## FOR IMMEDIATE RELEASE

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## **ARPIN VAN LINES NAMES 2009 PRIME AGENT AWARD WINNERS**

**WEST WARWICK, R.I. (November 13, 2009) - Arpin Van Lines** has named Studdard Moving & Storage of Leavenworth, Kan., as the 2009 Prime Agent of the Year. Studdard and dozens of other agents were honored at the Arpin Van Lines Agent convention held in Scottsdale, Ariz.

The 2009 Prime Agent of the Year Award is given to the agent of the month who maintains the highest quality scores based on customer survey responses, low claims, and an excellent safety record. This year's recipient, **Studdard Moving & Storage** of Leavenworth, Kan., maintains a comprehensive training program that addresses every aspect of customer service and proper packing and loading procedures. Studdard has participated in numerous humanitarian aid projects, such as working with the Kansas National Guard to collect and ship clothing, shoes, medicines, school supplies and other aid items to Iraq.

The Paul Arpin Award is given to a handpicked agent who goes above and beyond to provide on-going service and support to Arpin Van Lines, the Agency Family, drivers and owneroperators. The winning agent must exhibit the high level of quality service upon which Paul Arpin built his company and legacy. This year's recipient, **Richard Greenberg of Charles Wood & Sons Moving** of Melville, N.Y., has served as an agent advisory board member for many years and a chairman for over two years. Richard Greenberg has devoted his time and energy to serving the interests of the Agency Family and has worked toward mutually beneficial solutions for all.

The 2009 Best New Prime Agent is given to the most accomplished first-year member of the Prime Agency Family. This year's recipient, **Don Farr Moving & Storage** of West Mifflin, Pa., hit the ground running as a new member of the agency by taking on an increased workload while maintaining high service quality.

In addition to the above, other award winners were **Don and Brenda Queeney of Hampton Roads and Moving & Storage** of Chesapeake and Hampton, Va., who won the Charles Campbell Mentor Award and **K & C Moving and Storage of Murfreesboro**, Tenn., who took home the Humanitarian Award.

## **About Arpin Van Lines:**

Arpin Van Lines, headquartered in West Warwick, Rhode Island, is an industry leader in household goods moving for corporate, government and military customers. With over 100 years of experience and a reputation for excellent service, Arpin Van Lines is the only family owned and operated company that has remained dominant and successful for more than a

century. Quality driven and privately owned, Arpin Van Lines' core philosophy has always been "Creating Customers for Life(r)." As The Official Mover of the LPGA and a ProMover-certified member of the American Moving and Storage Association, Arpin Van Lines has over 330 agency locations throughout the United States. Arpin Van Lines is a division of the Arpin Group, Inc., which also includes Arpin International Group, Creative Storage Solutions and Arpin Broadcast Network, LLC. For more information call 1.800.343.3500, visit http://www.arpin.com/ or http://www.arpin.tv.