

THE CANADIAN MOVER

Fall/Automne 2009

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/
Revue semestrielle et annuaire de l'Association canadienne des déménageurs



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The CAM website, www.mover.net, has the latest Association information, up-to-date listings of movers, suppliers, international movers and van lines, as well as articles from past issues of *The Canadian Mover*.

Le site de l'ACD, www.mover.net fournit les dernières nouvelles de l'Association et une liste à jour des déménageurs, fournisseurs, déménageurs internationaux et entreprises de transport par fourgon automobile. On y trouve aussi des articles des numéros précédents de la revue *Le déménageur canadien*.

THE CANADIAN
MOVER

LE DÉMÉNAGEUR
CANADIEN

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Fall 2009

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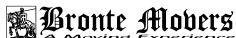
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OVERSEAS

Chairman's Message/Message du président du conseil

THIS WILL BE my last message in the magazine as the Chairman of CAM. I must say it has been a privilege.

Two years ago, we established, as all new boards should, a set of objectives for our use in steering the association. Looking back on this plan, I believe we have achieved much of what we wanted.

CAM is now the recognized trade association for movers in the eyes of federal and provincial governments.

We work actively with the federal transportation ministry, having our voice heard when it comes to legislation and regulatory changes. We were consulted by the Ontario Ministry of Small Business and Consumer Services about the current state of the *Consumer Protection Act*, and are currently working with Service Alberta on regulations for movers.

The association has refined its Canadian Professional Mover course and brought it back in house. With the addition of the new hire/helper module, we now have the building blocks of a very inexpensive yet high-quality training program for our members.

It is critical for our members to benchmark. The association has refined its compensation survey to a point where we are able to publish our industry's labour rates by region on an annual basis.

In the winter, our industry's slower season, we have introduced conference call/web seminars that have proved very popular. Key moving-industry issues and topics, like the warehouseman's lien, the Canadian Radio-television and Telecommunications Commission's new National Do Not Call List, insurance for movers and lifting techniques, have all been presented in great detail by professionals in those fields.

We will end this board's tenure at our mid-November annual conference, "Benchmarking 101: Your first step to profitability." This is an interactive conference, with the first day including a unique session of a kind that the association has never done before. If you are serious about growing your profits, then you can't miss this event!

I would like to thank the outgoing directors for all of the time and energy they've given to the association.

I look forward to seeing where the new board takes us next!



Rick Taylor
Chairman, Canadian Association of Movers



LS'AGIT de mon dernier message en tant que président du conseil de l'ACD. Ce fut un privilège de vous servir.

Il y a deux ans nous avons établi, tout comme les nouveaux conseils le font, un nombre d'objectifs visant à rehausser l'image de notre association. Un retour en arrière me permet de constater que nous y sommes assez bien parvenus.

Le gouvernement reconnaît maintenant l'ACD en tant qu'association professionnelles.

Nous participons désormais aux initiatives du Ministère des transports du Canada pour apporter des changements aux lois et règlements. Nous travaillons avec le Ministère des petites entreprises

et des services aux consommateurs de l'Ontario concernant la Loi sur la protection des consommateurs actuels. Nous prêtons aussi main forte à Service Alberta pour réglementer les déménageurs.

L'association a peaufiné son cours de consultant en déménagement et le dispense directement. Elle a ajouté un nouveau module pour les aides-déménageurs et nouvelles recrues et de ce fait, offre maintenant un programme de formation de qualité complet à prix très abordable.

Il est essentiel que nos membres aient accès à des études comparatives. L'association a amélioré son sondage sur la rémunération et elle est en mesure de publier les taux de main-d'œuvre par région sur une base annuelle.

Comme notre industrie ralentit ses activités durant l'hiver, nous avons décidé d'organiser des téléconférences qui sont fort appréciées. Les questions telles que la Loi régissant les entrepôts, la liste des numéros de télécommunication exclus du Conseil de la radiodiffusion et des télécommunications canadiennes, l'assurance des déménageurs et techniques de levage ont été discutées en détail avec des experts en la matière.

Le mandat de ce conseil prendra fin lors de la conférence annuelle intitulée Analyse comparative 101 : un pas vers la rentabilité.

Il s'agira d'une conférence interactive, une première pour l'association, avec une session spéciale la première journée. Si vous êtes désireux d'accroître vos profits ne ratez pas cet événement !

J'aimerais remercier les directeurs du conseil actuel de l'énergie et du temps qu'ils ont voués à l'association.

J'anticipe le plaisir de voir vers quels sommets le prochain nous conduira !



Rick Taylor
Président du conseil de l'Association canadienne des déménageurs

President's Message/Message du président

IT'S BEEN A GOOD YEAR for CAM with many achievements in the areas that benefit our members and the industry as a whole.

The objective of an association must be to improve the financial and operational health of its members and the industry it represents. To do this well, the association must work not only with its members, but also with consumers, governments and other interested agencies.

CAM has made major efforts to reach out to all stakeholders in the moving industry. We have worked to better understand the needs and goals of our mover, van-line, international and supplier members, and to establish improved communications with governments and Better Business Bureaus to assist consumers to find reputable movers. And when the consumer has not used a reputable mover, CAM offers assistance to consumers.

The association has been represented at van-line conferences and those of the American Moving and Storage Association, National Council of Moving Associations and International Association of Movers (formerly Household Goods Forwarders Association of America). Each of these relationships provides information and networking benefits for CAM members.

This past spring, CAM received Service Alberta's Award of Merit under the Alberta Consumer Champion Awards program – recognition for the work CAM does with Alberta's consumers. On that topic, CAM has offered its expertise in moving and consumer relations to the Government of Alberta as it investigates the need for additional legislation to regulate movers. And now, the Alberta government specifies CAM membership as a condition for responding to a government-issued RFP for moving services.

It's important for CAM to be able to bring direct, visible benefits to its members. CAM has established a program of information sessions delivered via conference call, delivering low-cost, valuable programs to members across Canada. CAM has reached out to its francophone members with enhanced bilingual content on the website and in its programs.

But these achievements have value only if they are the things you want CAM to do. So tell us!



John Levi, President



DURANT LA DERNIÈRE ANNÉE, l'ACD a déployé beaucoup d'efforts dans le but de mieux servir ses membres et l'industrie entière.

L'association se donne pour mission d'aider à améliorer le tableau financier de ses membres et de l'industrie qu'elle représente. Pour y parvenir, nous devons non seulement travailler avec nos membres mais aussi avec les consommateurs, les gouvernements et autres organismes intéressés.

L'ACD a accompli des efforts suprêmes pour rejoindre tous les intervenants de l'industrie. Nous avons cherché à mieux comprendre les besoins et les objectifs de nos membres déménageurs, entre-

prises de transport par fourgon-automobile, fournisseurs nationaux et internationaux. Nous avons amélioré les communications avec le gouvernement et le Bureau d'éthique commerciale pour aider les consommateurs à trouver des entreprises réputées et prêté secours à ceux qui n'ont pas utilisé de déménageurs réputés.

L'association a été présente aux conférences d'entreprises de transport et d'associations, diverses, dont la American Moving and Storage Association, la National Council of Moving Associations et la International Association of Movers (anciennement Household Goods Forwarders Association of America). Nos rapports avec ces associations nous éclairent sur certains points et nous permettent de forger des liens pour le compte de nos membres.

Ce printemps dernier, l'ACD a reçu le Prix du mérite de « Service Alberta » dans le cadre d'un programme qui a reconnu le travail de l'ACD auprès des consommateurs de l'Alberta. À ce titre, l'ACD a offert son expertise au gouvernement de cette province en examinant les lois pour régulariser les déménageurs. Ce gouvernement exige maintenant l'adhérence à l'ACD pour répondre à un appel d'offre.

L'ACD se doit d'offrir des avantages tangibles à ses membres. Durant l'année elle a mis sur pied un programme de téléconférences éducatives à prix abordables dont les membres peuvent se prévaloir partout au Canada. L'ACD a accru la visibilité des services en français grâce à des programmes et un site Internet bilingues.

Or ces accomplissements sont valables en autant que vous les jugez utiles. Alors dites-nous ce que vous en pensez !



John Levi, Président

I Hired this Great Person. Why Isn't He/She Doing the Job?

By Kathi Barry Albertini

YOU PUT OFF HIRING another sales person, hoping that sales would rise through the efforts of existing staff. Eventually, though, you realize that your shortage of sales people is reducing your revenue, and you undertake the process to hire a sales person. You slog through the search. The pile of résumés almost drowns you. The prospect of coming busy months reminds you to stick with it. In the end, you find the best sales person you have ever seen. References confirm your opinion. He or she knows your market. He starts work and catches on quickly.

You turn your attention to the next project on your list. At the end of the month, you glance at the sales reports. The new sales person hasn't quite made his goal. His closing ratio is low. You hear rumblings from the administrative staff. But you know you hired a great person and you convince yourself that he will catch-on. You might even play a round of golf to celebrate progress in the sales area because you know it will improve.

But the complaints about his estimates increase the next month. The reports don't show much progress toward the sales goal. So you sit down with him and have a talk. He convinces you that next month, he will catch up on all of his goals. You don't question how he will do that; you're glad to have the problem solved.

What happened? This scenario, unfortunately, is one that we at Management Growth Institute, Inc. (MGI) hear frequently at our Profit Enhancement Group (PEG) meetings. It happens because we don't understand that our people are our most-important assets, assets that don't show up on your balance sheet. We assume that if we hire the right person, he or she should just do the job with little or no guidance from us. It's a myth that we would

all like to be true: hire a well-qualified person and he will accomplish the job on his own. When the position we hire for is a management position, the surprise is more dramatic.

If, on the other hand, we apply more science to the process of hiring, orienting, training and tracking, we get better results, just as we do when we measure our job costs or profit.

Let's start with hiring. One PEG member, a terrific sales person himself and an enthusiastic leader, threw up his hands after hiring three or four sales people who never accomplished their goals. Finally, he started to use screening tools during the hiring process. The first candidates who met the criteria were individuals he would not have previously hired. However, he was trying to overcome the fact that his past sales hires hadn't succeeded. So, he hired based on the screening tool. The salesman he hired achieved goals like no other previous hire.

MGI has worked with many companies that have used tools such as the Predictive Index (www.piworldwide.com) or the DISC Profile (www.discprofile.com). Using these tools can change your perspective about what works for a specific job in a company. Both have a deep collection of data about specific job positions.

The next step is just as important. No matter what position you hire for, a new employee must learn about the company and its employees, and receive specific goals for his job. It doesn't matter if you have hired someone at the VP or helper level. Each employee must understand what is expected, how the company measures performance and what the consequences are for not meeting expectations. Surprising as it may be, all of that has to be repeated and reinforced to ensure that employees

perform effectively. Orientation gives a deeper look, both for the company at the employee and for the employee at the company. For lower-level positions, many companies use temporary agencies to reduce the risk and overhead of hiring people who don't make it through orientation. The employment agency takes the risk.

Once the employee completes orientation, more in-depth training follows. Training ensures that the new employee performs in line with company procedures and processes. For instance, many companies create a training site in their warehouses to put a new helper through the whole process, whatever that may be, before she steps into a customer's house. An effective trainer is an essential component of each department. Many small companies make the mistake of skipping this step and letting the new employee flounder through initial weeks. A creative employee will figure out ways to do the work, but often by adding forms, paperwork and workarounds that require cleaning out at some time in the future. A less-creative employee might make expensive mistakes the company will pay for.

Finally, tracking progress ensures that the new employee can do what you hired him to do in the way your company does it. Another PEG member hired a new customer-support employee to join the other two employees in the department. They used a disciplined process to screen résumés and test potential hires, and the two existing customer-service employees interviewed the top candidates along with the boss. Everyone agreed on who to hire. The new employee started with energy and enthusiasm. During training, the boss noticed that the other customer-service employees weren't participating as he took

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J'ai déniché la perle rare. Pourquoi son travail est-il si décevant ?

Par Kathi Barry Albertini

VOUS RETARDEZ à embaucher du personnel en espérant que les ventes vont s'améliorer. Éventuellement vous faites face à la réalité et constatez que votre revenu souffre par manque de personnel de vente. Vous commencez donc à chercher. Vous voilà bientôt enterré sous une pile de curriculum vitae. Or, la perspective des mois affaires vous rappelle de continuer à les éplucher. Vous dénicher finalement la perle rare. Les références confirment votre opinion. Il ou elle connaît bien votre marché. La personne commence à travailler et prend le pli en un rien de temps.

Vous passez au projet suivant sur votre liste. À la fin du mois vous examinez le rapport des ventes. La nouvelle recrue n'a pas atteint son objectif. Son coefficient de vente est faible. Vous entendez les grondements des gestionnaires. Vous êtes pourtant certain d'avoir embauché la bonne personne et qu'elle va se rattraper. Vous allez peut-être même jouer une partie de golf pour célébrer les progrès réalisés car vous savez que les choses vont s'améliorer.

Or les plaintes sur les prévisions augmentent le mois suivant. Les rapports indiquent peu de progrès en regard à l'objectif de vente. Vous avez un entretien avec la personne pour en discuter. Elle vous convainc qu'elle va faire mieux le mois prochain et atteindra tous ses objectifs. Vous n'en doutez pas. Vous êtes content d'avoir réglé le problème.

Que s'est-il produit ? Malheureusement il s'agit d'un scénario que *Management Growth Institute, Inc.*, entend souvent lors de sessions de groupe sur l'amélioration des profits. Ce problème se produit parce que nous ne comprenons pas que le personnel est notre atout le plus précieux, même s'il ne figure pas au bilan. Nous assumons qu'en embauchant

la bonne personne il ou elle fera le travail sans qu'on lui dise quoi faire. Embaucher une personne qui accomplira le travail sans formation est un mythe que l'on se plaît à nourrir. Lorsque nous embauchons une personne au niveau de la gestion, la surprise est encore plus grande.

Si par contre nous utilisons des moyens plus stratégiques dans le processus d'embauche, d'orientation, de formation et de suivi, tout comme nous le faisons pour mesurer les coûts de revient d'une commande, nous obtenons de meilleurs résultats.

Commençons par l'embauche. Un participant à l'une de nos sessions qui était un vendeur exceptionnel et un meneur dynamique, a levé les bras de désespoir après avoir embauché trois ou quatre personnes qui n'ont pu atteindre leurs objectifs de ventes. Il a finalement commencé à utiliser des outils de dépistage. Les premiers candidats qui répondaient aux critères définis étaient des personnes qu'il n'aurait jamais embauchées avant. Se souvenant toutefois de ses échecs passés, il les a retenus à son service. Tous ceux qu'il a embauchés par la suite ont atteint des objectifs comme jamais auparavant.

Le MGI travaille avec des compagnies qui ont utilisé des outils tels que l'indice de prédiction (voir le site www.piworldwide.com) ou le *DISC Profile* (voir le site www.discprofile.com). Ces outils peuvent modifier votre perception des critères à utiliser pour un poste en particulier à votre compagnie. Les deux sites (en anglais seulement) contiennent une foule de renseignements au sujet d'emplois précis.

La deuxième étape est tout aussi importante. Peu importe à quel niveau vous embauchez, la nouvelle recrue doit apprendre à connaître la compagnie et les employés. Elle doit aussi avoir des objectifs pour faire

son travail. Peu importe si vous embauchez un V.P. ou un auxiliaire. Chaque employé/e doit comprendre ce que l'on attend de lui ou d'elle, de quelle façon le rendement se mesure et les conséquences si les attentes de sont pas comblées. Ce qui est assez étonnant, c'est qu'il faut répéter et renforcer ces points pour s'assurer que les employés maintiennent un bon rendement. Le cours d'orientation procure une optique plus approfondie qui permet à la compagnie d'apprendre à mieux connaître l'employé/e et l'employé/e la compagnie. Pour les postes subalternes, plusieurs compagnies utilisent des agences de placement temporaire afin de minimiser le risque et les frais d'embauche de personnes qui ne terminent même pas le cours d'orientation. C'est l'agence de placement qui risque le plus.

Une fois que les employés ont terminé le cours d'orientation, ils doivent recevoir une formation plus poussée. La formation assure que la nouvelle recrue s'acquitte de son travail en respectant les méthodes et procédés de la compagnie. Par exemple, nombre de compagnies ont un site de formation dans un entrepôt pour aider la nouvelle recrue à voir comment s'y prendre avant de se rendre à la maison d'un client. Un bon formateur est une ressource essentielle dans chaque service. Plusieurs petites compagnies commettent l'erreur de négliger cet aspect et laissent la nouvelle recrue se débrouiller dans ses débuts. L'employé/e qui a de l'imagination trouvera les moyens de faire le travail mais souvent en multipliant formulaires, travail d'écriture et autres formalités dont il faudra se débarrasser plus tard. Une personne moins créative fera possiblement des erreurs coûteuses.

En dernier lieu, le suivi des progrès permet de constater si la nouvelle recrue réalise le travail de la façon dont la compa-

suite à la page 20

Road to Ruin

By Angela Stelmakowich

ON THE ROAD: They're everywhere – these vehicles that transport us to and fro for work, home and play. So, it's little wonder that time on the road has been added to the mix of necessary safety considerations. Trucking has traditionally been the work-related focus, but many jobs make being "behind the wheel" a regular, if not daily, necessity. Consider sales, real estate, home care, courier, delivery and taxi services, as well as construction, surveying and utility work.

ROAD TOLL: South of the border, the Bureau of Transportation Statistics recorded 5,703 work-related fatalities in 2004, 2,460 of those in the transportation sector. Here at home, trucking was one of two occupations in Quebec to record the highest number of deaths in both 2005 and 2006. Next door in Ontario, 23,629 transportation-related claims were filed in 2005. And out west, British Columbia saw 8,806 claims for short- and long-term disability, deaths and health-care only costs in the transportation and warehousing sectors in 2006.

SLOW IT DOWN: One major contributor to collisions, time and again, is excessive speed, something that

quickly downgrades a driver's real (and perceived) skills. Exceeding the speed limit reduces the ability to steer around obstacles, decreases field of vision and peripheral vision, increases the risk of losing control of the vehicle, and extends the distance needed to stop, notes «Fatigue, Extended Work Hours and Safety in the Workplace,» released in 2004 by then Alberta Human Resources and Employment (AHRE).

High speed has been implicated in upping both the number and severity of collisions. "If you are driving a vehicle 100 kilometres/hour (km/h) when you see an obstacle blocking the road 70 metres ahead, you will collide with it at a speed of 44 km/h," the publication notes. "If you are driving 120 km/h when you spot the obstacle, you will collide at a speed of 93 km/hour. The impact at this speed can be fatal."

Speed is also becoming an issue in Ontario, for example, with the requirement for speed limiters recently rounding into law. The idea is that a built-in microchip will be installed on most large trucks and be preset for a top speed of 105 km/h.

SLEEPY DOES IT: Speed kills, but so, too, may fatigue. And that can be a real

problem since most people overestimate their driving abilities, notes information from the Canadian Centre for Occupational Health and Safety (CCOHS). Fatigue can result from insufficient sleep, prolonged mental or physical work, extended periods of stress or anxiety, and sleep disorders such as insomnia or sleep apnea.

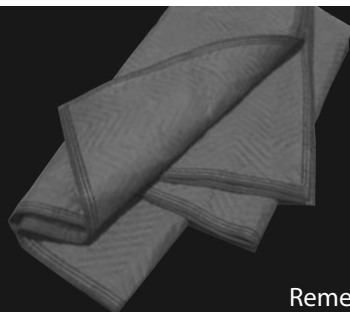
The Canada Safety Council, citing its 2002 «Nerves of Steel» survey, reports that one in 10 polled drivers admitted to falling asleep (including dozing off for a fraction of a second) behind the wheel in the year previous to the survey. More than half admitted to driving drowsy.

Fatigue is increased by dim lighting, limited visual acuity (for example, because of bad weather), high temperatures and tasks sustained over long periods of time. Fresh air, chugging coffee or cranking up the tunes may temporarily wake a person physically, but will not ensure mental alertness. Manitoba Public Insurance (MPI) cautions that such «fixes» cannot refresh a person who is simply too tired to safely be on the road.

A recent report by the Insurance Bureau of Canada and other members of the Highway Safety Roundtable found that

continued on page 12

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Sur la route du danger

Par Angela Stelmakowich

SUR LA ROUTE – Ils sont partout ces véhicules qui nous conduisent au travail, à la maison et ailleurs. Il n'est pas étonnant que l'on doive ajouter le temps passé sur la route aux mesures de sécurité à prendre. Traditionnellement on attachait une grande importance au camionnage dans ce sens mais plusieurs travailleurs exigent maintenant d'être sur la route assez régulièrement. Notamment ceux qui œuvrent dans la vente, l'immobilier, les soins à domicile, la livraison, le taxi, sans oublier les services publics, la construction et l'arpentage.

Taux de mortalité routière : Aux É.-U., le *Bureau of Transportation Statistics* a enregistré 5 703 accidents mortels en 2004, dont 2,460 dans le secteur du transport. Au Québec, le camionnage compte parmi les deux professions qui ont connu le plus grand nombre de décès en 2005 et en 2006. En Ontario, 23 629 réclamations reliées au transport ont été déposées en 2005. En Colombie-Britannique 8 806 de demandes de règlement ont été soumises en 2006 pour invalidité de longue et de courte durée, soins de la santé et décès dans le secteur du transport et de l'entreposage.

RALENTISSEZ : L'un des principaux facteurs de collision est la vitesse, car elle diminue rapidement l'habileté réelle (et perçue) du chauffeur. Selon un document intitulé « Fatigue, longues heures de travail et sécurité » publié en 2004 par « Ressources humaines et emplois de l'Alberta », nous sommes moins aptes à contourner les obstacles lors que nous dépassons la vitesse limite sans oublier que le champ de vision et la vision périphérique diminuent, le risque de perdre le contrôle du véhicule augmente et prolonge la distance requise pour arrêter.

Les excès de vitesse font grimper le nombre et la sévérité des accidents. Tou-

jours selon cet article : « si vous conduisez à 100 kilomètre l'heure lorsque vous voyez un obstacle bloquant la route à 70 kilomètre devant, vous allez le heurter à 44 km/h. Si vous conduisez à 120 km/h, vous allez le heurter à 93 km/h.; l'impacte à cette vitesse pourrait être fatal. »

En Ontario et au Québec la loi exige des limiteurs de vitesse. Un microcircuit intégré est installé sur la plupart des gros camions et réglé à une vitesse de 105 km/h.

LA FATIGUE, UN DANGER : La vitesse tue mais la fatigue aussi. C'est là un problème car la plupart surestiment leur habileté de chauffeur signale le Centre canadien d'hygiène et de sécurité du travail (CCHST). La fatigue peut provenir d'un manque de sommeil, d'un long travail physique et mental, de périodes excessives de stress et d'anxiété, de troubles du sommeil ou de l'apnée.

Le Conseil canadien de la sécurité a indiqué dans un sondage intitulé « Nerfs d'acier » qu'un chauffeur sur dix ayant participé au sondage a admis somnoler (y compris fermer les yeux une fraction de seconde). Plus de la moitié ont admis conduire dans un état de somnolence.

La fatigue s'accroît avec l'absence de lumière, le manque d'acuité visuelle (par exemple dans une tempête), la chaleur et les longues périodes au volant. L'air frais, le café ou la radio peuvent tenir une personne éveillée pendant un certain temps mais ils ne revigorent pas l'esprit. La *Manitoba Public Insurance* met en garde contre ces « remèdes » car ils ne peuvent pas retaper une personne trop fatiguée pour conduire prudemment.

Un récent rapport du Bureau d'assurance du Canada et autres membres de la Table ronde de la sécurité routière fait ressortir que près de 20 pour cent des accidents mortels sur la route en Ontario

mettaient en cause des chauffeurs fatigués. La fatigue se manifeste par l'oubli, le manque de communication, l'affaiblissement de la capacité à prendre une décision, un temps de réaction lente, la somnolence, une erreur de jugement, l'irritabilité ou l'agitation. À cette longue liste le CCHST ajoute la tendance à prendre des risques, les erreurs de jugement, la maladie, l'absentéisme, le roulement de main-d'œuvre, les frais médicaux et les taux d'accident.

Le bureau de l'Alberta cite quelques signes d'une personne trop fatiguée pour conduire : la difficulté à se tenir la tête droite, le bâillement fréquent, la perte de concentration, l'incapacité à se souvenir des derniers kilomètres, la difficulté à rester dans la bonne voie, le talonnage, fermer les yeux, conduire sur la rampe, et rater les signaux de circulation.

RELAIS SUR LA ROUTE : L'Ontario espère faciliter le repos le long de la route en construisant, finançant et maintenant des centres de service sur les autoroutes 400 et 401. La province recherche des opérateurs pour renforcer la sécurité routière en ajoutant entre autres des relais et des services qui permettent aux camionneurs de dormir.

TROP LONGTEMP ASSIS : Selon un rapport publié par *Transportation Research Board of the National Academies* (TRB) aux États-Unis, la santé peut en prendre pour son rhume lorsque l'on fait un voyage long parcours. Les périodes prolongées de travail et de voyage, le manque de poses, le peu d'occasions de faire de l'exercice et la mauvaise alimentation sont des facteurs de stress qui engendrent des problèmes de santé chez les camionneurs.

Les conditions non salubres, possiblement un « mal de notre temps », peuvent conduire à une absence au travail, un piètre rendement et

suite à la page 13

RUIN from page 10

almost 20 per cent of all fatal vehicle accidents in Ontario involve fatigued drivers. Fatigue manifests as forgetfulness, poor communication, impaired decision-making skills, slow reaction time, microsleep, and mood disturbance and/or irritability. To that list, the CCOHS adds increased tendency for risk-taking, errors in judgement, sick time, absenteeism, turnover, medical costs and accident rates.

AHRE notes the following signs should

Training for Helpers Program: A Step Towards Safety

I am sure you are aware that in the moving industry, we have a high turnover of staff, as well as high risk for injury. Generally, the incidents that occur are as a result of improper lifting or slips, trips and falls. Our industry cannot afford to have employees injured on the job.

There are many prevention/safety programs available to assist companies in reducing these types of injuries. However, they are only effective if a company is committed to educating its employees on how to perform their jobs safely. CAM has recently launched a useful program, "Training for Helpers," which provides a video and quiz to be used as a first step in workplace safety education for employees in this industry, and I encourage all companies to utilize this program at your workplaces. In addition to providing training, the program's quiz serves as a record that the employer has provided an overview of the job tasks and the safe manner in which to perform the job.

The resources that are required to keep your business running are your human resources. Spending on your employees' safety is, therefore, an important investment in your company's health and future. By providing employees with knowledge of their jobs, including hazards, tools and safe work practices prior to starting work, you can reduce the number of injuries in your workplace, thereby maintaining an available workforce to meet your needs.

Companies in the moving industry that have developed and implemented effective occupational health-and-safety-management systems in their workplace are seeing benefits that include low or no turnover of staff and lower costs for workers' compensation insurance premiums.

Not only is investing in workplace safety the right thing to do, it is also a requirement in Canada. All employers are required to comply with the occupational health and safety legislation in their respective provinces. For federal jurisdictions, employers must comply with Part II of the *Canada Labour Code* and the *Canada Occupational Health and Safety Regulations*.

Linda Corkum

Executive Director

Nova Scotia Trucking Safety Association

send drivers heading for some shut-eye: eyes closing or vision going out of focus, trouble keeping the head up, frequent yawning, loss of concentration, inability to remember anything about the last few kilometres driven, drifting between lanes or onto the shoulder, tailgating and missing traffic signs.

REST CASE SCENARIO: Ontario is hoping to make it a little easier to pull over for some Zs with its plan to short list teams to design, build, finance, maintain and operate highway services centres along Highways 400 and 401. The province is searching for operators who would be tasked with beefing up road safety by, among other things, adding more rest spots and services to help truckers sleep.

UNHEALTHY SEAT: Health can also take a big hit over the long haul. Extended work and/or commuting periods, lack of rest or nap periods during work, limited opportunities to exercise and a poor diet are among the stressors that "make commercial drivers particularly prone to health problems," notes a report released by the Transportation Research Board of the National Academies (TRB) in the United States.

The outcome of unhealthy conditions may be a "disease of life", something that could influence driver absences and performance, as well as the number of filed claims. And this, in turn, may affect the good of a business.

Diabetes and high blood pressure are among the potential at-risk conditions for truckers. Untreated, hypertension can lead to heart disease, stroke, chronic kidney disease or retinopathy. Extended periods of sitting can cause blood flow to be compromised, lactic acid to build up, and prevent proper oxygen and nutrients from reaching the bloodstream.

PAIN POINTS: Another area of concern is musculoskeletal disorders. Information from the Occupational Health Clinics for Ontario Workers Inc. notes that workers at risk include truckers, ambulance drivers, heavy equipment operators, taxi and limousine drivers, bus drivers, forklift operators, farmers (driving tractors and combines), delivery and courier service people, travelling sales people and anyone who regularly drives for long periods.

Without protection, the health of a worker's spine could deteriorate. Typical

problems include neck, back and shoulder pain, cramps and poor circulation in the legs and buttocks, and an increased chance of lifting-related, lower-back injury when these tasks are carried out immediately after driving.

The CCOHS, for its part, offers the following considerations:

- Ligaments in the back that help hold the spine together during movement will stretch and slacken if a person is seated for a long time. After standing up, they remain slack for a time and cannot support the spine as they normally do.

- If a seat is not correctly adjusted, an individual could develop pressure points in the buttocks and back of the legs, and muscle strain in the lower back.

- Continuous upper back and neck muscle work is often needed to hold head position, particularly in cases where vibration is present. This can lead to muscle strain.

OFF LIMITS: Just as there are plenty of things that should be done while driving, there are also plenty that should not. MPI advises that adjusting the radio/changing CDs makes a driver six times more likely to have an accident; talking on a cell phone increases the chance of an accident by four times; and eating at the wheel, grooming on the go, smoking and interacting with passengers can all prove deadly distractions.

POLICY MATTERS: Driving is the leading cause of unintentional injury – in the general population and on the job. As such, the CCOHS recommends that a safe driving policy be built into existing occupational health and safety programs, and driving be viewed as a risk to be assessed, controlled, monitored, measured, reviewed and audited. Employers should ensure employees are properly licensed to drive; provide safe, well-maintained vehicles; offer driver training; minimize irregular work hours or extended workdays; and establish schedules that allow drivers to obey speed limits, take activity breaks and be flexible if weather conditions warrant a change of plans.

Angela Stelmakowich is the editor of OHS Canada. This article was originally published in the September 2008 issue of OHS Canada and is reprinted with her kind permission.

DANGER de la page 11

une demandes d'indemnité. Tous des facteurs qui peuvent nuire aux affaires.

Le diabète et la haute tension artérielle sont des conditions qui mettent les camionneurs en danger. Si l'hypertension n'est pas contrôlée, il peut s'en suivre une crise cardiaque un accident cérébrovasculaire, une maladie chronique des reins ou une rétinopathie. Les périodes de conduite prolongées peuvent entraîner une compression sanguine, une augmentation d'acide lactique, et la difficulté pour l'oxygène et les substances nutritives de faire leur travail.

DOULEURS : Les troubles musculosquelettiques sont aussi une source de souci. Le Centre santé des travailleurs de l'Ontario fait remarquer que les travailleurs à risque sont les camionneurs, ambulanciers, opérateurs d'équipement lourd, chauffeurs de taxi, de limousine, d'autobus et de chariots élévateurs, les fermiers (conduisant tracteurs et autres véhicules), préposés à la livraison, vendeurs itinérants et quiconque conduit pendant de longues périodes.

Non protégée, la santé de l'épine dorsale du travailleur se détériore. Les problèmes typiques comprennent ceux du cou, du dos, des épaules, les crampes et la mauvaise circulation dans les jambes et les fesses ainsi que les blessures en soulevant des charges après avoir conduit.

Le CCHST pour sa part nous signale :

- Les ligaments du dos qui aident à soutenir la colonne vertébrale durant le mouvement s'étirent et s'affaissent si une personne demeure assise trop longtemps. Ils

demeurent lâches pendant un certain temps une fois debout et ne peuvent donc soutenir la colonne vertébrale convenablement.

- Si un siège n'est pas ajustée correctement l'individu peut développer des points de pressions au niveau des fesse et à l'arrière des jambes ainsi qu'une déchirure musculaire au bas du dos.

- Les muscles du haut du dos et du cou doivent travailler constamment pour tenir la tête en place, particulièrement lorsqu'il y a des vibrations. Il peut en résulter un claquage musculaire.

HORS DES LIMITES : Il y a autant de choses à faire qu'à ne pas faire au volant. La MPI nous dit que même changer de station radiophonique ou de CD augmente le risque d'accident de six fois. Parler au téléphone augmente ce risque de quatre fois. Manger au volant, faire sa toilette, fumer et parler avec des passagers sont des distractions mortelles.

POLITIQUE À ENVISAGER : Conduire est l'une des principales causes de blessures involontaires au travail et dans la population en général. Le CCHST conseille d'ajouter une politique de conduite prudente aux programmes de santé et de sécurité au travail car la conduite d'un véhicule se veut un risque à analyser, contrôler, surveiller, mesurer, réviser et vérifier. Les employeurs doivent s'assurer que leurs employés détiennent des permis adéquats, procurer des véhicules sécuritaires et bien entretenus, offrir une formation au camionneur, réduire les heures irrégulières ou les jours de tra-

vail; établir des horaires permettant aux camionneurs de respecter les limites de vitesse, prendre des poses et assouplir les conditions quand la température nécessite un changement de programme.

Angela Stelmakowich est éditrice chez « OHS Canada ». Cet article a été publié dans le numéro de septembre 2008 de « OHS Canada » et réimprimé avec sa permission.

Programme de formation pour les aides-déménageurs : un pas vers la sécurité

Vous n'êtes pas sans savoir que le roulement du personnel et le risque de blessure sont très élevés dans l'industrie du déménagement. Habituellement les blessures se produisent en soulevant un objet de la mauvaise façon, en trébuchant ou en tombant. Notre industrie ne peut se permettre d'avoir des personnes accidentées au travail.

Il existe nombre de programme préventifs/de sécurité pour aider les compagnies à minimiser les blessures. Or, ils sont valables dans la mesure où elles s'engagent à éduquer leurs employés sur la façon de travailler prudemment. L'ACD a lancé dernièrement un programme génial intitulé « La formation pour les aides-déménageurs », présenté sous forme de vidéo et de questionnaire. Il se veut un outil utile pour éduquer les employés et j'encourage les compagnies de notre industrie à s'en servir. En plus de former, le questionnaire procure un enregistrement comme quoi la personne a été initiée au rôle de déménageur et peut accomplir son travail de façon sécuritaire.

Votre capital humain se veut une ressource indispensable pour faire marcher notre entreprise. Lorsque vous investissez dans la sécurité de vos employés, vous faites un placement important pour le bien-être et l'avenir de votre compagnie. Si vous procurez à vos employés les outils dont ils ont besoin au départ, soit en les initiant aux dangers, aux pratiques sécuritaires de même qu'à leurs responsabilités, vous réduirez le nombre de blessures au travail et retiendrez un effectif prêt à répondre à vos besoins.

Les compagnies de l'industrie du déménagement qui ont développé et adopté des systèmes efficaces de gestions de la santé et de la sécurité récoltent de bons résultats, ont un roulement du personnel faible ou inexistant et versent des primes d'assurance contre les accidents du travail abordables.

La sécurité au travail est non seulement un bon investissement mais aussi une exigence au Canada. Les employeurs sont tenus de se conformer à la loi sur la sécurité et la santé au travail de leur province. Sur le plan fédéral, les employeurs doivent se conformer à la partie II du *Code canadien du travail* et au *Règlement canadien sur la santé et la sécurité au travail*.

Linda Corkum
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The Language of Leadership: Inspiring Change

By Chip Scholz

STEPHEN DENNING, a senior scholar at the University of Maryland's Burns Academy of Leadership, makes the case for transformational communications in his book, *The Secret Language of Leadership* (Jossey-Bass, 2007). More than anything, it's what leaders say – and the way they say it – that generates sustained energy and exponential results.

What does it take to transmit bold new ideas to people who don't want to hear them? How can the language you use facilitate enthusiastic, energetic implementation?

Transformational Leaders

- Generate enduring enthusiasm for a common cause
- Present innovative solutions to solve significant problems
- Catalyze shifts in people's values and ideologies
- Demonstrate a willingness to sacrifice personal interests for the greater good
- Help others get through crisis moments
- Inspire people to want to change, creating a positive energy that sustains the change
- Generate followers who will ultimately become leaders

The 'what' of transformational leadership is reasonably clear. It's the 'how' that's usually obscure.

- How do leaders communicate complex ideas and spark others into enduringly enthusiastic action?
- What words do they use to inspire others to become new leaders?
- Why are some leaders able to accomplish the feat while others fail miserably?

How to Lead Change

Many experts proclaim that leadership is solely an issue of inner conviction: You
continued on page 12

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Le langage du leadership : Inspirer le changement

Par Chip Scholz

STEPHEN DENNING, chercheur principal à l'université *Maryland's Burns Academy of Leadership* nous parle de la communication transformationnelle dans son livre *The Secret Language of Leadership (Jossey-Bas, 2007)* – *Les secrets du langage du leadership*.

C'est ce que disent les meneurs et la façon dont ils le disent qui génèrent un dynamisme soutenu et des résultats exponentiels selon lui.

Comment faut-il s'y prendre pour faire accepter des idées audacieuses aux gens que ne veulent pas en entendre parler ? Comment le langage que vous utilisez peut-il transmettre l'enthousiasme et l'énergie?

Les meneurs transformationnels

- Créent un enthousiasme soutenu à l'égard d'une cause commune
- Présentent des solutions novatrices pour régler des problèmes importants
- Catalysent des changements idéologiques et conceptuels des valeurs
- Sacrifient leurs intérêts personnels pour un plus grand bien
- Aident leurs semblables à traverser des moments de crise
- Infusent le désir de changer, en créant une énergie positive
- Servent de source d'inspiration aux futurs meneurs.

Ce que font les meneurs transformationnels est assez clair. C'est façon dont ils s'y prennent qui est plus obscure.


- Comment les meneurs communiquent-ils des idées complexes en incitant les autres à agir avec un enthousiasme soutenu?
- Quels mots emploient-ils pour inspirer les autres à devenir des meneurs?
- Pourquoi certains meneurs sont-ils capables d'accomplir un tour de force tandis que d'autres échouent ?

Comment initier un changement

Nombre d'experts disent que le leadership est seulement une question de conviction intérieure : vous devez le chercher au plus profond de vous-même. D'autres vous encouragent à :

- Devenir un modèle pour les autres

suite à la page 13



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must find the leader deep within yourself. Other experts encourage you to:

- Become the person others will want to follow
- Discover your strengths
- Increase your self-awareness, self-regulation and authenticity
- Become emotionally and socially intelligent
- Visualize to materialize
- Be true to yourself, and change will happen

If leaders' own inner commitment to change is to have any effect at all, they must communicate it to those they aspire to lead. Leaders' actions speak louder than their words, but in the short run, it's what leaders say – or don't say – that has an impact.

The right words can create a galvanizing effect, enthusiasm, energy, momentum and sustainable motivation. The wrong words, or even words said in the wrong sequence, can undermine your best intentions and plans, killing an initiative on the spot.

Old-School Communication

The traditional communication approach follows this sequence:

Define the problem ► *Analyze it* ► *Recommend a solution*

This approach appeals to reason and has been a revered intellectual tradition in organizations since the ancient Greeks. It works well when the aim is to pass on information to people who want to hear it, or who are obliged to comply and follow without question.

But if your aim is to get people to change their behaviour and act in some fundamentally new ways with sustained energy and enthusiasm, old-school communication has two flaws:

1. It doesn't work.
2. It often makes the situation worse (negative impact).

People who disagree with you or have other ideas and habits won't respond well to your list of reasons to change. In fact, lecturing them on your beliefs will often lead to greater entrenchment in their long-held approaches and behaviours.

Confirmation Biases

A significant body of research shows that asking people to change often drives

them more deeply into opposition. In study after study, people display a phenomenon called "confirmation bias." Confirmation bias is a tendency to search for or interpret new information in a way that confirms one's preconceptions and to irrationally avoid information and interpretations that contradict existing beliefs. All of this happens instantaneously in the part of the brain that's responsible for emotional reactions.

This explains why traditional persuasion techniques fail, especially when delivered too early in a presentation. You risk speaking to a skeptical, cynical and/or hostile audience whose confirmation bias has been activated.

Successful leaders follow a unique, almost-hidden communication pattern:

Grab the audience's attention ► *Stimulate desire* ► *Reinforce with reasons*

Step 1: Getting the Audience's Attention. In an experiment with 60 executives, researchers found the most-important factors in grabbing their attention were:

1. A personalized message
2. Evoking an emotional response
3. A trustworthy source
4. Concise language

In fact, personalized messages that evoked emotion were more than twice as likely to resonate with the group. Social scientists have shown that negative messages are more attention-getting than positive ones. To get an audience's attention, share:

- Stories about the audience's problems
- Stories about the problems' worsening trajectory
- A relevant story about how you dealt with adversity
- A surprising question or challenge that will interest the audience

Step 2: Creating Desire. Positive stories are extremely important for creating a desire to change. If you want your team to do something different, present stories and clear examples of how successful innovators are making a difference. Appeal to both heart and mind to gain an enthusiastic buy-in. Effective leaders establish an emotional connection.

The task isn't to impose your will on an audience; it's to enable participants to see the possibilities and come to their own conclusions, based on the evidence

presented in your positive stories. These stories allow audience members to see the world for themselves, view their relationships in a new way and make progress in implementing organizational goals.

Step 3: Reinforcing with Reasons.

The desire for change will wane unless it's supported and reinforced by compelling reasons. Remember to share the story of:

- What the change is, as seen through the eyes of those who will be affected by it
- How the change will be implemented, with a delineation of the simple steps for getting from "here" to "there"
- Why the change will work, with an explanation of the underlying mechanisms that make change virtually inevitable

Chip Scholz is Head Coach at Scholz and Associates, Inc. and serves on the International Warehouse Logistics Association board of directors.

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GREAT PERSON from page 8

the new employee through the processes. In the next week, he got complaints about the new employee from her colleagues. He knew he had hired the perfect person for the position. He ignored the complaints. She seemed to get off to a good start, though she worked alone. The other two worked together. Then he noticed many mistakes in her work and by chance heard the two colleagues whispering about information they hadn't given the new employee on purpose. The failures continued. Finally, the boss brought the two employees into his office and declared that they had to operate as a team and stop withholding information from the new employee. The confrontation caused the boss to understand the problems the original employees had experienced and he had ignored. He learned something about supervision. The confrontation reinforced the importance of the three operating as a team.

You can avoid the mistakes of these examples and improve your company's productivity but taking time in each of these important steps of employee development: hiring, orienting, training and tracking.

Kathi Barry Albertini is President and CEO of the Management Growth Institute.

LANGAGE de la page 15

- Découvrir nos forces
- Apprendre à nous connaître, à nous maîtriser, à être sincère
- Devenir sensiblement et socialement intelligent
- Visualiser pour réaliser
- Être honnête envers soi. Et voilà, le changement se produira

Pour que le désir à vouloir apporter un changement se manifeste, le meneur doit le communiquer à ceux qu'il entend mener. Les actions du meneur parlent bien plus que les mots mais à court terme, c'est ce qu'il dit ou ne dit pas qui produit un effet.

Les bons mots peuvent créer un effet galvanisant, de l'enthousiasme, de l'énergie, un momentum et une motivation soutenue. Les mauvais mots ou dits de travers peuvent miner les meilleures intentions et projets, voire même tuer l'initiative sur le coup.

La communication de la vieille école

L'approche traditionnelle suit les séquences suivantes :

- Définition du problème* ► *Analyse et Proposition d'une solution*

Cette approche intellectuelle plaît aux organismes qui la mettent en pratique depuis les temps de la Grèce ancienne. Elle produit un effet quand il s'agit de procurer des renseignements à ceux qui veulent bien les entendre ou sont obligés de s'y conformer et de suivre sans rien questionner.

Mais si votre intention est d'amener les autres à modifier leur comportement et à agir différemment avec un dynamisme et une énergie soutenus, le moyen de communication de la vieille école présente deux faiblesses :

1. Il ne donne pas de résultats
2. Il empire souvent les choses (impacte négatif).

Ceux qui ne sont pas d'accord avec vous ou pensent autrement ne réagiront pas très bien à vos arguments pour changer. En fait, les sermonner sur vos croyances peut les convaincre davantage qu'ils ont raison d'agir et d'entrevoir les choses comme ils l'ont toujours fait.

Raisonnement biaisé

Un volume considérable de recherches indique que lorsque l'on demande aux autres de changer, ils s'accrochent

davantage à demeurer comme ils sont. Les études ont montré que les gens font preuve de ce qu'on appelle « un raisonnement biaisé ». C'est en fait la tendance à chercher de nouvelles informations qui confirment les idées préconçues et à éviter irrationnellement des renseignements et des interprétations qui contredisent les croyances du moment.

Voilà pourquoi les techniques de persuasion traditionnelles ne marchent pas, surtout si elles sont présentées au début d'un exposé. Vous risquez de vous adresser à un auditoire sceptique, cynique ou hostile qui s'accroche à son raisonnement biaisé.

Les meneurs qui réussissent adoptent une formule de communication unique et presque imperceptible :

Retenir l'attention de l'auditoire ► *Stimuler le désir* ► *Renforcer avec le pourquoi raisons*

Étape 1 : Retenir l'attention de l'auditoire. Lors d'une expérience auprès de 60 gestionnaires, les chercheurs ont remarqué que les plus importants facteurs pour retenir l'attention étaient :

1. Le message personnalisé

suite à la page 20



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It's Time to Get on the Eco-friendly Bandwagon

By Marian McGuire

THINKING GREEN is not new to Canadians. We've been hearing about the 4 Rs (reduce, reuse and recycle and, more recently, recover or reclaim) for decades. Most households participate in some form of community waste-management activity – whether it is parents sorting trash for curbside garbage pick-up at home, or mom (or dad) recycling paper waste at the office, the kids sorting their lunch trash at school or youth buying “green” back-to-school wear. In Canada, going green is not a matter of choice any longer. It is a public responsibility. We're bombarded with pressures to protect our environment, whether we have the will to take action or not.

We recognize the importance of a clean and healthy environment. Though Canada is the second-largest country in the world, we understand that our resources are not unlimited and that reducing our carbon footprint on the environment is necessary for the health of future generations. How we interact with our environment has become an important factor in our decision-making.

The interaction of businesses with the environment is no different. However, decisions made by a business about moving towards greener practices are typically balanced against the cost of doing so. The bottom line has a critical impact on green thinking, particularly in a weak economy.

This is, of course, true for household-

goods-moving companies, with their activities in transportation and warehousing, as much as for other companies. Consider fuel consumption, spills and waste materials from a fleet of trucks, the packing waste of bubble and plastic wrap or cardboard after a move, the continual replacement of pallets, energy consumption and use of pest-control products in a warehouse. Not only must you operate a green business; it's also advantageous to be seen to be doing so. And there are some fairly easy ways to green a moving business while improving productivity and fostering that competitive edge.

CAM's Green Philosophy. In 2008, CAM's Board of Directors approved a philosophical framework that promoted eco-friendly practices for the Canadian moving industry. The framework consisted of a series of values that were embraced by the association to promote green awareness and generally help in the move towards a greener, sustainable planet.

1. Assume a leadership role in promoting environmental sensitivity – lead by example and educate others
2. Promote environmental responsibility – deliver the message and promote green suppliers
3. Further the adoption of eco-friendly practices – share best practices and recommend new ideas, products and services
4. Reduce the carbon footprint – take concrete steps

5. Reduce, reuse, recycle – endorse the cornerstones of eco-friendliness

6. Save energy – minimize, economize and run clean.

The Board identified a number of strategies that would bring the philosophical statement to life and provide moving companies with practical ideas on how to provide more environmentally friendly household-goods moving and storage services. Some steps are simple and low-budget; others are more involved, but offer a higher return in the long term. (See www.mover.net/movers/news/magazine.htm.)

A company's investment in green practices can provide a competitive advantage in the marketplace. Any steps taken to provide eco-friendly moving services should be promoted to customers. Consumers are increasingly opting for eco-friendly products and services when making their purchases. The customer who is a green thinker will likely opt for the green mover, all other services being equal.

The first step to take, however, is to decide to be environmentally aware, to take responsibility for its impact on the environment and demonstrate a commitment to reducing it. Get started today: educate staff about recycling, turn lights off in unoccupied areas, adjust the thermostat, partner with green suppliers, try going paperless, take back used products from customers. Moving green is moving forward.

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Il est temps de joindre le mouvement écologique

Par Marian McGuire

PENSER VERT est une nouveauté au Canada. Nous entendons parler des 4 R (réduire, réutiliser, recycler et plus récemment récupérer) depuis des années. La plupart des ménages participent à un programme communautaire de gestion des déchets : des parents qui trient les poubelles pour la collecte, une mère (un père) qui recycle le papier au bureau, des enfants qui mettent leurs résidus de boîtes à lunch dans de différents bacs ou qui s'achètent des vêtements écologiques pour le retour à l'école. Nous sommes bombardés de messages pour protéger l'environnement, qu'on le veuille ou non.

En tant que Canadiens, nous reconnaissons l'importance d'un environnement sain et propre. Même si la Canada est le deuxième plus vaste pays au monde, nous comprenons que nos ressources ne sont pas inépuisables et que nous devons réduire les traces de gaz carbonique dans l'environnement pour les générations futures. La façon dont nous agissons vis-à-vis de l'environnement est devenue un facteur important dans nos décisions.

L'interaction des entreprises avec l'environnement ne diffère pas. Toutefois lorsqu'une entreprise décide d'adopter des méthodes plus environnementales elle tient habituellement compte des coûts. La marge de profits influence grandement notre décision, particulièrement dans une économie faible.

Les compagnies de déménagement de biens mobiliers, de transport et d'entreposage ne font pas exception. Songeons à la consommation de carburant, aux déversements accidentels et déchets de flottes importantes de camions, au matériel d'emballage et cartons mis au rebut après un déménagement, au remplacement continu de palettes, à la consommation d'énergie et de produits pour contrôler la vermine dans les entrepôts. Or il n'est pas seulement nécessaire de prendre des moyens écologiques mais il est avanta-

geux de le faire. Il y a moyen de prendre des mesures écologiques simples tout en améliorant la productivité et en devançant la concurrence.

Le programme vert de l'ACD

En 2008 le conseil d'administration de l'ACD a approuvé un cadre théorique pour promouvoir les habitudes écologiques dans l'industrie canadienne du déménagement. Il consiste en une série de valeurs auxquelles adhère l'association pour promouvoir une prise de conscience et œuvrer au renouvellement d'une planète plus propre.

Les voici :

1. Assumer un rôle de meneur pour sensibiliser à un environnement sain – donner l'exemple.
2. Promouvoir la responsabilité environnementale – faire passer le message et encourager les fournisseurs verts.
3. Adopter des pratiques écologiquement amicales.
4. Réduire les empreintes de gaz carbonique – prendre des mesures concrètes.
5. Réduire, réutiliser – recycler – la pierre angulaire du respect de l'environnement.
6. Économiser l'énergie – minimiser, économiser et rouler propre.

Le Conseil a identifié un nombre de stratégies pour mettre cette philosophie en pratique et procurer aux compagnies des idées pratiques pour faire des déménagements et services d'entreposage plus respectueux de l'environnement. Certaines étapes sont simples et peu coûteuses, d'autres sont plus difficiles à instaurer mais donnent un rendement supérieur à long terme. (Voir www.mover.net/movers/news/magazine_f.htm.)

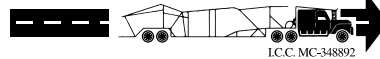
L'investissement d'une compagnie dans des pratiques vertes peut vous procurer une avance sur le marché. Chaque pas que vous faites pour procurer des services éco-amicaux devraient être signalés aux clients. Les consommateurs optent de plus

en plus pour des services et des produits respectueux de l'environnement. Le client qui pense vert sera plus enclin à embaucher un déménageur éco-responsable que tout autre à service égal.

La première étape qu'une entreprise de déménagement doit prendre, c'est de se renseigner, d'assumer ses responsabilités à l'égard de l'environnement et de faire preuve d'engagement pour réduire les déchets.

Commencez dès aujourd'hui. Renseignez votre personnel au sujet du recyclage, fermez les lumières dans les zones inoccupées, réglez le thermostat, encouragez les fournisseurs éco-responsables, essayez d'utiliser moins de papier, reprenez les produits utilisés par vos clients. Penser vert c'est penser avenir.

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LANGAGE de la page 17

2. Le déclenchement d'une réaction émotive
3. La source de référence sûre
4. Le langage concis

En fait, les messages personnalisés qui évoquaient l'émotion avaient deux fois plus de chances de produire un effet sur le groupe. Les spécialistes des sciences sociales ont démontré que les messages négatifs retenaient davantage l'attention que les messages positifs. Donc pour retenir l'attention de votre auditoire partagez avec eux :

- Un récit sur des problèmes qui touchent votre auditoire
- Un récit sur la tournure déplorable qu'ont pris certains problèmes
- Une anecdote sur la façon dont vous avez composé avec l'adversité
- Une question surprenante ou un défi qui intéressera votre auditoire

Étape 2 : Faire naître le désir. Les récits émotifs sont extrêmement importants pour faire naître le désir de changer. Si vous voulez que votre équipe fasse quelque chose différemment, exposez-lui des récits et des exemples concrets sur la façon dont les esprits innovateurs ont laissé leur marque. Engagez-les cœur et âme afin d'obtenir leur appui. Les meneurs efficaces établissent un lien émotif.

Il ne suffit pas d'imposer votre volonté à votre auditoire mais bien d'amener les participants à voir les possibilités et tirer leur propre conclusion, conte tenu des preuves présentées par le biais de récits crédibles. Ces récits permettent aux membres de l'audience de faire un constat,

d'examiner leurs relations sous un angle nouveau et de progresser en établissant des objectifs d'entreprise.

Étape 3 : Renforcer en citant des raisons. Le désir de changer s'évapourera à moins que les raisons soient convaincantes. Souvenez-vous de signaler :

- Ce que représente le changement aux yeux de ceux qu'il touche.
- De quelle façon il sera mis en place en exposant des étapes simples pour passer « d'ici » à « là ».

PERLE RARE de la page 9

gnie l'entend. Un autre participant à l'une de nos sessions a embauché une nouvelle préposée à son service à la clientèle. Il a utilisé une méthode très savante pour examiner les curriculum vitæ et de tester les candidats. Les deux préposés déjà en poste à ce service ont interviewé les meilleurs candidats et candidates avec lui. Tous étaient d'accord sur le choix à faire. La nouvelle recrue s'est mise au travail avec énergie et enthousiasme. Durant la période de formation, le patron a remarqué que les deux autres préposés ne disaient rien à mesure qu'il était expliquait le travail à la nouvelle employée. La semaine suivante, les deux employés plus expérimentés se sont plaints du travail de la nouvelle personne. Il ne s'en est pas préoccupé, sachant qu'il avait embauché la bonne personne. Elle semblait avoir commencé du bon pied, même si elle travaillait seule dans son coin. Par contre, les deux autres se consultaient. Un peu plus tard, ce patron a en effet remarqué que la nouvelle

- Pourquoi le changement fonctionnera en expliquant les mécanismes sous-jacents qui rendent le changement inévitable.

Chip Scholz est formateur en chef chez Scholz and Associates, Inc. et siège au conseil d'administration de la International Warehouse Logistics Association.

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employée faisait plusieurs erreurs. Par chance, il a entendu les deux autres discuter de renseignements qu'ils gardaient pour eux intentionnellement. Les erreurs ont continué à s'accumuler. Finalement, le patron a pris les deux employés plus anciens dans son bureau et les a avertis de travailler en équipe et de cesser de priver leur collègue d'informations utiles. Cette confrontation a permis au patron de constater des problèmes que ces employés avaient eus dans le passé et qu'il avait ignorés. Ce fut pour lui une leçon sur la supervision. La confrontation a renforcé l'importance de travailler en équipe.

Vous pouvez éviter les erreurs données ici en exemple et améliorer la productivité de votre compagnie en prenant le temps d'effectuer les étapes importantes du perfectionnement de l'employé/e qui sont : embaucher, orienter, former et suivre les progrès.

Kathi Barry Albertini est présidente et PDG de Management Growth Institute.

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Areas Served: Ontario, Quebec, New Brunswick, Nova Scotia, PE, Newfoundland

Warehouse: Steel, fire & burglar alarms, sprinklered, heated & air-conditioned, palletized, dock-level loading, drive-in bay, tilt-up concrete walls, 28-ft. ceilings

Other Association Memberships: CFIB, NS Trucking Association



Premiere Van Lines – Halifax

31 John Savage Avenue
Burnside Industrial Park
Dartmouth, NS B3B 2C9
Tel: 902-468-4313 / Fax: 902-468-2954
Toll-free: 1-800-465-0000
Website: www.premierevanlines.com
Email: jbuchanan@premierevanlines.com
Jason Buchanan, President

Services: Local & long-distance household goods relocation, packing & crating originating within a 50-mile radius of Halifax, able to service all of Canada & US, also has separate international & commercial divisions, new & used packing material sold

Areas Served: Halifax, Nova Scotia, Canada, US, Worldwide

Warehouse: 20,000 sq. ft. of heated space, military-approved & bonded, security cameras & alarmed, able to stack three high, steel & aluminum construction, palletized & racking storage, dock-level loading

Other Association Memberships: BBB, CARP, CAUBO



Thompson's Moving Group Limited

51 Thornhill Drive
Dartmouth, NS B3B 1R9
Tel: 902-469-5100 / Fax: 902-481-7359
Toll-free: 1-800-334-2208
Website: www.thompsonsmoving.ca
Email: blair@thompsonsmoving.ca
Blair Landry, General Manager

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas packing, crating & moving; new & used packing material sold; overnight parking available; annually published guaranteed inter-agency labour rates

Areas Served: Head office – Dartmouth, NS, with branches throughout NS in Dartmouth, Middleton, Bridgewater, Yarmouth, Truro & Sydney. Worldwide moving & storage.

Warehouse: 25,000 sq. ft., palletized, heated, sprinklered, DND-certified, security, surveillance; dock-level & ground-level doors; open Mon. to Fri., 8 am to 5 pm & Sat., 8 am to noon or by appointment; 90-ft. platform scale within 2 blocks

Other Association Memberships: IAM



Thompson's Moving & Storage

3 Freeman Street, PO Box 639
Middleton, NS B0S 1P0
Tel: 902-825-3929 / Fax: 902-825-6261
Toll-free: 1-800-773-0020
Website: www.thompsonsmoving.ca
Email: blair@thompsonsmoving.ca
Blair Landry, General Manager

Services: Local, long distance & international HHG moving; short-term & long-term storage; HHG packing & unpacking; crating services for international & overseas moving

Areas Served: Middleton, Nova Scotia, Canada
Warehouse: Steel-frame construction, heated, DND-certified, goods stored in storage vaults



Wallace L. Stewart Moving & Storage Co. Ltd.

173 Truro Heights Road
Truro, NS B2N 5A9
Tel: 902-897-7433 / Fax: 902-897-0623
Toll-free: 1-888-464-MOVE (6683)
Website: www.wlstewartmoving.com
Email: wlstewart1@eastlink.ca
Wallace Stewart, Owner/Manager

Services: Local & long-distance moving, HHG & vehicles, packing, crating, storage, public warehousing, record/file storage, cross dock

Areas Served: All of Canada
Warehouse: Steel-framed, climate-controlled, dock-level loading

Other Association Memberships: BBB, Truro & District Chamber of Commerce, NS Truckers Association



PRINCE EDWARD ISLAND

CHARLOTTETOWN

Foley's Transfer Inc.



Foley's Transfer Inc.

9 Walker Drive
Charlottetown, PE C1A 8S5
Tel: 902-894-9914/902-894-3416
Fax: 902-566-4851
Email: foleys@pei.aibn.com
Brian Foley, Owner/Manager

Services: Local & long-distance HHG moving & storage, packing & crating

Areas Served: Prince Edward Island, Charlottetown

Warehouse: Wooden structure, metal siding, government-inspected, heated, fire-inspected, 24-hour security

NEW BRUNSWICK

FREDERICTON

All World Moving & Storage
Brunswick Moving & Storage Ltd.
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.
L.H. Chapple Ltd.

MONCTON

All World Moving & Storage
AMJ Campbell Van Lines
East Coast Moving & Warehousing
Geldart's Warehouse & Cartage Ltd.
Premiere Van Lines

SAINT JOHN

All World Moving & Storage
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.

All World Moving & Storage

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-457-6020 / Fax: 506-458-1153
Website: www.allworldmoving.com
Email: fredericton@allworldmoving.com
Jeff Melanson, Manager

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Areas Served: Worldwide

Warehouse: Steel frame with siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB



All World Moving & Storage

234 Halifax Street
Moncton, NB E1C 8N6
Tel: 506-387-7730 / Fax: 506-387-8521
Website: www.allworldmoving.com
Email: allworld@nb.aibn.com
Bob Gould, Vice President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating

Areas Served: Worldwide

Warehouse: Vinyl siding, alarm protection, sprinklered, DND certification, heated, palletized, dock-level loading

Other Association Memberships: BBB



Continues on page 27



Canadian Association of Movers
Canada's Trade Association for the Moving Industry

2009 ANNUAL CONFERENCE

Benchmarking 101: Your first step to profitability

Featuring: Profit Enhancement Workshop
Measuring for Success
By Kathi Barry Albertini, CEO,
Management Growth Institute

*Meet old friends, connect with new colleagues,
learn from leaders in the industry*

Sunday Evening Get-together, November 15, 2009
Monday and Tuesday, November 16 & 17, 2009
(Registration from 7:30 am each day)

Sheraton (Formerly Renaissance) Toronto Airport Hotel
801 Dixon Road, Toronto, Ontario Canada

BENCHMARKING 101: Your first step to profitability

CAM's 2009 Annual Conference opens on Monday with a day-long workshop that's geared toward improving profitability. Kathy Albertini of the Management Growth Institute will review attendees' performance parameters and in an interactive workshop discuss methods for improving performance and bottom-line results. These workshops have been very well received at past conferences.

Our presenters on Tuesday bring their perspectives on several topics that are vital to movers' operations:

- The current and forecast state of Canada's economy
- Succession planning for an owner-managed company
- Competing in an internet-driven marketplace
- Understanding the relocation market
- Future developments in the federal government's moving operations

Each of these topics represents an area in which good performance results in survival, and excellent performance leads to profit.

CONFERENCE ACTIVITIES

Sunday Evening Get-together

Sunday, November 15, 2009, 5:00 – 9:00

Sunday evening will be an event for out-of-town attendees. It's an informal reception with absolutely no agenda except to help members get acquainted.

It will be held in the hotel's bar. A light meal and drink tickets are included. It's a chance to spend some informal time with your colleagues from across the country and discuss whatever comes to mind. Spouses are welcome.

Annual Trade Show

Monday, November 16, 2009, 8:00 - 6:00

Tuesday, November 17, 2009, 8:00 - 4:00

Supplier members will showcase their products and services – all designed to help you to improve productivity and profit. Attendees will have time between sessions to view the newest in moving-industry products and services, and to renew relationships with our supplier members.

Awards Dinner

Monday, November 16, 2009, 5:30 – 9:00

Chairman's Reception: 5:30 to 6:30

Awards Dinner: 6:30 to 9:00

The Canadian Association of Movers' annual Awards Dinner is the event at which the moving industry honours its own. It is

the one time in the year when movers from across Canada and from all brands can get together to honour those individuals who have provided exemplary service to the industry, founded or continued one of the leading companies in the industry, and lead the industry through their innovation in operations, customer service, process improvement or one of the many aspects of our industry.

The **Distinguished Service Award** recognizes a prominent member of the moving profession who exemplifies the standards that CAM promotes; serves as a positive role model; has demonstrated leadership, commitment and integrity; and has made significant contributions to the Canadian moving industry.

The **Founders Award** honours a pioneering member of the moving industry who has had a long career of outstanding contribution to and impact on the moving profession; has demonstrated innovation and leadership; has raised the profile and performance of the industry, and promoted quality and integrity by example; and has served as a mentor to others in the profession.

The **Innovators Award** recognizes achievements that can be seen by the whole moving industry. It is presented to an individual or team that achieves real innovations and/or significant breakthroughs in customer service, empowering employees, cutting red tape, achieving results Canadians care about, making significant process improvement, and/or advancing technology.

Annual General Meeting

Tuesday, November 17, 2009

- Call to order and opening remarks
- Notice of meeting and adoption of agenda
- Ratification of actions
- Approval of the minutes of the Annual General Meeting held on November 18, 2008
- Chairman's report
- Progress report on CAM training projects
- Treasurer's report for fiscal year ending September 30, 2009
- Appointment of auditor
- President's report
- Review of Certified Canadian Mover Program
- Election of directors
- Direction for 2010
- Adjournment

The Annual General Meeting will include an open discussion on future CAM projects and a conference wrap-up. Members are invited to submit topics to be added to the open discussion session and to participate in the discussion.

This brochure constitutes notice of the Annual General Meeting as required by the Canadian Association of Movers' bylaws.

Monday, November 16, 2009

9:00 – 4:30 Profit Enhancement Workshop
(includes breaks and lunch)

Measuring for Success
Kathi Barry Albertini, President and CEO
Management Growth Institute (MGI)

Analyze your company's CAM Measures* results in this Profit Enhancement Workshop and get a picture of how your company compares with others in the moving industry. Take home at least 21 ways to improve your moving company's performance and productivity in operations. Collect comparisons of sales measures including costs and performance goals. Discover what other companies do to streamline administrative procedures and anticipate fluctuations in business cycles. Hear about ways to develop and challenge employees to meet your company goals. This interactive workshop will help you identify key areas for improvement and develop concrete steps to accomplish the improvements. Work on situations developed from the hundreds of moving companies MGI has worked with since 1989. Go home with specific goals for your company's improvements and the steps to get you there.

The more you put into this workshop by completing the CAM Measures* form, the more you will gain from the workshop.

**CAM Measures – CAM and MGI have developed a set of measures to benchmark CAM members' performance. It can be downloaded in PDF or Excel format from CAM's website at www.mover.net/movers. It takes about 30 minutes to fill out the form once you have the final 2008 financial statements for your company at your fingertips. Much of it can be done by your bookkeeper. Send the completed forms to MGI. MGI will remove all company-identifying information before CAM does the analysis and produces the summary information. You will receive your results at the Profit Enhancement Workshop.*

5:30 – 9:00 Awards Dinner

Tuesday, November 17, 2009

8:30 – 8:45 Opening Remarks

8:45 – 9:45 An Economic Outlook for the US, Canada and Provincial Economies
Paul Ferley, Assistant Chief Economist
*Economics Department –
Royal Bank of Canada*

The presentation will provide an update on the US macroeconomic outlook and how it will impact activity in both the Canadian economy and the various provincial economies. The presentation will also indicate the impact on key financial market variables such as interest rates and the Canadian dollar. As well, the presentation will touch on other economic factors of key importance to the moving industry such as housing starts, employment growth and intra-provincial migration.

9:45 – 10:15 Coffee Break

10:15 – 11:00 Trends in Corporate Relocation
Andrew Pierce, Sr. VP Global Alliance Management
Brookfield Global Relocation Services

Significant changes to the world economy over the past several years have prompted an unprecedented focus on corporate relocation policy. Drawing on various sources including the 2009 CERC Relocation Policy survey, Brookfield Global Relocation Services' 2009 Global Relocation Trends Survey, and other benchmark studies, Andrew Pierce will provide a summary of the most significant changes, particularly those impacting the household goods moving industry.

11:00 – 12:00 Building Trust on the Internet
Milena M. Head, Associate Dean/Associate Professor of Information Systems
McMaster University

As Canadians increasingly use the internet as their principal method for sourcing movers, movers must become proficient in their online messages and technologies. How do you build trust in an online environment? Dr. Head will explore some of the challenges that must be met by reputable businesses in competing online. Her research into trust, privacy and adoption issues relates directly to movers. Learn how Canadians adopt new technologies, and how gender and age are important factors in adapting to these new marketing methods. Find out about the value of social networking sites – e.g. FaceBook and Twitter – as part of your marketing strategy.

12:00 – 1:00 Lunch

1:00 – 2:00 Moving On - Succession Planning
Herb Huck, BBA, CA, CMA
Vice President, Advanced Marketing and Distributor Relationships
RBC Life Insurance Company

Every business owner at some point will either have to sell their business, pass it on to family members or wind it up. Proper planning will help ensure a smooth transition while maximizing the value of the business. This session will introduce some basic succession planning considerations as well as providing an example of what could happen if disaster strikes. An investment in some planning today will benefit you, your family, your business partners and your employees. This session will identify issues you should consider and demonstrate why you need to take action now.

2:00 – 3:00 Moving Canadian Forces Personnel
Jeff Steele, Director - Military Careers Support Services
National Defence Headquarters

Commander Steele will present a perspective on moving Canadian Forces personnel. He will provide some background on how the system and the related moving services have evolved over the years and some ideas as to how they might change in the future. He will describe the career manager's role and how it relates to recruiting and the cost of moving.

3:00 – 4:00 Annual General Meeting
(includes coffee break)

You have six ways to register:

Phone: 905-848-6579
Toll free: 1-866-860-0065
Fax: 905-848-8499
Online: www.mover.net/conf2009
Email: members@mover.net
Mail: Canadian Association of Movers
 #404 - 2200 Sherobee Road
 Mississauga, ON L5A 3Y3 Canada

Send additional names on a separate sheet.

Name _____

Title _____

Company _____

Address _____

City _____ Prov. _____ Postal Code _____

Phone _____ Fax _____

Email _____

Conference fees:

	Members	Non-members
Full Conference – Monday and Tuesday	<input type="checkbox"/> \$600	<input type="checkbox"/> \$800 ¹
The full conference fee will be reduced by 10% for additional attendees from one company.		
Monday (only)		
Conference and Awards Dinner	<input type="checkbox"/> \$400	<input type="checkbox"/> \$500 ¹
Awards Dinner only	<input type="checkbox"/> \$125	<input type="checkbox"/> \$125
Trade show booth ²	<input type="checkbox"/> \$200	
Tuesday (only)	<input type="checkbox"/> \$300	<input type="checkbox"/> \$400 ¹
Sub-total	_____	_____
Tax (5% GST)	_____	_____
TOTAL	_____	_____

¹ Non-member premiums (\$100 per conference day) can be applied to CAM membership up to six months after the conference.

² In addition to conference fees – supplier members only

Payment:

Visa/MasterCard Cheque

Cardholder name _____

Card number _____ Expiry date _____

Signature _____

Hotel:

The Sheraton Toronto Airport Hotel is offering a special rate of \$165.00 per night (single or double) until October 16, 2009, based on availability. Make a reservation by phoning 1-866-932-7058 and advise the hotel you are attending the Canadian Association of Movers conference. The hotel is located at 801 Dixon Road (at Highway 27), just east of the Toronto Airport.

Canadian Movers/Entreprises canadiennes de déménagement

Continued from page 22

All World Moving & Storage

20 Industrial Drive, PO Box 2356
Saint John, NB E2L 3V6
Tel: 506-635-1105

Website: www.allworldmoving.com
Bob Gould, Vice President

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating

Areas Served: Worldwide

Warehouse: Steel frame with siding, alarm
protection, sprinklered, DND certification,
heated, palletized, dock-level loading

Other Association Memberships: BBB

AMJ Campbell Van Lines

17 Somers Drive, Unit A
Moncton, NB E1H 2P3
Tel: 506-383-2400 / Fax: 506-387-3119
Toll-free: 1-877-265-8222

Website: www.amjcampbell.com
Email: mmullett@amjcampbell.com

Mark Mullett, Managing Partner

Services: Local, long distance & overseas
HHG moving & storage, office moving, home
deliveries & SP/logistics

Areas Served: South & northeastern New
Brunswick, northern Nova Scotia & Prince
Edward Island, overseas

Warehouse: New 5,100 sq. ft., alarmed,
government-approved, customs-bonded,
heated, sprinklered, dock-level & ground-level
access

Other Association Memberships: CAA, CARP,
BBB, Sears Club

Brunswick Moving & Storage Ltd.

55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-472-6683 / Fax: 506-452-9110

Email: charleshoyt@hoytsgroup.com
Charles Hoyt, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, electronic handling
& shipping, packing & crating, office
& commercial moving

Areas Served: Western & northwestern New
Brunswick, Fredericton, Edmonston

Warehouse: Palletized, sprinklered, loading
dock, DND-certified

Other Association Memberships: HBC
Rewards

East Coast Moving & Warehousing

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-459-8277 / Fax: 506-458-1153

Website: www.eastcoastmoving.com
Email: eastcoastmoving@nb.aibn.com

Blair Lounsbury, Vice President

Services: Local, long-distance & overseas
moving, packing, crating, storage, public
warehousing, record storage

Areas Served: Western New Brunswick

Warehouse: Steel frame with siding, heated,
sprinklered, alarmed

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

East Coast Moving & Warehousing

245 Beaverbrook Street
Moncton, NB E1C 8N6
Tel: 506-858-1000 / Fax: 506-858-5628
Toll-free: 1-888-525-7070

Website: www.eastcoastmoving.com
Email: mgould@eastcoastmoving.com

Wayne Marshall, President

Services: Local, long-distance & overseas
relocation specialist; business-records
storage; office & commercial storage
& relocations; containerized storage; bilingual
service: English & French

Areas Served: North- & south-eastern New
Brunswick, northern Nova Scotia & Prince
Edward Island

Warehouse: Vinyl siding, fire & burglar alarm,
video surveillance, sprinklered, DND-certified,
propane-heated, containerized storage, dock-
level & grade-level, loading door, racking
storage, fenced compound; less than five
minutes from TCH & hotels

East Coast Moving & Warehousing

406 Grandview Avenue, PO Box 2234
Saint John, NB E2L 3V1
Tel: 506-633-9180 / Fax: 506-633-1883
Toll-free: 888-350-8888

Website: www.eastcoastmoving.com
Email: wmarshall@eastcoastmoving.com

Wayne Marshall, President

Services: Local, long-distance & overseas
moving, packing, crating, storage, public
warehousing, record storage

Areas Served: Southern New Brunswick

Warehouse: Steel framed with siding, heated,
palletized or rack storage, fire alarm with
sprinklers, security alarm

Geldart's Warehouse & Cartage Ltd.

145 Edinburgh Drive
Moncton Industrial Park
Moncton, NB E1E 2K9
Tel: 506-857-3114 / Fax: 506-857-3087
Toll-free: 1-800-267-0464

Website: www.geldarts.com
Email: geldarts@nb.aibn.com

Marty Wry, Sales & Marketing

Services: Local, long-distance, US & overseas
HHG & commercial moving & storage,
packing & crating

Areas Served: New Brunswick, Moncton,
northern Nova Scotia

Warehouse: Modern steel building, DND-
approved, palletized, sprinkler, heated, fire
& burglar alarms

Hoyt's Moving & Storage Ltd.

55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-453-0123 / Fax: 506-452-9110
Toll-free: 1-800-565-4698

Website: www.hoytsunited.com
Email: fredericton@hoytsunited.com

Barry Hoyt, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
office & commercial moving

Areas Served: Western & northwestern New
Brunswick, Fredericton, Edmonston

Warehouse: Palletized, sprinklered, dock level
loading, DND-certified

Other Association Memberships: Air Miles

Hoyt's Moving & Storage Ltd.

755 Bayside Drive
Saint John, NB E2R 1A3
Tel: 506-633-1943 / Fax: 506-633-1947
Toll-free: 1-800-565-4698

Website: www.hoytsunited.com
Email: jcalhoun@hoytsunited.com

Jerry Calhoun, Manager

Services: Local, long-distance & overseas
HHG moving & storage; office moving;
specialty products

Areas Served: Southwestern New Brunswick,
Saint John, Sussex

Warehouse: Palletized, sprinklered, heated,
DND-certified

Other Association Memberships: Air Miles

L.H. Chapple Ltd.

PO Box 1505, STN A
(23 Chapple Road, Maugerville)
Fredericton, NB E3B 5G2
Tel: 506-458-9975 / Fax: 506-459-1490
Toll-free: 1-866-458-9845

Website: www.frederictonmoving.com
Email: lhchapple@rogers.com

Cheryl Chapple, President

Services: All moving-related services

Areas Served: Fredericton, northwestern NB

Warehouse: Steel & wood framework, DND-
approved, palletized

Premiere Van Lines

273 Restigouche Road, Oromocto, NB E2V 2H1
Tel: 506-357-5562 / Fax: 506-357-6641

Website: www.premierevanlines.com

Email: fredericton@premierevanlines.com
Gregg Doucette, President & Managing Partner

Services: Local & long distance relocations,
overseas moving, commercial & office
moving, installations, home deliveries, record
file management

Areas Served: Fredericton & Central New
Brunswick, Canada, overseas

Warehouse: Steel span, 16,000 sq. ft., fully-
palletized, climate-controlled, government-
approved, alarmed, dock- & ground-level
loadings

QUEBEC

DRUMMONDVILLE

Déménagement Drummond Inc.

GATINEAU

Déménagement Maximum
Déménagement Outaouais Moving Inc.

MONTREAL

AMJ Campbell Van Lines
Bel-Aire Moving & Storage
C.A. Déménagement Inc.
Déménagement Brisson Inc.
Kenwood Moving & Storage Inc.
Le Clan Panneton (1993) Inc.
Les Transports Constantineau
Martel Express (Montreal) Inc.
Meldrum the Mover Inc.
Tippet-Richardson Limited
Westmount Moving & Warehousing

PORT CARTIER

Déménagement de la Côte Nord Ltée

SHERBROOKE

Déménagement Roy et Martineau

Canadian Movers/Entreprises canadiennes de déménagement

AMJ Campbell Van Lines

1255 32nd Avenue
Montréal, QC H8T 3H2
Tel: 514-631-5223 / Fax: 514-631-7267
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: mgibbon@amjmontreal.com
Mike Gribbon, Operations Manager

Services: Local, long distance & overseas
HHG moving & storage, packing & crating
Areas Served: Montreal, Quebec, Canada & US
Warehouse: Steel metal siding

Bel-Aire Moving & Storage

435 Marien
Montréal, QC H1B 4V7
Tel: 514-852-4445 / Fax: 514-351-1372
Toll-free: 1-866-552-4445
Website: www.bel-aire.ca
Email: info@bel-aire.ca

Ted Petrecca, General Manager
Services: Local & long-distance, packing & crating, commercial & residential moves
Areas Served: Montreal, Quebec
Warehouse: Concrete block, steel frame, 53,000 sq. ft., 425 lockers of different sizes, fire & burglar alarm, sprinklered, heated, insured, disinfected monthly, dock-level loading

Other Association Memberships: BBB, FCEI

C.A. Déménagement Inc.

1200, de Royan
Laval des Rapides, QC H7N 6E7
Tel: 450-668-5203 / Fax: 450-667-9914
Toll-free: 1-800-668-5203
Website: www.cademenagement.com
Email: Alain.Couture@CADemenagement.com
Alain Couture, Président

Services: Local, long distance & overseas
HHG moving & storage, packing & crating, commercial & office moving including high value transportation
Areas Served: Montreal, Québec, Canada & the US
Warehouse: Sprinklered, alarm-protected, heated & palletized, DND-certified, dock-level loading
Other Association Memberships: Camionnage du Québec, BBB of Québec

Déménagement Brisson Inc.

1980, rue Monterey
Laval, QC H7L 3S3
Tel: 450-681-5115 / Fax: 450-681-2911
Toll-free: 1-800-681-5115
Website: www.brissonmoving.com
Email: stephan@brissonmoving.com
Stéphan Khushf, Président

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating; commercial & office moving; fine art division
Areas Served: Montreal, Province of Québec
Warehouse: Government-approved, Customs-bonded, fully palletized, alarmed, heated
Other Association Memberships: BBB



Certified Canadian Mover



Déménageur canadien certifié



Déménagement de la Côte Nord Ltée

Portage des Mousses, C.P. 114
Port Cartier, QC G5B 2G7
Tel: 418-766-4200 / Fax: 418-766-6261
Toll-free: 1-800-667-4153
Website: www.demenagementcotenord.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président

Services: Local & long-distance moving, storage, packing & crating, office moving
Areas Served: Québec, St-Lawrence North Shore, Canada, US
Warehouse: 2500 sq. ft., DND-certified, heated, palletized, steel frame, alarm

Déménagement Drummond Inc.

1120, rue Bergeron
Drummondville, QC J2C 0C9
Tel: 819-478-0323 / Fax: 819-478-5537
Toll-free: 1-800-667-4153
Website: www.demenagementdrummond.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président and CEO

Services: Déménagement local, longue distance, résidentiel et commercial, emballage et crating pour déménagement outre-mer, spécialisé pour Labrador et la région nord-est du Québec, entreposage et déballage
Areas Served: Canada
Warehouse: Blocs de ciment, protection contre le feu, air climatisé, chauffé, approuvé par le gouvernement, système d'alarme

Déménagement Maximum

100 Adrien-Robert
Gatineau, QC J8Y 3S2
Tel: 819-777-6683 / Fax: 819-246-6683
Toll-free: 1-866-730-6683
Website: www.demenagementmaximum.com
Email: demenagementmaximum@videotron.ca
Dennis Marquis, Directeur des ventes

Services: Local et longue distance, entreposage isolé/chauffé, emballage, déballage, travail pour assurance, commerc
Areas Served: Canada tout entier !
Warehouse: Système d'alarme, bâtisse en béton, 25,000 pi²

Déménagement Outaouais Moving Inc.

150 Jean Proulx
Gatineau, QC J8Z 1V3
Tel: 819-771-1634 / Fax: 819-771-6629
Toll-free: 1-800-361-1634
Website: www.outaouaismoving.com
Email: manager@outaouaismoving.com
Michael Kolberg, Président

Services: Local & long distance HHG moving & storage, packing & crating, commercial & office moves, weigh scale on site
Areas Served: Gatineau, Ottawa, Hull, Canada, US, overseas
Warehouse: Steel & block, 55,000 sq. ft., fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading inside, customs-bonded
Other Association Memberships: RIM, FIATA, CIFFA, IAM, PAIMA, ISO 9001-2000



Déménagement Roy et Martineau

316, 12ième Avenue Sud
Sherbrooke, QC J1G 2V6
Tel: 819-563-4322 / Fax: 819-569-7352
Toll-free: 1-800-567-3585
Website: www.roymartineau.com
Email: Francine.collard@roymartineau.com
Francine Collard, Présidente

Services: Local, long-distance & overseas moving, packing & crating
Areas Served: Sherbrooke, QC 50 miles radius for O/A and D/A services; servicing all provinces, Canada, US & overseas
Warehouse: 22,000 sq. ft., steel frame, steel wall, insulated, heated & palletized, alarm & camera protection, dock-level loading, DND certification
Other Association Memberships: CAA Habitation Québec

Kenwood Moving & Storage Inc.

77 Boulevard Brunswick
Dollard des Ormeaux, QC H9B 2J5
Tel: 514-683-1713 / Fax: 514-683-1670
Toll-free: 1-888-738-9110
Website: www.kenwoodmoving.com
Email: john@kenwoodmoving.com
John Delanty, Président

Services: Local, long-distance & overseas
HHG moving & storage
Areas Served: Montreal, Province of Quebec, eastern Ontario
Warehouse: ADT fire & burglar alarms, sprinklered, Canada Customs-bonded
Other Association Memberships: IAM

Le Clan Panneton (1993) Inc.

2660, rue Mullins
Montréal, QC H3K 1P4
Tel: 514-937-0707 / Fax: 514-937-1473
Toll-free: 1-800-361-8739
Website: www.leclanpanneton.ca
Email: info@leclanpanneton.ca
Pierre J. Cyr, Président

Services: Local, longue distance et outre-mer déménagement et entreposage, emballage et déballage
Areas Served: Montréal, Québec, Canada, US
Warehouse: Brique, système d'alarme, gicleur, caméra circuit fermé, gardien de nuit, chauffé, quai chargement, cautionne douanes Canada

Les Transports Constantineau

297 Benjamin-Hudon
Montréal, QC H4N 1J1
Tel: 514-678-1426 / Fax: 514-678-0581
Toll-free: 1-888-678-1426
Website: www.constantineau.ca
Email: info@constantineau.ca
François Constantineau, Président

Services: Déménagement local, longue distance, outre-mer, emballage, déballage, entreposage
Areas Served: Grand Montréal, Québec et Ontario
Warehouse: Béton, chauffé, système d'alarme, gicleurs, quai de chargement
Other Association Memberships: BBB

Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

Martel Express (Montreal) Inc.

10105 Henri-Bourassa Boulevard West
St-Laurent, QC H4S 1A1

Tel: 514-331-3311 / Fax: 514-331-0303

Toll-free: 1-800-642-2862

Website: www.martelexpressmontreal.com

Email: info@martelexpressmontreal.com

Ronald Valade, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Areas Served: Canada & the US

Warehouse: Government-approved, bonded,
fireproof concrete, sprinklered, palletized
three decks, heated, alarm, electronic tailgate
service, auto loading & unloading

Other Association Memberships: IAM



Meldrum the Mover Inc.

6645 Sherbrooke Street West
Montreal, QC H4B 1N4

Tel: 514-481-1122 / Fax: 514-488-5305

Toll-free: 1-800-561-1123

Website: www.meldrumthemover.com

Email: tom@meldrumthemover.com

Tom Filgiano, President

Services: Local, long-distance (Canada
& US) & overseas HHG moving; export
packing/crating; import/export international
forwarding to all points; commercial moving,
office systems & furniture installation, repair
& service; Montreal container depot for United
Van Lines

Areas Served: Greater Montreal Area, western
Quebec, Eastern Townships of Quebec,
eastern Ontario

Warehouse: Inner city facilities: five-storey brick
& concrete with high-security vaults & 450
steel, fireproof storage rooms; 48,000 sq.
ft., fireproof, heated, sprinklered; electronic
burglar system, plus nightwatchman; DND-
approved, Canadian bonded warehouse,
West Island suburban facilities: 20,000 sq.
ft., palletized, three high; fireproof, heated,
sprinklered, dock-level loading



Tippet-Richardson Limited

26-K Hymus Blvd.

Pointe-Claire (Montréal), QC H9R 1C9

Tel: 514-459-0102 / Fax: 514-459-0105

Toll-free: 1-888-710-4133

Website: www.tippet-richardson.com

Email: gords@tippet-richardson.com

Gord Smith, General Manager

Services: Long-distance & overseas
HHG moving & storage; local moving
& storage; packing & crating; commercial

Areas Served: All of Canada

Warehouse: One building, sprinklered, alarm
security, bonded warehouse, heated,
palletized, DND-certified



Westmount Moving & Warehousing

592, rue Hull

Montreal, QC H8R 1V9

Tel: 514-366-6683 / Fax: 514-366-6685

Toll-free: 1-800-465-6588

Website: www.westmountmoving.com

Email: info@westmountmoving.com

Joseph Gagnon, President

Services: Local, long-distance & overseas
HHG moving & storage, packing, crating,
commercial & office moving

Areas Served: Canada, US & overseas

Warehouse: 32,000 sq. ft., sprinklered, alarm-
protected, government-approved, palletized

Other Association Memberships: BBB



ONTARIO

AJAX

Rockbrune Brothers Limited

ARTHUR

Hummel's Moving Ltd.

BELLEVILLE

LaPalm Moving Systems

BRAMPTON

Carlos Moving & Storage Inc.

Natural Movers

BROCKVILLE

Any Size Moving

Capital Movers & Storage

BURLINGTON

Taylor Moving & Storage Ltd.

CORNWALL

St. John's Transfer (1978) Ltd.

DEEP RIVER

Walker's Van and Storage

GODERICH

Gardiner's Moving

GUELPH

Mike the Mover Limited

Swan Moving & Storage

HAMILTON

Mountaineer Movers Limited

Two Men and a Truck – Hamilton

HOLLAND LANDING

Bradford Moving & Storage

KINGSTON

AMJ Campbell Van Lines

Any Size Moving

Capital Movers & Storage

Frost the Mover

Walker's/Capital Group of Moving & Storage
Companies

KITCHENER-WATERLOO

AMJ Campbell Van Lines

Tippet-Richardson Limited

LINDSAY

Lindsay Movers & Storage Inc.

LONDON

AMJ Campbell Van Lines

Moving Again

Robson Cartage 2000 Inc.

Tippet-Richardson Limited

MISSISSAUGA

Alero Moving & Storage – Toronto

AMJ Campbell Corporate

AMJ Campbell Van Lines

Armstrong Moving & Storage Ltd.

Avenue Moving & Storage

By Design Commercial Moving Solutions Inc.

Lamb 2000 Inc.

Premiere Van Lines Inc.

Premiere Van Lines Ltd.

Rawlinson Moving & Storage Ltd.

Total Relocation Moving Systems

NEPEAN

Trinity Moving Inc.

NIAGARA FALLS

Niagara Moving & Storage Inc.

NORTH BAY

Walker's Van and Storage

OAKVILLE

AMJ Campbell Van Lines

Bronte Movers and Cartage Ltd.

Two Men and a Truck – Halton & Mississauga

OSHAWA

Mackie Moving Systems

Two Men and a Truck – Oshawa

OTTAWA

Abbotsford Moving & Storage Ltd.

AMJ Campbell Van Lines

Boyd Moving & Storage Ltd.

CityPlus Moving & Storage (formerly Thrifty
Moving & Storage Ltd.)

D'Arcy Moving & Storage

Fred Guy Moving & Storage Ltd.

Groupe CDP Inc. / Division All Continent

Transport

Parkway Van Lines

Royal Moving & Storage Inc.

Tippet-Richardson Limited

PEMBROKE

Cassidy's Transfer & Storage

PETERBOROUGH

McWilliams Moving & Storage

Peterborough Movers & Storage Inc.

SAULT STE. MARIE

Soo Van Moving & Storage

SIMCOE

Wayne's Moving, Storage & Delivery

WJ Moving & Storage

SMITHS FALLS

Wills Transfer Limited

STAYNER

Mountain Moving & Storage Ltd.

SUDBURY

Harris Movers

THUNDER BAY

Traditional Moving & Storage

TORONTO

Abbeywood Moving & Storage Inc.

AMJ Campbell Van Lines

Atlantic & Pacific Shipping Canada Ltd.

Blue Line Moving and Storage (Ont) Inc.

Collins & Greig Cartage Ltd.

Canadian Movers/Entreprises canadiennes de déménagement

Consolidated Moving & Storage
Emerald Moving & Storage Inc.
Greg & Sons Moving and Storage
Hudson Movers Ltd.
Intercontinental Van Lines, Inc.
Middup Moving & Storage Ltd.
Phillips Moving & Storage
Tender Touch Moving & Storage
Tippet-Richardson Limited
Toronto Service Center Inc. (TSC)
Two Men and a Truck – Etobicoke
Two Men and a Truck – Mid-Town Toronto
Two Men and a Truck – Toronto East
Wilson Relocation

TRENTON

Any Size Moving

TRENTON

Capital Movers & Storage

WASAGA BEACH

Brown's Moving & Storage

WHITBY

Coburn's Transportation Systems

WINDSOR

AMJ Campbell Van Lines
Glen's Moving & Storage Ltd.
Windsor Truck & Storage

WOODSTOCK

Bigham the Mover Limited

Abbeywood Moving & Storage Inc.

480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-292-1107 / Fax: 416-292-7764
Toll-free: 1-800-565-4888
Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President

Services: Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

Areas Served: Worldwide, Canada, Toronto, Scarborough

Warehouse: Concrete block & brick, fully palletized, alarmed, heated

Abbotsford Moving & Storage Ltd.

5977 Hazeldean Road, Unit 101
Ottawa, ON K2S 1B9
Tel: 613-836-3493 / Fax: 613-836-2259
Toll-free: 1-800-325-4757
Website: www.abbotsfordmoving.com
Email: rob@abbotsfordmoving.com
Robert Maheral, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, general freight & contracts; store & move containers

Areas Served: Ontario, Ottawa, Hull

Warehouse: Steel, palletized, heated, sprinklered, bonded, class A government rating

Alero Moving & Storage – Toronto

6600 Dixie Road, Unit 2
Mississauga, ON L5T 2Y2
Tel: 905-564-3600 / Fax: 905-564-3677
Toll-free: 1-877-564-3602
Website: www.aleroworldwide.com
Email: dan@aleromoving.com
Dan Russo, General Manager

Services: Local, long-distance, cross-border & overseas HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Greater Toronto Area,

Mississauga, Ontario, Canada, worldwide
Warehouse: 20,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: BBB, CERC

AMJ Campbell Corporate

1445 Courtneypark Drive East
Mississauga, ON L5T 2E3
Tel: 905-795-3792 / Fax: 905-670-3787
Website: www.amjcampbell.com
Email: dfrappier@amjcampbell.com
Denis M. Frappier, President, Self Storage & Business Development

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, the US & international
Warehouse: Government-approved, Customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

1030 Fountain Street North
Cambridge, ON N3H 4R7
Tel: 519-896-3366 / Fax: 519-896-6116
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: lmalley@amjkw.com
Lenny Malley, President

Services: Long-distance & local moving, storage, packing & crating, overseas; Guelph line: 519-833-1200

Areas Served: Kitchener, Waterloo, Guelph, Ontario, Canada, worldwide

AMJ Campbell Van Lines

1234 Gardiners Road
Kingston, ON K7P 2T5
Tel: 613-634-1040 / Fax: 613-634-2374
Toll-free: 1-888-265-6683 (1-888-amj-move)
Website: www.amjcampbell.com
Email: amj@kingston.net
Michel Frappier, General Manager

Services: Long-distance & local moving, storage, packing & crating, overseas

Areas Served: Greater Kingston area (Belleville, Napanee, Brockville)

Warehouse: Government-approved, DND-certified, Customs-bonded, fully palletized, alarm protection, climate-controlled, dock-level loading

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

AMJ Campbell Van Lines

330 Sovereign Road
London, ON N6M 1A8
Tel: 519-951-9000 / Fax: 519-951-9933
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long-distance & overseas; packing, unpacking & crating; commercial & office moving

Areas Served: Windsor, Sarnia, Goderich, Simcoe, Chatham, London & surrounding area

Warehouse: New 15,000 sq. ft., concrete block, steel frame, fire & burglar alarms, video surveillance, Customs-bonded, Government-approved, palletized, ground- & dock-level loading, climatized

Other Association Memberships: Chamber of Commerce, BBB

AMJ Campbell Van Lines

176 Hillmount Road
Markham, ON L6C 1Z9
Tel: 905-887-5557 / Fax: 905-887-3235
Toll-free: 1-800-267-7222
Website: www.amjcampbell.com
Email: gfrappier@amjcampbell.com
Gilles Frappier, Senior Vice President

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, the US & international
Warehouse: Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

6140 Vipond Drive
Mississauga, ON L5T 2B2
Tel: 905-795-3613 / Fax: 905-795-3630
Toll-free: 1-800-668-5364
Website: www.amjcampbell.com
Email: cscheel@amjcampbell.com
Cameron Scheel, Household Manager

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, the US, international
Warehouse: Government-approved, Customs-bonded, state-of-the-art triple-stacked furniture-vault warehouse, alarm-protected

AMJ Campbell Van Lines ★

2695 Bristol Circle, Unit 2
Oakville, ON L6H 6X5
Tel: 905-829-1233 / Fax: 905-829-2278
Toll-free: 1-877-829-1233
Website: www.amjcampbell.com
Email: amjoakville@amjcampbell.com
Greg Wayland, President

Services: Local, long-distance, overseas, HHG moving & storage, packing, crating, special products, commercial & office moving

Areas Served: Oakville, Burlington, Hamilton, St. Catharines, Niagara Falls, Ontario, Canada & international

Warehouse: Concrete block, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level & ground-level loading

Canadian Movers/Entreprises canadiennes de déménagement

AMJ Campbell Van Lines

2710 Stevenage Drive
Ottawa (Gloucester), ON K1G 5N2
Tel: 613-737-0000 / Fax: 613-737-7270
Toll-free: 1-888-766-0000
Website: www.amjcampbell.com
Email: mfrappier@amjcampbell.com
Marc Frappier, Vice President, HHG and International

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & custom crating "QSI"

Areas Served: Canada, the US & international

Warehouse: Government-approved, customs-bonded, temperature-controlled, state-of-the-art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

1755 Sylvestre Drive
Tecumseh, ON N8N 2L9
Tel: 519-974-2700 / Fax: 519-974-1237
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Areas Served: Windsor, Southwestern Ontario, Canada, worldwide

Warehouse: Steel frame, fire alarm, burglar alarm, sprinklered, DND-certified, heat, climate control, palletized

Any Size Moving

3010 Hwy #29
Brockville, ON K6V 5T4
Tel: 613-345-5205 / Fax: 613-342-9653
Toll-free: 1-866-236-3542
Website: www.anysizemoving.com
Email: brockville@anysizemoving.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Brockville, Smiths Falls, Perth, Prescott

Warehouse: Concrete block, metal siding, burglar alarm, heated, palletized, grade-level loading

Any Size Moving

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-1897 / Fax: 613-544-6296
Toll-free: 1-866-236-8125
Website: www.anysizemoving.com
Email: kingston@anysizemoving.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Any Size Moving

7 Douglas Road
Trenton, ON K8V 5R7
Tel: 613-392-4159 / Fax: 613-392-6916
Toll-free: 1-866-236-8068
Website: www.anysizemoving.com
Email: trenton@anysizemoving.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Trenton, Cobourg, Tweed, Picton, Belleville, Bancroft

Warehouse: Concrete block, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Armstrong Moving & Storage Ltd.

630 Secretariat Court
Mississauga, ON L5S 2A5
Tel: 905-670-4400 / Fax: 905-670-9139
Website: www.armmove.com
Email: scott@armmove.com
Scott Young, Vice President, Operations

Services: Local, long distance, Canada & US, international household goods moving, storage, packing, crating, commercial & office moving, OA/DA services

Areas Served: Greater Toronto Area, Mississauga, Ontario within 100 miles of GTA, Canada, Worldwide

Warehouse: Architectural pre-cast, steel frame, burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading, covered outside loading/unloading platform, 180,000 lb. scale

Other Association Memberships: FIDI, OMNI, LACMA, IAM

Atlantic & Pacific Shipping Canada Ltd.

6815 Rexwood Road
Mississauga, ON L4V 1S4
Tel: 905-676-1233 / Fax: 905-676-8800
Toll-free: 1-888-748-2728
Website: www.atlanticandpacific.com
Email: santino@atlanticandpacific.com
Santino Curro, President

Services: Packing, crating, consolidations, warehousing, storage, inland transportation & ocean & air freight; insurance provided; destination services

Areas Served: Montreal-Ottawa-Toronto-Windsor corridor, across Canada, worldwide

Warehouse: New building, complete with sprinklers & alarms

Other Association Memberships: IAM, BAR

Avenue Moving & Storage

992 Rangeview Road
Mississauga, ON L5E 1H3
Tel: 905-891-2041 / Fax: 905-891-2044
Website: www.avenuemoving.com
Email: info@avenuemoving.com
Jeff Stone, VP and General Manager

Services: Local, long-distance & overseas HHG & commercial moving & storage, packing & crating

Areas Served: Greater Toronto Area & worldwide

Warehouse: Block, sprinklered, burglar alarm, heated, dock-level loading, palletized

Other Association Memberships: BBB

Bigham the Mover Limited

400 Springbank Avenue South
Woodstock, ON N4S 7W3
Tel: 519-537-5568 / Fax: 519-537-2798
Toll-free: 1-800-265-4048
Website: www.bigham.ca
Email: howard.bigham@bigham.ca
Howard Bigham, President

Services: Local & long-distance HHG moving & storage, packing & crating, originating-agent & destination-agent services, cross-border, special products

Areas Served: Woodstock, London, southwestern Ontario, Canada, the US & international

Warehouse: Steel, heated, palletized, direct fire alarm

Blue Line Moving and Storage (Ont) Inc.

706 - 1776 O'Connor Drive
Toronto (North York), ON M4A 1W8
Tel: 416-293-3244 / Fax: 416-293-4379
Toll-free: 1-866-281-9536
Email: blueline@bellnet.ca

R. J. (Robert) Sterritt, President & CEO

Services: Local, regional & long distance HHG moving & storage, packing, residential & commercial moving

Areas Served: Toronto, Ontario & Quebec

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, climate-controlled

Boyd Moving & Storage Ltd.

767 Belfast Road
Ottawa, ON K1G 0Z4
Tel: 613-244-4444 / Fax: 613-244-6774
Toll-free: 1-800-268-1469
Website: www.boyd.ca
Email: donm@boyd.ca

Don McCormick, Vice President
Services: Full-service local, long-distance & international relocations, storage, commercial moving, installation of modular furniture

Areas Served: Canada, the US, overseas

Warehouse: Concrete block & steel, sprinklered, alarmed, heated, Customs-bonded, government-approved, dock-level loading, pallets, racking & car ramp

Bradford Moving & Storage

98 Sluse Road
Holland Landing, ON L9N 1G8
Tel: 905-853-9898 / Fax: 905-853-9946
Toll-free: 1-800-263-3281
Website: www.moveandstore.ca
Email: info@bradfordmoving.com

Services: Quality services since 1980; local & long-distance; residential, commercial, industrial packing, moving & storage services; all sizes of trucks plus packing material. We offer do-it-yourself containers delivered on site for moving & storage

Areas Served: Sutton, Keswick, Mount Albert, Queensville, Sharon, Ballantrae, Stouffville, Markham, Thornhill, Woodbridge, Maple, Richmond Hill, Nobleton, Aurora, Newmarket, Holland Landing, Schomberg, Tottenham, Beeton, Alliston, Cookstown, Barrie, Innisfill, Bradford; to anywhere in Canada

Warehouse: 37,000 sq.ft., heated, brand new state-of-the-art facility; personal vault self-storage, each unit with sprinklers, fire & burglar alarms; loading & unloading at ground-level

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Bronte Movers and Cartage Ltd.

1360 Speers Road, Unit A
Oakville, ON L6L 5V3
Tel: 905-847-9638 / Fax: 905-847-5965
Toll-free: 1-888-458-2175
Website: www.brntemovers.ca
Email: info@brntemovers.ca

Veronica Harris Services: Long distance, overseas, local & commercial moving services; piano specialist (dismantling & reassembly if required); hot tub specialist (contract with Pioneer Family Pools); full packing & crating services; sales &/or rentals for moving supplies

Areas Served: Oakville, Mississauga, Burlington, Toronto, Ontario, Canada, US & international

Warehouse: Block construction, climate-controlled, sprinkler system, video surveillance

Brown's Moving & Storage

2376 Highway 92, PO Box 3026
Elmvale, ON L0L 1P0
Tel: 705-322-5982 / Fax: 705-322-5984
Toll-free: 1-877-687-1480
Website: www.brownsmoving.com
Email: brownsmoving@georgian.net
Dan Brown, Owner

Services: Local, long-distance & overseas HHG moving & storage

Areas Served: Elmvale, Wasaga Beach, Ontario

Warehouse: Self-storage

By Design Commercial Moving Solutions Inc.

6770 Davand Drive, Unit #36
Mississauga, ON L5T 2G3
Tel: 905-822-1100 / Fax: 905-822-0100
Website: www.bydesignsolutions.ca
Email: moving@bydesignsolutions.ca
Ed Whittaker, Owner

Services: Commercial moving, furniture installation, storage, furniture refinishing, reupholstery, moving supplies, lock service

Areas Served: Greater Toronto Area, Halton & Durham regions, Southwestern Ontario, Ontario, Quebec

Warehouse: Brick exterior, 2-level metal racking, 20,000 sq. ft on site, heated, air-conditioned, alarm protection, dock-level loading, inventory recorded with digital photos

Capital Movers & Storage

3010 Hwy #29
Brockville, ON K6V 5T4
Tel: 613-342-6630 / Fax: 613-342-9653
Toll-free: 1-866-381-3781
Website: www.pleasemoveme.com
Email: brockville@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Brockville, Smiths Falls, Perth, Prescott

Warehouse: Concrete block, metal siding, burglar alarm, heated, palletized, grade-level loading

Capital Movers & Storage

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-9574 / Fax: 613-544-6296
Toll-free: 1-800-267-3170
Website: www.pleasemoveme.com
Email: kingston@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Capital Movers & Storage

7 Douglas Road
Trenton, ON K8V 5R7
Tel: 613-392-3505 / Fax: 613-392-6916
Toll-free: 1-800-465-6683
Website: www.pleasemoveme.com
Email: trenton@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario, Trenton, Cobourg, Tweed, Picton, Belleville, Bancroft

Warehouse: Concrete block, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Carlos Moving & Storage Inc.

190 Bovaird Drive West, Unit 30
Brampton, ON L7A 1A2
Tel: 905-454-5551 / Fax: 905-459-2503
Website: www.carlosmoving.ca
Email: maria@carlosmoving.ca
Maria Medeiros, Owner

Services: Local & long distance moves, residential, commercial & office moving, on-site storage, packing

Areas Served: GTA & surrounding area

Warehouse: Concrete block, fire and burglar alarms, sprinklered, heated, palletized, dock-level loading

Other Association Memberships: BBB

Cassidy's Transfer & Storage ★

1001 Mackay Street
Pembroke, ON K8B 1A0
Tel: 613-735-6881 / Fax: 613-735-9600
Toll-free: 1-800-663-6615
Website: www.wemovetheworld.com
Email: mark@wemovetheworld.com
Mark Robinson, Director

Areas Served: Pembroke, Ottawa, Ontario, Canada, worldwide

Warehouse: Various warehouses totalling 70,000 sq. ft.

CityPlus Moving & Storage (formerly Thrifty Moving & Storage Ltd.)

1764 Woodward Drive, Ottawa, ON K2C 0P8
Tel: 613-723-6040 / Fax: 613-723-6027
Toll-free: 1-877-218-1162
Website: www.cityplusemoving.com
Email: info@cityplusemoving.com
George Jungmeisteris, President

Services: Local & long-distance HHG moving, storage & packing; residential & commercial relocations; workers are bonded & have security clearance

Areas Served: Ottawa region, Ontario & Quebec; Canada

Warehouse: Cement-block construction, temperature-controlled, mostly individual containers with locks, limited open space available; warehouse has sprinklers, alarm & 24-hour video surveillance, dock-level & ground-level loading

Other Association Memberships: CFIB, BBB, BNI

Coburn's Transportation Systems

1901 Forbes St., Whitby, ON L1N 9A7
Tel: 905-427-2909 / Fax: 905-432-3501
Toll-free: 1-800-665-0578
Website: www.coburnstransport.com
Email: info@coburnstransport.com
Kathy Green, General Manager

Services: Local, long-distance & overseas moving & storage, high-value products & electronics storage & distribution, over-dimensional moving, office relocations

Areas Served: Oshawa, Whitby, Greater Toronto area, southern Ontario, worldwide

Warehouse: Block & steel deck, monitored burglar & fire alarms, DND-approved, Customs-bonded (household & commercial), climate-controlled, palletized furniture storage, office-records retention, secure outdoor storage, 50,000 sq. ft.

Other Association Memberships: BAR, IAM

Collins & Greig Cartage Ltd. ★

35 Coronet Road, Toronto, ON M8Z 2L8
Tel: 416-239-2991 / Fax: 416-239-4655
Email: greigrandy@collinsandgreig.com
Randy Greig, Vice President Operations

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, local freight, flat-deck and tailgate service, Hours: 7:00 am – 7:00 pm, Saturday: By appointment only

Areas Served: Etobicoke, Toronto, Ontario, Canada, US & International

Warehouse: 2 warehouses: 18,000 sq. ft. pall./open; 12,000 sq. ft. pall./open

Consolidated Moving & Storage

542 Mount Pleasant Road
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.movingtoronto.com
Email: jackie@movingtoronto.com
Jacqueline Cowan, President

Services: Local & long distance moving & local storage – Household, Commercial & Institutional. Also specializing in research laboratory relocations. 30 years of expertise provide professional services with reasonable pricing. Packing, shipping, crating, packing materials for all applications

Areas Served: Toronto, Southern Ontario

Warehouse: Concrete block, fire & alarm systems, electronic eye, sprinklered, heated, dock-level loading, centrally-located with good parking

Other Association Memberships: BBB (28 years), CFIB (27 years)

Canadian Movers/Entreprises canadiennes de déménagement

D'Arcy Moving & Storage

2495 Lancaster Road
Ottawa, ON K1B 4L5
Tel: 613-733-0040 / Fax: 613-733-7120
Toll-free: 1-888-506-9465
Website: www.darcymoving.com
Email: pvan@darcymoving.com
Paul Van Remortel, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
installation of modular furniture

Areas Served: Canada, US & international
Warehouse: Concrete block, steel frame, fire
alarm, sprinklered, burglar alarm, DND-
certified, heated, palletized, dock-level loading

Emerald Moving & Storage Inc.

9 O'Connor Drive
Toronto, ON M4K 2K3
Tel: 416-429-7785 / Fax: 416-429-6472
Website: www.emeraldmoving.ca
Email: d.mcclean@emeraldmoving.ca
David McClean, General Manager

Services: Local moving, storage, packing,
unpacking, crating, residential, offices, boxes,
consultation, moving supplies

Areas Served: Brampton, Concord, Etobicoke,
Markham, Mississauga, North York,
Newmarket, Oakville, Richmond Hill,
Scarborough, Thornhill, Toronto, Unionville,
Vaughan, Woodbridge

Warehouse: Concrete block & steel frame;
climate-controlled; fire, burglar alarms;
sprinklers; heated; non-climate-controlled; fire
suppressant

Other Association Memberships: BBB

Fred Guy Moving & Storage Ltd.

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-8632 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.fredguymoving.com
Email: sales@fredguymoving.com
Wayne Lyttle, President

Services: Local & long-distance HHG moving
& storage, government moving, office moving,
commercial distribution & home delivery

Areas Served: Local, national & international
moving, Ontario & Quebec freight

Warehouse: Racked & palletized, bonded, rated
Government A-1

Frost the Mover

143 Russell Street
Kingston, ON K7K 2G1
Tel: 613-549-9901 / Fax: 613-549-0976
Toll-free: 1-800-250-5054
Website: www.frost-mover.com
Email: rts2@kos.net

Liseanne MacDonald, Branch Manager
Services: Full-service HHG moving & storage
for local, long-distance, overseas & cross-
border relocations

Areas Served: All of central & eastern
Ontario: Northumberland, Quinte, Frontenac
& Thousand Islands regions

Warehouse: Concrete block, fire & burglar
alarmed, DND-certified, heated, palletized,
ground-level & dock loading, fenced yard



Certified Canadian Mover

★ New member/Nouveau membre

Gardiner's Moving

393 Cambridge Street
Goderich, ON N7A 2Y9
Tel: 519-524-2421 / Fax: 519-524-7822
Toll-free: 1-866-265-5783
Email: gardtire@hurontel.on.ca
Maurice Gardiner, Owner

Services: Local household goods & commercial
(office) moving, packing & crating; free local
estimates with out-of-town approximate
estimates; 17', 24' & 29' trucks & 45' tractor
trailer

Areas Served: Ontario, Canada

Glen's Moving & Storage Ltd.

4080 North Service Road East, Unit 23
Windsor, ON N8W 5X2
Tel: 519-945-3622 / Fax: 519-945-3097
Email: glenmove@jet2.net
Glen Cook, President

Services: Local, long-distance & overseas
moving, pianos, safes, vault moving, packing,
warehouse & distribution

Areas Served: Windsor, London, Toronto
Warehouse: Block, heated, alarm & fire alarm,
palletized

Greg & Sons Moving and Storage

1990 Ellesmere Road, #4
Scarborough, ON M1H 2W2
Tel: 416-289-3047 / Fax: 416-289-3051
Toll-free: 1-800-880-1514
Website: www.gregandsonsmoving.com
Email: perry@gregandsonsmoving.com
Perry Thorne, Operations Manager

Services: Local, all Ontario, packing, moving
& storage, crating, residential, commercial,
office

Areas Served: Greater Toronto, Ontario
Warehouse: Brick, heated, VSN security,
dock-level

Groupe CDP Inc. / Division

All Continent Transport
2370 Walkley Road
Ottawa, ON K1G 4H9
Tel: 613-526-3065 / Fax: 613-526-1138
Website: www.allcontinent.com
Email: alain@allcontinent.com
Alain Leroux, General Manager

Services: Local & long-distance moving, air
& sea shipment worldwide; warehousing
& special crating/art works; bonded
warehouse & carrier; commercial storage

Areas Served: Ottawa-Hull area
Warehouse: Concrete block & steel, sprinkler,
alarm, 32-foot ceiling, fenced yard, patrolled
Other Association Memberships: IAM, COMA

Harris Movers

878-B Falconbridge Road
Sudbury, ON P3A 4S4
Tel: 705-560-2000 / Fax: 705-560-1673
Toll-free: 1-800-461-7146
Website: www.harrismovers.ca
Email: harrismv@ican.net
Garry Gravelle, President

Services: Local, long-distance & overseas
moving, complete with packing, crating
& storage capabilities, commercial & office
moving

Areas Served: Northern Ontario
Warehouse: Two separate DND-approved
warehouses (ground & dock levels), heated,
palletized, complete alarm service; also 400
mini-storage units, complemented with a
U-Haul truck dealership

Hudson Movers Ltd.

357 Kennedy Road
Toronto, ON M1K 2A2
Tel: 416-261-1499 / Fax: 416-261-1695
Toll-free: 1-800-971-6683
Website: www.hudsonmovers.com
Email: hudson@hudsonmovers.com

Sheila Clifford, Vice President
Services: Local, long-distance & international
HHG moving & storage, packing & crating
Areas Served: Greater Toronto Area
Warehouse: Concrete block, steel frame, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, dock-level loading

Hummel's Moving Ltd.

7281 Highway 6
Arthur, ON N0G 1A0
Tel: 519-848-2739 / Fax: 519-848-2271
Toll-free: 1-800-543-7915
Website: www.hummelsmoving.com
Email: hummelmoving@msn.com
Peter Hummel, President/Owner

Services: Local & long-distance HHG moving,
packing & storage to Canadian destinations
Areas Served: Wellington, Dufferin, Caledon,
Kitchener, Guelph, Orangeville, Fergus,
Arthur, Mount Forest, Ontario, Canada

Warehouse: Concrete block, palletized, burglar
alarm, heated

Intercontinental Van Lines, Inc.

130 Riviera Drive, Unit 2
Markham, ON L3R 5M1
Tel: 905-946-8592 / Fax: 905-946-1798
Toll-free: 1-800-533-5247
Website: www.intercontinentalgroup.com
Email: ivl@intercontinentalgroup.com
Tim Garside, President

Services: International, cross-border, across
Canada, LTL/FTL air ride truck transport
(Canada, US, Mexico)

Areas Served: Canada & worldwide
Warehouse: Concrete/cinder block, full security
& fire, customs-bonded

Other Association Memberships: IAM, PAIMA,
AMSA, CIFFA

Lamb 2000 Inc. ★

190 Superior Boulevard
Mississauga, ON L5T 2L2
Tel: 905-565-8191 / Fax: 905-565-0293
Toll-free: 1-800-268-6842
Website: www.lamb2000.ca
Email: ian@lamb2000.ca
Ian Grant, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial moving & installations

Areas Served: Greater Toronto Area, Ontario,
Canada, US & International
Warehouse: Concrete block, steel frame, fire
& burglar alarms, sprinklered, DND-certified,
heated, palletized, ground-level loading, dock-
level loading

Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

LaPalm Moving Systems

87 Wallbridge Crescent
Belleville, ON K8P 1Z5
Tel: 613-962-9557 / Fax: 613-962-5629
Toll-free: 1-800-267-8014
Website: www.lapalm-moving.com
Email: rtsc1@kos.net
Jim Best, President

Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations; public commercial warehousing & distribution services

Areas Served: All of central & eastern Ontario: Northumberland, Quinte, Frontenac & Thousand Islands regions

Warehouse: Concrete block, fire & burglar alarm, DND-certified, heated, palletized, ground-level loading, fenced yard



Lindsay Movers & Storage Inc.

15 Pigeon Lake Road, RR 6
Lindsay, ON K9V 4R6
Tel: 705-324-5431 / Fax: 705-324-3338
Toll-free: 1-800-651-2943
Website: www.lindsaymovers.com
Email: ron@lindsaymovers.com
Ron Fanning, President

Services: HHG local & long-distance, overseas, complete packing & crating services, heated storage

Areas Served: Lindsay, Peterborough, the Kawarthas, Minden, Haliburton Highlands

Warehouse: 8,000 sq. ft., steel, palletized, heated, alarmed, Canada Customs-bonded, DND-certified. 6,500 sq. ft., block, heated



Mackie Moving Systems

933 Bloor Street West
Oshawa, ON L1J 5Y7
Tel: 905-728-2400 / Fax: 905-443-1303
Toll-free: 1-800-565-4646
Website: www.mackiegroup.com
Email: shelley.buffett@mackiegroup.com
Gil Beaulne, General Manager Household Division

Services: Household goods, high-value products, office & commercial moving, international relocations, car-hauling, general freight, specialized logistics, public scale

Areas Served: Oshawa, Toronto, Mississauga, Ontario, Canada, the US, international

Warehouse: Precast concrete, palletized, sprinkler system, pest control, 24-hour security, bonded, 125,000 sq. ft. in Oshawa & 115,000 sq. ft. in Mississauga

Other Association Memberships: IAM, OTA, CERC, AMCHAM



McWilliams Moving & Storage

712 The Kingsway, PO Box 353
Peterborough, ON K9J 6Z3
Tel: 705-743-4597 / Fax: 705-743-4226
Toll-free: 1-800-461-6464
Website: www.mcwilliamsmoving.com
Email: mms@mcwilliamsmoving.com
Dan J. McWilliams, President

Services: Local, long-distance & overseas moving & storage, office & commercial moving, file & record retention

Areas Served: Canada, the US & overseas

Warehouse: Palletized, sprinkler, fire-detection system

Other Association Memberships: AMSA



Middup Moving & Storage Ltd.

130 Riviera Drive, Unit #2
Markham, ON L3R 5M1
Tel: 905-475-8330 / Fax: 905-475-6432
Website: www.middupmoving.com
Email: mail@middupmoving.com
Rick Wood, President

Services: Full moving & storage, crating & packing, office moving, commercial installations, overseas moving

Areas Served: Greater Toronto Area within 100-mile radius, worldwide moving services

Warehouse: Cinder block, full security & fire protection; 50% household palletized, 50% racked for commercial, bonded

Other Association Memberships: Markham Board of Trade, Caledon Chamber of Commerce, CFIB



Mike the Mover Limited

62 Dawson Road
Guelph, ON N1H 1A8
Tel: 519-822-0298 / Fax: 519-824-4591
Website: www.mikethemover.ca
Email: info@mikethemover.ca
Monty Caradonna, Co-Owner

Services: Storage, packing, crating

Areas Served: Anywhere in Canada, the US or overseas

Warehouse: Storage, short- or long-term



Mountain Moving & Storage Ltd.

7593 County Road 91
Stayner, ON L0M 1S0
Tel: 705-435-9706 / Fax: 705-435-0541
Toll-free: 1-800-737-9912
Website: www.mountainmoving.ca
Email: mark@mountainmoving.ca
Mark Callegari, President/Owner

Services: Local & long-distance HHG moving & storage, office & commercial moving; packing materials, packing/unpacking service, cleaning service; containerized shipping, overseas shipping, auto transportation, dock-level loading, heated units, fire alarm

Areas Served: Central & southern Ontario, Simcoe County, Georgian Triangle, Canada

Warehouse: Concrete block, 2-hour fire-rated walls, self-storage units, office on site



Mountaineer Movers Limited

487 Grays Road
Hamilton, ON L8E 2Z5
Tel: 905-561-8880 / Fax: 905-561-0606
Toll-free: 1-800-263-4561
Website: www.mountaineer.on.ca
Email: wmk@mountaineer.on.ca
Wendy C. Mans-Keddie, President

Services: Local & long-distance moving, storage & packing, moving supplies & equipment rentals, cleaning services

Areas Served: Canada, the US & International

Warehouse: Concrete block, steel frame, burglar alarm, heated, palletized, dock-level loading



Moving Again ★

971 Princess Avenue
London, ON N5W 3M9
Tel: 519-439-5987
Toll-free: 1-866-358-6499
Website: www.movingagain.ca
Email: andrew@movingagain.ca
Andrew Brown, Owner

Services: Local & long distance residential & commercial moving, storage, packing & unpacking

Areas Served: London, Ontario, anywhere in Canada, US



Natural Movers

190 Bovaird Drive West, Unit 30
Brampton, ON L7A 1A2
Tel: 905-459-4061 / Fax: 905-459-2503
Toll-free: 1-800-717-4406
Website: www.naturalmovers.ca
Email: joe@naturalmovers.ca
Joe Medeiros, President

Services: Local & long distance moves, residential, commercial & office moves, storage, packing, piano moves

Areas Served: GTA & surrounding area

Warehouse: Concrete block, fire and burglar alarms, climate-controlled, sprinklered, palletized, dock-level loading

Other Association Memberships: BBB



Niagara Moving & Storage Inc.

7825 Dorchester Road South
Niagara Falls, ON L2G 1E9
Tel: 905-354-3183 / Fax: 905-354-6544
Toll-free: 1-866-461-0786
Website: www.niagaramoving.net
Email: wayne@niagaramoving.net
Robert (Bob) Stacey, President

Services: Ontario-licensed, packing, crating, transportation, storage, local & long-distance moving, commercial & office moving

Areas Served: Complete Niagara region, Ontario, Canada & the US

Warehouse: Finished concrete block, separated storage units, temperature-controlled

Other Association Memberships: Chamber of Commerce – Niagara Falls



Parkway Van Lines

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-4781 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.parkwayvanlines.com
Email: bshields@parkwayvanlines.com
Betty Shields, Vice President

Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Areas Served: Ontario, Quebec, Canada, the US

Warehouse: Racked & palletized, bonded, rated Government A-1



Peterborough Movers & Storage Inc.

Box 21001
1840 Lansdowne Street West
Peterborough, ON K9J 8M7
Tel: 705-743-7241 / Fax: 705-743-0143
Toll-free: 1-800-363-1641
Website: www.peterboroughmovers.com
Email: info@peterboroughmovers.com
Joby Lake, General Manager

Services: Local, long-distance & international HHG moving & storage; full-service packing & crating; special commodities LTL & FTL services

Areas Served: Peterborough/Lakefield/Bancroft, Port Hope/Cobourg, Millbrook/Newcastle



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for up-to-date listings.



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Canadian Movers/Entreprises canadiennes de déménagement

Phillips Moving & Storage

2525 Steeles Avenue West
Toronto, ON M3J 2P1

Tel: 416-661-2797 / Fax: 416-661-0013

Toll-free: 1-877-543-6683

Website: www.phillipsmovers.com

Email: donstaddon@phillipsmoving.com

Don Staddon, Principal

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, office & commercial moving

Areas Served: International, Canada, the US, Ontario & Toronto

Warehouse: Brick construction, heated, palletized, sprinklered, full security monitoring, two dock levels, one drive-in level



Premiere Van Lines Inc.

1087 Meyerside Drive, Unit #14
Mississauga, ON L5T 1M5

Tel: 905-795-0343 / Fax: 905-795-8957

Toll-free: 1-866-981-6683

Website: www.premierevanlines.com

Email: molsen@premierevanlines.com

Magnus Olsen, Vice President of National Operations

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, home deliveries

Areas Served: Major centres across Canada, overseas

Warehouse: Concrete block and/or steel frame warehouses in major Canadian centres featuring fire & burglar alarms, security cameras, sprinklers, DND certification, Canada Customs bonded, heated, palletized, warehouse racking, dock-level loading



Premiere Van Lines Ltd.

1760 Bonhill Road

Mississauga, ON L5T 1C8

Tel: 905-820-MOVE (6683) / Fax: 905-565-5558

Toll-free: 1-866-981-MOVE (6683)

Website: www.premierevanlines.com

Email: fmartin@premierevanlines.com

Frank Martin, Executive Vice President

Services: Local moving, long distance, US cross-border, packing, storage, container service, overseas moving, special products, office moving

Areas Served: International, Canada, US & local; Toronto, Mississauga & Oakville

Warehouse: 20,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, government-bonded, government-certified, government registration # WON290, DND-certified

Other Association Memberships: IAM, OMA, CARP, CAUBO, CAA, MBOT, BBB



Rawlinson Moving & Storage Ltd.

1024 Westport Crescent

Mississauga, ON L5T 1G1

Tel: 905-364-1400 / Fax: 905-364-1401

Toll-free: 1-800-684-6660

Website: www.rawlinsonmoving.com

Email: email@rawlinsonmoving.com

Bob Tuckett, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Oakville, Brampton, Toronto, Mississauga, Ontario, Canada & the US

Warehouse: Concrete block (A-1 fire rating), steel frame, fire & burglar alarms, DND-certified, temperature-controlled, palletized, dock-level loading

Other Association Memberships: CAAA, AAA, BBB

Robson Cartage 2000 Inc.

580 Quebec Street

London, ON N5W 3Z2

Tel: 519-433-6683 / Fax: 519-433-8611

Email: robsoncartage@robsoncartage.com

Tom Robson, President

Services: HHG moving & storage, packing & crating, office & commercial moving, commercial warehousing & distribution, home delivery

Areas Served: All of Ontario

Warehouse: Concrete block & steel, monitored fire & burglar alarm, heated, racked & palletized, dock-level loading



Rockbrune Brothers Limited

725 Finley Avenue

Ajax, ON L1S 3T1

Tel: 905-683-4321 / Fax: 905-683-3972

Toll-free: 1-800-561-4139

Website: www.rockbrune.on.ca

Email: move@rockbrune.on.ca

William Rockbrune, President

Services: HHG moving & storage, local & long-distance, overseas, packing, crating, commercial & office moving; special commodities

Areas Served: Worldwide, Canada, the US, Toronto, Barrie, Newmarket, all of Durham region

Warehouse: 10,000 sq. ft. palletized, steel construction, burglar alarms, dock-level loading, heated, DND-certified & bonded mini-storage

Other Association Memberships: BBB, CFIB



Royal Moving & Storage Inc.

2678 Lancaster Road

Ottawa, ON K1B 4B7

Tel: 613-728-1500 / Fax: 613-523-8046

Toll-free: 1-800-361-1634

Website: www.royalmoving.com

Email: info@royalmoving.com

Michael Kolberg, President

Services: Local & long distance HHG moving & storage, packing & crating, commercial & office moves

Areas Served: Ottawa, Hull, Canada, US, overseas

Warehouse: Steel & concrete, 8,000 sq. ft., fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading, customs-bonded

Other Association Memberships: CIFFA, AMSA, PAIMA, IAM



Soo Van Moving & Storage

165 Industrial Park Crescent

Sault Ste. Marie, ON P6B 5P3

Tel: 705-253-1158 / Fax: 705-253-8378

Toll-free: 1-800-461-2213

Website: www.sooan-united.com

Email: gary@soovan-united.com

Gary McCardle, VP & General Manager

Services: Full-service moving; local, long distance, US, overseas; Soo Van's GOLD STANDARD 'We strive for customer delight & a perfect move every time!'

Areas Served: Province of Ontario, Sudbury to Thunder Bay, Michigan, Ohio, US, overseas

Warehouse: Bonded warehouse, transborder-shipping, container-loading, 12000 sq. ft., brick/steel, inside storage vaults, custom warehouse service with delivery service



St. John's Transfer (1978) Ltd.

950 Boundary Road

Cornwall, ON K6H 5R5

Tel: 613-933-1492 / Fax: 613-936-6865

Website: www.stjohnstransfer.ca

Email: stjohns1@bellnet.ca

Donald Deebank, President

Services: Local & long-distance HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Cornwall area (50 mile radius)

Warehouse: Concrete block, burglar alarm, DND-certified, heated, palletized, dock-level loading, mini storage

Other Association Memberships: Chamber of Commerce



Swan Moving & Storage

15 Petrolia Street

Guelph, ON N1H 2V7

Tel: 519-821-6683 (Guelph), 519-624-6683

(K-W, Cambridge), 905-693-9395 (Milton, Georgetown)

Website: www.swanmoving.com

Email: info@swanmoving.com

Mike Swan, President

Services: Quality local moving service Ontario-wide, supplies for sale, equipment for rent, household, commercial & office moving; warehouse storage. Prompt, courteous, quality service. Please call Mike or Nicole

Areas Served: Ottawa to Sault Ste Marie to Windsor, including Kitchener-Waterloo, Cambridge, Milton, Georgetown, Oakville, Burlington, Elmira, Fergus, Elora; Ontario-wide

Warehouse: 15,000 sq. ft., cement block & brick building, 2 loading docks, sprinklered, heated, within sight of fire hydrant, video-monitored

Other Association Memberships: BBB, Chamber of Commerce



Taylor Moving & Storage Ltd.

1200 Plains Road East

Burlington, ON L7S 1W6

Tel: 905-632-8010 / Fax: 905-632-8130

Toll-free: 1-800-263-9143

Website: www.ataylormoving.com

Email: csrvburl@ataylormoving.com

Rick Taylor, Vice President

Services: Local, national, international, worldwide moving, packing & storage

Areas Served: Worldwide

Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA



Tender Touch Moving & Storage

555 Trethewey Drive, Suite 36

Toronto, ON M6M 4B8

Tel: 416-654-4994 / Fax: 416-654-4993

Toll-free: 1-877-836-3378

Website: www.tendertouchmoving.com

Email: tender@tendertouchmoving.com

Maria Botelho, President

Services: Local, long-distance & overseas moving, packing & crating, household & office moving

Areas Served: Local within Greater Toronto & surrounding areas, long-haul to most destinations in Canada, the US, & to most countries overseas

Warehouse: Block & steel, 24-hour burglar alarms, palletized, dock & drive-in loading

Other Association Memberships: BBB



Canadian Movers/Entreprises canadiennes de déménagement

Tippet-Richardson Limited

25 Groff Place, Unit #2
Kitchener, ON N2E 2L6
Tel: 519-748-5403 / Fax: 519-748-5611
Toll-free: 1-800-265-6401

Website: www.tippet-richardson.com
Email: trkitchener@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance, overseas
HHG moving & storage, commercial & office
moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm
security, heated, palletized, concrete block



Tippet-Richardson Limited

1050 Brydges St., London, ON N5W 2B4
Tel: 519-455-0132 / Fax: 519-453-8160
Toll-free: 1-800-392-5385

Website: www.tippet-richardson.com
Email: daver@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm
security



Tippet-Richardson Limited

5499 Canotek Rd., Ottawa, ON K1J 9J5
Tel: 613-741-3015 / Fax: 613-741-9720
Toll-free: 877-854-7245

Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: Ottawa-Carleton region, Hull,
Ontario, all of Canada

Warehouse: One building, all sprinklered, alarm
security



Tippet-Richardson Limited

25 Metropolitan Road
Toronto, ON M1R 2T5
Tel: 416-291-1200 / Fax: 416-291-2601
Toll-free: 1-800-268-6753

Website: www.tippet-richardson.com
Email: johnnovak@tippet-richardson.com
John Novak, President and CEO

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records; distribution
services, logistics LTL & full truck load;
special products & climate-controlled freight
& wrap service

Areas Served: All of Canada, with Global
affiliates

Warehouse: Concrete block, steel frame,
climate-controlled, sprinklered, alarm security
protection, government-approved; weigh
scale (80 feet), palletized storage



Toronto Service Center Inc. (TSC)

28 Dohme Ave., Toronto, ON M4B 3M4
Tel: 416-566-8515 / Fax: 416-759-7174
Toll-free: 1-866-566-8515

Website: www.moving-storage.net
Email: tsc@moving-storage.net
Manouchehr Jamali, President

Services: Packing, wrapping, moving within
Ontario, storage

Areas Served: Ontario

Warehouse: Brand-new storage, around 30,000
sq. ft., heated & climate-controlled, 24-hr.
surveillance cameras, alarm-protected,
insured, indoor truck-level loading area



Total Relocation Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-607-7990 / Fax: 905-607-7919
Toll-free: 1-888-668-3668

Website: www.bluebirdmoving.com
Email: operations@totalrelocation.ca
Michael Johnston, General Manager

Services: Full-service household goods, local,
regional & long-distance moving; in-house
commercial moving division; international
& overseas moving, packing & crating;
high-value products & electronics storage
& distribution; office relocations & business
records retention; new & used packing
material sold; published guaranteed inter-
agency labour rates

Areas Served: Greater Toronto Area West
(GTA), Mississauga, Oakville, Burlington,
Hamilton, Ontario, Canada, US & Worldwide

Warehouse: 13,000 sq. ft. bonded sufferance
warehouse, secure furniture vaults, fire
& burglar alarmed, sprinklered, heated & air-
conditioned; dock-level & ground-level doors



Traditional Moving & Storage

830 Athabasca Street
Thunder Bay, ON P7C 3E6
Tel: 807-623-3535 / Fax: 807-623-3140
Toll-free: 1-800-665-9240

Website: www.winnipegmoving.com
Email: tbaymove@tbaytel.net
Al McDougall, Branch Manager

Services: HHG moving services, including
local, long-distance, international, overseas,
storage, professional packing/crating; also
office/company relocations, electronics/high-
value products, commercial moving services,
including freight throughout North America

Areas Served: Northwest Ontario

Warehouse: 15,000 sq. ft., government-
approved, sprinklered, ADT, vault, climate-
controlled

Trinity Moving Inc.

12 Mill Hill Road
Nepean, ON K2H 9N4
Tel: 613-726-8749 / Fax: 613-726-2019
Toll-free: 1-877-726-9923

Website: www.trinitymoving.ca
Email: atrinitym@yahoo.ca
Chris Jelot, Office Manager

Services: Local & long-distance HHG moving
& storage, packing, commercial moving

Areas Served: Ottawa, Montreal, Toronto,
interprovincial, Canada-wide

Warehouse: Concrete block, steel frame,
fire & burglar alarms, sprinklered, heated,
palletized, ground-level loading. Warehouse
at 700 Industrial Ave., Ottawa, ON K1G 0Y9

Other Association Memberships: BBB



Two Men and a Truck – Etobicoke

716 Kipling Avenue
Toronto (Etobicoke), ON M8Z 5G5
Tel: 416-503-2MEN (2636) / Fax: 416-503-0775

Website: www.twomenandatruck.ca
Email: robert.szczypek@twomen.ca
Robert Szczypek, General Manager

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers who care.'

Areas Served: Toronto, Etobicoke

Two Men and a Truck – Halton & Mississauga

2140 Winston Park Drive, Unit #22
Oakville, ON L6H 5V5
Tel: 905-635-3035 & 905-277-2636 / Fax: 905-
829-4764

Toll-free: 1-86MOVING4U
Website: www.twomenandatruck.ca
Email: wendell.costello@twomenandatruck.ca
Wendell Costello, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers who care.'

Areas Served: Mississauga, Oakville,
Burlington, Milton, Georgetown, Acton
Other Association Memberships: Chamber of
Commerce



Two Men and a Truck – Hamilton

50 Dundas Street East, Unit 103
Hamilton, ON L9H 7K6
Tel: 905-981-5000 / Fax: 905-690-8585
Toll-free: 1-866-584-6683

Website: www.twomen.ca
Email: larry.renaud@twomenandatruck.ca
Larry Renaud, Owner

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers Who Care.'

Areas Served: Hamilton, Ancaster, Dundas,
Flamborough, Stoney Creek, Waterdown,
Grimsby, Brantford, Caledonia & surrounding
area

Other Association Memberships: Chamber of
Commerce

Two Men and a Truck – Mid-Town Toronto

80 Galaxy Blvd, Unit 20
Toronto (Etobicoke), ON M9W 4Y8
Tel: 416-854-7116 / Fax: 416-213-9370
Toll-free: 1-86MOVING4U

Website: www.twomenandatruck.ca
Email: john.bailey@twomen.ca
John Bailey, Franchisee

Services: We are the world's largest local
& regional moving franchise specializing
in both home & business moving. We offer
a full range of moving & packing related
services including the sale of boxes & packing
supplies. We are the 'Movers who care.'

Areas Served: Toronto, Etobicoke



Two Men and a Truck – Oshawa

595 Wentworth Street E, Unit 55
Oshawa, ON L1H 3V8
Tel: 905-674-6103 / Fax: 905-725-2111
Website: www.twomen.ca

Email: steve.deboer@twomen.ca
Steve DeBoer, Franchisee

Services: Full moving services in Ontario,
including packing, unpacking; box sales
available; residential & commercial

Areas Served: Ajax, Pickering, Oshawa,
Trenton corridor

Warehouse: 2400 sq. ft. warehouse, concrete
block with dock-level loading, fire & burglar
alarms installed

Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

Two Men and a Truck – Toronto East

65 Executive Ct., Toronto, ON M1S 5W9
Tel: 647-260-3000 / Fax: 416-291-8889

Website: www.twomen.ca

Email: steve.deboer@twomen.ca

Steve DeBoer, Franchisee

Services: Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

Areas Served: Greater Toronto Area (GTA East), Markham, Scarborough, Ajax, Pickering, Oshawa

Walker's Van and Storage

33305 Hwy 17, Deep River, ON K0J 1P0

Tel: 613-584-3323 / Fax: 613-584-2203

Toll-free: 1-800-267-3116

Website: www.pleasemoveme.com

Email: deepriver@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Deep River & North Bay, Ontario

Areas Served: Worldwide, Canada, Ontario, Deep River, Renfrew, Pembroke, Chalk River, Eganville, Petawawa

Warehouse: Concrete block fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading

Walker's Van and Storage

50 Venture Cres., North Bay, ON P1B 8G4

Tel: 705-476-4223 / Fax: 705-476-0090

Toll-free: 1-800-461-1679

Website: www.pleasemoveme.com

Email: northbay@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in North Bay & Deep River, Ontario

Areas Served: Worldwide, Canada, Ontario, North Bay, Huntsville, Mattawa, Sturgeon Falls, New Liskeard

Warehouse: Steel frame, metal siding, burglar alarm, federal government (DND)-certified, heated, palletized, grade-level loading

Walker's/Capital Group of Moving & Storage Companies

56 Railway Street, Kingston, ON K7K 2L8

Tel: 613-546-3621 / Fax: 613-546-0976

Toll-free: 1-800-267-3170

Website: www.pleasemoveme.com

Email: kingston@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, bonded warehouse; office moving, including systems-installation services; offices located in Kingston, Trenton, Deep River, Brockville & North Bay, Ontario

Areas Served: Kingston, Trenton, Deep River, Brockville, North Bay, Ontario, Canada, worldwide

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound

Wayne's Moving, Storage & Delivery

375 Second Avenue West, PO Box 984
Simcoe, ON N3Y 5B3

Tel: 519-426-6000 / Fax: 519-426-4667

Website: www.waynesmoving.ca

Email: waynesmoving@bellnet.ca

Mary J. Donnell, Owner/Manager

Services: Packing & unpacking, as well as selling of packing supplies; local & long-distance moving in Canada

Areas Served: Simcoe, Ontario & Quebec
Warehouse: 375 Second Avenue, Simcoe: mini-storage facility for household goods; monthly rental

Wills Transfer Limited

146 Highway 15

Smiths Falls, ON K7A 4T2

Tel: 613-283-0225 / Fax: 613-283-9805

Toll-free: 1-800-267-7937

Website: www.willstransfer.com

Email: info@willstransfer.com

Chris Trimm, General Manager, Moving

Services: Local, long-distance & overseas moving, residential & commercial warehousing, transporting of general freight throughout Canada & the US; Canada Customs-bonded carrier; 53-ft. air-ride equipment

Areas Served: Eastern Ontario

Warehouse: Concrete block, fire & burglar alarms

Wilson Relocation

480 Finchdene Square

Toronto, ON M1X 1C2

Tel: 416-293-0776 / Fax: 416-292-7764

Toll-free: 1-800-565-4888

Website: www.abbeywoodmoving.com

Email: randy@abbeywoodmoving.com

Randy Wilson, President

Services: Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

Areas Served: Worldwide, Canada, Toronto, Scarborough

Warehouse: Concrete block & brick, fully palletized, alarmed, heated

Windsor Truck & Storage

201, 211 Shepherd Street East

Windsor, ON N8X 1K6

Tel: 519-254-5111 / Fax: 519-254-8011

Toll-free: 1-800-265-4865

Website: www.tippet-richardson.com

Email: fredbaldwin@tippet-richardson.com

Fred Baldwin, General Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: Windsor area, all of Canada

Warehouse: One building, all sprinklered, alarm security

WJ Moving & Storage

36 Cherry Street

Simcoe, ON N3Y 1B4

Tel: 519-426-8448 / Fax: 519-428-4231

Email: wjmoving@sympatico.ca

Wayne S. Joseph, Owner/Manager

Services: Local & long distance HHG moving & storage, commercial moving & storage, delivery, packing & unpacking

Areas Served: Simcoe, Ontario

Warehouse: Concrete & wood, alarm protection, dock-level loading

MANITOBA

THOMPSON

Miller the Mover Ltd.

WINNIPEG

Alero Moving & Storage – Winnipeg

Canada Moving

Globe Moving/Premiere Van Lines

Quick Transfer Ltd.

Winnipeg Moving & Storage

Alero Moving & Storage – Winnipeg

2190 Notre Dame Avenue

Winnipeg, MB R3H 0K2

Tel: 204-779-0714 / Fax: 204-779-0716

Toll-free: 1-877-264-4626

Website: www.aleroworldwide.com

Email: larry@alermoving.com

Larry Calen, President

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, logistics

Areas Served: Predominantly Winnipeg & southern Manitoba, Canada, US, worldwide

Warehouse: 33,000 sq. ft., alarmed, monitored, bonded, heated, dock-level loading, 7 doors, access ramp

Other Association Memberships: BBB, CERC

Canada Moving

47 Gomez Street

Winnipeg, MB R3B 0G4

Tel: 204-632-8787 / Fax: 204-943-4721

Toll-free: 1-800-268-2881

Website: www.canadamoving.com

Email: jtokarchuk@canadamoving.com

John Tokarchuk, Director of Sales

Services: Local, long-distance & overseas HHG moving & storage, packing, custom crating, office moving, commercial cartage, wholesale distribution, electronics & high-value-products handling, 24-hour truck repairs & truck wash at 100 Higgins Avenue, Winnipeg (204-947-0889)

Areas Served: All of Canada, the US

Warehouse: 65,000 sq. ft., concrete, palletized, temperature-controlled, security-monitored, fenced compound, sprinklered, dock-level loading, DND-certified, special equipment for handling electronics

Globe Moving/Premiere Van Lines

1373 Spruce Street

Winnipeg, MB R3E 2V8

Tel: 204-925-7799 / Fax: 204-925-7790

Toll-free: 1-888-456-2321

Website: www.globemoving.ca

Email: globemoving@mts.net

Jeff Wharton, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Winnipeg, Manitoba, Canada, US, Worldwide

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading



Certified Canadian Mover

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Miller the Mover Ltd.

84 Berens Road
Thompson, MB R8N 1X2
Tel: 204-778-6988 / Fax: 204-778-8075
Email: info@millerthemover.ca
Lyle Miller, President

Services: Local & long-distance moving,
HHG storage, record storage, truck rentals

Areas Served: Northern Manitoba including
Thompson, Flin Flon, The Pas, Lynn Lake,
Leaf Rapids, Gillam, Churchill, Grand Rapids,
Norway House, Cross Lake, Split Lake

Warehouse: Metal clad, steel structure



Quick Transfer Ltd.

1680 Sargent Avenue
Winnipeg, MB R3H 0C2
Tel: 204-786-6011 / Fax: 204-783-9882
Toll-free: 1-800-230-6701

Website: www.quicktransferltd.com

Email: info@quicktransfer.mb.ca

Doris Kannwischer, Executive Assistant

Services: Local, long-distance, overseas,
HHG moving & storage, packing, custom
crating, specialized freight

Areas Served: All Manitoba, Northwestern
Ontario

Warehouse: Concrete & brick, 12,000 sq. ft.,
palletized, heated, fenced & alarm-controlled;
government-approved



Winnipeg Moving & Storage

400 Oak Point Highway
Winnipeg, MB R2R 1V1
Tel: 204-925-6683 / Fax: 204-694-1837
Toll-free: 1-877-974-6683

Website: www.winnipegmoving.com

Email: gmclaughlin@winnipegmoving.com

Garry McLaughlin, Corporate Sales Manager

Services: Household goods moving services,
including local, long-distance, international,
overseas, storage, professional packing/
crating; also office/company relocations,
electronics/high-value products, commercial
moving services, including freight throughout
North America

Areas Served: All of Manitoba

Warehouse: 40,000 sq. ft., precast concrete
slab, bonded, government-approved,
sprinklered, ADT, vault, climate-controlled

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

★ New member/Nouveau membre

SASKATCHEWAN

REGINA

Alero Moving & Storage – Regina
Milne's Moving & Storage Ltd.

SASKATOON

Country Wide Moving
Ray's Moving & Storage Co. Ltd.

Alero Moving & Storage – Regina

11 Ross Avenue East
Regina, SK S4N 4W5
Tel: 306-757-6022 / Fax: 306-757-8322
Toll-free: 1-877-757-6022

Website: www.aleroworldwide.com

Email: chrisg@aleromoving.com

Chris Gauvin, President

Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving, bonded
warehouse

Areas Served: Regina, Saskatchewan, Canada,
worldwide

Warehouse: Concrete block, steel frame, fire
& burglar alarms, DND-certified, heated,
palletized, dock-level loading

Other Association Memberships: BBB

Country Wide Moving

419 – 48th Street East
Saskatoon, SK S7K 6M4
Tel: 306-934-3335 / Fax: 306-931-4008
Toll-free: 1-800-289-9734

Email: ccarwell@sasktel.net

Cam Carswell, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
special products, office moves, origin
& destination services

Areas Served: Saskatoon & surrounding urban
areas

Warehouse: Steel frame, government-approved,
heated, palletized, dock-level loading, fork lift

Milne's Moving & Storage Ltd.

1301 Osler Street
Regina, SK S4R 1W6
Tel: 306-525-3508 / Fax: 306-565-3299

Website: www.milnesmoving.ca

Email: milnes@milnesmoving.ca

Rob Milne, President

Services: Local, long-distance, international,
HHG & HVP moving & storage, packing
& crating, computer equipment, four hydraulic
tailgate trucks for HVP pickups & deliveries,
office moving, truck rentals, blue-bin rentals

Areas Served: Regina, southern Saskatchewan,
Canada

Warehouse: Concrete-block construction,
monitored alarm system & cameras, heated
palletized & self-storage units, dock-level
& drop-frame loading, two electric forklifts



Ray's Moving & Storage Co. Ltd.

611 – 47th Street East
Saskatoon, SK S7K 5G5
Tel: 306-933-1122 / Fax: 306-933-3208
Toll-free: 1-800-667-3928

Website: www.raysmoving.ca

Email: raysinternational@sasktel.net

Brett Diehl, Controller

Services: Local & long-distance moving, boxes
& packing supplies, packing service, crating
service, overseas HHG moving

Areas Served: Saskatoon, Regina, Prince
Albert, Saskatchewan, Canada, the US

Warehouse: Metal, palletized, heated,
government-approved, alarmed



ALBERTA

CALGARY

Alero Moving & Storage – Calgary
Highland Moving & Storage Ltd.
King's Transfer Van Lines
TR Westcan Inc./Tippet-Richardson

COLD LAKE

Cold Lake Northeastern Moving Services Ltd.

EDMONTON

Alero Moving & Storage – Edmonton
GLC Moving and Storage
Highland Moving & Storage Ltd.
MATCO Transportation Systems Ltd.
Provincial Moving & Storage
QHP Moving & Storage
Western Moving & Storage

FORT MCMURRAY

Northern Plains Moving & Transport Ltd.

WESTLOCK

Westlock Movers

Alero Moving & Storage – Calgary

7510A 5th Street SE
Calgary, AB T2H 2L9
Tel: 403-243-0448 / Fax: 403-259-2208
Toll-free: 1-877-422-6446

Website: www.aleroworldwide.com

Email: rick@aleromoving.com

Rick Briggs, General Manager

Services: Uniformed, friendly professionally-
trained moving staff. 23-point quality move-
management program. Local, long distance
& international complete moving packages.
Packing, unpacking, 3rd party service
& crating custom packages. GPS-based
commercial delivery. Office moving solutions.
Warehouse services, full-time warehouse
manager, dock times by appointment.

Areas Served: Calgary, Alberta, Canada, North
America, worldwide

Warehouse: 15,000 sq. ft., concrete & steel
construction, climate-controlled, sprinklered,
video- & alarm-secured, clean furniture vaults,
dock level & drive-in doors, government & fire
department compliant facility. Audited weekly
for quality compliance.

Other Association Memberships: BBB, AMTA



Canadian Movers/Entreprises canadiennes de déménagement

Alero Moving & Storage ★

– Edmonton

11203 186th Street
Edmonton, AB T5S 2T7
Tel: 780-450-6797 / Fax: 780-452-6695
Toll-free: 1-877-936-6833

Website: www.aleroworldwide.com
Email: al@aleromoving.com

Alastair Rodgers, General Manager

Services: Local, long distance, cross-border, overseas, HHG moving & storage, packing

Areas Served: Edmonton, Alberta, Canada, US, worldwide

Warehouse: 23,000 sq. ft. warehouse, 28 ft. clear ceiling, alarmed, monitored, heated, DND-certified, customs-bonded, 6 dock-level doors & one grade-level door

Other Association Memberships: BBB



Cold Lake Northeastern Moving Services Ltd.

5516 – 56th Street
Cold Lake, AB T9M 1R5
Tel: 780-594-7566 / Fax: 780-594-1220

Website: www.coldlakemoving.com

Email: clmoving@telusplanet.net

Paul Colicchio, General Manager

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Areas Served: NE Alberta

Warehouse: Steel girder, metal clad, heat & motion detectors, DND-approved, heated circulation fans for pallets



GLC Moving and Storage

Bay 10 – 8 Riel Drive
St. Albert, AB T8N 5C8
Tel: 780-418-2984 / Fax: 780-418-2985

Website: www.glcmoving.ca

Email: linda@glcmoving.ca

Linda Rebalkin, President

Services: Local, long distance & overseas moving, packing & crating, storage, sale of packing cartons

Areas Served: St. Albert, Edmonton, Alberta, Canada, US & international

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, Canada Customs bonded sufferance warehouse for household & personal effects

Other Association Memberships: BBB, St. Albert Chamber of Commerce, CFIB, Canadian Taxpayers Federation



Highland Moving & Storage Ltd. ★

Unit 18, 7115 – 48th Street SE
Calgary, AB T2C 5A4
Tel: 403-720-3222 / Fax: 403-279-4062

Toll-free: 1-800-418-9459

Website: www.highlandmoving.com

Email: clgrecept@highlandmoving.com

Casey Kachur, Manager

Services: Local, long distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Calgary, Alberta, Canada, Worldwide

Warehouse: 46,080 sq. ft., concrete block, sprinklered, alarmed, Canada Customs Bonded



Highland Moving & Storage Ltd.

15305 – 128 Avenue NW
Edmonton, AB T5V 1A5
Tel: 780-453-6777 / Fax: 780-454-8484

Toll-free: 1-800-267-9958

Website: www.highlandmoving.com

Email: don@highlandmoving.com

Don Kachur, President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Worldwide

Warehouse: 51,850 sq ft, concrete block, sprinklered, alarmed



King's Transfer Van Lines

Unit G, 7803 35th Street SE
Calgary, AB T2C 1V3
Tel: 403-730-5592 / Fax: 403-266-5593

Toll-free: 1-866-730-5592

Website: www.kingstransfer.ca

Email: dennis@kingstransfer.ca

W.D. (Dennis) O'Neill, Chief Operating Officer

Services: We offer local, long distance, international & commercial moving & storage; inhouse crating facilities

Areas Served: Calgary & all of Alberta, international, worldwide

Warehouse: 60,000 sq. ft. of palletized space; government-bonded, brick, heated, alarmed with a sprinkler system; 7 dock-level loading doors & 1 drive-in ramp

Other Association Memberships: AMSA, BBB-accredited



MATCO Transportation Systems Ltd.

18151 – 107th Avenue
Edmonton, AB T5S 1K4
Tel: 780-484-8800 / Fax: 780-489-8017

Toll-free: 1-800-661-3618

Website: www.matco.ca

Email: Ray.Anderson@Matco.ca

Ray Anderson, President

Services: Commercial, electronic (high-value products), LTL freight to Yukon & NWT, local, long-distance & overseas HHG moving & storage

Areas Served: Alberta, Yukon & Northwest Territories

Warehouse: Concrete block, palletized, heated, DND-certified, weigh scale on premises



Northern Plains Moving & Transport Ltd.

140 MacKay Crescent
Fort McMurray, AB T9H 4W8
Tel: 780-790-1336 / Fax: 780-790-1211

Toll-free: 1-877-790-1336

Email: npm@altech.ab.ca

Gloria Varney, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial moving, one-day service within Alberta

Areas Served: Fort McMurray, Alberta, Canada

Warehouse: Metal building, alarm protection, DND, heated, palletized



Provincial Moving & Storage

9908 – 65 Avenue, Edmonton, AB T6E 0K9
Tel: 780-469-6233 / Fax: 780-702-1728
Toll-free: 1-800-378-6329

Website: www.provincialmoving.com

Email: gsaran01@telus.net

Gary Saran, Owner

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Edmonton, Alberta, Canada & International

Warehouse: Concrete block & brick, steel frame, fire & burglar alarms, sprinklered, heated, inside unit storage, ground-level loading, 17,000 sq. ft.

QHP Moving & Storage

16139 – 114 Avenue, Edmonton, AB T5M 2Z3
Tel: 780-413-6446 / Fax: 780-452-2661

Website: www.qhp.ca

Email: qhp@telus.net

Robert Smith, Co-Owner

Services: Local, long-distance & international HHG moving & storage, commercial moving, packing & crating

Areas Served: Edmonton, Alberta, Canada, international

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading, side door & one drive-in door.

Other Association Memberships: BBB

TR Westcan Inc./Tippet-Richardson

2905 – 37th Avenue NE
Calgary, AB T1Y 5Z9
Tel: 403-299-9700 / Fax: 403-299-9750

Toll-free: 1-800-842-4788

Website: www.tippet-richardson.com

Email: trcalgary@tippet-richardson.com

Brenda Naylor, President

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: Canada, US & overseas

Warehouse: One building, all sprinklered, alarm security, bonded, 70' platform scale



Western Moving & Storage

11516 – 163 St., Edmonton, AB T5M 3T3
Tel: 780-454-6683 / Fax: 780-487-8548
Toll-free: 1-800-468-6520

Website: www.westernmoving.com

Email: tedl@westernmoving.com

Ted LeLacheur, President and CEO

Services: Moving & storage; household goods, high-value products, commercial & offices

Areas Served: Edmonton & Northern Alberta

Warehouse: Concrete block, sprinklered, heated, 24-hour security monitored

Other Association Memberships: BBB, Edmonton Chamber of Commerce, AMSA



Westlock Movers

9735 – 99th St., Westlock, AB T7P 1Y5
Tel: 780-349-4573

Website: www.westlockmovers.com

Email: westlockmovers@telus.net

Dion Lefebvre, President and General Manager

Services: Full packing, moving, cleaning services, local & long-distance moving in Western Canada & the Northwest Territories, storage arrangements available

Areas Served: Western Canada, Northwest Territories

Warehouse: Concrete construction, fire hydrant in front of building, highway property, well-lit

Other Association Memberships: BBB



Canadian Movers/Entreprises canadiennes de déménagement

BRITISH COLUMBIA

CAMPBELL RIVER

Bekins Moving and Storage (Canada) Ltd.

COMOX

Comox Moving & Storage

KAMLOOPS

Milton's Movers

KELOWNA

Kelowna Movers Ltd.

PRINCE GEORGE

Bekins Moving and Storage (Canada) Ltd.

VANCOUVER

AMJ Campbell Van Lines

Bandstra Moving Systems Ltd.

Bekins Moving and Storage (Canada) Ltd.

Ellis Moving & Storage Ltd.

Ferguson Moving & Storage Ltd.

Highland Van & Storage Ltd.

Quality Move Management, Inc.

Salmon's Transfer Ltd.

St. George Moving & Storage

TR Westcan Inc./Tippet-Richardson

Williams Moving & Storage

VERNON

Specialty Movers Ltd.

VICTORIA

A To B Moving Ltd.

Bekins Moving and Storage (Canada) Ltd.

Dowell's Moving & Storage Limited

MacCosham Inc.

A To B Moving Ltd.

878 Viewfield Road
Victoria, BC V9A 4V1

Tel: 250-414-6683 / Fax: 250-414-0178

Website: www.atobmoving.com

Email: atobmove@islandnet.com

Gerry Ganczar, President

Services: Local & long-distance HHG & office moving; packing, unpacking, packing materials; auto relocation

Areas Served: Vancouver Island, BC, Canada, the US, overseas

Warehouse: Concrete/cinder block, gated, camera surveillance, monitored security system, sprinkler system

AMJ Campbell Van Lines ★

9924 River Road
Delta, BC V4G 1B5

Tel: 604-940-4208 / Fax: 604-940-2385

Toll-free: 1-800-383-6387

Website: www.amjcampbell.com

Email: abrown@amjcampbellvcr.com

Allan Brown, V.P. Sales & Marketing

Services: Local, long-distance & overseas, HHG & commercial, moving & storage, packing & crating, full service

Areas Served: Greater Vancouver region, southern Vancouver Island, British Columbia, Canada, overseas

Warehouse: 65,000 sq. ft., concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, dock- & grade-level loading, DND-certified

Bandstra Moving Systems Ltd.

135-9920 River Drive

Richmond, BC V6X 3S3

Tel: 604-273-5111 / Fax: 604-273-8534

Toll-free: 1-800-410-5111

Website: www.bandstra.com

Email: john@bandstra.com

John Bandstra, President

Services: Local, long-distance & overseas moving, packing & crating, storage

Areas Served: Greater Vancouver area

Warehouse: Concrete/steel construction, alarmed, sprinklered, dock-level loading, palletized, bonded, DND-certified

Other Association Memberships: IAM

Bekins Moving and Storage (Canada) Ltd.

1600 - 14th Avenue

Campbell River, BC V9W 5B6

Tel: 250-286-6218 / Fax: 250-286-3878

Website: www.bekins-moving.com

Jim Gibson, General Manager

Services: Local, domestic & international full-service moving & storage, United Van Lines container depot

Areas Served: Northern Vancouver Island & Powell River

Warehouse: Palletized three high, concrete building, heated, burglar alarm monitored 24 hours, government-approved, dock- & grade-level loading

Bekins Moving and Storage (Canada) Ltd.

551 - 1st Avenue

Prince George, BC V2L 2Y2

Tel: 250-563-0371 / Fax: 250-563-6514

Website: www.bekins-moving.com

Skip Charlton, Manager

Services: Local, domestic & international full-service moving & storage

Areas Served: Northern British Columbia

Warehouse: Palletized, concrete building, heated, government-approved

Bekins Moving and Storage (Canada) Ltd.

14251 Burrows Road

Richmond, BC V6V 1K9

Tel: 604-270-1120 / Fax: 604-276-9819

Toll-free: 1-800-4BEKINS

Website: www.bekins.ca

Email: larryr@bekins.ca

Larry Rosenberg, President

Services: Local, commercial & international full-service moving & storage, custom-crating shop, retail delivery division, warehousing & distribution, United Van Lines container depot

Areas Served: All of British Columbia, Vancouver

Warehouse: Palletized three high, concrete building, sprinklered, heated, burglar & fire alarms monitored 24 hours, Customs-bonded, government-approved, fenced, dock- & grade-level loading

Bekins Moving and Storage (Canada) Ltd.

6598 Bryn Road

Saanichton, BC V8M 1X6

Tel: 250-544-2245 / Fax: 250-544-2037

Website: www.bekins.ca

Email: denises@bekins.ca

Denise Sweenie, Branch Manager

Services: Local, domestic & international full-service moving & storage, custom-crating shop, retail delivery division, United Van Lines container depot

Areas Served: Southern Vancouver Island & Gulf Islands

Warehouse: Palletized three high, concrete building, heated, burglar alarm monitored 24 hours, government-approved, fenced compound

Comox Moving & Storage

1724 Ryan Road East

Comox, BC V0R 2K0

Tel: 250-339-2281 / Fax: 250-339-2212

Toll-free: 1-888-949-7033

Website: www.comoxmoving.com

Email: mail@comoxmoving.com

Joe Di Castri, President

Services: Customs-bonded HHG & sufferance, registered international mover

Areas Served: Comox, Vancouver Island, British Columbia

Warehouse: Cement block, fully containerized three high, DND-certified

Other Association Memberships: BC Trucking

Dowell's Moving & Storage Limited

630 Esquimalt Road

Victoria, BC V9A 3L4

Tel: 250-361-9866 / Fax: 250-361-9766

Email: dowellmoving@shaw.ca

Gary McIntosh, General Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Victoria area (120 km radius), Vancouver

Warehouse: US-government-bonded warehouse facility

Ellis Moving & Storage Ltd.

1580 Columbia Street

Vancouver, BC V7J 1A4

Tel: 604-986-9817 / Fax: 604-986-6714

Toll-free: 1-877-986-9817

Email: ellismoving@shaw.ca

Jamie Ellis, President

Areas Served: Vancouver, British Columbia, Canada

Warehouse: 20,000 sq. ft.; open; palletized

Canadian Movers/Entreprises canadiennes de déménagement

Ferguson Moving & Storage Ltd. ★

1584 Columbia Street
North Vancouver, BC V7J 1A4
Tel: 604-922-2212 / Fax: 604-987-0269
Toll-free: 1-866-488-2212
Website: www.fergusonmoving.com
Email: info@fergusonmoving.com
Lorne MacInnes, Vice President

Services: Local, long-distance & overseas
HHG moving & storage, portable
container storage, packing & crating,
commercial moving, warehousing
& distribution, white-glove deliveries, training
courses for movers

Areas Served: British Columbia & Alberta
Warehouse: Mini storage facility: concrete
block/steel, inside wood walls, fully alarmed,
sprinklered, heated, 145 lockers on two floors.
Container warehouse: concrete block, fully
alarmed, sprinklered, heated, grade-level
loading

Highland Van & Storage Ltd.

8238 Swenson Way
Delta, BC V4G 1J6
Tel: 604-581-2300 / Fax: 604-581-2325
Toll-free: 1-800-491-1666
Website: www.highland-worldwide.com
Email: info@highland-worldwide.com
Alan Wiancko, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating
Areas Served: Vancouver & Fraser Valley
Warehouse: Cement tilt-up construction,
sprinklered, DND-certified, heated, palletized
Other Association Memberships: FIDI, IAM,
BAR, Worldwide Overseas Moving Service
Inc.

Kelowna Movers Ltd.

395 Adams Road
Kelowna, BC V1X 7R5
Tel: 250-765-1125 / Fax: 250-765-1772
Toll-free: 1-866-765-1125
Email: kelownamvrs@silks.net
Ken Taylor, Secretary Treasurer/Manager
Services: Complete O/A & D/A, storage (inside
heated or non-heated self-storage units),
including boats, RVs & automobiles
Areas Served: Okanagan Valley, including
Penticton, Kelowna, Vernon & surrounding
area, BC, across Canada & to & from the US
Warehouse: Block, sprinklers, 24-hour on-site
security, electronic surveillance, DND-
approved

MacCosham Inc.

4261 Glanford Avenue
Victoria, BC V8Z 4B9
Tel: 250-881-7802 / Fax: 250-479-1254
Toll-free: 1-866-444-2483
Website: www.maccosham.com
Email: ibaker@maccosham.com
Ian Baker, General Manager
Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
home deliveries
Areas Served: Vancouver Island
Warehouse: Sprinklered, fenced, alarmed, with
surveillance system; storage area is palletized
& heated

Milton's Movers

661 West Athabasca Street
Kamloops, BC V2H 1C5
Tel: 250-372-2747 / Fax: 250-372-2019
Toll-free: 1-800-939-2747
Email: allan@miltongroup.ca
Allan Milton, President

Services: HHG moving & storage; packing
& crating; local, long distance & overseas;
government-approved; commercial storage
& delivery; secure records storage;
automobile transport

Areas Served: British Columbia, Alberta,
Canada

Warehouse: 20,000 sq. ft., heated, palletized,
alarmed, steel; fenced compound

Other Association Memberships: BBB

Quality Move Management, Inc.

819 Cliveden Place, #100
Delta, BC V3M 6C7
Tel: 604-523-3700 / Fax: 604-523-3701
Toll-free: 1-800-228-7966
Website: www.qmm.com
Email: sslater@qmm.com
Shelby Slater, Executive Assistant

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
office & industrial moving; an office is also
located in Calgary

Areas Served: Calgary, Strathmore, Airdrie,
Okotoks, Cochrane, High River – Alberta;
Vancouver, Canmore, Burnaby, Coquitlam,
Surrey, Langley, Richmond – British Columbia

Warehouse: Concrete block, fire & burglar
alarms, sprinklered, heated, palletized, dock-
level loading

Salmon's Transfer Ltd.

100 – 9500 Van Horne Way
Richmond, BC V6X 1W3
Tel: 604-273-2921 / Fax: 604-273-4963
Website: www.salmonstransfer.com
Email: salmons@salmonstransfer.com
Doug Kellough, President
Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
specialty moving services: office moves, high-
value products, electrical, medical & printing
equipment, expedited road service
Areas Served: Vancouver, British Columbia,
Canada, US & International
Warehouse: 30,000 sq. ft., palletized, customs-
bonded, steel frame, fire & burglar alarms,
sprinklered, DND-certified, heated, dock-level
loading

Other Association Memberships: AAA+ BBB-
certified, BCTA

Specialty Movers Ltd.

8126 Highland Place
Vernon, BC V1B 3W6
Tel: 250-542-3351 / Fax: 250-542-9627
Toll-free: 1-877-642-3351
Email: specmvr7@telus.net
Tom Harris, General Manager
Services: Local, long-distance, overseas
HHG moving & storage, packing, crating,
special products, forklift
Areas Served: Okanagan Valley & northern
British Columbia, east & west Kootenays
Warehouse: Cement block, alarm protection,
heated, palletized

St. George Moving & Storage

2381 United Boulevard
Coquitlam (Vancouver), BC V3K 5Y3
Tel: 604-520-1900 / Fax: 604-520-7689
Toll-free: 1-877-520-1903
Website: www.stgeorgemoving.com
Email: vancouver@stgeorgemoving.com
Bob Oates, Manager

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving; transportation
& distribution of high-value goods

Areas Served: British Columbia, Alberta,
Canada, the US, overseas

Warehouse: Concrete block, fire & burglar
alarms, DND-certified, heated, palletized,
dock-level loading

TR Westcan Inc./Tippet-Richardson

8035 North Fraser Way
Burnaby, BC V5J 5M8
Tel: 604-324-5015 / Fax: 604-324-2047
Toll-free: 1-800-771-5015
Website: www.tippet-richardson.com
Email: brendan@tippet-richardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: Canada, US & overseas
Warehouse: Bonded, sprinklered, burglar alarm,
heated, DND-certified, Government-certified
70-ft. platform scale, dock-level loading

Other Association Memberships: IAM

Williams Moving & Storage

2401 United Boulevard
Vancouver, BC V3K 5Y3
Tel: 604-941-9411 / Fax: 604-942-3508
Toll-free: 1-877-410-9411
Website: www.williamsmoving.com
Email: gthomsen@thewmgroup.com
Glenn Thomsen, COO/General Manager
Services: Local & long-distance moving,
storage, packing & crating of household
goods; transportation of high-value goods; air-
ride & heated service available
Areas Served: British Columbia, Alberta,
Canada, the US
Warehouse: 300,000 sq. ft. at 13 BC & Alberta
locations; heated, alarmed & government-
approved

Pour une liste à jour, visitez
le site : www.mover.net



Certified Canadian Mover

★ New member/Nouveau membre

International Movers/Entreprises internationales de déménagement

AUSTRALIA

Hellas Europe Australia

40 Arncliffe Road
Wolli Creek, NSW 2205
Tel: 61 2 85071399 / Fax: 61 2 9567 3600
Website: www.hellaseurope.com.au
Email: info@hellaseurope.com.au
Larry Phillips

Services: Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

Areas Served: Australia & worldwide

Warehouse: 79,590 sq. ft. bonded warehouse

Other Association Memberships: IAM

CANADA

Allports International Ontario Ltd.

2101 Cleaver Avenue
Burlington, ON L7M 3S9
Tel: 905-336-0255 / Fax: 905-336-9908
Toll-free: 1-800-433-3861
Website: www.allportsinternational.com
Email: brent@allportsinternational.com
Brent Hurtubise, President

Services: Overseas HHG forwarding to & from all points in Canada – ocean, air, land transportation; origin & destination service; insurance

Areas Served: Canada & worldwide

Amfreight International

2476 Argentia Road, Suite 212
Mississauga, ON L5N 6M1
Tel: 905-814-7258 / Fax: 905-814-9162
Toll-free: 1-800-667-1597
Toll-free fax: 1-800-361-4758
Website: www.amfreight.ca
Email: info@amfreight.ca
Tony Cleary, Owner/President

Services: Household goods forwarding worldwide, tariff available

Areas Served: Worldwide, except North America

Other Association Memberships: IAM

AMJ Campbell International

1445 Courtneypark Drive East
Mississauga, ON L5T 2E3
Tel: 905-670-6683 / Fax: 905-670-6684
Toll-free: 1-800-363-6683
Website: www.amj-international.com
Email: headoffice@amjint.com
Ole Jensen, Managing Director

Services: Worldwide moving

Areas Served: Worldwide relocations

Other Association Memberships: IAM

Rate sheets for some international members can be seen in the members-only area of CAM's website.

Les fiches de tarifs de certains membres internationaux sont données à la section Membres sur le site de l'ACD.

Brytor International Moving

275 Export Blvd., Mississauga, ON L5S 1Y4
Tel: 905-564-8855 / Fax: 905-564-8841
Toll-free: 1-800-447-2760 (in Canada)
Website: www.brytor.ca
Email: anthony@brytor.ca
Anthony Soward, International Shipping Consultant

Services: International HHG moving & storage, packing & crating

Areas Served: All of Canada

Warehouse: Brick, alarm & fire alarm, sprinklered, heated, dock-level loading, Canada Customs-bonded

Other Association Memberships: COMA, BAR, FIDI, OMNI, IAM, SAIMA

Crown Relocations

1375 Artisans Court
Burlington, ON L7L 5Y2
Tel: 905-332-4332 / Fax: 905-827-7846
Toll-free: 1-800-663-4960
Website: www.crownrelo.com
Email: toronto@crowrelo.com
Tony Valentine, Country Manager

Services: International, long-distance & local moving; specialized crating for fragile items; short- & long-term storage; in-transit & in-store protection; full range of relocation services

Areas Served: international, Canada, with offices in Burlington, ON, Ottawa, ON, Calgary, AB, Vancouver, BC & Montreal, QC

Warehouse: Brick-block construction, security patrolled & alarm monitored; Canada-Customs bonded; ISO9001:2000

Guardian Overseas Shipping Ltd.

2222 Gladwin Crescent
Ottawa, ON K1B 4S6
Tel: 613-523-5855 / Fax: 613-523-3177
Toll-free: 1-800-561-9555
Website: www.guardianoverseas.com
Email: info@guardianoverseas.com
Tamara Reid, Traffic Manager

Services: Local, long-distance & overseas HHG & commercial moving, packing & storage; specialized crating: electronics, residential & commercial; office systems & furniture installation, repair & service

Areas Served: Ottawa, Hull, eastern Ontario, western Quebec, worldwide affiliations

Warehouse: Concrete block, sprinklered, alarm security, heated, pallet & racking storage, loading docks, Customs-bonded

Other Association Memberships: FIDI-FAIM, IAM

Hoyt's International

210 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-5855 / Fax: 902-468-9701
Toll-free: 1-800-565-4698
Website: www.hoytsinternational.com
Email: lhoyt@hoytsinternational.com
Leonard Hoyt, President

Services: International packing & household removals company providing packing, shipping, clearing, forwarding, warehousing & insurance services

Areas Served: Nova Scotia, New Brunswick, Prince Edward Island & Newfoundland; worldwide coverage

Warehouse: Sprinklered, heated, palletized, Canada Customs Bonded. (also, bonded warehouses in Halifax, NS, Moncton & Fredericton, NB. Bonded warehouse agreements in St. John's, Gander & Cornerbrook, NL, & Charlottetown, PEI)

Monarch Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-820-6800 / Fax: 905-820-6805
Website: www.monarchmoving.com
Email: huw@monarchmoving.com
Huw Jones

Services: Full-service, local, long-distance & international household goods moving, packing & crating

Areas Served: Canada, Worldwide

Warehouse: 23,000 sq. ft. bonded secure warehouse, secure furniture vaults, DND-certified; fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors.

Movetrans International

396 Andrew Street
Newmarket, ON L3Y 1H4
Tel: 416-238-2615 / Fax: 416-352-0159
Toll-free: 1-888-668-3488
Website: www.movetrans.com
Email: info@movetrans.com
Bart Ollen, Director of Operations

Services: Overseas HHG moving & storage, packing, crating, forwarding (overseas)

Areas Served: Canada & worldwide

Warehouse: Fully bonded, temperature-controlled, burglar alarm, dock-level loading, sprinklered, steel frame, palletized

Premiere Van Lines International

1760 Bonhill Road
Mississauga, ON L5T 1C8
Tel: 905-820-MOVE (6683) / Fax: 905-565-5558
Toll-free: 1-866-981-MOVE (6683)
Website: www.premierevanlines.com
Email: robertson@premierevanlines.com
Richard Robertson, President

Services: International, domestic & US household goods moving including origin & destination services, packing & crating

Areas Served: International, Canada, US & local; Toronto, Mississauga & Oakville

Warehouse: 20,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, government-bonded, government-certified, government registration # WON290, DND-certified

Other Association Memberships: IAM, OMA, CARP, CAUBO, CAA, MBOT, BBB

Taylor International

1200 Plains Road East
Burlington, ON L7S 1W6
Tel: 905-632-8010 x 248 / Fax: 905-632-5083
Toll-free: 1-800-263-9143
Website: www.taylorinternational.ca
Email: arthur@ataylormoving.com
Arthur Drewry, International Manager

Services: Worldwide moving, packing & storage specialists

Areas Served: Worldwide
Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA

International Movers/Entreprises internationales de déménagement

Tippet Richardson Overseas Moving

106 Ridgeway Road
Toronto, ON M1P 2J9
Tel: 416-292-4555 / Fax: 416-292-4593
Toll-free: 1-800-718-7664
Email: markc@tippetrichardson.com
Mark Campeau, President

Services: International moving, overseas HHG moving & storage, packing & crating, special art

Areas Served: Canada & worldwide

Warehouse: Concrete block, steel frame, 35,000 sq. ft., bonded, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: FIDI/FAIM, OMNI, IAM, BAR, LACMA, COMA

FRANCE

Alba International Déménagements

38-44, avenue du Colonel Rol Tanguy, Zac du Bois Moussay
Stains, 93240

Tel: 33 1 48.11.68.68 / Fax: 33 1 48.11.24.68

Website: www.alba-demenagements.fr

Email: contactalba@orange.fr

Gwenaëlle Templier, Account Manager Assistant/
Service Administratif et Après-vente

Services: Domestic & Enterprises, storage

Areas Served: France, Europe, overseas

Warehouse: Stockage dans des conteneurs bois de 8 m3 numérotés et plombés (ces conteneurs nous sont fournis par la Chambre Syndicale du Déménagement) ou dans des emplacements individuels. Surveillance 24h/24 et 7j/7 des locaux par une équipe de gardiennage. Lieux sains et secs, à l'abri des intempéries et de l'humidité. Fourniture, si besoin, des produits d'emballage et de protection pour une meilleure conservation de vos biens (couvertures, cartons, bull-pack etc.). Garantie : vos meubles sont couverts en cas de sinistre par notre assureur MARSH FRANCE.

Other Association Memberships: Chambre Syndicale Du Déménagement, IAM

NEER Service France

17 Avenue des Morillons

Garges les Gonesse, 95140

Tel: 33-1-34-45-5000 / Fax: 33-1-34-45-5200

Toll-free: 33-0800-00-NEER (in France only)

Website: www.neerservice.fr

Email: cedricz@neerservice.fr

Paulin Zibi, General Manager

Services: All services related to the international & national moving & storage industry

Areas Served: France, Europe

Warehouse: Concrete block, fire & burglar alarm, security cameras

Other Association Memberships: IAM, LACMA, BAR, AMSA, PAIMA, CPPC, ERC, FIDI

★ New member/Nouveau membre

GHANA

Doxa Van Lines Ltd.

2 Botwe Street, Dimples, Dzorwulu, PO Box 376
Kaneshie, Accra

Tel: 233-21-771-920 / Fax: 233-21-771-920

Email: doxavl@yahoo.com

Andrew Quainoo, Managing Director

Services: International packing, removal, shipping, forwarding, clearing, door-to-door services, consolidation, warehousing, transport & export of cash crops

Areas Served:

Warehouse: 1,000 sq. ft.

Other Association Memberships: IAM

GREECE

ConTrust Ltd.

108 Andrea Papandreou Street, Glyfada
Athens, 16674

Tel: 30 210 40 10 300 / Fax: 30 210 40 10 304

Website: www.contrust.gr

Email: info@contrust.gr

Sophie Poupalidou, Household Goods Manager

Services: International & local removals, storage, open lot storage, fine art, exhibitions, international forwarding, pet transports

Areas Served: Greece including Greek islands, Cyprus & Balkans

Warehouse: Our Athens warehouse is a solid, concrete wall one, partly palletized. It is guarded on 24-hours basis & has alarm, pest & fire protection.

Other Association Memberships: IAM, AMSA, IFFAG&L

INDIA

Cargo Channels Pvt Ltd ★

AGL Chambers, 2nd Floor, 150 Village

Kapashera

New Delhi, Delhi 110037

Tel: 91-11-2506-9631 / Fax: 91-11-2506-9630

Website: www.cargochannels.com

Email: info@cargochannels.com

Saakshi Trikha, Network Coordinator

Services: International Freight Forwarding Company specializing in removals: HHG packing & removal, bonded trucking, transshipment cargo-handling, air & ocean imports/exports, custom-clearance & deliveries across India & globe, custom & DGFT consultancy, warehousing & distribution, air chartering, handling agents for Concur

Areas Served: Delhi; offices in Jaipur, Bombay, Chennai, Indore, Bangalore, Ludhiana, Amritsar, Hyderabad & Kolkatta

Warehouse: Concrete block, fire & burglar alarms, sprinklered, palletized & dock-level loading

Other Association Memberships: WCA group, IGLN & WCPAN, IAM, IATA, FIATA, ISO-Certified, WWPCN & DCCAA (Delhi Custom Clearance Agents Assn)

Clintus Network Limited

Khasra No.332, Chattarpur, New Delhi, 110030

Tel: 0091-11-26803874 or 26803876

or 26803879

Fax: 0091-11-26802616 or 26802631

or 26185268

Website: www.clintusindia.com

Email: clintus@del2.vsnl.net.in

Arvind Joshi, Chairman and CEO

Services: Local, long-distance (domestic) & overseas (international) moves (specializing in household goods), complete packing, crating, liftvan containerization, storage & logistics

Areas Served: Branches in Bangalore, Hyderabad & Mumbai; all over India; also has a worldwide associate network

Warehouse: Brick & mortar, air conditioning & description generator, 24-hour security, fire-fighting equipment (heating is not required), palletization, different loading levels

Other Association Memberships: FIDI/FAIM-ISO, PAIMA, BAR, IAM, AMSA, LACMA, ERC, ISO9001:2000, ISO 14001

Homepack International ★

No. 9, Balwas Estate, 271/273, Belasis Road,

Mumbai Central, Mumbai, 400008

Tel: 91-22 23091683 / Fax: 91-22 23091683

Website: www.homepack-intl.com

Email: info@homepack-intl.com

Ashfaq A. Mohamedy, Chief Operating Officer

Services: International freight forwarder, customs clearance, packing services, break-bulk agent, door-to-door deliveries, packing & project-handling specialists

Areas Served: Mumbai, New Delhi, Bangalore, Kalkutta, Chennai

Other Association Memberships: FAIM - FIDI, BAR, IAM

Prakash Relocations Worldwide

#16, 3rd Main, 8th Cross, 1st Stage, Indiranagar

Bangalore, Karnataka 560 038

Tel: 91-80-3240-2449/2528 5020/5199

Fax: 91-80-2529-5444

Website: www.prakashrelocations.com

Email: pkshrelocations@vsnl.net

M.D. Prakash, Managing Director

Services: Offering relocation services (homes, offices, residential, corporate), HHG-shifting, unpacking, loading & unloading

Areas Served: From India to anywhere in the world

Warehouse: Alarm protection, heated, palletized

Universal Relocations Services

76, Chamiers Road, Nandanam

Chennai, Tamil Nadu 600018

Tel: +91-44-42111883 / Fax: +91-44-24315735

Toll-free: 1-877-D2D-RELO(323-7356) Toll-free

fax: 1-877-UNIV-FAX (864-8329)

Website: www.universallrelocations.com

Email: customerservices@universallrelocations.com

Sai V. Dattani, Managing Director

Services: International, packing, crating, storage, freight-forwarding, NVOCC, transportation, insurance & destination services

Areas Served: India (Chennai, Bangalore (ICD), Cochin, Mumbai, New Delhi (ICD), Kolkata ports) & US

Warehouse: Universal's purpose-built warehouses provide storage systems which are clean, waterproof, fireproof & secured with alarm systems

Other Association Memberships: FMC, IAM, AMSA, BAR, AATA, ERC

International Movers/Entreprises internationales de déménagement

IRAN

Simorgh Pack Transportation Co., Ltd. International Packers & Movers

98 Mousavi Street, Ferdowsi Square
PO Box 15815-1186

Tehran, Tehran 1581643631

Tel: 0098-21-88 30 41 45

Fax: 0098-21-88 84 88 44

Website: www.simorghpack.com

Email: Info@simorghpack.com

Rouben Gharakhani, Chairman

Services: Complete origin & destination service, packing & crating, international insurance & freight forwarding, local & long-distance HHG moving, commercial & office moving, long- & short-term storage

Areas Served: Iran

Warehouse: Air conditioning, alarm protection, dock-level loading

Other Association Memberships: IAM, AMSA

ISRAEL

IsraDem Demeco

40, HaHistadrouth Street, Lev Center, Suite 218
Ashqelon, 78641

Tel: (972) 8 684 64 93 / Fax: (972) 8 684 64 94

Website: www.demeco-isradem.com

Email: info@demeco-isradem.com

Yossef Dover, Trading Manager

Services: All services related to the international & national moving & storage industry

Areas Served: From all over the World to Israel; from Israel to all over the world

Warehouse: 24-hour security-monitored steel frame, metal siding, fire alarm, sprinklered, burglar alarm, heated, palletized, dock- & grade-level loading, fenced compound

Other Association Memberships: IAM, DEMECO

MALAYSIA

Ambassador Worldwide Malaysia

Lot 17, Lorong Enggang 31 Off Jalan Enggang,
Taman Keramat AU, Kuala Lumpur, 54200

Tel: 603-4253-2000 / Fax: 603-4252-1000

Website: www.ambassador.com.my

Jimi N. Dhillon, Managing Director

Services: International full moving services

Areas Served: Malaysia & South East Asia

Warehouse: Internationally approved detached warehouse; currently approved mover for Canadian High Commission & agencies

Other Association Memberships: IAM

PAKISTAN

Homepack Freight International ★

Muhammad Bukh & Sons Bldg., Ground Floor,
23, West Wharf Road, Karachi, Sindh 74000

Tel: 92-21-2310717 / Fax: 92-21-2310905

Website: www.homepack.com.pk

Email: hmpk@cyber.net.pk

A. Hashim, President & CEO

Services: International freight forwarder, customs clearance, packing services, break-bulk agent, door-to-door deliveries, packing & project-handling specialists for Pakistan & Afghanistan Cargoes

Areas Served: Pakistan, Islamabad, Karachi, Lahore, Peshawar

Other Association Memberships: FAIM – FIDI, BAR, IAM, PIFFA, ISO 9001:2000

ROMANIA

Premier Moving & Storage

61 Dacia Boulevard, District 1

Bucharest, 040607

Tel: +4 021.252.09.71 / Fax: +4 021.252.09.71

Website: www.premiermoving.ro

Email: romania@premiermoving.ro

Razvan Cretu, General Manager

Services: Local moving & international door-to-door services

Areas Served: Bucharest, Romania, worldwide

Other Association Memberships: IAM, IPATA

UNITED ARAB EMIRATES

CSS Homeward Bound

PO Box 27802

Dubai

Tel: 971 4 8803600 / Fax: 971 4 8803670

Website: www.cssdubai.com

Email: suku@cssdubai.com

Suku Sudhakaran, Manager

Services: Personal-effects management – local & international packing & removals; ocean freight management – NVOCC operations; airfreight management; land transport management – local & international; project management; supply chain management – warehousing, logistics & distribution

Areas Served: Dubai, United Arab Emirates

Warehouse: Total area of 200,000 sq. ft.; 80,000 sq. ft. covered with racking to store up to 7,000-CBM cargo; 12 dock-level loading areas with state-of-the-art sprinkler system & alarm to protect from fire

Other Association Memberships: IAM

UNITED KINGDOM

Burke Bros. Moving Group

Burke Bros Trading Estate., Fox's Lane

Wolverhampton, West Midlands WV1 1PA

Tel: 44 1902 714555 / Fax: 44 1902 427837

Website: www.burkebros.com

Email: sales@burkebros.co.uk

Gary Burke, Managing Director

Services: Home & office moving; overseas international exports & imports

Areas Served: UK

Warehouse: 3-acre freehold; 50,000 sq. ft.; containerised; Customs-bonded; alarmed & on-site security; 3,000 sq. ft. 2-floor offices

Other Association Memberships: FIDI, BAR, IAM, PAIMA

Devereux Developments Ltd.

Daimler Drive, Cowpen Lane Industrial Estates

Billingham, Cleveland TS23 4JD

Tel: 44-1642-565182 / Fax: 44-1642-566664

Website: www.kwdevereux.co.uk

Email: mike.devereux@kwdevereux.co.uk

Mike Devereux, Director

Services: International moving & storage services

Areas Served: United Kingdom

Warehouse: 20,000-sq.-ft. storage in fire-safe steel 250-cubic-ft. storage containers

Other Association Memberships: BAR, PMA, AMSA

Simpsons Removals and Storage Ltd

Blue Hawk House, A1/A2, Manor Way Business Park, Manor Way, Swanscombe

Dartford, Kent DA10 0PP

Tel: 44-01322 386969 / Fax: 44-01322 383467

Toll-free: 0800 515930

Website: www.simpsons-uk.com

Email: worldwide@simpsons-uk.com

Peter Turner, General Manager

Services: Full origin & destination services to & from any point in the UK & mainland Europe, own customs-bonded warehouse offering fully supervised devanning services, with baggage & removal deliveries throughout mainland Europe; also offering transshipment services worldwide; own groupage consolidations, full-container & airfreight services from UK; onsite case makers, car & mobile shippers; long- & short-term storage

Areas Served: Serving whole of United Kingdom, weekly road services to/from all major European centres

Warehouse: Fully alarmed & secured furniture/household-goods warehouse, steel & brick construction, integrated loading bays, 45,000 sq. ft., over 1,500 storage cases, plus 100 40-foot ISO steel containers, Customs-bonded

Other Association Memberships: IAM, National Guild of Removers and Storers, BAR Overseas, Register of Approved Removers and Storers

USA

Arpin Moving Systems

5308 SW 24th Place, Cape Coral, FL 33914

Tel: 800-561-3320 / Fax: 239-549-8797

Toll-free: 1-800-561-3320

Website: www.arpin.com

Email: tstephens@arpin.com

Tom Stephens, Vice President

Services: Cross-border moves (to/from US & Canada), long-distance moves (within Canada & US), overseas, logistics, brokerage & third-party services

Areas Served: Canada & the US

Warehouse: Steel & concrete, palletized, sprinklered, burglar alarm, heated, dock-level & drive-in loading

Gateways International, Inc. ★

2030 First Avenue, Suite 200, Seattle, WA 98121

Tel: 206-728-5990 / Fax: 206-728-7579

Toll-free: 1-800-257-5256 x 360

Website: www.gatewaysinternational.com

Email: rnick@the-movers.com

Richard Curry, President

Services: International & domestic forwarding of household goods

Areas Served: International

Other Association Memberships: NCMA

Universal Relocations, LLC

1796 Corte Vista Street, Brentwood, CA 94513

Tel: 925-699-1203 / Fax: 925-516-2555

Toll-free: Toll-free fax: 1-877-UNIV-FAX

(864-8329)

Website: www.universalrelocations.com

Email: adarsh@universalrelocations.com

Adarsh Dattani

Services: International, packing, crating, storage, freight-forwarding, NVOCC, transportation, insurance & destination services

Areas Served: US & India

Warehouse: Universal's purpose-built warehouses provide storage systems which are clean, waterproof, fireproof & secured with alarm systems

Other Association Memberships: FMC, IAM, AMSA, BAR, AATA, ERC

Suppliers/Fournisseurs

AE Worldwide

190 Franklin Turnpike, Suite 1
Mahwah, NJ 07430
Tel: 201-529-1515 / Fax: 201-529-8143
Toll-free: 1-800-631-7174
Toll-free fax: 1-800-848-7805
Website: www.aeworldwide.us
Email: aeinfo@aeworldwide.us
Todd Graham, President

Services: *Third-party services; appliances, crating, clocks, pool tables, grandfather clocks, swing sets, etc. serviced at origin & destination*

Areas Served: *The US & Canada*

Other Association Memberships: *AMSA, ERC, IAM, numerous state associations throughout the US*

Butler & Baird Limited

12 Paisley Lane
Stouffville, ON L4A 7X4
Tel: 905-642-3074 / Fax: 905-642-3071
Website: www.butlerandbaird.com
Email: peter@butlerandbaird.com
Pete Brooks, Sales
Services: *Provider of plywood storage boxes & export crates*

Areas Served: *Ontario*

Chris Steer Insurance Brokers Ltd.

8 King Street East, Suite 202
Toronto, ON M5C 1B5
Tel: 416-366-1141 / Fax: 416-366-4656
Toll-free: 1-866-278-7535
Website: www.chrissteer.com
Email: susan@chrissteer.com
Chris Steer, President

Services: *Insurance brokers & consultants*

Areas Served: *All of Canada*

Dale & Morrow Insurance Limited

6 George Street South
Brampton, ON L6Y 1P3
Tel: 905-451-1933 / Fax: 905-451-4411
Toll-free: 1-877-229-7272
Website: www.daleandmorrow.com
Email: insurance@daleandmorrow.com
Glenn Meyer, Insurance Broker

Services: *One-stop choice for all insurance needs.; specializes in providing movers & related industries with their commercial insurance, employee health & dental plans & individual disability, critical illness & life insurance for owners & employees*

Areas Served: *Ontario*

Farrell Enterprises Limited

66 Bartor Road
Weston, ON M9M 2G5
Tel: 416-745-2711 / Fax: 416-740-2261
Toll-free: 1-800-268-0908
Website: www.farrellmovingsupplies.com
Email: farrellent@aol.com
Elliott Eisen, President

Services: *Full range of moving supplies & equipment: boxes, pads, dollies, cargo straps, tape, overseas wrap, decking beams, complete line of retail moving & storage products, all van & warehouse equipment (Art Saunders, General Manager)*

Areas Served: *Canada and US*

Other Association Memberships: *CSSA*

Great Little Box Company

11300 Twigg Place, Mitchell Island
Richmond, BC V6V 3C1
Tel: 604-301-3700 / Fax: 604-301-3745
Toll-free: 1-800-661-3377
Website: www.greatlittlebox.com
Email: info@greatlittlebox.com
Vince Pearce, Moving Industry Consultant

Services: *Everything you need to pack & ship! Complete line of moving boxes, equipment & supplies including stretch wrap, newsprint, bubble packs, tape & tape dispensers, labels, mattress bags, furniture covers, blankets, locks, ladders, dollies, carts, hand trucks, pallet jacks, cargo straps, ramps, dock boards, mini storage packs & more! Accounts & Cash & Carry Available!*

Areas Served: *British Columbia & Washington State*

K.I.D. Trailer & Equipment

1090 South Service Road East, Unit A
Oakville, ON L6J 2X8
Tel: 905-842-2942 / Fax: 905-338-5600
Toll-free: 1-800-265-6291
Website: www.kidtrailer.ca
Email: info@kidtrailer.ca
Mike Dwhyte, General Manager

Services: *Trailer sales, featuring Kentucky custom-built moving vans, Fontaine platforms & dry vans; FUSO medium-duty truck sales; heavy-duty parts & service for all trailers & trucks*

Areas Served: *Ontario & all of Canada*

Other Association Memberships: *OTA*

L. Hansen's Forwarding

30 Dynamic Drive
Scarborough, ON M1V 2W2
Tel: 416-293-9135 / Fax: 416-293-1604
Toll-free: 1-888-420-8888
Website: www.lhf.com
Email: mgallagher@lhf.com
Mark Gallagher, National Sales Manager

Services: *Vehicle-relocation specialist, utilizing CP Rail & its trucking fleet for local, provincial, cross-Canada & cross-border assistance; up-to-date tracking, door-to-door service, full line of communication; long- & short-term indoor vehicle storage*

Areas Served: *Canada, the US*

Livingston Freight – Searail – Vehicle Transportation Division

420 E. Audley Blvd.
Delta, BC V3M 5S4
Tel: 604-521-1016 / Fax: 604-522-1504
Toll-free: 1-800-361-3097
Website: www.searail.ca
Email: dsantini@livingstonintl.com
Domenic Santini, President

Services: *Rail & truck transportation in Canada, the US & Europe; uses CNR railcars that are totally enclosed, door-to-door service in most locations*

Areas Served: *Canada, the US & Europe*

Branch:

551 Creditstone Road, PO Box 79002
Concord, ON L4K 1Y7
Tel: 905-660-0412
Fax: 905-660-6651

Mover's Equipment & Supplies Ltd.

6176 Atlantic Dr., Mississauga, ON L5T 1W2
Tel: 905-670-4488 / Fax: 905-670-2748
Toll-free: 1-800-668-3773
Toll-free fax: 1-866-670-2748
Website: www.movers3.com
Email: john@movers3.com
John Ward, President

Services: *Movers' equipment: boxes, pads, straps, ramps, handtrucks, tape, stretch film, dollies, screen carts, decking beams, complete van & warehouse equipment, all packaging supplies*

Areas Served: *All of North America*

Other Association Memberships: *AMSA, IAM, GSA approved*

Ogilvy & Ogilvy Insurance Brokers

55 York Street, Suite 200, Toronto, ON M5J 1R7
Tel: 416-777-2722 / Fax: 416-777-2716
Toll-free: 1-877-364-4589
Website: www.ogilvy.ca
Email: dogilvy@ogilvy.ca
David Ogilvy, Vice President
Services: *Insurance brokers specializing in the moving industry for over 20 years*

Areas Served: *Nationwide*

PODS Canada

317 Rutherford Road South, Unit A
Brampton, ON L6W 3R5
Tel: 905-760-7652 / Fax: 905-760-0938
Toll-free: 1-800-776-7637
Website: www.pods.com
Email: brooke.marvin@gmail.com
Brooke Marvin, Managing Partner

Services: *Local & long-distance portable moving & storage across North America, commercial & residential storage. Franchises available throughout Canada*

Areas Served: *Greater Toronto Area (GTA),*

Ottawa, Cambridge/Kitchener/Waterloo,

Winnipeg, Calgary, Edmonton, Vancouver

Other Association Memberships: *AMSA, CSSA (Canadian Self Storage Association)*

R.M. Moving Supplies Plus Ltd.

9764 – 47 Avenue, Edmonton, AB T6E 5P3
Tel: 780-469-9198 / Fax: 780-469-9173
Toll-free: 1-866-469-9198
Website: www.rmmoving.ca
Email: rmmoving@telus.net
Randy St. Laurent, Co-owner

Services: *Suppliers to the moving industry with a complete line of moving & shipping items in stock, all in one location: corrugated boxes, tape, poly products, cargo control, bulk packaging equipment, furniture pads, newsprint, dollies, ramps, piano skids*

Southern Auto Transport Services, Inc.

4212 US Hwy 41 North, Palmetto, FL 34221
Tel: 941-722-3326 x 104 / Fax: 941-729-5087
Website: www.southernautotransport.com
Email: allenm@southernautotransport.com
Allen J. Morrell, Vice President

Services: *Auto transportation to & from Canada & the US, door-to-door service.*

Areas Served: *Canada & the US*

Branch:

36 Norbett
Aurora, ON
phone 905-953-0399
fax 905-853-3108

★ *New member/Nouveau membre*

Suppliers/Fournisseurs

The Box Spot

542 Mount Pleasant Road
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.boxspot.com
Email: orders@boxspot.com
Jacqueline Cowan, President

Services: Providing quality packing materials, boxes & moving supplies at discounted pricing. Two accessible locations: Central: 542 Mt. Pleasant Road (North of Davisville)
West: 2877 Bloor Street West (At Prince Edward, just east of Royal York)
Both locations with free parking & free delivery; also offering full/partial packing services, bin & dollie rentals, as well as professional moving services; fully licensed & insured. 30 years of expertise provide professional products & services at reasonable pricing

Areas Served: Toronto Central, East & West, Etobicoke, all GTA

Other Association Memberships: BBB (28 years), CFIB (27 years)

The Mover's Choice

6570 Kestral Road
Mississauga, ON L5T 1Z9
Tel: 905-670-2778
Website: www.themoverschoice.com
Email: orderdesk@themoverschoice.com
Tim Rowley, President

Services: Largest selection of moving equipment & plastic bin rentals in Canada. Guaranteed lowest prices. Bins, dollies, term/ file carts, open bins, ramps, lifts, blankets, appliance trucks, safe movers, stair climbers

Areas Served: Calgary, Mississauga, Toronto, Scarborough & all of Southern Ontario

Branches:

4500 Sheppard Avenue E., Unit 28
Toronto, ON M1S 3R6
Tel: 905 670 2778

4911 – 77th Avenue SE
Calgary, AB T2C 2X4
Tel: 403 532 9112

Two Men and a Truck Canada

245 Yorkland Blvd., Suite 100
Toronto, ON M2J 4W9
Tel: 416-204-0070 / Fax: 416-490-1456
Toll-free: 1-86MOVING4U
Website: www.twomenandatruck.ca
Email: john.prittie@twomenandatruck.ca
John Prittie, President

Services: TWO MEN AND A TRUCK Canada, Master Franchisee for TWO MEN AND A TRUCK International, Inc.; the world's largest local moving franchise specializing in both home & business moving; franchisees offer a full range of moving- & packing-related services, including the sale of boxes & packing supplies; franchises are available in all metropolitan markets across Canada

Areas Served: Canada

Other Association Memberships: Canadian Franchise Association

★ New member/Nouveau membre

UNIRISC

9040 Leslie Street, Suite 215
Richmond Hill, ON L4B 3M4
Tel: 905-764-7272 / Fax: 905-764-7273
Toll-free: 1-800-461-5048
Website: www.unirisc.ca
Email: gcarlson@unirisc.com
Gil Carlson, President

Services: Transit insurance & claims management, home warranty, vacant property insurance, healthcare coverage for 'inpatients'

Areas Served: Worldwide

Vibac Canada Inc.

12250, Boul. Industriel, Montreal, QC H1B 5M5
Tel: 514-640-0250 / Fax: 514-640-6702
Toll-free: 1-800-557-0192
Website: www.vibacgroup.com
Email: sales@vibac.com
Richard Stachrowski

Services: Tape manufacturer, Sealast™ brand, Vibac® brand, high adhesion tapes, security printed tapes, & VBC® tape, an ecological, silent unwinding, tear-by-hand upgrade for conventional PVC

Areas Served: Canada, US, Mexico, Central and South America

Other Association Memberships: AMSA

Victory Packaging

6938 Kinne Street, East Syracuse, NY 13057
Tel: 315-463-1888 / Fax: 315-463-1747
Toll-free: 1-800-422-1214
Website: www.victorypackaging.com
Email: lyjohnson@victorypackaging.com
Lyle Johnson, Sales

Services: All types of packaging material & van equipment for the moving & storage industry: boxes, tape, newsprint, bubblewrap, paper pads, stretch film, van pads, cargo straps, dollies, ramps

Areas Served: Eastern Ontario, Quebec & Maritimes

Branches:

6176 Atlantic Drive
Mississauga, ON
Tel: 905-670-9520
Fax: 905-670-9519

#105, 6303 – 30th Street S.E.
Calgary, AB
Tel: 403-279-6296
Fax: 403-279-8547

73 Paquin Road
Winnipeg, MB
Tel: 204-661-8000
Fax: 204-661-6550

Voxme Software Inc.

9350 Yonge Street, PO Box 61519
Richmond Hill, ON L4C 3N0
Tel: 416-728-8754 / Fax: 905-248-3259
Website: www.voxme.com
Email: info@voxme.com
Maxim Kreynin, Managing Director

Services: In-house survey with Windows Mobile smartphones (Bell Mobility, Telus, Rogers, unlocked GMS); packing inventory recording & printing system with protected handhelds; barcoding & labeling; digital catalog with photos for fine art handling companies; office applications for move management & integration with standard & in-house moveware

Areas Served: 24/7 support for customers around the world. Support representatives in Toronto (Canada), London (UK), Antwerp (Belgium), Tel-Aviv (Israel)

Other Association Memberships: FIDI, LACMA, IAM

Western Star Trucks ★

13400 Outer Drive West
Detroit, MI 48239
Tel: 313-592-5114 / Fax: 313-592-5422
Website: http://www.westernstartrucks.com
Email: guy.lemieux@daimler.com
Guy Lemieux, Marketing Segment Manager

Services: Western Star Trucks designs, manufactures & distributes heavy-duty custom trucks for long haul, vocational & severe-duty applications. Each vehicle is built exactly to the customer's specifications & provides the most advanced & demanded options in the marketplace today. Packed with a variety of standard features & an extensive list of customization options, Western Star offers the very best premium tractor for the Moving & Storage Owner/Operator.

Areas Served: US & Canada

Other Association Memberships: AMSA

Wholesale Packaging Ltd

30 Dohme Avenue
Toronto, ON M4B 3M4
Tel: 416-424-4691 / Fax: 416-759-7174
Toll-free: 1-866-566-8515
Website: www.wholesale-boxes.net
Email: postmaster@boxshop.ca
Joyce Dean, General Manager

Services: All moving & storage supplies. We ship across Canada, small orders FedEx & LTL orders

Areas Served: Canada-wide

Your Moving Depot – Norampac

575 Wentworth Street East, Unit 20
Oshawa, ON L1H 3V8
Tel: 905-438-1906 / Fax: 905-438-1915
Toll-free: 1-888-415-8858
Website: www.yourmovingdepot.ca
Email: kelly@yourmovingdepot.ca
Kelly O'Hara-Curtis, Van Line Sales Agent

Services: Complete inventory of van-line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices; also sell van equipment, generic moving documents, uniforms & customized corporate apparel & promotional items
YMD, Oshawa, ON
Hours: Mon. to Fri. 8 am to 5:30 pm, Sat. 8 am to 1 pm, & after hours by appointment
Norampac Van Line Outlet, 7700 Keele St., Concord, ON
Hours: Mon. to Fri. 7:30 am to 4 pm

Areas Served: Greater Toronto Area, with delivery available across Canada

Zynpak Packaging Products Inc.

245 Drumlin Circle
Concord, ON L4K 3E4
Tel: 905-738-5768 / Fax: 905-660-3008
Website: www.zynpak.com
Email: m.levine@zynpak.com
Michael W. Levine

Services: Over 4000 products to cover virtually every wrapping, packing or shipping need. We also provide Custom Sized & Printed Products for special applications. Whether you need custom sizing, imprinting, or hot stamping – Zynpak Packaging Products Inc. has it.

Areas Served: Greater Toronto Area, Canada-wide

Van Lines

Allied Van Lines Canada

10403 – 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 780-443-6821 / Fax: 905-420-2403
Website: canada.allied.com
Email: john.rausch@alliedcanada.ca
John Rausch, Director of Corporate Services

Atlas Van Lines (Canada) Ltd.

PO Box 970, 485 North Service Road East
Oakville, ON L6J 5M7
Tel: 905-844-0701 / Fax: 905-844-9325
Toll-free: 1-800-267-3783
Website: www.atlasvanlines.ca
Email: bclark@atlasvanlines.ca
Robert J. Clark, President & Chief Operating Officer

Great Canadian Van Lines Ltd.

Head Office – Canada, #203, 669 Ridley Place
Delta, BC V3M 6Y9
Tel: 604-540-6683 / Fax: 604-540-6640
Toll-free: 1-800-665-0055
Website: www.greatcanadianvanlines.com
Email: info@greatcanadianvanlines.com
Rick Valliant, Vice President

Mayflower Canada

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-565-2185 / Fax: 905-565-2187
Toll-free: 1-866-557-5150
Website: www.mayflower.ca
Anne Martin, President

North American Van Lines Canada

10403 – 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 780-443-6806 / Fax: 780-443-6890
Toll-free: 1-866-632-6806
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Email: kevin.devereux@navl.ca
Kevin Devereux, Vice President Canada

United Van Lines (Canada) Ltd.

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Mississauga, ON L5T 1S9
Tel: 905-564-6400 / Fax: 905-564-7944
Toll-free: 1-800-668-5544
Website: www.uvl.com
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Anne Martin, President

Associations

American Moving and Storage Association (AMSA)

1611 Duke Street
Alexandria, VA 22314-3482
Tel: 703-683-7410 / Fax: 703-683-7527
Website: www.promover.org
Email: ldarr@moving.org
Linda Bauer Darr, President and CEO

British Association of Removers (BAR)

Tangent House, 62 Exchange Road
Watford, Hertfordshire WD18 0TG
Tel: 44 01923 699480 / Fax: 44 01923 699481
Website: www.bar.org.uk
Email: commercial@bar.co.uk
Stephen Vickers, Director General

Canadian Association of Movers (CAM)

2200 Sherobee Road, Suite 404
Mississauga, ON L5A 3Y3
Tel: 905-848-6579 / Fax: 905-848-8499
Toll-free: 1-866-860-0065
Website: www.mover.net
Email: admin@mover.net
John Levi, President

Canadian Employee Relocation Council (CERC)

180 Dundas Street West, Suite 1010
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Email: info@cerc.ca
Stephen Cryne, Executive Vice President

International Association of Movers (IAM)

5904 Richmond Hwy, Suite 404
Alexandria, VA 22303
Tel: 703-317-9950 / Fax: 703-317-9960
Website: www.iamovers.org
Email: info@iamovers.org
Terry Head, President

National Council of Moving Associations (NCMA)

c/o IL Movers' & Warehousemen's Assn
40 Adloff Lane, Suite 2
Springfield, IL 62703-6301
Tel: 217-585-2470 / Fax: 217-585-2472
Website: www.imawa.com
Email: psmith@imawa.com
Patricia (Pat) McLaughlin, Chair

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Canadian Professional Mover Course

CAM's Canadian Professional Mover course is Canada's only training program for moving consultants to learn about their role and moving services in Canada. Graduates earn a Canadian Professional Mover designation and can use the "CPM" logo on business cards and stationery. CAM member companies have access to the course for an unlimited number of employees for 12 months from the date of paid registration. Twelve students have graduated from the course since our last report on April 30, 2009.

Le Cours des déménageurs professionnels du Canada

Le Cours des déménageurs professionnels est le seul cours de formation du genre offert aux conseillers en déménagement au Canada pour comprendre leur rôle et les services dans le domaine du déménagement. Les diplômés reçoivent la désignation de Déménageur professionnel du Canada et peuvent utiliser le logo sur leurs cartes d'affaires et leur papeterie. Les compagnies membres de l'ACD peuvent inscrire autant d'employés qu'elles le désirent durant une période de 12 mois à compter de la date de paiement. Un nombre de 12 personnes ont terminé avec succès depuis notre dernier rapport du 30 avril dernier.

Graduates/Diplômés

(between May, 1, 2009 and September 9, 2009)

(entre le 1er mai et le 9 septembre 2009)

Blue Line Moving and Storage (Ont) Inc.

Bryant Knapton

Milne's Moving & Storage Ltd.

Michael O'Callaghan

Quality Move Management, Inc.

Paramdeep Barmi

Ann Clark

Charlie Henderson

Francis Leal

Kailee Rathburn

Karen Sobrinho

Yvonne Zheng

Salmon's Transfer Ltd.

Sarah Arthur

SIRVA Canada LP

Lori Geng

Trinity Moving Inc.

Jones Jelot

† CAM MEMBERS SAVE UP TO

\$7,000

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