28-ft. clear steel building built in 2008. Fully protected by a monitored security system & video surveillance. Dock-level & drive-in access. Heated, racked, storage

Other Association Memberships: BBB



Parkway Van Lines

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-4781 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.parkwayvanlines.com
Email: bshields@parkwayvanlines.com
Betty Shields, Vice President

Services: Local, long-distance & international HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Warehouse: Racked & palletized, bonded, rated Government A-1



Certified Canadian Mover

Phillips Moving & Storage

2525 Steeles Avenue West
Toronto, ON M3J 2P1
Tel: 416-661-2797 / Fax: 416-661-0013
Toll-free: 1-877-543-6683
Website: www.phillipsmovers.com
Email: donstaddon@phillipsmoving.com
Don Staddon, Principal

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, office & commercial moving

Warehouse: Brick construction, heated, palletized, sprinklered, full security monitoring, two dock levels, one drive-in level

Other Association Memberships: BBB



Premiere Van Lines

200 Brock Street
Barrie, ON L4N 2M4
Tel: 705-719-7856 / Fax: 705-719-7858
Toll-free: 1-877-846-6683
Website: www.premierevanlines.com
Email: barrie@premierevanlines.com
Bill Gauthier, President

Services: Local, long distance, overseas, commercial, home deliveries, HHG moving & storage, packing & crating

Warehouse: 7,711 sq. ft., heated, palletized, drive-in dock, certified gov't-approved scale on premises. DND certification, construction block, alarm protection

Other Association Memberships: BBB



Premiere Van Lines Inc.

450 A Britannia Road East
Mississauga, ON L4Z 1X9
Tel: 905-712-8960 / Fax: 905-712-8969
Toll-free: 1-866-981-6683
Website: www.premierevanlines.com
Email: Kflynne@premierevanlines.com
S. Kirsten Flynn

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, home deliveries

Warehouse: Concrete block and/or steel frame warehouses in major Canadian centres featuring fire & burglar alarms, security cameras, sprinklers, DND certification, Canada Customs bonded, heated, palletized, warehouse racking, dock-level loading

Ranger Moving Systems Inc.

7685 Bath Road
Mississauga, ON L4T 3T1
Tel: 905-461-1732 / Fax: 905-461-0420
Toll-free: 1-866-907-9723
Email: fsinopoli@rangermovingsystems.com
Frank Sinopoli, Vice-President

Services: Special products, blanket wrap service, worldwide corporate & COD residential moves & storage, bonded storage facilities, store fixture roll outs, bonded advance warehouse for the trade show industry, logistics, cross dock, air, ocean & multi-modal freight services, cross border consolidation & distribution programs, project cargo, EDI-enabled (on line with Canada Customs; re-manifest services; post audit)

Warehouse: Steel & concrete, sprinkler, palletized, heated, 2-rail-siding loading docks, bonded customs sufferance warehouse, 8 dock-level doors, 1 drive-in door, scale within 5 miles, 30,000 sq. ft.

Canadian Movers/Entreprises canadiennes de déménagement

Rawlinson Moving & Storage Ltd.

1024 Westport Crescent
Mississauga, ON L5T 1G1
Tel: 905-364-1400 / Fax: 905-364-1401
Toll-free: 1-800-684-6660
Website: www.rawlinsonmoving.com
Email: jcarney@rawlinsonmoving.com
Jim Carney, President & CEO

Services: Local, long-distance & overseas HHG moving, short- & long-term storage (including bonded storage), packing & crating

Warehouse: Concrete block (A-1 fire rating), 30,000 sq. ft., steel frame, fire & burglar alarms, DND-certified, temperature-controlled, palletized, dock-level loading, Canada Customs-bonded

Other Association Memberships: CAAA, AAA, BBB, PSA, Hamilton Chamber of Commerce



Rent-a-Son

80 St. Regis Crescent N
Toronto, ON M3J 1Z3
Tel: 416-913-9021
Toll-free: 1-866-999-a-Son (2766)
Website: www.rentason.ca
Email: info@rentason.ca
Dustin Kroft, President

Services: Rent-a-Son provides a variety of moving services. We offer full & self service moving options specializing in smaller & apartment moves as well as movers for pod & truck rental loading and unloading. Our staff go through extensive hands-on & in-class training & we are fully insured & bonded. We also offer storage solutions & rent plastic moving boxes



Robson Cartage 2000 Inc.

580 Quebec Street
London, ON N5W 3Z2
Tel: 519-433-6683 / Fax: 519-433-8611
Website: www.londonmovingandstorage.com
Email: robsoncartage@robsoncartage.com
Tom Robson, President

Services: HHG moving & storage, packing & crating, office & commercial moving, commercial warehousing & distribution, home delivery

Warehouse: Concrete block & steel, monitored fire & burglar alarm, heated, racked & palletized, dock-level loading



Rockbrune Brothers Limited

725 Finley Avenue
Ajax, ON L1S 3T1
Tel: 905-683-4321 / Fax: 905-683-3972
Toll-free: 1-800-561-4139
Website: www.rockbrune.on.ca
Email: move@rockbrune.on.ca
William Rockbrune, President

Services: HHG moving & storage, local & long-distance, overseas, packing, crating, commercial & office moving; special commodities

Warehouse: 10,000 sq. ft. palletized, steel construction, burglar alarms, dock-level loading, heated, DND-certified & bonded mini-storage

Other Association Memberships: BBB, CFIB



Royal Moving & Storage Inc.

785 Taylor Creek Drive
Ottawa, ON K1C 1T1
Tel: 613-728-1500 / Fax: 613-837-4876
Toll-free: 1-800-361-1634
Website: www.royalmoving.com
Email: info@royalmoving.com
Michael Kolberg, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Steel & concrete, 29,000 sq. ft., fire & burglar alarms, DND-certified, heated, palletized, dock-level loading, customs-bonded

Other Association Memberships: CIFFA, AMSA, PAIMA, IAM



St. John's Transfer (1978) Ltd.

950 Boundary Road
Cornwall, ON K6H 5R5
Tel: 613-933-1492 / Fax: 613-936-6865
Website: www.stjohnstransfer.ca
Email: stjohns1@bellnet.ca
Donald Deebank, President

Services: Local & long-distance HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Concrete block, burglar alarm, DND-certified, heated, palletized, dock-level loading, mini storage

Other Association Memberships: Chamber of Commerce



Scannell Moving & Storage

863 Main Street E
Milton, ON L9T 3Z3
Tel: 905-878-2823 / Fax: 905-878-7545
Toll-free: 1-877-251-1121
Website: www.scannellmoving.com
Email: info@scannellmoving.com
Steve Scannell, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving. Special Products Division, store fixtures & high-value products

Warehouse: DND-approved, steel, alarmed, heated, palletized, 3 dock-level & 2 drive-in loading doors, fenced & gated container yard



Soo Van Moving & Storage

165 Industrial Park Crescent
Sault Ste. Marie, ON P6B 5P3
Tel: 705-253-1158 / Fax: 705-253-8378
Toll-free: 1-800-461-2213
Website: www.soovan-united.com
Email: gary@soovan-united.com
Gary McCardle, VP & General Manager

Services: Full-service moving; local, long distance, US, overseas; Soo Van's GOLD STANDARD 'We strive for customer delight & a perfect move every time!'

Warehouse: Bonded warehouse, transborder-shipping, container-loading, 12000 sq. ft., brick/steel, inside storage vaults, custom warehouse service with delivery service



Swan Moving & Storage Inc.

15 Petrolia Street
Guelph, ON N1H 2V7
Tel: 519-821-6683
Website: www.swanmoving.com
Email: info@swanmoving.com
Mike Swan, President

Services: Quality local moving service Ontario-wide, supplies for sale, equipment for rent, household, commercial & office moving; warehouse storage. Prompt, courteous, quality service. Please call Mike or Nicole.

Alternate numbers: Guelph – 519-821-6683, K-W, Cambridge – 519-624-6683, Elmira – 519-669-2232, Milton, Georgetown – 905-693-9395, Fergus, Orangeville – 519-821-6683

Warehouse: 15,000 sq. ft., cement block & brick building, 2 loading docks, sprinklered, heated, within sight of fire hydrant, video-monitored

Other Association Memberships: BBB, Chamber of Commerce, CFIB



Taylor Moving & Storage Ltd.

1200 Plains Road East
Burlington, ON L7S 1W6
Tel: 905-632-8010 / Fax: 905-632-8130
Toll-free: 1-800-263-9143
Website: www.ataylormoving.com
Email: csvrburl@ataylormoving.com
Rick Taylor, Vice President

Services: Local, national, international, worldwide moving, packing & storage

Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA



Tender Touch Moving & Storage

555 Trethewey Drive, Suite 36
Toronto, ON M6M 4B8
Tel: 416-654-4994 / Fax: 416-654-4993
Toll-free: 1-877-836-3378
Toll-free fax: 1-877-836-0676
Website: www.tendertouchmoving.com
Email: tender@tendertouchmoving.com
Maria Botelho, President

Services: Local, long-distance & overseas moving, packing & crating, household & office moving

Warehouse: Block & steel, 24-hour burglar alarms, palletized, drive-in loading

Other Association Memberships: BBB, Arpin Van Lines US Alliance, AMSA, PRISM



Tippet-Richardson Limited

25 Groff Place, Unit #6
Kitchener, ON N2E 2L6
Tel: 519-748-5403 / Fax: 519-748-5611
Toll-free: 1-800-265-6401
Website: www.tippet-richardson.com
Email: trkitchener@tippet-richardson.com
Barry Yanta, Branch Manager

Services: Local, long-distance, overseas HHG moving & storage, commercial & office moving, business records

Warehouse: One building, all sprinklered, alarm security, heated, palletized, concrete block



Canadian Movers/Entreprises canadiennes de déménagement

Tippet-Richardson Limited

1050 Brydges Street
London, ON N5W 2B4
Tel: 519-455-0132 / Fax: 519-453-8160
Toll-free: 1-800-392-5385

Website: www.tippet-richardson.com
Email: trlondon@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Warehouse: One building, all sprinklered,
alarm security



Tippet-Richardson Limited

5499 Canotek Road
Ottawa, ON K1J 9J5
Tel: 613-741-3015 / Fax: 613-741-9720
Toll-free: 1-877-854-7245

Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Warehouse: One building, all sprinklered,
alarm security



Tippet-Richardson Limited

25 Metropolitan Road
Toronto, ON M1R 2T5
Tel: 416-291-1200 / Fax: 416-291-2601
Toll-free: 1-800-268-6753

Website: www.tippet-richardson.com
Email: johnnovak@tippet-richardson.com
John Novak, President and CEO

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records; distribution
services, logistics LTL & full truck load;
special products & climate-controlled freight
& wrap service

Warehouse: Concrete block, steel frame,
climate-controlled, sprinklered, alarm security
protection, government-approved; weigh
scale (80 feet), palletized storage



Toronto Service Center Inc. (TSC)

29 Faulkland Road
Toronto, ON M1L 3S4
Tel: 416-566-8515 / Fax: 416-759-7174
Toll-free: 1-866-566-8515

Website: www.moving-storage.net
Email: tsc@moving-storage.net
Manouchehr Jamali, President

Services: Packing, wrapping, moving within
Ontario, storage

Warehouse: Brand-new storage, around 30,000
sq. ft., heated & climate-controlled, 24-hr.
surveillance cameras, alarm-protected,
insured, indoor truck-level loading area



Total Move Management

4048 Hwy 43, PO Box 2010
Kemptville, ON K0G 1J0
Tel: 613-258-0723 / Fax: 613-258-0645
Toll-free: 1-877-258-0723

Website: www.totalmovemanagement.ca
Email: mike@totalmovemanagement.ca
Mike McIntosh, President

Services: Local, long distance & overseas,
packing, storage, office moving, systems
furniture installations

Warehouse: Palletized, heated, alarmed,
metal & insulated, 6,000 sq. ft.



Total Relocation Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-607-7990 / Fax: 905-607-7919
Toll-free: 1-888-668-3668

Website: www.totalrelocation.ca
Email: operations@totalrelocation.ca
Richard Allen, Branch Manager

Services: Full-service household goods, local,
regional & long-distance moving; in-house
commercial moving division; international
& overseas moving, packing & crating;
high-value products & electronics storage
& distribution; office relocations & business
records retention; new & used packing
material sold; published guaranteed inter-
agency labour rates

Warehouse: 13,000 sq. ft. bonded suffrance
warehouse, secure furniture vaults, fire
& burglar alarmed, sprinklered, heated & air-
conditioned; dock-level & ground-level doors



Traditional Moving & Storage

830 Athabasca Street
Thunder Bay, ON P7C 3E6
Tel: 807-623-3535 / Fax: 807-623-3140
Toll-free: 1-800-665-9240

Website: www.traditionalmoving.com
Email: tbaymove@tbaytel.net
Al McDougall, Branch Manager

Services: HHG moving services, including
local, long-distance, international, overseas,
storage, professional packing/crating; also
office/company relocations, electronics/high-
value products, commercial moving services,
including freight throughout North America

Warehouse: 15,000 sq. ft., government-
approved, sprinklered, ADT, vault, climate-
controlled



Trinity Moving Inc.

12 Mill Hill Road
Nepean, ON K2H 9N4
Tel: 613-726-8749 / Fax: 613-726-2019
Toll-free: 1-877-726-9923

Website: www.trinitymoving.ca
Email: atrinitym@yahoo.ca
Chris Jelot, Office Manager

Services: Local & long-distance HHG moving
& storage, packing, commercial moving

Warehouse: Concrete block, steel frame,
fire & burglar alarms, sprinklered, heated,
palletized, ground-level loading. Warehouse
at 700 Industrial Ave., Ottawa, ON K1G 0Y9

Other Association Memberships: BBB



TWO MEN AND A TRUCK® –

Barrie & Central Ontario

110 Saunders Road, Unit#10
Barrie, ON L4N 9A8
Tel: 705-720-2636 / Fax: 705-720-2639
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: dan.brohm@twomen.ca
Dan Brohm, President

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers who care.'



TWO MEN AND A TRUCK® –

Brampton

394 Orenda Road
Brampton, ON L6T 1G9
Tel: 905-799-2636 / Fax: 905-799-0936
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: mike.piercey@twomen.ca
Mike Piercey, Owner

Services: Full residential & commercial moving
services in Ontario, including packing,
unpacking; storage

Warehouse: Heated, dock level, secured



TWO MEN AND A TRUCK® –

GTA North

245 Yorkland Blvd., Suite 100
Toronto, ON M2J 4W9
Tel: 416-310-2MEN (2636) / Fax: 416-490-1401
Toll-free: 1-86MOVING4U

Website: www.twomen.ca
Email: eva@twomen.ca
Eva Szyplulka, President

Services: Home & business moving services



TWO MEN AND A TRUCK® –

Halton & Mississauga

3485 Harvester Road, Unit #15
Burlington, ON L7N 3T3
Tel: 905-635-3035 & 905-681-8300
Fax: 905-681-8306

Toll-free: 1-86MOVING4U
Website: www.twomenandatruck.ca
Email: wendell.costello@twomenandatruck.ca
Wendell Costello, General Manager

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers who care.'

Warehouse: Concrete block, fire alarm, burglar
alarm, security cameras, heated, palletized
Other Association Memberships: Chamber
of Commerce



TWO MEN AND A TRUCK® – Hamilton

50 Dundas Street East, Unit 103
Hamilton, ON L9H 7K6
Tel: 905-981-5000 / Fax: 905-690-8585
Toll-free: 1-866-584-6683

Website: www.twomen.ca
Email: larry.renaud@twomenandatruck.ca
Larry Renaud, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers Who Care.'

Other Association Memberships: Chamber
of Commerce



TWO MEN AND A TRUCK® –

Kingston & Eastern Ontario

7 – 1724 Bath Road
Kingston, ON K7M 4Y2
Tel: 613-766-7252 / Fax: 613-766-7500

Website: www.twomenandatruck.ca
Email: dave.noll@twomenandatruck.ca
Dave Noll, General Manager



Canadian Movers/Entreprises canadiennes de déménagement

TWO MEN AND A TRUCK® –

Mississauga North

394 Orenda Road
Brampton, ON L6T 1G9
Tel: 905-238-9707 / Fax: 905-799-0936
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: neil.chalmers@twomen.ca
Neil Chalmers, Owner

Services: Full residential & commercial moving services in Ontario, including packing, unpacking; storage

Warehouse: Heated, dock level, secured



TWO MEN AND A TRUCK® –

Newmarket-Aurora

17665 Leslie Street, Unit 21
Newmarket, ON L3Y 3E3
Tel: 905-952-2229 / Fax: 905-952-2216
Website: www.twomenandatruck.ca

Email: stewart.smith@ofdservices.com
Stewart Smith, General Manager

Services: Local, regional moving of home & business; packing & unpacking services; packing supplies & boxes; storage; free no obligation move consultations & estimates; minor assembly & disassembly provided

Warehouse: Clean, temperature-controlled & fully-alarmed storage facilities



TWO MEN AND A TRUCK® – Oshawa

330 Marwood Drive, Unit 3
Oshawa, ON L1H 8B4
Tel: 905-674-6103 / Fax: 905-725-2111
Website: www.twomen.ca

Email: steve.deboer@twomen.ca
Steve DeBoer, General Manager

Services: Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

Warehouse: 2400 sq. ft. warehouse, concrete block with dock-level loading, fire & burglar alarms installed

TWO MEN AND A TRUCK® – Toronto East

85 Executive Court
Toronto, ON M1S 5W9
Tel: 647-260-3000 / Fax: 416-291-8889
Website: www.twomen.ca

Email: steve.deboer@twomen.ca
Steve DeBoer, General Manager

Services: Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

TWO MEN AND A TRUCK® –

Mid-Town Toronto

2700 Dufferin Street, Unit 42
Toronto, ON M6B 4J3
Tel: 416-854-7116 / Fax: 416-213-8268
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: john.bailey@twomen.ca
John Bailey, General Manager

Services: We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the 'Movers who care.'



TWO MEN AND A TRUCK® –

Vaughan & NW Toronto

43 Shaft Road
Etobicoke, ON M9W 4M3
Tel: 416-246-1905 / Fax: 416-246-0721
Website: www.twomen.ca

Email: josh.kane@twomen.ca
Josh Kane, Owner/President
Services: Local moving & storage
Warehouse: Storage of household & office items



Walker's Van and Storage

33305 Hwy 17
Deep River, ON K0J 1P0
Tel: 613-584-3323 / Fax: 613-584-2203
Toll-free: 1-800-267-3116

Website: www.pleasemoveme.com
Email: deepriver@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in Deep River & North Bay, Ontario

Warehouse: Concrete block, 10,000 sq. ft., fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading



Walker's Van and Storage

50 Venture Crescent
North Bay, ON P1B 8G4
Tel: 705-476-4223 / Fax: 705-476-0090
Toll-free: 1-800-461-1679

Website: www.pleasemoveme.com
Email: northbay@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution; office moving, including systems-installation services; offices in North Bay & Deep River, Ontario

Warehouse: Steel frame, metal siding, 8,000 sq. ft., burglar alarm, federal government (DND)-certified, heated, palletized, grade-level loading



Wayne's Moving, Storage & Delivery

375 Second Avenue West, PO Box 984
Simcoe, ON N3Y 5B3
Tel: 519-426-6000 / Fax: 519-426-4667
Website: www.waynesmoving.ca

Email: waynesmoving@bellnet.ca
Mary J. Donnell, Owner/Manager

Services: Local & long-distance moving within Ontario & Quebec; mini-storage facility for household goods; disinfected monthly; monthly rental. Secured outside storage with gravel surface maintained year-round for RVs, vehicles, boats, etc. 24-hr access. Full line of moving & packing supplies. Equipment rental: dollies, carts, blankets & plastic moving cartons. Professional packing services available. Free, no-obligation move consultations & estimates; minor assembly & disassembly provided. Fully insured. All staff covered by Workplace Safety & Insurance Board

Warehouse: Clean, dry, secure mini-storage; ground-level loading

Other Association Memberships: Simcoe & District Real Estate Board, Canadian Self Storage Association



Westmount Moving & Warehousing

335 Gage Avenue
Kitchener, ON N2M 5E1
Tel: 519-895-1100 / Fax: 519-895-1105 (admin)
Website: www.kitchenerwaterloomovers.com

Email: information@westmountmoving.com
Jim Ward, Operations Manager
Services: Local, long-distance & overseas household goods & commercial moving & storage

Warehouse: Cement block, heated, air-conditioned, sprinklered, infrared motion alarm, palletized

Other Association Memberships: BBB

Wills Transfer Limited

146 Highway 15
Smiths Falls, ON K7A 4T2
Tel: 613-283-0225 / Fax: 613-283-9805
Toll-free: 1-800-267-7937

Website: www.willstransfer.com
Email: info@willstransfer.com

Chris Trimm, General Manager, Moving
Services: Local, long-distance & overseas moving, residential & commercial warehousing, transporting of general freight throughout Canada & the US; Canada Customs-bonded carrier; 53-ft. air-ride equipment

Warehouse: Concrete block, fire & burglar alarms, DND-approved, government-approved weigh scale on site

Other Association Memberships: UIIA, IWLA, CGD



Wilson Relocation

480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-293-0776 / Fax: 416-292-7764
Toll-free: 1-800-565-4888

Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President

Services: Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

Warehouse: Concrete block & brick, fully palletized, alarmed, heated



Windsor Truck & Storage

201, 211 Shepherd Street East
Windsor, ON N8X 1K6
Tel: 519-254-5111 / Fax: 519-254-8011
Toll-free: 1-800-265-4865

Website: www.tippet-richardson.com
Email: fredbaldwin@tippet-richardson.com
Fred Baldwin, General Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Warehouse: One building, all sprinklered, alarm security



WJ Moving & Storage

418 Concession 6 Woodhouse, RR 5
Simcoe, ON N3Y 4K4
Tel: 519-426-8448 / Fax: 519-428-4231
Website: www.wjmoving.ca

Email: wayne@wjmoving.ca
Wayne S. Joseph, Owner/Manager

Services: Local & long distance HHG moving & storage, commercial moving & storage, delivery, packing & unpacking services, moving supplies available

Warehouse: Concrete & wood, alarm protection, dock-level loading



Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

MANITOBA

BRANDON

All-Aboard Moving Services
Howard's Van & Storage Ltd.

THOMPSON

Miller the Mover Ltd.

WINNIPEG

Alero Moving & Storage – Winnipeg
Canada Moving
Globe Moving/Premiere Van Lines
King's Transfer Van Lines
Portage Cartage & Storage (2006) Ltd.
Quick Transfer Ltd.
Winnipeg Moving & Storage

Alero Moving & Storage – Winnipeg

2190 Notre Dame Avenue
Winnipeg, MB R3H 0K2
Tel: 204-779-0714 / Fax: 204-779-0716
Toll-free: 1-877-264-4626
Website: www.aleroworldwide.com
Email: larry@aleromoving.com
Larry Calen, President

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, logistics

Warehouse: 33,000 sq. ft., alarmed, monitored, bonded, heated, dock-level loading, 7 doors, access ramp

Other Association Memberships: BBB, CERC

All-Aboard Moving Services

1440 Park Avenue
Brandon, MB R7A 1J2
Tel: 204-727-5575 / Fax: 204-726-1433
Website: www.allaboardmayflower.ca
Email: sales@allaboardmayflower.ca
Don Howard, President

Services: Local, long distance & overseas HHG moving & storage, packing, custom-crating, commercial & office relocations, electronics/high-value moving

Warehouse: Concrete block, 12,000 sq. ft., palletized, dock- & ground-level loading, overnight parking, fully fenced

Canada Moving

47 Gomez Street
Winnipeg, MB R3B 0G4
Tel: 204-632-8787 / Fax: 204-943-4721
Toll-free: 1-800-268-2881
Website: www.canadamoving.com
Email: jtokarchuk@canadamoving.com
John Tokarchuk, Director of Sales

Services: Local, long-distance & overseas HHG moving & storage, packing, custom crating, office moving, commercial cartage, wholesale distribution, electronics & high-value-products handling, 24-hour truck repairs & truck wash at 100 Higgins Avenue, Winnipeg (204-947-0889)

Warehouse: 65,000 sq. ft., concrete, palletized, temperature-controlled, security-monitored, fenced compound, sprinklered, dock-level loading, DND-certified, special equipment for handling electronics



Certified Canadian Mover

★ New member/Nouveau membre

Globe Moving/Premiere Van Lines

1373 Spruce Street
Winnipeg, MB R3E 2V8
Tel: 204-925-7799 / Fax: 204-925-7790
Toll-free: 1-888-456-2321
Website: www.globemoving.ca
Email: terryk@globemoving.ca
Terry Krulicki, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

Howard's Van & Storage Ltd.

1440 Park Avenue
Brandon, MB R7A 1J2
Tel: 204-728-6019 / Fax: 204-726-1433
Toll-free: 1-866-512-3392
Website: www.howardsvan.com
Email: sales@howardsvan.com
Don Howard, President

Services: Local, long distance & overseas HHG moving & storage, packing, custom-crating, commercial & office relocations, electronics/high-value moving. Over 80 years in business with the same family ownership

Warehouse: Concrete block, 12,000 sq. ft., palletized, dock- & ground-level loading, Federal Government-approved, overnight parking, fully fenced

King's Transfer Van Lines ★

974 Powell Avenue
Winnipeg, MB R3H 0H6
Tel: 204-949-0733 / Fax: 204-334-2337
Toll-free: 1-888-949-0733
Email: winnipeg@kingstransfer.com
John Mellof, President

Services: Local, long distance & overseas moving, HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Concrete block, burglar alarms, Government & Canada Customs-approved, heated, dock-level loading, palletized, 22,000 sq. ft.

Miller the Mover Ltd.

84 Berens Road
Thompson, MB R8N 1X2
Tel: 204-778-6988 / Fax: 204-778-8075
Email: info@millertthemover.ca
Lyle Miller, Branch Manager

Services: Local & long-distance moving, HHG storage, record storage, truck rentals

Warehouse: Metal clad, steel structure

Portage Cartage & Storage (2006) Ltd.

1680 Sargent Avenue
Winnipeg, MB R3H 0C2
Tel: 204-633-8059 / Fax: 204-694-3261
Website: www.portagecartage.ca
Email: sales@portagecartage.ca
Ralph Mueller

Services: Local, provincial, interprovincial & international moving services, including storage, packing, crating, etc.; specializing in worldwide moving, storage, assembly & testing & servicing of electronics & high-value products; worldwide hauling of special products & non-hazardous freight commodities

Warehouse: Concrete pre-cast (959A Keewatin St. – 50,000 sq. ft.), 24 ft. clearance, racked, palletized, sprinklered, heated, 8 dock-level doors, 2 drive in doors for inside loading, fenced & alarmed surveillance, cameras, government-approved

Quick Transfer Ltd.

1680 Sargent Avenue
Winnipeg, MB R3H 0C2
Tel: 204-786-6011 / Fax: 204-783-9882
Toll-free: 1-800-230-6701
Website: www.qtmoving.com
Email: info@qtmoving.com
Doris Kannwischer, Executive Assistant

Services: Local, long-distance, overseas, HHG moving & storage, packing, custom crating, specialized freight

Warehouse: 1. Concrete pre-cast (959A Keewatin St. – 50,000 sq. ft.), 24 ft. clearance, racked, palletized, sprinklered, heated, 8 dock-level doors, 2 drive-in doors for inside loading, fenced & alarmed surveillance, cameras, government-approved.
2. Concrete & brick, (1680 Sargent Ave. – 12,000 sq. ft.), palletized, heated, fenced & alarm-controlled; government-approved.
3. Metal Butler building – 5,000 sq. ft., custom wood packaging shop

Winnipeg Moving & Storage

400 Oak Point Highway
Winnipeg, MB R2R 1V1
Tel: 204-925-6683 / Fax: 204-694-1837
Toll-free: 1-877-974-6683
Website: www.winnipegmoving.com
Email: gmclaughlin@winnipegmoving.com
Garry McLaughlin, Corporate Sales Manager

Services: Household goods moving services, including local, long-distance, international, overseas, storage, professional packing/crating; also office/company relocations, electronics/high-value products, commercial moving services, including freight throughout North America

Warehouse: 40,000 sq. ft., precast concrete slab, bonded, government-approved, sprinklered, ADT, vault, climate-controlled

SASKATCHEWAN

BATTLEFORD

Jay's Moving & Storage Ltd.

ESTEVAN

Jay's Moving & Storage Ltd.

MOOSE JAW

Jay's Moving & Storage Ltd.

PRINCE ALBERT

Jay's Moving & Storage Ltd.

REGINA

Alero Moving & Storage – Regina
Jay's Moving & Storage Ltd.
Milne's Moving & Storage Ltd.
Ray's Moving & Storage Co. Ltd.

SASKATOON

Country Wide Moving
Geransky's Moving & Storage
Jay's Moving & Storage Ltd.
Ray's Moving & Storage Co. Ltd.

SWIFT CURRENT

Jay's Moving & Storage Ltd.

TISDALE

McKee Moving (Tisdale) Ltd.



Canadian Movers/Entreprises canadiennes de déménagement

WEYBURN

Jay's Moving & Storage Ltd.

YORKTON

Jay's Moving & Storage Ltd.

Alero Moving & Storage – Regina

11 Ross Avenue East
Regina, SK S4N 4W5
Tel: 306-757-6022 / Fax: 306-757-8322
Toll-free: 1-877-757-6022

Website: www.aleroworldwide.com
Email: chrisg@aleromoving.com
Chris Gauvin, President

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving, bonded
warehouse

Warehouse: Concrete block, steel frame, fire
& burglar alarms, DND-certified, heated,
palletized, dock-level loading

Other Association Memberships: BBB

Country Wide Moving

419 – 48th Street East
Saskatoon, SK S7K 6M4
Tel: 306-934-3335 / Fax: 306-931-4008
Toll-free: 1-800-289-9734

Website: www.countrywidemoving.ca
Email: ccarswell@sasktel.net
Cam Carswell, President

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, special
products, office moves, origin & destination
services

Warehouse: Steel frame, government-approved,
heated, palletized, dock-level loading, fork lift

Other Association Memberships: BBB

Geransky's Moving & Storage

502A 47th Street E
Saskatoon, SK S7K 4L3
Tel: 306-955-3773 / Fax: 306-955-3794

Email: john.geranskysmovstge@sasktel.net
John Shears, President

Services: Local & long distance moves; HHG
& offices; professional packing & unpacking;
packing supplies available; upholstered items
are plastic-wrapped; furniture is blanket-
wrapped

Warehouse: 2,400 sq. ft., climatized, secured,
heated, pest-controlled; storage cost is based
on space used

Jay's Moving & Storage Ltd.

PO Box 1049, 112 4th Avenue W
Battleford, SK S0M 0E0
Tel: 306-445-8164 / Fax: 306-445-8165

Toll-free: 1-800-318-5297
Website: www.jaysmoving.com
Email: battleford.jays@accesscomm.ca
Judi Weum, Branch Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Metal building

Jay's Moving & Storage Ltd.

PO Box 542, 88 Highway 39 East
Estevan, SK S4A 2A5
Tel: 306-634-8872 / Fax: 306-634-3435

Website: www.jaysmoving.com
Email: clafonte@jaysmoving.com
Chris LaFonte, Branch Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, wood construction,
metal clad, fire & burglar alarms, heated,
palletized, dock-level loading

Jay's Moving & Storage Ltd.

1109 Ominica Street East, PO Box 910
Moose Jaw, SK S6H 4P6
Tel: 306-693-7133 / Fax: 306-692-7775

Website: www.jaysmoving.com
Email: mj.jays@sasktel.net
Ron Boys, Branch Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, wood construction,
metal clad

Jay's Moving & Storage Ltd.

4700 6th Ave. E.
Prince Albert, SK S6V 5R5
Tel: 306-764-1855 / Fax: 306-764-2662

Website: www.jaysmoving.com
Email: gshand@jaysmoving.com
George Shand, Branch Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Metal building, fire & burglar
alarms, government-approved, heated,
palletized, dock-level loading

Jay's Moving & Storage Ltd.

555 Park Street
Regina, SK S4N 5B2
Tel: 306-721-1222 / Fax: 306-721-4696

Toll-free: 1-800-667-5988
Website: www.jaysmoving.com
Email: mletkeman@jaysmoving.com

Milton Letkeman, General Manager, Moving
Division

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, steel frame, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock-level loading

Other Association Memberships: BBB,
Saskatchewan Trucking Association, BOMA,
Chamber of Commerce

Jay's Moving & Storage Ltd.

1730 Alberta Avenue
Saskatoon, SK S7K 1R7
Tel: 306-249-3777 / Fax: 306-249-3553

Toll-free: 1-800-667-1140
Website: www.jaysmoving.com
Email: jaysmoving@sasktel.net

Mark Walter, Branch Manager
Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, metal building

Jay's Moving & Storage Ltd.

1701 North Service Road West
Swift Current, SK S9H 3T2
Tel: 306-773-4396 / Fax: 306-773-6289

Website: www.jaysmoving.com
Email: sc.jays@sasktel.net

Terry Bonogofski, Branch Manager
Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block

Jay's Moving & Storage Ltd.

PO Box 206, 147 – 1st Avenue SW
Weyburn, SK S4H 2J9
Tel: 306-842-4591 / Fax: 306-842-2100

Toll-free: 1-800-209-4621
Website: www.jaysmoving.com
Email: weyburn.jays@accesscomm.ca

Aaron Scandrett, Asst Branch Manager
Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Wood construction

Jay's Moving & Storage Ltd.

Box 505, 115 Ball Road
Yorkton, SK S3N 2W4
Tel: 306-783-7200 / Fax: 306-786-7696

Toll-free: 1-866-362-7200
Website: www.jaysmoving.com
Email: yorjkjay@accesscomm.ca

Leonard Hack, Branch Manager
Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Metal building

McKee Moving (Tisdale) Ltd.

808 95th Avenue, PO Box 805
Tisdale, SK S0E 1T0
Tel: 306-873-2357 / Fax: 306-873-4755

Website: www.mckeemoving.com
Email: mckee.moving@sasktel.net
Michael Taylor, Owner

Services: Local, long distance moving
& storage, packing supplies, packing service,
office moving

Warehouse: Metal, palletized, government-
approved

Milne's Moving & Storage Ltd.

1301 Osler Street
Regina, SK S4R 1W6
Tel: 306-525-3508 / Fax: 306-565-3299

Website: www.milnesmoving.ca
Email: milnes@milnesmoving.ca
Rob Milne, President

Services: Local, long-distance, international,
HHG & HVP moving & storage, packing
& crating, computer equipment, four hydraulic
tailgate trucks for HVP pickups & deliveries,
office moving, truck rentals, blue-bin rentals

Warehouse: Concrete-block construction,
monitored alarm system & cameras, heated
palletized & self-storage units, dock-level
& drop-frame loading, two electric forklifts

Ray's Moving & Storage Co. Ltd.

170 Hodsman Road
Regina, SK S4N 5X4
Tel: 306-721-9900

Email: dan.rays@sasktel.net
Dan Wesa

Canadian Movers/Entreprises canadiennes de déménagement

Ray's Moving & Storage Co. Ltd.

611 – 47th Street East
Saskatoon, SK S7K 5G5
Tel: 306-933-1122 / Fax: 306-933-3208
Toll-free: 1-800-667-3928
Website: www.raysmoving.ca
Email: raysinternational@sasktel.net
Brett Diehl, Controller

Services: Local & long-distance moving, boxes & packing supplies, packing service, crating service, overseas HHG moving

Warehouse: Metal, palletized, heated, government-approved, alarmed



Action Moving

12946 – 54 Street
Edmonton, AB T5A 5A8
Tel: 780-474-2861 / Fax: 780-473-2648
Website: www.actionmoving.ca
Email: actionmoving@telus.net
Darek Wojtalik, Owner

Services: Local, packing, storage, office moves, long distance in Alberta only

Warehouse: Storage containers stored in locked compound

Other Association Memberships: BBB



Advantage Relocation Systems Ltd.

RR #3, Site 1, PO Box 15
Grande Prairie, AB T8V 5N3
Tel: 780-532-2662 / Fax: 780-532-2872
Email: gpmovers@telus.net
Tim Martin

Services: The North Country's premium mover. Offering professional, local, long distance & international moving as well as office moving, storage & distribution

Warehouse: Steel, 3,500 sq. ft., alarmed, fenced compound, United Container depot, heated, palletized



Alero Moving & Storage – Calgary

5700 – 44 St. SE
Calgary, AB T2C 5G7
Tel: 403-243-0448 / Fax: 403-243-0002
Toll-free: 1-877-422-6446
Website: www.aleroworldwide.com
Email: rick@aleromoving.com
Rick Briggs, General Manager

Services: Uniformed, friendly professionally-trained moving staff. 23-point quality move-management program. Local, long distance & international complete moving packages. Packing, unpacking, 3rd party service & crating custom packages. GPS-based commercial delivery. Office moving solutions. Warehouse services, full-time warehouse manager, dock times by appointment.

Warehouse: 22,000 sq. ft., concrete & steel construction, climate-controlled, sprinklered, video- & alarm-secured, clean furniture vaults, gated fence-secure yard, dock level & drive-in doors, government & fire department compliant facility. Audited weekly for quality compliance

Other Association Memberships: BBB, AMTA



Associated Van Lines

Hwy #2, Box 1360
Blackfalds, AB T0M 0J0
Tel: 403-346-4113
Email: avl@telusplanet.net
Karen Davis, Manager

Cold Lake Northeastern Moving Services Ltd.

5516 – 56th Street
Cold Lake, AB T9M 1R5
Tel: 780-594-7566 / Fax: 780-594-1220
Website: www.coldlakemoving.com
Email: clmoving@telusplanet.net
Paul Colicchio, Owner

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Warehouse: Steel girder, metal clad, heat & motion detectors, DND-approved, heated circulation fans for pallets



GLC Moving and Storage

Bay 10 – 8 Riel Drive
St. Albert, AB T8N 3Z7
Tel: 780-418-2984 / Fax: 780-418-2985
Toll-free: 1-877-418-2984
Website: www.glcmoving.ca
Email: linda@glcmoving.ca
Linda Rebalkin, President

Services: Local, long distance & overseas moving, packing & crating, storage, sale of packing cartons

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, Canada Customs bonded sufferance warehouse for household & personal effects

Other Association Memberships: BBB, St. Albert Chamber of Commerce, CFIB, Canadian Taxpayers Federation



Highland Moving & Storage Ltd.

Unit 18, 7115 – 48th Street SE
Calgary, AB T2C 5A4
Tel: 403-720-3222 / Fax: 403-279-4062
Toll-free: 1-800-418-9459
Website: www.highlandmoving.com
Email: clgrecept@highlandmoving.com
Nate Edwards, Manager

Services: Local, long distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Warehouse: 46,080 sq. ft., concrete block, sprinklered, alarmed, Canada Customs Bonded



Highland Moving & Storage Ltd.

15305 – 128th Avenue NW
Edmonton, AB T5V 1A5
Tel: 780-453-6777 / Fax: 780-454-8484
Toll-free: 1-800-267-9958
Website: www.highlandmoving.com
Email: don@highlandmoving.com
Don Kachur, President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Warehouse: 51,850 sq ft, concrete block, sprinklered, alarmed



I-Care Office Solutions

17940 – 106A Avenue
Edmonton, AB T6M 0G4
Tel: 780-988-0116 / Fax: 780-988-0639
Website: www.icareofficesolutions.com
Email: aaron@icareofficesolutions.com
Aaron Eicher, Owner/Operator

Services: Commercial moving, commercial furniture installation, reconfigurations, space planning, storage distribution, local & throughout Alberta moving & installation services, certified installers, packing supplies & equipment

Warehouse: 200+ bays of racking, 17000 sq. ft. of floor space, heated, secured & video surveillance, alarmed, dock- & grade-level loading

Other Association Memberships: Edmonton Chamber of Commerce, BBB of Alberta



ALBERTA

BLACKFALDS

Associated Van Lines
Tor's Transfer Ltd.

CALGARY

Alero Moving & Storage – Calgary
Highland Moving & Storage Ltd.
Jay's Moving & Storage Ltd.
King's Transfer Van Lines
MATCO Transportation Systems Ltd.
North Star Moving
Quality Move Management, Inc.
TR Westcan Inc./Tippet-Richardson

COLD LAKE

Cold Lake Northeastern Moving Services Ltd.

DUNMORE

Saamis Moving & Storage

EDMONTON

Action Moving
GLC Moving and Storage
Highland Moving & Storage Ltd.
I-Care Office Solutions
MATCO Transportation Systems Ltd.
North Star Moving
Provincial Moving & Storage
QHP Moving & Storage
Quality Move Management, Inc.
Western Moving & Storage

FORT MCMURRAY

MIB Moving Inc.
Northern Plains Moving & Transport Ltd.

GRANDE PRAIRIE

Advantage Relocation Systems Ltd.

WESTLOCK

Westlock Movers

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

Jay's Moving & Storage Ltd.

3636 – 46th Avenue SE
Calgary, AB T2B 3P9
Tel: 403-276-9003 / Fax: 403-276-4191
Toll-free: 1-800-643-0999

Website: www.jaysmovingab.com
Email: gdoehl@jaysmovingab.com
Joey Desjarlais, Branch Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving, bonded
warehouse

Warehouse: Metal building, sprinklered

King's Transfer Van Lines

Unit G, 7803 35th Street SE
Calgary, AB T2C 1V3
Tel: 403-730-5592 / Fax: 403-266-5593
Toll-free: 1-866-730-5592

Website: www.kingstransfer.ca
Email: dennis@kingstransfer.ca
W.D. (Dennis) O'Neill, Chief Operating Officer

Services: We offer local, long distance,
international & commercial moving & storage;
inhouse crating facilities

Warehouse: 60,000 sq. ft. of palletized space;
government-bonded, brick, heated, alarmed
with a sprinkler system; 7 dock-level loading
doors & 1 drive-in ramp

Other Association Memberships: BBB-
accredited, CERC, AMSA, IAM

MATCO Transportation Systems Ltd.

5003 – 52nd Avenue SE
Calgary, AB T2C 4N7
Tel: 403-236-5010 / Fax: 403-236-5031
Website: www.matco.ca
Steve Gerritse, Sales Representative

MATCO Transportation Systems Ltd.

18151 – 107th Avenue
Edmonton, AB T5S 1K4
Tel: 780-484-8800 / Fax: 780-489-8017
Toll-free: 1-800-661-3618

Website: www.matco.ca
Email: leon.johnson@matco.ca
Leon Johnson, Sales Representative

Services: International, cross-border, domestic,
local HHGs moving & storage. LTL freight
to NWT & Yukon including all commercial,
electronic (high value products)

Warehouse: Concrete block, palletized, heated,
DND-certified, weigh scale on premises

Other Association Memberships: BBB,
Chamber of Commerce & World Trade
Centre, IAM, TIMN, Moverspoe

MIB Moving Inc.

228 Warren Road
Fort McMurray, AB T9H 5J9
Tel: 780-743-1100 / Fax: 780-742-2285
Toll-free: 1-888-906-6838

Website: www.mibmoving.com
Email: admin@mibmoving.com
Connie Shields, President

Services: Local, long distance & overseas
HHG moving & storage, packing, crating,
commercial, residential, industrial

Warehouse: Independent storage through
Sentinel Self Storage & Great Canadian
Van Lines agents

North Star Moving

5003 – 52nd Avenue SE
Calgary, AB T2C 4N7
Tel: 403-236-9717

Email: wes.robinson@matco.ca
Wes Robinson, Sales Representative

North Star Moving

18151 – 107th Avenue
Edmonton, AB T5S 1K4
Tel: / Fax: 780-489-801
Email: linda.mckillop@matco.ca
Linda McKillop, Sales Representative

Northern Plains Moving & Transport Ltd.

140 MacKay Crescent
Fort McMurray, AB T9H 4W8
Tel: 780-790-1336 / Fax: 780-790-1211
Toll-free: 1-877-790-1336
Email: nrm@altech.ab.ca
Gloria Varney, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial moving, one-day service within
Alberta

Warehouse: Metal building, security cameras,
alarm protection, DND, heated, palletized

Provincial Moving & Storage

9908 – 65 Avenue
Edmonton, AB T6E 0K9
Tel: 780-469-6233 / Fax: 780-702-1728
Toll-free: 1-800-378-6329
Website: www.provincialmoving.com
Email: gary@provincialmoving.com
Gary Saran, Owner

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating

Warehouse: Concrete block & brick, steel
frame, fire & burglar alarms, sprinklered,
heated, inside unit storage, ground-level
loading, 17,000 sq. ft.

QHP Moving & Storage

16139 – 114 Avenue
Edmonton, AB T5M 2Z3
Tel: 780-413-6446 / Fax: 780-452-2661
Website: www.qhp.ca
Email: qhp@telus.net

Robert (Bob) Smith, Co-Owner

Services: Local, long-distance & international
HHG moving & storage, commercial moving,
packing & crating

Warehouse: Concrete block, fire & burglar
alarms, DND-certified, heated, palletized,
dock-level loading, side door & one drive-in
door

Other Association Memberships: BBB

Quality Move Management, Inc.

#37 – 2355 52nd Avenue SE
Calgary, AB T2C 4X7
Tel: 403-203-5820 / Fax: 403-532-1474
Toll-free: 1-800-228-7966

Website: www.qmm.com
Email: sslater@qmm.com
Shelby Slater, Executive Assistant

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, office
& industrial moving

Warehouse: Concrete block, fire & burglar
alarms, sprinklered, heated, palletized, dock-
level loading

Quality Move Management, Inc.

6744 59 St NW
Edmonton, AB T6B 3N6
Tel: 877-606-0130 / Fax: 780-440-3264
Toll-free: 1-800-228-7966

Website: www.qmm.com
Email: sslater@qmm.com
Shelby Slater, Executive Assistant
Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, office
& industrial moving

Warehouse: Concrete block, fire & burglar
alarms, sprinklered, heated, palletized, dock-
level loading

Saamis Moving & Storage

#2 – 1218-2nd Avenue
Dunmore, AB T1B 0L4
Tel: 403-526-3535 / Fax: 403-528-4401
Website: saamismoving.com

Email: jody@saamismoving.com
Dan Hamilton, Owner

Tor's Transfer Ltd.

Hwy #2, Box 1360
Blackfalds, AB T0M 0J0
Tel: 403-885-5850
Email: avl@telusplanet.net
Karen Davis

TR Westcan Inc./Tippet-Richardson

2905 – 37th Avenue NE
Calgary, AB T1Y 5Z9
Tel: 403-299-9700 / Fax: 403-299-9750
Toll-free: 1-800-842-4788

Website: www.trwestcan.com
Email: trcalgary@tippetrichardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Warehouse: One building, all sprinklered,
alarm security, bonded, 70' platform scale

Western Moving & Storage

11516 – 163 Street
Edmonton, AB T5M 3T3
Tel: 780-454-6683 / Fax: 780-487-8548
Toll-free: 1-800-468-6520

Website: www.westernmoving.com
Email: tedl@westernmoving.com
Ted LeLachure, President and CEO

Services: Moving & storage: household goods,
high-value products, commercial & offices

Warehouse: Concrete block, sprinklered,
heated, 24-hour security monitored

Other Association Memberships: BBB,
Edmonton Chamber of Commerce, AMSA

Westlock Movers

9735 – 99th Street
Westlock, AB T7P 1Y5
Tel: 780-349-4573

Website: www.westlockmovers.com
Email: westlockmovers@telus.net
Dion Lefebvre, President and General Manager

Services: Full packing, moving, cleaning
services, local & long-distance moving in
Western Canada & the Northwest Territories,
storage arrangements available

Warehouse: Concrete construction, fire hydrant
in front of building, highway property, well-lit

Other Association Memberships: BBB

BRITISH COLUMBIA

ABBOTSFORD

Alert Moving & Storage Ltd.
Alternate Moving Systems Ltd.

CHILLIWACK

Alert Moving & Storage Ltd.

COMOX

Comox Moving & Storage

DAWSON CREEK

Advantage Relocation Systems Ltd.
Dawson Creek Moving & Storage Ltd.

DUNCAN

Duncan Moving & Storage Ltd.
Metro Moving & Storage Ltd.

GENELLE

Trail Cartage (2005) Ltd.
Star Transfer Ltd.

GIBSONS

Len Wray's Moving & Storage

KAMLOOPS

Milton's Movers

KELOWNA

AMJ Campbell Van Lines
Kelowna Movers Ltd.

KITIMAT

Bandstra Transportation Systems Ltd.

NANAIMO

Metro Moving & Storage Ltd.
Nanaimo Minute Men 2006 Ltd.

NELSON

Star Transfer Ltd.

PARKSVILLE

Bekins Moving and Storage (Canada) Ltd.

PRINCE GEORGE

Bandstra Transportation Systems Ltd.

PRINCE RUPERT

Bandstra Transportation Systems Ltd.

QUESNEL

Fowler Moving

SMITHERS

Bandstra Transportation Systems Ltd.

SURREY

Crescent Moving and Storage Ltd.

TERRACE

Bandstra Transportation Systems Ltd.

VANCOUVER

AMJ Campbell Van Lines
Bandstra Moving Systems Ltd.
Bekins Moving and Storage (Canada) Ltd.
Edgemont Moving & Storage Ltd.
Ellis Moving & Storage Ltd.
Ferguson Moving & Storage Ltd.
Highland Van & Storage Ltd.
LaPorte Moving & Storage Systems Limited
Quality Move Management, Inc.
Salmon's Transfer Ltd.
TR Westcan Inc./Tippet-Richardson
Williams Moving & Storage (BC) Ltd.

VICTORIA

A To B Moving Ltd.
Dowell's Moving & Storage Limited
MacCosham Inc.

A To B Moving Ltd.

878 Viewfield Road
Victoria, BC V9A 4V1
Tel: 250-216-0276 / Fax: 250-414-0178
Website: www.atobmoving.com
Email: info@atobmoving.com
Gerry Ganczar, President

Services: Local & long-distance HHG & office moving; packing, unpacking, packing materials; auto relocation

Warehouse: Concrete/cinder block, gated, camera surveillance, monitored security system, sprinkler system

Advantage Relocation Systems Ltd.

1425 - 97 Avenue
Dawson Creek, BC V1G 4J6
Tel: 250-782-8216 / Fax: 250-782-7455
Toll-free: 1-800-665-6115
Website: www.letusmoveyou.com
Email: don@letusmoveyou.com
Don Martin, President

Services: Full service moving, packing, storage, labour services, local moves, long distance, overseas, crating

Warehouse: 8,500 sq. ft., dock-level, ground-level, heated, Government-approved, alarmed, sprinklered, concrete block, fenced compound, security-patrolled

Alert Moving & Storage Ltd.

#101 - 31330 Wheel Avenue
Abbotsford, BC V2T 6G9
Tel: 604-852-6059 / Fax: 604-850-1320
Toll-free: 1-866-852-6059
Website: www.alertmoving.com
Email: alertmoving@telus.net
Dan Bustin, President

Services: Local, long distance & overseas, commercial & office moving, packing & crating, HHG moving & storage

Warehouse: 15,000 sq. ft., concrete floor, steel & concrete, fire & burglar alarms, heated, palletized, DND-certified, fenced compound

Other Association Memberships: BBB

Alert Moving & Storage Ltd.

46111 - 5th Avenue
Chilliwack, BC V2P 1M8
Tel: 604-795-7771
Toll-free: 1-866-852-6059
Website: www.alertmoving.com
Email: alertmoving@telus.net
CJ Neufeld

Services: Local, long distance & overseas, residential or corporate

Alternate Moving Systems Ltd.

#101 - 31330 Wheel Avenue
Abbotsford, BC V2T 6G9
Tel: 604-870-3275 / Fax: 604-850-1320
Toll-free: 1-866-852-6059
Website: www.alternatemoving.com
Email: alternate@telus.net
Dan Bustin, President

Services: Local, long distance & overseas, commercial & office moving, packing & crating, HHG moving & storage

Warehouse: 15,000 sq. ft., concrete floor, steel & concrete, fire & burglar alarms, heated, palletized, DND-certified, fenced compound

Other Association Memberships: BBB

AMJ Campbell Van Lines

#103 - 2662 Compass Court
Kelowna, BC V1Z 3P3
Tel: 250-769-7974 / Fax: 250-769-7932
Website: www.amjcampbell.com
Email: dfinnerty@amj-kelowna.com
Deborah Finnerty, Branch Manager

Services: Local, long distance, commercial, office & international moving; packing; storage

Warehouse: DND-certified, heated, palletized, dock-level loading, concrete block, fire & burglar alarms

AMJ Campbell Van Lines

9924 River Road
Delta, BC V4G 1B5
Tel: 604-940-4208 / Fax: 604-940-2385
Toll-free: 1-800-383-6387
Website: www.amjcampbell.com
Email: abrown@amjcampbellvcr.com
Allan Brown, V.P. Sales & Marketing

Services: Local, long-distance & overseas, HHG & commercial, moving & storage, packing & crating, full service

Warehouse: 65,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, dock- & grade-level loading, DND-certified

Bandstra Moving Systems Ltd.

135 - 9920 River Drive
Richmond, BC V6X 3S3
Tel: 604-273-5111 / Fax: 604-273-8534
Toll-free: 1-800-410-5111
Website: www.bandstra.com
Email: john@bandstra.com
John Bandstra, President

Services: Local, long-distance & overseas moving, packing & crating, storage

Warehouse: Concrete/steel construction, alarmed, sprinklered, dock-level loading, palletized, bonded, DND-certified

Other Association Memberships: IAM, BBB

Bandstra Transportation Systems Ltd.

272 Third Street
Kitimat, BC V8C 2B8
Tel: 250-632-2544 / Fax: 250-632-7728
Toll-free: 1-866-211-1800
Website: www.bandstra.com
Email: edawson@bandstra.com
Earle Dawson, Manager

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Steel frame, sprinklered, DND-certified, palletized, dock-level loading, fire & burglar alarms, heated

Other Association Memberships: BBB

Canadian Movers/Entreprises canadiennes de déménagement

Bandstra Transportation Systems Ltd.

9499 Milwaukee Way
Prince George, BC V2N 5T3
Tel: 250-563-1574
Toll-free: 1-800-233-1204
Website: www.bandstra.com
Email: kjenaway@bandstra.com
Kevin Jenawa, Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, steel frame, fire
& burglar alarms, sprinklered, DND certified,
heated, palletized

Other Association Memberships: BBB



Bandstra Transportation Systems Ltd.

115 Metlakatla Rd.
Prince Rupert, BC V8J 3Y1
Tel: 250-624-6826 / Fax: 250-624-6806
Toll-free: 1-866-651-6826
Website: www.bandstra.com
Email: cbromley@bandstra.com
Chris Bromley, Terminal Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Steel frame, fire & burglar alarms,
sprinklered, DND certified, heated, palletized,
dock-level loading

Other Association Memberships: BBB



Bandstra Transportation Systems Ltd.

3394 Hwy 16
Smithers, BC V0J 2N0
Tel: 250-847-2057 / Fax: 250-847-5042
Toll-free: 1-800-571-2057
Website: www.bandstra.com
Email: pbandstra@bandstra.com
Phil Bandstra, Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, fire & burglar
alarms, DND-certified, heated, palletized,
dock-level loading

Other Association Memberships: BBB



Bandstra Transportation Systems Ltd.

3111 Blakeburn Street
Terrace, BC V8G 3J1
Tel: 250-635-2728 / Fax: 250-635-7197
Toll-free: 1-800-635-2728
Website: www.bandstra.com
Email: sbandstra@bandstra.com
Sid Bandstra

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Warehouse: Concrete block, fire & burglar
alarms, sprinklered, DND certified, heated,
palletized, dock-level loading

Other Association Memberships: BBB



Bekins Moving and Storage (Canada) Ltd.

1010 Shearme Road
Parksville, BC V0R 1M0
Tel: 250-248-8805 / Fax: 250-248-9688
Website: www.bekins.ca
Email: parksvillesales@bekins.ca
Peter Monteith, President

Services: Local, long distance and overseas
moving, packing, crating, commercial & office
moving, container storage, warehouse
storage

Warehouse: Brand new 2010 warehouse facility,
8000 sq. ft., alarmed, fenced, very clean,
24-hr video surveillance



Bekins Moving and Storage (Canada) Ltd.

14251 Burrows Road
Richmond, BC V6V 1K9
Tel: 604-270-1120 / Fax: 604-276-9819
Toll-free: 1-800-4BEKINS
Website: www.bekins.ca
Email: gerry@bekins.ca
Gerry Puckrin, Vice President/General Manager

Services: Local, domestic & international full-
service moving & storage, custom-crating
shop, retail delivery division, warehousing
& distribution, United Van Lines container
depot

Warehouse: Palletized three high, concrete
building, sprinklered, heated, burglar & fire
alarms monitored 24 hours, Customs-bonded,
government-approved, fenced, dock-
& grade-level loading



Comox Moving & Storage

1724 Ryan Road East
Comox, BC V9M 4C9
Tel: 250-339-2281 / Fax: 250-339-2212
Toll-free: 1-888-949-7033
Website: www.comoxmoving.com
Email: sales@comoxmoving.com
Joe Di Castri, President

Services: Local, long distance & registered
international mover, Customs-bonded HHG
& sufferance, storage, packing & unpacking,
crating, commercial & office moving, packing
material sales & free estimates

Warehouse: Cement block, fully containerized
three high, DND-certified, burglar-alarmed,
dock-level loading, palletized

Other Association Memberships: BC Trucking



Crescent Moving and Storage Ltd.

4148 - 184th Street
Surrey, BC V3S 0L5
Tel: 604-531-7948 / Fax: 604-299-8872
Toll-free: 1-855-868-6683
Website: www.crescentmovingandstorage.com
Email: info@crescentmovingandstorage.com
Phillip Sachinidis, President

Services: Local, long distance & overseas
storage, packing & crating, commercial
& office moving, consulting

Warehouse: 3000 sq. ft., concrete foundation
with plywood walls, palletized with dock-level
& ground-level loading, full-size forklift

Other Association Memberships: BBB



Dawson Creek Moving & Storage Ltd.

921 - 99th Avenue
Dawson Creek, BC V1G 1T6
Tel: 250-782-2855 / Fax: 250-782-1433
Toll-free: 1-800-663-3570
Website: www.dawsoncreekmoving.ca
Email: dcms@telus.net
David Nelson, President

Services: Residential, commercial & corporate
moving; competitive packages; free
estimates; professional packing & unpacking;
on-time pick-up & delivery; storage

Warehouse: 6,500 sq. ft., wood frame, heated,
palletized



Dowell's Moving & Storage Limited

630 Esquimalt Road
Victoria, BC V9A 3L4
Tel: 250-361-9866 / Fax: 250-361-9766
Email: dowellmoving@shaw.ca
Gary McIntosh, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating

Warehouse: US-government-bonded
warehouse facility



Duncan Moving & Storage Ltd.

#2 - 2913 Allenby Road
Duncan, BC V9L 6W2
Tel: 250-746-5103
Email: rogerp@minute-men.com
Roger Parker, Manager



Edgemont Moving & Storage Ltd.

1550 Bay Street
North Vancouver, BC V7J 1A1
Tel: 604-984-9101 / Fax: 604-984-0626
Toll-free: 1-877-984-9101
Website: www.edgemontmoving.com
Email: info@edgemontmoving.com
Grant Ayers, President

Services: Moving & storage, packing,
commercial & office, overseas, cross-border,
across Canada, HHG local

Warehouse: Government inspected, concrete
block, steel framed, fire & burglar alarmed,
sprinklered, palletized, climate controlled



Ellis Moving & Storage Ltd.

1580 Columbia Street
North Vancouver, BC V7J 1A4
Tel: 604-986-9817 / Fax: 604-986-6714
Toll-free: 1-877-986-9817
Website: www.ellismoving.com
Email: info@ellismoving.com
Jamie Ellis, President

Services: Local & long-distance moving
& storage of HHG, commercial moving

Warehouse: 20,000 sq. ft.; open; palletized



Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

* New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Ferguson Moving & Storage Ltd.

1584 Columbia Street
North Vancouver, BC V7J 1A4
Tel: 604-922-2212 / Fax: 604-987-0269
Toll-free: 1-866-488-2212
Website: www.fergusonmoving.com
Email: info@fergusonmoving.com
Lorne MacInnes, President

Services: Local movers, long-distance movers, overseas movers, self-storage, office movers portable container storage, packing & crating, commercial moving, crossdock services, warehousing & distribution, white-glove deliveries, training courses for movers, Penske truck rentals dealer, labour services, FF&E services

Warehouse: 35,000 sq ft warehouse, 30 ft ceilings, concrete block, concrete steel walls, fully alarmed, video surveillance, sprinkler system, heated, 360 portable pallets 8x8x8, warehouse racking, 3 dock-level bays, 3 grade-level bays, full-time warehouse staff

Fowler Moving ★

982 Carson Pit Road
Quesnel, BC V2J 7H2
Tel: 250-991-0252 / Fax: 250-991-0255
Toll-free: 1-888-747-0232
Website: www.fowlermoving.com
Email: fowlermoving@telus.net
Bill Fowler, Manager

Services: Local, long-distance & overseas HHG moving & storage, packing, crating, unpacking, moving of vehicles, commercial & office moving

Warehouse: Wood building, alarm protection, heated, palletized storage

Highland Van & Storage Ltd.

8238 Swenson Way
Delta, BC V4G 1J6
Tel: 604-581-2300 / Fax: 604-581-2325
Toll-free: 1-800-491-1666
Website: www.highland-worldwide.com
Email: info@highland-worldwide.com
Alan Wiancko, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Warehouse: Cement tilt-up construction, sprinklered, DND-certified, heated, palletized

Other Association Memberships: FIDI, IAM, BAR, Worldwide Overseas Moving Service Inc.

Kelowna Movers Ltd.

395 Adams Road
Kelowna, BC V1X 7R5
Tel: 250-765-1125 / Fax: 250-765-1772
Toll-free: 1-866-765-1125
Website: www.kelownamovingandstorage.com
Email: kelownamvrs@silk.net

Ken Taylor, Secretary Treasurer/Manager
Services: Complete O/A & D/A, storage (inside heated or non-heated self-storage units), including boats, RVs & automobiles

Warehouse: Block, sprinklers, 24-hour on-site security, electronic surveillance, DND-approved

LaPorte Moving & Storage Systems Limited

14571 Burrows Road
Richmond, BC V6V 1K9
Tel: 604-276-2216 / Fax: 604-247-2133
Toll-free: 1-800-867-2088
Website: www.laportemoving.com
Email: sales@laportemoving.com
Carly LaPorte, General Manager

Services: Local, long-distance & international household goods moving & storage, packing & crating

Warehouse: 20,000 sq. ft., palletized, concrete block, fire & burglar alarms, sprinklered, heated, ground & dock-level loading

Other Association Memberships: BBB

Len Wray's Moving & Storage

1052 Gibsons Way
Gibsons, BC V0N 1V7
Tel: 604-886-2664 / Fax: 604-886-3276
Website: www.lenwrays.com
Email: info@lenwrays.com
Romeo Lizee, Director

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Warehouse: Steel frame, burglar alarm & monitored, BC-Gov't-approved, palletized, heated, dock-level loading

MacCosham Inc.

2205 Keating Cross Road
Victoria, BC V8M 2A5
Tel: 250-544-1925 / Fax: 250-544-1430
Toll-free: 1-866-444-2483
Website: www.maccoshamvictoria.com
Email: ibaker@maccosham.com
Ian Baker, General Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, home deliveries

Warehouse: 13,000 square feet, heated, containerized, sprinklered, alarmed

Metro Moving & Storage Ltd.

#2 – 2913 Allenby Road
Duncan, BC V9L 6W2
Email: rogerp@minute-men.com
Roger Parker, Manager

Metro Moving & Storage Ltd.

3417 Shenton Road
Nanaimo, BC V9T 2H1
Tel: 250-758-9156 / Fax: 250-758-4022
Email: rogerp@minute-men.com
Roger Parker, Manager

Milton's Movers

661 West Athabasca Street
Kamloops, BC V2H 1C5
Tel: 250-372-2747 / Fax: 250-372-2019
Toll-free: 1-800-939-2747

Website: www.miltonsmovers.com
Email: allan@miltongroup.ca
Allan Milton, President
Services: HHG moving & storage; packing & crating; local, long distance & overseas; government-approved; commercial storage & delivery; secure records storage; automobile transport

Warehouse: 20,000 sq. ft., heated, palletized, alarmed, steel; fenced compound

Other Association Memberships: BBB

Nanaimo Minute Men 2006 Ltd.

3417 Shenton Road
Nanaimo, BC V9T 2H1
Tel: 250-758-7385 / Fax: 250-758-4022
Website: www.minute-men.com
Email: peggyh@minute-men.com
Peggy Henwood, General Manager

Quality Move Management, Inc.

819 Cliveden Place, #100
Delta, BC V3M 6C7
Tel: 604-523-3700 / Fax: 604-523-3701
Toll-free: 1-800-228-7966
Website: www.qmm.com
Email: sslater@qmm.com
Shelby Slater, Executive Assistant

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, office & industrial moving; an office is also located in Calgary

Warehouse: Concrete block, fire & burglar alarms, sprinklered, heated, palletized, dock-level loading

Salmon's Transfer Ltd.

100 – 9500 Van Horne Way
Richmond, BC V6X 1W3
Tel: 604-273-2921 / Fax: 604-273-4963
Website: www.salmonstransfer.com
Email: salmons@salmonstransfer.com
Doug Kellough, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, specialty moving services: office moves, high-value products, electrical, medical & printing equipment, expedited road service

Warehouse: 30,000 sq. ft., palletized, customs-bonded, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, dock-level loading

Other Association Memberships: AAA+ BBB-certified, BCTA

Trail Cartage (2005) Ltd.

1175 Lower China Creek Road
Genelle, BC V0G 1G0
Tel: 250-693-5424 / Fax: 250-693-5425
Email: startransfer@shaw.ca
Rick Donaldson, Owner

Services: Full service moving

Warehouse: Steel frame, heated, palletized, dock-level loading

Star Transfer Ltd.

1175 Lower China Creek Road
Genelle, BC V0G 1G0
Tel: 250-693-2414 / Fax: 250-693-5474
Email: startransfer@shaw.ca
Sheri McInnes, Manager

Services: Full service moving

Warehouse: Steel frame, heated, palletized, dock-level loading

Star Transfer Ltd.

Silica Street
Nelson, BC
Tel: 250-352-7313
Email: startransfer@shaw.ca
Rick Donaldson, Owner

Canadian Movers/Entreprises canadiennes de déménagement

TR Westcan Inc./Tippet-Richardson

8035 North Fraser Way
Burnaby, BC V5J 5M8
Tel: 604-324-5015 / Fax: 604-324-2047
Toll-free: 1-800-771-5015
Website: www.trwestcan.com
Email: brendan@tippetrichardson.com
Brenda Naylor, President



Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Warehouse: Bonded, sprinklered, burglar alarm,
heated, DND-certified, Government-certified
70-ft. platform scale, dock-level loading

Other Association Memberships: IAM

Williams Moving & Storage (BC) Ltd.

2401 United Boulevard
Coquitlam, BC V3K 5Y3
Tel: 604-941-9411 / Fax: 604-942-3508
Toll-free: 1-866-WMS-MOVE (967-6683)
Website: www.williamsmoving.com
Email: sales@williamsmoving.com
Mary O'Sullivan-Andersen, COO



Services: Local & long-distance moving,
storage, packing & crating of household
goods; transportation of high-value goods; air-
ride & heated service available

Warehouse: 300,000 sq. ft. at 13 BC & Alberta
locations; heated, alarmed & government-
approved

NORTHWEST TERRITORIES

INUUVIK

MATCO Transportation Systems Ltd.

YELLOWKNIFE

MATCO Transportation Systems Ltd.

MATCO Transportation Systems Ltd.

PO Box 1218
Inuvik, NT X0E 0T0
Tel: 867-777-2733
Email: damen.anderson@matco.ca
Damen Anderson



MATCO Transportation Systems Ltd.

120 Enterprise Drive, PO Box 1590
Yellowknife, NT X1A 2P2
Tel: 867-873-3333 / Fax: 867-873-4998
Website: www.matco.ca
Email: leon.johnson@matco.ca
Leon Johnson, Corporate & International Sales
Manager
Services: Serving Canada the World



NUNAVUT

IQUALUIT

J & N Moving

J & N Moving

PO BOX 1814 – Building 1559 A
Iqaluit, NU X0A 0H0
Tel: 867-979-2460 / Fax: 867-979-7782
Email: jlweir@northwestel.net
Ed Legge



Services: Local & long distance moving

Warehouse: Steel frame, fire & burglar alarms,
heated



Certified Canadian Mover

International Movers/Entreprises internationales de déménagement

AUSTRALIA

GCM Cargo Logistics

25 Pipe Road
Laverton North, VIC 3026
Tel: 61 3 8360 7889 / Fax: 61 3 9369 3113
Website: www.gcm-cargo.com
Email: gcmadmin@gcm-cargo.com
Maria Rivas, Manager

Services: Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

Warehouse: 79,590 sq. ft. bonded warehouse

Other Association Memberships: IAM

Hellas Europe Australia Pty Ltd

40 Arncliffe St.
Wolli Creek, NSW 2205
Tel: 612-8507-1399 / Fax: 612-9567-3600
Toll-free: 1300-361-188
Toll-free fax: 1300-366-688

Website: www.hellaseurope.com.au
Email: imports@hellaseurope.com.au
Anna Antonaros, Managing Director

Services: Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

Warehouse: 79,590 sq. ft. bonded warehouse

Other Association Memberships: IAM

BARBADOS W.I.

Michael Greaves Associates (B'Dos) Inc.

Carmichael House, Carmichael
St. George
Tel: 246-426-2417 / Fax: 246-435-1847
Website: www.mgassociates.net
Email: mgreavesassoc@sunbeach.net
Michael Greaves, CEO

Services: International cargo consultants, freight forwarders/customs brokers, moving, packing, crating & shipping services

Other Association Memberships: IAM, BAR

Rate sheets for some international members can be seen in the members-only area of CAM's website.

Les fiches de tarifs de certains membres internationaux sont données à la section Membres sur le site de l'ACD.

CANADA

Allports International Ontario Ltd.

2101 Cleaver Avenue
Burlington, ON L7M 3S9
Tel: 905-336-0255 / Fax: 905-336-9908
Toll-free: 1-800-433-3861
Website: www.allportsinternational.com
Email: brent@allportsinternational.com
Brent Hurtubise, President
Services: Overseas HHG forwarding to & from all points in Canada – ocean, air, land transportation; origin & destination service; insurance

Amfreight International

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-814-7258 / Fax: 905-814-9162
Toll-free: 1-800-667-1597
Toll-free fax: 1-800-361-4758
Website: www.amfreight.ca
Email: steve@amfreight.ca
Steve Clarke, Manager

Services: Household goods forwarding worldwide, tariff available

Other Association Memberships: IAM

Brytor International Moving

275 Export Boulevard
Mississauga, ON L5S 1Y4
Tel: 905-564-8855 / Fax: 905-564-8841
Toll-free: 1-800-447-2760 (in Canada)
Website: www.brytor.ca
Email: anthony@brytor.ca

Anthony Soward, Business Development & Storage Manager

Services: International HHG moving & storage, packing & crating

Warehouse: Brick, alarm & fire alarm, sprinklered, heated, dock-level loading, Canada Customs-bonded

Other Association Memberships:

OMNI, FIDI, FAIM, IATA, LACMA, BAR, IAM

Campbell International

145 Sun Pac Blvd.
Brampton, ON L6S 5Z6
Tel: 905-454-5400 / Fax: 905-454-3059
Email: lorrie@perfectmove.ca
Lorrie Freake

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Warehouse: Concrete block & steel, 35,000 sq. ft., palletized, 3 decks

Other Association Memberships: IAM

★ New member/Nouveau membre

Coburn's Worldwide Moving Systems Inc.

1901 Forbes Street
Whitby, ON L1N 9A7
Tel: 905-432-3509 / Fax: 905-432-3501
Toll-free: 1-800-665-0578
Website: www.coburnstransport.com
Email: worldwide@coburnstransport.com
Tessa Watson, Manager

Services: EXPORT – Pre-planning, professional packing/wrapping, crating, full/part load ocean freight, air freight, documentation, transit insurance, worldwide moving network, automobile blocking & bracing.
IMPORT – Qualified personnel to assist with customs clearance, full service delivery, unpacking, set-up & re-assembly of furniture, uncrating, same day removal of packing debris & car delivery.

Warehouse: Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage, 50,000 sq. ft.

Other Association Memberships: BAR, IAM, OTA

Crown Relocations

1375 Artisans Court
Burlington, ON L7L 5Y2
Tel: 905-332-4332 / Fax: 905-827-7846
Toll-free: 1-800-663-4960
Website: www.crownrelo.com
Email: toronto@crownrelo.com
Dean Hefford, General Manager

Services: International, long-distance & local moving; specialized crating for fragile items; short- & long-term storage; in-transit & in-store protection; full range of relocation services

Warehouse: Brick-block construction, security patrolled & alarm monitored; Canada-Customs bonded; ISO9001:2000

Déménagement Westmount Moving International ★

592, rue Hull
Montreal (Lasalle), QC H8R 1V9
Tel: 514-788-1888 / Fax: 514-800-1865
Toll-free: 1-888-413-1888
Website: www.overseas-international-moving.com
Email: info@overseas-international-moving.com
Jerome Lacerte, Gérant/Manager div. International

Services: Local, long-distance & overseas HHG moving & storage, packing, crating, commercial & office moving

Warehouse: 32,000 sq. ft., sprinklered, alarm-protected, government-approved, palletized

International Movers/Entreprises internationales de déménagement

Farrex Freight Systems Ltd.

#135 & 140, 14480 Knox Way
Richmond, BC V6V 2Z5
Tel: 604-273-4911 / Fax: 604-273-1449
Toll-free: 1-800-932-7739
Website: www.farrex.com
Email: randy@farrex.com

Randy Kulasekare, Vice President

Services: International freight forwarding (inbound & outbound), Canadian customs brokerage services, ocean & air freight consolidation, container de-stuffing, goods inspection, product palletizing, warehousing & distribution, warehouse storage (short & long term storage), pick & pack services, containerized automobile shipping – international, & overseas packing, crating & moving of personal, household goods

Other Association Memberships: International Freight & Logistics Network, IATA, CASS, Canadian International Freight Forwarders Association, Freight Carriers Association of Canada, BBB

Focus Moving Services Inc. ★

25 Sheppard Ave. W, Suite 300
Toronto, ON M2N 6S6
Tel: 647-350-4103 / Fax: 647-350-4100
Website: www.focusmoving.com
Email: info@focusmoving.com
Kevin Nippak, VP & General Manager

Services: International moving services; full service door to door

Other Association Memberships: IAM

Guardian Overseas Shipping Ltd.

2222 Gladwin Crescent
Ottawa, ON K1B 4S6
Tel: 613-523-5855 / Fax: 613-523-3177
Toll-free: 1-800-561-9555
Website: www.guardianoverseas.com
Email: info@guardianoverseas.com
Tamara Reid, Traffic Manager

Services: Local, long-distance & overseas HHG & commercial moving, packing & storage; specialized crating: electronics, residential & commercial; office systems & furniture installation, repair & service

Warehouse: Concrete block, sprinklered, alarm security, heated, pallet & racking storage, loading docks, Customs-bonded

Other Association Memberships: IAM

Hodori Express Canada Inc.

160 Toryork Drive
Toronto, ON M9L 1X6
Tel: 416-244-2424 / Fax: 416-782-6863
Website: www.hodoriexpress.ca
Email: info@hodoriexpress.ca
James Lee, Manager

Services: Local, long distance, overseas, storage, bonded storage, bonded carrier, packing, crating, container haulage, customs brokerage, freight forwarding, etc.

Warehouse: SH class sufferance warehouse; 1.4 acre container yard plus 5000 sq. ft. warehouse; gated facility with alarm & canine-patrolled 24/7

Other Association Memberships: Pending: AMSA, IAM (HHGFAA)

Hoyt's International

210 Joseph Zatzman Drive
Halifax, NS B3B 1P4
Tel: 902-468-5855 / Fax: 902-468-9701
Toll-free: 1-800-565-4698
Website: www.hoytsinternational.com
Email: sales@hoytsinternational.com
Leonard Hoyt

Services: International packing & household removals company providing packing, shipping, clearing, forwarding, warehousing & insurance services

Warehouse: Sprinklered, heated, palletized, Canada Customs Bonded. (also, bonded warehouses in Halifax, NS, Moncton & Fredericton, NB. Bonded warehouse agreements in St. John's, Gander & Cornerbrook, NL, & Charlottetown, PE)

Other Association Memberships: IAM

Monarch Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-820-6800 / Fax: 905-820-6805
Website: www.monarchmoving.com
Email: info@monarchmoving.com
Ramiro Quiros, General Manager

Services: Full-service, local, long-distance & international household goods moving, packing & crating

Warehouse: 23,000 sq. ft. bonded sufferance warehouse, secure furniture vaults, DND-certified; fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors

Movetrans International

396 Andrew Street
Newmarket, ON L3Y 1H4
Tel: 416-238-2615 / Fax: 416-352-0159
Toll-free: 1-888-668-3488
Website: www.movetrans.com
Email: info@movetrans.com
Bart Ollen, Director of Operations

Services: Overseas HHG moving & storage, packing, crating, forwarding (overseas)

Warehouse: Fully bonded, temperature-controlled, burglar alarm, dock-level loading, sprinklered, steel frame, palletized

NEOSTAR International Moving Inc.

6379 Main Street, PO Box 274
Stouffville, ON L4A 7Z5
Tel: 905-640-6425 / Fax: 905-640-7949
Website: www.neostarinternationalmoving.com
Email: kathy@neostarinternationalmoving.com
Kathy Fullerton, President

Services: International Move Management of goods, Trans-border Moving, HHG Forwarding, Corporate relocation, storage, Automobiles, Container & LCL shipping Door to Door. Wherever live takes you NEOSTAR will get you there, servicing throughout Canada, to & from Canada to anywhere in the world

Other Association Memberships: IAM, MoversPOE, CAM International

Orbit International Moving Logistics Ltd.

212 Dolomite Drive
Toronto, ON M3J 2N2
Tel: 416-628-4228 / Fax: 416-661-8228
Website: www.orbitmoving.com
Email: info@orbitmoving.com
Adi Shaked, Sales Manager

Services: Local, long distance & international moving, corporate relocation, storage

Areas Served: Orbit International Moving Logistics Ltd.

Other Association Memberships: IAM, TIMN

Parry International Relocations Ltd. (PIR)

117 Ringwood Drive, Suite 17
Stouffville, ON L4A 8C1
Tel: 905-640-7716 / Fax: 905-640-7692
Toll-free: 1-866-977-0779
Website: www.parryintrelo.com
Email: admin@parryintrelo.com
Vincent Parry, President

Services: Move management, overseas moving, trans-border moving, intra-Canada moving, transit insurance, HHG forwarding, freight forwarding & exhibit moving

Other Association Memberships: IAM, BAR

Premiere International

450A Britannia Road East
Mississauga, ON L4Z 1X9
Tel: 905-795-0343 / Fax: 905-712-8969
Toll-free: 1-877-322-2192
Website: www.premierevanlines.com
Email: international@premierevanlines.com
S. Kirsten Flynn, President

Services: International HHG relocations

Other Association Memberships: CERC, BAR, IAM

Starline Overseas Moving

7115 48th Street SE, Suite 18
Calgary, AB T2C 5A4
Tel: 403-720-3244 / Fax: 403-279-4062
Toll-free: 1-800-418-9459
Website: www.starlineoverseas.com
Email: sales@starlineoverseas.com
Nate Edwards, Manager

Services: Local, long distance, overseas HHG moving, storage, packing & crating, commercial & office moving

Warehouse: 46,080 sq. ft., concrete block, alarmed, sprinklered, DND-certified, heated, palletized, dock- & ground-level loading, Canada-Customs-bonded

Other Association Memberships: IAM, FIDI, AMSA

Taylor International

1200 Plains Road East
Burlington, ON L7S 1W6
Tel: 905-632-8010 x 248 / Fax: 905-632-5083
Toll-free: 1-800-263-9143
Website: www.taylorinternational.ca

Email: arthur@ataylormoving.com
Arthur Drewry, International Relocations Manager

Services: Worldwide moving, packing & storage specialists

Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA

International Movers/Entreprises internationales de déménagement

Tippet Richardson Overseas Moving

106 Ridgetop Road
Toronto, ON M1P 2J9
Tel: 416-292-4555 / Fax: 416-292-4593
Toll-free: 1-800-718-7664
Email: pnaylor@tippetrichardson.com
Peter Naylor, President

Services: *International moving, overseas HHG moving & storage, packing & crating, special art*

Warehouse: *Concrete block, steel frame, 35,000 sq. ft., bonded, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading*

Other Association Memberships: FIDI/FAIM, OMNI, IAM, BAR, LACMA, COMA

UniGroup Worldwide UTS Canada ★

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-565-7804 / Fax: 905-564-0237
Toll free: 1-855-UTS-MOVE / 1-855-887-6683
Website: www.utsCanada.ca
Email: hjones@utsCanada.ca
Huw Jones, General Manager

Services: *All services including international moving, storage, move management, forwarding*

Warehouse: *Bonded warehouses across Canada*

Other Association Memberships: UTS International, AMSA, IAM

Westmount International Moving ★

335 Gage Avenue
Kitchener, ON N2M 5E1
Tel: 519-895-1100 / Fax: 519-895-1105
Toll-free: 1-877-895-1190
Website: www.kitchenerwaterloomovers.com
Email: info@overseas-international-moving.com
Jerome Lacerte, Gérant/Manager div. International

Westmount International Moving ★

2768 A Sheffield Rd.
Ottawa, ON K1B 3V9
Tel: 613-742-7555 / Fax: 613-749-6202
Website: www.ottawa-gatineau-movers.com
Email: info@overseas-international-moving.com
Jerome Lacerte, Gérant/Manager div. International

★ *New member/Nouveau membre*

FRANCE

Alba International Déménagements

30 rue du Bois Moussay
Stains, 93240
Tel: 33 1 48.11.68.68 / Fax: 33 1 48.11.24.68
Website: www.albamoving.com
Email: william@albamoving.com
William Benloulou, Président

Services: *Domestic & Enterprises, storage*

Warehouse: *Stockage dans des conteneurs bois de 8 m3 numérotés et plombés (ces conteneurs nous sont fournis par la Chambre Syndicale du Déménagement) ou dans des emplacements individuels. Surveillance 24h/24 et 7j/7 des locaux par une équipe de gardiennage. Lieux sains et secs, à l'abri des intempéries et de l'humidité. Fourniture, si besoin, des produits d'emballage et de protection pour une meilleure conservation de vos biens (couvertures, cartons, bull-pack etc.). Garantie : vos meubles sont couverts en cas de sinistre par notre assureur MARSH FRANCE.*

Other Association Memberships: *Chambre Syndicale Du Deménagement, IAM*

NEER Service France

17 Avenue des Morillons
Garges les Gonesse, 95140
Tel: 33-1-34-45-5000 / Fax: 33-1-34-45-5200
Toll-free: 33-0800-00-NEER (in France only)
Website: www.neerservice.fr
Email: cedricz@neerservice.fr
Paulin Zibi, General Manager

Services: *All services related to the international & national moving & storage industry*

Warehouse: *Concrete block, fire & burglar alarm, security cameras*

Other Association Memberships: IAM, LACMA, BAR, AMSA, PAIMA, CPPC, ERC, FIDI

GHANA

Doxa Van Lines Ltd.

2 Botwe Street, Dimples, Dzorwulu
PO Box 376
Kaneshie, Accra
Tel: 233-21-771-920 / Fax: 233-21-771-920
Email: doxavl@yahoo.com

Andrew Quainoo, Managing Director

Services: *International packing, removal, shipping, forwarding, clearing, door-to-door services, consolidation, warehousing, transport & export of cash crops*

Warehouse: *1,000 sq. ft.*

Other Association Memberships: IAM

Worldwide Logistics Movers ★

PO Box SR 222 Spintex Road, Plot #15,
Community 17, Lashibi, Cima House
Accra, Spintex
Tel: 233 21 934916 / Fax: 233 22 402737
Website: www.worldwidelogisticsgh.com
Email: info@worldwidelogisticsgh.com
George Dzisah, CEO

Services: *Local, long distance & overseas moving & storage, packing & crating*

Warehouse: *Cement block, aluminum roofing, air conditioning, fire extinguisher, security guard at night*

Other Association Memberships: AMSA

INDIA

Clintus Network Limited

Khasra No.332, Chattarpur
New Delhi, 110074
Tel: 0091-11-26803874 or 26803876
or 26803879
Fax: 0091-11-26802616 or 26802631
or 26185268

Website: www.clintusindia.com

Email: arvind@clintus.com

Arvind Joshi, Chairman and CEO

Services: *Local, long-distance (domestic) & overseas (international) moves (specializing in household goods), complete packing, crating, liftvan containerization, storage & logistics*

Warehouse: *Brick & mortar, air conditioning & description generator, 24-hour security, fire-fighting equipment (heating is not required), palletization, different loading levels*

Other Association Memberships: FIDI/FAIM-ISO, PAIMA, BAR, IAM, AMSA, LACMA, ERC, ISO 9001:2008, ISO 14001:2004, ISO 27001:2005

Prakash Relocations Worldwide

#16, 3rd Main, 8th Cross, 1st Stage, Indiranagar
Bangalore, Karnataka 560 038
Tel: 91-80-3240-2449/2528 5020/5199
Fax: 91-80-2529-5444

Website: www.prakashrelocations.com

Email: pkshrelocations@vsnl.net

M.D. Prakash, Managing Director

Services: *Offering relocation services (homes, offices, residential, corporate), HHG-shifting, unpacking, loading & unloading*

Warehouse: *Alarm protection, heated, palletized*

IRAN

Simorgh Pack Transportation Co., Ltd.

International Packers & Movers

54 Mousavi Street, Ferdowsi Square
PO Box 15815-1186
Tehran, Tehran 1581643631
Tel: 0098-21-88 30 41 45
Fax: 0098-21- 88 84 88 44

Website: www.simorghpack.com

Email: info@simorghpack.com

Rouben Gharakhani, Chairman

Services: *Complete origin & destination service, packing & crating, international insurance & freight forwarding, local & long-distance HHG moving, commercial & office moving, long- & short-term storage*

Warehouse: *Air conditioning, alarm protection, dock-level loading*

Other Association Memberships: IAM, AMSA

MALAYSIA

Ambassador Worldwide Malaysia

1. Lot 1641, Jalan 1, Taman Jasa Utama,
Off Jalan Sungai Tua, Batu Caves
Selangor, 68100
Tel: 603-6187-2233 / Fax: 603-6186-8566
Website: www.ambassador.com.my

Email: movers@streamyx.com

Jimi N. Dhillon, Managing Director

Services: *International full moving services*

Warehouse: *Internationally approved detached warehouse; currently approved mover for Canadian High Commission & agencies*

Other Association Memberships: IAM

International Movers/Entreprises internationales de déménagement

PAKISTAN

Homepack Freight International

Suite # 1104, 11th Floor, Al-Rahim Tower
I.I. Chundrigar Road
(opp: National Bank of Pakistan)
Karachi, 74000
Tel: 92-21-32411807-8 / Fax: 92-21-32412069
Website: www.homepack.pk
Email: hmpk@cyber.net.pk
A. Hashim, President & CEO

Services: *International freight forwarder, customs clearance, packing services, break-bulk agent, door-to-door deliveries, packing & project-handling specialists for Pakistan & Afghanistan Cargoes*

Other Association Memberships: FAIM – FIDI, BAR, IAM, PIFFA, ISO 9001:2000

SPAIN

De Marti Mudanzas ★

C/ de la Ciència, 12, Viladecans
Barcelona, 08840
Tel: 34 93 443 04 84 / 443 09 94
Fax: 34 93 441 45 47
Website: www.demartimudanzas.com
Email: daniel@demartimudanzas.com
Daniel Cortés, International Manager

Services: *Local, European, overseas HHG moving & storage, packing & crating, office moving, fine arts*

Warehouse: *Same building as offices, steel frame, fire & burglar alarms, sprinklered, palletizing services, storage in liftvans, close connection with airport & port*

Other Association Memberships: FEDEMAC, LACMA, PAIMA, IAM

TURKEY

SOYER International Moving Company

Cemil Topuzlu Caddesi
No: 62 Arzum Apt. Kat: 1 / 8
Göztepe-ISTANBUL, 34728
Tel: 90 216 411 27 20 / Fax: 90 216 368 96 19
Website: www.soyer.com.tr
Email: soyer@soyer.com.tr
Ozcan Soyer, Vice President

Services: *Full international HHG origin & destination moving services including storage & customs clearance*

Warehouse: *2500 sq. m. warehouse in ISTANBUL, 3000 sq. m. customs-bonded warehouse in ADANA & 1800 sq. m. warehouse in IZMIR with different type trucks, vans, forklifts & equipment*

Other Association Memberships: IAM, AMSA, FIATA, EUROMOVERS

UNITED ARAB EMIRATES

Pack N Move (LLC)

Ras Al Khor, Industrial Area 2, Warehouse No. 7,
PO Box 62097
Dubai
Tel: 9714-3331860 / Fax: 9714-3331864
Toll-free: 800-766

Website: www.packnmovedubai.com
Email: info@packnmovedubai.com
Nadeem Rehmani, Manager – International Removals

Services: *Worldwide removals, warehouse services, local moves, freight forwarding, e-clearance, export packing, shipping & cargo*

Warehouse: *Controlled by Dubai Police, Civil Defense Authority alarm system & security camera, air conditioning available*

Other Association Memberships: IAM, FIATA, NAFAL

Relogulf LLC

Warehouse 10, Dubai Investment Park
Dubai
Tel: 9714-886-8148 / Fax: 971-4-886-8149
Website: www.relogulf.com
Email: phil.davis@relogulf.com
Phil Davis, Managing Director

Services: *HHG moving & storage: international, local, packing, crating, handyman services, professional relocation services within the UAE, inbounds, complete door-to-door service*

Warehouse: *Climate-controlled, 24-hour on-site security*

Other Association Memberships: IAM

UNITED KINGDOM

Central Moves Ltd. ★

Unit 5, Skill Centre, Twickenham Trading Estate
Twickenham, Middlesex TW1 1DU
Tel: 0044 208 892 8931
Website: www.centralmoves.co.uk
Email: scott@centralmoves.co.uk
Scott Rust, Director / Owner

Services: *National & international household goods removals, packing & unpacking, handy-man service, office removals, storage services, air freight/road & sea forwarding, crating service, customs-clearance, weekly service to Athens, Thessaloniki & the Greek Islands, full origin & destination services*

Warehouse: *Alarm protection by police & fire, CCTV inside & out, 3 loading doors, brick & concrete with steel frame*

Other Association Memberships: BAR, FEDEMAC, BS EN 12522, Eurovan

ReloUK

4 Hawthorn Road
Eastbourne, East Sussex BN23 6QA
Tel: 0044 843 2894350
Website: www.relo.uk

Email: paul.hunter@relo.uk
Paul Hunter, Managing Director

Services: *HHG moving & storage: international, local, packing, crating, handyman services, professional relocation services within the UK, inbounds, complete door-to-door service*

Other Association Memberships: IAM

UK and Continental Move Group Ltd.

Unit 6, Valley Farm Business Pk, Reeds Lane
Sayers Common, West Sussex BN6 9JQ
Tel: 0044 845 257 0946

Fax: 0044 0845 257 0824
Website: www.continentalmovegroup.com
Email: info@continentalmovegroup.com
Nick Rose, Director

Services: *The company offers local & long-distance moving services; excess baggage; shipping; air freight. We have an extensive range of removal vehicles capable of coping with any size shipments*

Warehouse: *Fully alarmed, heated, containerised storage; 15,000 sq. ft. of secure storage facilities*

Other Association Memberships: AMSA

USA

Arpin Van Lines, Inc.

5308 SW 24th Place
Cape Coral, FL 33914
Tel: 800-561-3320 / Fax: 239-549-8797
Toll-free: 1-800-561-3320
Website: www.arpin.com
Email: tstephens@arpin.com
Tom Stephens, Vice President

Services: *Cross-border moves (to/from US & Canada), long-distance moves (within Canada & US), overseas, logistics, brokerage & third-party services. Office in Whitby, ON (1-866-481-0664 or 905-428-7080)*

Warehouse: *Steel & concrete, palletized, sprinklered, burglar alarm, heated, dock-level & drive-in loading*

Gateways International, Inc.

2030 First Avenue, Suite 200
Seattle, WA 98121
Tel: 206-728-5990 / Fax: 206-728-7579
Toll-free: 1-800-257-5256 x 2900
Website: www.gatewaysinternational.com
Email: rickc@the-movers.com
Richard Curry, President

Services: *International & domestic forwarding of household goods*

Other Association Memberships: NCMA

★ *New member/Nouveau membre*

Suppliers/Fournisseurs

AllCargo Express Inc.

200 – 2251 No.5 Road, Richmond, BC V6X 2S8
Tel: 604-606-0633 / Fax: 604-232-4544
Website: www.allcargoeexpress.com
Email: alberto@allcargoeexpress.com
Alberto J. Ferreira, International Relocation Consultant

Services: Freight forwarding & International relocation, packing & crating
Areas Served: Canada

Alliance Relocation Services, Inc.

110 Limestone Plaza, Fayetteville, NY 13066
Tel: 315-663-0067 / Fax: 1-877-242-0456
Toll-free: 1-877-242-0455 x 222
Toll-free fax: 1-877-242-0456
Website: www.alliancerelocation.com
Email: jim.walsh@alliancerelocation.com
Jim Walsh, CEO

Services: Alliance provides nationwide, on-site crating & third-party services, including the disassembly/packing & unpacking/setup of appliances, billiard tables, clocks, furniture, fitness equipment, electronics & playground equipment, & a maid service

Areas Served: North America

Bac Bleu Illimitée Ltée ★

6150 Cypiphot, St-Laurent, QC H4S 1Y5
Tel: 514-975-8557 / Fax: 905-670-7808
Toll free: 1-888-502-BINS (2467)
Website: www.bluebins.com
Email: julius@bluebins.com
Julius Janits, Directeur Général

Services: Specializes in the rental of reusable plastic containers, ideal for all types of moves – residential, industrial or commercial; moving equipment & the new plastic dolly

Blue Bins Unlimited Corp.

6665 Tomken Road, Unit 9-10
Mississauga, ON L5T 2C4
Tel: 905-507-8557 / Fax: 905-670-7808
Toll-free: 1-888-502-BINS(2467)
Website: www.bluebins.com
Email: maria@bluebins.com
Joe Lopes, President

Services: Specializes in the rental of reusable plastic containers, ideal for all types of moves – residential, industrial or commercial; moving equipment & the new plastic dolly

Chris Steer Insurance Brokers Ltd.

8 King Street East, Suite 202
Toronto, ON M5C 1B5
Tel: 416-366-1141 / Fax: 416-366-4656
Toll-free: 1-866-278-7535
Website: www.chrissteer.com
Email: mpuddy@chrissteer.com
Marc Puddy, President

Services: Insurance brokers & consultants
Areas Served: All of Canada

Dale & Morrow Insurance Limited

6 George Street South
Brampton, ON L6Y 1P3
Tel: 905-451-1933 / Fax: 905-451-4411
Toll-free: 1-877-229-7272
Website: www.daleandmorrow.com
Email: insurance@daleandmorrow.com
Glenn Meyer, VP Business Development

Services: One-stop choice for all insurance needs.; specializes in providing movers & related industries with their commercial insurance, employee health & dental plans & individual disability, critical illness & life insurance for owners & employees

Areas Served: Ontario

Dollies & Boxes Unlimited

40 Continental Place
Scarborough, ON M1R 2T4
Tel: 416-293-6293 / Fax: 416-293-7545
Toll-free: 1-888-398-9888
Website: www.dollies-boxes.com
Email: louise@dollies-boxes.com
Louise Cameron, Managing Director

Services: Sales of moving equipment (dollies, computer carts, utility boxes, panel carts, walkboards, plastic boxes, & many more items), sale of cardboard boxes & moving supplies (bubble, paper, packaged mattress bags, stretch wrap & accessory items)

Areas Served: Canada & US

FROGBOX ★

1631 Powell St.
Vancouver, BC V5L 1H5
Tel: 604-609-6436
Toll-free: 1-877-FROGBOX (376-4269)
Website: www.frogbox.com
Email: doug@frogbox.com
Doug Burgoyne, President

Services: FROGBOX rents moving boxes & moving supplies for residential & commercial moves. We refer a lot of business to movers & are always looking for reputable moving companies to send our customers to. By partnering with FROGBOX you demonstrate your commitment to lowering the environmental impact of moving. Your customers will also love the service. We can bill your customer direct or bill you

Areas Served: Victoria, Vancouver, Fraser Valley, Okanagan Valley, Edmonton, Calgary, Lethbridge, Saskatoon, Regina, Winnipeg, Ottawa, Durham, GTA, KW, Hamilton, Burlington, London, Halifax, Seattle, Boise, Minneapolis, Madison

Furniture Medic

5462 Timberlea Boulevard
Mississauga, ON L4W 2T7
Tel: 905-670-0000 x 450 / Fax: 905-624-6378
Toll-free: 1-800-263-5928 x 450
Toll-free fax: 905-624-6378
Website: www.furnituremedic.com
Email: smcgowen@smclean.com
Susan McGowen, Business Leader

Services: Furniture Medic repairs and restores all furniture: furniture repair; inspection reports; mattress cleaning

G M Packaging Ltd.

5450 Maingate Drive
Mississauga, ON L4W 1R8
Tel: 905-206-0550 x 26 / Fax: 905-206-9917
Toll-free: 1-800-388-0834
Toll-free fax: 1-866-206-9917
Website: www.gmpackaging.com
Email: sales@gmpackaging.com
Glenn McBurnie, President

Services: Packaging, self-storage & moving supplies. OPEN 7 days a week. Boxes, newsprint, dollies, mattress bags, stretch wrap, tape, bubble wrap, moving blankets, labels and more

Areas Served: Ontario to Newfoundland

Great Little Box Company

11300 Twigg Place, Mitchell Island
Richmond, BC V6V 3C1
Tel: 604-301-3700 / Fax: 604-301-3745
Toll-free: 1-800-661-3377
Website: www.greatlittlebox.com
Email: info@greatlittlebox.com
Vince Pearce, Moving Industry Consultant

Services: Everything you need to pack & ship! Complete line of moving boxes, equipment & supplies including stretch wrap, newsprint, bubble packs, tape & tape dispensers, labels, mattress bags, furniture covers, blankets, locks, ladders, dollies, carts, hand trucks, pallet jacks, cargo straps, ramps, dock boards, mini storage packs & more! Accounts & Cash & Carry Available!

Areas Served: British Columbia & Washington State

HKMB HUB International

595 Bay Street, Suite 900
Toronto, ON M5G 2E3
Tel: 416-597-0008 / Fax: 416-597-2432
Website: www.hkmb.com

Email: michael.gilles@hubinternational.com
Michael Gilles, Senior Vice President & Partner
Services: As Canada's largest insurance broker, HUB International can provide service across the country with comprehensive tailored coverage designed specifically for the moving industry. Our in-house claims team have the expertise to manage & resolve claims to the satisfaction of both you & your customer

Areas Served: Offices across Canada

K.I.D. Trailer & Equipment

1090 South Service Road East, Unit A
Oakville, ON L6J 2X8
Tel: 905-842-2942 / Fax: 905-338-5600
Toll-free: 1-800-265-6291
Website: www.kidtrailer.ca
Email: info@kidtrailer.ca
Mike Dwhytye, General Manager

Services: Trailer sales, featuring Kentucky custom-built moving vans, Fontaine platforms & dry vans; heavy-duty parts & service for all trailers & trucks; custom-built Kentucky movers van bodies & used truck sales

Areas Served: Ontario & all of Canada
Other Association Memberships: OTA

Kentucky Trailer

7201 Logistics Drive
Louisville, KY 40258
Tel: 502-322-1304 / Fax: 502-635-1314
Toll-free: 1-888-598-7245 x 670
Website: www.kytrailer.com
Email: JLambroza@kytrailer.com
Jake Lambroza, Vice President – Moving & Storage

Services: The name Kentucky Trailer is synonymous with customization. With over 70 years in the industry, we have manufactured the finest quality moving vans, each one built to meet your unique business needs. Kentucky has now expanded our quality line & has introduced a Truck Body-new for 2009. See us for: moving vans, Mover Plus vans, city vans, truck bodies & special built custom vans to your specifications. Kentucky Trailers – custom trailers, custom truck bodies & customer driven

Areas Served: US – Louisville, KY; Walled Lake, MI (KY Trailer Technologies); Painesville, OH (KY High Tech Performance Trailers)

Other Association Memberships: AMSA – CMSA

Suppliers/Fournisseurs

Kerr Global Communications

61 Raddall Avenue, Unit J-K
Dartmouth, NS B3B 1T4
Tel: 902-446-3930 / Fax: 902-446-3934
Website: www.kerrglobal.com
Email: smckenna@kerrglobal.com
Mike Herenberg, General Manager

Services: Fleet tracking solutions & consulting through a dedicated team of hardware & software technicians as well as a technical support department

L. Hansen's Forwarding

30 Dynamic Drive
Scarborough, ON M1V 2W2
Tel: 416-293-9135 / Fax: 416-293-1604
Toll-free: 1-888-420-8888
Website: www.lhf.com
Email: mgallagher@lhf.com
Mark Gallagher, National Sales Manager

Services: Vehicle-relocation specialist, utilizing CP Rail & its trucking fleet for local, provincial, cross-Canada & cross-border assistance; up-to-date tracking, door-to-door service, full line of communication; long- & short-term indoor vehicle storage

Areas Served: Canada, the US

Livingston Freight – Searail – Vehicle Transportation Division

420 E. Audley Blvd.
Delta, BC V3M 5S4
Tel: 604-521-1016 / Fax: 604-522-1504
Toll-free: 1-800-361-3097
Website: www.searail.ca
Email: dsantini@livingstonintl.com
Domenic Santini, President

Services: Rail & truck transportation in Canada, the US & Europe; uses CNR railcars that are totally enclosed; door-to-door service in most locations

Areas Served: Canada, the US & Europe

Branch:

551 Creditstone Road
PO Box 79002
Concord, ON L4K 1Y7
Tel: 905-660-0412
Fax: 905-660-6651

Mover's Equipment & Supplies Ltd.

6176 Atlantic Drive
Mississauga, ON L5T 1W2
Tel: 905-670-4488 / Fax: 905-670-2748
Toll-free: 1-800-668-3773
Toll-free fax: 1-866-670-2748
Website: www.movers3.com
Email: john@movers3.com
John Ward, President

Services: Movers' equipment: boxes, pads, straps, ramps, handtrucks, tape, stretch film, dollies, screen carts, decking beams, complete van & warehouse equipment, all packaging supplies

Areas Served: All of North America

Other Association Memberships: AMSA, IAM, GSA approved

★ New member/Nouveau membre

Ogilvy & Ogilvy Insurance Brokers

55 York Street, Suite 200
Toronto, ON M5J 1R7
Tel: 416-777-2722 / Fax: 416-777-2716
Toll-free: 1-877-364-4589
Website: www.ogilvy.ca
Email: dogilvy@ogilvy.ca
David Ogilvy, Vice President
Services: Insurance brokers specializing in the moving industry for over 20 years; licensed in all provinces; bilingual service available
Areas Served: Nationwide

R.M. Moving Supplies Plus Ltd.

5239 – 86 Street NW
Edmonton, AB T6E 6T1
Tel: 780-469-9198 / Fax: 780-469-9173
Toll-free: 1-866-469-9198
Website: www.rmmoving.ca
Email: rmmoving@telus.net
Randy St. Laurent, Co-owner
Services: Suppliers to the moving industry with a complete line of moving & shipping items in stock, all in one location: corrugated boxes, tape, poly products, cargo control, bulk packaging equipment, furniture pads, newsprint, dollies, ramps, piano skids

Red Recruit Ltd. ★

1305 Monmouth Drive
Burlington, ON L7P 3N4
Tel: 289-313-0118
Email: Jacqueline.jones@redrecruit.com
Jacqueline Jones
Services: Red Recruit is a highly specialised consultancy dealing with recruitment for the Removals, Relocations & Shipping industries. We have established a substantial reputation as one of the premier organisations assisting the move of people within these markets, offering executive & advertised searching, staff skills audits & personality profiling

Snowbirds Auto Connection Ltd.

185A Oakdale Road
Toronto (North York), ON M3N 1W4
Tel: 416-638-0001 / Fax: 416-638-9986
Toll-free: 1-888-236-7686
Website: www.snowbirdsautoconnection.com
Email: jkelly@snowbirdsautoconnection.com
John Kelly, Operations/Business Development
Services: Snowbird specialists; year round service from Toronto, ON to South Florida; vehicle import/export; open & enclosed car carriers; oversize vehicles; motorcycle transport; container/flatbed; rail; ocean RO/RO; storage; terminal; local auto delivery

Areas Served: Toronto, ON to South Florida; coast-to-coast in Canada; 48 continental US states; international

Branch:

Florida Office: 1-888-236-7686

Southern Auto Transport Services, Inc.

411 43rd Street East
Palmetto, FL 34221
Tel: 941-722-3326 x 104 / Fax: 941-729-5087
Website: www.southernautotransport.com
Email: allenm@southernautotransport.com
Allen J. Morrell, Vice President
Services: Auto transportation to & from Canada & the US, door-to-door service
Areas Served: Canada & the US
Branch:
36 Norbett
Aurora, ON
Tel: 905-953-0399
Fax: 905-853-3108

The Box Spot

542 Mount Pleasant Road
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.boxspot.com
Email: orders@boxspot.com
Jacqueline Cowan, President
Services: Providing quality packing materials, boxes & moving supplies at discounted pricing. Two accessible locations:
Central: 542 Mt. Pleasant Road (North of Davisville)
West: 2877 Bloor Street West (At Prince Edward, just east of Royal York). Both locations with free parking & free delivery
Areas Served: Toronto Central, East & West, Etobicoke, all GTA
Other Association Memberships: BBB (31 years), CFIB (31 years)

The CG&B Group Inc.

120 South Town Centre Blvd.
Markham, ON L6G 1C3
Tel: 905-948-2667 / Fax: 905-948-2718
Toll-free: 1-800-267-6670
Website: www.cgbgroup.com
Email: don.fish@cgbgroup.com
Donald E. Fish, Vice President
Services: The CG&B Group Inc. is a full service Insurance Brokerage offering all lines of property and casualty insurance, as well as life insurance, group insurance, health insurance & accident & sickness insurance, with offices located in Markham & Mississauga, Ontario
Areas Served: Greater Toronto Area (GTA), Ontario, Canada
Other Association Memberships: OTA

The Mover's Choice

6182 Kestral Road
Mississauga, ON L5T 1Z2
Tel: 905-670-2778
Website: www.themoverschoice.com
Email: orderdesk@themoverschoice.com
Tim Rowley, President
Services: Largest selection of moving equipment & plastic bin rentals in Canada. Guaranteed lowest prices. Bins, dollies, term/ file carts, open bins, ramps, lifts, blankets, appliance trucks, safe movers, stair climbers
Areas Served: Calgary, Mississauga, Toronto, Scarborough & all of Southern Ontario
Branches:
4500 Sheppard Avenue E., Unit 28
Toronto, ON M1S 3R6
Tel: 905 670 2778
4911 – 77th Avenue SE
Calgary, AB T2C 2X4
Tel: 403 532 9112

Suppliers/Fournisseurs

TWO MEN AND A TRUCK® Canada

245 Yorkland Blvd., Suite 100
Toronto, ON M2J 4W9
Tel: 416-204-0070 / Fax: 416-490-1456
Toll-free: 1-86MOVING4U
Website: www.twomenandatruck.ca
Email: john.prittie@twomenandatruck.ca
John Prittie, President

Services: TWO MEN AND A TRUCK Canada, Master Franchisee for TWO MEN AND A TRUCK International, Inc.; the world's largest local moving franchise specializing in both home & business moving; franchisees offer a full range of moving- & packing-related services, including the sale of boxes & packing supplies; franchises are available in all metropolitan markets across Canada

Areas Served: Canada

Other Association Memberships: Canadian Franchise Association

UNIRISC

9040 Leslie Street, Suite 215
Richmond Hill, ON L4B 3M4
Tel: 905-764-7272 / Fax: 905-764-7273
Toll-free: 1-800-461-5048
Website: www.unirisc.ca
Email: gcarlson@unirisc.com
Gil Carlson, President

Services: Transit insurance & claims management, home warranty, vacant property insurance, healthcare coverage for "inpatients"

Areas Served: Worldwide

Vibac Canada Inc.

12250, Boul. Industriel
Montreal, QC H1B 5M5
Tel: 514-640-0250 / Fax: 514-640-6702
Toll-free: 1-800-557-0192
Website: www.vibacgroup.com
Email: sales@vibac.com
Rino Petrella, Executive VP

Services: Tape manufacturer, Sealast™ brand, Vibac® brand, high adhesion tapes, security printed tapes, & VBC® tape, an ecological, silent unwinding, tear-by-hand upgrade for conventional PVC

Areas Served: Canada, US, Mexico, Central and South America

Other Association Memberships: AMSA

Victory Packaging

6176 Atlantic Drive
Mississauga, ON L5T 1W2
Tel: 416-989-9073 / Fax: 905-670-9519
Toll-free: 1-800-422-1214
Website: www.victorypackaging.com
Email: sstockill@victorypackaging.com
Steve Stockill, Sales

Services: All types of packaging material & van equipment for the moving & storage industry: boxes, tape, newsprint, bubblewrap, paper pads, stretch film, van pads, cargo straps, dollies, ramps

Areas Served: Eastern Ontario, Quebec & Maritimes

Branches:

6176 Atlantic Drive
Mississauga, ON
Tel: 905-670-9520
Fax: 905-670-9519

#105, 6303 – 30th Street S.E.
Calgary, AB
Tel: 403-279-6296
Fax: 403-279-8547

73 Paquin Road
Winnipeg, MB
Tel: 204-661-8000
Fax: 204-661-6550

Wholesale Packaging Ltd.

29 Faulkland Road
Toronto, ON M1L 3S4
Tel: 416-424-4691 / Fax: 416-759-7174
Toll-free: 1-866-566-8515
Website: www.wholesale-boxes.net
Email: postmaster@boxshop.ca
Joyce Dean, General Manager
Services: All moving & storage supplies.
We ship across Canada, small orders FedEx & LTL orders

Areas Served: Canada-wide

XN Financial

600 Boul. de Maisonneuve ouest, Suite 2310
Montreal, QC H3A 3J2
Tel: 514-908-1835 / Fax: 514-908-1837
Website: www.xn.com
Email: pcoleman@xn.com
Paul Coleman

Services: Insurance & financial products designed specifically for the needs of international assignees, high net worth individuals & corporate directors & officers

Areas Served: International

Your Moving Depot – Norampac

575 Wentworth Street East, Unit 20
Oshawa, ON L1H 3V8
Tel: 905-438-1906 / Fax: 905-438-1915
Toll-free: 1-888-415-8858
Website: www.yourmovingdepot.ca
Email: kelly@yourmovingdepot.ca
Kelly O'Hara-Curtis, Van Line Sales Agent
Services: Complete inventory of van-line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices; also sell van equipment, generic moving documents, uniforms & customized corporate apparel & promotional items
YMD, Oshawa, ON – Hours: Mon. to Fri. 8 am to 5:30 pm, Sat. 9 am to 1 pm, & after hours by appointment
Norampac Van Line Outlet, 655 Creditstone Rd., Vaughan, ON L4K 5P9 – Hours: Mon. to Fri. 8 am to 4 pm

Areas Served: Greater Toronto Area, with delivery available across Canada

Zynpak Packaging Products Inc.

245 Drumlin Circle
Concord, ON L4K 3E4
Tel: 905-738-5768 / Fax: 905-660-3008
Website: www.zynpak.com
Email: m.levine@zynpak.com
Michael W. Levine

Services: Over 4000 products to cover virtually every wrapping, packing or shipping need. We also provide Custom Sized & Printed Products for special applications. Whether you need custom sizing, imprinting, or hot stamping – Zynpak Packaging Products Inc. has it

Areas Served: Greater Toronto Area, Canada-wide

Buyers' Guide and Trade List/ Guide des acheteurs et liste des entreprises

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Toronto, ON	Inside front cover

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Allied Van Lines Canada

10403 – 172nd Street, Suite 310
Edmonton, AB T5S 1K9
Tel: 780-443-6821 / Fax: 905-420-2403
Website: www.alliedvanlines.ca
Email: john.rausch@alliedcanada.com
John Rausch, Vice President Canada

Atlas Van Lines (Canada) Ltd.

PO Box 970, 485 North Service Road East
Oakville, ON L6J 5M7
Tel: 905-844-0701 / Fax: 905-844-9325
Toll-free: 1-800-267-3783
Website: www.atlasvanlines.ca
Email: info@atlasvanlines.ca
Robert J. Clark, President & Chief Operating Officer

Great Canadian Van Lines Ltd.

Head Office – Canada, #203, 669 Ridley Place
Delta, BC V3M 6Y9
Tel: 604-540-6683 / Fax: 604-540-6640
Toll-free: 1-800-665-0055
Website: www.greatcanadianvanlines.com
Email: info@greatcanadianvanlines.com
Rick Valiant, Vice President

Mayflower Canada

7229 Pacific Circle
Mississauga, ON L5T 1S9
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Toll-free: 1-866-557-5150
Website: www.mayflower.ca
Email: amartin@moverone.ca
Anne Martin, President

North American Van Lines Canada

10403 – 172nd Street, Suite 310
Edmonton, AB T5S 1K9
Tel: 780-443-6806 / Fax: 780-443-6890
Toll-free: 1-866-632-6806
Website: www.navl.ca
Email: kevin.devereux@navl.ca
Kevin Devereux, Vice President Canada

United Van Lines (Canada) Ltd.

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-564-6400 / Fax: 905-564-7944
Toll-free: 1-800-668-5544
Website: www.uvl.com
Email: amartin@moverone.ca
Anne Martin, President

Associations

American Moving and Storage Association (AMSA)

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Alexandria, VA 22314-3482
Tel: 703-683-7410 / Fax: 703-683-7527
Website: www.promover.org
Email: ldarr@moving.org
Linda Bauer Darr, President and CEO

Asian Relocation Association (ARA)

705 Sims Drive #01-05, Shun Li Industrial Complex
Singapore, 387384
Tel: 65-62229792 / Fax: 65-62229985
Website: www.asianreloassociation.org
Email: info@asianreloassociation.org
R. Ravindran

British Association of Removers (BAR)

Tangent House, 62 Exchange Road
Watford, Hertfordshire WD18 0TG
Tel: 44 01923 699480 / Fax: 44 01923 699481
Website: www.bar.co.uk
Email: commercial@bar.co.uk
Stephen Vickers, Director General

California Moving & Storage Association (CMSA)

10900 E. 183rd Street, #300
Cerritos, CA 90703
Tel: 562-865-2900 / Fax: 562-865-2944
Website: www.thecmsa.org
Email: sweitekamp@thecmsa.org
Steve Weitekamp, President

Canadian Association of Movers (CAM)

PO Box 30039, RPO New Westminster
Thornhill, ON L4J 0C6
Tel: 905-848-6579 / Fax: 905-848-8499
Toll-free: 1-866-860-0065
Website: www.mover.net
Email: admin@mover.net
John Levi, President

Canadian Employee Relocation Council (CERC)

180 Dundas Street West, Suite 1506
Toronto, ON M5G 1Z8
Tel: 416-593-9812 / Fax: 416-593-1139
Toll-free: 1-866-357-2372
Website: www.cerc.ca
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Stephen Cryne, President & CEO

International Association of Movers (IAM)

5904 Richmond Hwy, Suite 404
Alexandria, VA 22303-1864
Tel: 703-317-9950 / Fax: 703-317-9960
Website: www.iamovers.org/
Email: info@iamovers.org
Terry Head, President

National Association of Senior Move Managers (NASMM)

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Hinsdale, IL 60522
Tel: 877-606-2766 / Fax: 630-230-3594
Website: www.nasmm.org
Email: marykay@nasmm.org
Mary Kay Buysse, Executive Director

National Council of Moving Associations (NCMA)

c/o IL Movers' & Warehousemen's Assn
40 Adloff Lane, Suite 2
Springfield, IL 62703-6301
Tel: 217-585-2470 / Fax: 217-585-2472
Website: www.imawa.com
Email: psmith@imawa.com
Patricia (Pat) McLaughlin, Chair

Pan American International Movers Association (PAIMA)

10314 Venitia Real Avenue, Suite 311
Tampa, FL 33647
Tel: 703-851-7229 / Fax: 813-406-5732
Website: www.paimamovers.com
Email: sherry@paimamovers.com
Sherry Williams, Executive Director



CAM ON LinkedIn

The Canadian Association of Movers has established two groups on www.Linkedin.com. The groups are intended to help members communicate with other members of the Canadian moving industry. You can exchange ideas, concerns and opportunities. We can announce changes in rules, regulations and legislation in a timely fashion. We can ask questions of our fellow movers about any moving topic and receive expert opinions from across the industry.

- Canadian Movers Network
- Canadian Overseas Movers Network

The Canadian Movers Network is open to all members of the Association; the Canadian Overseas Movers Network is open to international mover members. The opportunity to use these facilities is only limited by our imaginations.

To join the group, you must be a CAM member and a member of www.Linkedin.com. Membership in LinkedIn is free. Once you have your membership, go to LinkedIn's "Groups" link and click on the Groups Directory. Search for Canadian Movers. Click on the Join Group button and we will include you in the group as quickly as possible.



L'ACD SUR LinkedIn

L'Association Canadienne des Déménageurs a établi deux réseaux sur www.Linkedin.com. Les réseaux permettront à nos membres de communiquer avec d'autres membres de l'industrie canadienne du déménagement. Vous pouvez y partager des idées, des problématiques et des opportunités. Nous pouvons y annoncer des changements dans les règles, les règlements et les lois de manière rapide et efficace. Nous pouvons y poser des questions de nos membres déménageurs relatives à tout sujet pertinent au déménagement et recevoir des opinions d'experts provenant de toute l'industrie.

- Réseau « Canadian Movers »
- Réseau « Canadian Overseas Movers »

Le réseau « Canadian Movers » est offert à tous les membres de l'Association; le réseau « Canadian Overseas Movers » est offert à tous les membres déménageurs internationaux. Les opportunités reliées à l'utilisation de ces réseaux ne sont restreintes que par les limites de notre imagination.

Pour vous joindre au réseau, vous devez être un membre de l'ACD et un membre de www.Linkedin.com. L'adhésion à LinkedIn est gratuite. Une fois inscrit, allez au lien des « réseaux » LinkedIn et cliquez sur le Répertoire des réseaux. Recherchez « Canadian Movers ». Cliquez sur le bouton pour vous joindre au réseau et nous vous incluons dans le réseau dès que possible.

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