

THE CANADIAN
MOVER

Spring/Printemps 2009

The Bi-Annual Magazine and Directory of the Canadian Association of Movers/
Revue semestrielle et annuaire de l'Association canadienne des déménageurs



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The CAM website, www.mover.net, has the latest Association information, up-to-date listings of movers, suppliers, international movers and van lines, as well as articles from past issues of *The Canadian Mover*.

Le site de l'ACD, www.mover.net fournit les dernières nouvelles de l'Association et une liste à jour des déménageurs, fournisseurs, déménageurs internationaux et entreprises de transport par fourgon automobile. On y trouve aussi des articles des numéros précédents de la revue *Le déménageur canadien*.

THE CANADIAN MOVER LE DÉMÉNAGEUR CANADIEN

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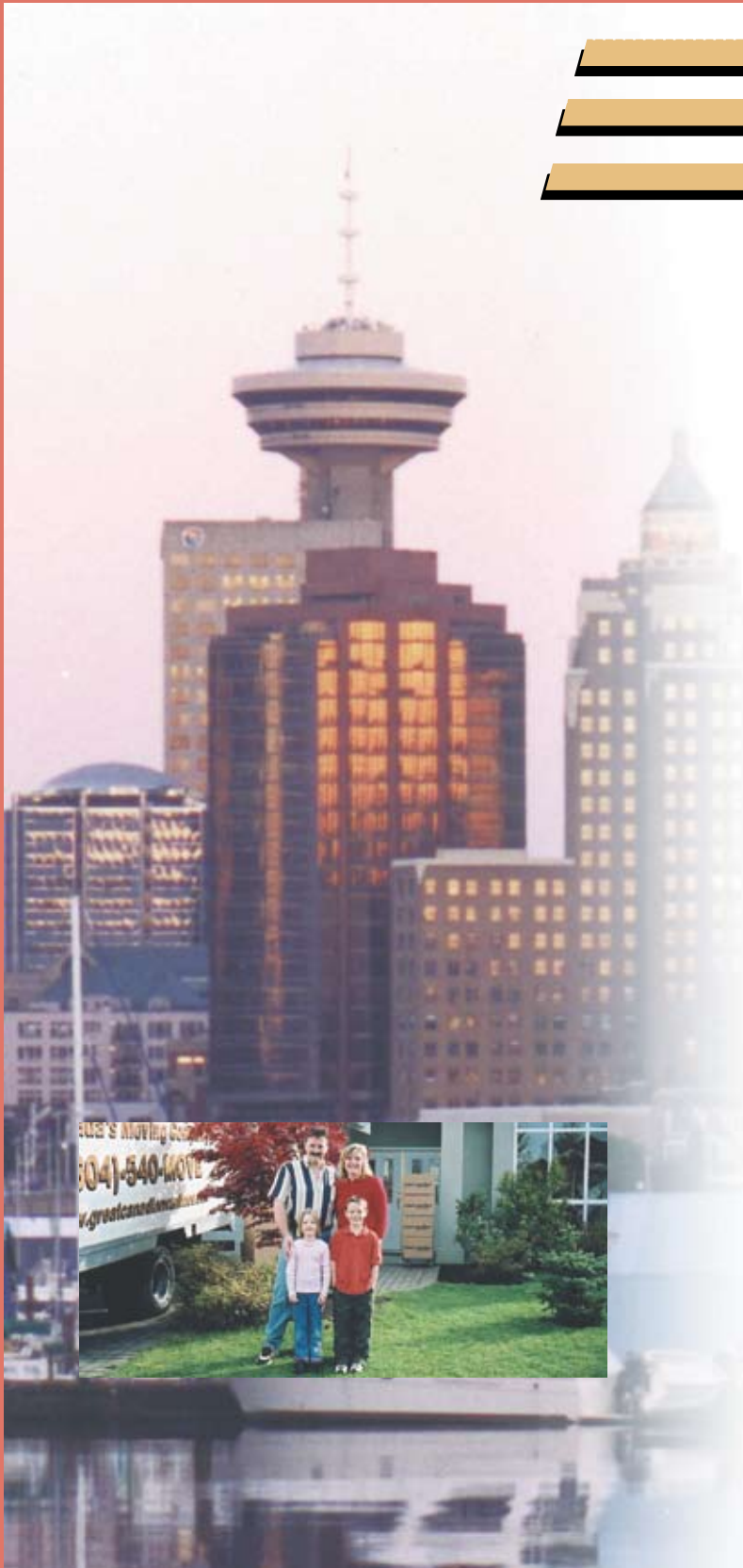
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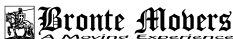
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OVERSEAS

Chairman's Message/Message du président du conseil

AS EVERYONE KNOWS, the last year has been one wild ride in the global economy and for our industry. We have gone from a situation where labour shortages were our most-acute issue to an emerging reverse situation where business volumes have declined substantially. Who would have ever thought even a year ago that the big three automakers would be facing bankruptcy?!

At the end of the day, it all comes down to profitability. Well-managed firms that consistently strive for strong margins survive.

Your association recognizes it has a role to play in assisting members with the information they require to make real changes in their own firms. Indeed, we are proud of recent achievements, such as:

- Our annual compensation survey that allows members to benchmark their highest expense (wages) against their peers.
- Online training modules that offer very inexpensive training for members' staff.
- Web seminars that provide training and education in key areas.
- Our migration survey that gives each member a guide to the total market available to them.

These CAM products, coupled with CAM's branding and referrals provided to members, clearly provide real value to member companies.

Our annual conference will be unique in 2009. It will have a focus on profitability and benchmarking, and will provide an opportunity for each member to dissect its business (for example, its local-moving, packing and long-distance-moving services) to determine what its margins are and to benchmark them against the industry. Please look for more information on this in upcoming newsletters.

I do wish everyone a busy, but more importantly, a profitable summer.



Rick Taylor
Chairman, Canadian Association of Movers



COMME CHACUN LE SAIT, l'économie mondiale de même que notre industrie ont fait un tour sur les montagnes russes au cours de la dernière année.

Alors que nous souffrions d'une pénurie de travailleurs, voilà qu'un revirement s'est produit et que notre volume d'affaires s'est sensiblement amoindri. Qui aurait pu prédire que les trois principaux manufacturiers automobiles en Amérique se trouveraient au bord de la faillite !

À la fin du jour, tout se résume à la rentabilité. Les compagnies qui visent à consolider leurs marges par une saine administration ne sont jamais menacées.

Votre association reconnaît qu'elle a un rôle à jouer pour vous aider à apporter des changements dans votre compagnie et tient à vous procurer de l'information à cet effet.

Nous sommes fiers des récentes initiatives prises dans ce sens, notamment :

- De notre sondage annuel sur la rémunération qui a permis aux membres d'établir un « point de repère » de leurs dépenses les plus élevées (les salaires), en établissant une comparaison.
- De nos modules de formation en ligne qui offrent un moyen de former le personnel à bon marché.
- De nos séminaires en ligne qui offrent aussi des outils peu chers d'instruire et de former.
- De notre sondage sur les mouvements migratoires qui vous a permis de constater qu'elle était votre part du marché.

À ces initiatives, s'ajoutent la désignation d'appartenance à l'ACD et les références que l'Association procure. Nul doute qu'il vaut la peine d'être membre.

Notre conférence annuelle sera unique en 2009. Elle traitera de la rentabilité et de l'analyse comparative. Il s'agira d'une excellente occasion de disséminer les activités de votre commerce (par ex. déménagements locaux, longue distance, emballage, etc.) et de déterminer chaque marge, en comparant les chiffres à ceux de l'industrie. Veuillez surveiller nos prochains communiqués pour plus de renseignements.

Je souhaite à tous un été affairé et des plus prospères.



Rick Taylor
Président du conseil de l'Association canadienne des déménageurs

**Don't miss CAM's 2009 Annual Conference
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**Ne manquez pas la Conférence Annuelle ACD
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President's Message/Message du président

BEGAN TO WRITE THIS in April 2009 as I flew home from the United Van Lines/Mayflower Canada Convention in San Antonio. I was considering some of the discussion items from the conference and the other van-line conferences I had attended recently – those of Atlas Van Lines, Allied Van Lines, North American Van Lines and Great Canadian Van Lines.

Each of the conferences had a different feel to it. The mix of sales, operations and social elements was different in each, but all of the elements were present and emphasized in the proceedings.

There are cultural differences among the van lines, but they have many values in common:

- Member-company pride in the affiliation with their van lines and brands,
- Quality service to the consumer,
- Concern for the fair treatment of consumers by the Canadian moving industry,
- Demonstration of professionalism in all dealings,
- Development of a commitment to the moving industry in their daughters and sons.

These values are demonstrated by all CAM members. However, in today's economy, van-line affiliation is but one (a major one) of a mover's survival tools.

In these times, it's necessary for the health and survival of your business to use every tool available to you. None is going to provide you with the magic bullet that increases your business by 10 or 20 percent, but each will give you an incremental boost to your bottom line.

It's time to re-evaluate your business practices and priorities. There is opportunity to review and fix the items that reduce your bottom-line income – your expenses, personnel and equipment. On the revenue side, you have to ask yourself if your marketing and sales practices are as effective as necessary in the marketplace? And are you using the Internet to increase your outreach? Ask your kids about this – they know!



John Levi, President

Join us for golf – September 21, 2009

**Joignez-vous à nous pour le golf
– le 21 septembre 2009.**



J'AI COMMENCÉ à écrire cet article en avril, à mon retour du congrès de United Van Lines/Mayflower Canada, à San Antonio. J'ai songé à certains des sujets discutés à ce congrès et à ceux de d'autres organismes du transport auxquels j'ai assisté récemment, dont aux congrès de Atlas Van Lines, Allied Van Lines, North American Van Lines et Great Canadian Van Lines.

L'atmosphère était différente à chacun. Les participants étaient autres mais réunissaient au même titre des personnes de la vente, de l'exploitation ainsi que des invités et leurs efforts ont été soulignés à chacun de ces congrès.

Il y a des différences culturelles au sein de ces organismes mais ils ont plusieurs valeurs communes :

- La fierté d'appartenir à une entreprise de transport et de s'associer à la marque de commerce de cette entreprise.
- Le désir d'offrir de la qualité aux consommateurs.
- Le souci de voir l'industrie du déménagement canadienne servir les consommateurs de façon équitable.
- Le professionnalisme dont ils font preuve dans toutes les phases d'opération.
- La transmission à ceux qui suivent d'un engagement vis-à-vis de l'industrie du déménagement.

Les membres de l'ACD font preuve de ces valeurs. Cependant dans l'économie d'aujourd'hui, l'affiliation à une entreprise de transport se veut un important atout pour survivre dans l'industrie du déménagement.

En période difficile il est nécessaire d'utiliser tous les outils disponibles pour survivre et prospérer. Aucun ne vous procurera de formule magique pour augmenter votre chiffre d'affaires de 10 ou de 20 pour cent mais chacun aidera à améliorer votre bénéfice net.

Il est temps de réévaluer vos priorités et pratiques commerciales. Le moment est venu de revoir et corriger les secteurs qui amoindrissent votre revenu net – vos dépenses, votre personnel votre équipement. Vous devez vous demander si vos techniques de vente et de marketing sont aussi efficaces que nécessaires. Utilisez-vous l'internet pour mieux vous faire connaître ? Posez la question à vos enfants – ils vous le diront !



John Levi, Président

Protecting Talent in the Economic Crisis

Times may be tough, but companies need to remember that retaining a talented team of professionals is key to their future success when the economy bounces back

By Matthew Bradford

SO HERE WE ARE, the end of days. The Second Great Depression. The collapse of industry and economy as we know it. Worried? We all are. Considering Canada's rising unemployment rate and minute-by-minute media updates of the global crisis, one could be forgiven for feeling jumpy in these economically uncertain times.

But the general consensus is that while we're in for a rough ride, it won't be our downfall and we may even end up in better shape than our partners to the south. "In general, Canada is faring better than the U.S.," reports Dina Cover, an economist with TD Bank Financial Group. "That being said, we are definitely expecting to go into recession because the global economy is going into recession and that is going to ultimately have a significant negative impact on our exports and GDP growth."

One need only review the numbers to realize just how much strain our economy will feel, says Peter Hall, vice-president and chief economist with Export Development Canada (EDC). Specifically, Canada's whopping 75 per cent trade ratio, a number Hall arrives at by adding imports plus exports and putting them over Canada's GDP, reveals an economy working through the crisis with a much larger share of trade to GDP than most G7 countries.

"There are few other large economies that actually have a trade ratio like Canada's and that makes us particularly vulnerable to a downturn," insists Hall. "We're very much a trading economy and we're going through the throes of a world economy that is quite stressed."

A lagging indicator of economic activity is employment activity and these days we are hearing tales of rampant job loss throughout the country. With Canada's unemployment rate set to hit eight per cent by the end of the year, it's no wonder that many are wondering if they'll make it through the downturn with their careers intact.

Hardest hit by the economic crunch, says Cover, is Canada's construction sector, with a reported 44,300 lost jobs in December alone, due largely to a significant reduction in residential construction activity and equally declining housing starts.

This is followed closely by other service-producing sectors hit by lowered export and domestic demand, including wholesale and retail trade, transportation, warehousing, accommodation and food service. Then there is the auto sector, with the country's biggest auto companies reporting imminent closures. According to Cover: "Auto sales in the U.S. fell to the lowest they've been since the early '90s, and since 80 per cent of our auto industry

is exported to the U.S., our auto industry is certainly taking a hit."

Staff Cuts

The unemployment scene is equally disheartening, especially for those in Western Canada who are suffering from declining performances of their hottest commodities. Specifically, B.C. has reported a loss of over 7,500 jobs, resulting in a jump in unemployment rates to 4.9 per cent, while Alberta has taken the biggest hit, with over 15,000 job losses in recent months and an unemployment rate set to pass 4.1 per cent.

Adding up the data, Cover says that "while these provinces have been locomotives of growth over the past five years, the latest jobs reports indicate that cracks are forming in the wake of a slump in commodity prices and a softening in the housing markets."

Many Canadian companies are turning to staff reduction as one way to survive the economic strain. But Peter Hall urges businesses to reconsider letting go of the one commodity they should be protecting most: their talent. "Talk about our demographic challenge has all but ceased. It may not be our first worry, but we take our eyes off this issue at our peril," he warns. "Before anyone pushes the panic button too hard, let's stand back and think about

continued on page 10

Protéger notre capital humain en période de crise économique

En dépit de la période difficile que nous traversons nous devons retenir notre capital humain pour réussir dans l'économie de demain.

Par Matthew Bradford

NOUS NOUS PENSONS à la fin des jours. La Deuxième Grande Crise. L'effondrement de l'industrie et de l'économie, telles que nous les connaissons. Nous nous agitons? Et oui. Si nous tenons compte du taux de chômage grim pant et des communiqués qui nous arrivent à la une sur la crise globale il y a de quoi s'énerver en cette période d'incertitude économique

Cependant, selon un consensus général, même si nous traversons une violente tempête, le ciel ne va pas tomber, et nous pourrions nous en sortir mieux que nos partenaires au sud. « Dans l'ensemble, le Canada se débrouille mieux que les É.-U., » nous fait remarquer Dina Cover, une économiste au sein du Groupe Financier Banque TD. Cela dit, nous nous attendons toutefois à sombrer dans la récession car l'économie globale subit une crise dont l'effet sur nos exportations et la croissance du PIB sera des plus négatifs.

« Il nous suffit d'examiner les chiffres pour réaliser la pression que subira notre économie » nous dit Peter Hall, vice-président et économiste principal auprès d'Exportation et développement Canada. En fait, notre économie traverse la crise avec une plus grande part de son PIB attribuable aux exportations et importations que la plupart des autres pays du groupe des 7, soit un taux de 75 pour cent selon ses calculs.

« Il y a peu d'autres grandes économies qui affichent un coefficient aussi élevé que le nôtre, ce qui nous rend vulnérable à un repli » souligne M. Hall. « Notre économie est axée sur les échanges commerciaux et subit les soubresauts d'une économie

mondiale très stressée ».

L'emploi est un indicateur tardif de l'activité économique et nous entendons beaucoup parler ces derniers temps de pertes d'emploi massives partout au pays. Face à un taux de chômage se situant à huit pour cent cette année il ne faut pas s'étonner qu'il y en ait autant à se demander si leur carrière n'est pas en jeu.

Le secteur le plus touché au Canada est celui de la construction dont les pertes d'emploi se chiffraient à 44 300, rien qu'en décembre, en raison d'une baisse d'activités dans la construction résidentielle et des mises en chantier.

Le secteur des fournisseurs de produits qui comprend le commerce au détail et en gros, le transport, l'entreposage, le logement et la restauration suit de près, en raison de la faible demande tant de l'extérieur que de l'intérieur du pays. Il y a aussi le secteur de l'automobile où les plus importantes compagnies au Canada parlent de fermetures. Selon Mme Cover, les ventes d'autos aux É.-U., sont à leur plus bas depuis le début des années 90 et comme 80 pour cent de nos voitures sont exportées aux É.-U., nous sommes vivement touchés.

Coupages de personnel

Au chapitre de l'emploi la situation n'est guère plus encourageante, surtout dans l'ouest du Canada où nous sommes témoins d'un déclin dans le rendement des plus importants produits de base. On rapporte une perte de 7 500 emplois en C.-B., ce qui a fait grimper le taux de chômage à 4,9 pour cent. Toutefois, la plus importante débâcle a eu lieu en Alberta

où 15 000 emplois ont disparu au cours des derniers mois, pour situer le taux de chômage à 4,1 pour cent.

Mme Cover nous dit : « bien que ces provinces aient été des moteurs de croissance au cours des cinq dernières années, les derniers rapports sur l'emploi semblent signaler un essoufflement en raison de la baisse des prix des produits de base et de l'affaiblissement du marché de l'habitation.

Pour survivre, plusieurs compagnies canadiennes font des coupures de personnel. Or Peter Hall invite les compagnies à examiner l'élément qu'elles devraient protéger le mieux : le capital humain. « Nous n'entendons plus parler des défis démographiques. Il peut ne pas être notre premier souci mais nous détournons les yeux à nos risques » nous prévient M. Hall. Avant que quelqu'un ne s'affole, prenez du recul et songez à la façon dont vous administrez notre stratégie d'entreprise car il est important de préserver ce que vous avez.

Devant les reculs considérables et les situations critiques, il est admissible que les employeurs se concentrent à rejoindre les deux bouts plutôt que de miser sur les talents. Or, c'est durant ces périodes difficiles que les compagnies devraient utiliser des stratégies qui leurs permettraient de survivre la crise et la reprise. « Nous empruntons un sentier sur lequel nous n'avons jamais marché avant » nous dit Hall. Il est facile de détourner le regard sur ce que nous considérons être une question structurelle à long terme quand nous sommes placés devant une

suite à la page 11

TALENT from page 8

what it is you are doing in the context of corporate strategy because it is still very important to preserve what you have.”

With declines so deep and situations so dire, it’s understandable that employers would switch their focus from stockpiling talent to making ends meet. It’s during these trying times, however, that businesses should employ strategies that will help them survive both the crisis, and the recovery. “We’re going down a path we haven’t really tread before,” says Hall. “It’s very easy to take one’s eyes off of what is usually considered a long-term structural issue when there’s another difficult situation occurring right now.”

Hall is referring to the nationwide talent shortage, a problem that won’t magically disappear once the economy makes its rebound. “There’s going to be a competition for top talent when things are better,” says Hall, emphasizing in his latest EDC editorial that “the bottom line is, when the challenges of the recession are past, recovery will present new and potentially daunting ones. Those prepared to deal with tight labour supplies are far more likely to survive the recovery than those who don’t.”

Getting Creative

Dipping into the war chest to take care of talent may be one solution for those fortunate enough to have such emergency funds. Then again, not every company is so lucky. For employers hoping to walk the delicate line between treading water and keeping their talent, more creative strategies may be required.

As vice-president of human resources and communications for Manpower, Nadia Ciani has already seen a number of companies doing just that. “Employers are actually doing a lot,” she reveals. “It all depends on how creatively and flexibly an organization operates.”

Some companies are using the slow-down as a time to invest in their talent, be it through skill development or redeployment to other areas of the business. These are strategies companies should consider, says Ciani. “When you take in the current economic situation coupled with the talent crunch, I think any smart organization needs to reconsider their talent in different ways. It’s all about looking at your available talent, looking at their skills and then brainstorming how they can work and be an asset in different areas of the business.”

Ciani has seen many employers getting flexible with work hours, looking at whether the available time can be split between employees, shared or otherwise reworked to spread out opportunity and avoid straight-out termination.

Admittedly, not all companies are in a position to retrain, redeploy or otherwise alter day-to-day operations, but doing what you can is important. “Businesses need to keep moving forward and take this time to be innovative and creative with their talent,” summarizes Ciani.

There are no surefire ways to survive the economic crisis but everyone can take some solace in the fact that we aren’t in this alone. “No economy is immune; this is truly a global situation. There is no place on the earth that is sailing unscathed,” says Hall.

The difference between the companies that merely survive and the ones that come out swinging may well come down to who makes it through with the most talent intact.

This article was originally published in the Spring 2009 issue of PERSPECTIVES and is reprinted through the courtesy of the Canadian Employee Relocation Council.



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situation critique.

M. Hall se réfère à l'absence de talents dont souffre notre pays, un problème qui ne disparaîtra pas par magie une fois que l'économie ira mieux. « Il y aura une compétition pour les meilleurs talents à la sortie de la crise » nous fait remarquer M. Hall dans son dernier éditorial en soulignant que « tout compte fait, une fois les défis de la récession derrière, la reprise en présentera de nouveaux et ils pourraient être déconcertants. Ceux qui se préparent à composer avec une disponibilité restreinte de travailleurs seront en meilleure posture pour survivre que les autres.

User de créativité

Puiser dans son fonds de secours pour prendre soin du notre capital humain peut être une solution pour ceux qui ont la chance d'avoir une telle réserve. Mais encore là, ce ne sont pas toutes les compagnies qui sont en mesure de le faire. Pour les employeurs qui préfèrent prendre le taureau par les cornes pour retenir leur personnel, ils devront utiliser des stratégies plus créatives.

En tant que vice-présidente des ressources humaines et des communications de Manpower, Nadia Ciani a vu de nombreuses compagnies user de créativité. « Les employeurs font énormément présentement » nous dit-elle. Tout dépend de l'innovation et de la souplesse dont fait preuve une entreprise.

Certaines compagnie profitent de cette période creuse pour investir dans le capital humain soit en leur perfectionnant, soit en l'aiguillant dans d'autres secteurs. « Ce sont là des stratégies que les compagnies devraient envisager » nous dit Ciani. Devant la situation économique actuelle à laquelle s'ajoutent des coupures de personnel toute entreprise intelligente devrait considérer ses ressources humaines sous un angle nouveau. Il s'agit d'analyser les compétences des joueurs et faire du remue-ménages pour libérer des idées sur la façon de les rendre utiles dans d'autres secteurs de l'entreprise.

Mme Ciani a vu nombre d'employeurs assouplir les périodes de travail, en partageant, divisant ou modifiant les horaires pour retenir le plus d'employés possible et éviter ainsi les congédiements.

Il faut admettre que ce ne sont pas toutes les compagnies qui sont en mesure de retenir, réaffecter les employés ou modifier leur horaire journalier. Ce qui importe, c'est de faire son possible. « Les entreprises doivent aller de l'avant et profiter de la présente période creuse pour user d'innovation et de créativité avec leur personnel » résume Mme Ciani.

Il n'y a pas de remède sûr pour survivre en période de crise mais nous pouvons prendre courage en nous disant que nous ne sommes pas les seuls dans cette situation. « Aucune économie n'est à l'abri; il s'agit d'une situation globale. Il n'y a aucune place sur terre qui se trouve épargnée » commente M. Hall.

La différence entre les compagnies qui survivent à peine et celles qui prennent un nouvel essor pourrait être que ces dernières traversent la tempête sans trop de coupures du personnel.

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Marketing In a Tough Economy

By David Beckham

YOU CAN'T ESCAPE the news. These are tough times for businesses and consumers. Inflated fuel costs, slow housing sales, and inflation are making business a challenge for all companies, small to large. The simple fact is our economy is at a low point. The good news is the U.S. economy has always been cyclical. We ride high in the strong years and we learn to ride out the wave during the down times.

Still, it is not all "doom and gloom". Marketing in a tough economy can be extremely effective and many businesses will actually thrive during economic downswings. You are probably asking yourself, "How is this possible?" It is very simple; businesses that succeed in tough times know the secret is smarter marketing.

Tough economies and slow sales cause businesses to reevaluate their current bud-

gets and spending. The easiest place to cut your budget is usually in marketing. Your advertising and promotions budget can be an easy target because most businesses think they can reduce their marketing this year and make up for it when the economy improves. During tough economies, cutting back your marketing can cripple your business. In order to survive this economic downturn, should increase your marketing without increasing the money you are spending.

The economy affects businesses and consumers. This means that your target market actually shrinks. Since your pool of potential clients will be reduced, you have to maintain or increase your marketing in order to keep your competitors from moving in and taking customers. A strong competitor will view tough times as an opportunity to grab new market share

and increase sales. Don't give them the opportunity.

How do you get more bang for your marketing dollars without spending more? You need to use some very simple, but proven marketing methods to yield more results. Here is a list of six basic marketing principals for tough economic times.

1. Focus your marketing. This means you use directed marketing methods when possible. Direct marketing media can typically be tracked and monitored. Tracking will ensure you are getting the most value from your advertising. Be sure your advertising uses a call to action to get customers to contact you. Offer prospective clients free samples or a gift for appointments to pitch them on your product or service. Then be sure to follow up with each potential customer. Remember, you have

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Le marketing dans une économie grippée

Par David Beckham

VOUS ne pouvez échapper aux nouvelles. Les temps sont durs pour les commerces et les consommateurs. Les prix gonflés du carburant, la baisse des ventes d'habitation et l'inflation sont autant de facteurs qui posent des défis aux compagnies, petites et grandes. En fait notre économie se trouve au creux de la vague. La bonne nouvelle c'est que l'économie américaine a toujours été conjoncturelle. Nous mettons le moteur à plein régime quant tout tourne rond mais apprenons à naviguer entre les écueils quand la tempête fait rage.

Or, nous ne sommes pas plongés dans les ténèbres. Il peut être profitable de faire du marketing quand l'économie est grippée et plusieurs commerces prospéreront durant cette période critique. Vous vous demandez peut-être comment faire ? C'est simple. Les commerces qui réussissent en période creuse savent que le secret est de faire du marketing intelligent.

Quand l'économie va mal et que les ventes sont faibles les entreprises examinent leur budget et leurs dépenses. Le budget du marketing est habituellement le plus facile à couper. Votre budget publicitaire et promotionnel est une cible facile car la plupart pensent qu'ils peuvent réduire celui-ci cette année et se reprendre quand l'économie s'améliorera.

Or quand les temps sont durs, une coupure dans le budget du marketing peut paralyser votre commerce. Pour survivre au cours de ce ralentissement économique vous devriez accroître vos activités de marketing sans devoir dépenser plus d'argent.

L'économie affecte vos affaires et

les consommateurs. C'est donc dire que votre marché-cible se rétrécit. Comme votre bassin de clients potentiels se trouve réduit vous devez soutenir ou augmenter vos activités de marketing afin de tenir vos concurrents à l'écart et garder vos clients. Un concurrent redoutable profitera des périodes difficiles pour élargir sa part du marché et accroître ses ventes. Ne lui donnez pas de chance.

Comment pouvez-vous maximiser vos dollar marketing sans dépenser un sou de plus ? Pour obtenir de bons résultats, vous devez faire appel à des stratégies de marketing fort simples, qui pourtant, ont fait leurs preuves. Voici six stratégies élémentaires à utiliser.

1. Mise sur le marketing relationnel.

Cela signifie employer des méthodes de marketing direct quand c'est possible. Le marketing direct permet de faire un suivi et de surveiller l'évolution des activités. Le suivi vous permet d'obtenir la pleine valeur de votre publicité. Assurez-vous que votre publicité incite les clients à vous contacter. Offrez des échantillons ou des cadeaux aux clients qui prennent rendez-vous et les disposer ainsi à acheter votre produit ou service. Assurez-vous ensuite de faire le suivi de chaque client. Souvenez-vous qu'il vous faut redoubler d'effort en période de crise.

2. Demeurez en contact avec vos clients actuels.

Les experts du marketing ont prouvé qu'il coûte plus cher d'acquérir un nouveau client que d'en garder un. En période difficile soyez aux petits soins avec vos clients actuels. Offrez-leur des incitatifs et laissez-leur savoir qu'ils sont importants. Une augmentation des ventes

à des clients actuels compensera pour le ralentissement des autres ventes. Entretenez le dialogue et consolidez les relations avec vos clients. Renouez le contact avec d'anciens clients en offrant un cadeau ou quelque chose d'autre. Resserrez les liens pour qu'ils vous reviennent.

3. Laissez vos clients actuels vous aider.

Le bouche-à-oreille et les références sont extrêmement efficaces et économiques. Offrez un cadeau ou une prime à vos clients qui vous en réfèrent d'autres. Les témoignages de clients sont des plus efficaces pour accroître la clientèle. De toute évidence, un client satisfait est bien plus disposé à parler de votre entreprise qu'un autre qui ne l'est pas.

4. Profitez de la publicité et des promotions peu chères ou gratuites.

Envisagez l'échange de services avec des compagnies qui pourraient vous aider à promouvoir votre commerce. Soyez créatif et sortez des sentiers battus. Vous devez faire appel à la créativité en période difficile. Ayez recours aux communiqués de presse si c'est possible. L'offre d'une gamme de nouveaux produits ou des changements à l'entreprise peuvent mériter d'être signalés dans le journal.

5. Contentez votre personnel.

Bien qu'il ne s'agisse pas exactement de marketing proprement dit, l'un ne va pas sans l'autre. Vos employés sont votre atout le plus important. Si la période de crise les affecte, votre commerce s'en ressent. Reconnaissez leurs efforts. Récompensez-les pour aller au-delà de leur limite. Faites-leur voir qu'ils sont importants pour l'entreprise et laissez-les faire les éloges de

suite à la page 15

Mackie's 80th Anniversary

ON OCTOBER 29, 2008, at its Oshawa premises, the Mackie family celebrated with friends, dignitaries, customers, employees and suppliers the 80th anniversary of the family's business. Four generations of the Mackie family were present to share in the celebration of this family-operated organization.

Started by Charlie Mackie with one truck and a load of tomatoes, the company is now a diversified North American transportation company owned and operated by Ross Mackie and his four sons (Norm, Paul, Dean and Scott). Four hundred employees and more than 600 pieces of equipment operate in several divisions.

In October 1952, Mackie's Van and Storage Limited, led by Merle and Amanda Mackie, became a founding Canadian member for North American Van Lines. Today Mackie Moving Systems remains the only original family owned and operated agent in Canada for the van line.

Mackie has evolved from a household goods and transportation provider for the automotive industry into an organization with services ranging from vehicle transportation and commercial moving to complete turn-key high-value-products solutions.

Taking steps to further develop the business, Mackie's ownership group has expanded into Mississauga and Montreal, invested in Specialized Transportation Incorporated (STI) and Mackie Harley-Davidson, and purchased Nadiscorp Logistics.

Giving back to the community has been important to the Mackies. For more than 25 years, the family has supported the various Lakeridge Health Oshawa fundraising efforts to

continued on page 15

Mackie fête ses 80 ans

LE 29 OCTOBRE DERNIER, la famille Mackie s'est réunie dans ses locaux d'Oshawa avec des amis, dignitaires, clients, employés et fournisseurs pour fêter son 80e anniversaire d'existence. Quatre générations de la famille Mackie étaient présentes aux festivités organisées pour marquer cette occasion.

Créée par Charlie Mackie, avec un seul camion pour transporter des tomates, cette compagnie a depuis diversifié son exploitation dans le transport en Amérique du Nord. C'est maintenant Ross

Mackie et ses quatre fils (Norm, Paul, Dean and Scott) qui en sont les propriétaires-dirigeants. L'entreprise compte 400 employés et plus de 600 unités d'équipement dans plusieurs divisions.

En octobre 1952, la Mackie's Van and Storage Limited, que dirigeait Merle et Amanda Mackie, est devenue l'un des membres fondateurs de la North American Van Lines. Aujourd'hui Mackie Moving Systems demeure la seule des premières entreprises familiales au Canada à toujours être agent de la NAVL.

À ses activités dans le déménagement de biens mobiliers et transport pour l'industrie automobile, elle a ajouté des services allant du transport de véhicules, aux déménagements commerciaux en passant par des services à haute valeur ajoutée, clé en main.

Afin de poursuivre son expansion, le groupe Mackie a étendu ses ramifications à Mississauga et à Montréal après avoir acquis un intérêt dans Specialized Transportation Incorporated et Mackie Harley-Davidson puis acheté Nadiscorp Logistics.

Les Mackies se sont toujours souciés de contribuer socialement à leur communauté. Depuis plus de 25 ans la famille appui les

suite à la page 15



*The Mackies (L-R): Norm, Paul, Marilyn, Ross, Dean and Scott
La famille Mackie (de g. à d.) Norm, Paul, Marilyn, Ross, Dean et Scott*

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to work a little harder to win a customer in tough times.

2. Stay in contact with your current customers. Marketing professionals have proven it costs more to get a new customer than to keep an existing one. In tough times, go to your existing customers. Reward them with incentives; let them know they are important. You will most likely make up some of your slow sales by increasing sales to existing clients. Keep the lines of communications open and build the strength of that relationship. Bring back old customers with a welcome back offering or gift. Build the relationship so they will do business with you again.

3. Let your current customers help you. Word-of-mouth and referral sales can be extremely effective and cost efficient. Offer your current clients a gift or reward for sending business your way. Customer testimonials are extremely effective in gaining new business. Obviously, a satisfied customer is much more likely to talk about your business than a less than happy customer.

4. Look for free or inexpensive advertising and promotions. Consider

using barter or trade-out for services with companies that can help promote your business. Be creative and think outside of the box! Tough times call for creative thinking. Use press releases when ever possible. Offering a new product line or making business changes can always be considered newsworthy.

5. Keep your employees happy. While this isn't exactly marketing, it does work hand-in-hand with it. Your employees are your most important assets. Tough times affect them as well which in turn affects your business. Recognize their efforts. Reward them for going above and beyond their duties. Help them understand their importance in the company and let them sing your praises to potential clients. Your employees can be extremely effective marketers when they are happy.

6. Use the Internet. Finally, one area that businesses are realizing untapped potential is in Internet marketing. Use your website to your fullest potential. Advertise it on your company vehicles, business cards, flyers, billboards or anywhere you promote your company. Over 60% of Americans now use the Internet. If your business does not use the Internet,

then you might want to rethink your strategy. The Internet is here to stay and it will continue to grow exponentially in the coming years.

These six marketing methods are just some of the ways to survive this current economy. Using these methods will improve your chances of success and help your business come out on top when the economy begins to improve. Good luck and hang tough. Things will get better.

This article is reprinted by the kind permission of David Beckham, B.BA, MBA Marketing, sales support manager at AT&T Advertising & Publishing and co-owner of THE original basket boutique.



Have all your sales people taken CAM's Canadian Professional Mover course?

MARKETING de la page 13

la compagnie auprès de clients potentiels. Vos employés peuvent être d'excellents véhicules de marketing lorsqu'ils sont satisfaits.

6. Utilisez l'internet. Pour terminer, un moyen qu'emploient les commerces pour trouver de nouveaux débouchés est le marketing par internet. Utilisez votre site au maximum. Annoncez-le sur vos véhicules, vos cartes d'affaires, vos dépliants, les babillards et partout où vous faites de la promotion. Au-dessus de 60 % des Américains utilisent maintenant l'internet. Si vous n'employez pas ce moyen vous devriez y songer deux fois. L'internet est ici pour demeurer et continuera de

croître exponentiellement dans les années à venir.

Ces six stratégies ne sont que quelques unes à employer pour survivre dans l'économie actuelle. Elles augmenteront vos chances de réussir et aideront votre commerce à trôner au sommet quand l'économie reprendra son essor. Bonne chance et ne lâchez pas prise. La situation va s'améliorer.

Cet article a été réimprimé avec la permission de David Beckham, B.BA, MBA, directeur du soutien à la vente et du marketing chez AT&T Advertising & Publishing et copropriétaire de THE original basket boutique.

MACKIE from page 14

bring a regional cancer centre to the community.

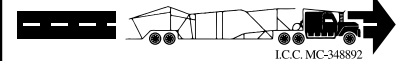
The Mackie family looks forward with excitement to continuing to develop opportunities in the future, and thanks customers, suppliers and employees for the support they've given the company over the last 80 years.

MACKIE de la page 14

nombreuses collectes de fonds de Lake-ridge Health Oshawa en vue de construire un centre du cancer dans la région.

La famille Mackie anticipe le grand plaisir de trouver de nouveaux débouchés pour l'avenir et remercie ses clients, fournisseurs et employés de leur appui à la compagnie au cours des derniers 80 ans.

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Brytor International Moving Inc.: Specialist in Global Relocations

Member Profile

By Kim Biggar

HOW DO YOU ship the prized Harley-Davidsons of 18 motorcycle-club members from Canada to Israel to accommodate the timelines of a touring vacation? This was a challenge given to Brytor International Moving. Ensuring that the bikes arrived without damage and on time was essential to allow club members to get on the road as planned upon their own arrival in Israel.

The motorcycles were loaded into two containers, each on a separate skid. Testament to their passion for their bikes, the owners were present for the loading process; they watched as their bikes were secured in the containers. At the end of their month-long trip through Israel, they watched again as their motorcycles were reloaded for the return voyage.

Both shipments went without a hitch, thanks to Brytor staff's careful planning, packing and administration. These are just some of Brytor's selling points.

Winner of CAM's Innovators Award

In November 2008, Michael Rathbone, one of two owners of Brytor, was named the winner of CAM's Innovators Award. His win recognized both his own and Brytor's contributions to and innovations in the Canadian moving industry. In addition to acknowledging his personal participation for 14 years on the board of the Canadian Overseas Movers Association (now FIDI Canada), the award recognized Brytor's ground-breaking practices in several areas.

Brytor was one of the first three Canadian companies to obtain certification as a "FIDI Accredited International Mover." The FIDI-FAIM program ensures that all FIDI members meet stringent

quality standards in the delivery of their international-moving services.

In another first, the company originated the use in North America of Moveware®, a fully integrated software system designed in Australia specifically for the moving and storage industry. With Moveware®, Brytor can manage all aspects of its moving and storage business, including the procedures specific to international moves, such as coordinating and tracking Customs clearances, selecting destination agents and shipping lines, and more.

Simple innovations in the layout of its offices have also contributed to Brytor's success. An open plan, along with shared offices for senior managers—the company's "democratic" setup, as Michael Rathbone refers to it – promotes dialogue that both facilitates problem solving and nurtures employees' sense of engagement.

This appears to be just one of the things

Brytor has right in its people-management practices. Its full-time senior packing-crew leaders have all been with the company for at least 15 years, in an industry where employee retention, particularly in operational roles, can be a key challenge. The expertise these packers have gained through their long experience at Brytor makes them a real asset to the firm.

Recent innovations in Brytor's warehouse have been made in response to two needs that are having an impact on all kinds of industries: the needs for tightened security and for environment-friendly practices.

As an international mover, Brytor is obviously affected by the many measures that have been put in place since 9/11 by governments around the world to increase the security of cross-border shipments. The company's security-related enhance-

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Brytor Déménagement International Inc.:

Spécialiste en relocalisation à travers le monde

Profil d'un membre

Par Kim Biggar

COMMENT expédiez-vous en Israël les précieuses Harley-Davidson de 18 membres d'un club de motos désireux de voir du pays ? Ce défi fut confié à Brytor Déménagement International qui a dû s'assurer que les motos arriveraient en bon état et ce, au jour prévu pour que les membres du club puissent en prendre possession à leur arrivée.

Les motos ont été chargées dans deux conteneurs sur des châssis séparés. En témoignage des soins qu'ils portent à leur moto, les propriétaires sont venus assister au chargement. Ils ont pu voir comment

leur bien précieux a été sécurisé dans les conteneurs. À la fin d'un long voyage d'un mois en Israël, ils ont à nouveau voulu être témoins du chargement pour le voyage de retour.

La livraison aller-retour s'est faite sans problème, grâce à une planification et à une administration minutieuse de la part du personnel de Brytor. Voilà quelques points forts de cette compagnie.

Récipiendaire du Prix d'innovation de l'ACD

Michael Rathbone, l'un des deux propriétaires de Brytor a reçu le Prix d'in-

novation de l'ACD en novembre dernier. Cet honneur a reconnu sa contribution personnelle et corporative en matière d'innovation dans l'industrie du déménagement canadien. Ce prix a également souligné son dévouement au sein du conseil de la *Canadian Overseas Movers Association* (maintenant FIDI Canada) pendant 14 ans de même que les talents novateurs de Brytor dans plusieurs domaines.

Brytor a été l'une des trois premières compagnies canadiennes à recevoir un certificat de la FIDI en tant que déménageur international accrédité. Le programme de *suite à la page 19*

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BRYTOR from page 16

ments, however, began before the events of September 2001. Built in 2000, Brytor's warehouse features 9-foot-wide dock doors through which containers enter the building for loading and unloading. This, in addition to 24-hour video surveillance and a fully fenced yard, provides the company with access control to prevent tampering with goods being shipped.

On the green front, too, Brytor has

adopted policies that are both laudable and economically sound. Skylights in its warehouse reduce Brytor's use of artificial lighting, while radiant heaters cut its energy use and costs. With Moveware®, the company maintains electronic records, minimizing its paper usage. Whatever paper waste is produced is shredded and used as packing material. Other waste materials – recyclables such as plastic, cardboard and newsprint – are compacted

separately through a baler and sold by Brytor to a recycling firm, keeping them out of a landfill.

Reducing Customers' Costs through Shared-load Service

While the global nature of today's business world means that international moves are not uncommon, the market is very competitive, says Michael Rathbone. Despite this, Brytor has been at the forefront of a recent initiative that has resulted in the working together of several of Canada's international movers to ensure that their containers are full when shipped. Sharing space, and costs, to ship goods
continued next page

Principal Soper (L) and students from St. Jean de Brebeuf Catholic School

Mme Soper (à g.) directrice de l'école catholique St-Jean de Brébeuf de Toronto et des étudiants



Brytor Helps with Move to Benefit Students in Ghana

When Carol Soper, Principal of St. Jean de Brebeuf Catholic School in Toronto, visited a school in Accra, Ghana in 2008, she promised to help however she could in the building of a much-needed new school. The school she saw was "bursting at the seams" with students and was much in need of all kinds of supplies.

A local church group in Accra was spearheading the drive to build the new school and was grateful for help from abroad. In a campaign to raise the funds to purchase land for the school, the Accra group sent 250 market baskets to Soper, who was able to rally support from her school and community to sell all of the baskets and raise \$5,000.

In 2009, in order to pay for a land survey and severance, as well as legal fees, fund raising became a two-way campaign: from Accra came oware games to be sold in Soper's community, and a full container of used clothes, shoes and books was sent from Toronto to Accra. These items were collected to sell in Accra, with funds going to school-development costs.

To get the used items to Ghana, Soper contacted Brytor International Moving and was delighted with their offer to pay half of the cost to ship the container.

After about six weeks' effort, Soper's team had collected enough clothes and books to fill the 1,000-cubic-foot container provided by Brytor. The only real challenge for Brytor, said Soper, was in moving the container into and out of a busy school yard. With that task safely done, all went smoothly on the run overseas.

Soper cites the "great support" – provided by both Brytor and the many people in her community who contributed to the fund-raising effort – through which a school is being built.

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BRYTOR de la page 17

la FIDI-FAIM assure que les membres sont à la hauteur de normes élevées dans les services de déménagement internationaux.

Brytor fut aussi la première compagnie à utiliser le logiciel North America of Moveware®, un programme qui a été créé en Australie, spécialement pour l'industrie du déménagement et de l'entreposage. Grâce à ce logiciel, Brytor peut superviser toutes ses phases d'activités de déménagement et d'entreposage sans oublier les procédures précises d'expédition à l'étranger, telles que la coordination et le suivi des formalités de douanes, le choix des agents destinataires, des compagnies de transport etc.

Brytor doit aussi son succès à des innovations très simples dans l'agencement de ses bureaux. La compagnie préconise un espace ouvert et des bureaux que partagent ses cadres supérieurs. Cet « aménagement démocratique », comme l'entend Michael Rathbone, encourage le dialogue, facilite la résolution des problèmes et accentue le sens de participation des employés.

Il semblerait qu'il ne s'agit que de l'une des méthodes efficaces que Brytor emploie dans la gestion du personnel. Ces superviseurs des équipes d'emballage sont à la compagnie depuis au moins 15 ans, et ce, dans une industrie où la rétention d'employés, surtout dans des postes clés, peut présenter tout un défi. Les connaissances que ces emballeurs ont acquises tout au long de leur longue carrière à la compagnie Brytor en font de précieux atouts.

Des innovations récentes ont été apportées dans les entrepôts pour répondre à deux besoins qui, en fait, ont un impact sur plusieurs industries : celui de resserrer la sécurité et celui de respecter l'environnement.

En tant que déménageur international, la compagnie Brytor a été touchée par les

mesures sécuritaires que les gouvernements partout dans le monde ont mises en place après le 11 septembre 2001, pour accroître la sûreté des convois qui traversent les frontières. Or la compagnie avait déjà mis en place des mécanismes sécuritaires avant cette date. Pour prévenir le sabotage des biens expédiés, la compagnie a installé en l'an 2000 des portes de quai de neuf pieds de large pour l'arrivée de conteneurs à charger ou décharger aux entrepôts. Elle dispose aussi d'un système de surveillance par vidéo 24 h. sur 24 et une cour entièrement clôturée.

Sur le plan écologique, Brytor a aussi adopté des politiques économiquement saines et dignes de louanges. Les puits de lumière dans l'entrepôt réduisent l'utilisation de lumière artificielle alors que les appareils de chauffage par rayonnement diminuent la consommation d'énergie et les coûts. La compagnie retient des fichiers électroniques à l'aide du logiciel Moveware®, et réduit ainsi l'usage du papier.

Le papier utilisé est décheté et utilisé comme matériel d'emballage. Tous les autres déchets recyclables comme le plastique, le carton et le papier journal sont compressés séparément à l'aide d'une presse et sont vendus à une entreprise de recyclage.

Des services partagés de chargement pour réduire les coûts des clients

Dans un monde des affaires devenu un village global, les déménagements internationaux ne sont pas rares. Or il s'agit d'un marché très compétitif selon Michael Rathbone. En dépit de ce fait, Brytor vient de lancer une initiative qui permet à plusieurs déménageurs internationaux du Canada de travailler conjointement pour assurer que les conteneurs partent pleins. En partageant de l'espace, les déménageurs font des économies de coûts dont

vices that meet the high-quality standard required of FIDI-FAIM companies. It's no wonder, then, that the company has fans. A look at Brytor's website – at www.brytor.ca – with its many testimonials from customers, gives an indication of the positive reactions Brytor elicits with its service. Given the innovations for which it is known, it's likely that Brytor will continue to draw good reviews.

les clients profitent. « L'intérêt accordé à cet effort coopératif en période difficile a fait boule de neige » nous dit Anthony Soward, consultant et gérant d'entrepôt chez Brytor International.

Grâce à de telles méthodes, Brytor offre des services à la hauteur des normes de qualité auxquelles sont soumis les membres de la FIDI-FAIM. Il ne faut pas se demander pourquoi la compagnie a tant d'admirateurs. Les nombreux témoignages affichés sur le site de Brytor à www.brytor.ca suffisent à nous convaincre de la réaction positive qu'entraînent les services de Brytor. En raison de l'esprit novateur qui fait la réputation de cette compagnie n'y a pas de doute qu'elle continuera de recevoir des éloges.

Brytor aide des étudiants du Ghana

Lorsque Mme Carol Soper, Directrice de l'école catholique St-Jean de Brébeuf de Toronto, a visité une école d'Accra au Ghana en 2008, elle a promis d'aider quiconque qui bâtirait une nouvelle école, ce qui n'était pas un luxe. Les murs de l'école en question étaient sur le point d'éclater tant elle était pleine et nécessitait une foule de choses.

Un organisme religieux d'Accra s'est fait le fer de lance d'une campagne pour construire cette nouvelle école et était reconnaissant de toute aide venant de l'étranger. Dans le cadre de sa collecte de fonds pour l'achat d'un terrain, le groupe d'Accra a envoyé 250 paniers d'épicerie à Mme Soper qui, avec l'aide de son école et de la communauté, les a vendus et a amassé 5 000 \$.

Pour payer les frais juridiques, d'arpentage et de division de propriété, la collecte de fonds s'est faite sur deux fronts. À Accra des jeux d'Oware ont été vendus dans la communauté de Mme Soper à Toronto, des vêtements, des chaussures et des livres usagers ont été ramassés pour être expédiés à Accra. Les profits ont été utilisés pour payer les travaux du projet de construction.

Mme Soper a contacté Brytor Déménagement International pour envoyer la marchandise au Ghana et était contente d'apprendre que Brytor contribuerait à payer la moitié du coût d'expédition.

Après environ six semaines d'efforts, l'équipe de Mme Soper a ramassé assez de vêtements et de livres pour remplir un conteneur de 1 000 pieds cubes, fourni par Brytor. Le seul défi que devait relever la compagnie Brytor était de faire rentrer et sortir le conteneur d'une cour d'école fort achalandée. Une fois ce problème réglé tout s'est bien passé et le conteneur a pu être expédié au Ghana.

Mme Soper a signalé « le grand appui » que la compagnie Brytor et les nombreuses personnes de sa communauté qui ont aidé à ramasser les fonds nécessaires pour bâtir cette nouvelle école.

BRYTOR from page 18

means savings for all involved movers, which they can pass on to their respective customers. Interest in this cooperative effort, particularly in these tough economic times, is “snowballing,” says Anthony Soward, Brytor's International Moving Consultant and Storage Manager.

Through practices such as those mentioned here, Brytor delivers moving ser-

CAM's Conference Call Seminar Series

THIS PAST JANUARY, the Canadian Association of Movers introduced a new seminar series. Our seminars are one hour long, feature a speaker on an important moving-related topic and are available to movers from coast to coast.

CAM met the challenge of delivering programs to members across the country by providing them through conference calls. Between 25 and 35 movers have attended each of the calls.

The seminars have been learning events for both movers and the association. Obviously, movers have benefited from the seminars by gaining information. The first three seminars focused on:

Do Not Call List. In the fall of 2008, the Canadian Radio-television and Telecommunications Commission (CRTC) instituted the national Do Not Call List that now includes over 6 million consumers. The intent was to reduce the number of telemarketing calls that consumers receive.

Many movers use telemarketing as a method of soliciting moves and don't want

to face the heavy penalties meted out to companies that violate the CRTC's rules. This seminar introduced movers to the Do Not Call List and showed them how they could work within the regulations to promote their services and avoid costly penalties.

Warehouse Law. For this seminar, we had a leading Canadian expert on transportation and warehouse law present several case studies on various aspects of warehouse law. Participants learned several important lessons: to be sure to properly document warehouse receipts, to know when goods in storage are subject to a lien, and to understand that movers cannot always count on courts to honour the conditions of carriage on their bills of lading.

Insurance for Movers. David Ogilvy of Ogilvy & Ogilvy presented information on cargo and storage coverage, as well as general business risk and vehicle liability. He explained the market cycles of insurance and the risks related to badly managed insurance coverage. He detailed some of the technicalities of cargo coverage, and

expanded upon the need for and levels of warehouse liability insurance that were mentioned in the previous seminar.

Improving the Process. CAM also learned a few things from these first seminars, which will help us to improve future offerings. We know now:

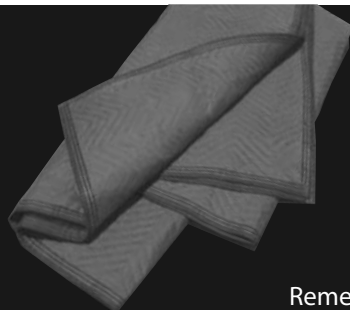
- to eliminate noise on the call: people joining or leaving the call; comments made by participants on unmuted phones
- to ensure that participants have the speaker's material in advance of the call
- to coordinate the speaker's delivery with the reading material
- to manage questions through email.

Feedback from participants indicates that our seminar series is an efficient and effective method of delivering value to members.

Presentation materials from CAM's seminar series can be seen in the Events section at www.mover.net/movers.

La version française de cet article est disponible sur le site web de l'ACD.

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Canadian Professional Mover Course — A New Look for the New Year

ON JANUARY 1, 2009, CAM's Canadian Professional Mover course was successfully switched over from Dalhousie University's platform to CAM's server without interruption in service to students. The course is still available only over the Internet to CAM members and continues to be used by Canada's leading movers and van lines for their staff development.

The CPM was developed in 2000 by members of CAM and Dalhousie University, based on earlier work. The course consisted of nine modules, as it still does today:

- Estimating Procedures
- Long-distance Moving – Canada (two modules)
- Long-distance Moving – Canada/USA/Mexico
- Local Moving
- Permanent Storage (three modules)
- Office Moving

The course is Canada's only training program for moving consultants to learn about their role and moving services in Canada. Graduates earn a Canadian Professional Mover designation and can use the "CPM" logo on business cards and stationery.

Since its inception, the course has been reviewed, revised
continued on page 24

Graduates (from June 1, 2008 to April 30, 2009) Diplômés (entre le 1er juin 2008 et le 30 avril 2009)

| | |
|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Bekins Moving and Storage (Canada) Ltd. Dianne Ward | Michael Gordon Lisa Nyland Christina Perry |
| Country Wide Moving Crystal Rakochy | Tammy Robson Hardy Rosenke Lyndsie Wilson Erin Winter |
| East Coast Moving & Warehousing Bonnie Grice | Salmon's Transfer Ltd. Tabitha Shuter |
| Highland Moving & Storage Ltd. Fran McKay | Taylor Moving & Storage Ltd. John Alaimo Roxanne Bisaillon Kingsley Cole Matt Czernikiewicz Paul Presswood |
| Hudson Movers Ltd. Richard Turnbull | |
| LaPalm Moving Systems Ken Gallant Shawn Mulvihill | |
| Mackie Moving Systems Laura Brown Debra Couture | Tender Touch Moving Jason Morin |
| Quality Move Management, Inc. Sean Cairns Sylvia Dlugosz | Tippet-Richardson Limited John Bray |

Le Cours des déménageurs professionnels du Canada prend un nouveau virage en 2009

C'EST AVEC GRAND SUCCÈS que le Cours des déménageurs professionnels a été transféré le 1^{er} janvier dernier de la plate-forme logicielle de l'université Dalhousie à celle de l'ACD sans aucune interruption de service pour les étudiants. Ce cours qui est seulement offert par internet aux membres de l'ACD continu d'être utilisé par les chefs de file des entreprises de déménagement et de transport par fourgon automobile pour former leur personnel.

Le cours DPC a été créé en l'an 2000 par des membres de l'ACD et de l'université Dalhousie, d'après un autre programme. Il contient toujours neuf modules comme auparavant :

- *Méthodes d'estimation* – Estimating Procedures

suite à la page 24

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Liability Insurance — How Much Is Enough?

By Christopher Steer

DETERMINING how much liability insurance your company needs is, to some degree, guesswork: you're not going to know what you really need until circumstances land you in court and you eventually hear the judgement – how much the bill is going to be.

Knowing something about what is happening in Canadian courts today can provide guidance as to what may be “enough” to protect you and your hard-earned assets, but it won't give you a clear-cut answer regarding your need. After all, there is no way that you can remove all unpredictable events from your path.

However, let's give it a try.

In Canada, we have recently seen the settlement of what are called The Cluster Cases. These are three cases in which four people were injured to the point of requiring care for the rest of their lives and here, in brief, is what happened in the courts:

1. A two-year-old boy fell out of an apartment window. Happened in 1997, judgement in 2006. Amount of award – \$18 million.

2. A 20-year-old man was injured in an automobile collision. Happened in 2000, judgement in 2007. Amount of award – \$15.5 million.

3. Two people were in a car accident in which drinking was apparently involved. One is now a quadriplegic, the other has severe brain injuries. Happened in 2003, judgements in 2006 and 2007. Amount of judgements: \$12.6 million and \$11.5 million – Total \$24.1 million.

These three cases seem to indicate a trend toward higher judgements in Canada. Certainly, claims for \$10 million for serious injuries are no longer rare, and \$5 million is the average for any serious bodily injury claim.

How has all this come about?

Well, first, our courts are now looking to provide the “best possible standard of medical care” for people with serious lifelong injuries. This is both expensive in itself and prolongs the life of the accident victim, which adds to the amount needed.

Second, courts are also looking to provide enough money for the injured party to “live with dignity.” Doing this for one of these unfortunates becomes a business in itself.

Third, plaintiffs' lawyers who get the big judgements are much better compensated than their defense counterparts. Guess where the best lawyers are going?

We started off by talking of court awards that are probably considerably higher than the protection you're carrying if you're an average Canadian mover. The dismal message is that judgements are escalating. You will notice that The Cluster Cases took between three and nine years to settle, so if one of your units has an injury-causing accident today, you may be hearing the judgement a decade from now, when they're higher yet. Not inviting!

What are normal limits being carried right now? Well, we have one source for this and that is the van lines, which have always required their members to carry a certain minimum level of liability coverage that, over the years, has gone up in the following way:

| | |
|-------------------------|--------------|
| 1950s | \$200,000 |
| 1965 | \$1,000,000 |
| 1979 | \$5,000,000 |
| 2007 | \$10,000,000 |
| (50 times in 50 years!) | |

There's a bit of a tendency to treat these amounts as *recommended*, which they are not; they are *minimum* requirements. The van line is telling its members that they should not be operating the kind of equip-

ment they have with anything less than the stipulated amount in coverage. They may have a point.

Increasing liability insurance is, of course, an additional expense at a time when people in your business aren't exactly looking to spend more than they already are. Can you do something to keep overall costs down while buying higher limits?

I recommend that you take a good look at the savings to be had by increasing the deductible amounts on the collision/comprehensive/all-perils coverages on your units as a means to offset the cost of higher liability limits.

If, for instance, by taking your deductible from, say, \$2,500 to \$5,000, you could save enough to pay for another \$5 million – maybe more – in liability coverage, then (and especially if you have a good accident record) wouldn't it be worth swapping \$2,500 coverage at the low end in order to get an additional \$5 million at the top end? The increased deductible may sting when you have to pay it, but it wouldn't put you out of business like a shortage of a couple of million dollars in liability coverage would.

What's enough coverage today? We can't really know, since we can't foresee what judgements will be like about 10 years from now. I own a fairly small car – no vans, no tractor-trailers – and I carry \$20 million!

For a trucking company, I suspect it should not be any less. Get quotes at different levels at your next renewal – for both liability limits and all-perils deductibles – and find your comfort level in each coverage. Good luck!

Christopher Steer is president of Chris Steer Insurance Brokers Ltd. in Toronto.

Assurance responsabilité civile — Quel montant suffit ?

Par Christopher Steer

L N'EST PAS FACILE de prédire avec précision le montant d'assurance responsabilité civile que votre compagnie a besoin. Vous ne le saurez pas à moins d'avoir à vous présenter devant un tribunal et entendre prononcer un jugement sur le montant à payer.

Un regard sur ce qui se passe présentement dans les tribunaux canadiens donne une idée du montant d'assurance dont vous avez besoin pour vous protéger de même que les biens que vous avez acquis avec peine, mais il ne s'agit pas d'une réponse nette. Après tout, il n'est pas possible d'écarter les imprévus pouvant survenir dans votre vie.

Nous pouvons toutefois essayer.

Récemment, nous avons été témoin au Canada de jugements, surnommés « les cas regroupés ». Il s'agit de trois cas mettant en cause quatre personnes ayant été blessées au point de nécessiter des soins permanents. Voici en bref comment ces causes ont été réglées :

1. Un garçonnet de deux ans est tombé de la fenêtre d'un appartement en 1997. Le jugement a été rendu en 2006. Somme octroyée – 18 millions \$

2. Un jeune homme de 20 ans a été blessé dans un accident de voiture en 2007. Le jugement a été rendu en 2007. Somme octroyée – 15,5 millions \$

3. Deux jeunes ont subi un accident d'auto, attribuable semble-t-il à l'alcool. Un est resté quadriplégique, l'autre a subi un traumatisme crânien sévère. L'accident s'est produit en 2003. Les jugements ont été rendus en 2006 et en 2007. Sommes octroyées : 12,6 millions \$ et 11,5 millions \$ – 24,1 millions \$ au total.

Ces trois situations démontrent la tendance à prononcer des jugements plus sévères au Canada. Chose certaine, les demandes d'indemnité de 5 \$ millions

sont considérées être la norme acceptable pour des blessures corporelles sérieuses et mêmes des demandes d'indemnité de 10 millions ne sont pas rares.

Comment en sommes-nous arrivés là ?

Premièrement, nos tribunaux tentent d'obtenir les meilleurs soins médicaux possibles pour les victimes qui subissent des blessures permanentes. C'est une initiative coûteuse au départ qui prolonge la vie des accidentés mais qui fait augmenter la facture.

Deuxièmement, les tribunaux tentent d'obtenir un montant suffisant pour permettre à la personne de vivre dignement. Or, une concession faite à une personne infortunée devient un véritable commerce en soi.

Troisièmement, les avocats qui remportent les causes importantes sont beaucoup mieux compensés que ceux de la défense. Devinez de quel côté les meilleurs avocats se rangent ?

Je vous ai cité des montants accordés bien au-dessus de ceux que votre assurance pourrait couvrir si vous êtes un déménageur canadien moyen. Ce qui est alarmant c'est que la barre des réclamations continue d'être relevée. Vous avez sans doute remarqué que ces quatre causes ont pris entre 3 à 9 ans à être réglées. Donc, si l'une de vos unités est impliquée dans un accident mettant en cause une personne blessée, vous entendrez peut-être le jugement dans dix ans quand la facture sera plus élevée. Pas très jojo !

Quelles sont les limites normales actuelles ? Nous avons pris comme source les entreprises de fourgon automobiles qui exigent que leurs membres détiennent un certain minimum d'assurance responsabilité civile. Ce minimum a augmenté

comme suit au cours des années :

| | |
|--------------------------|---------------|
| Dans les années 1950.... | 200 000 \$ |
| En 1965..... | 1 000 000 \$ |
| En 1979..... | 5 000 000 \$ |
| En 2007..... | 10 000 000 \$ |

(50 fois en 50 ans !)

Nous avons tendance à considérer ces montants comme ceux *recommandés*; il s'agit en fait de *minimums*. L'entreprise de fourgon automobile signalera à ses membres de ne pas utiliser d'équipement s'ils sont assurés pour un montant moindre. Elle a raison.

Si vous souscrivez un plus gros montant d'assurance responsabilité civile vous aurez une dépense supplémentaire et ceux de votre industrie ne cherchent pas à dépenser plus qu'ils le font par les temps qui courent. Or ne pourriez-vous pas réduire vos frais généraux pour souscrire des limites d'assurance plus élevées ?

Je vous conseille de bien examiner les économies que vous pourriez faire en augmentant la franchise de vos garanties collision / risques multiples / avarie sur vos unités afin de compenser le coût de limites d'assurance responsabilité civile plus élevées.

Si par exemple vous souscrivez une assurance avec une franchise de 2 500 \$ ou 5 000 \$, vous pourriez réduire suffisamment la prime pour augmenter votre protection à 5 millions \$ et plus (surtout si vos dossiers en matière d'accident sont impeccables). Ne serait-il pas plus sage d'augmenter la franchise à 2 500 \$ pour avoir une protection supplémentaire de 5 millions \$? Il est possible qu'une plus grosse franchise vous affecte, mais à l'encontre d'une protection insuffisante, elle ne vous rendra pas inopérant comme le ferait un manque de quelques millions en assurance.

suite à la page 24

COURS de la page 21

- *Déménagements long parcours*
Canada (2 modules) – Long Distance Moving
- *Déménagements long parcours* Canada, É-U./Mexico (2 modules) – Long Distance Moving
- *Déménagements locaux* – Local Moving
- *Entreposage permanent* (3 modules) – Permanent Storage
- *Déménagements de bureaux* – Office Moving

Il s'agit du seul cours de formation du genre offert aux conseillers en déménagement au Canada pour comprendre leur rôle et les services dans le domaine du déménagement. Les diplômés reçoivent la désignation de Déménageur professionnel du Canada et peuvent utiliser le logo sur leurs cartes d'affaires et leur papeterie.

Depuis sa création, ce cours a été révisé et mis à jour maintes fois par des membres de l'ACD, des déménageurs et usagers, afin de mieux refléter les pratiques commerciales en cours. À la fin de 2008, le conseil d'administration de l'ACD a constaté que le serveur de l'ACD avait une capacité suffisante pour administrer ce cours en ligne. Il est maintenant plus facile et plus rapide de revoir, mettre à jour le contenu du cours, surveiller les résultats et communiquer les progrès des étudiants.

Nous avons aussi mis en place une

nouvelle structure de paiement lors du lancement de ce nouveau programme. Depuis 2009, les compagnies membres de l'ACD peuvent inscrire autant d'employés qu'elles le désirent durant une période de 12 mois à compter de la date de paiement. Le coût est de 300 \$ plus la TPS (315 \$) pour accéder à ce cours.

Depuis l'introduction de ces changements, 10 membres ont inscrit leur compagnie et 61 étudiants ont entrepris le cours. Un nombre de 23 personnes ont déjà terminé avec succès.

Rick Taylor, Président du conseil de l'ACD, nous dit : « il y aura encore d'autres changements en 2009. Nous ajouterons à ce programme éducatif des modules qui traiteront des économies de carburant et des mesures de sécurité à prendre pour emballer, transporter et charger des effets. Ces modules procureront des outils pour mieux gérer les coûts, former le nouveau personnel, promouvoir la sécurité au travail et faire des économies de carburant »

Pour en apprendre d'avantage sur le Cours des déménageurs professionnels du Canada (offert en anglais seulement) ou pour inscrire votre compagnie au nom de votre personnel, veuillez contacter l'Association des déménageurs canadiens au : tél.: 905-848-6579; sans frais : 1-866-860-0065; fax : 905-848-8499; courriel : members@mover.net; site web : www.mover.net/movers/programs/course.htm.

COURSE from page 21

and updated several times by members of CAM, both movers and users, to reflect current business practices. Late in 2008, CAM's Board of Directors decided that CAM's server was well-equipped to support the course. CAM can now more easily and quickly revise and update the content, monitor students' results and report on students' progress through the program.

A new pricing structure was also put into effect with the new look. Starting in 2009, CAM member companies have access to the course for an unlimited number of employees for 12 months from the date of paid registration. CAM has held the price at \$300 plus GST (\$315).

Since these changes were introduced, 10 members have registered their companies for unlimited access to the course and 61 students have been enrolled. Twenty-three students have already graduated this year.

"More changes are planned for 2009," says Rick Taylor, CAM's Chairman. "CAM's education program will be expanding with the addition of specific modules on fuel economy, safe lifting, and packer and loader training. These modules will provide members with cost-effective tools to train new staff, promote workplace safety and improve fuel efficiency."

To find out more about the course, or to register your company for staff access, contact CAM by phone at 905-848-6579 or 1-866-860-0065, by fax at 905-848-8499, by email at members@mover.net, or through its website, at www.mover.net/movers/programs/course.htm.



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ASSURANCE de la page 23

Donc quel montant suffit ? Malheureusement, il n'est pas possible de prévoir les dommages qui seront réclamés dans environ dix ans. J'ai une petite voiture – pas de gros camions transporteurs – et je détiens une assurance de 20 millions \$!

Pour une compagnie de camionnage je ne pense pas que le montant devrait être moindre. Au renouvellement de votre prime, demandez différents devis de limites de responsabilité et de franchises pour périls de tous genres et déterminez les paliers d'assurances acceptables. Bonne chance !

Christopher Steer est président du bureau Chris Steer Insurance Brokers Ltd., à Toronto.

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PO Box 278, Anderson Street
Wabush, NL AOR 1B0

Tel: 709-282-2022 / Fax: 819-478-5537

Website: www.alliancemoving.com

Email: info@demenagementdrummond.com

Franco Collard, President and CEO

Services: Local, long distance & overseas
HHG moving, packing & crating,
commercial & office moving

Areas Served: Maritimes, Labrador,
Newfoundland

AMJ Campbell Van Lines

21 Moffatt Road

Mount Pearl, NL A1N 5B9

Tel: 709-364-4255 / Fax: 709-364-7209

Toll-free: 1-800-563-9696

Website: www.amjcampbell.com

Email: therritt@amjcampbell.nf.ca

Tony Herritt, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
distribution

Areas Served: 100-mile radius, plus Baie Verte
to west of Baie Verte

Warehouse: Concrete block & metal

Household Movers & Shippers Limited

Country Road Industrial Park
5 Lundrigan Drive, PO Box 747

Corner Brook, NL A2H 6G7

Tel: 709-634-2434 / Fax: 709-634-9643

Toll-free: 1-800-563-1434

Website: www.householdmovers.ca

Email: hmmovers@nfld.net

Greg Barnes, Manager

Services: HVP, logistics, office & household
goods relocation, packing,
crating & transportation worldwide

Areas Served: Newfoundland

Warehouse: Steel frame, palletized,
bonded & government-approved

Household Movers & Shippers Limited

14 McCurdy Drive, Gander, NL A1V 1A2

Tel: 709-651-2050 / Fax: 709-256-2538

Toll-free: 1-800-563-2784

Website: www.householdmovers.ca

Email: gander@hmmovers.ca

Mary Chaffey, Manager

Services: HVP, logistics, office & household
goods relocation, packing,
crating & transportation worldwide

Areas Served: Newfoundland

Warehouse: Steel frame, palletized,
bonded & government-approved

Household Movers & Shippers Limited

19 Clyde Avenue, Donovans Industrial Park

Mount Pearl, NL A1B 4R8

Tel: 709-747-4222 / Fax: 709-368-2619

Toll-free: 1-800-563-8080

Website: www.householdmovers.ca

Email: dyoung@hmmovers.ca

David Young, President

Services: HVP, logistics, office & household
goods relocation, packing,
crating & transportation worldwide

Areas Served: Newfoundland including St.
John's, Gander & Corner Brook, Labrador
including Labrador City & Goose Bay, Saint
John, New Brunswick

Warehouse: Steel frame, climate-controlled,
palletized, bonded & government-approved

Hoyt's Moving & Storage Ltd.

PO Box 8204, 129 Clyde Avenue

St. John's, NL A1B 3N4

Tel: 709-747-4291 / Fax: 709-747-2687

Toll-free: 1-800-563-2233

Website: www.hoytsunited.com

Email: sales@hoytsunited.com

Anita O'Donnell, Manager

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Newfoundland, St. John's
(100-mile radius)

Warehouse: Fully palletized, heated

LeDrew's Express Limited

PO Box 8204, 129 Clyde Avenue

St. John's, NL A1B 3N4

Tel: 709-368-2145 / Fax: 709-747-2687

Paul Harris, Transportation Specialist

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Newfoundland, St. John's
(100-mile radius)

Warehouse: Fully palletized, heated

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

NOVA SCOTIA

HALIFAX-DARTMOUTH

AMJ Campbell Van Lines

Atlantic Canada Moving Systems

Burgess Transfer & Storage Limited

Guardian Transfer & Storage

Hoyt's Moving & Storage Ltd.

Maritime Moving and Storage

Munden's Moving Ltd.

Premiere Van Lines - Halifax

Thompson's Moving Group Limited

MIDDLETON

Hoyt's Moving & Storage Ltd.

Thompson's Moving & Storage

TRURO

Wallace L. Stewart Moving & Storage Co. Ltd.

AMJ Campbell Van Lines

15 Williams Avenue

Dartmouth (Halifax), NS B3B 1X3

Tel: 902-481-2040 / Fax: 902-481-3804

Toll-free: 1-888-AMJ-MOVE (1-888-265-6683)

Website: www.amjcampbell.com

Email: snadeau@amjcampbell.com

Serge Nadeau, Vice President & General
Manager

Services: Local, long-distance & overseas

HHG moving & storage; packing,
unpacking & crating; commercial & office
moving

Areas Served: Mainland Nova Scotia to
US & across Canada

Warehouse: 15,000-sq.-ft. warehouse, DND-
approved, concrete block & steel frame,
fire & burglar alarms with sprinklers, heated,
palletized, dock-level loading

Atlantic Canada Moving Systems

210 Joseph Zatzman Drive

Dartmouth, NS B3B 1P4

Tel: 902-876-5385 / Fax: 902-876-0900

Steve Russell, Moving Consultant

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating

Areas Served: Halifax & Dartmouth (100-mile
radius), Nova Scotia

Warehouse: Palletized

Burgess Transfer & Storage Limited

20 Oland Court, Burnside Industrial Park

Dartmouth, NS B3B 1V2

Tel: 902-468-2929 / Fax: 902-468-1779

Toll-free: 1-800-565-2929

Website: www.burgesstransfer.com

Email: moving@burgesstransfer.com

Larry Burgess, President

Services: Local, long distance, overseas,
HHG moving & storage, packing & crating,
commercial & office moving

Areas Served: Dartmouth, Halifax, Nova Scotia,
Canada

Warehouse: Tilt up cement construction,
fire & burglar alarms, sprinklered, DND-
certified, heated, palletized, dock- & ground-
level loading

Other Association Memberships: BBB of
Maritimes, Halifax Chamber of Commerce



Canadian Movers/Entreprises canadiennes de déménagement

Guardian Transfer & Storage

208 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-8264 / Fax: 902-435-2704
Toll-free: 1-800-668-1353
Website: www.guardiantransfer.com
Email: sales@guardiantransfer.com
David Taylor, President

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Halifax, Dartmouth, Nova Scotia

Warehouse: Sprinklered, heated, palletized



Hoyt's Moving & Storage Ltd.

210 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-876-8202 / Fax: 902-876-0900
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: rhoht@hoytsunited.com
Randy Hoyt, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating

Areas Served: Halifax & Dartmouth (100-mile radius), Nova Scotia

Warehouse: Palletized



Hoyt's Moving & Storage Ltd.

Marshall Street Extension
Middleton, NS B0S 1P0
Tel: 902-825-6434 / Fax: 902-825-6025
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: middleton@hoytsunited.com
Bill Palmer, Vice-President

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Nova Scotia, Middleton (50-mile radius)

Warehouse: Steel & concrete, palletized, sprinklered



Maritime Moving and Storage

22 Borden Avenue
Dartmouth, NS B2Y 3Y8
Tel: 902-468-6868 / Fax: 902-468-6869
Toll-free: 1-877-406-6868
Website: www.maritimemoving.com
Email: amy@maritimemoving.com
Amy Cogan, Relocation Consultant

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial moving, special products

Areas Served: Nova Scotia, Halifax, Dartmouth, Canada, the US

Warehouse: One building, all sprinklered, alarm security



Munden's Moving Ltd.

45 Lovett Lake Court
Halifax, NS B3S 1B8
Tel: 902-450-1323 / Fax: 902-450-1335
Toll-free: 1-877-289-9120
Website: www.mundensmoving.com
Email: mundens@mundensmoving.com
Rob Munden, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, office moving, sale of packing material

Areas Served: Ontario, Quebec, New Brunswick, Nova Scotia, PEI, Newfoundland

Warehouse: Steel, fire & burglar alarms, sprinklered, heated & air-conditioned, palletized, dock-level loading, drive-in bay, tilt-up concrete walls, 28-ft. ceilings

Other Association Memberships: CFIB, NS Trucking Association



Premiere Van Lines – Halifax

31 John Savage Avenue
Burnside Industrial Park
Dartmouth, NS B3B 2C9
Tel: 902-468-4313 / Fax: 902-468-2954
Toll-free: 1-800-465-0000
Website: www.premierevanlines.com
Email: jbuchanan@premierevanlines.com
Jason Buchanan, President

Services: Local and long-distance household goods relocation, packing & crating originating within a 50-mile radius of Halifax, able to service all of Canada & US, also has separate international & commercial divisions, new & used packing material sold

Areas Served: Halifax, Nova Scotia, Canada, US, Worldwide

Warehouse: 20,000 sq. ft. of heated space, military-approved & bonded, security cameras & alarmed, able to stack three high, steel & aluminum construction, palletized & racking storage, dock-level loading

Other Association Memberships: BBB, CARP, CAUBO



Thompson's Moving Group Limited

51 Thornhill Drive
Dartmouth, NS B3B 1R9
Tel: 902-469-5100 / Fax: 902-481-7359
Toll-free: 1-800-334-2208
Website: www.thompsons-moving.ca
Email: blair@thompsons-moving.ca
Blair Landry, General Manager

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas packing, crating & moving; new & used packing material sold; overnight parking available; annually published guaranteed inter-agency labour rates

Areas Served: Head office – Dartmouth, NS, with branches throughout NS in Dartmouth, Middleton, Bridgewater, Yarmouth, Truro & Sydney. Worldwide moving & storage.

Warehouse: 25,000 sq. ft., palletized, heated, sprinklered, DND-certified, security, surveillance; dock-level & ground-level doors; open Mon. to Fri., 8 am to 5 pm & Sat., 8 am to noon or by appointment; 90-ft. platform scale within 2 blocks



Thompson's Moving & Storage

3 Freeman Street, PO Box 639
Middleton, NS B0S 1P0
Tel: 902-825-3929 / Fax: 902-825-6261
Toll-free: 1-800-773-0020
Website: www.thompsons-moving.ca
Email: blair@thompsons-moving.ca
Blair Landry, General Manager

Services: Local, long distance & international HHG moving; short-term & long-term storage; HHG packing & unpacking; crating services for international & overseas moving

Areas Served: Middleton, Nova Scotia, Canada
Warehouse: Steel-frame construction, heated, DND-certified, goods stored in storage vaults



Wallace L. Stewart Moving & Storage Co. Ltd.

173 Truro Heights Road
Truro, NS B2N 5A9
Tel: 902-897-7433 / Fax: 902-897-0623
Toll-free: 1-888-464-MOVE (6683)
Website: www.wlsthewartmoving.com
Email: wlsthewart1@eastlink.ca
Wallace Stewart, Owner/Manager

Services: Local & long-distance moving, HHG & vehicles, packing, crating, storage, public warehousing, record/file storage, cross dock

Areas Served: All of Canada

Warehouse: Steel-framed, climate-controlled, dock-level loading

Other Association Memberships: BBB, Truro & District Chamber of Commerce, NS Truckers Association



PRINCE EDWARD ISLAND

CHARLOTTETOWN

Foley's Transfer Inc.

Foley's Transfer Inc.

9 Walker Drive
Charlottetown, PE C1A 8S5
Tel: 902-894-9914/902-894-3416
Fax: 902-566-4851
Email: foleys@pei.aibn.com
Brian Foley, Owner/Manager

Services: Local & long-distance HHG moving & storage, packing & crating

Areas Served: Prince Edward Island, Charlottetown

Warehouse: Wooden structure, metal siding, government-inspected, heated, fire-inspected, 24-hour security



NEW BRUNSWICK

FREDERICTON

All World Moving & Storage
Brunswick Moving & Storage Ltd.
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.
L.H. Chapple Ltd.

MONCTON

All World Moving & Storage
AMJ Campbell Van Lines
East Coast Moving & Warehousing
Geldart's Warehouse & Cartage Ltd.

OROMOCTO

Premiere Van Lines

SAINT JOHN

All World Moving & Storage
East Coast Moving & Warehousing
Hoyt's Moving & Storage Ltd.

★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

All World Moving & Storage

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-457-6020 / Fax: 506-458-1153
Email: fredericton@allworldmoving.com
Jeff Melanson, Manager

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating
Areas Served: Worldwide

Warehouse: Steel frame with siding, alarm
protection, sprinklered, DND certification,
heated, palletized, dock-level loading
Other Association Memberships: BBB



All World Moving & Storage

234 Halifax Street
Moncton, NB E1C 8N6
Tel: 506-387-7730 / Fax: 506-387-8521
Website: www.allworldmoving.com
Email: allworld@nb.aibn.com
Bob Gould, Vice President

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating
Areas Served: Worldwide

Warehouse: Vinyl siding, alarm protection,
sprinklered, DND certification, heated,
palletized, dock-level loading
Other Association Memberships: BBB



All World Moving & Storage

20 Industrial Drive, PO Box 2356
Saint John, NB E2L 3V6
Tel: 506-635-1105
Bob Gould, Vice President

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating
Areas Served: Worldwide

Warehouse: Steel frame with siding, alarm
protection, sprinklered, DND certification,
heated, palletized, dock-level loading
Other Association Memberships: BBB



AMJ Campbell Van Lines ★

17 Somers Drive, Unit A
Moncton, NB E1H 2P3
Tel: 506-383-2400 / Fax: 506-387-3119
Toll-free: 1-877-265-8222

Website: www.amjcampbell.com
Email: mmullett@amjcampbell.com
Mark Mullett, Managing Partner
Services: Local, long distance & overseas
HHG moving & storage, office moving, home
deliveries & SP/Logistics

Areas Served: South & northeastern New
Brunswick, northern Nova Scotia & Prince
Edward Island, overseas

Warehouse: New 5,100 sq. ft., alarmed,
government-approved, customs-bonded,
heated, sprinklered, dock-level & ground-level
access

Other Association Memberships: CAA, CARP,
BBB, Sears Club



Brunswick Moving & Storage Ltd.

55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-472-6683 / Fax: 506-452-9110
Email: charleshoyt@hoytsgroup.com
Charles Hoyt, General Manager

Services: Local, long-distance & overseas
HHG moving & storage, electronic
handling & shipping, packing & crating,
office & commercial moving

Areas Served: Western & northwestern New
Brunswick, Fredericton, Edmonston

Warehouse: Palletized, sprinklered, loading
dock, DND-certified

Other Association Memberships: HBC
Rewards

East Coast Moving & Warehousing

77 Pepin Road
Fredericton, NB E3B 8J9
Tel: 506-459-8277 / Fax: 506-458-1153
Website: www.eastcoastmoving.com
Email: eastcoastmoving@nb.aibn.com
Blair Lounsbury, Vice President

Services: Local, long-distance & overseas
moving, packing, crating, storage, public
warehousing, record storage

Areas Served: Western New Brunswick
Warehouse: Steel frame with siding, heated,
sprinklered, alarmed



East Coast Moving & Warehousing

245 Beaverbrook Street
Moncton, NB E1C 8N6
Tel: 506-858-1000 / Fax: 506-858-5628
Toll-free: 1-888-525-7070
Website: www.eastcoastmoving.com
Email: mgould@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas
relocation specialist; business-
records storage; office & commercial
storage & relocations; containerized storage;
bilingual service: English & French

Areas Served: North- & south-eastern New
Brunswick, northern Nova Scotia & Prince
Edward Island

Warehouse: Vinyl siding, fire & burglar alarm,
video surveillance, sprinklered, DND-certified,
propane-heated, containerized storage, dock-
level & grade-level, loading door, racking
storage, fenced compound; less than five
minutes from TCH & hotels



East Coast Moving & Warehousing

406 Grandview Avenue, PO Box 2234
Saint John, NB E2L 3V1
Tel: 506-633-9180 / Fax: 506-633-1883
Toll-free: 888-350-8888
Website: www.eastcoastmoving.com
Email: wmarshall@eastcoastmoving.com
Wayne Marshall, President

Services: Local, long-distance & overseas
moving, packing, crating, storage, public
warehousing, record storage

Areas Served: Southern New Brunswick
Warehouse: Steel framed with siding, heated,
palletized or rack storage, fire alarm with
sprinklers, security alarm



Geldart's Warehouse & Cartage Ltd.

145 Edinburgh Drive, Moncton Industrial Park
Moncton, NB E1E 2K9
Tel: 506-857-3114 / Fax: 506-857-3087
Toll-free: 1-800-267-0464
Website: www.geldarts.com
Email: geldarts@nb.aibn.com
Marty Wry, Sales & Marketing

Services: Local, long-distance, US & overseas
HHG & commercial moving & storage,
packing & crating

Areas Served: New Brunswick, Moncton,
northern Nova Scotia

Warehouse: Modern steel building, DND-
approved, palletized, sprinkler, heated,
fire & burglar alarms



Hoyt's Moving & Storage Ltd.

55 MacKenzie Road
Fredericton, NB E3B 6B6
Tel: 506-453-0123 / Fax: 506-452-9110
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: fredericton@hoytsunited.com
Barry Hoyt, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
office & commercial moving

Areas Served: Western & northwestern New
Brunswick, Fredericton, Edmonston

Warehouse: Palletized, sprinklered, dock level
loading, DND-certified
Other Association Memberships: Air Miles



Hoyt's Moving & Storage Ltd.

755 Bayside Drive
Saint John, NB E2R 1A3
Tel: 506-633-1943 / Fax: 506-633-1947
Toll-free: 1-800-565-4698
Website: www.hoytsunited.com
Email: jcalhoun@hoytsunited.com
Jerry Calhoun, Manager

Services: Local, long-distance & overseas HHG
moving & storage; office moving; specialty
products

Areas Served: Southwestern New Brunswick,
Saint John, Sussex

Warehouse: Palletized, sprinklered, heated,
DND-certified

Other Association Memberships: Air Miles



L.H. Chapple Ltd.

PO Box 1505, Station A
(23 Chapple Road, Maugerville)
Fredericton, NB E3B 5G2
Tel: 506-458-9975 / Fax: 506-459-1490
Toll-free: 1-866-458-9845

Website: www.frederictonmoving.com
Email: lhchapple@rogers.com
Cheryl Chapple, President

Services: All moving-related services

Areas Served: Fredericton, northwestern
New Brunswick

Warehouse: Steel & wood framework,
DND-approved, palletized



Premiere Van Lines ★

273 Restigouche Road
Oromocto, NB E2V 2H1
Tel: 506-357-5562 / Fax: 506-357-6641
Website: www.premierevanlines.com

Email: fredericton@premierevanlines.com
Gregg Doucette, President & Managing Partner

Services: Local & long distance relocations,
overseas moving, commercial & office
moving, installations, home deliveries, record
file management

Areas Served: Fredericton & Central New
Brunswick, overseas

Warehouse: Steel span, 16,000 sq. ft., fully-
palletized, climate-controlled, government-
approved, alarmed, dock & ground-level
loading



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Canadian Movers/Entreprises canadiennes de déménagement

QUEBEC

DRUMMONDVILLE

Déménagement Drummond Inc.

GATINEAU

Déménagement Maximum
Déménagement Outaouais Moving Inc.

MONTREAL

AMJ Campbell Van Lines
Bel-Aire Moving & Storage
C.A. Déménagement Inc.
Déménagement Brisson Inc.
Kenwood Moving & Storage Inc.
Le Clan Panneton (1993) Inc.
Les Transports Constantineau
Martel Express (Montreal) Inc.
Meldrum the Mover Inc.
Tippet-Richardson Limited
Westmount Moving & Warehousing

PORT CARTIER

Déménagement de la Côte Nord Ltée

QUÉBEC

Déménagement Monette Express
(141273 Canada Inc.)
Les Déménagements Côté Ltée
Les Déménagements Rapide Inc.

SHERBROOKE

Déménagement Roy et Martineau

AMJ Campbell Van Lines ★

1255 32nd Avenue
Montréal, QC H8T 3H2
Tel: 514-631-5223 / Fax: 514-631-7267
Toll Free: 1-888-265-6683
Website: www.amjcampbell.com
Email: mgribbon@amjmontreal.com
Mike Gribbon, Operations Manager
Services: Local, long distance & overseas
HHG moving & storage, packing & crating
Areas Served: Montreal, Quebec, Canada & US
Warehouse: Steel metal siding

Bel-Aire Moving & Storage

435 Marien
Montreal, QC H1B 4V7
Tel: 514-852-4445 / Fax: 514-351-1372
Toll-free: 1-866-552-4445
Website: www.bel-aire.ca
Email: info@bel-aire.ca
Ted Petrecca, General Manager
Services: Local & long-distance,
packing & crating, commercial & residential
moves

Areas Served: Montreal, Quebec

Warehouse: Concrete block, steel frame,
53,000 sq. ft., 425 lockers of different sizes,
fire & burglar alarm, sprinklered, heated,
insured, disinfected monthly, dock-level
loading

Other Association Memberships: BBB, FCEI

C.A. Déménagement Inc.

1200, de Royan
Laval des Rapides, QC H7N 6E7
Tel: 450-668-5203 / Fax: 450-667-9914
Toll-free: 1-800-668-5203
Website: www.cademénagement.com
Email: Alain.Couture@CADemenagement.com
Alain Couture, Président
Services: Local, long distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving including high
value transportation

Areas Served: Montreal, Québec, Canada
& the US

Warehouse: Sprinklered, alarm-protected,
heated & palletized, DND-certified, dock-level
loading

Other Association Memberships: Camionnage
du Québec, BBB of Québec

Déménagement Brisson Inc.

1980, rue Monterey
Laval, QC H7L 3S3
Tel: 450-681-5115 / Fax: 450-681-2911
Toll-free: 1-800-681-5115
Website: www.brissonmoving.com
Email: stephan@brissonmoving.com
Stéphan Khushf, Président
Services: Local, long-distance & overseas
HHG moving & storage, packing & crating;
commercial & office moving; fine art division

Areas Served: Montreal, Province of Québec
Warehouse: Government-approved, Customs-
bonded, fully palletized, alarmed, heated

Other Association Memberships: BBB

Déménagement de la Côte Nord Ltée

Portage des Mousses, C.P. 114
Port Cartier, QC G5B 2G7
Tel: 418-766-4200 / Fax: 418-766-6261
Toll-free: 1-800-667-4153
Website: www.demenagementcotenord.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président

Services: Local & long-distance moving,
storage, packing & crating, office moving

Areas Served: Québec, St-Lawrence North
Shore, Canada, US

Warehouse: 2500 sq. ft., DND-certified, heated,
palletized, steel frame, alarm

Déménagement Drummond Inc.

1120, rue Bergeron
Drummondville, QC J2C 0C9
Tel: 819-478-0323 / Fax: 819-478-5537
Toll-free: 1-800-667-4153
Website: www.demenagementdrummond.com
Email: franco@demenagement-drummond.ca
Franco Collard, Président and CEO

Services: Déménagement local, longue
distance, résidentiel et commercial,
emballage et crating pour déménagement
outré-mer, spécialisé pour Labrador et la
région nord-est du Québec, entreposage et
déballeage

Areas Served: Canada

Warehouse: Blocs de ciment, protection contre
le feu, air climatisé, chauffé, approuvé par le
gouvernement, système d'alarme



Certified Canadian Mover



Déménageur canadien certifié

★ New member/Nouveau membre

Déménagement Maximum

100 Adrien-Robert
Gatineau, QC J8Y 3S2
Tel: 819-777-6683 / Fax: 819-246-6683
Toll-free: 1-866-730-6683
Website: www.demenagementmaximum.com
Email: demenagementmaximum@videotron.ca
Dennis Marquis, Directeur des ventes
Services: Local et longue distance, entreposage
isolé/chauffé, emballage, déballeage, travail
pour assurance, commerci
Areas Served: Canada tout entier !
Warehouse: Système d'alarme, bâtisse en
béton, 25,000 p²

Déménagement Monette Express (141273 Canada Inc.)

2405 Decelles, Unit 5
Québec, QC G2C 1K7
Tel: 418-840-1234 / Fax: 418-840-1730
Toll-free: 1-888-840-8814
Website: www.monetteexpress.com
Email: info@monetteexpress.com
Pierre Dignard, Président
Services: Local, long-distance & overseas
HHG moving & storage; packing & crating;
commercial move; HVP delivery
Areas Served: Québec City & a weekly express
run to Montreal
Warehouse: 2405 Decelles, Quebec City,
QC; Federal Government-approved facility;
10,000 sq. ft.; palletized; cement block & steel
construction; temperature-controlled; alarm
protection (protectron)
Other Association Memberships: Québec City
Chamber of Commerce; CFIB

Déménagement Outaouais Moving Inc.

150 Jean Proulx
Gatineau, QC J8Z 1V3
Tel: 819-771-1634 / Fax: 819-771-6629
Toll-free: 1-800-361-1634
Website: www.outaouaismoving.com
Email: manager@outaouaismoving.com
Michael Kolberg, Président
Services: Local & long distance HHG
moving & storage, packing & crating,
commercial & office moves, weigh scale
on site
Areas Served: Gatineau, Ottawa, Hull, Canada,
US, overseas
Warehouse: Steel & block, 55,000 sq. ft.,
fire & burglar alarms, sprinklered, DND-
certified, heated, palletized, dock-level
loading inside, customs-bonded
Other Association Memberships: RIM, FIATA,
CIIFFA, IAM, PAIMA, ISO 9001-2000

Déménagement Roy et Martineau

316, 121ème Avenue Sud
Sherbrooke, QC J1G 2V6
Tel: 819-563-4322 / Fax: 819-569-7352
Toll-free: 1-800-567-3585
Website: www.roymartineau.com
Email: Francine.collard@roymartineau.com
Francine Collard, Présidente
Services: Local, long-distance & overseas
moving, packing & crating
Areas Served: Sherbrooke, QC 50 miles
radius for O/A and D/A services; servicing
all provinces, Canada, US & overseas
Warehouse: 22,000 sq. ft., steel frame,
steel wall, insulated, heated & palletized,
alarm & camera protection, dock-level
loading, DND certification
Other Association Memberships: CAA
Habitation Quebec

Pour une liste à jour, visitez
le site : www.mover.net

Canadian Movers/Entreprises canadiennes de déménagement

Kenwood Moving & Storage Inc.

77 Boulevard Brunswick
Dollard des Ormeaux, QC H9B 2J5
Tel: 514-683-1713 / Fax: 514-683-1670
Toll-free: 1-888-738-9110
Website: www.kenwoodmoving.com
Email: john@kenwoodmoving.com
John Delanty, President

Services: Local, long-distance & overseas
HHG moving & storage

Areas Served: Montreal, Province of Quebec,
eastern Ontario

Warehouse: ADT fire & burglar alarms,
sprinklered, Canada Customs-bonded

Other Association Memberships: IAM



Le Clan Panneton (1993) Inc.

2660, rue Mullins
Montréal, QC H3K 1P4
Tel: 514-937-0707 / Fax: 514-937-1473
Toll-free: 1-800-361-8739
Website: www.leclanpanneton.ca
Email: info@leclanpanneton.ca
Pierre J. Cyr, Président

Services: Local, longue distance et outre-mer
déménagement et entreposage, emballage
et déballage

Areas Served: Montréal, Québec, Canada, US

Warehouse: Brique, système d'alarme, gicleur,
camera circuit fermé, gardien de nuit, chauffé,
quai chargement, cautionne douanes Canada



Les Déménagements Côté Ltée

2890, avenue Kepler
Québec, QC G1X 3V4
Tel: 418-652-8222 / Fax: 418-652-7177
Toll-free: 1-800-263-9754
Email: ggiroux@demenagementcote.qc.ca
Guy Giroux, Président

Services: Local, long-distance, overseas
HHG moving & storage, packing & crating,
commercial moving & storage

Areas Served: Quebec

Warehouse: Temperature-controlled, alarm
protection (Protectron), DND-certified
(bonded), dock-level loading

Les Déménagements Rapide Inc.

1630, boulevard Talbot
Québec, QC G2N 0C5
Tel: 418-529-5708 / Fax: 418-849-6473
Toll-free: 1-800-463-5796
Website: www.demenagement.qc.ca
Email: rapideqc@globetrotter.net
Jérémy Turcotte, VP, Administration

Services: Local, long-distance, overseas,
HHG moving & storage, packing & crating

Areas Served: Quebec, Montreal, Chicoutimi,
Goose-bay, all of Canada, US

Warehouse: Air-conditioned, alarm-protected,
DND-certified, heated, palletized, dock-level
loading



Les Transports Constantineau ★

297 Benjamin-Hudon
Montréal, QC H4N 1J1
Tel: 514-678-1426 / Fax: 514-678-0581
Toll-free: 1-888-678-1426
Website: www.constantineau.ca
Email: info@constantineau.ca
François Constantineau, Président

Services: Déménagement local, longue
distance, outre-mer, emballage, déballage,
entreposage

Areas Served: Grand Montréal, Québec et
Ontario

Warehouse: Béton, chauffé, système d'alarme,
gicleurs, quai de chargement

Other Association Memberships: BBB



Martel Express (Montreal) Inc.

10105 Henri-Bourassa Boulevard West
St-Laurent, QC H4S 1A1
Tel: 514-331-3311 / Fax: 514-331-0303
Toll-free: 1-800-642-2862
Website: www.martelexpressmontreal.com
Email: info@martelexpressmontreal.com
Ronald Valade, Président

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving

Areas Served: Canada & the US

Warehouse: Government-approved, bonded,
fireproof concrete, sprinklered, palletized
three decks, heated, alarm, electronic tailgate
service, auto loading & unloading

Other Association Memberships: IAM



Meldrum the Mover Inc.

6645 Sherbrooke Street West
Montreal, QC H4B 1N4
Tel: 514-481-1122 / Fax: 514-488-5305
Toll-free: 1-800-561-1123
Website: www.meldrumthemover.com
Email: tom@meldrumthemover.com
Tom Filgiano, Président

Services: Local, long-distance
(Canada & US) & overseas HHG moving;
export packing/crating; import/export
international forwarding to all points;
commercial moving, office systems & furniture
installation, repair & service; Montreal
container depot for United Van Lines

Areas Served: Greater Montreal Area, western
Quebec, Eastern Townships of Quebec,
eastern Ontario

Warehouse: Inner city facilities: five-storey
brick & concrete with high-security
vaults & 450 steel, fireproof storage
rooms; 48,000 sq. ft., fireproof, heated,
sprinklered; electronic burglar system, plus
nightwatchman; DND-approved, Canadian
bonded warehouse, West Island suburban
facilities: 20,000 sq. ft., palletized, three high;
fireproof, heated, sprinklered, dock-level
loading



Tippet-Richardson Limited

26-K Hymus Blvd.
Pointe-Claire (Montréal), QC H9R 1C9
Tel: 514-459-0102 / Fax: 514-459-0105
Toll-free: 1-888-710-4133
Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Long-distance & overseas HHG
moving & storage; local moving & storage;
packing & crating; commercial

Areas Served: All of Canada

Warehouse: One building, sprinklered, alarm
security, bonded warehouse, heated,
palletized, DND-certified



Westmount Moving & Warehousing ★

592, rue Hull
Montreal, QC H8R 1V9
Tel: 514-366-6683 / Fax: 514-366-6685
Toll-free: 1-800-465-6588
Website: www.westmountmoving.com
Email: info@westmountmoving.com
Joseph Gagnon, Président

Services: Local, long-distance and overseas
HHG moving & storage, packing, crating,
commercial & office moving

Areas Served: Canada, US & overseas

Warehouse: 32,000 sq. ft., sprinklered, alarm-
protected, government-approved, palletized

Other Association Memberships: BBB



ONTARIO

AJAX

Rockbrune Brothers Limited

ARTHUR

Hummel's Moving Ltd.

BELLEVILLE

LaPalm Moving Systems

BRAMPTON

Carlos Moving & Storage Inc.
Natural Movers

BROCKVILLE

Any Size Moving
Capital Movers & Storage

BURLINGTON

Taylor Moving & Storage Ltd.

CORNWALL

St. John's Transfer (1978) Ltd.

DEEP RIVER

Walker's Van and Storage

GODERICH

Gardiner's Moving

GUELPH

Mike the Mover Limited
Swan Moving & Storage

HAMILTON

Mountaineer Movers Limited
Two Men and a Truck - Hamilton

HOLLAND LANDING

Bradford Moving & Storage

KINGSTON

AMJ Campbell Van Lines
Any Size Moving
Capital Movers & Storage
Frost the Mover
Walker's/Capital Group of Moving
& Storage Companies

KITCHENER-WATERLOO

AMJ Campbell Van Lines
Tippet-Richardson Limited

LINDSAY

Lindsay Movers & Storage Inc.

LONDON

AMJ Campbell Van Lines
Robson Cartage 2000 Inc.
Tippet-Richardson Limited

MISSISSAUGA

Alero Moving & Storage - Toronto
AMJ Campbell Corporate
AMJ Campbell Van Lines
Armstrong Moving & Storage Ltd.
Avenue Moving & Storage
By Design Commercial Moving Solutions Inc.
Premiere Van Lines Inc.
Premiere Van Lines Ltd.
Rawlinson Moving & Storage Ltd.
Total Relocation Moving Systems

Canadian Movers/Entreprises canadiennes de déménagement

NEPEAN

Trinity Moving Inc.

NIAGARA FALLS

Niagara Moving & Storage Inc.

NORTH BAY

Walker's Van and Storage

OAKVILLE

Bronte Movers and Cartage Ltd.

Two Men and a Truck – Halton & Mississauga

OSHAWA

Mackie Moving Systems

Two Men and a Truck – Oshawa

OTTAWA

Abbotsford Moving & Storage Ltd.

Ability Moving & Transfer Ltd.

AMJ Campbell Van Lines

Boyd Moving & Storage Ltd.

D'Arcy Moving & Storage

Fred Guy Moving & Storage Ltd.

Groupe CDP Inc. / Division All Continent
Transport

Guardian Overseas Shipping Ltd.

Parkway Van Lines

Royal Moving & Storage Inc.

Thrifty Moving & Storage Ltd.

Tippet-Richardson Limited

PETERBOROUGH

McWilliams Moving & Storage

Peterborough Movers & Storage Inc.

SAULT STE. MARIE

Soo Van Moving & Storage

SIMCOE

Wayne's Moving, Storage & Delivery

WJ Moving & Storage

STAYNER

Mountain Moving & Storage Ltd.

SUDBURY

Harris Movers

THUNDER BAY

Traditional Moving & Storage

TORONTO

Abbeywood Moving & Storage Inc.

AMJ Campbell Van Lines

Atlantic & Pacific Shipping Canada Ltd.

Blue Line Moving and Storage (Ont) Inc.

Consolidated Moving & Storage

Emerald Moving & Storage Inc.

Greg & Sons Moving and Storage

Hudson Movers Ltd.

Intercontinental Van Lines, Inc.

Middup Moving & Storage Ltd.

Phillips Moving & Storage

Tender Touch Moving & Storage

Tippet-Richardson Limited

Toronto Service Center Inc. (TSC)

Two Men and a Truck – Etobicoke

Two Men and a Truck – Toronto East

Two Men and a Truck – Toronto Mid-Town

Wilson Relocation

TRENTON

Any Size Moving

Capital Movers & Storage

WASAGA BEACH

Brown's Moving & Storage

WHITBY

Coburn's Transportation Systems

WINDSOR

AMJ Campbell Van Lines

Glen's Moving & Storage Ltd.

Windsor Truck & Storage

WOODSTOCK

Bigham the Mover Limited

Abbeywood Moving & Storage Inc.

480 Finchdene Square

Toronto, ON M1X 1C2

Tel: 416-292-1107 / Fax: 416-292-7764

Toll-free: 1-800-565-4888

Website: www.abbeywoodmoving.com

Email: randy@abbeywoodmoving.com

Randy Wilson, President

Services: Local, long-distance & overseas
relocations, packing, crating, storage, fine-art
services division

Areas Served: Worldwide, Canada, Toronto,
Scarborough

Warehouse: Concrete block & brick, fully
palletized, alarmed, heated

Abbotsford Moving & Storage Ltd.

5977 Hazeldean Road, Unit 101

Ottawa, ON K2S 1B9

Tel: 613-836-3493 / Fax: 613-836-2259

Toll-free: 1-800-325-4757

Website: www.abbotsfordmoving.com

Email: rob@abbotsfordmoving.com

Robert Maheral, President

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, general
freight & contracts; store & move containers

Areas Served: Ontario, Ottawa, Hull

Warehouse: Steel, palletized, heated,
sprinklered, bonded, class A government
rating

Ability Moving & Transfer Ltd.

785 Taylor Creek Boulevard

Orleans, ON K1C 1T1

Tel: 613-830-7090 / Fax: 613-830-2004

Toll-free: 1-800-267-1699

Website: www.abilitymoving.on.ca

Email: avl@abilitymoving.on.ca

Richard Lortie, President

Services: Professional moving & packing
services for domestic & international HHG;
commercial moving & installation division;
freight division; offers a bonded facility for
storage & inbound international shipments;
professional preparation & competitive rates
worldwide

Areas Served: Canada, the US & international

Warehouse: Dock- & grade-level loading,
racking, palletized, class A audio security
system, bonded warehouse, DND-certified

Other Association Memberships: AMSA, IAM,
IATA, QMI, RIM (Registered International
Mover), ISO Certified, Better Business Bureau

Alero Moving & Storage – Toronto ★



6600 Dixie Road, Unit 2

Mississauga, ON L5T 2Y2

Tel: 905-564-3600 / Fax: 905-564-3677

Toll-free: 1-877-564-3602

Website: www.aleroworldwide.com

Email: dan@aleromoving.com

Dan Russo, General Manager

Services: Local, long-distance, cross-
border & overseas HHG moving & storage,
packing & crating, commercial & office moving

Areas Served: Greater Toronto Area,

Mississauga, Ontario, Canada, Worldwide

Warehouse: 20,000 sq. ft., concrete block, steel
frame, fire & burglar alarms, sprinklered,
DND-certified, heated, palletized, dock-level
loading

AMJ Campbell Corporate

1445 Courtneypark Drive East

Mississauga, ON L5T 2E3

Tel: 905-795-3792 / Fax: 905-670-3787

Website: www.amjcampbell.com

Email: dfrappier@amjcampbell.com

Denis M. Frappier, President, Self

Storage & Business Development

Services: Local, long-distance & overseas

HHG & commercial moving & storage,

packing & custom crating "QSI"

Areas Served: Canada, the US & international

Warehouse: Government-approved, Customs-
bonded, temperature-controlled, state-of-the-
art triple-stacked furniture-vault warehouse

AMJ Campbell Van Lines

1234 Gardiners Road

Kingston, ON K7P 2T5

Tel: 613-634-1040 / Fax: 613-634-2374

Toll-free: 1-888-265-6683 (1-888-amj-move)

Website: www.amjcampbell.com

Email: amj@kingston.net

Michel Frappier, General Manager

Services: Long-distance & local moving,

storage, packing & crating, overseas

Areas Served: Greater Kingston area (Belleville,
Napanee, Brockville)

Warehouse: Government-approved, DND-
certified, Customs-bonded, fully palletized,
alarm protection, climate-controlled, dock-
level loading

AMJ Campbell Van Lines

1030 Fountain Street N.

Cambridge, ON N3H 4R7

Tel: 519-896-3366 / Fax: 519-896-6116

Toll-free: 1-888-265-6683

Website: www.amjcampbell.com

Email: lmalley@amjkw.com

Lenny Malley, President

Services: Long-distance & local moving,
storage, packing & crating, overseas; Guelph
line: 519-833-1200

Areas Served: Kitchener, Waterloo, Guelph,
Ontario, Canada, Worldwide

Visit www.mover.net
for up-to-date listings.



Certified Canadian Mover

Canadian Movers/Entreprises canadiennes de déménagement

AMJ Campbell Van Lines

330 Sovereign Road
London, ON N6M 1A8
Tel: 519-951-9000 / Fax: 519-951-9933
Toll-free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long-distance & overseas;
packing, unpacking & crating;
commercial & office moving

Areas Served: Windsor, Sarnia, Goderich,
Simcoe, Chatham, London & surrounding
area

Warehouse: New 15,000 sq. ft., concrete block,
steel frame, fire & burglar alarms, video
surveillance, Customs-bonded, Government-
approved, palletized, ground- & dock-level
loading, climatized

Other Association Memberships: Chamber
of Commerce, BBB



AMJ Campbell Van Lines ★

1755 Sylvestre Drive
Tecumseh (Windsor), ON N8N 2L9
Tel: 519-974-2700 / Fax: 519-974-1237
Toll Free: 1-888-265-6683
Website: www.amjcampbell.com
Email: rcook@amjlondon.com
Ron Cook, President

Services: Local, long distance & overseas
HHG moving & storage, packing & crating

Areas Served: Windsor, Southwestern Ontario,
Canada & US

Any Size Moving

3010 Hwy #29, Brockville, ON K6V 5T4
Tel: 613-345-5205 / Fax: 613-342-9653
Toll-free: 1-866-236-3542
Website: www.anysize.com
Email: brockville@anysize.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
office moving, including systems-
installation services; offices in Kingston,
Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,
Brockville, Smiths Falls, Perth, Prescott

Warehouse: Concrete block, metal siding,
burglar alarm, heated, palletized, grade-level
loading

Any Size Moving

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-1897 / Fax: 613-544-6296
Toll-free: 1-866-236-8125

Website: www.anysize.com
Email: kingston@anysize.com
Glenn C. Warner, Vice-President
Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
customs-bonded warehouse; office moving,
including systems-installation services; offices
in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,
Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire
alarm, sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading,
fenced compound

Any Size Moving

7 Douglas Road, Trenton, ON K8V 5R7
Tel: 613-392-4159 / Fax: 613-392-6916
Toll-free: 1-866-236-8068

Website: www.anysize.com
Email: trenton@anysize.com
Glenn C. Warner, Vice-President
Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
customs-bonded warehouse; office moving,
including systems-installation services; offices
in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,
Trenton, Cobourg, Tweed, Picton, Belleville,
Bancroft

Warehouse: Concrete block, fire alarm,
sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading,
fenced compound



Armstrong Moving & Storage Ltd.

630 Secretariat Court
Mississauga, ON L5S 2A5
Tel: 905-670-4400 / Fax: 905-670-9139
Website: www.armmove.com
Email: scott@armmove.com
Scott Young, Vice President, Operations

Services: Local, long distance, Canada & US,
international household goods moving,
storage, packing, crating, commercial & office
moving, O/A/DA services

Areas Served: Greater Toronto Area,
Mississauga, Ontario within 100 miles of GTA,
Canada, Worldwide

Warehouse: Architectural pre-cast, steel frame,
burglar alarms, sprinklered, DND-certified,
heated, palletized, dock-level loading,
covered outside loading/unloading platform,
180,000 lb. scale

Other Association Memberships: FIDI, OMNI,
LACMA, IAM



Atlantic & Pacific Shipping Canada Ltd.

6815 Rexwood Road
Mississauga, ON L4V 1S4
Tel: 905-676-1233 / Fax: 905-676-8800
Toll-free: 1-888-748-2728
Email: santino@atlanticandpacific.com
Santino Curro, President

Services: Packing, crating, consolidations,
warehousing, storage, inland
transportation & ocean & air freight; insurance
provided; destination services

Areas Served: Montreal-Ottawa-Toronto-
Windsor corridor, across Canada, worldwide

Warehouse: New building, complete with
sprinklers & alarms

Other Association Memberships: IAM, BAR

Avenue Moving & Storage

992 Rangeview Road
Mississauga, ON L5E 1H3
Tel: 905-891-2041 / Fax: 905-891-2044
Website: www.avenuemoving.com
Email: info@avenuemoving.com
Jeff Stone, VP and General Manager

Services: Local, long-distance & overseas
HHG & commercial moving & storage,
packing & crating

Areas Served: Greater Toronto
Area & worldwide

Warehouse: Block, sprinklered, burglar alarm,
heated, dock-level loading, palletized

Other Association Memberships: BBB



Bigham the Mover Limited

400 Springbank Avenue South
Woodstock, ON N4S 7W3
Tel: 519-537-5568 / Fax: 519-537-2798
Toll-free: 1-800-265-4048
Website: www.bigham.ca
Email: howard.bigham@bigham.ca
Howard Bigham, President

Services: Local & long-distance HHG
moving & storage, packing & crating,
originating-agent & destination-agent
services, cross-border, special products

Areas Served: Woodstock, London,
southwestern Ontario, Canada, the
US & international

Warehouse: Steel, heated, palletized, direct
fire alarm



AMJ Campbell Van Lines

176 Hillmount Road
Markham, ON L6C 1Z9
Tel: 905-887-5557 / Fax: 905-887-3235
Toll-free: 1-800-267-2222
Website: www.amjcampbell.com
Email: gfrappier@amjcampbell.com
Gilles Frappier, Senior Vice President

Services: Local, long-distance & overseas
HHG & commercial moving & storage,
packing & custom crating "QSI"

Areas Served: Canada, the US & international

Warehouse: Government-approved, customs-
bonded, temperature-controlled, state-of-the-
art triple-stacked furniture-vault warehouse



AMJ Campbell Van Lines

6140 Vipond Drive
Mississauga, ON L5T 2B2
Tel: 905-795-3613 / Fax: 905-795-3630
Toll-free: 1-800-668-5364
Website: www.amjcampbell.com
Email: cscheel@amjcampbell.com
Cameron Scheel, Household Manager

Services: Local, long-distance & overseas
HHG & commercial moving & storage,
packing & custom crating "QSI"

Areas Served: Canada, the US, international

Warehouse: Government-approved, Customs-
bonded, state-of-the-art triple-stacked
furniture-vault warehouse, alarm-protected



AMJ Campbell Van Lines

2710 Stevenage Drive
Ottawa (Gloucester), ON K1G 5N2
Tel: 613-737-0000 / Fax: 613-737-7270
Toll-free: 1-888-766-0000
Website: www.amjcampbell.com
Email: mfrappier@amjcampbell.com
Marc Frappier, Vice President, HHG and
International

Services: Local, long-distance & overseas
HHG & commercial moving & storage,
packing & custom crating "QSI"

Areas Served: Canada, the US & international

Warehouse: Government-approved, customs-
bonded, temperature-controlled, state-of-the-
art triple-stacked furniture-vault warehouse



★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Blue Line Moving and Storage (Ont) Inc.

706 – 1776 O'Connor Drive
Toronto (North York), ON M4A 1W8
Tel: 416-293-3244 / Fax: 416-293-4379
Toll-free: 1-866-281-9536
Email: blueline@bellnet.ca

R. J. (Robert) Sterritt, President & CEO

Services: Local, regional & long distance
HHG moving & storage, packing,
residential & commercial moving

Areas Served: Toronto, Ontario & Quebec

Warehouse: Concrete block, steel frame,
fire & burglar alarms, sprinklered, climate-
controlled



Boyd Moving & Storage Ltd.

767 Belfast Road, Ottawa, ON K1G 0Z4
Tel: 613-244-4444 / Fax: 613-244-6774
Toll-free: 1-800-268-1469

Website: www.boyd.ca

Email: donm@boyd.ca

Don McCormick, Vice President

Services: Full-service local, long-
distance & international relocations, storage,
commercial moving, installation of modular
furniture

Areas Served: Canada, the US, overseas

Warehouse: Concrete block & steel, sprinklered,
alarmed, heated, Customs-bonded,
government-approved, dock-level loading,
pallets, racking & car ramp



Bradford Moving & Storage

98 Sluse Road
Holland Landing, ON L9N 1G8
Tel: 905-853-9898 / Fax: 905-853-9946
Toll-free: 1-800-263-3281

Website: www.moveandstore.ca

Email: info@bradfordmoving.com

Domenic Crupi

Services: Quality services since 1980;
local & long-distance; residential, commercial,
industrial packing, moving & storage services;
all sizes of trucks plus packing material. We
offer do-it-yourself containers delivered on
site for moving & storage

Areas Served: Sutton, Keswick, Mount Albert,
Queensville, Sharon, Ballantrae, Stouffville,
Markham, Thornhill, Woodbridge, Maple,
Richmond Hill, Nobleton, Aurora, Newmarket,
Holland Landing, Schomberg, Tottenham,
Beeton, Alliston, Cookstown, Barrie, Innisfill,
Bradford; to anywhere in Canada

Warehouse: 37,000 sq. ft., heated, brand
new state-of-the-art facility; personal vault
self-storage, each unit with sprinklers,
fire & burglar alarms; loading & unloading
at ground-level



Bronte Movers and Cartage Ltd.

1360 Speers Road, Unit A
Oakville, ON L6L 5V3
Tel: 905-847-9638 / Fax: 905-847-5965
Toll-free: 1-888-458-2175

Website: www.brontemovers.ca

Email: info@brontemovers.ca

Veronica Harris

Services: Long distance, overseas,
local & commercial moving services; piano
specialist (dismantling & reassembly if
required); hot tub specialist (contract with
Pioneer Family Pools); full packing & crating
services; sales &/or rentals for moving
supplies

Areas Served: Oakville, Mississauga,
Burlington, Toronto, Ontario, Canada, US

Warehouse: Block construction, climate-
controlled, sprinkler system, video
surveillance



Brown's Moving & Storage

2376 Highway 92, PO Box 3026
Elmvale, ON L0L 1P0
Tel: 705-322-5982 / Fax: 705-322-5984
Toll-free: 1-877-687-1480

Website: www.brownsmoving.com

Email: brownsmoving@georgian.net

Dan Brown, Owner

Services: Local, long-distance & overseas HHG
moving & storage

Areas Served: Elmvale, Wasaga Beach, Ontario

Warehouse: Self-storage



By Design Commercial Moving Solutions Inc.

6780 Davand Drive, Unit #27
Mississauga, ON L5T 2G4
Tel: 905-822-1100 / Fax: 905-822-0100

Website: www.bydesignsolutions.ca

Email: moving@bydesignsolutions.ca

Ed Whittaker, Owner

Services: Commercial moving, furniture
installation, storage, furniture refinishing,
reupholstery, moving supplies, lock service

Areas Served: Greater Toronto Area,

Southwestern Ontario, Ontario, Quebec

Warehouse: Brick exterior, 2-level metal
racking, 20,000 sq. ft on site, heated, air-
conditioned, alarm protection, dock-level
loading, inventory recorded with digital photos



Capital Movers & Storage

3010 Hwy #29
Brockville, ON K6V 5T4
Tel: 613-342-6630 / Fax: 613-342-9653
Toll-free: 1-866-381-3781

Website: www.pleasemoveme.com

Email: brockville@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
office moving, including systems-
installation services; offices in Kingston,
Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,

Brockville, Smiths Falls, Perth, Prescott
Warehouse: Concrete block, metal siding,
burglar alarm, heated, palletized, grade-level
loading



Capital Movers & Storage

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-544-9574 / Fax: 613-544-6296
Toll-free: 1-800-267-3170

Website: www.pleasemoveme.com

Email: kingston@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
customs-bonded warehouse; office moving,
including systems-installation services; offices
in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,
Kingston, Napanee, Gananoque

Warehouse: Steel frame, metal siding, fire
alarm, sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading,
fenced compound

Capital Movers & Storage

7 Douglas Road
Trenton, ON K8V 5R7
Tel: 613-392-3505 / Fax: 613-392-6916
Toll-free: 1-800-465-6683

Website: www.pleasemoveme.com

Email: trenton@pleasemoveme.com

Glenn C. Warner, Vice-President

Services: Local, long-distance & international
HHG moving & storage, cartage,
packing & crating, records storage,
commercial warehousing & distribution,
customs-bonded warehouse; office moving,
including systems-installation services; offices
in Kingston, Trenton & Brockville, Ontario

Areas Served: Worldwide, Canada, Ontario,
Trenton, Cobourg, Tweed, Pictou, Belleville,
Bancroft

Warehouse: Concrete block, fire alarm,
sprinklered, burglar alarm, federal
government (DND)-certified, heated,
palletized, dock- & grade-level loading,
fenced compound



Carlos Moving & Storage Inc. ★

190 Bovaird Drive West, Unit 30
Brampton, ON L7A 1A2
Tel: 905-454-5551 / Fax: 905-459-2503

Website: www.carlosmoving.ca

Email: maria@carlosmoving.ca

Maria Medeiros, Owner

Services: Local & long distance moves,
residential, commercial & office moving,
on-site storage, packing

Areas Served: GTA & surrounding area

Warehouse: Concrete block, fire and burglar
alarms, sprinklered, heated, palletized, dock-
level loading

Other Association Memberships: BBB



Coburn's Transportation Systems

1901 Forbes Street
Whitby, ON L1N 9A7
Tel: 905-427-2909 / Fax: 905-432-3501
Toll-free: 1-800-665-0578

Website: www.coburnstransport.com

Email: info@coburnstransport.com

Kathy Green, General Manager

Services: Local, long-distance & overseas
moving & storage, high-value
products & electronics storage & distribution,
over-dimensional moving, office relocations

Areas Served: Oshawa, Whitby, Greater
Toronto area, southern Ontario, worldwide

Warehouse: Block & steel deck, monitored
burglar & fire alarms, DND-approved,
Customs-bonded (household & commercial),
climate-controlled, palletized furniture storage,
office-records retention, secure outdoor
storage, 50,000 sq. ft.

Other Association Memberships: BAR, IAM



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le site : www.mover.net



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★ New member/Nouveau membre

Canadian Movers/Entreprises canadiennes de déménagement

Consolidated Moving & Storage

542 Mount Pleasant Road
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.movingtoronto.com
Email: jackie@movingtoronto.com
Jacqueline Cowan, President

Services: Local and long distance moving & local storage – Household, Commercial & Institutional. Also specializing in research laboratory relocations. 30 years of expertise provide professional services with reasonable pricing. Packing, shipping, crating, packing materials for all applications

Areas Served: Toronto, Southern Ontario

Warehouse: Concrete block, fire & alarm systems, electronic eye, sprinklered, heated, dock-level loading, centrally-located with good parking

Other Association Memberships: BBB (28 years), CFIB (27 years)



D'Arcy Moving & Storage

2495 Lancaster Road
Ottawa, ON K1B 4L5
Tel: 613-733-0040 / Fax: 613-733-7120
Toll-free: 1-888-506-9465
Website: www.darcymoving.com
Email: pvan@darcymoving.com
Paul Van Remortel, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, installation of modular furniture

Areas Served: Canada, US & international

Warehouse: Concrete block, steel frame, fire alarm, sprinklered, burglar alarm, DND-certified, heated, palletized, dock-level loading



Emerald Moving & Storage Inc.

9 O'Connor Drive
Toronto, ON M4K 2K3
Tel: 416-429-7785 / Fax: 416-429-6472
Website: www.emeraldmoving.ca
Email: d.mcclean@emeraldmoving.ca
David McClean, General Manager

Services: Local moving, storage, packing, unpacking, crating, residential, offices, boxes, consultation, moving supplies

Areas Served: Brampton, Concord, Etobicoke, Markham, Mississauga, North York, Newmarket, Oakville, Richmond Hill, Scarborough, Thornhill, Toronto, Unionville, Vaughan, Woodbridge

Warehouse: Concrete block & steel frame; climate-controlled; fire, burglar alarms; sprinklers; heated; non-climate-controlled; fire suppressant

Other Association Memberships: BBB



Fred Guy Moving & Storage Ltd.

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-8632 / Fax: 613-744-8988
Toll-free: 1-800-337-6228
Website: www.fredguymoving.com
Email: sales@fredguymoving.com
Wayne Lyttle, President

Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Areas Served: Local, national & international moving, Ontario & Quebec freight

Warehouse: Racked & palletized, bonded, rated Government A-1



Frost the Mover

143 Russell Street
Kingston, ON K7K 2G1
Tel: 613-549-9901 / Fax: 613-549-0976
Toll-free: 1-800-250-5054
Website: www.frost-mover.com
Email: rtsc2@kos.net

Liseanne MacDonald, Branch Manager
Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations

Areas Served: All of central & eastern

Ontario: Northumberland, Quinte, Frontenac & Thousand Islands regions

Warehouse: Concrete block, fire & burglar alarmed, DND-certified, heated, palletized, ground-level & dock loading, fenced yard



Gardiner's Moving

393 Cambridge Street
Goderich, ON N7A 2Y9
Tel: 519-524-2421 / Fax: 519-524-7822
Toll-free: 1-866-265-5783
Email: gardtire@hurontel.on.ca
Maurice Gardiner, Owner

Services: Local household goods & commercial (office) moving, packing & crating; free local estimates with out-of-town approximate estimates; 17', 24' & 29' trucks & 45' tractor trailer

Areas Served: Ontario, Canada



Glen's Moving & Storage Ltd.

4080 North Service Road East, Unit 23
Windsor, ON N8W 5X2
Tel: 519-945-3622 / Fax: 519-945-3097
Email: glenmove@jet2.net
Glen Cook, President

Services: Local, long-distance & overseas moving, pianos, safes, vault moving, packing, warehouse & distribution

Areas Served: Windsor, London, Toronto

Warehouse: Block, heated, alarm & fire alarm, palletized



Greg & Sons Moving and Storage

1990 Ellesmere Road, #4
Scarborough, ON M1H 2W2
Tel: 416-289-3047 / Fax: 416-289-3051
Toll-free: 1-800-880-1514
Website: www.gregandsonsmoving.com
Email: perry@gregandsonsmoving.com
Perry Thorne, Operations Manager

Services: Local, all Ontario, packing, moving & storage, crating, residential, commercial, office

Areas Served: Greater Toronto, Ontario

Warehouse: Brick, heated, VSN security, dock-level



Groupe CDP Inc. /

Division All Continent Transport

2370 Walkley Road
Ottawa, ON K1G 4H9
Tel: 613-526-3065 / Fax: 613-526-1138
Website: www.allcontinent.com
Email: alain@allcontinent.com
Alain Leroux, General Manager

Services: Local & long-distance moving, air & sea shipment worldwide; warehousing & special crating/art works; bonded warehouse & carrier; commercial storage

Areas Served: Ottawa-Hull area

Warehouse: Concrete block & steel, sprinkler, alarm, 32-foot ceiling, fenced yard, patrolled

Other Association Memberships: IAM, COMA



Guardian Overseas Shipping Ltd.

2222 Gladwin Crescent
Ottawa, ON K1B 4S6
Tel: 613-523-5855 / Fax: 613-523-3177
Toll-free: 1-800-561-9555
Website: www.guardianoverseas.com
Email: info@guardianoverseas.com
Tamara Reid, Traffic Manager

Services: Local, long-distance & overseas HHG & commercial moving, packing & storage; specialized crating: electronics, residential & commercial; office systems & furniture installation, repair & service

Areas Served: Ottawa, Hull, eastern Ontario, western Quebec, worldwide affiliations

Warehouse: Concrete block, sprinklered, alarm security, heated, pallet & racking storage, loading docks, Customs-bonded

Other Association Memberships: FIDI-FAIM, IAM



Harris Movers

878-B Falconbridge Road
Sudbury, ON P3A 4S4
Tel: 705-560-2000 / Fax: 705-560-1673
Toll-free: 1-800-461-7146
Website: www.harrismovers.ca
Email: harrismv@ican.net
Garry Gravelle, President

Services: Local, long-distance & overseas moving, complete with packing, crating & storage capabilities, commercial & office moving

Areas Served: Northern Ontario

Warehouse: Two separate DND-approved warehouses (ground & dock levels), heated, palletized, complete alarm service; also 400 mini-storage units, complemented with a U-Haul truck dealership



Hudson Movers Ltd.

357 Kennedy Road
Toronto, ON M1K 2A2
Tel: 416-261-1499 / Fax: 416-261-1695
Toll-free: 1-800-971-6683
Website: www.hudsonmovers.com
Email: hudson@hudsonmovers.com
Sheila Clifford, Vice President

Services: Local, long-distance & international HHG moving & storage, packing & crating

Areas Served: Greater Toronto Area

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading



Hummel's Moving Ltd.

7281 Highway 6
Arthur, ON N0G 1A0
Tel: 519-848-2739 / Fax: 519-848-2271
Toll-free: 1-800-543-7915
Website: www.hummelsmoving.com/
Email: hummelmoving@msn.com
Peter Hummel, President/Owner

Services: Local & long-distance HHG moving, packing & storage to Canadian destinations

Areas Served: Wellington, Dufferin, Caledon, Kitchener, Guelph, Orangeville, Fergus, Arthur, Mount Forest, Ontario, Canada

Warehouse: Concrete block, palletized, burglar alarm, heated



Canadian Movers/Entreprises canadiennes de déménagement

Intercontinental Van Lines, Inc.

130 Riviera Drive, Unit 2
Markham, ON L3R 5M1
Tel: 905-946-8592 / Fax: 905-946-1798
Toll-free: 1-800-533-5247

Website: www.intercontinentalgroup.com
Email: ivl@intercontinentalgroup.com
Tim Garside, President

Services: International, cross-border, across Canada, LTL/FTL air ride truck transport (Canada, US, Mexico)

Areas Served: Canada & worldwide

Warehouse: Concrete/cinder block, full security & fire, customs-bonded

Other Association Memberships: IAM, PAIMA, AMSA, CIFFA



LaPalm Moving Systems

87 Wallbridge Crescent
Belleville, ON K8P 1Z5
Tel: 613-962-9557 / Fax: 613-962-5629
Toll-free: 1-800-267-8014

Website: www.lapalm-moving.com
Email: rtsc1@kos.net
Jim Best, President

Services: Full-service HHG moving & storage for local, long-distance, overseas & cross-border relocations; public commercial warehousing & distribution services

Areas Served: All of central & eastern Ontario: Northumberland, Quinte, Frontenac & Thousand Islands regions

Warehouse: Concrete block, fire & burglar alarm, DND-certified, heated, palletized, ground-level loading, fenced yard



Lindsay Movers & Storage Inc.

15 Pigeon Lake Road, RR 6
Lindsay, ON K9V 4R6
Tel: 705-324-5431 / Fax: 705-324-3338
Toll-free: 1-800-651-2943

Website: www.lindsaymovers.com
Email: ron@lindsaymovers.com
Ron Fanning, President

Services: HHG local & long-distance, overseas, complete packing & crating services, heated storage

Areas Served: Lindsay, Peterborough, the Kawarthas, Minden, Haliburton Highlands

Warehouse: 8,000 sq. ft., steel, palletized, heated, alarmed, Canada Customs-bonded, DND-certified. 6,500 sq. ft., block, heated



Mackie Moving Systems

933 Bloor Street West
Oshawa, ON L1J 5Y7
Tel: 905-728-2400 / Fax: 905-443-1303
Toll-free: 1-800-565-4646

Website: www.mackiegroup.com
Email: shelley.buffett@mackiegroup.com
Gil Beaulne, General Manager Household Division

Services: Household goods, high-value products, office & commercial moving, international relocations, car-hauling, general freight, specialized logistics, public scale

Areas Served: Oshawa, Toronto, Mississauga, Ontario, Canada, the US, international

Warehouse: Precast concrete, palletized, sprinkler system, pest control, 24-hour security, bonded, 125,000 sq. ft. in Oshawa & 115,000 sq. ft. in Mississauga

Other Association Memberships: IAM, OTA, CERC, AMCHAM



McWilliams Moving & Storage

712 The Kingsway, PO Box 353
Peterborough, ON K9J 6Z3
Tel: 705-743-4597 / Fax: 705-743-4226
Toll-free: 1-800-461-6464

Website: www.mcwilliamsmoving.com
Email: mms@mcwilliamsmoving.com
Dan J. McWilliams, President

Services: Local, long-distance & overseas moving & storage, office & commercial moving, file & record retention

Areas Served: Canada, the US & overseas

Warehouse: Palletized, sprinkler, fire-detection system

Other Association Memberships: AMSA



Middup Moving & Storage Ltd.

130 Riviera Drive, Unit #2
Markham, ON L3R 5M1
Tel: 905-475-8330 / Fax: 905-475-6432
Website: www.middupmoving.com

Email: mail@middupmoving.com
Rick Wood, President

Services: Full moving & storage, crating & packing, office moving, commercial installations, overseas moving

Areas Served: Greater Toronto Area within 100-mile radius, worldwide moving services

Warehouse: Cinder block, full security & fire protection; 50% household palletized, 50% racked for commercial, bonded

Other Association Memberships: Markham Board of Trade, Caledon Chamber of Commerce, CFIB



Mike the Mover Limited

62 Dawson Road
Guelph, ON N1H 1A8
Tel: 519-822-0298 / Fax: 519-824-4591
Website: www.mikethemover.ca

Email: info@mikethemover.ca
Monty Caradonna, Co-Owner

Services: Storage, packing, crating

Areas Served: Anywhere in Canada, the US or overseas

Warehouse: Storage, short- or long-term



Mountain Moving & Storage Ltd.

7593 County Road 91
Stayner, ON L0M 1S0
Tel: 705-435-9706 / Fax: 705-435-0541
Toll-free: 1-800-737-9912

Website: www.mountainmoving.ca
Email: mark@mountainmoving.ca
Mark Callegari, President/Owner

Services: Local & long-distance HHG moving & storage, office & commercial moving; packing materials, packing/unpacking service, cleaning service; containerized shipping, overseas shipping, auto transportation, dock-level loading, heated units, fire alarm

Areas Served: Central & southern Ontario, Simcoe County, Georgian Triangle, Canada

Warehouse: Concrete block, 2-hour fire-rated walls, self-storage units, office on site

Mountaineer Movers Limited

487 Grays Road
Hamilton, ON L8E 2Z5
Tel: 905-561-8880 / Fax: 905-561-0606
Toll-free: 1-800-263-4561

Website: www.mountaineer.on.ca
Email: wmk@mountaineer.on.ca
Wendy C. Mans-Keddie, President

Services: Local & long-distance moving, storage & packing, moving supplies & equipment rentals, cleaning services

Areas Served: Canada, the US & International

Warehouse: Concrete block, steel frame, burglar alarm, heated, palletized, dock-level loading



Natural Movers ★

190 Bovaird Drive West, Unit 30
Brampton, ON L7A 1A2
Tel: 905-459-4061 / Fax: 905-459-2503
Toll-free: 1-800-717-4406

Website: www.naturalmovers.ca
Email: joe@naturalmovers.ca
Joe Medeiros, President

Services: Local & long distance moves, residential, commercial & office moves, storage, packing, piano moves

Areas Served: GTA & surrounding area

Warehouse: Concrete block, fire and burglar alarms, climate-controlled, sprinklered, palletized, dock-level loading

Other Association Memberships: BBB



Niagara Moving & Storage Inc.

7825 Dorchester Road South
Niagara Falls, ON L2G 1E9
Tel: 905-354-3183 / Fax: 905-354-6544
Toll-free: 1-866-461-0786

Website: www.niagaramoving.net
Email: wayne@niagaramoving.net
Robert (Bob) Stacey, President

Services: Ontario-licensed, packing, crating, transportation, storage, local & long-distance moving, commercial & office moving

Areas Served: Complete Niagara region, Ontario, Canada & the US

Warehouse: Finished concrete block, separated storage units, temperature-controlled

Other Association Memberships: Chamber of Commerce – Niagara Falls



Parkway Van Lines

1199 Newmarket Street
Ottawa, ON K1B 3V1
Tel: 613-744-4781 / Fax: 613-744-8988
Toll-free: 1-800-337-6228

Website: www.parkwayvanlines.com
Email: bshields@parkwayvanlines.com
Betty Shields, Vice President

Services: Local & long-distance HHG moving & storage, government moving, office moving, commercial distribution & home delivery

Areas Served: Ontario, Quebec, Canada, the US

Warehouse: Racked & palletized, bonded, rated Government A-1



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Canadian Movers/Entreprises canadiennes de déménagement

Peterborough Movers & Storage Inc.

Box 21001, 1840 Lansdowne Street W.
Peterborough, ON K9J 8M7

Tel: 705-743-7241 / Fax: 705-743-0143

Toll-free: 1-800-363-1641

Website: www.peterboroughmovers.com

Email: info@peterboroughmovers.com

Joby Lake, General Manager

Services: Local, long-distance & international HHG moving & storage; full-service packing & crating; special commodities LTL & FTL services

Areas Served: Peterborough/Lakefield/Bancroft, Port Hope/Cobourg, Millbrook/Newcastle



Phillips Moving & Storage

2525 Steeles Avenue West

Toronto, ON M3J 2P1

Tel: 416-661-2797 / Fax: 416-661-0013

Toll-free: 1-877-543-6683

Website: www.phillipsmovers.com

Email: donstaddon@phillipsmoving.com

Don Staddon, Principal

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, office & commercial moving

Areas Served: International, Canada, the US, Ontario & Toronto

Warehouse: Brick construction, heated, palletized, sprinklered, full security monitoring, two dock levels, one drive-in level



Premiere Van Lines Inc. ★

1087 Meyerside Drive, Unit #14

Mississauga, ON L5T 1M5

Tel: 905-795-0343 / Fax: 905-795-8957

Toll-free: 1-866-981-6683

Website: www.premierevanlines.com

Email: molsen@premierevanlines.com

Magnus Olsen, Vice President of National Operations

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, home deliveries

Areas Served: Major centres across Canada

Warehouse: Concrete block and/or steel frame warehouses in major Canadian centres featuring fire & burglar alarms, security cameras, sprinklers, DND certification, Canada Customs bonded, heated, palletized, warehouse racking, dock-level loading



Premiere Van Lines Ltd.

1760 Bonhill Road

Mississauga, ON L5T 1C8

Tel: 905-820-MOVE (6683) / Fax: 905-565-5558

Toll-free: 1-866-981-MOVE (6683)

Website: www.premierevanlines.com

Email: fmartin@premierevanlines.com

Frank Martin, Executive Vice President

Services: Local moving, long distance, US cross-border, packing, storage, container service, overseas moving, special products, office moving

Areas Served: International, Canada, US & local; Toronto, Mississauga & Oakville

Warehouse: 20,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, government-bonded, government-certified, government registration # WON290, DND-certified

Other Association Memberships: IAM, OMA, CARP, CAUBO, CAA, MBOT, BBB

Rawlinson Moving & Storage Ltd.

1024 Westport Crescent

Mississauga, ON L5T 1G1

Tel: 905-364-1400 / Fax: 905-364-1401

Toll-free: 1-800-684-6660

Website: www.rawlinsonmoving.com

Email: email@rawlinsonmoving.com

Bob Tuckett, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Oakville, Brampton, Toronto, Mississauga, Ontario, Canada & the US

Warehouse: Concrete block (A-1 fire rating), steel frame, fire & burglar alarms, DND-certified, temperature-controlled, palletized, dock-level loading

Other Association Memberships: CAAA, AAA, BBB



Robson Cartage 2000 Inc.

580 Quebec Street

London, ON N5W 3Z2

Tel: 519-433-6683 / Fax: 519-433-8611

Email: robsoncartage@robsoncartage.com

Tom Robson, President

Services: HHG moving & storage, packing & crating, office & commercial moving, commercial warehousing & distribution, home delivery

Areas Served: All of Ontario

Warehouse: Concrete block & steel, monitored fire & burglar alarm, heated, racked & palletized, dock-level loading



Rockbrune Brothers Limited

725 Finley Avenue

Ajax, ON L1S 3T1

Tel: 905-683-4321 / Fax: 905-683-3972

Toll-free: 1-800-561-4139

Website: www.rockbrune.on.ca

Email: move@rockbrune.on.ca

William Rockbrune, President

Services: HHG moving & storage, local & long-distance, overseas, packing, crating, commercial & office moving; special commodities

Areas Served: Worldwide, Canada, the US, Toronto, Barrie, Newmarket, all of Durham region

Warehouse: 10,000 sq. ft. palletized, steel construction, burglar alarms, dock-level loading, heated, DND-certified & bonded mini-storage

Other Association Memberships: BBB, CFIB



Royal Moving & Storage Inc.

2678 Lancaster Road

Ottawa, ON K1B 4B7

Tel: 613-725-1500 / Fax: 613-523-8046

Toll-free: 1-800-361-1634

Website: www.royalmoving.com

Email: info@royalmoving.com

Michael Kolberg, President

Services: Local & long distance HHG moving & storage, packing & crating, commercial & office moves

Areas Served: Ottawa, Hull, Canada, US, overseas

Warehouse: Steel & concrete, 8,000 sq. ft., fire & burglar alarms, sprinklered, DND-certified, heated, palletized, dock-level loading, customs-bonded

Other Association Memberships: CIFFA, AMSA, PAIMA, IAM



Soo Van Moving & Storage

165 Industrial Park Crescent

Sault Ste. Marie, ON P6B 5P3

Tel: 705-253-1158 / Fax: 705-253-8378

Toll-free: 1-800-461-2213

Website: www.sooivan-united.com

Email: gary@sooivan-united.com

Gary McCardle, VP & General Manager

Services: Full-service moving; local, long distance, US, overseas; Soo Van's GOLD STANDARD 'We strive for customer delight and a perfect move every time!'

Areas Served: Province of Ontario, Sudbury to Thunder Bay, Michigan, Ohio, US, overseas

Warehouse: Bonded warehouse, transborder-shipment, container-loading, 12000 sq. ft., brick/steel, inside storage vaults, custom warehouse service with delivery service



St. John's Transfer (1978) Ltd.

950 Boundary Road

Cornwall, ON K6H 5R5

Tel: 613-933-1492 / Fax: 613-936-6865

Website: www.stjohnstransfer.ca

Email: stjohns1@bellnet.ca

Donald Deebank, President

Services: Local & long-distance HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Cornwall area (50 mile radius)

Warehouse: Concrete block, burglar alarm, DND-certified, heated, palletized, dock-level loading, mini storage

Other Association Memberships: Chamber of Commerce



Swan Moving & Storage

15 Petrolia Street

Guelph, ON N1H 2V7

Tel: 519-821-6683 (Guelph), 519-624-6683

(K-W, Cambridge), 905-693-9395 (Milton, Georgetown)

Website: www.swanmoving.com

Email: info@swanmoving.com

Mike Swan, President

Services: Quality local moving service Ontario-wide, supplies for sale, equipment for rent, household, commercial & office moving; warehouse storage. Prompt, courteous, quality service. Please call Mike or Nicole

Areas Served: Ottawa to Sault Ste Marie to Windsor, including Kitchener-Waterloo, Cambridge, Milton, Georgetown, Oakville, Burlington, Elmira, Fergus, Elora; Ontario-wide

Warehouse: 15,000 sq. ft., cement block & brick building, 2 loading docks, sprinklered, heated, within sight of fire hydrant, video-monitored

Other Association Memberships: BBB, Chamber of Commerce



Taylor Moving & Storage Ltd.

1200 Plains Road East

Burlington, ON L7S 1W6

Tel: 905-632-8010 / Fax: 905-632-8130

Toll-free: 1-800-263-9143

Website: www.ataylormoving.com

Email: csrvburl@ataylormoving.com

Rick Taylor, Vice President

Services: Local, national, international, worldwide moving, packing & storage

Areas Served: Worldwide

Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA



Canadian Movers/Entreprises canadiennes de déménagement

Tender Touch Moving & Storage

555 Trethewey Drive, Suite 36
Toronto, ON M6M 4B8
Tel: 416-654-4994 / Fax: 416-654-4993
Toll-free: 1-877-836-3378
Website: www.tendertouchmoving.com
Email: tender@tendertouchmoving.com
Maria Botelho, President

Services: Local, long-distance & overseas moving, packing & crating, household & office moving

Areas Served: Local within Greater

Toronto & surrounding areas, long-haul to most destinations in Canada, the US, & to most countries overseas

Warehouse: Block & steel, 24-hour burglar alarms, palletized, dock & drive-in loading

Other Association Memberships: BBB



Thrifty Moving & Storage Ltd.

1764 Woodward Drive
Ottawa, ON K2C 0P8
Tel: 613-723-6040 / Fax: 613-723-6027
Toll-free: 1-877-218-1162
Website: www.thrifty-moving.com
Email: info@thrifty-moving.com
George Jungmeisteris, President

Services: Local & long-distance HHG moving, storage & packing; residential & commercial relocations; workers are bonded & have security clearance

Areas Served: Ottawa region, Ontario & Quebec, Canada

Warehouse: Cement-block construction, temperature-controlled, mostly individual containers with locks, limited open space available; warehouse has sprinklers, alarm & 24-hour video surveillance, dock-level & ground-level loading



Tippet-Richardson Limited

25 Groff Place, Unit #2
Kitchener, ON N2E 2L6
Tel: 519-748-5403 / Fax: 519-748-5611
Toll-free: 1-800-265-6401
Website: www.tippet-richardson.com
Email: trkitchener@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance, overseas HHG moving & storage, commercial & office moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm security, heated, palletized, concrete block



Tippet-Richardson Limited

1050 Brydges Street
London, ON N5W 2B4
Tel: 519-455-0132 / Fax: 519-453-8160
Toll-free: 1-800-392-5385
Website: www.tippet-richardson.com
Email: daver@tippet-richardson.com
Dave Rowe, Branch Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: All of Canada

Warehouse: One building, all sprinklered, alarm security



Tippet-Richardson Limited

5499 Canotek Road
Ottawa, ON K1J 9J5
Tel: 613-741-3015 / Fax: 613-741-9720
Toll-free: 877-854-7245
Website: www.tippet-richardson.com
Email: gords@tippet-richardson.com
Gord Smith, General Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: Ottawa-Carleton region, Hull, Ontario, all of Canada

Warehouse: One building, all sprinklered, alarm security



Tippet-Richardson Limited

25 Metropolitan Road
Toronto, ON M1R 2T5
Tel: 416-291-1200 / Fax: 416-291-2601
Toll-free: 1-800-268-6753
Website: www.tippet-richardson.com
Email: johnnovak@tippet-richardson.com
John Novak, President and CEO

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records; distribution services, logistics LTL and full truck load; special products & climate-controlled freight & wrap service

Areas Served: All of Canada, with Global affiliates

Warehouse: Concrete block, steel frame, climate-controlled, sprinklered, alarm security protection, government-approved; weigh scale (80 feet), palletized storage



Toronto Service Center Inc. (TSC)

28 Dohme Avenue
Toronto, ON M4B 3M4
Tel: 416-566-8515 / Fax: 416-759-7174
Toll-free: 1-866-566-8515
Website: www.moving-storage.net
Email: tsc@moving-storage.net
Manouchehr Jamali, President

Services: Packing, wrapping, moving within Ontario, storage

Areas Served: Ontario

Warehouse: Brand-new storage, around 30,000 sq. ft., heated & climate-controlled, 24-hr. surveillance cameras, alarm-protected, insured, indoor truck-level loading area



Total Relocation Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-607-7990 / Fax: 905-607-7919
Toll-free: 1-888-668-3668
Website: www.bluebirdmoving.com
Email: operations@totalrelocation.ca
Michael Johnston, General Manager

Services: Full-service household goods, local, regional & long-distance moving; in-house commercial moving division; international & overseas moving, packing & crating; high-value products & electronics storage & distribution; office relocations & business records retention; new & used packing material sold; published guaranteed inter-agency labour rates

Areas Served: Greater Toronto Area West (GTA), Mississauga, Oakville, Burlington, Hamilton, Ontario, Canada, USA & Worldwide

Warehouse: 13,000 sq. ft. bonded sufferance warehouse, secure furniture vaults, fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors



Traditional Moving & Storage

830 Athabasca Street
Thunder Bay, ON P7C 3E6
Tel: 807-623-3535 / Fax: 807-623-3140
Toll-free: 1-800-665-9240
Website: www.winnipegmoving.com
Email: tbaymove@tbaytel.net
Al McDougall, Branch Manager

Services: HHG moving services, including local, long-distance, international, overseas, storage, professional packing/crating; also office/company relocations, electronics/high-value products, commercial moving services, including freight throughout North America

Areas Served: Northwest Ontario

Warehouse: 15,000 sq. ft., government-approved, sprinklered, ADT, vault, climate-controlled

Trinity Moving Inc.

12 Mill Hill Road
Nepean, ON K2H 9N4
Tel: 613-726-8749 / Fax: 613-726-2019
Toll-free: 1-877-726-9923
Website: www.trinitymoving.ca
Email: atrinitym@yahoo.ca
Chris Jelot, Office Manager

Services: Local & long-distance HHG moving & storage, packing, commercial moving

Areas Served: Ottawa, Montreal, Toronto, interprovincial, Canada-wide

Warehouse: Concrete block, steel frame, fire & burglar alarms, sprinklered, heated, palletized, ground-level loading. Warehouse at 700 Industrial Ave., Ottawa, ON K1G 0Y9

Other Association Memberships: BBB



Two Men and a Truck – Etobicoke ★

716 Kipling Avenue
Toronto (Etobicoke), ON M8Z 5G5
Robert Szczypek, Franchisee
Tel: 416-503-2MEN (2636)
Fax: 416-503-0775
Website: www.twomenandatruck.ca
Email: robert.szczypek@twomen.ca

Services: We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the "Movers who care."

Areas Served: Toronto, Etobicoke



Two Men and a Truck – Halton & Mississauga

2140 Winston Park Drive, Unit #22
Oakville, ON L6H 5V5
Tel: 905-635-3035 & 905-277-2636
Fax: 905-829-4764
Toll-free: 1-86MOVING4U
Website: www.twomenandatruck.ca
Email: wendell.costello@twomenandatruck.ca
Wendell Costello, Owner

Services: We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the "Movers who care."

Areas Served: Mississauga, Oakville, Burlington, Milton, Georgetown, Acton

Other Association Memberships: Chamber of Commerce

Canadian Movers/Entreprises canadiennes de déménagement

Two Men and a Truck – Hamilton

50 Dundas Street East, Unit 103
Hamilton, ON L9H 7K6
Tel: 905-981-5000 / Fax: 905-690-8585
Toll-free: 1-866-584-6683
Website: www.twomen.ca
Email: larry.renaud@twomenandatruck.ca
Larry Renaud, Owner

Services: We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the "Movers Who Care."

Areas Served: Hamilton, Ancaster, Dundas, Flamborough, Stoney Creek, Waterdown, Grimsby, Brantford, Caledonia & surrounding area

Other Association Memberships: Chamber of Commerce



Walker's Van and Storage

33305 Hwy 17
Deep River, ON K0J 1P0
Tel: 613-584-3323 / Fax: 613-584-2203
Toll-free: 1-800-267-3116
Website: www.pleasemoveme.com
Email: deepriver@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in Deep River & North Bay, Ontario

Areas Served: Worldwide, Canada, Ontario, Deep River, Renfrew, Pembroke, Chalk River, Eganville, Petawawa

Warehouse: Concrete block fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading



Wayne's Moving, Storage & Delivery

375 Second Avenue West, PO Box 984
Simcoe, ON N3Y 5B3
Tel: 519-426-6000 / Fax: 519-426-4667
Website: www.waynesmoving.ca
Email: waynesmoving@bellnet.ca
Mary J. Donnell, Owner/Manager

Services: Packing & unpacking, as well as selling of packing supplies; local & long-distance moving in Canada

Areas Served: Simcoe, Ontario & Quebec
Warehouse: 375 Second Avenue, Simcoe: mini-storage facility for household goods; monthly rental



Two Men and a Truck – Oshawa

595 Wentworth Street East, Unit 55
Oshawa, ON L1H 3V8
Tel: 905-674-6103 / Fax: 905-725-2111
Website: www.twomen.ca
Email: steve.deboer@twomen.ca
Steve DeBoer, Franchisee

Services: Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

Areas Served: Ajax, Pickering, Oshawa, Trenton corridor

Warehouse: 2400 sq. ft. warehouse, concrete block with dock-level loading, fire & burglar alarms installed



Walker's Van and Storage

50 Venture Crescent
North Bay, ON P1B 8G4
Tel: 705-476-4223 / Fax: 705-476-0090
Toll-free: 1-800-461-1679
Website: www.pleasemoveme.com
Email: northbay@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, customs-bonded warehouse; office moving, including systems-installation services; offices in North Bay & Deep River, Ontario

Areas Served: Worldwide, Canada, Ontario, North Bay, Huntsville, Mattawa, Sturgeon Falls, New Liskeard

Warehouse: Steel frame, metal siding, burglar alarm, federal government (DND)-certified, heated, palletized, grade-level loading



Two Men and a Truck ★

– Toronto East

85 Executive Court
Toronto, ON M1S 5W9
Tel: 647-260-3000 / Fax: 416-291-8889
Website: www.twomen.ca
Email: steve.deboer@twomen.ca
Steve DeBoer, Franchisee

Services: Full moving services in Ontario, including packing, unpacking; box sales available; residential & commercial

Areas Served: Greater Toronto Area (GTA East), Markham, Scarborough, Ajax, Pickering, Oshawa



Two Men and a Truck – Toronto Mid-Town ★

80 Galaxy Blvd, Unit 20
Toronto (Etobicoke), ON M9W 4Y8
Tel: 416-854-7116 / Fax: 416-213-9370
Toll free: 1-866-MOVING4U
Website: www.twomenandatruck.ca
Email: john.bailey@twomen.ca
John Bailey, Franchisee

Services: We are the world's largest local & regional moving franchise specializing in both home & business moving. We offer a full range of moving & packing related services including the sale of boxes & packing supplies. We are the "Movers who care."

Areas Served: Toronto, Etobicoke



Walker's/Capitol Group of Moving & Storage Companies

56 Railway Street
Kingston, ON K7K 2L8
Tel: 613-546-3621 / Fax: 613-546-0976
Toll-free: 1-800-267-3170
Website: www.pleasemoveme.com
Email: kingston@pleasemoveme.com
Glenn C. Warner, Vice-President

Services: Local, long-distance & international HHG moving & storage, cartage, packing & crating, records storage, commercial warehousing & distribution, bonded warehouse; office moving, including systems-installation services; offices located in Kingston, Trenton, Deep River, Brockville & North Bay, Ontario

Areas Served: Kingston, Trenton, Deep River, Brockville, North Bay, Ontario, Canada, worldwide

Warehouse: Steel frame, metal siding, fire alarm, sprinklered, burglar alarm, federal government (DND)-certified, heated, palletized, dock- & grade-level loading, fenced compound



Wilson Relocation

480 Finchdene Square
Toronto, ON M1X 1C2
Tel: 416-293-0776 / Fax: 416-292-7764
Toll-free: 1-800-565-4888
Website: www.abbeywoodmoving.com
Email: randy@abbeywoodmoving.com
Randy Wilson, President

Services: Local, long-distance & overseas relocations, packing, crating, storage, fine-art services division

Areas Served: Worldwide, Canada, Toronto, Scarborough

Warehouse: Concrete block & brick, fully palletized, alarmed, heated



Windsor Truck & Storage

201, 211 Shepherd Street East
Windsor, ON N8X 1K6
Tel: 519-254-5111 / Fax: 519-254-8011
Toll-free: 1-800-265-4865
Website: www.tippet-richardson.com
Email: fredbaldwin@tippet-richardson.com
Fred Baldwin, General Manager

Services: Local, long-distance & overseas HHG moving & storage, office & commercial moving, business records

Areas Served: Windsor area, all of Canada

Warehouse: One building, all sprinklered, alarm security



WJ Moving & Storage ★

36 Cherry Street
Simcoe, ON N3Y 1B4
Tel: 519-426-8448 / Fax: 519-428-4231
Email: wjmoving@sympatico.ca
Wayne S. Joseph, Owner/Manager

Services: Local & long distance HHG moving & storage, commercial moving & storage, delivery, packing & unpacking

Areas Served: Ontario
Warehouse: Concrete & wood, alarm protection, dock-level loading

**Pour une liste à jour, visitez
le site : www.mover.net**



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MANITOBA

THOMPSON

Miller the Mover Ltd.

WINNIPEG

Alero Moving & Storage – Winnipeg
Canada Moving

Quick Transfer Ltd.

Winnipeg Moving & Storage

Alero Moving & Storage – Winnipeg ★

2190 Notre Dame Avenue
Winnipeg, MB R3H 0K2
Tel: 204-779-0714 / Fax: 204-779-0716
Toll-free: 1-877-264-4626

Website: www.aleroworldwide.com

Email: larry@aleromoving.com

Larry Calen, President

Services: Local, long-distance, cross-border, overseas, HHG moving & storage, packing, crating, logistics

Areas Served: Predominantly
Winnipeg & southern Manitoba

Warehouse: 33,000 square feet, alarmed, monitored, bonded, heated, dock-level loading, 7 doors, access ramp

Canada Moving

47 Gomez Street

Winnipeg, MB R3B 0G4

Tel: 204-632-8787 / Fax: 204-943-4721

Toll-free: 1-800-268-2881

Website: www.canadamoving.com

Email: jtokarchuk@canadamoving.com

John Tokarchuk, Director of Sales

Services: Local, long-distance & overseas HHG moving & storage, packing, custom crating, office moving, commercial cartage, wholesale distribution, electronics & high-value-products handling, 24-hour truck repairs & truck wash at 100 Higgins Avenue, Winnipeg (204-947-0889)

Areas Served: All of Canada, the US

Warehouse: 65,000 sq. ft., concrete, palletized, temperature-controlled, security-monitored, fenced compound, sprinklered, dock-level loading, DND-certified, special equipment for handling electronics

Miller the Mover Ltd.

84 Berens Road

Thompson, MB R8N 1X2

Tel: 204-778-6988 / Fax: 204-778-8075

Email: info@millermover.ca

Lyle Miller, President

Services: Local & long-distance moving, HHG storage, record storage, truck rentals

Areas Served: Northern Manitoba including Thompson, Flin Flon, The Pas, Lynn Lake, Leaf Rapids, Gillam, Churchill, Grand Rapids, Norway House, Cross Lake, Split Lake

Warehouse: Metal clad, steel structure

Quick Transfer Ltd.

1680 Sargent Avenue

Winnipeg, MB R3H 0C2

Tel: 204-786-6011 / Fax: 204-783-9882

Toll-free: 1-800-230-6701

Website: www.quicktransferltd.com

Email: info@quicktransfer.mb.ca

Doris Kannwischer, Executive Assistant

Services: Local, long-distance, overseas, HHG moving & storage, packing, custom crating, specialized freight

Areas Served: All Manitoba, Northwestern Ontario

Warehouse: Concrete & brick, 12,000 sq. ft., palletized, heated, fenced & alarm-controlled; government-approved

Winnipeg Moving & Storage

400 Oak Point Highway

Winnipeg, MB R2R 1V1

Tel: 204-925-6683 / Fax: 204-694-1837

Toll-free: 1-877-974-6683

Website: www.winnipegmoving.com

Email: gmclaughlin@winnipegmoving.com

Garry McLaughlin, Corporate Sales Manager

Services: Household goods moving services, including local, long-distance, international, overseas, storage, professional packing/crating; also office/company relocations, electronics/high-value products, commercial moving services, including freight throughout North America

Areas Served: All of Manitoba

Warehouse: 40,000 sq. ft., precast concrete slab, bonded, government-approved, sprinklered, ADT, vault, climate-controlled

SASKATCHEWAN

REGINA

Alero Moving & Storage – Regina

Milne's Moving & Storage Ltd.

SASKATOON

Country Wide Moving

Ray's Moving & Storage Co. Ltd.

Alero Moving & Storage – Regina ★

11 Ross Avenue East

Regina, SK S4N 4W5

Tel: 306-757-6022 / Fax: 306-757-8322

Toll-free: 1-877-757-6022

Website: www.aleroworldwide.com

Email: chrisg@aleromoving.com

Chris Gauvin, President

Services: Local, long distance & overseas HHG moving & storage, packing & crating, commercial & office moving, bonded warehouse

Areas Served: Regina, Saskatchewan, Canada, Worldwide

Warehouse: Concrete block, steel frame, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: BBB

Country Wide Moving

419 – 48th Street East

Saskatoon, SK S7K 6M4

Tel: 306-934-3335 / Fax: 306-931-4008

Toll-free: 1-800-289-9734

Email: ccarswell@sasktel.net

Cam Carswell, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, special products, office moves, origin & destination services

Areas Served: Saskatoon & surrounding urban areas

Warehouse: Steel frame, government-approved, heated, palletized, dock-level loading, fork lift

Milne's Moving & Storage Ltd.

1301 Osler Street

Regina, SK S4R 1W6

Tel: 306-525-3508 / Fax: 306-565-3299

Website: www.milnesmoving.ca

Email: milnes@milnesmoving.ca

Rob Milne, President

Services: Local, long-distance, international, HHG & HVP moving & storage, packing & crating, computer equipment, four hydraulic tailgate trucks for HVP pickups & deliveries, office moving, truck rentals, blue-bin rentals

Areas Served: Regina, southern Saskatchewan, Canada

Warehouse: Concrete-block construction, monitored alarm system & cameras, heated palletized & self-storage units, dock-level & drop-frame loading, two electric forklifts

Ray's Moving & Storage Co. Ltd.

611 – 47th Street East

Saskatoon, SK S7K 5G5

Tel: 306-933-1122 / Fax: 306-933-3208

Toll-free: 1-800-667-3928

Website: www.raysmoving.ca

Email: raysinternational@sasktel.net

Brett Diehl, Controller

Services: Local & long-distance moving, boxes & packing supplies, packing service, crating service, overseas HHG moving

Areas Served: Saskatoon, Regina, Prince

Albert, Saskatchewan, Canada, the US

Warehouse: Metal, palletized, heated, government-approved, alarmed

ALBERTA

CALGARY

Alero Moving & Storage – Calgary

King's Transfer Van Lines

St. George Moving & Storage

TR Westcan Inc./Tippet-Richardson

COLD LAKE

Cold Lake Northeastern Moving Services Ltd.

EDMONTON

Highland Moving & Storage Ltd.

Majestic Moving Services

MATCO Transportation Systems Ltd.

Provincial Moving & Storage

QHP Moving & Storage

Western Moving & Storage

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FORT MCMURRAY

Northern Plains Moving & Transport Ltd.

ST. ALBERT

GLC Moving and Storage

WESTLOCK

Westlock Movers

Alero Moving & Storage – Calgary ★

7510A 5th Street SE

Calgary, AB T2H 2L9

Tel: 403-243-0448 / Fax: 403-259-2208

Toll-free: 1-877-422-6446

Website: www.aleroworldwide.com

Email: rick@aleromoving.com

Rick Briggs, General Manager

Services: Uniformed, friendly professionally-trained moving staff. 23-point quality move-management program. Local, long distance & international complete moving packages. Packing, unpacking, 3rd party service & crating custom packages. GPS-based commercial delivery. Office moving solutions. Warehouse services, full-time warehouse manager, dock times by appointment.

Areas Served: Calgary, Alberta, Canada, North America, Worldwide

Warehouse: 15,000 sq. ft., concrete & steel construction, climate controlled, sprinklered, video & alarm secured, clean furniture vaults, dock level & drive-in doors, government & fire department compliant facility. Audited weekly for quality compliance.

Other Association Memberships: BBB, AMTA

Cold Lake Northeastern Moving

Services Ltd.

5516 – 56th Street

Cold Lake, AB T9M 1R5

Tel: 780-594-7566 / Fax: 780-594-1220

Website: www.coldlakemoving.com

Email: clmoving@telusplanet.net

Paul Colicchio, General Manager

Services: Local, long distance & overseas HHG moving & storage, packing & crating

Areas Served: NE Alberta

Warehouse: Steel girder, metal clad, heat & motion detectors, DND-approved, heated circulation fans for pallets

GLC Moving and Storage ★

Bay 10 – 8 Riel Drive

St. Albert, AB T8N 5C8

Tel: 780-418-2984 / Fax: 780-418-2985

Website: www.glcmoving.ca

Email: linda@glcmoving.ca

Linda Rebalkin, President

Services: Local, long distance & overseas moving, packing & crating, storage, sale of packing cartons

Areas Served: Edmonton & surrounding areas

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized

Other Association Memberships: BBB, St. Albert Chamber of Commerce, CFIB, Canadian Taxpayers Federation

Highland Moving & Storage Ltd.

15305 – 128 Avenue NW

Edmonton, AB T5V 1A5

Tel: 780-453-6777 / Fax: 780-454-8484

Toll-free: 1-800-267-9958

Website: www.highlandmoving.com

Email: don@highlandmoving.com

Don Kachur, President

Services: Local, long-distance, overseas, HHG moving & storage, packing & crating, commercial & office moving

Areas Served: Worldwide

Warehouse: 51,850 sq ft, concrete block, sprinklered, alarmed

King's Transfer Van Lines

Unit G, 7803 35th Street SE

Calgary, AB T2C 1V3

Tel: 403-730-5592 / Fax: 403-266-5593

Toll-free: 1-866-730-5592

Website: www.kingstransfer.ca

Email: randy@kingstransfer.ca

W.D. (Dennis) O'Neill, Chief Operating Officer

Services: We offer local, long distance, international & commercial moving & storage; inhouse crating facilities

Areas Served: Calgary & all of Alberta, international, worldwide

Warehouse: 60,000 sq. ft. of palletized space; government-bonded, brick, heated, alarmed with a sprinkler system; 7 dock-level loading doors & 1 drive-in ramp

Other Association Memberships: AMSA, BBB-accredited

Majestic Moving Services

11530 – 163 Street

Edmonton, AB T5M 3T3

Tel: 780-483-5289

Website: www.majesticmoving.ca

Email: pauls@majesticmoving.ca

Paul Sullivan

Services: Local/long-distance moving, short- & long-term storage, packing & crating, import/export relocations

Areas Served: Edmonton & Northern Alberta

Warehouse: 30,000 sq. ft., heated, sprinklered, federal government-approved, DND-certified, palletized, dock-level loading, concrete block, 24-hour security system

MATCO Transportation Systems Ltd.

18151 – 107th Avenue

Edmonton, AB T5S 1K4

Tel: 780-484-8800 / Fax: 780-489-8017

Toll-free: 1-800-661-3618

Website: www.matco.ca

Email: Ray.Anderson@Matco.ca

Ray Anderson, President

Services: Commercial, electronic (high-value products), LTL freight to Yukon & NWT, local, long-distance & overseas HHG moving & storage

Areas Served: Alberta, Yukon & Northwest Territories

Warehouse: Concrete block, palletized, heated, DND-certified, weigh scale on premises



Northern Plains Moving & Transport Ltd.

140 MacKay Crescent

Fort McMurray, AB T9H 4W8

Tel: 780-790-1336 / Fax: 780-790-1211

Toll-free: 1-877-790-1336

Email: npm@atech.ab.ca

Gloria Varney, President

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial moving, one-day service within Alberta

Areas Served: Fort McMurray, Alberta, Canada

Warehouse: Metal building, alarm protection, DND, heated, palletized

Provincial Moving & Storage

9908 – 65 Avenue

Edmonton, AB T6E 0K9

Tel: 780-469-6233 / Fax: 780-702-1728

Toll-free: 1-800-378-6329

Website: www.provincialmoving.com

Email: gsaran01@telus.net

Gary Saran, Owner

Services: Local, long-distance & overseas HHG moving & storage, packing & crating

Areas Served: Edmonton, Alberta, Canada & International

Warehouse: Concrete block & brick, steel frame, fire & burglar alarms, sprinklered, heated, inside unit storage, ground-level loading, 17,000 sq. ft.

QHP Moving & Storage

16139 – 114 Avenue

Edmonton, AB T5M 2Z3

Tel: 780-413-6446 / Fax: 780-452-2661

Website: www.qhp.ca

Email: qhp@telus.net

Robert Smith, Co-Owner

Services: Local, long-distance & international HHG moving & storage, commercial moving, packing & crating

Areas Served: Edmonton, Alberta, Canada, international

Other Association Memberships: BBB

St. George Moving & Storage

6030 – 3rd Street SE

Calgary, AB T2H 1K2

Tel: 403-252-9200 / Fax: 403-252-0948

Toll-free: 1-866-252-1080

Website: www.stgeorgemoving.com

Email: mosullivan@thewmsgroup.com

Mary O'Sullivan, Manager

Services: Local, long-distance & overseas HHG moving & storage, packing & crating, commercial & office moving; transportation & distribution of high-value goods

Areas Served: Alberta, British Columbia, Canada, the US, overseas

Warehouse: Concrete block, fire & burglar alarms, DND-certified, heated, palletized, dock-level loading

Other Association Memberships: BBB, CERC, IAM

Canadian Movers/Entreprises canadiennes de déménagement

TR Westcan Inc./Tippet-Richardson

2905 – 37th Avenue NE
Calgary, AB T1Y 5Z9
Tel: 403-299-9700 / Fax: 403-299-9750
Toll-free: 1-800-842-4788

Website: www.tippet-richardson.com
Email: trcalgary@tippet-richardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records

Areas Served: Canada, US & overseas

Warehouse: One building, all sprinklered, alarm
security, bonded, 70' platform scale



Western Moving & Storage

11516 – 163 Street
Edmonton, AB T5M 3T3
Tel: 780-454-6683 / Fax: 780-487-8548
Toll-free: 1-800-468-6520

Website: www.westernmoving.com
Email: tedl@westernmoving.com
Ted LeLacheur, President and CEO

Services: Moving & storage: household goods,
high-value products, commercial & offices

Areas Served: Edmonton & Northern Alberta

Warehouse: Concrete block, sprinklered,
heated, 24-hour security monitored

Other Association Memberships: BBB,
Edmonton Chamber of Commerce, AMSA



Westlock Movers

9735 – 99th Street
Westlock, AB T7P 1Y5
Tel: 780-349-4573

Website: www.westlockmovers.com
Email: westlockmovers@telus.net
Dion Lefebvre, President and General Manager

Services: Full packing, moving, cleaning
services, local & long-distance moving in
Western Canada & the Northwest Territories,
storage arrangements available

Areas Served: Western Canada, Northwest
Territories

Warehouse: Concrete construction, fire hydrant
in front of building, highway property, well-lit
Other Association Memberships: BBB



BRITISH COLUMBIA

CAMPBELL RIVER

Bekins Moving and Storage (Canada) Ltd.

COMOX

Comox Moving & Storage

DELTA

Quality Move Management, Inc.

KAMLOOPS

Milton's Movers

KELOWNA

Kelowna Movers Ltd.
St. George Moving & Storage

PRINCE GEORGE

Bekins Moving and Storage (Canada) Ltd.

VANCOUVER

Bandstra Moving Systems Ltd.
Bekins Moving and Storage (Canada) Ltd.
Ellis Moving & Storage Ltd.
Highland Van & Storage Ltd.

Salmon's Transfer Ltd.
St. George Moving & Storage
TR Westcan Inc./Tippet-Richardson
Williams Moving & Storage

VERNON

Specialty Movers Ltd.

VICTORIA

A To B Moving Ltd.
Bekins Moving and Storage (Canada) Ltd.
Dowell's Moving & Storage Limited
MacCosham Inc.

A To B Moving Ltd.

878 Viewfield Road
Victoria, BC V9A 4V1
Tel: 250-414-6683 / Fax: 250-414-0178
Website: www.atobmoving.com

Email: atobmove@islandnet.com
Gerry Ganczar, President

Services: Local & long-distance HHG & office
moving; packing, unpacking, packing
materials; auto relocation

Areas Served: Vancouver Island, BC, Canada,
the US, overseas

Warehouse: Concrete/cinder block, gated,
camera surveillance, monitored security
system, sprinkler system



Bandstra Moving Systems Ltd.

135-9920 River Drive
Richmond, BC V6X 3S3
Tel: 604-273-5111 / Fax: 604-273-8534
Toll-free: 1-800-410-5111

Website: www.bandstra.com
Email: john@bandstra.com
John Bandstra, President

Services: Local, long-distance & overseas
moving, packing & crating, storage

Areas Served: Greater Vancouver area

Warehouse: Concrete/steel construction,
alarmed, sprinklered, dock-level loading,
palletized, bonded, DND-certified

Other Association Memberships: IAM

Bekins Moving and Storage (Canada) Ltd.

1600 – 14th Avenue
Campbell River, BC V9W 5B6
Tel: 250-286-6218 / Fax: 250-286-3878
Website: www.bekins-moving.com

Jim Gibson, General Manager
Services: Local, domestic & international full-
service moving & storage, United Van Lines
container depot

Areas Served: Northern Vancouver
Island & Powell River

Warehouse: Palletized three high, concrete
building, heated, burglar alarm monitored 24
hours, government-approved, dock- & grade-
level loading



Bekins Moving and Storage (Canada) Ltd.

551 – 1st Avenue
Prince George, BC V2L 2Y2
Tel: 250-563-0371 / Fax: 250-563-6514
Website: www.bekins-moving.com

Skip Charlton, Manager
Services: Local, domestic & international
full-service moving & storage

Areas Served: Northern British Columbia

Warehouse: Palletized, concrete building,
heated, government-approved



Bekins Moving and Storage (Canada) Ltd.

14251 Burrows Road
Richmond, BC V6V 1K9
Tel: 604-270-1120 / Fax: 604-276-9819
Toll-free: 1-800-4BEKINS

Website: www.bekins.ca
Email: larryr@bekins.ca
Larry Rosenberg, President

Services: Local, domestic & international
full-service moving & storage, custom-
crating shop, retail delivery division,
warehousing & distribution, United Van
Lines container depot

Areas Served: All of British Columbia,
Vancouver

Warehouse: Palletized three high, concrete
building, sprinklered, heated, burglar & fire
alarms monitored 24 hours, Customs-bonded,
government-approved, fenced, dock- & grade-
level loading



Bekins Moving and Storage (Canada) Ltd.

6598 Bryn Road
Saanichton, BC V8M 1X6
Tel: 250-544-2245 / Fax: 250-544-2037
Website: www.bekins.ca

Email: denises@bekins.ca
Denise Sweeney, Branch Manager

Services: Local, domestic & international full-
service moving & storage, custom-crating
shop, retail delivery division, United Van Lines
container depot

Areas Served: Southern Vancouver
Island & Gulf Islands

Warehouse: Palletized three high, concrete
building, heated, burglar alarm monitored
24 hours, government-approved, fenced
compound



Comox Moving & Storage

1724 Ryan Road East
Comox, BC V0R 2K0
Tel: 250-339-2281 / Fax: 250-339-2212
Toll-free: 1-888-949-7033

Website: www.comoxmoving.com
Email: mail@comoxmoving.com
Joe Di Castri, President

Services: Customs-bonded HHG & sufferance,
registered international mover

Areas Served: Comox, Vancouver Island,
British Columbia

Warehouse: Cement block, fully containerized
three high, DND-certified

Other Association Memberships: BC Trucking

Dowell's Moving & Storage Limited

630 Esquimault Road
Victoria, BC V9A 3L4
Tel: 250-361-9866 / Fax: 250-361-9766

Email: dowellmoving@shaw.ca
Gary McIntosh, General Manager
Services: Local, long-distance & overseas
HHG moving & storage, packing & crating

Areas Served: Victoria area (120 km radius),
Vancouver

Warehouse: US-government-bonded
warehouse facility



Ellis Moving & Storage Ltd.

1580 Columbia Street
Vancouver, BC V7J 1A4
Tel: 604-986-9817 / Fax: 604-986-6714
Toll-free: 1-877-986-9817

Email: ellismoving@shaw.ca
Jamie Ellis, President
Areas Served: Vancouver, British Columbia,
Canada

Warehouse: 20,000 sq. ft.; open; palletized

Canadian Movers/Entreprises canadiennes de déménagement

Highland Van & Storage Ltd.

8238 Swenson Way
Delta, BC V4G 1J6
Tel: 604-581-2300 / Fax: 604-581-2325
Toll-free: 1-800-491-1666
Website: www.highland-worldwide.com
Email: info@highland-worldwide.com
Alan Wiancko, President

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating
Areas Served: Vancouver & Fraser Valley
Warehouse: Cement tilt-up construction,
sprinklered, DND-certified, heated, palletized
Other Association Memberships: FIDI, IAM,
BAR, Worldwide Overseas Moving Service Inc.



Kelowna Movers Ltd.

395 Adams Road
Kelowna, BC V1X 7R5
Tel: 250-765-1125 / Fax: 250-765-1772
Toll-free: 1-866-765-1125
Email: kelownamvrs@silksilk.net
Ken Taylor, Secretary Treasurer/Manager

Services: Complete O/A & D/A, storage (inside
heated or non-heated self-storage units),
including boats, RVs & automobiles
Areas Served: Okanagan Valley, including
Penticton, Kelowna, Vernon & surrounding
area, BC, across Canada & to & from the US
Warehouse: Block, sprinklers, 24-hour on-site
security, electronic surveillance, DND-
approved



MacCosham Inc.

4261 Glanford Avenue
Victoria, BC V8Z 4B9
Tel: 250-881-7802 / Fax: 250-479-1254
Toll-free: 1-866-444-2483
Website: www.maccosham.com
Email: ibaker@maccosham.com
Ian Baker, General Manager

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, home
deliveries
Areas Served: Vancouver Island
Warehouse: Sprinklered, fenced, alarmed,
with surveillance system; storage area is
palletized & heated



Milton's Movers

661 West Athabasca Street
Kamloops, BC V2H 1C5
Tel: 250-372-2747 / Fax: 250-372-2019
Toll-free: 1-800-939-2747
Email: allan@miltongroup.ca
Allan Milton, President

Services: HHG moving & storage;
packing & crating; local, long
distance & overseas; government-approved;
commercial storage & delivery; secure
records storage; automobile transport
Areas Served: British Columbia, Alberta,
Canada
Warehouse: 20,000 sq. ft., heated, palletized,
alarmed, steel; fenced compound
Other Association Memberships: BBB



★ New member/Nouveau membre

Quality Move Management, Inc. ★

819 Cliveden Place, #100
Delta, BC V3M 6C7
Tel: 604-523-3700 / Fax: 604-523-3701
Toll-free: 1-800-228-7966
Website: www.qmm.com
Email: sslater@qmm.com
Shelby Slater, Executive Assistant

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
office & industrial moving; an office is also
located in Calgary
Areas Served: Calgary, Strathmore, Airdrie,
Okotoks, Cochrane, High River – Alberta;
Vancouver, Canmore, Burnaby, Coquitlam,
Surrey, Langley, Richmond – British Columbia
Warehouse: Concrete block, fire & burglar
alarms, sprinklered, heated, palletized, dock-
level loading



Salmon's Transfer Ltd.

100 – 9500 Van Horne Way
Richmond, BC V6X 1W3
Tel: 604-273-2921 / Fax: 604-273-4963
Website: www.salmonstransfer.com
Email: salmons@salmonstransfer.com
Doug Kellough, President

Services: Local, long-distance & overseas HHG
moving & storage, packing & crating, specialty
moving services: office moves, high-value
products, electrical, medical & printing
equipment, expedited road service

Areas Served: Vancouver, British Columbia,
Canada, US & International
Warehouse: 30,000 sq. ft., palletized, customs-
bonded, steel frame, fire & burglar alarms,
sprinklered, DND-certified, heated, dock-level
loading
Other Association Memberships: AAA+ BBB-
certified, BCTA



Specialty Movers Ltd.

8126 Highland Place
Vernon, BC V1B 3W6
Tel: 250-542-3351 / Fax: 250-542-9627
Toll-free: 1-877-642-3351
Email: specmvr7@telus.net
Tom Harris, General Manager

Services: Local, long-distance, overseas HHG
moving & storage, packing, crating, special
products, forklift
Areas Served: Okanagan Valley & northern
British Columbia, east & west Kootenays
Warehouse: Cement block, alarm protection,
heated, palletized

St. George Moving & Storage

2381 United Boulevard
Coquitlam (Vancouver), BC V3K 5Y3
Tel: 604-520-1900 / Fax: 604-520-7689
Toll-free: 1-877-520-1903
Website: www.stgeorgemoving.com
Email: vancouver@stgeorgemoving.com
Bob Oates, Manager

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving;
transportation & distribution of high-value
goods
Areas Served: British Columbia, Alberta,
Canada, the US, overseas
Warehouse: Concrete block, fire & burglar
alarms, DND-certified, heated, palletized,
dock-level loading



St. George Moving & Storage

1505 Hardy Street
Kelowna, BC V1Y 7W9
Tel: 250-860-2392 / Fax: 250-860-2021
Toll-free: 1-800-561-8580
Email: kelowna@stgeorgemoving.com
Scott Moore, Branch Manager

Services: Local, long-distance & overseas
HHG moving & storage, packing & crating,
commercial & office moving;
transportation & distribution of high-value
goods

Areas Served: British Columbia, Alberta,
Canada, the US, overseas
Warehouse: Concrete block, fire & burglar
alarms, DND-certified, heated, palletized,
dock-level loading



TR Westcan Inc./Tippet-Richardson

8035 North Fraser Way
Burnaby, BC V5J 5M8
Tel: 604-324-5015 / Fax: 604-324-2047
Toll-free: 1-800-771-5015
Website: www.tippet-richardson.com
Email: brendan@tippet-richardson.com
Brenda Naylor, President

Services: Local, long-distance & overseas
HHG moving & storage, office & commercial
moving, business records
Areas Served: Canada, US & overseas
Warehouse: Bonded, sprinklered, burglar alarm,
heated, DND-certified, Government-certified
70-ft. platform scale, dock-level loading



Williams Moving & Storage

2401 United Boulevard
Vancouver, BC V3K 5Y3
Tel: 604-941-9411 / Fax: 604-942-3508
Toll-free: 1-877-410-9411
Website: www.williamsmoving.com
Email: gthomsen@thewmsgroup.com
Glenn Thomsen, COO/General Manager

Services: Local & long-distance moving,
storage, packing & crating of household
goods; transportation of high-value goods; air-
ride & heated service available
Areas Served: British Columbia, Alberta,
Canada, the US
Warehouse: 300,000 sq. ft. at 13 BC & Alberta
locations; heated, alarmed & government-
approved



Pour une liste à jour, visitez
le site : www.mover.net



Certified Canadian Mover

International Movers/Entreprises internationales de déménagement

AUSTRALIA

Hellas Europe Australia

40 Arncliffe Road
Wolli Creek, NSW 2205
Tel: 61 2 85071399 / Fax: 61 2 9567 3600
Website: www.hellaseurope.com.au
Email: info@hellaseurope.com.au
Larry Phillips

Services: Arrange freight, packing/crating, cartage at origin; Carnets & other government paperwork as required; prepare Customs & AQIS documentation; collect cargo from port/airport within Australia; devan into our bonded warehouse; submit cargo for Customs & quarantine inspection; remove all used packing material debris same day (furniture only); quarantine cleared; delivery to your new residence

Areas Served: Australia & worldwide

Warehouse: 79,590 sq. ft. bonded warehouse

Other Association Memberships: IAM

CANADA

Allports International Ontario Ltd.

2101 Cleaver Avenue
Burlington, ON L7M 3S9
Tel: 905-336-0255 / Fax: 905-336-9908
Toll-free: 1-800-433-3861
Website: www.allportsinternational.com
Email: brent@allportsinternational.com
Brent Hurtubise, President

Services: Overseas HHG forwarding to and from all points in Canada – ocean, air, land transportation; origin & destination service; insurance

Areas Served: Canada & worldwide

Amfreight International

2476 Argentia Road, Suite 212
Mississauga, ON L5N 6M1
Tel: 905-814-7258 / Fax: 905-814-9162
Toll-free: 1-800-667-1597
Toll-free fax: 1-800-361-4758
Website: www.amfreight.ca
Email: info@amfreight.ca
Tony Cleary, Owner/President

Services: Household goods forwarding worldwide, tariff available

Areas Served: Worldwide, except North America

Other Association Memberships: IAM

AMJ Campbell International

1445 Courtneypark Drive East
Mississauga, ON L5T 2E3
Tel: 905-670-6683 / Fax: 905-670-6684
Toll-free: 1-800-363-6683
Website: www.amj-international.com
Email: headoffice@amjint.com
Ole Jensen, Managing Director
Services: Worldwide moving
Areas Served: Worldwide relocations

Rate sheets for some international members can be seen in the members-only area of CAM's website.

Les fiches de tarifs de certains membres internationaux sont données à la section Membres sur le site de l'ACD.

Brytor International Moving

275 Export Boulevard
Mississauga, ON L5S 1Y4
Tel: 905-564-8855 / Fax: 905-564-8841
Toll-free: 1-800-447-2760 (in Canada)
Website: www.brytor.ca
Email: anthony@brytor.ca
Anthony Soward, International Shipping Consultant

Services: International HHG moving & storage, packing & crating

Areas Served: All of Canada

Warehouse: Brick, alarm & fire alarm, sprinklered, heated, dock-level loading, Canada Customs-bonded

Other Association Memberships: COMA, BAR, FIDI, OMNI, IAM, SAIMA

Crown Relocations

1375 Artisans Court
Burlington, ON L7L 5Y2
Tel: 905-332-4332 / Fax: 905-827-7846
Toll-free: 1-800-663-4960
Website: www.crownrelo.com
Email: toronto@crowrelo.com
Tony Valentine, Country Manager

Services: International, long-distance & local moving; specialized crating for fragile items; short- & long-term storage; in-transit & in-store protection; full range of relocation services

Areas Served: international, Canada, with offices in Burlington, ON, Ottawa, ON, Calgary, AB, Vancouver, BC & Montreal, QC

Warehouse: Brick-block construction, security patrolled & alarm monitored; Canada-Customs bonded; ISO9001:2000

Hoyt's International

210 Joseph Zatzman Drive
Dartmouth, NS B3B 1P4
Tel: 902-468-5855 / Fax: 902-468-9701
Toll-free: 1-800-565-4698
Website: www.hoytsinternational.com
Email: lhoyt@hoytsinternational.com
Leonard Hoyt, President

Services: International packing & household removals company providing packing, shipping, clearing, forwarding, warehousing & insurance services

Areas Served: Nova Scotia, New Brunswick, Prince Edward Island & Newfoundland; worldwide coverage

Warehouse: Sprinklered, heated, palletized, Canada Customs Bonded (also bonded warehouses in Halifax, NS, Moncton & Fredericton, NB. Bonded warehouse agreements in St. John's, Gander & Cornerbrook, NL, & Charlottetown, PE)

Monarch Moving Systems

4090B Sladeview Crescent, Unit 2
Mississauga, ON L5L 5Y5
Tel: 905-820-6800 / Fax: 905-820-6805
Website: www.monarchmoving.com
Email: huw@monarchmoving.com
Huw Jones

Services: Full-service, local, long-distance & international household goods moving, packing & crating

Areas Served: Canada, Worldwide

Warehouse: 23,000 sq. ft. bonded sufferance warehouse, secure furniture vaults, DND certified; fire & burglar alarmed, sprinklered, heated & air-conditioned; dock-level & ground-level doors.

Movetrans International

396 Andrew Street
Newmarket, ON L3Y 1H4
Tel: 416-238-2615 / Fax: 416-352-0159
Toll-free: 1-888-668-3488
Website: www.movetrans.com
Email: info@movetrans.com
Bart Ollen, Director of Operations

Services: Overseas HHG moving & storage, packing, crating, forwarding (overseas)

Areas Served: Canada & worldwide

Warehouse: Fully bonded, temperature-controlled, burglar alarm, dock-level loading, sprinklered, steel frame, palletized

Premiere Van Lines International ★

1760 Bonhill Road
Mississauga, ON L5T 1C8
Tel: 905-820-MOVE (6683) / Fax: 905-565-5558
Toll-free: 1-866-981-MOVE (6683)
Website: www.premierevanlines.com
Email: robertson@premierevanlines.com
Richard Robertson, President

Services: International, domestic & US household goods moving including origin & destination services, packing & crating

Areas Served: International, Canada, US & local; Toronto, Mississauga & Oakville

Warehouse: 20,000 sq. ft., concrete block, sprinkler system, security, climate-controlled, government-bonded, government-certified, government registration # WON290, DND-certified

Other Association Memberships: IAM, OMA, CARP, CAUBO, CAA, MBOT, BBB

Taylor International

1200 Plains Road East
Burlington, ON L7S 1W6
Tel: 905-632-8010 x 248 / Fax: 905-632-5083
Toll-free: 1-800-263-9143
Website: www.taylorinternational.ca
Email: arthur@ataylormoving.com
Arthur Drewry, International Manager

Services: Worldwide moving, packing & storage specialists

Areas Served: Worldwide
Warehouse: Cement block & brick, metal siding, 26-ft. clear, heated, air-conditioned, DND-approved, palletized, vault storage, bonded, sprinklered, fire & burglar alarm

Other Association Memberships: FIDI, FAIM, RIM, AMSA, IAM & IATA

Tippet Richardson Overseas Moving

106 Ridgetop Road
Toronto, ON M1P 2J9
Tel: 416-292-4555 / Fax: 416-292-4593
Toll-free: 1-800-718-7664
Email: marko@tippetrichardson.com
Mark Campeau, President

Services: International moving, overseas HHG moving & storage, packing & crating, special art

Areas Served: Canada & worldwide

Warehouse: Concrete block, steel frame, 35,000 sq. ft., bonded, fire & burglar alarms, sprinklered, DND certified, heated, palletized, dock-level loading

Other Association Memberships: FIDI/FAIM, OMNI, IAM, BAR, LACMA, COMA

International Movers/Entreprises internationales de déménagement

FRANCE

Alba International Déménagements

38-44, avenue du Colonel Rol Tanguy
Zac du Bois Moussay
Stains, 93240
Tel: 33 1 48.11.68.68 / Fax: 33 1 48.11.24.68
Website: www.alba-demenagements.fr
Email: contactalba@orange.fr
Gwenaëlle Templier, Account Manager Assistant/
Service Administratif et Après-vente
Services: Domestic & Enterprises, storage
Areas Served: France, Europe, overseas
Warehouse: Stockage dans des conteneurs
bois de 8 m3 numérotés et plombés (ces
conteneurs nous sont fournis par la Chambre
Syndicale du Déménagement) ou dans des
emplacements individuels. Surveillance
24h/24 et 7j/7 des locaux par une équipe
de gardiennage. Lieux sains et secs, à l'abri
des intempéries et de l'humidité. Fourniture,
si besoin, des produits d'emballage et de
protection pour une meilleure conservation de
vos biens (couvertures, cartons, bull-pack
etc.). Garantie : vos meubles sont couverts
en cas de sinistre par notre assureur MARSH
FRANCE.

Other Association Memberships: Chambre
Syndicale Du Déménagement, IAM

NEER Service France

17 Avenue des Morillons
Garges les Gonesse, 95140
Tel: 33-1-34-45-5000 / Fax: 33-1-34-45-5200
Toll-free: 33-0800-00-NEER (in France only)
Website: www.neerservice.fr
Email: cedricz@neerservice.fr
Paulin Zibi, General Manager
Services: All services related to the international
& national moving & storage industry
Areas Served: France, Europe
Warehouse: Concrete block, fire & burglar
alarm, security cameras
Other Association Memberships: IAM,
LACMA, BAR, AMSA, PAIMA, CPPC,
ERC, FIDI

GHANA

Doxa Van Lines Ltd.

2 Botwe Street, Dimples, Dzorwulu, PO Box 376
Kaneshie, Accra
Tel: 233-21-771-920 / Fax: 233-21-771-920
Email: doxavl@yahoo.com
Andrew Quainoo, Managing Director
Services: International packing, removal,
shipping, forwarding, clearing, door-to-
door services, consolidation, warehousing,
transport & export of cash crops
Areas Served:
Warehouse: 1,000 sq. ft.
Other Association Memberships: IAM

★ New member/Nouveau membre

GREECE

ConTrust Ltd.

108 Andrea Papandreou Street, Glyfada
Athens, 16674
Tel: +30 210 40 10 300 / Fax: +30 210 40 10 304
Website: www.contrust.gr
Email: info@contrust.gr
Sophie Poupalidou, Household Goods Manager
Services: International and local removals,
storage, open lot storage, fine art, exhibitions,
international forwarding, pet transports
Areas Served: Greece including Greek islands,
Cyprus and Balkans
Warehouse: Our Athens warehouse is a solid,
concrete wall one, partly palletized. It is
guarded on 24hours basis and has alarm,
pest and fire protection.
Other Association Memberships: IAM, AMSA,
IFFAG&L

INDIA

Clintus Network Limited

Khasra No.332, Chattarpur
New Delhi, 110030
Tel: 0091-11-26803874 or 26803876 or
26803879 / Fax: 0091-11-26802616 or
26802631 or 26185268
Website: www.clintusindia.com
Email: clintus@del2.vsnl.net.in
Arvind Joshi, Chairman and CEO
Services: Local, long-distance (domestic)
& overseas (international) moves (specializing
in household goods), complete packing,
crating, liftvan containerization, storage
& logistics
Areas Served: Branches in Bangalore,
Hyderabad & Mumbai; all over India; also has
a worldwide associate network
Warehouse: Brick & mortar, air conditioning
& description generator, 24-hour security, fire-
fighting equipment (heating is not required),
palletization, different loading levels
Other Association Memberships: FIDI/FAIM-
ISO, PAIMA, BAR, IAM, AMSA, LACMA,
ERC, ISO9001:2000, ISO 14001

P.M. Relocations (Pvt.) Ltd.

B-64, Lajpat Nagar-II
New Delhi, 110024
Tel: 91-11-4172 1929/3294 6611/ 3294 6612
Fax: 91-11-4172 7360/ 2613 5849/ 2680 7932
Website: www.packersindia.com
Email: rajeev@packersindia.com
Rajeev Bhargava, Managing Director
Services: Packing & moving of personal
& household goods to & from India on
door-to-door delivery basis, warehousing
& customs clearance; the largest network
of offices in India
Areas Served: India including Bhutan, Nepal,
New Delhi, Kolkata, Chennai, Bangalore,
Mumbai, Hyderabad, Nasik
Warehouse: On the outskirts of Delhi, 6 km
from airport & 10 km from ICD; structure
is completely concrete, with fire-fighting
arrangement & 24-hour security, car ramp;
additional tel.: 91-11-6563 3309/ 2981 6194
Other Association Memberships: AMSA, IAM,
PAIMA, ERC, INDIA VAN, FIDI, FAIM, IFMA

Packways India

4-C, Laxmi Industrial Estate, New Link Road
Andheri (West), Mumbai 400 053
Tel: 91-22-26361368 / Fax: 91-22-26313174
Website: www.packways-india.com
Email: packways@vsnl.net
Rajesh Ohri, Partner
Services: Packing, crating, storage, shipping,
clearing & forwarding of HHG on door-to-door
basis for local, long-distance & overseas
Areas Served: India
Warehouse: Concrete structure, fire-fighting
equipment, fully insured, pest-controlled,
24-hour security
Other Association Memberships: AMSA, IAM

Prakash Relocations Worldwide

#16, 3rd Main, 8th Cross, 1st Stage, Indiranagar
Bangalore, Karnataka 560 038
Tel: 91-80-3240-2449/2528 5020/5199
Fax: 91-80-2529-5444
Website: www.prakashrelocations.com
Email: pkshrelocations@vsnl.net
M.D. Prakash, Managing Director
Services: Offering relocation services (homes,
offices, residential, corporate), HHG-shifting,
unpacking, loading & unloading
Areas Served: From India to anywhere in the
world
Warehouse: Alarm protection, heated, palletized

Universal Relocations Services

76, Chamiers Road, Nandanam
Chennai, Tamil Nadu 600018
Tel: +91-44-42111883 / Fax: +91-44-24315735
Toll-free: 1-877-D2D-RELO(323-7356)
Toll-free fax: 1-877-UNIV-FAX (864-8329)
Website: www.universalrelocations.com
Email: customerservices@universalrelocations.com
Sai V. Dattani, Managing Director
Services: International, packing, crating,
storage, freight-forwarding, NVOCC,
transportation, insurance & destination
services
Areas Served: India (Chennai, Bangalore (ICD),
Cochin, Mumbai, New Delhi (ICD), Kolkata
ports) & US
Warehouse: Universal's purpose-built
warehouses provide storage systems which
are clean, waterproof, fireproof & secured
with alarm systems
Other Association Memberships: FMC, IAM,
AMSA, BAR, AATA, ERC

INDONESIA

Move Well

Graha Vivere Bldg, 5th Floor, Jl. Letjen S.
Parman No. 6
Jakarta, DKI Jakarta 11480
Tel: 62 21 53651617 / Fax: 62 21 53651615
Website: www.movewell.co.id
Email: marketing@movewell.co.id
Nigel Ryder, President Director
Services: Premier quality packers & forwarders
of commercial, domestic & international
household goods shipments, orientation,
school search, home search, document
management, office relocation, fine arts
handling, logistics
Areas Served: Entire Indonesian Archipelago
Warehouse: 2 warehouses – concrete sealed
floors, air ventilators, fire suppression
systems, 24 hour security, total 2,300 sq. m.
Other Association Memberships: IAM

International Movers/Entreprises internationales de déménagement

IRAN

Simorgh Pack Transportation Co., Ltd.

International Packers & Movers
98 Mousavi Street, Ferdowsi Square
PO Box 15815-1186

Tehran, Tehran 1581643631

Tel: 0098-21-88 30 41 45

Fax: 0098-21-88 84 88 44

Website: www.simorghpack.com

Email: Info@simorghpack.com

Rouben Gharakhani, Chairman

Services: Complete origin & destination service, packing & crating, international insurance & freight forwarding, local & long-distance HHG moving, commercial & office moving, long- & short-term storage

Areas Served: Iran

Warehouse: Air conditioning, alarm protection, dock-level loading

Other Association Memberships: IAM, AMSA

ISRAEL

IsraDem Demeco

40, HaHistadrout Street, Lev Center, Suite 218
Ashqelon, 78641

Tel: (972) 8 684 64 93 / Fax: (972) 8 684 64 94

Website: www.demeco-isradem.com

Email: info@demeco-isradem.com

Yossef Dover, Trading Manager

Services: All services related to the international & national moving & storage industry

Areas Served: From all over the World to Israel; from Israel to all over the world

Warehouse: 24-hour security-monitored steel frame, metal siding, fire alarm, sprinklered, burglar alarm, heated, palletized, dock- & grade-level loading, fenced compound

Other Association Memberships: IAM, DEMECO

MALAYSIA

Ambassador Worldwide Malaysia

Lot 17, Lorong Enggang 31 Off Jalan Enggang,
Taman Keramat AU
Kuala Lumpur, 54200

Tel: 603-4253-2000 / Fax: 603-4252-1000

Jimi N. Dhillon, Managing Director

Services: International full moving services

Areas Served: Malaysia & South East Asia

Warehouse: Internationally approved detached warehouse; currently approved mover for Canadian High Commission & agencies

Other Association Memberships: IAM

ROMANIA

Premier Moving & Storage ★

Str. Nifon Balasescu nr. 24, Sector 2

Bucharest, 024042

Tel: +4 021.252.09.71 / Fax: +4 021.252.09.71

Website: www.premiermoving.ro

Email: romania@premiermoving.ro

Razvan Cretu, General Manager

Services: Local moving & international door-to-door services

Areas Served: Bucharest, Romania, worldwide

Other Association Memberships: IAM, IPATA

UNITED KINGDOM

Burke Bros. Moving Group

Burke Bros Trading Estate., Fox's Lane
Wolverhampton, West Midlands WV1 1PA
Tel: 44 1902 714555 / Fax: 44 1902 427837

Website: www.burkebros.com

Email: sales@burkebros.co.uk

Gary Burke, Managing Director

Services: Home & office moving; overseas international exports & imports

Areas Served: UK

Warehouse: 3-acre freehold; 50,000 sq. ft.; containerised; Customs-bonded; alarmed & on-site security; 3,000 sq. ft. 2-floor offices

Other Association Memberships: FIDI, BAR, IAM, PAIMA

Devereux Developments Ltd.

Daimler Drive, Cowpen Lane Industrial Estates
Billingham, Cleveland TS23 4JD

Tel: 44-1642-565182 / Fax: 44-1642-566664

Website: www.kwdevereux.co.uk

Email: mike.devereux@kdevereux.co.uk

Mike Devereux, Director

Services: International moving & storage services

Areas Served: United Kingdom

Warehouse: 20,000-sq.-ft. storage in fire-safe steel 250-cubic-ft. storage containers

Other Association Memberships: BAR, PMA, AMSA

JLB International Shipping Ltd

Suite 0-203 AGL House, 133 Birmingham Road
West Bromwich, B71 4JZ

Tel: 44 0121 525 5881 West Midlands 44 0208

803 6916 London / Fax: 44 0560 113 8100

Website: www.jlbshipping.com

Email: info@jlbshipping.com

Beverly Johnson-Green, Managing Director

Services: International freight forwarding, NVOCC offering consolidation & deconsolidation service, packing & crating, warehousing; removal specialist, local & long distance; marine insurance agent, in-house customs brokerage

Areas Served: United Kingdom, London, West Midlands, Jamaica

Other Association Memberships: FIATA, AMSA, IAM

Meridian Moving & Storage Ltd

Unit 34 Station Road Industrial Estate

Hailsham, East Sussex BN27 2EY

Tel: 44 01323 848848 / Fax: 44 01323 849862

Toll-free: 0800 0831650

Website: www.meridianmoves.co.uk

Email: sales@meridianmoves.co.uk

Kirk Dugard, Manager – International Relocations

Services: Origin services include full export, pack & wrap, fcl, lcl, part load & air shipments westbound & to the rest of the world

Areas Served: Southern England, London & Home Counties

Warehouse: Secure warehouse/storage facility, alarmed, cctv, 24-hour security

Other Association Memberships: BAR

★ New member/Nouveau membre

Simpsons Removals and Storage Ltd

Blue Hawk House, A1/A2, Manor Way Business
Park, Manor Way, Swanscombe

Dartford, Kent DA10 0PP

Tel: 44-01322 386969 / Fax: 44-01322 383467

Toll-free: 0800 515930

Website: www.simpsons-uk.com

Email: worldwide@simpsons-uk.com

Peter Turner, General Manager

Services: Full origin & destination services to & from any point in the UK & mainland Europe, own customs-bonded warehouse offering fully supervised devanning services, with baggage & removal deliveries throughout mainland Europe; also offering transshipment services worldwide; own groupage consolidations, full-container & airfreight services from UK; onsite case makers, car & mobile shippers; long- & short-term storage

Areas Served: Serving whole of United Kingdom, weekly road services to/from all major European centres

Warehouse: Fully alarmed & secured furniture/household-goods warehouse, steel & brick construction, integrated loading bays, 45,000 sq. ft., over 1,500 storage cases, plus 100 40-foot ISO steel containers, Customs-bonded

Other Association Memberships: IAM, National Guild of Removers and Storers, BAR Overseas, Register of Approved Removers and Storers

Specialised Moving Services Ltd

Unit 15-19, Mountney Bridge Business Park,
Westham, Eastbourne

East Sussex, BN24 5NJ

Tel: 44 1323 74 11 22 / Fax: 44 1323 74 11 33

Website: www.smsmovers.co.uk

Email: brian@smsmovers.co.uk

Brian Knox, Managing Director

Services: Domestic moves, local moves, specialists in export-packing, container-loading, purpose-made crates & international relocation

Areas Served: London & East Sussex, England, UK

Warehouse: 20,000 sq. ft., newly-refurbished, heated warehouse; fully-palletized; alarmed, 12 internal & external infra-red night-vision cameras; 24-hour web access

Other Association Memberships: IAM, National Guild of Movers

USA

Arpin Moving Systems

5308 SW 24th Place

Cape Coral, FL 33914

Tel: 800-561-3320 / Fax: 239-549-8797

Toll-free: 1-800-561-3320

Website: www.arpin.com

Email: tstephens@arpin.com

Tom Stephens, Vice President

Services: Cross-border moves (to/from US & Canada), long-distance moves (within Canada & US), overseas, logistics, brokerage & third-party services

Areas Served: Canada & the US

Warehouse: Steel & concrete, palletized, sprinklered, burglar alarm, heated, dock-level & drive-in loading

Suppliers/Fournisseurs

Universal Relocations, LLC

1796 Corte Vista Street
Brentwood, CA 94513
Tel: 925-699-1203 / Fax: 925-516-2555
Toll-free fax: 1-877-UNIV-FAX (864-8329)
Website: www.universalsrelocations.com
Email: adarsh@universalsrelocations.com
Adarsh Dattani

Services: International, packing, crating, storage, freight-forwarding, NVOCC, transportation, insurance & destination services

Areas Served: US & India

Warehouse: Universal's purpose-built warehouses provide storage systems which are clean, waterproof, fireproof & secured with alarm systems

Other Association Memberships: FMC, IAM, AMSA, BAR, AATA, ERC

AE Worldwide

190 Franklin Turnpike, Suite 1
Mahwah, NJ 07430
Tel: 201-529-1515 / Fax: 201-529-8143
Toll-free: 1-800-631-7174
Toll-free fax: 1-800-848-7805
Website: www.aeworldwide.us
Email: aeinfo@aeworldwide.us
Todd Graham, President

Services: Third-party services; appliances, crating, clocks, pool tables, grandfather clocks, swing sets, etc. serviced at origin & destination

Areas Served: The US & Canada

Other Association Memberships: AMSA, ERC, IAM, numerous state associations throughout the US

The Box Spot

542 Mount Pleasant Road
Toronto, ON M4S 2M7
Tel: 416-922-9595 / Fax: 416-489-4548
Website: www.boxspot.com
Email: orders@boxspot.com
Jacqueline Cowan, President

Services: Providing quality packing materials, boxes & moving supplies at discounted pricing. Two accessible locations: Central – 542 Mt. Pleasant Road (North of Davisville); West – 2877 Bloor Street West (At Prince Edward, just east of Royal York) Both locations with free parking & free delivery; also offering full/partial packing services, bin & dolly rentals, as well as professional moving services; fully licensed & insured. 30 years of expertise provide professional products & services at reasonable pricing.

Areas Served: Toronto Central, East & West, Etobicoke, all GTA

Other Association Memberships: BBB (28 Years), CFIB (27 Years)

Butler & Baird Limited

12 Paisley Lane
Stouffville, ON L4A 7X4
Tel: 905-642-3074 / Fax: 905-642-3071
Website: www.butlerandbaird.com
Email: peter@butlerandbaird.com
Pete Brooks, Sales

Services: Provider of plywood storage boxes & export crates

Areas Served: Ontario

Chris Steer Insurance Brokers Ltd.

8 King Street East, Suite 202
Toronto, ON M5C 1B5
Tel: 416-366-1141 / Fax: 416-366-4656
Toll-free: 1-866-278-7535
Website: www.chrissteer.com
Email: susan@chrissteer.com
Chris Steer, President

Services: Insurance brokers & consultants
Areas Served: All of Canada

Dale & Morrow Insurance Limited

6 George Street South
Brampton, ON L6Y 1P3
Tel: 905-451-1933 / Fax: 905-451-4411
Toll-free: 1-877-229-7272
Website: www.daleandmorrow.com
Email: insurance@daleandmorrow.com
Glenn Meyer, Insurance Broker

Services: One-stop choice for all insurance needs.; specializes in providing movers & related industries with their commercial insurance, employee health & dental plans & individual disability, critical illness & life insurance for owners & employees

Areas Served: Ontario

Farrell Enterprises Limited

66 Bartor Road
Weston, ON M9M 2G5
Tel: 416-745-2711 / Fax: 416-740-2261
Toll-free: 1-800-268-0908
Website: www.farrellmovingssupplies.com
Email: farrellent@aol.com
Elliott Eisen, President

Services: Full range of moving supplies & equipment: boxes, pads, dollies, cargo straps, tape, overseas wrap, decking beams, complete line of retail moving & storage products, all van & warehouse equipment (Art Saunders, General Manager)

Areas Served: Canada and US

Other Association Memberships: CSSA

Great Little Box Company

11300 Twigg Place, Mitchell Island
Richmond, BC V6V 3C1
Tel: 604-301-3700 / Fax: 604-301-3745
Toll-free: 1-800-661-3377
Website: www.greatlittlebox.com
Email: info@greatlittlebox.com

Vince Pearce, Moving Industry Consultant

Services: Everything you need to pack & ship! Complete line of moving boxes, equipment & supplies including stretch wrap, newsprint, bubble packs, tape & tape dispensers, labels, mattress bags, furniture covers, blankets, locks, ladders, dollies, carts, hand trucks, pallet jacks, cargo straps, ramps, dock boards, mini storage packs & more! Accounts & Cash & Carry Available!

Areas Served: British Columbia & Washington State

L. Hansen's Forwarding

30 Dynamic Drive
Scarborough, ON M1V 2W2
Tel: 416-293-9135 / Fax: 416-293-1604
Toll-free: 1-888-420-8888
Website: www.lhf.com

Email: mgallagher@lhf.com
Mark Gallagher, National Sales Manager

Services: Vehicle-relocation specialist, utilizing CP Rail & its trucking fleet for local, provincial, cross-Canada & cross-border assistance; up-to-date tracking, door-to-door service, full line of communication; long- & short-term indoor vehicle storage

Areas Served: Canada, the US

K.I.D. Trailer & Equipment

1090 South Service Road East, Unit A
Oakville, ON L6J 2X8
Tel: 905-842-2942 / Fax: 905-338-5600
Toll-free: 1-800-265-6291
Website: www.kidtrailer.ca
Email: info@kidtrailer.ca
Mike Dwytyie, General Manager

Services: Trailer sales, featuring Kentucky custom-built moving vans, Fontaine platforms & dry vans; FUSO medium-duty truck sales; heavy-duty parts & service for all trailers & trucks

Areas Served: Ontario & all of Canada

Other Association Memberships: OTA



AUTOMOBILE/TRUCK TRANSPORTING

Southern Auto Transport Services Inc.
Palmetto, FL..... 15

INSURANCE SPECIALISTS

Chris Steer Insurance Brokers Ltd.
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MOVING & SHIPPING

Household Movers & Shippers Ltd.
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MOVING BOXES & TRAILERS

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MOVING EQUIPMENT/SUPPLIES

Mover's Equipment & Supplies
Mississauga, ON 24
Norampac/Your Moving Depot
Concord, ON 12
R.M. Moving Supplies Plus Ltd.
Edmonton, AB..... 21
The Movers Box/Great Little Box Company
Richmond (Mitchell Island), BC 20

VAN LINES

Allied Van Lines
Edmonton, AB..... 18
Great Canadian Van Lines
Delta, BC 4-5

Suppliers/Fournisseurs

Livingston Freight Searail

420 E. Audley Blvd.
Delta, BC V3M 5S4
Tel: 604-521-1016 / Fax: 604-522-1504
Toll-free: 1-800-570-2720
Website: www.searail.ca
Email: dsantini@livingstonintl.com
Domenic Santini, President

Services: Rail & truck transportation in Canada, the US & Europe; uses CNR railcars that are totally enclosed; door-to-door service in most locations

Areas Served: Canada, the US & Europe

Branches:

551 Creditstone Road, PO Box 79002
Concord, ON L4K 1Y7
Tel: 905-660-0412
Fax: 905-660-6651

The Mover's Choice

6570 Kestral Road
Mississauga, ON L5T 1Z9
Tel: 905-670-2778
Website: www.themoverschoice.com
Email: orderdesk@themoverschoice.com
Tim Rowley, President

Services: Largest selection of moving equipment & plastic bin rentals in Canada. Guaranteed lowest prices. Bins, dollies, term/file carts, open bins, ramps, lifts, blankets, appliance trucks, safe movers, stair climbers

Areas Served: Calgary, Mississauga, Toronto, Scarborough & all of Southern Ontario

Branches:

4500 Sheppard Avenue E., Unit 28
Toronto, ON M1S 3R6
Tel: 905 670 2778

4911 – 77th Avenue SE
Calgary, AB T2C 2X4
Tel: 403 532 9112

Mover's Equipment & Supplies Ltd.

6176 Atlantic Drive
Mississauga, ON L5T 1W2
Tel: 905-670-4488 / Fax: 905-670-2748
Toll-free: 1-800-668-3773
Toll-free fax: 1-866-670-2748
Website: www.movers3.com
Email: john@movers3.com
John Ward, President

Services: Movers' equipment: boxes, pads, straps, ramps, handtrucks, tape, stretch film, dollies, screen carts, decking beams, complete van & warehouse equipment, all packaging supplies

Areas Served: All of North America

Other Association Memberships: AMSA, IAM, GSA approved

Ogilvy & Ogilvy Insurance Brokers

55 York Street, Suite 200
Toronto, ON M5J 1R7
Tel: 416-777-2722 / Fax: 416-777-2716
Toll-free: 1-877-364-4589
Website: www.ogilvy.ca
Email: dogilvy@ogilvy.ca
David Ogilvy, Vice President

Services: Insurance brokers specializing in the moving industry for over 20 years

Areas Served: Nationwide

PODS Canada ★

317 Rutherford Road South, Unit A
Brampton, ON L6W 3R5
Tel: 905-760-7652/Fax: 905-760-0938
Toll free tel: 1-800-776-7637
Email: brooke.marvin@gmail.com
Website: www.pods.com
Brooke Marvin, Managing Partner

Warehouse: All PODS locations have concrete block – steel frame construction & have fire & burglar alarms, are sprinklered & heated, & have dock-level loading.

Services: Local & long-distance portable moving & storage across North America, commercial & residential storage. Franchises available throughout Canada

Areas Served: Greater Toronto Area (GTA), Ottawa, Cambridge/Kitchener/Waterloo, Winnipeg, Calgary, Edmonton, Vancouver

R.M. Moving Supplies Plus Ltd.

9764 – 47 Avenue
Edmonton, AB T6E 5P3
Tel: 780-469-9198 / Fax: 780-469-9173
Toll-free: 1-866-469-9198
Website: www.rmmoving.ca
Email: rmmoving@telus.net
Randy St. Laurent, Co-owner

Services: Suppliers to the moving industry with a complete line of moving & shipping items in stock, all in one location: corrugated boxes, tape, poly products, cargo control, bulk packaging equipment, furniture pads, newsprint, dollies, ramps, piano skids

Southern Auto Transport Services, Inc.

4212 US Hwy 41 North
Palmetto, FL 34221
Tel: 941-722-3326 x 104 / Fax: 941-729-5087
Website: www.southernautotransport.com
Email: allenm@southernautotransport.com
Allen J. Morrell, Vice President

Services: Auto transportation to & from Canada & the US, door-to-door service

Areas Served: Canada & the US

Two Men and a Truck Canada

245 Yorkland Blvd., Suite 100
Toronto, ON M2J 4W9
Tel: 416-204-0070 / Fax: 416-490-1456
Toll-free: 1-866-MOVING4U
Website: www.twomenandatruck.ca
Email: john.prittie@twomenandatruck.ca
John Prittie, President

Services: TWO MEN AND A TRUCK Canada, Master Franchisee for TWO MEN AND A TRUCK International, Inc.; the world's largest local moving franchise specializing in both home & business moving; franchisees offer a full range of moving- & packing-related services, including the sale of boxes & packing supplies; franchises are available in all metropolitan markets across Canada

Areas Served: Canada

Other Association Memberships: Canadian Franchise Association

UNIRISC

9040 Leslie Street, Suite 215
Richmond Hill, ON L4B 3M4
Tel: 905-764-7272 / Fax: 905-764-7273
Toll-free: 1-800-461-5048
Website: www.unirisc.ca
Email: gcarlson@unirisc.com
Gil Carlson, President

Services: Transit insurance and claims management, home warranty, vacant property insurance, healthcare coverage for 'inpatients'

Areas Served: Worldwide

Vibac Canada Inc.

12250, Boul. Industriel
Montreal, QC H1B 5M5
Tel: 514-640-0250 / Fax: 514-640-6702
Toll-free: 1-800-557-0192
Website: www.vibacgroup.com
Email: sales@vibac.com
Richard Stachrowski

Services: Tape manufacturer, Sealast™ brand, Vibac® brand, high adhesion tapes, security printed tapes, and VBC® tape, an ecological, silent unwinding, tear-by-hand upgrade for conventional PVC

Areas Served: Canada, US, Mexico, Central and South America

Other Association Memberships: AMSA

Victory Packaging

6938 Kinne Street
East Syracuse, NY 13057
Tel: 315-463-1888 / Fax: 315-463-1747
Toll-free: 1-800-422-1214
Website: www.victorypackaging.com
Email: lyjohnson@victorypackaging.com
Lyle Johnson, Sales

Services: All types of packaging material & van equipment for the moving & storage industry: boxes, tape, newsprint, bubblewrap, paper pads, stretch film, van pads, cargo straps, dollies, ramps

Areas Served: Eastern Ontario, Quebec & Maritimes

Branches:

6176 Atlantic Drive
Mississauga, ON
Tel: 905-670-9520
Fax: 905-670-9519

#105, 6303 – 30th Street S.E.
Calgary, AB
Tel: 403-279-6296
Fax: 403-279-8547

73 Paquin Road
Winnipeg, MB
Tel: 204-661-8000
Fax: 204-661-6550

★ New member/Nouveau membre

Van Lines

Voxme Software Inc.
9350 Yonge Street, PO Box 61519
Richmond Hill, ON L4C 3N0
Tel: 416-728-8754 / Fax: 905-248-3259
Website: www.voxme.com
Email: info@voxme.com
Maxim Kreyenin, Managing Director

Services: *In-house survey with Windows Mobile smartphones (Bell Mobility, Telus, Rogers, unlocked GSM); packing inventory recording & printing system with protected handhelds; barcoding & labeling; digital catalog with photos for fine art handling companies; office applications for move management & integration with standard & in-house moveware*

Areas Served: *24/7 support for customers around the world. Support representatives in Toronto (Canada), London (UK), Antwerp (Belgium), Tel-Aviv (Israel)*

Other Association Memberships: FIDI, LACMA, IAM

Wholesale Packaging Ltd

30 Dohme Avenue
Toronto, ON M4B 3M4
Tel: 416-424-4691 / Fax: 416-759-7174
Toll-free: 1-866-566-8515
Website: www.wholesale-boxes.net
Email: postmaster@boxshop.ca
Joyce Dean, General Manager

Services: *All moving & storage supplies. We ship across Canada, small orders FedEx & LTL orders*

Areas Served: *Canada-wide*

Your Moving Depot – Norampac

575 Wentworth Street East, Unit 20
Oshawa, ON L1H 3V8
Tel: 905-438-1906 / Fax: 905-438-1915
Toll-free: 1-888-415-8858
Website: www.yourmovingdepot.ca
Email: kelly@yourmovingdepot.ca
Kelly O'Hara-Curtis, Van Line Sales Agent

Services: *Complete inventory of van-line moving boxes & related sundry items; customized cartons available; a Canadian manufacturer with great products & great prices; also sell van equipment, generic moving documents, uniforms & customized corporate apparel & promotional items YMD, Oshawa, ON*

*Hours: Mon. to Fri. 8 am to 5:30 pm, Sat. 8 am to 1 pm, & after hours by appointment
Norampac Van Line Outlet, 7700 Keele St., Concord, ON*

Hours: Mon. to Fri. 7:30 am to 4 pm

Areas Served: *Greater Toronto Area, with delivery available across Canada*

Zynpak Packaging Products Inc.

245 Drumlin Circle
Concord, ON L4K 3E4
Tel: 905-738-5768 / Fax: 905-660-3008
Website: www.zynpak.com
Email: custom@zynpak.com
Michael W. Levine

Services: *Over 4000 products to cover virtually every wrapping, packing or shipping need. We also provide Custom Sized & Printed Products for special applications. Whether you need custom sizing, imprinting, or hot stamping – Zynpak Packaging Products Inc. has it.*

Areas Served: *Greater Toronto Area, Canada-wide*

Allied Van Lines Canada
10403 – 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 780-443-6821 / Fax: 780-443-6890
Website: http://canada.allied.com
Email: john.rausch@sirva.ca
John Rausch, Director of Corporate Services

Atlas Van Lines (Canada) Ltd.

PO Box 970, 485 North Service Road East
Oakville, ON L6J 5M7
Tel: 905-844-0701 / Fax: 905-844-9325
Toll-free: 1-800-267-3783
Website: www.atlasvanlines.ca
Email: bclark@atlasvanlines.ca
Robert J. Clark, President & Chief Operating Officer

Great Canadian Van Lines Ltd.

Head Office – Canada
#203, 669 Ridley Place
Delta, BC V3M 6Y9
Tel: 604-540-6683 / Fax: 604-540-6640
Toll-free: 1-800-665-0055
Website: www.greatcanadianvanlines.com
Email: info@greatcanadianvanlines.com
Rick Valliant, Vice President

Mayflower Canada

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-565-2185 / Fax: 905-565-2187
Toll-free: 1-866-557-5150
Website: www.mayflower.ca
Email: info@mayflower.ca
Anne Martin, President

North American Van Lines Canada

10403 – 172nd Street, Suite 350
Edmonton, AB T5S 1K9
Tel: 1-866-632-6806 / Fax: 780-443-6890
Toll-free: 1-866-632-6806
Website: www.navl.ca
Email: kevin.devereux@navl.ca
Kevin Devereux, Vice President Canada

United Van Lines (Canada) Ltd.

7229 Pacific Circle
Mississauga, ON L5T 1S9
Tel: 905-564-6400 / Fax: 905-564-7944
Toll-free: 1-800-668-5544
Website: www.uvl.com
Email: info@uvl.ca
Anne Martin, President

Associations

American Moving and Storage Association (AMSA)

1611 Duke Street
Alexandria, VA 22314-3482
Tel: 703-683-7410 / Fax: 703-683-7527
Website: www.promover.org
Email: ldarr@moving.org
Linda Bauer Darr, President and CEO

British Association of Removers (BAR)

Tangent House, 62 Exchange Road
Watford, Hertfordshire WD18 0TG
Tel: 44 01923 699480 / Fax: 44 01923 699481
Website: www.removers.org.uk
Email: info@bar.co.uk
Robert Syers, General Secretary

Canadian Association of Movers (CAM)

2200 Sherbee Road, Suite 404
Mississauga, ON L5A 3Y3
Tel: 905-848-6579 / Fax: 905-848-8499
Toll-free: 1-866-860-0065
Website: www.mover.net
Email: admin@mover.net
John Levi, President

Canadian Employee Relocation Council (CERC)

180 Dundas Street West, Suite 1010
Toronto, ON M5G 1Z8
Tel: 416-593-9812 / Fax: 416-593-1139
Website: www.cerc.ca
Email: info@cerc.ca
Stephen Cryne, Executive Vice President

International Association of Movers (IAM – formerly Household Goods Forwarders Association of America)

5904 Richmond Hwy, Suite 404
Alexandria, VA 22303
Tel: 703-317-9950 / Fax: 703-317-9960
Website: www.iamovers.org
Email: info@iamovers.org
Terry Head, President

National Council of Moving Associations (NCMA)

c/o IL Movers' & Warehousemen's Assn
40 Adloff Lane, Suite 2
Springfield, IL 62703-6301
Tel: 217-585-2470 / Fax: 217-585-2472
Website: www.imawa.com
Email: psmith@imawa.com
Patricia (Pat) McLaughlin, Chair



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2009 MEMBERSHIP FORM • FORMULAIRE D'INSCRIPTION 2009

Mover/Déménageur • Branch/Succursale
 International/International • Supplier/Fournisseur

Company/Compagnie : _____
 (Please ensure this is the name you wish your company to be known by in CAM's directory. • Veuillez indiquer ici le nom sous lequel vous voulez faire inscrire votre compagnie dans le répertoire de l'ACD.)

Corporate Name/Raison sociale : _____

Postal Address/Adresse postale : _____

City/Province/Country/Postal Code/
 Ville/Province/Pays/Code postal : _____

(If you use a P.O. Box, you may wish to include a street address. • Si vous utilisez une boîte postale, vous pouvez également indiquer votre adresse municipale.)

Street Address/Adresse municipale : _____

Tel/Tél : _____ Fax/Télé : _____

Toll-free/Sans frais : _____ Cellular/Tél cellulaire : _____

Email/Courriel : _____

Website/Site web : _____

Contact Name/Personne à contacter : _____

Title/Titre : _____

Van-line Affiliation/Affiliation à une entreprise de transport : _____

Language Choice/Langue de communication : English - Français

For Canadian movers only • À l'usage exclusif des déménageurs canadiens :

As CAM will provide referrals to movers for consumers, we require the following information as part of our quality-assurance process. Fax or mail copies of the following to CAM. All information will remain confidential. • Étant donné que l'ACD recommandera des déménageurs aux consommateurs, nous avons besoin des renseignements suivants pour mettre en œuvre notre processus de garantie de la qualité. Veuillez les faire parvenir à l'ACD par télécopieur ou par courrier. La confidentialité des renseignements est assurée.

- Business licence (operating authority, municipal business licence, etc.) • Permis d'exploitation d'un commerce (certificat d'exploitation, permis municipal d'exploitation d'un commerce, etc.)
- Incorporation certificate (title page only) • Certificat de constitution (page titre seulement)
- GST return form header • En-tête du formulaire de déclaration de TPS
- Workers compensation certificate • Certificat d'assurance indemnisation des travailleurs
- Insurance certificate showing a minimum of \$1 million liability and a cargo limit minimum of \$250,000 and expiry date • Certificat d'assurance prévoyant une assurance responsabilité minimum de 1 million de dollars et une assurance responsabilité minimum de 250 000 \$ sur le chargement avec la date d'expiration
- Yellow Pages ad or promotional items (optional) • Annonce dans les Pages jaunes ou du matériel publicitaire (facultatif)
- Signed Code of Ethics form • Formulaire signé du Code de l'ACD

Note that all membership applications are subject to CAM Board of Directors' approval. • Veuillez noter que toutes les demandes d'inscription sont assujetties à l'approbation du conseil d'administration de l'ACD.