

August 11, 2026

Issue 431



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NUMBER ONE VEHICLE
RELOCATION COMPANY.



President's Message



Nancy Irvine, CPM, CAM President (not AI)

Subcontracting and Brokering Work - Are Your Processes Solid?

On July 24, 2026, U.S. carrier C.H. Robinson was handed down a \$604M (USD) nuclear verdict. It's a timely reminder that liability risk in freight brokerage and subcontracted transportation is evolving quickly.

For both movers and forwarders, it underscores the importance of strong carrier vetting, clear documentation, and careful oversight.

The case stemmed from a March 2021 crash involving an independent motor carrier selected by C.H. Robinson that killed three people and seriously injured two others. Reporting on the verdict says the carrier's safety history and the driver continuing after saying he was too sick to drive were among the issues considered by the jury.

Why does something happening in the States matter to us?

For movers and forwarders, it's a useful read on why carrier vetting, documentation, and oversight matter more than ever.

While this case involves the freight brokerage industry, the broader takeaway applies to any operation that uses subcontracted carriers or third-party transportation providers.

Members may want to take a fresh look at how much control they exercise over outsourced jobs, including dispatch direction, routing, scheduling, and other operational instructions, since those details can affect how responsibility is viewed if something goes wrong.

It's also a good reminder to go beyond a basic safety rating and confirm there is a consistent vetting process in place for insurance, driver qualifications, and other safety-related requirements. Cases like this may also add pressure to commercial auto and umbrella liability costs, so it's worth reviewing coverage and risk-management practices now rather than later.

The partner you choose matters.

When shipments need to be parcelled out, members should, whenever possible, use a CAM-accredited mover for origin and destination services, since CAM members have committed to the Association's Code of Ethics and operating standards.

If a non-accredited company must be used, customers should be clearly advised that the move is being handled by a company that is not CAM-accredited and is not subject to CAM's standards and practices.

As we tell the public all the time ... be sure about who's handling their goods by doing their research. So why shouldn't we as well?

[Read More](#)



Need help? Get Quality!
Contact a CAM member:

- www.mover.net/find-a-mover
- www.mover.net/member-directory
- admin@mover.net
- 866-860-0065

TOGETHER, WE ARE BETTER!




CAM
Member's Voice

“ ”

AMJ Christina McCarte
 Director

Avoid Costly Groupage Surprises

With shared container services booming worldwide, Canada's Advance Commercial Information (ACI) rules are catching some international partners off guard. CAM member AMJ has released a practical overview of what overseas agents need to know to stay compliant when shipping consolidated household goods containers to Canada.

Because groupage containers are usually consigned to the destination agent rather than the individual customer, CBSA requires key shipment data to be transmitted electronically before the vessel leaves origin. When ACI isn't filed correctly or on time, containers can't be deconsolidated, leading to delays, storage and demurrage, and CBSA penalties that can reach up to CAD \$8,000 per container.

AMJ Director Christina McCarte explains that as groupage volumes have risen, some newer partners have faced penalties simply because they weren't familiar with the ACI process. The new guidance walks agents through filing timelines, required documentation, and best practices to help ensure smooth pickup and clearance on arrival in Canada.

You can read the full AMJ ACI guidance document here:

[Read More](#)



**GOT THE
RIGHT STUFF?
Let's Talk.**

Atlas Van Lines Canada is growing—and we're looking for exceptional independent movers to join our trusted national network.

As an Atlas agent, you'll gain access to exclusive long-distance leads, modern moving tech, comprehensive training, and a collaborative community of professionals across the country.

Think you're a fit?
Learn more at atlasvanlines.ca

The advertisement features a white fighter jet with blue and red stripes, flying against a blue sky with clouds. The Atlas Canada logo is in the top left. A 'PLATINUM SPONSOR' laurel wreath and a QR code are in the bottom left.



DEADLINE LOOMING!

CAM Award Nominations—Deadline August 31st

Know a mover or moving company doing great work?

For 26 years, CAM has recognized standout people and companies across our industry, from front-line crews to behind-the-scenes leaders and community champions.

Nominations are simple — no long form, just a quick story to get started.

Winners will be honoured at our Annual Awards Banquet on November 17 in Richmond, BC.

Ready to nominate today? Full award details and forms are at:

[Awards information](#)

CAM2026 Conference — 3 Weeks Left to Save on Your Registration Fees

Celebrate

moving industry excellence
— nominate someone inspiring

CAM AWARDS 2026

- Mover of the Year
- Distinguished Service
- Industry Leadership
- Influencer Under 40
- Public Service

www.mover.net/about/awards

nominations due August 31st



GET YOUR REGISTRATION FREE!

Register by Labour Day for a chance to have your delegate registration fee reimbursed.

If you've never attended before, CAM2026 in Richmond, BC is the perfect time to join us. From practical, business-focused sessions to interactive roundtables and relaxed networking events, you'll find it easy to connect with peers, share ideas, and build relationships that last well beyond the conference.

If it's been on your radar, now's the time to act. **Register by Labour Day** for your chance to win your full conference registration, and secure your place at one of the most valuable industry events of the year.



Travel made easier!
Hansen's is once again sponsoring \$50 off your CAM2026 registration to help cover your travel costs. This discount is applied to all full registrations only at the time of registration.

Join us in Richmond and experience firsthand why CAM conferences are a must-attend for Canada's moving community.

[CAM2026
website](#)



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BECOME AN AGENT

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- ♦ Quick Paying
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- ♦ Booking & Hauling Agents Welcome

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Welcome to **CAM**

Welcome to PlusOne Moving!



[PlusOne Moving](#) is a proudly Canadian moving company dedicated to delivering professional, reliable, and customer-focused moving services.

"Built on the belief that every move deserves exceptional care, our team combines industry expertise with a commitment to honesty, transparency, and outstanding customer service," says Dmytro Babat, General Manager.

"We provide local and long-distance residential and commercial moving services, professional packing and unpacking, furniture assembly, and secure storage solutions. Every move is completed by trained moving professionals using modern equipment and proven techniques to ensure our customers' belongings are handled safely and efficiently."

"At PlusOne Moving, we believe that success is built on trust. We continually invest in staff training, safety, and operational excellence to provide a consistently high standard of service. Our goal is not simply to move belongings—it is to create a positive, stress-free experience for every customer."

"We are proud to support the highest standards of professionalism and ethical business practices within the moving industry. We look forward to contributing to the moving community while helping families and businesses relocate with confidence.

Whether moving across town or across Canada, PlusOne Moving is committed to making every move a positive one—because every great move starts with one extra step of care."

Contact:

<i>In Calgary</i>	<i>In Kitchener</i>
T: 587-583-4483 E: calgary@plusonemoving.ca A: 909 17 Ave SW, Ste 400, Calgary, AB T2T 0A4 Canada	T: 519-500-0377 E: kitchener@plusonemoving.ca A: 72 Victoria St S, Ste 300, Kitchener, ON N2G 4Y9 Canada



Snowbirds Auto Connection is a family-owned provider of reliable, damage-free, door-to-door vehicle transport throughout Canada and the U.S., including coast-to-coast shipping, cross-border relocation, and secure vehicle storage.

snowbirdsautoconnection.com



An Enlightening Relocation

Some moves are about much more than boxes and furniture.

CAM learned of a very memorable project through Murray Crosby and the team at [Canada Moving Stittsville](#) when they were entrusted with relocating a magnificent chandelier from the St. Elias Antiochian Orthodox Cathedral in Ottawa.

This wasn't an ordinary move. Their crew coordinated with lift operators and specialized third-party technicians to safely lower the chandelier from the cathedral ceiling.



Every piece was then carefully wrapped, custom crated, and transported to their Calgary branch for delivery.

The project took an entire week to complete, requiring detailed planning, teamwork, and precision every step of the way. It's the kind of challenge that showcases the skill and precision experienced movers bring to every unique, high-value project.

What specialized project have you done lately that you're proud of? [Let us know!](#)

The Power of the Kilt!



Strength, teamwork, and a win for a wonderful cause!

Congratulations to Highland Moving's tug-of-war team on their victory, which helped secure a \$500 donation for the Stollery Children's Hospital. It was a great display of grit, team spirit, and community-minded generosity.

And with the buzz still continuing about the Scottish fans at the World Cup, we have to wonder —

did the power of the kilt help bring home the win?

How wonderful to see CAM members making a difference both in and out of the office, supporting an organization that means so much to children and families across Alberta.

Well done!

CAMily Feud is back this November ...

But you can help us build the game right now!



We need your best answers to some very easy questions about moving and your customers.

- **Grab a coffee** and take a few minutes to complete the survey with your best answer for each question.
- **Share the link with your coworkers** - they could use some fun (and occasional venting) too!

Not sure what to expect? Here's the first question:

Name something that instantly tells you a moving day is going to be a nightmare.

It's as easy as that - and bonus: for some questions, you get to vent!

[Play now!](#)

**Do you have
news to share?**

**Then let us know!
admin@mover.net**



COMING SOON!

CAM Golf 2026 - September 28, 2026



Make the drive an easy one this year. With our new home at [Cardinal Golf Course](#) in King, Ontario, CAM's Golf Day is a convenient option for those coming from Toronto's east side—no long haul required.

You can tee off closer to home and join the CAM crew for fresh air, friendly swings, and 30 years of tradition. Whether you're swinging a club or just soaking up the atmosphere with the non-golfers, it's the perfect excuse to get out and be part of the afternoon.

Think your foursome can handle a little pressure?

Livingston is dialling up the fun with their Blue Ball Challenge. Your team gets one blue, numbered ball. Baby it, brag about it, argue over who has to hit it next—but whatever you do, don't lose it!

Teams that finish with their blue ball intact (and maybe a few battle scars on it) will be entered into a prize draw. Danielle, Kajal, Leanna and Tony can't wait to see who's up to the challenge!



[Check out CAMGolf 2026](#)

Thank You CAM Golf Sponsors!



CAM GOLF DAY
CARDINAL GOLF CLUB

presented by  **HANSEN'S**
Vehicle Relocation



















*Thank you
Sponsors!*

MON, SEPT. 28, 2026
mover.net/events



SCAM ALERT

CHECK THIS OUT!

CMSA Alert: Reshipping Fraud aka Product-Diversion Scam



In challenging economic times, sometimes we reach for business that might just be a scam.

Recently, the California Moving & Storage Association (CMSA) shared this reminder about reshipping fraud.

1. **The stolen card purchase.** A fraudster buys goods online using a stolen or cloned credit card but has them shipped to a third party: often a moving company, freight forwarder, or a private individual acting as a "reshipping mule."
2. **The mover as unwitting middleman.** The mover is hired (sometimes through a legitimate-looking job posting or a "warehouse receiving" contract) to receive packages and forward them, often overseas or to another domestic address, with no idea the goods were bought fraudulently.
3. **The chargeback hits the supplier.** Once the real cardholder disputes the charge, the retailer/product supplier eats the chargeback, having already shipped the goods (a total loss unless they can claw the merchandise back, which they usually can't once it's been reshipped).
4. **The mover gets stuck too.** If the mover already paid to receive, store, or ship the goods (or extended any invoice/receiving credit), they're often unpaid or exposed. Sometimes the mover's own account or systems get used to legitimize the transaction (making it look like a real shipment), which can also flag the mover's business with card networks or shipping carriers for suspicious activity.

Both parties lose: the supplier loses the merchandise and eats the chargeback; the mover can lose fees, get blacklisted by carriers, or become an unwitting party to a fraud investigation.



Red flags for movers

- Rush shipping requests paired with reluctance to provide ID or a verifiable address history
- Billing address that doesn't match shipping/delivery address, especially international destinations
- New customers requesting drop-off/hold-for-pickup at a warehouse rather than a residential delivery
- Payment method changes late in the transaction, or a request to route payment/receiving through a third party

- Orders significantly above a customer's typical volume or value with no moving-history documentation

Like we tell our consumers, if it looks too good to be true, it probably is. Thanks to Steve Weitekamp and the CMSA for sending this along.

Upcoming Events



CAM Golf **Sept 28, 2026**

Want to Dispatch then Drive?
1pm Shotgun.

Registration for our 30th annual golf day is open. Join us for pre-game lunch, drinks, our very favourite “belly busting buffet” at the 19th hole, prizes, and more!



CAM Conference **Nov 15-17, 2026**

Never been to a CAM conference before?

CAM2026 in Richmond, BC, is the perfect time to jump in!

You can expect practical, business-focused sessions designed for companies of all sizes, plus interactive roundtables where you'll talk



CAM Awards **Nov 17, 2026**

Do you know someone in the moving business or a moving company that should be recognized for their work to improve the industry?

Whether it's a long-time employee or someone behind the scenes who's dedicated their work-life to the betterment of the industry, or a moving company that's gone

As well, our popular draw, The Opening Drive, is back, where everyone gets a prize.

Don't golf? No matter! Drop by before 1 pm and hang out with the movers and suppliers. We'll get you a cart, and you can buzz around and watch the play. Or just join us for the 19th hole "Belly Busting Buffet" dinner.

[Learn More](#)

through real-world challenges and solutions with peers.

Meet suppliers, van line reps, and independents in a relaxed environment. Add in fun social events, our popular games and lots of networking activities, and you've got 2 1/2 days that are both enjoyable and worthwhile.

[Learn More](#)

above and beyond to help their community, we'd love to know about them.

Let's recognize that special someone for their work and show pride in our wonderful industry.

Deadline for nominations is August 31, 2026.

[Learn More](#)



Upcoming
CAM
webinars

Unlocking your potential ... with CAM's help

The banner features a blue and white color scheme. On the left, there are stylized blue geometric shapes. In the center, the text 'Upcoming CAM webinars' is displayed, with 'CAM' in a large, bold, red font. To the right, there is an illustration of a person sitting at a desk, working on a computer. Below the main text, a light blue banner contains the phrase 'Unlocking your potential ... with CAM's help'.



CAM Webinar

**Focus on Profitability:
Asset Utilization**

Thursday, Sept 10, 2026
01:00 PM (ET)

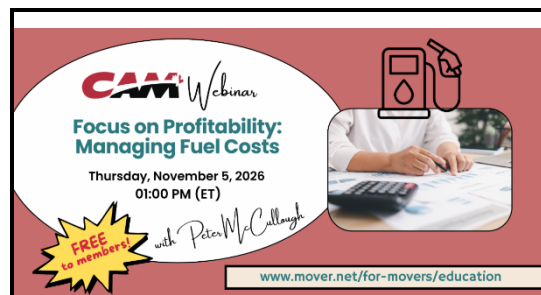
with Peter McCullough

FREE to members!

www.mover.net/for-movers/education

The webinar card has a blue background. It features the CAM logo, a truck icon, and an image of a person using a calculator. A yellow starburst graphic highlights the 'FREE to members!' offer.

**Focus on Profitability:
Asset Utilization
Sept 10, 2026, 1 PM (ET)**



CAM Webinar

**Focus on Profitability:
Managing Fuel Costs**

Thursday, November 5, 2026
01:00 PM (ET)

with Peter McCullough

FREE to members!

www.mover.net/for-movers/education

The webinar card has a red background. It features the CAM logo, a fuel pump icon, and an image of a person using a calculator. A yellow starburst graphic highlights the 'FREE to members!' offer.

**Focus on Profitability:
Managing Fuel Costs
Nov 5, 2026, 1 PM (ET)**

In the 2nd of our series on profitability, [Peter McCullough](#) of Raven Research will focus on how maximizing asset utilization can significantly reduce truck-related costs. A monthly truck payment becomes much more manageable when the asset is consistently in use.

We'll also discuss how available truck capacity can quietly impact profitability if not managed closely.

Register now and we'll send you a calendar reminder!

[Register Here](#)

In the 3rd installment of our series on profitability, [Peter McCullough](#) of Raven Research will review strategies to improve fuel efficiency (miles per gallon/kilometres per litre) and procurement approaches to reduce cost per gallon/litre.

Guess what? You can register now and get a calendar reminder since it's so far off!

[Register Here](#)

-- Free to CAM Members --

Nov 15-17, 2026 #CAM2026 Conference - Richmond BC

Registration Now Open!

Registration Now Open!



Registration for #CAM2026 is now open—join Canada’s moving industry for the biggest networking event of the year!

This November, connect with fellow movers, suppliers, and industry partners for fresh ideas, practical learning, and plenty of time to catch up and have fun. From engaging education sessions and a dynamic trade show to high-energy social events, #CAM2026 is where Canada’s moving community comes together.

CAM mover members—register by Labour Day for your chance to win your conference registration for free!

Registration rates range from \$575 to \$800 plus tax, making this one of the industry’s best-value events. And thanks to Hansen's "Ticket to Ride!" those registration fees will be reduced by \$50.

[Secure your spot today!](#)



[Check out #CAM2026](#)

Secure Your #CAM2026 Hotel Room Now

We will be at the lovely Westin Wall Centre, Vancouver Airport, for this year's conference. Our hotel block discounted room rate is \$229.00 + 39.29 (various taxes) = \$268.29 per night.

Our hotel block is already 50% sold out, so don't delay in booking your room. The cut-off date to reserve your room at the CAM rate is October 24, 2026.

However ...

SATURDAY NIGHT IS GETTING TIGHT!

There is a limited number of rooms still available in our contracted block for Saturday, November 14th, at \$268.29 (total room cost per night). After the block sells out, rooms will be available at the prevailing hotel rate.

So, if you're planning on coming in for Saturday night, book soon!

[Hotel Booking Link](#)



Thank You Sponsors!



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